





We are here to protect the interests of existing and future rail and road users



Annual assessment 2015-16, key messages

Highways England has made a good start to delivery in the first road period. It has met its performance targets and delivered its investment commitments in 2015-16.

Highways England now needs to implement robust plans to make sure that it delivers targets in the rest of the road period, including improving safety performance, customer service and environmental mitigations.

There is an opportunity for Highways England to improve its management of risks to network investment delivery over the road period. In particular, there is more to do in planning and delivering investment efficiently and in demonstrating that network condition is being managed sustainably.





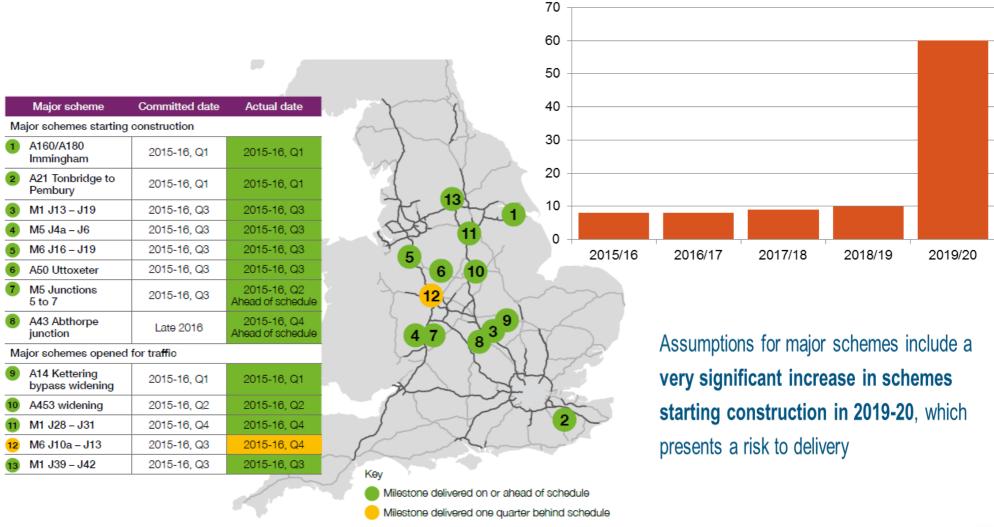
Performance Specification delivery

Outcome	Key Performance Indicator and target	Performance in 2015-16	RAG 2015-16	RAG RP1
Making the network safer	Killed and seriously injured (KSI) Target: 40% reduction by end of 2020	Improvement in 2015, but more needed to deliver 2020 target	Amber	Amber
Improving user satisfaction	Road user satisfaction Target: 90% by March 2017	89.3% satisfaction	Amber	Amber
Supporting the smooth flow of traffic	Network availability Target: 97% lane availability in any one rolling year	98.4% availability	Green	Green
	Incident clearance Target: 85% of motorway incidents cleared within one hour	86% cleared within one hour	Green	Green
Encouraging economic growth	Average delay (seconds per vehicle mile) Target: No target set	8.9 seconds delay per vehicle mile	Amber	Amber
Delivering better environmental outcomes	Noise important areas mitigated Target: Mitigate at least 1,150 noise important areas by 2020	48 delivered	Amber	Amber
	Improved biodiversity Target: Publish biodiversity action plan	Action plan published in June 2015	Green	Green
Helping cyclists, walkers, and other vulnerable users	Number of new and upgraded crossings Target: No target set	204 delivered	Amber	Amber
Achieving real efficiency	Capital expenditure savings Target: Total savings of at least £1.212 billion on capital expenditure by 2019-20	Met internal target of £33m	Green	Amber
	Progress of work, relative to delivery plan Target: No target set	Delivery in 2015-16 largely to plan, risks to delivery later in the road period	Green	Amber
Keeping the network in good condition	Pavement condition Target: 95% of pavement requiring no further investigation for possible maintenance	95.4% requires no further investigation	Green	Green

Improving the network in Roads Period 1

Investment plan delivery in 2015-16

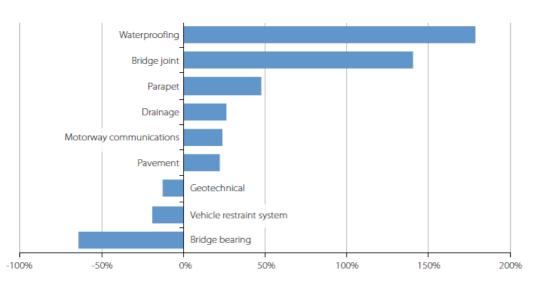
Major scheme start of works





Renewals delivery

Volumes delivered varying significantly to plans





Uneven profile of delivery



ORR monitoring priorities for 2017

RIS1 Delivery

- A clear plan for delivering enhancements, maintenance and renewals
- Improving the assurance processes around the data we use

RIS2 planning

- Contributing to a RIS2 process which has a strong evidence base
- Progressing benchmarking to inform our efficiency review

Learning lessons across modes

Applying safe practices in rail to road users and workers

Bringing in the views of others

 Embedding the views of users and other stakeholders into our monitoring approach



