

11 June 2012

John Larkinson
Director, Railway Planning and Performance
Office of Rail Regulation
One Kemble Street
London
WC2B 4AN

Rail Division
3rd Floor, E Block
Macmillan House
Paddington Station
London W2 1FG
Tel: 020 7922 4291
Fax: 020 7313 1424

Dear John,

Changing our penalties statement

We write in response to your letter of 14 May 2012, which sets out proposals to amend the ORR's enforcement policy with regard to accepting commitments for reparations as an alternative to levying a penalty.

We welcome the proposals set out in your letter and have no further comments to make.

This letter represents the response of all FirstGroup's rail organisations, including First ScotRail, First TransPennine Express, First Capital Connect, and Hull Trains.

Yours sincerely



Hugh Clancy
Commercial Director, Rail