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# Improving our performance

Annual Return 2006



**Network Rail**



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# Executive summary

This is the sixth Annual Return. It describes performance for the year 2005/06 for Great Britain's rail network infrastructure provider, Network Rail. The Annual Return reports on our achievements and developments during the year and is the primary means by which we demonstrate progress in delivering outputs established in the Access Charges Review 2003. The Annual Return is a publicly available document, which enables stakeholders to use it as an important reference document especially as it also includes historic information.

This year the Annual Return has been re-structured and includes more information to reflect changes in the industry. These changes have arisen principally as a result of the Government's recent Rail Review with the relevant provisions of the Railways Act having come into force in June 2005. During 2005/06 many of our processes and reporting have been adapted to enable separate disaggregated information for Scotland, England and Wales and a Network Total. We have therefore included this in the Annual Return, where appropriate; there are some measures which only have network-wide information and cannot be disaggregated further. This Annual Return follows the agreed form as approved by ORR in 2006 and is prepared in accordance with Condition 15 of the network licence.

## Network Rail during 2005/06

**This year has been another successful year showing our continued substantial improvement.** We have met the targets established by ORR and the tougher internal targets we set ourselves. We have continued to increase our investment on the network, whilst continuing to deliver efficiency savings.

Our good performance is highlighted by the following key figures for the year:

- Public Performance Measure 86.4%: 2.8% better than 2004/05
- train delay minutes 10.5m: 7.1% better than regulatory target
- 6.7% increase in freight gross tonne miles
- 13.5% reduction in Temporary Speed Restrictions
- Asset Stewardship Incentive Index 0.8: beating regulatory target of 0.9
- 1120 km of rail renewed
- Financial Efficiency Index 1,972: beating internal target of 2,037
- significant efficiency savings.

Further details, including explanations of these measures, are included throughout this document.

A summary of the year's performance against the regulatory targets is set out in Table 1 below. The regulatory targets were established in the Access Charges Review 2003 (ACR 2003) and provide the output targets which Network Rail is required to deliver for Control Period 3 (CP3) the five year period to 2008/09. Most of these targets are for achievement of an overall target improvement at the end of the five year control period but some have immediate aims or milestones for earlier years so this table reports on our progress generally. Later sections of this Annual Return provide more detailed information. **Overall we are achieving our annual targets and are on course to meeting the regulatory requirements for this control period.**

These results continue the significant progress we have made to fulfilling our objective of operating a safe, reliable and efficient rail infrastructure. We have also continued to improve and maintain safety on the railways with our principal measures indicating a positive result at the end of the year. Broken rails and signals passed at danger have continued to reduce for the seventh successive year. This is largely due to the introduction of the Train Protection and Warning System, which stops or slows trains that pass red

**Table 1** Performance against regulatory targets

| Measure  | Target   | Performance 2004/05                        | Performance 2005/06                        | Met target?     |
|--|--|--|--|-----------------|
| Total Network Rail caused delay (million minutes)                      | 2004/05: 12.3<br>2005/06: 11.3<br>2006/07: 10.6<br>2007/08: 9.80<br>2008/09: 9.10  | 11.4                                       | 10.5                                       | Yes             |
| Train delay minutes per 100 train kms (franchised passenger operators) | 2004/05: 2.34<br>2005/06: 2.12<br>2006/07: 1.97<br>2007/08: 1.80<br>2008/09: 1.65  | 1.96                                       | 1.93                                       | Yes             |
| Broken rails   | No more than 300 per annum by 2005/06.   | 322  | 317  | No              |
| Track geometry   | L2 exceedences per track mile to no more than 0.9 by 2005/06.  | 0.91                                       | 0.82                                       | Yes             |
| Temporary speed restrictions   | Annual reduction in TSRs.  | 942  | 815  | Yes             |
| Structures & electrification   | Condition & serviceability to return to 2001/02 levels.  | See detail in section 3 Annual Return 2005 | See detail in section 3 Annual Return 2006 | Yes             |
| Other measures   | No deterioration from 2003/04 levels.  | See detail in section 3 Annual Return 2005 | See detail in section 3 Annual Return 2006 | Yes             |
| Network capability   | Maintain the capability of the network for broadly existing use at April 2001 levels (subject to network changes authorised under the Network Code). | See detail in section 5 Annual Return 2005 | See detail in section 5 Annual Return 2006 | Broadly in line |

signals. Significant train accidents and factors contributing to train accidents have also reduced. With the reduction in other risks, those caused by level crossings has now become the single biggest risk of a train accident.

In April 2006, we launched a public campaign to reduce this risk. We are also working with industry partners to improve workforce safety.

#### **Industry wide initiatives**

The Rail Review has, amongst other things, introduced the development of the Route Utilisation Strategies (RUS) and encouraged improvements in train performance through Joint Performance Improvement Plans (JPIPs).

The RUSs consider options for available capacity on specific routes and develop strategies for meeting demands for growing capacity. At the end of 2005/06 a programme with target establishment dates for each RUS was drafted and discussed in consultation with industry and government parties and the ORR. During the year the South West Main Line RUS was completed. Continuing on from this, work on seven other RUSs is also currently underway. A review exercise for lessons learnt and to identify best practice is currently being done.

#### **Working together with our customers to improve performance**

The joint performance process (JPP) is the rail industry's process for bringing together performance improvement throughout the network and aligning this with output to passengers. Through this, JPIPs have been developed in consultation with train operating companies (TOCs) and industry parties. By 31 March 2005 JPIPs were produced for all franchised TOCs and broadly comprised the individual plans of Network Rail and each TOC, plus a statement of intent to further develop these during 2005/06 and work on implementing these plans on the network thereafter. By the end of 2005/06 an industry agreed process has been jointly developed and compiled with TOCs. This has resulted in significantly more comprehensive JPIPs for 2006/07. It should be noted that all this work had been achieved before the formal requirements of the Network Code were established on 1 April 2006. It is an achievement that all franchised TOCs have formally adopted the JPIP approach to enable implementation from 2006/07 onwards and we are working with other operators to encourage a move to similar joint working.

As well as the JPP and RUS process, there are a number of other efforts focused on working with our customers to improve our performance for them. This in turn benefits the rail industry as a whole. During the year we developed the action plan for customer satisfaction improvement, CS1, following on from the results of the 2005 MORI survey.

During the year we have also invested in our staff with our new training centre, Westwood, opened in Coventry. Various courses including our Leadership programmes have been launched. This focus on our people is encouraging better ways of doing business as well as engendering a positive and more customer focused culture.

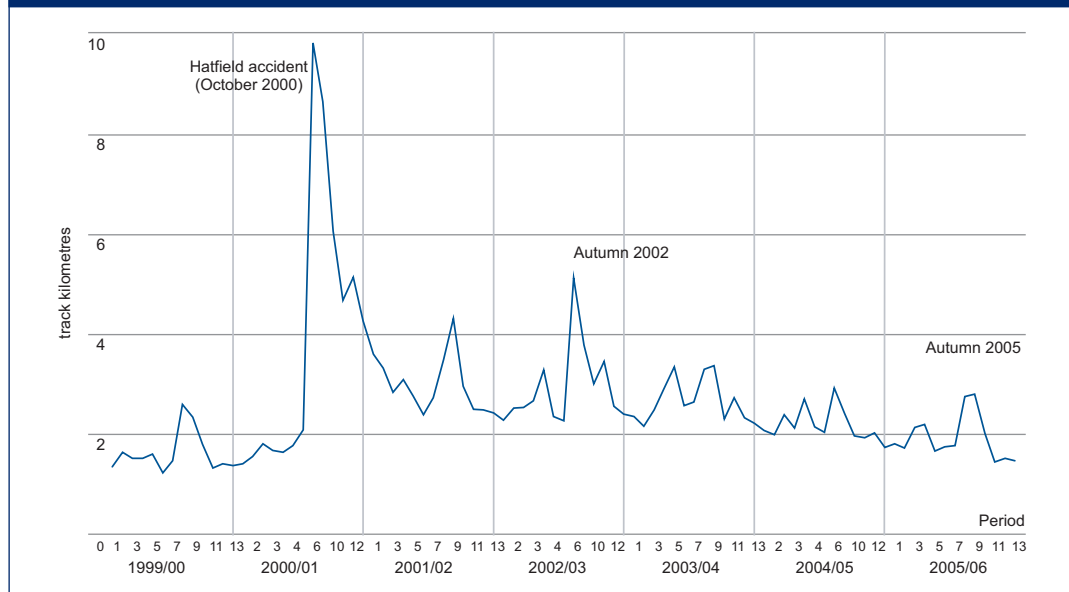
#### **Train performance and customer satisfaction**

Train punctuality is at its highest level for six years with 86.4% of passenger trains arriving on time. This has beaten our target of 85.5% for the year and is 2.8% better than the end of 2004/05. It represents a reduction of 17% in the number of trains running late. It is also considerably higher than the 78.6% level existing in the twelve months before Network Rail took over responsibility for the rail network. Although the punctuality for all train operators has improved, the year has ended with London and South East operators having the highest punctuality and Regional operators seeing the largest improvements.

Total Network Rail delay minutes were 10.5 million minutes, in 2005/06, 7.3% better than the regulatory target of 11.3 million minutes and a reduction from 2004/05.

Train performance has continued to be good this year with Network Rail caused delays to passenger trains falling by 10% despite traffic volumes increasing by 2% compared to last year. In addition Network Rail delay minutes to freight trains fell by 1% despite a 6.7% increase in gross freight tonne miles.

This improvement in delay minutes is illustrated in Figure 1 overleaf. This indicates the trends in delays to passenger trains (relative to train kilometres run) over the last seven years. It highlights the impact of the disruption after the Hatfield accident, the subsequent recovery, the impact of the relatively severe autumns in both 2002 and 2005, and the improving trend over the last few years, culminating in three very good periods for performance (January-March 2006).

**Figure 1 Improvement in delay minutes**

The largest improvements in categories of delays were seen in network management delays. This illustrates our focus on improving timetabling and possession management with:

- delays due to dispute takeback dropping by 153,792 minutes
- operations responsibility delays having a reduction of 109,929 minutes, which reflects the decrease in delays due to signaller and train regulation errors, alongside improvements in other operations causes;
- possessions-related delays improving by 13% (50,963 minutes)
- 'other infrastructure' causes also improving by 12% (54,680 minutes)
- train planning delays falling by 5% (34,507 minutes).

Despite these improvements and delays related to signalling and electrification and power improving, the number of track related incidents increased. This increase was due to exceptional weather changes during the year which caused higher track faults. This together with 'autumn leaf fall and adhesion' delays will be the focus of both Network Rail and industry improvement plans in the coming months.

Generally improvements in performance have been due to increased cooperation between Network Rail and train operators through integrated control centres and on strategic issues through JPIPs. The preparation for the JPIPs has been through consultations with train operators and developing an agreed process and mutually beneficial plans.

#### Customer focus

Although customer satisfaction from train operators has improved, it has deteriorated for

freight operators and we will continue to work with all operators to bring benefits to the whole rail industry especially with the continuing work of CS1. In early 2005, MORI surveyed a sample of Train Operators' managers and drivers to identify how they judged Network Rail's treatment of them and understanding of their needs. The results of the survey were (despite some improvements from the previous year) disappointing and highlighted the need to support fully and follow through on the Customer Satisfaction Improvement Plan, CS1. This is an action plan that is designed to change Network Rail's culture so that it recognises and actively promotes the importance of internal and external customer service. Following the publication of the MORI survey, a series of meetings were held between senior route teams and customers to share the results and understand the underlying causes. The outputs from this have been incorporated into CS1 which is being rolled out across Network Rail throughout 2006. The work-streams focus on four principle areas: communications, training and education, people and processes and benchmarking and measurement.

#### Asset management

We have had a good year, further improving on our performance last year with the majority of annual targets met and even some of the overall targets for the five year control period already being exceeded. Table 2 indicates our performance for the year related to our asset measures.

The Asset Stewardship Incentive Index is a composite measure of various other asset measures and provides an indication of our

asset quality and stewardship. It consists of weighted values for track geometry, broken rails, level 2 exceedences, points and track circuit failures, signalling failures, electrification failures and structures and earthworks temporary speed restrictions. We have already surpassed the regulatory target for the control period which is 0.9, as the result for 2005/06 is 0.8. The individual elements of this measure all exceeded this year's targets except for broken rails. In respect of broken rails, the outturn of 317 in 2005/06 is the lowest ever recorded.

This improvement in the condition of our assets is largely due to our high levels of investment in the network and bringing maintenance in-house. In 2005/06 we spent £2.7 billion on renewals. Our asset management activities, such as the development of route specifications, asset policies and the continuing improvements in the processes underlying asset information, have also contributed to this overall improvement.

Examples of these are as follows:

- During this year we have improved the process and cleansed the data collection for rail defects and are in the early stages of implementing a new purpose built rail defect management and reporting system, Rail Defect Tracker.

- By focusing on removing TSRs with high performance impacts and undertaking specific major renewals to alleviate TSRs, the number of TSRs has greatly reduced during this year.
- Level 2 Exceedences have reduced due to better maintenance attention to the treatment of repeat faults.
- The transfer of maintenance in-house working effectively with designated E&P engineering teams has also contributed to the reduction in AC and DC traction power incidents causing train delays.

We not only need to maintain this situation but should also continue to improve the condition of our assets and our general stewardship which will bring benefits to the rail industry as a whole by affecting other areas like train performance. We are currently working on improvements to our station condition measure as well as refining the process for reporting condition of electrification.

Broken rails were not reduced as much as anticipated because of the exceptional weather changes during the year. A very cold period followed the warm summer which resulted in an increase in broken rails during that time. However we are continuing to reduce broken rails with the operation of the Ultrasonic Testing Units and targeted track renewals programme.

**Table 2** Asset measures – comparison against previous year and regulatory target

| Measure                | Regulatory target  | Performance 2004/05                                 | Performance 2005/06              | Met target?                                      |
|------------------------|--|---|----------------------------------|--|
| M1 Broken rails        | Reduction in the number of broken rails to no more than 300 per annum by 2005/06. No increase thereafter.  | 322   | 317                              | No   |
| M2 Rail defects        | No regulatory target   | 30,778  | 20,605                           | –  |
| M3 Track geometry      | The regulatory target is to maintain 2003/04 levels; no deterioration from this level during this control period.  | See detailed tables in section 3 Annual Return 2005 | See detailed tables in section 3 | Yes  |
| M4 TSRs                | Annual reduction required from 2003/04 levels onwards i.e. from 1,199 for track, structures and earthworks TSRs.   | 942   | 815                              | Yes  |
| M5 L2 Exceedences      | Reduction in the number of L2 exceedences per track mile to no greater than 0.9 by 2005/06. No increase thereafter.  | 0.91  | 0.82                             | Yes  |
| M6 Earthworks failures | No deterioration from 2003/04 levels, i.e. 47 national earthwork failures.   | 54  | 41                               | Yes  |
| M8 Bridge condition    | Condition and serviceability to return to 2001/02 levels, which was approximately 2.0, but the full target (and tolerance) cannot be firmly established until all bridges have undergone Structures Condition Monitoring Index, which is anticipated to be in 2007/08. | 2.0   | 2.0                              | Yes<br>(based on number of bridges done to date) |

continued

**Table 2** Asset measures – comparison against previous year and regulatory target (continued)

| Measure                                | Regulatory target   | Performance 2004/05                       | Performance 2005/06                      | Met target? |
|--|---|---|--|-------------|
| M9 Signalling failures                 | No deterioration from 2003/04 levels, i.e. 28,098 signalling failures at 59 million train km per annum. | 24,950                                    | 23,367                                   | Yes         |
| M10 Signalling asset condition         | No deterioration from 2003/04 levels, i.e. 2.5.   | 2.5                                       | 2.4                                      | Yes         |
| M11 AC power incidents                 | No deterioration from number of incidents reported in 2001/02, i.e. 107.                                | 71  | 49                                       | Yes         |
| M12 DC power incidents                 | No deterioration from number of incidents reported in 2001/02, i.e. 30.                                 | 13  | 6  | Yes         |
| M13 AC traction sub-stations condition | Condition and serviceability to return to 2001/02 levels, i.e. 2.1.                                     | 1.87                                      | 1.85                                     | Yes         |
| M14 DC traction sub-stations condition | Condition and serviceability to return to 2001/02 levels, i.e. 2.3.                                     | 1.82                                      | 1.78                                     | Yes         |
| M15 AC contact systems condition       | Condition and serviceability to return to 2001/02 levels, i.e. 1.8.                                     | 1.7                                       | 1.7                                      | Yes         |
| M16 DC contact systems condition       | Condition and serviceability to return to 2001/02 levels, i.e. 1.8.                                     | 1.9                                       | 1.8                                      | Yes         |
| M17 Station condition                  | No deterioration from 2003/04 levels, i.e. 2.25.  | 2.23                                      | 2.22                                     | Yes         |
| M18 Station facilities                 | No regulatory target.   | See detail on page 102 Annual Return 2005 | See detail on page 98 Annual Return 2006 | –           |
| M19 LMD condition                      | No deterioration from 2003/04 levels, i.e. 2.7.   | 2.63                                      | 2.58                                     | Yes         |
| Asset Stewardship Incentive Index      | 0.90  | 0.89                                      | 0.80                                     | Yes         |

**Table 3** Activity volumes

|  | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 |
|--|---------|---------|---------|---------|---------|
| Rail (km of track renewed)                     | 983     | 1,010   | 1,401   | 816     | 1,120   |
| Sleeper (km of track renewed)                  | 636     | 666     | 837     | 670     | 744     |
| Ballast (km of track renewed)                  | 624     | 665     | 812     | 685     | 798     |
| Switch & crossing (No. of full units replaced) | 136     | 254     | 373     | 511     | 520     |
| Signalling (SEUs)                              | 1,440   | 810     | 604     | 1,678   | 278*    |
| Bridge renewals and remediation (No.)          |         |         |         | 260     | 157     |
| Culverts renewals and remediation (No.)        |         |         |         | 16      | 9       |
| Retaining walls remediation (No. of schemes)   |         |         |         | 10      | 10      |
| Earthwork remediation (No.)                    |         |         |         | 106     | 76      |
| Tunnel remediation (No.)                       |         |         |         | 38      | 39      |

\* The relatively large annual fluctuation in this measure reflects the fact that the SEU count is dominated by a fairly small number of major schemes and only records the number of signalling units once they are actually commissioned. Apart from some delay in commissioning the Sandbach – Wilmslow scheme the SEU volume delivered in 2005/06 was broadly in line with our plans.

