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Mr Simon Kirby
Director, Investment Projects
Network Rail Infrastructure Limited
Kings Place
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Dear Simon

Improving Project Delivery - 2010 Audits

Since taking enforcement action following the January 2008 possession overruns at Rugby, Shields Junction and Liverpool Street we have been tracking your progress to improve your management of projects in the key areas of risk management, site management, supplier management and communications. In 2009 we agreed that Network Rail had complied with our enforcement order but noted that it would take time to embed the new approaches fully. We therefore commissioned a further audit in April 2010 to check that the new processes have been fully embedded into the organisation.

This audit is complete and we have published the final report on our website. It concludes that you have successfully embedded the use of the 'Work Instruction', and that in general it is being used competently. You are now in a phase of continuous improvement, which is key to further minimising disruption to passengers and freight operators.

The report makes some further observations; we expect you to adopt measures to address these and provide us with an update on progress against each. We will also continue to monitor possession performance as reported in your Possession Indicator Report.

Yours sincerely

Michael Lee

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