## Activity volumes

In total, 1,120 km of rail, 744 km of sleepers and 798 km of ballast were replaced during 2005/06. This volume of activity maintains the high levels of the last five years and represents a substantial increase on the level of renewals on the railway carried out in the late 1990s.

## Finance and efficiency

Table 4 outlines the outturn on the key areas of expenditure for the business over the last three years.

During 2005/06 there were savings in controllable OPEX made due to the targeted reduction in agency staff and contractors being used as consultants. We also spent less



**Table 4** Expenditure comparison (£m)

|                     | 2003/04 | 2004/05 | 2005/06 |
|---------------------|---------|---------|---------|
| OPEX (Controllable) | 1,060   | 934     | 865     |
| Maintenance         | 1,245   | 1,271   | 1,192   |
| Renewals            | 3,203   | 2,665   | 2,673   |
| Enhancements        | 770     | 821     | 473     |

Notes: 1) Opex and maintenance figures are from the regulatory accounts (2) Opex excludes items classified as non-controllable (e.g. ORR licence fee, British Transport Police, electricity traction costs, railway safety levy and cumulo rates) (3) Investment figures include expenditure on the WCRM project (4) Enhancements include investments by third parties.

on Maintenance as a result of renegotiated commercial contracts, reduced reliance on sub-contractors, productivity improvements as well as cost savings from the elimination of contractors' profits and overheads with Maintenance being brought in-house.

By the end of the year we also established a unit cost framework for some of our maintenance costs (coverage will be extended over the coming year), which provides us with a better understanding of these costs so that we may identify areas for savings. We have continued to progress our detailed Cost Analysis Framework (CAF) which has helped us deliver efficiencies in investment and gain value for money. It provides consistent volume and cost collection rules with processes for estimating reporting costs throughout the year. We also had joint audits with Halcrow, one of the regulatory reporters, on costs emerging from the CAF. The use of high output plant and equipment has also contributed to efficiencies particularly for volume activity. There have been efficiencies for all asset renewals during 2005/06 but the most significant are for signalling and civils work. This is a result of better contracting arrangements and the bringing in-house of front end work like signalling design.

The efficiency requirement established at the ACR 2003 was for Network Rail to produce efficiencies of 15% for operating costs, maintenance costs and renewal costs in the first two years of CP3. Our current outturn

indicates that we have achieved a saving of about 20%. We will endeavour to achieve further savings in future years to achieve our efficiency targets. However, this will become more difficult as the cost bases contract.

Table 5 compares the efficiencies we have achieved against the breakdown assumed in the Access Charges Review 2003.

As described in this Annual Return, our performance over the first two years of CP3 has been good and we are currently beating the regulatory output targets and efficiency targets established by ORR at ACR 2003. We expect to continue to outperform against the projections made at the last regulatory review and we were pleased to announce in our 2006 Business Plan that we were putting aside an extra £200million towards enhancements over the next three years. This money will be focussed particularly on capacity improvements needed to deal with projected growth in demand. This is tangible evidence of our ambitions for the railway and also demonstrates that our not-for-dividend structure is delivering additional investment to create a better railway for Britain.

### Network capability

The reported changes in section 2 of this report are mainly due to improvements in data quality from data cleansing rather than any changes in the network. Gauge capability enhancements have been made to reflect requirements from our freight customers. Two new route sections were opened to traffic at Allington Chord and Haughhead Junction to Larkhall. During the year ORR imposed a £250,000 financial penalty on Network Rail for discrepancies between actual and published capability. An extensive programme of work is underway to improve the information and measures as well as identifying capability on the network. The development of RUSs has also helped this work. In addition there has also been a 6.7% increase in gross tonne miles on the network during the year. **We are on our way to achieving the regulatory target for the control period.**

**Table 5** Comparison of efficiencies (%)

|                   | By end 2004/05 |                 | By end 2005/06 |                 |
|-------------------|----------------|-----------------|----------------|-----------------|
|                   | ACR Assumption | Actual Achieved | ACR Assumption | Actual Achieved |
| Controllable Opex | 8              | 16              | 15             | 24              |
| Maintenance       | 8              | 10              | 15             | 19              |
| Renewals          | 8              | 8               | 15             | 15              |



# Introduction

The Annual Return reports on Network Rail's performance in the stewardship of the rail network. It includes information on operational performance, asset management, activity volumes, investment and expenditure. Given our wider responsibilities for the rail network following the recent Rail Review, reporting in the Annual Return has been extended to reflect this. The Annual Return is structured slightly differently this year with new areas and sections:

- we have included updated regulatory targets and KPI sections
- there is a section specifically related to our customers which combines train performance with customer satisfaction and it also includes information on JPIPs and RUSs
- the section on network capability now also includes information on mileages and actions to alleviate bottlenecks
- the asset management section reports on the condition of various assets
- the activity volumes section covers renewals for track, signalling and 'civils' e.g. bridge renewals by the eight operating routes
- there is a new section on the Safety and Environment Plan
- as well as the Business Plan reconciliations for the 26 strategic routes, the finance and efficiency section provides information on identified efficiencies and the further progress that has been made this year in this area
- we also have a new financing section which provides more detail on the measures looking at our finances in comparison to our expenditure
- the final section is on customer reasonable requirements
- as well as including the list of stations on the network, the appendices now also include a list of our depots.

A network total is included for each measure and where appropriate more detailed information is provided by the 26 strategic routes, by the 8 operating routes and by territory. The map of the network at the end of this section illustrates this.

It should be noted that throughout the document '0' represents rounded numbers less than 0.5 and '-' means that there is no figure or a zero, unless otherwise stated.

As with previous years it should be noted that end of year figures are taken at a specific point in time for publication. Therefore some figures

have been restated from last year, although most of these figures have not been adjusted significantly.

## Scope of reporting against targets

This Annual Return reports on the second year of the third Control Period (CP3) with outputs and regulatory targets as specified in the Access Charges Review 2003: Final Conclusions (ACR 2003). In order to facilitate comparisons of our performance, we measure our performance against these regulatory targets and also provide previous years' data.

Most asset condition information is based on assessments from a sample of assets and as more surveys are carried out, the reliability of the data reported for each asset category will improve, hence facilitating better comparisons with requirements.

In addition, as well as striving to improve our performance we are working on improving our measures, where appropriate, so that we may improve our accountability to stakeholders and the public.

## Asset data quality

We have continued to improve our data processes for better data quality. Further to last year's workstream to streamline and align reporting within the company, we have undertaken further data cleansing, e.g. with rail defects data, as well as internal audits, e.g. investment efficiency audits, to identify efficiencies and explain under or over spend on renewals and enhancements, the latter of which the Reporter was also invited to attend. We have also aligned the Annual Return processes and data with other reports throughout the company to ensure consistency.

## Confidence reporting

We have assessed the quality of the data presented and described this by the use of confidence grades. At the time of publication, those included in this Annual Return are provided by Network Rail and used as a basis for discussion with the Reporter. Following the Reporter's audits, the Reporter may either agree with this assessment or provide their reasoning for wanting to change this, which they will include in the Reporter's report available in August.

The confidence grades consist of two aspects, an alpha part indicating the reliability of the

data (A-D) where A is the most reliable, being based on sound documented records, procedures, investigations and/or analysis, and D relies on, at best, unconfirmed verbal reports, cursory inspections or analysis, being little better than a guess; and a numeric part describing the accuracy (1-6 where 1 is within  $\pm 1\%$  and 6 indicates poor accuracy defined as within the band  $\pm 50\% - \pm 100\%$ ). Most measures are reported as at A2, A3, B2 or B3 confidence; however there are some reported outside this typical range. For small numbers, where accuracy cannot be properly ascribed, an 'X' is substituted in the numeric part of the confidence grade.

The tables below summarise the gradings:

**Table 6 Reliability band description**

|   |   |
|---|---|
| A | Sound textual records, procedures, investigations or analysis properly documented and recognised as the best method of assessment.                              |
| B | As A but with minor shortcomings. Examples include old assessment, some missing documentation, some reliance on unconfirmed reports, some use of extrapolation. |
| C | Extrapolation from limited sample for which Grade A or B data is available.   |
| D | Unconfirmed verbal reports, cursory inspections or analysis.  |

**Table 7 Accuracy band (%)**

|   | Accuracy to within +/-  | But outside +/- |
|---|---|-----------------|
| 1 | 1   | -               |
| 2 | 5   | 1               |
| 3 | 10  | 5               |
| 4 | 25  | 10              |
| 5 | 50  | 25              |
| 6 | 100   | 50              |
| X | Accuracy outside +/- 100 %, small numbers or otherwise incompatible |                 |

**Table 8 Compatible confidence grades**

| Accuracy band | Reliability band |    |    |    |
|---------------|------------------|----|----|----|
|               | A                | B  | C  | D  |
| 1             | A1               |    |    |    |
| 2             | A2               | B2 | C2 |    |
| 3             | A3               | B3 | C3 | D3 |
| 4             | A4               | B4 | C4 | D4 |
| 5             |                  |    | C5 | D5 |
| 6             |                  |    |    | D6 |
| X             | AX               | BX | CX | DX |

## Independent Reporter

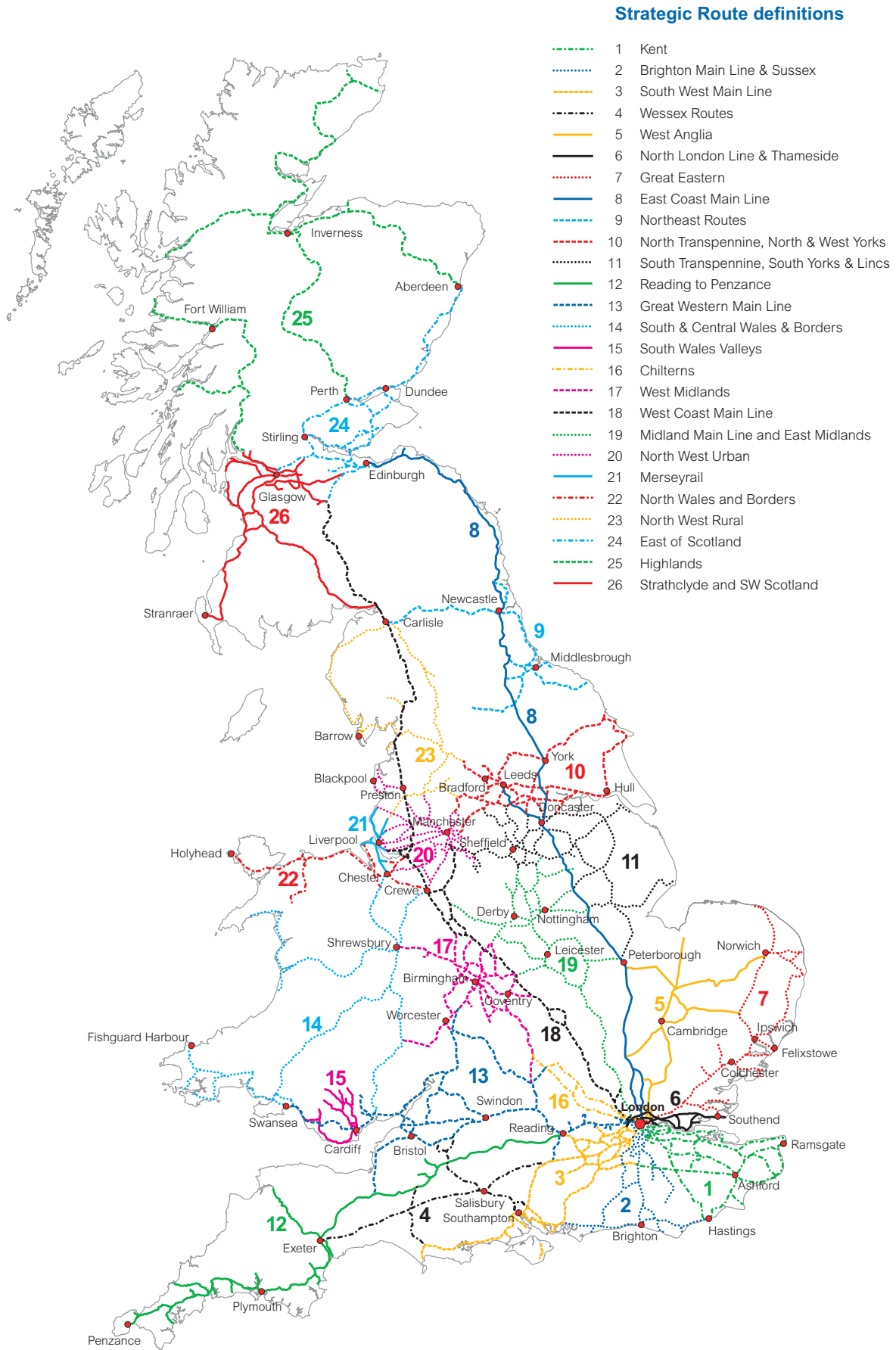
Since October 2002, the company together with the Office of Rail Regulation (ORR) have had independent Reporters. The role of the Reporters is to provide independent technical audit services for ORR and Network Rail. Whilst undertaking this role, they are also expected to deliver benefits to Network Rail through suitable recommendations about how we can improve our business processes. For Annual Return work, the Reporter is expected to provide an independent view on the accuracy and significance of the data and related processes that we use for reporting our performance during the year.

After a careful tendering process, ORR and ourselves agreed to appoint Halcrow as the sole Reporter for Annual Return work. This new contract began in January 2006 with duration of 3 years. Halcrow are therefore dealing with all measures for the whole network. The appointment of one Reporter should help with comparisons each year as well as consistency and follow through of recommendations. As well as the August Reporter report on the Annual Return, they will also be providing an interim report in January. This January report provides progress of Network Rail's action plans in response to the recommendations in the August report. We have been working with Halcrow to build this into our Annual Return processes so that we may provide a status on progress during the year. Halcrow reported favourably on our progress and input into the first interim report earlier this year. As in previous years, we have taken into consideration the Reporters' recommendations both in improving our processes and in the compilation of this Annual Return, after discussion with ORR.

## Regulatory accounts

The ORR reporting regime includes a requirement to prepare a set of Regulatory Accounts to report information that is relevant to setting access charges and which allows Network Rail's financial performance compared to the ACR 2003 to be monitored. Regulatory Accounts for 2005/06 are not included in this Annual Return, but are submitted to ORR in a separate document that is also made publicly available. Where common information exists between the Regulatory Accounts and the Annual Return, the related processes and data have been aligned, unless otherwise stated. This is also the case between the Annual Return and, as far as possible, all other Network Rail reports.

Figure 2 Map of the network





# Targets

**Table 9** Regulatory targets for the five year period 2004/05 to 2008/09

| Name of measure  | Regulatory targets  |
|--|---|
| Total Network Rail caused delay (million minutes)                      | 2004/05: 12.30<br>2005/06: 11.30<br>2006/07: 10.60<br>2007/08: 9.80<br>2008/09: 9.10  |
| Train delay minutes per 100 train kms (franchised passenger operators) | 2004/05: 2.34<br>2005/06: 2.12<br>2006/07: 1.97<br>2007/08: 1.80<br>2008/09: 1.65   |
| Broken rails   | Reduction in the number of broken rails to no more than 300 per annum by 2005/06. No increase thereafter.   |
| Track geometry   | Reduction in the number of L2 exceedences per track mile to no greater than 0.9 by 2005/06. No increase thereafter. Track geometry (standard deviations) – the regulatory target is to maintain 2003/04 levels. |
| Temporary speed restrictions   | Annual reduction required.  |
| Structures and electrification   | Condition and serviceability to return to 2001/02 levels.   |
| Other measures   | Other asset condition and serviceability measures to show no deterioration from 2003/04 levels.   |
| Network capability   | Maintain the capability of the network for broadly existing use at April 2001 levels (subject to network changes authorised under the Network Code).  |

Network Rail's regulatory targets for CP3 cover the period April 2004 to March 2009 and were established in the ACR 2003. The company also sets itself internal targets every year which is our way of managing the achievement of the overall regulatory targets over the five year control period. Some of these measures also contribute towards the company incentive regime and provide a means of additional remuneration to us if the company improves on certain baseline levels of performance. This is covered in more detail in the section on Key Performance Indicators (KPIs).

Table 9 above summarises our regulatory targets for CP3 established in the ACR 2003. A number of these targets for assets and network capability are specified as required to be demonstrating our performance relative to that in earlier years (e.g. condition for electrical condition etc. to be returned to that at 2001/02).

We have translated these targets into values for our measures as reported in the Annual Return. Table 10 overleaf illustrates this. These regulatory targets are for the five year control period. These are also included with the detailed reports for each of the measures within this document to illustrate our progress this year.

Together with this, the table on page 14 also includes the annual target for 2005/06, where one exists, to illustrate how we are achieving the five year regulatory targets and also how we manage and operate our business. Where there is no regulatory target but an internal target, this illustrates other areas of our internal management which support our industry goals for continual improvement. Also where there is a regulatory target but no annual target, this is because we consider the 5 year period as the target period and are managing the achievement of the overall target over this time rather than year by year.

All infrastructure output measures are subject to statistical variability caused by random fluctuation and the accuracy of data measurement. Tolerances for the regulatory targets are stated but these are simply illustrative as tolerances were not established in the ACR 2003. However, ORR has stated that it will take into account statistical variations when assessing performance against regulatory targets and we are discussing this with them.

**Table 10** Summary of targets

| Measure  | Regulatory target for CP3   | Tolerance  | Internal target/<br>Business Plan<br>target for 2005/06 |
|--|---|--|---|
| Public Performance Measure                           | No regulatory target.   | –  | 85.5%   |
| Total Network Rail caused delay (million minutes)    | 11.3 for 2005/06.   | –  | 10.6  |
| M1 Broken rails)                                     | Reduction in the number of broken rails to no more than 300 per annum by 2005/06. No increase thereafter.   | The statistical tolerance for the broken rail measure has been assessed as $\pm 13.7\%$ of the target.   | 300   |
| M2 Rail defects                                      | No regulatory target.   | –  | –   |
| M3 Track geometry                                    | The regulatory target is to maintain 2003/04 levels (see section 3 for further details); no deterioration from this level during this control period.   | The statistical tolerance for an average of the 12 measures has been assessed as $\pm 0.7$ on an average measure. Tolerances for each of the 12 individual measures which make up track geometry have not been assessed. | Same as regulatory target                               |
| M5 Level 2 exceedences                               | Reduction in the number of L2 exceedences per track mile to no greater than 0.9 by 2005/06. No increase thereafter.   | The statistical tolerance for the level 2 exceedence measure has been assessed as $\pm 7\%$ of the target.   | 0.86  |
| M4 Temporary speed restrictions                      | Annual reduction required from 2003/04 levels, i.e. from 1,199 for track, structures and earthworks TSRs.   | To be assessed.  | 942   |
| M6 Earthwork failures and derailments                | This is covered by 'Other asset condition and serviceability' with no deterioration from 2003/04 levels, i.e. 47 national earthwork failures.   | To be assessed.  | –   |
| M8 Bridge Condition                                  | Condition and serviceability to return to 2001/02 levels, which was approximately 2.0, but the full target (and tolerance) cannot be firmly established until all bridges have undergone bridge surveys and given an SCMI score (Structures Condition Monitoring Index), which is anticipated to be in 2007/08. | The tolerance for the bridge condition index has been assessed as approximately $\pm 0.1$ on the target.   | 2.0   |
| M9 Signalling failures                               | This is covered by 'Other asset condition and serviceability' with no deterioration from 2003/04 levels, i.e. 28,098 signalling failures.   | The statistical tolerance for signalling failures has been assessed as $\pm 7.3\%$ of the target.  | 24,972  |
| M10 Signalling asset Condition                       | This is covered by 'Other asset condition and serviceability' with no deterioration from 2003/04 levels, i.e. 2.5.  | The tolerance for the signalling condition index has been assessed as $\pm 0.1$ on the target.   | 2.4   |
| M11 AC Traction Power Incidents causing train delays | No deterioration from number of incidents reported in 2001/02, i.e. 107.  | The statistical tolerance for overhead line failures has been assessed as $\pm 28\%$ of the target.  | 65  |
| M12 DC Traction Power Incidents causing train delays | No deterioration from number of incidents reported in 2001/02, i.e. 30.   | The statistical tolerance for conductor rail failures has been assessed as $\pm 47\%$ of the target.   | 15  |
| M13 AC Feeder stations and track sectioning points   | Condition and serviceability to return to 2001/02 levels, i.e. 2.1.   | The tolerance for AC feeder station condition has been assessed as $\pm 0.1$ on the target.  | 2.1   |

continued



**Table 10** Summary of targets (continued)

| Measure  | Regulatory target for CP3  | Tolerance   | Internal target/<br>Business Plan<br>target for 2005/06 |
|--|--|---|---|
| M14 DC Traction substations                    | Condition and serviceability to return to 2001/02 levels, i.e. 2.3.  | The tolerance for DC feeder station condition has been assessed as $\pm 0.1$ on the target. | 2.3   |
| M15 AC Traction contact systems                | Condition and serviceability to return to 2001/02 levels, i.e. 1.8.  | The tolerance for overhead line condition has been assessed as $\pm 0.1$ on the target.     | 1.8   |
| M16 DC Traction contact systems                | Condition and serviceability to return to 2001/02 levels, i.e. 1.8.  | The tolerance for conductor rail condition has been assessed as $\pm 0.1$ on the target.    | 1.8   |
| M17 Station condition index                    | This is covered by 'Other asset condition and serviceability' with no deterioration from 2003/04 levels, i.e. 2.25.  | The tolerance for the station condition index has been assessed as $\pm 0.1$ on the target. | 2.25  |
| M18 Station facility score                     | No regulatory target.  | –   | –   |
| M19 Light maintenance depots – condition index | This is covered by 'Other asset condition and serviceability' with no deterioration from 2003/04 levels, i.e. 2.7.   | The tolerance for the depot condition index has been assessed as $\pm 0.1$ on the target.   | –   |
| Asset Stewardship Incentive Index              | 0.90   | –   | 0.85  |
| C1 Linespeed capability                        | The regulatory target for each of the network capability measures is to maintain the capability of the network for broadly existing use at April 2001 levels (subject to network changes authorised under the Network Code). | –   | Same as regulatory target                               |
| C2 Gauge capability                            | Same as C1.  | –   | Same as regulatory target                               |
| C3 Route availability value                    | Same as C1.  | –   | Same as regulatory target                               |
| C4 Electrified track capability                | Same as C1.  | –   | Same as regulatory target                               |
| M20 Rail renewals (km)                         | No regulatory target.  | –   | 1,002   |
| M21 Sleeper renewals (km)                      | No regulatory target.  | –   | 733   |
| M22 ballast renewals (km)                      | No regulatory target.  | –   | 752   |
| M25 S&C renewals (units)                       | No regulatory target.  | –   | 508   |
| M24 Signalling renewals (SEUs)                 | No regulatory target.  | –   | n/a   |
| Financial Efficiency Index                     | No regulatory target.  | –   | 2,037   |
| Debt to RAB %                                  | Under Licence Condition 29 the company is not to incur financial indebtedness in excess of 100% of the RAB and must take all reasonable endeavours to keep the ratio below 85%.  | –   | 80.6  |

Expenditure – it should be noted that the Business Plan reconciliations section compares actual expenditure against forecast expenditure with the latter being the Business Plan 2005 targets.



# Key performance indicators

Network Rail's performance and achievement of the company's corporate goals is measured through a set of high level key performance indicators (KPIs). These high level KPIs are supported by a set of secondary KPIs. This full set of KPIs has been embedded into the Business Plan and included within the internal reporting cycle. An agreed selection of the high level KPIs is also used as part of the performance incentive regime throughout the company. ORR has also used many of these KPIs to inform the Network Rail Monitor which is published quarterly on their website.

Table 11 provides the results for the KPIs for 2005/06.

The purpose and explanations of these KPIs are below.

## Public performance measure

This indicator monitors performance of the railway network for passengers. It is defined as the percentage of trains arriving on time. 'On time'

is defined as planned and arriving less than 5 minutes late at final destination or less than 10 minutes late for inter-city operators. Therefore the higher the percentage the better.

## Train delay minutes

This is the primary supporting measure in the delivery of improved PPM punctuality for franchised passenger operators, and as the main measure of network performance delivery to other operators (including freight). Delay minutes provide detailed management information on the location, cause and nature of disruption leading to poor PPM performance. As such it provides crucial management information to allow the prioritisation of management action and resources.

## Asset failure

This indicator measures the total number of asset failure incidents causing train delay where the cause is the responsibility of Network Rail. Therefore the performance of the assets can be measured where failure directly delays trains.

**Table 11** Key performance indicators

|   | Unit of measure          | 2005/06 Target                 | 2005/06 Actual | Variance                    | Relative to target |
|---|--------------------------|--------------------------------|----------------|-----------------------------|--------------------|
| <b>Train performance</b>                              |                          |                                |                |                             |                    |
| Public performance measure                            | %                        | 85.5                           | 86.4           | 0.9                         | Good               |
| Train delay   | Millions of Minutes      | 11.3 (NR internal target 10.6) | 10.5           | 0.8 (0.1 against NR target) | Good               |
| <b>Asset failure</b>                                  |                          |                                |                |                             |                    |
| Asset failures  | Number of incidents      | n/a                            | 56,460         | n/a                         | n/a                |
| <b>Asset quality</b>                                  |                          |                                |                |                             |                    |
| Network Rail asset stewardship incentive index (ASII) | %                        | 0.85                           | 0.80           | 0.05                        | Good               |
| <b>Activity volumes</b>                               |                          |                                |                |                             |                    |
| Activity volumes: activity compared with plan         | %                        | 100                            | 107            | 7                           | Good               |
| <b>Finance and efficiency</b>                         |                          |                                |                |                             |                    |
| Debt to RAB ratio                                     | %                        | 80.6                           | 78.1           | 2.5                         | Good               |
| Network Rail financial efficiency index (FEI)         | Index                    | 2,037                          | 1,972          | 65                          | Good               |
| RAB adjustment for passenger volume incentives        | £m                       | n/a                            | 169.9          | n/a                         | n/a                |
| RAB adjustment for freight volume incentives          | £m                       | n/a                            | 4.4            | n/a                         | n/a                |
| Cost control/expenditure variance                     | £m                       | 5,763                          | 5,409          | -6.1%                       | n/a                |
| <b>Customer satisfaction</b>                          |                          |                                |                |                             |                    |
| Passenger complaints                                  | Number per 100K journeys | 70                             | 75             | -5                          | n/a                |
| Customer satisfaction – train operators               | Index from -2 to +2      | n/a                            | -0.30          | n/a                         | n/a                |
| Customer satisfaction – freight operators             | Index from -2 to +2      | n/a                            | -0.99          | n/a                         | n/a                |
| Supplier satisfaction – major suppliers               |                          | n/a                            | -0.06          | n/a                         | n/a                |

**Asset stewardship incentive index**

The asset stewardship incentive index reflects the overall status of a number of contributory indicators that have been selected to provide an incentive for our stewardship of the rail network. The contributors are track geometry, number of broken rails, level 2 exceedences, number of signalling failures, points/track circuit failures, structure and earthwork TSRs and traction power supply failures. The asset stewardship incentive index is the weighted sum of these individual components.

**Activity volumes**

This indicator gives the percentage of track renewals actually delivered compared to the volume planned.

**Debt to RAB ratio**

This financing indicator measures Network Rail's net debt as a percentage of its regulatory asset base. This can be considered as a proxy for the financial gearing of the company.

**Financial efficiency index**

This indicator measures the efficiency of expenditure on Territory-level operations, maintenance, plain line track renewals and key headquarter based expenditure items.

**Regulatory asset base (RAB) adjustment for passenger and freight volume incentives**

The passenger and freight volume incentives provide a RAB addition in 2009 for growth above a baseline level and thus give an incentive for Network Rail to facilitate growth in traffic on the network.

The passenger volume incentive is based on the growth over and above a baseline level of growth in:

1. actual passenger train miles
2. farebox revenue.

The freight volume incentive is based on incentive rates multiplied by the growth over and above a baseline level of growth in:

1. actual freight train miles
2. gross tonne miles.

**Cost control/expenditure variance**

This indicator measures the percentage overspend/underspend on total expenditure with the aim to encourage more effective cost control at both a Territory and central level. The overspend/underspend measure is relative to the final budget agreed prior to the start of the year.

**Passenger complaints**

This indicator aims to improve services to passengers by assessing their direct feedback. It is defined as an expression of dissatisfaction by a customer or potential customer about service delivery or about company or industry policy. This is an industry-wide measure of average quarterly complaints per 100,000 journeys and is collected and reported by ORR in National Rail Trends.

**Customer satisfaction – train operators and freight operators**

This indicator measures the attitude directed towards Network Rail from board members of the TOCs and FOCs in respect to their satisfaction with the service being provided. This assessment aims to generate clear evidence over a period of time that Network Rail can improve its level of service to the TOCs.

**Supplier satisfaction – major suppliers**

This indicator measures the attitude major suppliers direct towards Network Rail in respect to their levels of satisfaction of the service being provided. The index is calculated by measuring responses from major suppliers using the advocacy rating.

## Section 1 Operational performance

The main cross-industry measure of operational performance for franchised passenger services is PPM (Public Performance Measure), which is a measure of the overall punctuality and reliability of train services delivered to passengers. Network Rail is accountable for the reporting of industry train performance, and PPM figures are shown in this section at national and operator level (see Table 13).

Delay minutes remain the main operational performance measure underpinning the punctuality of passenger and freight train services. Delays to train journeys experienced by passenger and freight companies are broken down into Network Rail attributed delays and those attributed to train operators. Those attributable to Network Rail typically relate to infrastructure, timetabling and operation of the network or external events impacting the network. Those attributable to train operators typically relate to train operations, fleet reliability, problems with train crew resources or external causes affecting trains.

In 2005/06 some 53% of all delays to passenger trains were attributable to Network Rail. Of the remaining 47%, 34% were 'TOC-on-self' (i.e. where delays to an operator's trains are attributed to the same operator) and 13% were 'TOC-on-TOC' (i.e. where delays are attributed to incidents caused by other operators).

This Annual Return provides data on Network Rail attributed delays only. Figures are presented for 2005/06 in delay minutes and in minutes delay per 100 train kilometres, with disaggregated results split down by cause, by Network Rail route and into those delays affecting passenger and freight trains.

### Overview: PPM and Delay Minutes

PPM punctuality increased by 2.8 percentage points to 86.4% for the full year 2005/06. This represents a reduction of 17% in the number of trains running late, and compares to a reduction in total delays to franchised passenger operators (whether attributable to Network Rail or to train operators) of 15% after allowing for the change in train km run.

Delay minutes attributable to Network Rail's infrastructure and network management fell by 8% (or 0.9 million minutes) to 10.5 million minutes in 2005/06. This level of delay achieved remained ahead of the existing regulatory target for the year (11.3 million minutes).

**Table 12 National delays to all train services**

| Network Rail-attributed delays                               | 2001-02 <sup>2</sup> | 2002/03     | 2003/04     | 2004/05     | 2005/06     |
|--|----------------------|-------------|-------------|-------------|-------------|
| Total delay minutes (including minor operators) <sup>1</sup> | 13,787,916           | 14,716,772  | 13,716,937  | 11,402,720  | 10,464,387  |
| Train km <sup>3</sup>  | 464,536,115          | 472,173,008 | 482,059,147 | 478,038,920 | 488,059,212 |
| Delay per 100 train km <sup>4</sup>                          | 2.97                 | 3.12        | 2.85        | 2.39        | 2.14        |
| Regulatory target (total delay minutes)                      |                      |             |             | 12,300,000  | 11,300,000  |

1. Total delay minutes include delays to a number of minor operators and some unallocated minutes, which are excluded from the main measure of Major Operators (Passenger and Freight).
2. Data definitions and process were changed slightly from 2002/03 onwards. The figures shown for 2001/02 are re-stated for comparison purposes based on a methodology consistent with 2002/03 and 2003/04 figures.
3. Train kilometres run excluding empty coaching stock movements, as recorded in the performance database (PALADIN).
4. Based on delay minutes, divided by the train kilometres run, multiplied by 100.

## Public performance measure (PPM)

PPM combines figures for punctuality and reliability into a single performance measure covering all scheduled services operated by franchised passenger operators. PPM measures the performance of individual trains against their planned timetable for the day, and shows the percentage of trains 'on time' compared to the total number of trains planned.

A train is defined as 'on time' if it arrives at its planned destination station within five minutes (i.e. 4 minutes 59 seconds or less) of the planned arrival time. For longer distance operators, a criterion of arrivals within 10 minutes (i.e. 9 minutes 59 seconds or less) is used; for the 2005/06 data presented in this report, these operators comprise First Great Western, GNER, Midland Mainline, Virgin Cross Country and Virgin West Coast, together with the former Anglia inter-city services operated by 'one'.

## Summarised network-wide data (delays to major operators)

### Introduction

The delay minutes data presented in the remainder of this section are Network Rail attributed delays to the main scheduled passenger train services and freight operators. This is consistent with data presented for previous years and excludes delays to other types of operator (such as London Underground services and charter operations), which account for around 0.4% of the total Network Rail attributed delays.

**Table 13 Public performance measure by network and train operating company (%)**

| Applicable passenger operators                | 2005/06     |
|---|-------------|
| EA Transpennine Express                       | 79.3        |
| EB one  | 86.7        |
| ED Northern Rail                              | 86.5        |
| HA ScotRail                                   | 85.8        |
| HB Great North Eastern Railway                | 83.5        |
| HE Mersey Rail Electrics 2002                 | 92.2        |
| HF Virgin West Coast Trains                   | 83.5        |
| HG Central Trains                             | 79.1        |
| HH Virgin Cross Country Trains                | 80.9        |
| HI Midland Mainline                           | 92.5        |
| HJ First Great Western*                       | 74.5        |
| HK Wessex Trains*                             | 85.2        |
| HL Arriva Trains Wales                        | 81.4        |
| HN First Great Western Link*                  | 83.5        |
| HO Chiltern Railway                           | 91.8        |
| HP Silverlink                                 | 90.0        |
| HQ WAGN*                                      | 89.5        |
| HT c2c Rail                                   | 92.9        |
| HU South Eastern Trains                       | 86.7        |
| HV Gatwick Express                            | 91.0        |
| HW Southern Trains                            | 88.1        |
| HX Thameslink Rail*                           | 86.2        |
| HY South West Trains                          | 89.6        |
| HZ Island Line                                | 97.4        |
| <b>Total (franchised passenger operators)</b> | <b>86.4</b> |

\* The above table reflects the name and definition of franchised operators which existed in 2005/06. The five marked operators now come under the two new franchises First Great Western (First Great Western, First Great Western Link and Wessex Trains) and First Capital Connect (Thameslink Rail and WAGN).

**National delays to passenger train services**

Total Network Rail-attributed delays to passenger trains fell by 10% in 2005/06. Traffic volumes, measured in train kilometres run, increased by 2% compared to 2004/05. Within this total, delays to franchised passenger operators fell to 1.93 minutes per 100 train km, which was 9% better than the regulatory target for this measure.

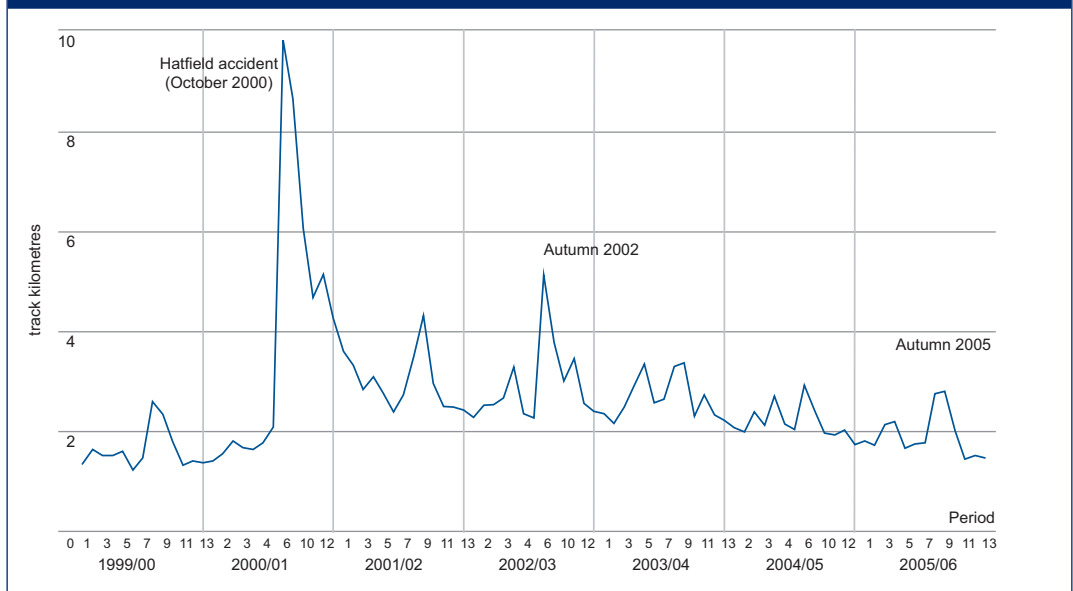
The trends in delays to passenger trains (measured as delay per 100 train km) over the last seven years is illustrated in Figure 3. This highlights the impact of the disruption after the Hatfield accident, the subsequent recovery, the impact of the relatively severe autumns in both 2002 and 2005, and the improving trend over the last few years, culminating in three very good periods for performance (January – March 2006).

**Table 14** National delays to passenger train services (regulatory monitoring target)

| Network Rail-attributed delays                                   | 2001/02 <sup>4</sup> | 2002/03     | 2003/04     | 2004/05     | 2005/06     |
|--|----------------------|-------------|-------------|-------------|-------------|
| Delay minutes <sup>1</sup>                                       | 11,289,684           | 12,214,993  | 11,394,367  | 9,311,884   | 8,386,939   |
| Train km <sup>2</sup>  | 412,176,056          | 421,267,094 | 430,472,798 | 428,829,386 | 437,524,953 |
| Delay minutes per 100 train km <sup>3</sup>                      | 2.74                 | 2.90        | 2.65        | 2.17        | 1.92        |
| <b>Delays to franchised operators (minutes per 100 train km)</b> |                      |             |             |             |             |
| Actual   | 2.75                 | 2.92        | 2.66        | 1.96        | 1.93        |
| Regulatory target <sup>5</sup>                                   |                      |             |             | 2.34        | 2.12        |

1. The delay totals are based on all PfPI delays, affecting applicable passenger operators (main scheduled operators).
2. Train km run for trains of applicable operators, excluding empty coaching stock movements, as recorded in PALADIN.
3. Based on all PfPI Delay minutes, divided by the train kilometres run, multiplied by 100.
4. Data definitions and process were changed slightly for 2002/03. The effect of applying these to 2001/02 data for comparison purposes would be to increase the delay minutes from 11.29m to 11.64m.
5. From 2004/05 onwards, targets were set based on delay to franchised passenger operators only. This excludes results for non-franchised operators (Eurostar, Heathrow Express, Hull Trains and Nexus) which are included in the remaining figures in this table.

**Figure 3** Delay minutes per 100 train km over time



### National delays to freight train services

Delays to freight trains fell by 1% to 2.0 million minutes. This represents a real improvement of nearly 4% after allowing for the increase in train kilometres run approaching 3%.

**Table 15** National delays to freight train services

| Network Rail-attributed delays              | 2001/02 <sup>1</sup> | 2002/03    | 2003/04    | 2004/05    | 2005/06    |
|---|----------------------|------------|------------|------------|------------|
| Delay minutes <sup>1</sup>                  | 2,094,688            | 2,451,402  | 2,279,360  | 2,057,063  | 2,036,592  |
| Train km <sup>2</sup>                       | 48,761,221           | 47,201,404 | 47,828,365 | 45,519,096 | 46,727,870 |
| Delay minutes per 100 train km <sup>3</sup> | 4.30                 | 5.19       | 4.77       | 4.52       | 4.36       |

1. The delay totals are based on all PfPI delays affecting applicable freight operators (main scheduled operators).

2. Train kilometres run for trains of applicable operators, excluding empty coaching stock movements, as recorded in PALADIN.

3. Based on all PfPI delay minutes, divided by the train kilometres run, multiplied by 100.

4. Data definitions and processes were changed slightly for 2002/03. The effect of applying these to 2001/02 data for comparison purposes would be to increase the delay minutes from 2.09m to 2.11m.

### Breakdown of performance data by operator

**Table 16** Delays to individual operators 2005/06

| Applicable passenger operators | Delay minutes    | Train kilometres (million) | Delay per 100 train km |
|--------------------------------|------------------|----------------------------|------------------------|
| EA Transpennine Express        | 248,951          | 12.70                      | 1.96                   |
| EB one                         | 652,081          | 29.69                      | 2.20                   |
| ED Northern Rail               | 1,062,876        | 41.89                      | 2.54                   |
| HA Scotrail Railways           | 632,656          | 37.24                      | 1.70                   |
| HB Great North Eastern Railway | 210,660          | 18.16                      | 1.16                   |
| HE Merseyrail Electrics 2002   | 84,777           | 5.44                       | 1.56                   |
| HF Virgin West Coast Trains    | 503,595          | 21.38                      | 2.36                   |
| HG Central Trains              | 753,614          | 28.59                      | 2.64                   |
| HH Virgin Cross Country Trains | 526,126          | 27.03                      | 1.95                   |
| HI Midland Mainline            | 126,755          | 9.92                       | 1.28                   |
| HJ First Great Western*        | 341,428          | 16.70                      | 2.04                   |
| HK Wessex Trains*              | 184,321          | 11.07                      | 1.66                   |
| HL Arriva Trains Wales         | 393,662          | 20.03                      | 1.97                   |
| HM Heathrow Express            | 42,372           | 1.51                       | 2.81                   |
| HN First Great Western Link*   | 341,189          | 12.52                      | 2.72                   |
| HO Chiltern Railways           | 107,796          | 8.20                       | 1.31                   |
| HP Silverlink                  | 163,441          | 8.78                       | 1.86                   |
| HQ WAGN*                       | 110,668          | 11.16                      | 0.99                   |
| HT c2c Rail                    | 51,079           | 5.82                       | 0.88                   |
| HU South Eastern Trains        | 527,494          | 27.67                      | 1.91                   |
| HV Gatwick Express             | 28,967           | 2.42                       | 1.20                   |
| HW Southern Trains             | 515,855          | 26.46                      | 1.95                   |
| HX Thameslink Rail*            | 191,754          | 10.83                      | 1.77                   |
| HY South West Trains           | 538,852          | 37.24                      | 1.45                   |
| GA Eurostar (UK)               | 15,453           | 0.87                       | 1.77                   |
| PF Hull Trains                 | 18,818           | 1.25                       | 1.51                   |
| PG Nexus                       | 11,699           | 2.94                       | 0.40                   |
| <b>Total</b>                   | <b>8,386,939</b> | <b>437.52</b>              | <b>1.92</b>            |
| of which franchised operators  | 8,298,597        | 430.96                     | 1.93                   |



**Table 16** Delays to individual operators 2005/06 continued

| Applicable freight operators                       |                                    | Delay minutes     | Train kilometres (million) | Delay per 100 train km |
|--|------------------------------------|-------------------|----------------------------|------------------------|
| WA   | English Welsh and Scottish Railway | 1,283,218         | 31.02                      | 4.14                   |
| DB   | Freightliner Ltd                   | 404,509           | 8.54                       | 4.74                   |
| D2   | Freightliner Heavyhaul             | 261,144           | 4.71                       | 5.55                   |
| PE   | GB Rail Freight                    | 50,877            | 1.12                       | 4.56                   |
| XH   | Direct Rail Services               | 36,844            | 1.34                       | 2.74                   |
| <b>Total</b>                                       |                                    | <b>2,036,592</b>  | <b>46.73</b>               | <b>4.36</b>            |
| <b>Combined total for all applicable operators</b> |                                    | <b>10,423,531</b> | <b>484.25</b>              | <b>2.15</b>            |

\* The above table reflects the name and definition of franchised operators which existed in 2005/06. The five marked operators now come under the two new franchises First Great Western (First Great Western, First Great Western Link and Wessex Trains) and First Capital Connect (Thameslink Rail and WAGN).

**Table 17** Delays per 100 train kilometres to individual operators 2005/06

| Applicable passenger operators      | Period 1                           | Period 2    | Period 3    | Period 4    | Period 5    | Period 6    | Period 7    | Period 8    | Period 9    | Period 10   | Period 11   | Period 12   | Period 13   | Full Year avg |             |
|-------------------------------------|------------------------------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|-------------|---------------|-------------|
| EA                                  | Transpennine Express               | 1.71        | 1.68        | 2.28        | 1.79        | 1.76        | 1.92        | 1.78        | 2.99        | 3.05        | 2.11        | 1.45        | 1.66        | 1.28          | 1.96        |
| EB                                  | one                                | 2.59        | 3.06        | 2.57        | 2.21        | 2.10        | 1.90        | 1.67        | 2.47        | 3.42        | 1.80        | 1.26        | 1.51        | 2.00          | 2.20        |
| ED                                  | Northern Rail                      | 2.14        | 1.95        | 2.59        | 2.33        | 2.13        | 2.34        | 2.33        | 3.75        | 4.15        | 3.13        | 2.14        | 2.17        | 1.87          | 2.54        |
| HA                                  | Scotrail Railways                  | 1.77        | 1.42        | 1.74        | 2.01        | 1.39        | 1.40        | 1.59        | 3.03        | 2.40        | 1.70        | 1.36        | 1.22        | 1.06          | 1.70        |
| HB                                  | Great North Eastern Railway        | 1.03        | 0.91        | 1.45        | 1.80        | 0.82        | 1.33        | 1.09        | 1.43        | 1.39        | 1.25        | 0.88        | 0.92        | 0.80          | 1.16        |
| HE                                  | Merseyrail Electrics 2002          | 0.77        | 1.35        | 1.27        | 1.56        | 1.02        | 2.18        | 1.44        | 2.46        | 2.35        | 1.14        | 1.32        | 1.60        | 1.81          | 1.56        |
| HF                                  | Virgin West Coast Trains           | 2.49        | 2.15        | 2.97        | 2.47        | 1.77        | 2.22        | 2.16        | 3.46        | 2.90        | 2.42        | 1.65        | 1.99        | 2.05          | 2.36        |
| HG                                  | Central Trains                     | 2.21        | 2.41        | 2.91        | 3.18        | 2.41        | 2.42        | 2.90        | 4.00        | 3.73        | 2.92        | 1.82        | 1.82        | 1.66          | 2.64        |
| HH                                  | Virgin Cross Country Trains        | 2.13        | 2.01        | 2.11        | 2.27        | 1.55        | 1.67        | 1.89        | 2.71        | 2.60        | 1.98        | 1.47        | 1.53        | 1.35          | 1.95        |
| HI                                  | Midland Mainline                   | 1.02        | 0.95        | 1.47        | 1.75        | 1.07        | 1.50        | 1.37        | 2.06        | 1.83        | 1.05        | 1.13        | 0.84        | 0.62          | 1.28        |
| HJ                                  | First Great Western*               | 1.88        | 1.91        | 2.74        | 2.84        | 1.63        | 1.80        | 1.74        | 2.89        | 2.63        | 1.47        | 1.30        | 1.90        | 1.78          | 2.04        |
| HK                                  | Wessex Trains*                     | 1.83        | 1.55        | 2.22        | 2.73        | 1.30        | 1.10        | 1.46        | 2.17        | 2.04        | 1.62        | 1.31        | 1.24        | 1.11          | 1.66        |
| HL                                  | Arriva Trains Wales                | 1.92        | 1.85        | 2.45        | 2.50        | 1.70        | 1.73        | 1.41        | 2.75        | 2.77        | 2.09        | 1.56        | 1.51        | 1.46          | 1.97        |
| HM                                  | Heathrow Express                   | 2.02        | 2.11        | 2.59        | 2.96        | 3.20        | 2.95        | 2.13        | 3.18        | 3.35        | 2.13        | 3.05        | 4.19        | 2.89          | 2.81        |
| HN                                  | First Great Western Link*          | 2.43        | 2.72        | 3.26        | 3.44        | 2.56        | 2.57        | 1.92        | 3.49        | 3.41        | 2.42        | 2.28        | 2.69        | 2.16          | 2.72        |
| HO                                  | Chiltern Railways                  | 0.77        | 0.80        | 1.24        | 2.11        | 1.06        | 1.85        | 2.21        | 1.77        | 1.29        | 1.05        | 1.06        | 0.81        | 1.28          | 1.31        |
| HP                                  | Silverlink                         | 1.77        | 1.89        | 2.19        | 2.58        | 2.05        | 1.67        | 1.59        | 2.28        | 1.59        | 2.06        | 1.45        | 1.92        | 1.22          | 1.86        |
| HQ                                  | WAGN*                              | 0.86        | 1.02        | 1.07        | 1.51        | 0.58        | 1.10        | 0.70        | 1.53        | 1.70        | 1.08        | 0.61        | 0.70        | 0.51          | 0.99        |
| HT                                  | c2c Rail                           | 0.94        | 0.74        | 0.70        | 0.78        | 0.56        | 0.54        | 0.94        | 1.57        | 1.02        | 0.67        | 1.01        | 0.70        | 1.20          | 0.88        |
| HU                                  | South Eastern Trains               | 1.79        | 1.62        | 1.78        | 1.71        | 2.03        | 1.66        | 2.07        | 2.79        | 2.90        | 2.17        | 1.47        | 1.59        | 1.19          | 1.91        |
| HV                                  | Gatwick Express                    | 0.93        | 0.83        | 1.29        | 1.38        | 1.31        | 1.06        | 1.19        | 1.46        | 1.59        | 1.14        | 1.13        | 0.97        | 1.32          | 1.20        |
| HW                                  | Southern Trains                    | 1.68        | 1.43        | 1.90        | 2.37        | 1.66        | 1.63        | 1.94        | 2.65        | 3.16        | 2.13        | 1.82        | 1.43        | 1.60          | 1.95        |
| HX                                  | Thameslink Rail*                   | 1.21        | 1.44        | 1.58        | 2.15        | 1.79        | 1.87        | 1.70        | 2.50        | 2.63        | 2.15        | 1.47        | 1.27        | 1.35          | 1.77        |
| HY                                  | South West Trains                  | 1.35        | 1.01        | 1.77        | 1.42        | 1.17        | 1.20        | 1.10        | 1.99        | 2.69        | 1.75        | 0.90        | 1.11        | 1.42          | 1.45        |
| GA                                  | Eurostar (UK)                      | 1.37        | 3.80        | 2.44        | 1.88        | 1.71        | 0.60        | 0.74        | 2.28        | 3.32        | 1.04        | 1.19        | 1.43        | 1.34          | 1.77        |
| PF                                  | Hull Trains                        | 1.26        | 1.55        | 2.53        | 2.64        | 1.19        | 1.56        | 1.11        | 2.04        | 1.95        | 1.31        | 1.16        | 0.79        | 0.66          | 1.51        |
| PG                                  | Nexus                              | 0.67        | 0.37        | 0.30        | 0.41        | 0.45        | 0.29        | 0.43        | 0.33        | 0.41        | 0.46        | 0.23        | 0.39        | 0.40          | 0.40        |
| <b>Total</b>                        |                                    | <b>1.80</b> | <b>1.72</b> | <b>2.13</b> | <b>2.19</b> | <b>1.66</b> | <b>1.75</b> | <b>1.76</b> | <b>2.73</b> | <b>2.79</b> | <b>2.00</b> | <b>1.45</b> | <b>1.52</b> | <b>1.46</b>   | <b>1.92</b> |
| <b>Applicable freight operators</b> |                                    |             |             |             |             |             |             |             |             |             |             |             |             |               |             |
| WA                                  | English Welsh and Scottish Railway | 4.08        | 3.95        | 4.16        | 4.38        | 3.49        | 4.08        | 4.14        | 5.44        | 5.39        | 4.04        | 3.55        | 3.41        | 3.67          | 4.14        |
| DB                                  | Freightliner Ltd                   | 6.59        | 4.47        | 5.17        | 4.27        | 4.18        | 3.87        | 4.15        | 8.05        | 5.10        | 4.06        | 3.58        | 3.27        | 4.66          | 4.74        |
| D2                                  | Freightliner Heavyhaul             | 4.26        | 4.43        | 5.32        | 5.26        | 5.19        | 5.59        | 5.28        | 7.48        | 8.03        | 5.28        | 5.48        | 4.96        | 5.41          | 5.55        |
| PE                                  | GB Rail Freight                    | 5.01        | 5.83        | 7.59        | 4.50        | 4.90        | 3.92        | 3.63        | 4.93        | 5.39        | 3.61        | 3.18        | 2.94        | 5.29          | 4.56        |
| XH                                  | Direct Rail Services               | 3.69        | 2.90        | 2.54        | 1.96        | 2.54        | 1.86        | 2.01        | 4.58        | 5.16        | 2.54        | 2.31        | 1.83        | 2.04          | 2.74        |
| <b>Total</b>                        |                                    | <b>4.56</b> | <b>4.09</b> | <b>4.48</b> | <b>4.38</b> | <b>3.79</b> | <b>4.12</b> | <b>4.19</b> | <b>6.10</b> | <b>5.61</b> | <b>4.11</b> | <b>3.70</b> | <b>3.48</b> | <b>4.02</b>   | <b>4.36</b> |

\* The above table reflects the name and definition of franchised operators which existed in 2005/06. The 5 marked operators now come under the two new franchises First Great Western (First Great Western, First Great Western Link and Wessex Trains) and First Capital Connect (Thameslink Rail and WAGN).

**Table 18** Delay minutes to all trains split by operating route and by four-weekly period

| Period            | London North Eastern | London North Western | South East Anglia | South East Kent | South East Sussex | South East Wessex | Western          | England & Wales  | Scotland       | Network Total     |
|-------------------|----------------------|----------------------|-------------------|-----------------|-------------------|-------------------|------------------|------------------|----------------|-------------------|
| P1                | 170,679              | 202,900              | 100,192           | 51,488          | 39,343            | 56,916            | 125,683          | 747,201          | 80,997         | 828,198           |
| P2                | 156,760              | 176,968              | 97,241            | 48,806          | 28,497            | 40,943            | 115,460          | 664,675          | 63,032         | 727,707           |
| P3                | 215,012              | 209,673              | 84,355            | 47,680          | 39,271            | 63,964            | 152,501          | 812,456          | 70,630         | 883,086           |
| P4                | 213,393              | 206,811              | 79,840            | 47,285          | 51,299            | 53,648            | 167,196          | 819,472          | 81,273         | 900,745           |
| P5                | 159,836              | 164,845              | 76,725            | 53,133          | 38,399            | 43,215            | 104,198          | 640,351          | 57,050         | 697,401           |
| P6                | 188,917              | 198,245              | 62,963            | 47,325          | 35,935            | 41,346            | 104,090          | 678,821          | 62,187         | 741,008           |
| P7                | 172,020              | 213,630              | 56,883            | 52,381          | 45,605            | 42,859            | 95,519           | 678,897          | 70,947         | 749,844           |
| P8                | 244,627              | 310,696              | 102,798           | 71,670          | 56,993            | 75,647            | 155,322          | 1,017,753        | 114,094        | 1,131,847         |
| P9                | 266,770              | 292,390              | 104,455           | 76,700          | 64,777            | 94,243            | 152,659          | 1,051,994        | 93,884         | 1,145,878         |
| P10               | 185,490              | 194,922              | 52,860            | 51,226          | 44,033            | 55,661            | 88,604           | 672,796          | 71,127         | 743,923           |
| P11               | 156,069              | 168,453              | 47,740            | 33,714          | 45,625            | 36,788            | 91,221           | 579,610          | 54,517         | 634,127           |
| P12               | 150,631              | 170,237              | 56,389            | 40,923          | 32,993            | 39,052            | 107,101          | 597,326          | 51,880         | 649,206           |
| P13               | 133,482              | 166,466              | 74,943            | 30,914          | 38,728            | 49,884            | 94,892           | 589,309          | 42,108         | 631,417           |
| <b>Year total</b> | <b>2,413,686</b>     | <b>2,676,236</b>     | <b>997,384</b>    | <b>653,245</b>  | <b>561,498</b>    | <b>694,166</b>    | <b>1,554,446</b> | <b>9,550,661</b> | <b>913,726</b> | <b>10,464,387</b> |

Note:

P1 Friday 01 April 2005 – Saturday 30 April 2005

P2 Sunday 01 May 2005 – Saturday 28 May 2005

P3 Sunday 29 May 2005 – Saturday 25 June 2005

P4 Sunday 26 June 2005 – Saturday 23 July 2005

P5 Sunday 24 July 2005 – Saturday 20 August 2005

P6 Sunday 21 August 2005 – Saturday 17 September 2005

P7 Sunday 18 September 2005 – Saturday 15 October 2005

P8 Sunday 16 October 2005 – Saturday 12 November 2005

P9 Sunday 13 November 2005 – Saturday 10 December 2005

P10 Sunday 11 December 2005 – Saturday 07 January 2006

P11 Sunday 08 January 2006 – Saturday 4 February 2006

P12 Sunday 05 February 2006 – Saturday 4 March 2006

P13 Sunday 05 March 2006 – Friday 31 March 2006

**National delay data by cause****National data by delay category grouping**

The trends in delay minutes by broad category groupings are shown below, followed by a detailed commentary focusing on these groups and the individual delay categories.

**Table 19** Network delays to passenger and freight trains by summarised category groups – trends

| Category group <sup>1</sup>                | 2001/02<br>Total delay<br>minutes | 2002/03<br>Total delay<br>minutes | 2003/04<br>Total delay<br>minutes | 2004/05<br>Total delay<br>minutes | 2005/06<br>Total delay<br>minutes |
|--|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|-----------------------------------|
| Track defects and TSRs <sup>2</sup>        | 3,024,543                         | 2,514,840                         | 2,128,394                         | 1,399,184                         | 1,505,947                         |
| Other asset defects <sup>3</sup>           | 4,058,661                         | 4,656,471                         | 4,510,007                         | 3,667,027                         | 3,388,263                         |
| Network management/other <sup>4</sup>      | 3,547,582                         | 4,041,872                         | 3,884,869                         | 3,601,440                         | 3,124,193                         |
| Autumn leaf fall and adhesion <sup>5</sup> | 476,773                           | 529,550                           | 469,113                           | 287,282                           | 313,941                           |
| Severe weather/structures <sup>6</sup>     | 778,207                           | 1,042,184                         | 737,445                           | 796,378                           | 458,122                           |
| External factors <sup>7</sup>              | 1,498,606                         | 1,881,478                         | 1,943,899                         | 1,617,636                         | 1,633,065                         |
| <b>Total minutes</b>                       | <b>13,384,372</b>                 | <b>14,666,395</b>                 | <b>13,673,727</b>                 | <b>11,368,947</b>                 | <b>10,423,531</b>                 |
| Train km (millions)                        | 460.94                            | 468.47                            | 478.30                            | 474.35                            | 484.25                            |

**Table 20** Network delays to passenger and freight trains by summarised category groups – trends

| Category group <sup>1</sup>                | 2001/02<br>Delay minutes<br>per 100 train km | 2002/03<br>Delay minutes<br>per 100 train km | 2003/04<br>Delay minutes<br>per 100 train km | 2004/05<br>Delay minutes<br>per 100 train km | 2005/06<br>Delay minutes<br>per 100 train km |
|--|--|--|--|--|--|
| Track defects and TSRs <sup>2</sup>        | 0.66   | 0.54   | 0.44   | 0.29   | 0.31   |
| Other asset defects <sup>3</sup>           | 0.88   | 0.99   | 0.94   | 0.77   | 0.70   |
| Network management/other <sup>4</sup>      | 0.77   | 0.86   | 0.81   | 0.76   | 0.65   |
| Autumn leaf fall and adhesion <sup>5</sup> | 0.10   | 0.11   | 0.10   | 0.06   | 0.06   |
| Severe weather/structures <sup>6</sup>     | 0.17   | 0.22   | 0.15   | 0.17   | 0.09   |
| External factors <sup>7</sup>              | 0.33   | 0.40   | 0.41   | 0.34   | 0.34   |
| Total minutes                              | 2.90   | 3.13   | 2.86   | 2.40   | 2.15   |

1. Delay totals are based on all delays recorded for attribution of responsibility to Network Rail, divided by train kilometres run where applicable.
2. Track defects and TSRs include broken rails, other track faults and speed restrictions for condition of track and rolling contact fatigue.
3. Other asset defects include points, track circuits, signal and signalling system failures, overhead power/third rail supply etc.
4. Network management/other delays include possessions, signalling errors, timetabling, dispute resolution and unexplained.
5. Autumn leaf fall and adhesion include leaf fall related delays and Network Rail's share of industry adhesion delays.
6. Severe weather/structures includes direct delays due to severe weather and all structures delays, which include weather related delays due to embankment instability risks, bridge scour and flooding. Heat-related speed restrictions are also shown within this category.
7. External factors include road-related incidents, fires, trespass and vandalism, security alerts, suicides and other external events.

### Commentary

The largest improvements in Network Rail attributed delay minutes in 2005/06 (compared to 2004/05), were in Network management/other and severe weather/structures delay (see tables 19 and 20).

In absolute minutes, improvements in delays are as follows:

- the largest improvement was seen in the 'Network management/other' group with an improvement of 477,247 minutes (a 13% improvement)
- dispute takeback (category 502c) dropped by 153,792 minutes
- operations responsibility (category 501) recorded a reduction of 109,929 reflecting a reduction in delays due to signaller and train regulation errors, alongside improvements in other operations causes
- possessions-related delays (categories 107a/b) improved by 13% (50,963 minutes)
- 'other infrastructure' causes (category 106) fell by 12% (54,680 minutes)
- train planning delays (category 502a) fell by 5% (34,507 minutes) for the full year. This category was subject to close management focus, following the marked deterioration seen during the course of the previous year, and achieved a continuous improvement through the year and a level of delay in the final 3 periods which was around one third lower than a year earlier.

Delays attributed to 'severe weather/structures' fell by the largest percentage (42%) contributing a reduction of 338,256 minutes. Delays fell in all major components of this category covering severe weather, flooding and structures.

Track-related delay ('Track defects and TSRs') increased by 106,763 (or 8%). This reflected broadly similar rates of increase in TSRs due to condition of track and track faults (including broken rails). Around one half of this increase was on the LNE route, while Western also saw a significant deterioration. Towards the end of the year, delays levels started to show significant improvement, responding to the additional management focus on prioritisation of critical speed restrictions and an acceleration of spending in some key areas.

By contrast there was an improvement of 8% (or 278,764 minutes) in 'other asset defects' group of categories (points, track circuits, signalling and power supply etc). This reflected a 4% reduction in incidents and a 4% improvement in the average delay per incident reflecting both improvements in asset maintenance and incident management achieved through operational initiatives such as the establishment of integrated controls, supported by close industry co-operation. Delays due to points (category 101) and track circuit failures (category 301b) fell by 5% and 7% respectively while overhead line/third rail fault delays (category 201) improved by 17%. Other signalling equipment delays (category 302b) fell by 32% partly reflecting the sharp reduction in TPWS-related faults.

External category delays (categories 112, 401-403, 503-506) rose by 1%, but with some material differences in performance between individual categories of delay. Delays due to 'bridge strikes' (road vehicles hitting bridges, category 401) fell sharply recording a 24% improvement (78,552 minutes reduction). This was primarily in response to a range of local and nationally co-ordinated initiatives; best practice

initiatives on the operational procedures and responses to bridge strikes were combined with targeted investment in improved warning signs and protection beams and sensors.

By contrast, delays due to fatalities and trespass (category 503) increased by 16% (or 87,356 minutes) and delays due to security issues doubled (an increase of 41,008 minutes), due to the London bombings and associated security alerts. Delays due to vandalism/theft also increased by 18,652 minutes.

'Autumn leaf fall and adhesion' delay minutes increased by 9% (or 26,659 minutes), partly reversing the major improvements seen in recent years. This in part reflected the extended autumn season (due to the unusually mild weather conditions in October being extended until almost Christmas), it also reflected some difficult local conditions, triggering a renewed cross-industry review of autumn preparation and railhead cleaning.

**Table 21** National delays to passenger and freight trains by detailed cause category 2005/06 (delay minutes)

| No                        | Category   | Passenger trains<br>per 100<br>train km |             | Freight trains<br>per 100<br>train km |             | Combined total<br>per 100<br>train km |             |
|---------------------------|--|---|-------------|---------------------------------------|-------------|---------------------------------------|-------------|
| 101                       | Points failures  | 657,399                                 | 0.15        | 177,577                               | 0.38        | 834,976                               | 0.17        |
| 102                       | Problems with trackside signs, TSR boards                | 37,519                                  | 0.01        | 5,613                                 | 0.01        | 43,132                                | 0.01        |
| 103                       | Level crossing failures                                  | 109,869                                 | 0.03        | 16,552                                | 0.04        | 126,421                               | 0.03        |
| 104A                      | TSRs due to condition of track                           | 300,165                                 | 0.07        | 266,046                               | 0.57        | 566,211                               | 0.12        |
| 104B                      | Track faults (including broken rails)                    | 710,169                                 | 0.16        | 215,090                               | 0.46        | 925,259                               | 0.19        |
| 104C                      | Rolling contact fatigue                                  | 12,236                                  | 0.00        | 2,241                                 | 0.00        | 14,477                                | 0.00        |
| 105                       | Lineside structure defects (inc. weather impact)         | 72,382                                  | 0.02        | 52,522                                | 0.11        | 124,904                               | 0.03        |
| 106                       | Other infrastructure                                     | 312,094                                 | 0.07        | 74,453                                | 0.16        | 386,547                               | 0.08        |
| 107A                      | Possession over-run and related faults                   | 183,494                                 | 0.04        | 75,670                                | 0.16        | 259,164                               | 0.05        |
| 107B                      | Possession work left incomplete                          | 71,280                                  | 0.02        | 19,546                                | 0.04        | 90,826                                | 0.02        |
| 108                       | Mishap – infrastructure causes                           | 59,720                                  | 0.01        | 12,298                                | 0.03        | 72,018                                | 0.01        |
| 109                       | Animals on line  | 124,085                                 | 0.03        | 17,017                                | 0.04        | 141,102                               | 0.03        |
| 110                       | External weather impact                                  | 279,771                                 | 0.06        | 53,447                                | 0.11        | 333,218                               | 0.07        |
| 111A                      | Wheel slip due to leaf fall                              | 90,676                                  | 0.02        | 6,269                                 | 0.01        | 96,945                                | 0.02        |
| 111B                      | Vegetation management failure                            | 10,067                                  | 0.00        | 1,642                                 | 0.00        | 11,709                                | 0.00        |
| 112                       | Fires on Network Rail infrastructure                     | 36,681                                  | 0.01        | 5,085                                 | 0.01        | 41,766                                | 0.01        |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 189,827                                 | 0.04        | 5,262                                 | 0.01        | 195,089                               | 0.04        |
| 201                       | Overhead line/third rail faults                          | 208,216                                 | 0.05        | 36,130                                | 0.08        | 244,346                               | 0.05        |
| 301A                      | Signal failures  | 339,628                                 | 0.08        | 51,043                                | 0.11        | 390,671                               | 0.08        |
| 301B                      | Track circuit failures                                   | 862,883                                 | 0.20        | 122,652                               | 0.26        | 985,535                               | 0.20        |
| 302A                      | Signalling system and power supply failures              | 296,540                                 | 0.07        | 71,995                                | 0.15        | 368,535                               | 0.08        |
| 302B                      | Other signal equipment failures                          | 59,283                                  | 0.01        | 13,006                                | 0.03        | 72,289                                | 0.01        |
| 303                       | Telephone failures                                       | 49,837                                  | 0.01        | 6,572                                 | 0.01        | 56,409                                | 0.01        |
| 304                       | Cable faults (signalling and telecoms)                   | 119,139                                 | 0.03        | 36,780                                | 0.08        | 155,919                               | 0.03        |
| 304A                      | Change of aspects – no fault found                       | 10,407                                  | 0.00        | 1,653                                 | 0.00        | 12,060                                | 0.00        |
| 305                       | Track circuit failures – leaf fall                       | 17,931                                  | 0.00        | 3,976                                 | 0.01        | 21,907                                | 0.00        |
| 401                       | Bridge strikes   | 223,051                                 | 0.05        | 22,412                                | 0.05        | 245,463                               | 0.05        |
| 402                       | External infrastructure damage – vandalism/theft         | 262,572                                 | 0.06        | 75,861                                | 0.16        | 338,433                               | 0.07        |
| 403                       | External level crossing/road incidents (not bridges)     | 79,013                                  | 0.02        | 10,001                                | 0.02        | 89,014                                | 0.02        |
| 501                       | Network Rail operations responsibility                   | 611,777                                 | 0.14        | 104,566                               | 0.22        | 716,343                               | 0.15        |
| 502A                      | Train planning   | 390,603                                 | 0.09        | 221,628                               | 0.47        | 612,231                               | 0.13        |
| 502B                      | Network Rail commercial: other                           | 4,601                                   | 0.00        | 3,953                                 | 0.01        | 8,554                                 | 0.00        |
| 502C                      | Network Rail commercial: dispute take-back               | 479,613                                 | 0.11        | 108,554                               | 0.23        | 588,167                               | 0.12        |
| 503                       | External fatalities and trespass                         | 570,879                                 | 0.13        | 70,796                                | 0.15        | 641,675                               | 0.13        |
| 504                       | External police on line/security alerts                  | 75,266                                  | 0.02        | 8,194                                 | 0.02        | 83,460                                | 0.02        |
| 505                       | External fires   | 61,614                                  | 0.01        | 7,807                                 | 0.02        | 69,421                                | 0.01        |
| 506                       | External other   | 105,321                                 | 0.02        | 18,512                                | 0.04        | 123,833                               | 0.03        |
| 601                       | Unexplained  | 301,331                                 | 0.07        | 34,171                                | 0.07        | 335,502                               | 0.07        |
| <b>Total minutes</b>      |  | <b>8,386,939</b>                        | <b>1.92</b> | <b>2,036,592</b>                      | <b>4.36</b> | <b>10,423,531</b>                     | <b>2.15</b> |
| <b>Train km (million)</b> |  | <b>437,524,953</b>                      |             | <b>46,727,870</b>                     |             | <b>484,252,823</b>                    |             |

**Table 22** National delays to passenger and freight trains by detailed cause category (delay minutes)

| No                        | Category   | 2001/02           | 2002/03           | 2003/04           | 2004/05           | 2005/06           |
|---------------------------|--|-------------------|-------------------|-------------------|-------------------|-------------------|
| 101                       | Points failures  | 953,254           | 1,206,543         | 1,065,887         | 882,872           | 834,976           |
| 102                       | Problems with trackside signs, TSR boards                | 68,313            | 86,155            | 72,769            | 61,106            | 43,132            |
| 103                       | Level crossing failures                                  | 140,098           | 168,363           | 142,037           | 134,181           | 126,421           |
| 104A                      | TSRs due to condition of track                           | 1,005,580         | 1,085,208         | 809,947           | 530,427           | 566,211           |
| 104B                      | Track faults (including broken rails)                    | 1,030,372         | 1,178,882         | 1,244,069         | 849,711           | 925,259           |
| 104C                      | Rolling contact fatigue                                  | 988,591           | 250,750           | 74,378            | 19,046            | 14,477            |
| 105                       | Lineside structure defects (inc. weather impact)         | 330,529           | 332,341           | 274,968           | 234,619           | 124,904           |
| 106                       | Other infrastructure                                     | 470,863           | 582,746           | 610,463           | 441,227           | 386,547           |
| 107A                      | Possession over-run and related faults                   | 291,435           | 364,411           | 304,992           | 305,317           | 259,164           |
| 107B                      | Possession work left incomplete                          | 113,273           | 94,410            | 117,898           | 95,636            | 90,826            |
| 108                       | Mishap – infrastructure causes                           | 55,776            | 53,061            | 107,970           | 80,707            | 72,018            |
| 109                       | Animals on line  | 173,562           | 153,377           | 162,510           | 148,178           | 141,102           |
| 110                       | External weather impact                                  | 447,678           | 709,843           | 462,477           | 561,759           | 333,218           |
| 111A                      | Wheel slip due to leaf fall                              | 130,718           | 113,069           | 124,301           | 87,761            | 96,945            |
| 111B                      | Vegetation management failure                            | 14,797            | 18,966            | 12,542            | 18,734            | 11,709            |
| 112                       | Fires on Network Rail infrastructure                     | 65,155            | 60,911            | 81,642            | 45,887            | 41,766            |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 325,031           | 306,079           | 305,232           | 178,960           | 195,089           |
| 201                       | Overhead line/third rail faults                          | 357,032           | 350,894           | 395,062           | 292,970           | 244,346           |
| 301A                      | Signal failures  | 463,732           | 509,725           | 510,991           | 434,036           | 390,671           |
| 301B                      | Track circuit failures                                   | 1,179,782         | 1,418,682         | 1,269,960         | 1,058,772         | 985,535           |
| 302A                      | Signalling system and power supply failures              | 473,516           | 482,853           | 572,099           | 410,155           | 368,535           |
| 302B                      | Other signal equipment failures                          | 88,441            | 133,160           | 130,046           | 106,218           | 72,289            |
| 303                       | Telephone failures                                       | 38,932            | 44,014            | 48,806            | 42,513            | 56,409            |
| 304                       | Cable faults (signalling and telecoms)                   | 168,104           | 146,318           | 193,616           | 141,302           | 155,919           |
| 304A                      | Change of aspects – no fault found                       | 22,208            | 42,542            | 18,993            | 15,830            | 12,060            |
| 305                       | Track circuit failures – leaf fall                       | 21,024            | 110,402           | 39,580            | 20,561            | 21,907            |
| 401                       | Bridge strikes   | 232,588           | 357,427           | 335,176           | 324,015           | 245,463           |
| 402                       | External infrastructure damage – vandalism/theft         | 403,708           | 369,946           | 341,241           | 319,781           | 338,433           |
| 403                       | External level crossing/road incidents (not bridges)     | 105,775           | 121,076           | 123,666           | 92,057            | 89,014            |
| 501                       | Network Rail operations responsibility                   | 1,078,029         | 996,320           | 963,008           | 826,272           | 716,343           |
| 502A                      | Train planning   | 538,930           | 574,950           | 496,376           | 646,738           | 612,231           |
| 502B                      | Network Rail commercial: other                           | 53,578            | 31,743            | 22,965            | 13,074            | 8,554             |
| 502C                      | Network Rail commercial: dispute take-back               | 394,876           | 859,141           | 756,976           | 741,959           | 588,167           |
| 503                       | External fatalities and trespass                         | 449,755           | 605,212           | 611,448           | 554,319           | 641,675           |
| 504                       | External police on line/security alerts                  | 44,719            | 38,473            | 50,776            | 42,452            | 83,460            |
| 505                       | External fires   | 49,054            | 111,896           | 124,129           | 56,553            | 69,421            |
| 506                       | External other   | 147,852           | 216,537           | 275,821           | 182,572           | 123,833           |
| 601                       | Unexplained  | 467,712           | 379,969           | 418,910           | 370,670           | 335,502           |
| <b>Total minutes</b>      |  | <b>13,384,372</b> | <b>14,666,395</b> | <b>13,673,727</b> | <b>11,368,947</b> | <b>10,423,531</b> |
| <b>Train km (million)</b> |  | <b>460.94</b>     | <b>468.47</b>     | <b>478.30</b>     | <b>474.35</b>     | <b>484.25</b>     |

**National data by delay category**

Material changes in delay minutes by cause category are described above, and the detailed figures by category are presented above: actual delay minutes for 2005/06 split between passenger and freight services (Table 21); and total delays for each category compared to previous years (Table 22).

| <b>Table 23 National delays to passenger and freight trains by detailed cause category (delay minutes per 100 train km)</b> |  |             |             |             |             |             |
|---|--|-------------|-------------|-------------|-------------|-------------|
| No  | Category   | 2001/02     | 2002/03     | 2003/04     | 2004/05     | 2005/06     |
| 101   | Points failures  | 0.21        | 0.26        | 0.22        | 0.19        | 0.17        |
| 102   | Problems with trackside signs, TSR boards                | 0.01        | 0.02        | 0.02        | 0.01        | 0.01        |
| 103   | Level crossing failures                                  | 0.03        | 0.04        | 0.03        | 0.03        | 0.03        |
| 104A  | TSRs due to condition of track                           | 0.22        | 0.23        | 0.17        | 0.11        | 0.12        |
| 104B  | Track faults (including broken rails)                    | 0.22        | 0.25        | 0.26        | 0.18        | 0.19        |
| 104C  | Rolling contact fatigue                                  | 0.21        | 0.05        | 0.02        | 0.00        | 0.00        |
| 105   | Lineside structure defects (inc. weather impact)         | 0.07        | 0.07        | 0.06        | 0.05        | 0.03        |
| 106   | Other infrastructure                                     | 0.10        | 0.12        | 0.13        | 0.09        | 0.08        |
| 107A  | Possession over-run and related faults                   | 0.06        | 0.08        | 0.06        | 0.06        | 0.05        |
| 107B  | Possession work left incomplete                          | 0.02        | 0.02        | 0.02        | 0.02        | 0.02        |
| 108   | Mishap – infrastructure causes                           | 0.01        | 0.01        | 0.02        | 0.02        | 0.01        |
| 109   | Animals on line  | 0.04        | 0.03        | 0.03        | 0.03        | 0.03        |
| 110   | External weather impact                                  | 0.10        | 0.15        | 0.10        | 0.12        | 0.07        |
| 111A  | Wheel slip due to leaf fall                              | 0.03        | 0.02        | 0.03        | 0.02        | 0.02        |
| 111B  | Vegetation management failure                            | 0.00        | 0.00        | 0.00        | 0.00        | 0.00        |
| 112   | Fires on Network Rail infrastructure                     | 0.01        | 0.01        | 0.02        | 0.01        | 0.01        |
| 150   | Network Rail share of industry leaf fall/adhesion delays | 0.07        | 0.07        | 0.06        | 0.04        | 0.04        |
| 201   | Overhead line/third rail faults                          | 0.08        | 0.07        | 0.08        | 0.06        | 0.05        |
| 301A  | Signal failures  | 0.10        | 0.11        | 0.11        | 0.09        | 0.08        |
| 301B  | Track circuit failures                                   | 0.26        | 0.30        | 0.27        | 0.22        | 0.20        |
| 302A  | Signalling system and power supply failures              | 0.10        | 0.10        | 0.12        | 0.09        | 0.08        |
| 302B  | Other signal equipment failures                          | 0.02        | 0.03        | 0.03        | 0.02        | 0.01        |
| 303   | Telephone failures                                       | 0.01        | 0.01        | 0.01        | 0.01        | 0.01        |
| 304   | Cable faults (signalling and telecoms)                   | 0.04        | 0.03        | 0.04        | 0.03        | 0.03        |
| 304A  | Change of aspects – no fault found                       | 0.00        | 0.01        | 0.00        | 0.00        | 0.00        |
| 305   | Track circuit failures – leaf fall                       | 0.00        | 0.02        | 0.01        | 0.00        | 0.00        |
| 401   | Bridge strikes   | 0.05        | 0.08        | 0.07        | 0.07        | 0.05        |
| 402   | External infrastructure damage – vandalism/theft         | 0.09        | 0.08        | 0.07        | 0.07        | 0.07        |
| 403   | External level crossing/road incidents (not bridges)     | 0.02        | 0.03        | 0.03        | 0.02        | 0.02        |
| 501   | Network Rail operations responsibility                   | 0.23        | 0.21        | 0.20        | 0.17        | 0.15        |
| 502A  | Train planning   | 0.12        | 0.12        | 0.10        | 0.14        | 0.13        |
| 502B  | Network Rail commercial: other                           | 0.01        | 0.01        | 0.00        | 0.00        | 0.00        |
| 502C  | Network Rail commercial: dispute take-back               | 0.09        | 0.18        | 0.16        | 0.16        | 0.12        |
| 503   | External fatalities and trespass                         | 0.10        | 0.13        | 0.13        | 0.12        | 0.13        |
| 504   | External police on line/security alerts                  | 0.01        | 0.01        | 0.01        | 0.01        | 0.02        |
| 505   | External fires   | 0.01        | 0.02        | 0.03        | 0.01        | 0.01        |
| 506   | External other   | 0.03        | 0.05        | 0.06        | 0.04        | 0.03        |
| 601   | Unexplained  | 0.10        | 0.08        | 0.09        | 0.08        | 0.07        |
| <b>Total minutes</b>  |  | <b>2.90</b> | <b>3.13</b> | <b>2.86</b> | <b>2.40</b> | <b>2.15</b> |

## Results for operating routes by delay category

### Commentary on operating routes

The delays by cause category across Network Rail's eight routes are shown in tables 24 – 31. These show delays to passenger and freight services, and delay per 100 train kilometres. From these it can be seen that:

- overall delay per 100 train km is highest on London North Western (LNW) (2.45 minutes per 100 train km) and lowest on Wessex (1.57 minutes per 100 track km)
- other routes are within two relatively narrow ranges:
  1. LNE, Anglia and Western are in the range 2.19 – 2.28 minutes
  2. Sussex, Kent and Scotland are in the range 1.88 – 2.03 minutes
- the impact of track delays is relatively severe on the London North Western and London North Eastern routes relative to train kilometres run (compared to other routes)
- Sussex has a disproportionately high share of external caused delay, increasing further this year to 26% of total delays. This compares with a national average of 16% while the lowest share occurs in Scotland (10%)
- Anglia experiences the highest relative share of overhead line/third rail delays (6% of route delays), compared to a national average of 2%. These differences partly reflect the nature of infrastructure on these routes (i.e. Western has virtually no delays in this category, and only minimal electrified routes).

The trends in train performance during the year can be seen from Table 18, which shows delays by route split down into four-week periods. Figure 1 highlights both the improving trend of performance during the year, and the normal seasonal patterns of relatively weaker performance in summer and autumn.

The first half of the year was marked by two relatively poor periods (Periods 3 and 4):

- both Periods 3 and 4 saw an increase in delays from track circuit failures, points failures and summer weather related incidents (thunder storms and heat-related speed restrictions). The increase in delays can be seen across most Routes
- in addition in Period 4, delays arising from the London bombings and associated security alerts led to an additional 40,000 minutes of delay, across a number of Routes, but most noticeably in Sussex, LNE, Anglia and Western.

The main autumn periods (Periods 8 – 9) saw a normal seasonal increase in delays across a wide range of categories, although this was slightly more pronounced in 2005 than in the previous year. This year, the autumn period included a period of relatively mild but wet weather in October, followed by very low temperatures in the second half of November. It also extended further into Period 10 than is normal, due primarily to these relatively mild conditions at the start of the autumn period.

**Table 24** London North Eastern delays to passenger and freight trains by detailed cause category 2005/06

| No                        | Category   | Train delay minutes |                |                  | Per 100 train km   |
|---------------------------|--|---------------------|----------------|------------------|--------------------|
|                           |  | Passenger           | Freight        | Combined         |                    |
| 101                       | Points failures  | 91,554              | 44,165         | 135,719          | 0.12               |
| 102                       | Problems with trackside signs, TSR boards                | 8,489               | 1,788          | 10,277           | 0.01               |
| 103                       | Level crossing failures                                  | 30,801              | 9,791          | 40,592           | 0.04               |
| 104A                      | TSRs due to condition of track                           | 156,085             | 156,575        | 312,660          | 0.28               |
| 104B                      | Track faults (including broken rails)                    | 196,338             | 87,534         | 283,872          | 0.26               |
| 104C                      | Rolling contact fatigue                                  | 1,307               | 176            | 1,483            | 0.00               |
| 105                       | Lineside structure defects (inc. weather impact)         | 19,337              | 27,987         | 47,324           | 0.04               |
| 106                       | Other infrastructure                                     | 44,117              | 35,012         | 79,129           | 0.07               |
| 107A                      | Possession over-run and related faults                   | 25,711              | 18,992         | 44,703           | 0.04               |
| 107B                      | Possession work left incomplete                          | 5,194               | 1,948          | 7,142            | 0.01               |
| 108                       | Mishap – infrastructure causes                           | 24,687              | 6,576          | 31,263           | 0.03               |
| 109                       | Animals on line  | 34,170              | 6,196          | 40,366           | 0.04               |
| 110                       | External weather impact                                  | 65,099              | 12,161         | 77,260           | 0.07               |
| 111A                      | Wheel slip due to leaf fall                              | 13,546              | 1,190          | 14,736           | 0.01               |
| 111B                      | Vegetation management failure                            | 828                 | 143            | 971              | 0.00               |
| 112                       | Fires on Network Rail infrastructure                     | 1,177               | 170            | 1,347            | 0.00               |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 38,724              | 953            | 39,677           | 0.04               |
| 201                       | Overhead line/third rail faults                          | 51,875              | 3,913          | 55,788           | 0.05               |
| 301A                      | Signal failures  | 56,073              | 13,969         | 70,042           | 0.06               |
| 301B                      | Track circuit failures                                   | 81,368              | 23,848         | 105,216          | 0.10               |
| 302A                      | Signalling system and power supply failures              | 60,097              | 20,694         | 80,791           | 0.07               |
| 302B                      | Other signal equipment failures                          | 15,891              | 4,773          | 20,664           | 0.02               |
| 303                       | Telephone failures                                       | 14,470              | 3,759          | 18,229           | 0.02               |
| 304                       | Cable faults (signalling and telecoms)                   | 24,691              | 10,832         | 35,523           | 0.03               |
| 304A                      | Change of aspects – no fault found                       | 1,633               | 201            | 1,834            | 0.00               |
| 305                       | Track circuit failures – leaf fall                       | 7,979               | 1,863          | 9,842            | 0.01               |
| 401                       | Bridge strikes   | 37,405              | 7,688          | 45,093           | 0.04               |
| 402                       | External infrastructure damage – vandalism/theft         | 56,135              | 27,875         | 84,010           | 0.08               |
| 403                       | External level crossing/road incidents (not bridges)     | 28,918              | 4,954          | 33,872           | 0.03               |
| 501                       | Network Rail operations responsibility                   | 114,054             | 35,781         | 149,835          | 0.14               |
| 502A                      | Train planning   | 46,731              | 63,141         | 109,872          | 0.10               |
| 502B                      | Network Rail commercial: other                           | 329                 | 273            | 602              | 0.00               |
| 502C                      | Network Rail commercial: dispute take-back               | 105,689             | 29,226         | 134,915          | 0.12               |
| 503                       | External fatalities and trespass                         | 108,809             | 17,880         | 126,689          | 0.12               |
| 504                       | External police on line/security alerts                  | 16,716              | 3,358          | 20,074           | 0.02               |
| 505                       | External fires   | 13,215              | 2,465          | 15,680           | 0.01               |
| 506                       | External other   | 28,556              | 9,932          | 38,488           | 0.03               |
| 601                       | Unexplained  | 66,055              | 16,499         | 82,554           | 0.08               |
| <b>Total minutes</b>      |  | <b>1,693,853</b>    | <b>714,281</b> | <b>2,408,134</b> | <b>2.19</b>        |
| <b>Train km (million)</b> |  |                     |                |                  | <b>110,032,198</b> |



**Table 25** London North Western delays to passenger and freight trains by detailed cause category 2005/06

| No                        | Category   | Train delay minutes |                |                  | Per 100 train km   |
|---------------------------|--|---------------------|----------------|------------------|--------------------|
|                           |  | Passenger           | Freight        | Combined         |                    |
| 101                       | Points failures  | 159,763             | 55,651         | 215,414          | 0.20               |
| 102                       | Problems with trackside signs, TSR boards                | 11,679              | 1,424          | 13,103           | 0.01               |
| 103                       | Level crossing failures                                  | 16,493              | 1,417          | 17,910           | 0.02               |
| 104A                      | TSRs due to condition of track                           | 98,560              | 96,312         | 194,872          | 0.18               |
| 104B                      | Track faults (including broken rails)                    | 161,565             | 47,505         | 209,070          | 0.19               |
| 104C                      | Rolling contact fatigue                                  | 5,836               | 1,686          | 7,522            | 0.01               |
| 105                       | Lineside structure defects (inc. weather impact)         | 27,235              | 13,018         | 40,253           | 0.04               |
| 106                       | Other infrastructure                                     | 112,646             | 17,584         | 130,230          | 0.12               |
| 107A                      | Possession over-run and related faults                   | 48,880              | 23,706         | 72,586           | 0.07               |
| 107B                      | Possession work left incomplete                          | 45,902              | 14,847         | 60,749           | 0.06               |
| 108                       | Mishap – infrastructure causes                           | 8,897               | 1,443          | 10,340           | 0.01               |
| 109                       | Animals on line  | 35,122              | 4,891          | 40,013           | 0.04               |
| 110                       | External weather impact                                  | 48,019              | 19,966         | 67,985           | 0.06               |
| 111A                      | Wheel slip due to leaf fall                              | 21,961              | 1,746          | 23,707           | 0.02               |
| 111B                      | Vegetation management failure                            | 717                 | 4              | 721              | 0.00               |
| 112                       | Fires on Network Rail infrastructure                     | 4,108               | 3,592          | 7,700            | 0.01               |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 32,372              | 1,218          | 33,590           | 0.03               |
| 201                       | Overhead line/third rail faults                          | 54,047              | 19,495         | 73,542           | 0.07               |
| 301A                      | Signal failures  | 88,015              | 14,914         | 102,929          | 0.10               |
| 301B                      | Track circuit failures                                   | 238,669             | 42,766         | 281,435          | 0.26               |
| 302A                      | Signalling system and power supply failures              | 62,795              | 22,003         | 84,798           | 0.08               |
| 302B                      | Other signal equipment failures                          | 11,480              | 4,168          | 15,648           | 0.01               |
| 303                       | Telephone failures                                       | 4,128               | 293            | 4,421            | 0.00               |
| 304                       | Cable faults (signalling and telecoms)                   | 24,524              | 10,417         | 34,941           | 0.03               |
| 304A                      | Change of aspects – no fault found                       | 4,129               | 559            | 4,688            | 0.00               |
| 305                       | Track circuit failures – leaf fall                       | 3,521               | 1,193          | 4,714            | 0.00               |
| 401                       | Bridge strikes   | 48,594              | 5,473          | 54,067           | 0.05               |
| 402                       | External infrastructure damage – vandalism/theft         | 101,343             | 38,093         | 139,436          | 0.13               |
| 403                       | External level crossing/road incidents (not bridges)     | 5,644               | 311            | 5,955            | 0.01               |
| 501                       | Network Rail operations responsibility                   | 128,836             | 26,330         | 155,166          | 0.14               |
| 502A                      | Train planning   | 72,677              | 33,252         | 105,929          | 0.10               |
| 502B                      | Network Rail commercial: other                           | 1,657               | 986            | 2,643            | 0.00               |
| 502C                      | Network Rail commercial: dispute take-back               | 134,949             | 27,592         | 162,541          | 0.15               |
| 503                       | External fatalities and trespass                         | 104,024             | 17,879         | 121,903          | 0.11               |
| 504                       | External police on line/security alerts                  | 10,011              | 1,378          | 11,389           | 0.01               |
| 505                       | External fires   | 9,266               | 1,495          | 10,761           | 0.01               |
| 506                       | External other   | 17,500              | 1,970          | 19,470           | 0.02               |
| 601                       | Unexplained  | 103,426             | 6,771          | 110,197          | 0.10               |
| <b>Total minutes</b>      |  | <b>2,068,990</b>    | <b>583,348</b> | <b>2,652,338</b> | <b>2.45</b>        |
| <b>Train km (million)</b> |  |                     |                |                  | <b>108,221,761</b> |

**Table 26** Anglia delays to passenger and freight trains by detailed cause category 2005/06

| No                        | Category   | Train delay minutes |                |                | Per 100 train km  |
|---------------------------|--|---------------------|----------------|----------------|-------------------|
|                           |  | Passenger           | Freight        | Combined       |                   |
| 101                       | Points failures  | 62,243              | 14,539         | 76,782         | 0.18              |
| 102                       | Problems with trackside signs, TSR boards                | 2,496               | 425            | 2,921          | 0.01              |
| 103                       | Level crossing failures                                  | 18,372              | 1,599          | 19,971         | 0.05              |
| 104A                      | TSRs due to condition of track                           | 9,679               | 3,114          | 12,793         | 0.03              |
| 104B                      | Track faults (including broken rails)                    | 67,660              | 27,566         | 95,226         | 0.22              |
| 104C                      | Rolling contact fatigue                                  | 215                 | 107            | 322            | 0.00              |
| 105                       | Lineside structure defects (inc. weather impact)         | 5,374               | 8,091          | 13,465         | 0.03              |
| 106                       | Other infrastructure                                     | 43,153              | 8,332          | 51,485         | 0.12              |
| 107A                      | Possession over-run and related faults                   | 27,445              | 7,736          | 35,181         | 0.08              |
| 107B                      | Possession work left incomplete                          | 6,007               | 994            | 7,001          | 0.02              |
| 108                       | Mishap – infrastructure causes                           | 3,905               | 183            | 4,088          | 0.01              |
| 109                       | Animals on line  | 6,875               | 275            | 7,150          | 0.02              |
| 110                       | External weather impact                                  | 24,535              | 2,800          | 27,335         | 0.06              |
| 111A                      | Wheel slip due to leaf fall                              | 5,132               | 638            | 5,770          | 0.01              |
| 111B                      | Vegetation management failure                            | 1,786               | 495            | 2,281          | 0.01              |
| 112                       | Fires on Network Rail infrastructure                     | 978                 | 192            | 1,170          | 0.00              |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 14,955              | 351            | 15,306         | 0.03              |
| 201                       | Overhead line/third rail faults                          | 48,990              | 10,260         | 59,250         | 0.14              |
| 301A                      | Signal failures  | 32,862              | 3,947          | 36,809         | 0.08              |
| 301B                      | Track circuit failures                                   | 85,939              | 12,311         | 98,250         | 0.22              |
| 302A                      | Signalling system and power supply failures              | 26,256              | 7,405          | 33,661         | 0.08              |
| 302B                      | Other signal equipment failures                          | 3,305               | 602            | 3,907          | 0.01              |
| 303                       | Telephone failures                                       | 6,827               | 480            | 7,307          | 0.02              |
| 304                       | Cable faults (signalling and telecoms)                   | 2,751               | 525            | 3,276          | 0.01              |
| 304A                      | Change of aspects – no fault found                       | 1,470               | 426            | 1,896          | 0.00              |
| 305                       | Track circuit failures – leaf fall                       | 5,256               | 889            | 6,145          | 0.01              |
| 401                       | Bridge strikes   | 15,248              | 1,684          | 16,932         | 0.04              |
| 402                       | External infrastructure damage – vandalism/theft         | 14,794              | 1,003          | 15,797         | 0.04              |
| 403                       | External level crossing/road incidents (not bridges)     | 18,907              | 2,274          | 21,181         | 0.05              |
| 501                       | Network Rail operations responsibility                   | 66,093              | 14,241         | 80,334         | 0.18              |
| 502A                      | Train planning   | 45,467              | 39,021         | 84,488         | 0.19              |
| 502B                      | Network Rail commercial: other                           | 882                 | 967            | 1,849          | 0.00              |
| 502C                      | Network Rail commercial: dispute take-back               | 19,692              | 6,681          | 26,373         | 0.06              |
| 503                       | External fatalities and trespass                         | 65,343              | 8,609          | 73,952         | 0.17              |
| 504                       | External police on line/security alerts                  | 10,953              | 1,423          | 12,376         | 0.03              |
| 505                       | External fires   | 15,397              | 2,373          | 17,770         | 0.04              |
| 506                       | External other   | 7,631               | 926            | 8,557          | 0.02              |
| 601                       | Unexplained  | 6,665               | 762            | 7,427          | 0.02              |
| <b>Total minutes</b>      |  | <b>801,538</b>      | <b>194,246</b> | <b>995,784</b> | <b>2.27</b>       |
| <b>Train km (million)</b> |  |                     |                |                | <b>43,824,910</b> |

**Table 27 Kent delays to passenger and freight trains by detailed cause category 2005/06**

| No                        | Category   | Train delay minutes |               |                | Per 100 train km  |
|---------------------------|--|---------------------|---------------|----------------|-------------------|
|                           |  | Passenger           | Freight       | Combined       |                   |
| 101                       | Points failures  | 52,525              | 1,825         | 54,350         | 0.17              |
| 102                       | Problems with trackside signs, TSR boards                | 470                 | 21            | 491            | 0.00              |
| 103                       | Level crossing failures                                  | 7,031               | 93            | 7,124          | 0.02              |
| 104A                      | TSRs due to condition of track                           | 0                   | –             | 0              | –                 |
| 104B                      | Track faults (including broken rails)                    | 34,240              | 1,912         | 36,152         | 0.11              |
| 104C                      | Rolling contact fatigue                                  | 598                 | 62            | 660            | 0.00              |
| 105                       | Lineside structure defects (inc. weather impact)         | 1,425               | 11            | 1,436          | 0.00              |
| 106                       | Other infrastructure                                     | 17,145              | 1,397         | 18,542         | 0.06              |
| 107A                      | Possession over-run and related faults                   | 11,996              | 3,073         | 15,069         | 0.05              |
| 107B                      | Possession work left incomplete                          | 6,129               | 674           | 6,803          | 0.02              |
| 108                       | Mishap – infrastructure causes                           | 1,643               | 9             | 1,652          | 0.01              |
| 109                       | Animals on line  | 2,750               | 108           | 2,858          | 0.01              |
| 110                       | External weather impact                                  | 22,552              | 467           | 23,019         | 0.07              |
| 111A                      | Wheel slip due to leaf fall                              | 9,974               | 369           | 10,343         | 0.03              |
| 111B                      | Vegetation management failure                            | 1,959               | 8             | 1,967          | 0.01              |
| 112                       | Fires on Network Rail infrastructure                     | 8,520               | 140           | 8,660          | 0.03              |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 35,304              | 469           | 35,773         | 0.11              |
| 201                       | Overhead line/third rail faults                          | 10,575              | 219           | 10,794         | 0.03              |
| 301A                      | Signal failures  | 24,589              | 1,182         | 25,771         | 0.08              |
| 301B                      | Track circuit failures                                   | 68,934              | 1,775         | 70,709         | 0.22              |
| 302A                      | Signalling system and power supply failures              | 44,565              | 2,356         | 46,921         | 0.15              |
| 302B                      | Other signal equipment failures                          | 2,201               | 321           | 2,522          | 0.01              |
| 303                       | Telephone failures                                       | 745                 | 72            | 817            | 0.00              |
| 304                       | Cable faults (signalling and telecoms)                   | 4,662               | 241           | 4,903          | 0.02              |
| 304A                      | Change of aspects – no fault found                       | 351                 | 6             | 357            | 0.00              |
| 305                       | Track circuit failures – leaf fall                       | 202                 | 13            | 215            | 0.00              |
| 401                       | Bridge strikes   | 20,086              | 339           | 20,425         | 0.06              |
| 402                       | External infrastructure damage – vandalism/theft         | 15,087              | 513           | 15,600         | 0.05              |
| 403                       | External level crossing/road incidents (not bridges)     | 1,491               | 28            | 1,519          | 0.00              |
| 501                       | Network Rail operations responsibility                   | 78,728              | 3,366         | 82,094         | 0.26              |
| 502A                      | Train planning   | 18,672              | 5,999         | 24,671         | 0.08              |
| 502B                      | Network Rail commercial: other                           | 54                  | 9             | 63             | 0.00              |
| 502C                      | Network Rail commercial: dispute take-back               | 42,821              | 1,918         | 44,739         | 0.14              |
| 503                       | External fatalities and trespass                         | 44,127              | 1,773         | 45,900         | 0.14              |
| 504                       | External police on line/security alerts                  | 4,344               | 123           | 4,467          | 0.01              |
| 505                       | External fires   | 13,548              | 732           | 14,280         | 0.04              |
| 506                       | External other   | 5,179               | 34            | 5,213          | 0.02              |
| 601                       | Unexplained  | 4,716               | 202           | 4,918          | 0.02              |
| <b>Total minutes</b>      |  | <b>619,938</b>      | <b>31,859</b> | <b>651,797</b> | <b>2.03</b>       |
| <b>Train km (million)</b> |  |                     |               |                | <b>32,034,656</b> |

**Table 28** Sussex delays to passenger and freight trains by detailed cause category 2005/06

| No                        | Category   | Train delay minutes |               |                | Per 100 train km  |
|---------------------------|--|---------------------|---------------|----------------|-------------------|
|                           |  | Passenger           | Freight       | Combined       |                   |
| 101                       | Points failures  | 30,452              | 436           | 30,888         | 0.10              |
| 102                       | Problems with trackside signs, TSR boards                | 384                 | –             | 384            | 0.00              |
| 103                       | Level crossing failures                                  | 4,181               | 17            | 4,198          | 0.01              |
| 104A                      | TSRs due to condition of track                           | 159                 | 0             | 159            | 0.00              |
| 104B                      | Track faults (including broken rails)                    | 19,682              | 313           | 19,995         | 0.07              |
| 104C                      | Rolling contact fatigue                                  | 2,403               | 4             | 2,407          | 0.01              |
| 105                       | Lineside structure defects (inc. weather impact)         | 4                   | –             | 4              | 0.00              |
| 106                       | Other infrastructure                                     | 22,821              | 188           | 23,009         | 0.08              |
| 107A                      | Possession over-run and related faults                   | 8,348               | 936           | 9,284          | 0.03              |
| 107B                      | Possession work left incomplete                          | 616                 | 16            | 632            | 0.00              |
| 108                       | Mishap – infrastructure causes                           | 6,118               | 341           | 6,459          | 0.02              |
| 109                       | Animals on line  | 2,810               | 43            | 2,853          | 0.01              |
| 110                       | External weather impact                                  | 20,681              | 968           | 21,649         | 0.07              |
| 111A                      | Wheel slip due to leaf fall                              | 8,141               | 73            | 8,214          | 0.03              |
| 111B                      | Vegetation management failure                            | 363                 | 40            | 403            | 0.00              |
| 112                       | Fires on Network Rail infrastructure                     | 10,490              | 77            | 10,567         | 0.04              |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 15,534              | 72            | 15,606         | 0.05              |
| 201                       | Overhead line/third rail faults                          | 12,705              | 102           | 12,807         | 0.04              |
| 301A                      | Signal failures  | 14,580              | 349           | 14,929         | 0.05              |
| 301B                      | Track circuit failures                                   | 39,861              | 595           | 40,456         | 0.14              |
| 302A                      | Signalling system and power supply failures              | 17,332              | 135           | 17,467         | 0.06              |
| 302B                      | Other signal equipment failures                          | 2,174               | 26            | 2,200          | 0.01              |
| 303                       | Telephone failures                                       | 4,305               | 15            | 4,320          | 0.01              |
| 304                       | Cable faults (signalling and telecoms)                   | 8,484               | 109           | 8,593          | 0.03              |
| 304A                      | Change of aspects – no fault found                       | 222                 | 1             | 223            | 0.00              |
| 305                       | Track circuit failures – leaf fall                       | 435                 | 10            | 445            | 0.00              |
| 401                       | Bridge strikes   | 25,382              | 344           | 25,726         | 0.09              |
| 402                       | External infrastructure damage – vandalism/theft         | 11,302              | 102           | 11,404         | 0.04              |
| 403                       | External level crossing/road incidents (not bridges)     | 2,769               | –             | 2,769          | 0.01              |
| 501                       | Network Rail operations responsibility                   | 67,880              | 1,295         | 69,175         | 0.23              |
| 502A                      | Train planning   | 22,324              | 2,029         | 24,353         | 0.08              |
| 502B                      | Network Rail commercial: other                           | 81                  | –             | 81             | 0.00              |
| 502C                      | Network Rail commercial: dispute take-back               | 39,812              | 612           | 40,424         | 0.14              |
| 503                       | External fatalities and trespass                         | 63,564              | 854           | 64,418         | 0.22              |
| 504                       | External police on line/security alerts                  | 13,959              | 268           | 14,227         | 0.05              |
| 505                       | External fires   | 1,681               | 45            | 1,726          | 0.01              |
| 506                       | External other   | 14,084              | 525           | 14,609         | 0.05              |
| 601                       | Unexplained  | 33,345              | 446           | 33,791         | 0.11              |
| <b>Total minutes</b>      |  | <b>549,468</b>      | <b>11,386</b> | <b>560,854</b> | <b>1.90</b>       |
| <b>Train km (million)</b> |  |                     |               |                | <b>29,576,804</b> |

**Table 29** Wessex delays to passenger and freight trains by detailed cause category 2005/06

| No                        | Category   | Train delay minutes |               |                | Per 100 train km  |
|---------------------------|--|---------------------|---------------|----------------|-------------------|
|                           |  | Passenger           | Freight       | Combined       |                   |
| 101                       | Points failures  | 75,476              | 4,764         | 80,240         | 0.18              |
| 102                       | Problems with trackside signs, TSR boards                | 1,946               | 93            | 2,039          | 0.00              |
| 103                       | Level crossing failures                                  | 8,502               | 425           | 8,927          | 0.02              |
| 104A                      | TSRs due to condition of track                           | 0                   | –             | 0              | –                 |
| 104B                      | Track faults (including broken rails)                    | 64,626              | 8,187         | 72,813         | 0.16              |
| 104C                      | Rolling contact fatigue                                  | 1,164               | 50            | 1,214          | 0.00              |
| 105                       | Lineside structure defects (inc. weather impact)         | 624                 | 13            | 637            | 0.00              |
| 106                       | Other infrastructure                                     | 15,857              | 755           | 16,612         | 0.04              |
| 107A                      | Possession over-run and related faults                   | 19,909              | 4,632         | 24,541         | 0.06              |
| 107B                      | Possession work left incomplete                          | 1,989               | 48            | 2,037          | 0.00              |
| 108                       | Mishap – infrastructure causes                           | 704                 | 21            | 725            | 0.00              |
| 109                       | Animals on line  | 4,481               | 485           | 4,966          | 0.01              |
| 110                       | External weather impact                                  | 14,603              | 379           | 14,982         | 0.03              |
| 111A                      | Wheel slip due to leaf fall                              | 10,704              | 390           | 11,094         | 0.03              |
| 111B                      | Vegetation management failure                            | 1,027               | 70            | 1,097          | 0.00              |
| 112                       | Fires on Network Rail infrastructure                     | 8,115               | 99            | 8,214          | 0.02              |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 17,583              | 559           | 18,142         | 0.04              |
| 201                       | Overhead line/third rail faults                          | 19,835              | 445           | 20,280         | 0.05              |
| 301A                      | Signal failures  | 26,068              | 2,552         | 28,620         | 0.06              |
| 301B                      | Track circuit failures                                   | 108,372             | 5,590         | 113,962        | 0.26              |
| 302A                      | Signalling system and power supply failures              | 12,654              | 872           | 13,526         | 0.03              |
| 302B                      | Other signal equipment failures                          | 1,283               | 108           | 1,391          | 0.00              |
| 303                       | Telephone failures                                       | 1,667               | 156           | 1,823          | 0.00              |
| 304                       | Cable faults (signalling and telecoms)                   | 12,555              | 2,631         | 15,186         | 0.03              |
| 304A                      | Change of aspects – no fault found                       | 146                 | –             | 146            | 0.00              |
| 305                       | Track circuit failures – leaf fall                       | 538                 | 8             | 546            | 0.00              |
| 401                       | Bridge strikes   | 14,392              | 603           | 14,995         | 0.03              |
| 402                       | External infrastructure damage – vandalism/theft         | 21,595              | 1,164         | 22,759         | 0.05              |
| 403                       | External level crossing/road incidents (not bridges)     | 5,273               | 767           | 6,040          | 0.01              |
| 501                       | Network Rail operations responsibility                   | 41,366              | 3,669         | 45,035         | 0.10              |
| 502A                      | Train planning   | 27,290              | 7,351         | 34,641         | 0.08              |
| 502B                      | Network Rail commercial: other                           | 957                 | 342           | 1,299          | 0.00              |
| 502C                      | Network Rail commercial: dispute take-back               | 28,801              | 4,194         | 32,995         | 0.07              |
| 503                       | External fatalities and trespass                         | 51,140              | 2,844         | 53,984         | 0.12              |
| 504                       | External police on line/security alerts                  | 1,764               | 236           | 2,000          | 0.00              |
| 505                       | External fires   | 201                 | –             | 201            | 0.00              |
| 506                       | External other   | 12,336              | 203           | 12,539         | 0.03              |
| 601                       | Unexplained  | 1,877               | 501           | 2,378          | 0.01              |
| <b>Total minutes</b>      |  | <b>637,420</b>      | <b>55,206</b> | <b>692,626</b> | <b>1.57</b>       |
| <b>Train km (million)</b> |  |                     |               |                | <b>44,167,304</b> |

**Table 30** Western delays to passenger and freight trains by detailed cause category 2005/06

| No                        | Category   | Train delay minutes |                |                  | Per 100 train km  |
|---------------------------|--|---------------------|----------------|------------------|-------------------|
|                           |  | Passenger           | Freight        | Combined         |                   |
| 101                       | Points failures  | 117,924             | 34,087         | 152,011          | 0.22              |
| 102                       | Problems with trackside signs, TSR boards                | 8,178               | 920            | 9,098            | 0.01              |
| 103                       | Level crossing failures                                  | 15,810              | 2,155          | 17,965           | 0.03              |
| 104A                      | TSRs due to condition of track                           | 17,360              | 4,577          | 21,937           | 0.03              |
| 104B                      | Track faults (including broken rails)                    | 121,808             | 25,475         | 147,283          | 0.22              |
| 104C                      | Rolling contact fatigue                                  | 266                 | 31             | 297              | 0.00              |
| 105                       | Lineside structure defects (inc. weather impact)         | 12,413              | 1,821          | 14,234           | 0.02              |
| 106                       | Other infrastructure                                     | 46,546              | 8,085          | 54,631           | 0.08              |
| 107A                      | Possession over-run and related faults                   | 31,438              | 11,402         | 42,840           | 0.06              |
| 107B                      | Possession work left incomplete                          | 2,473               | 465            | 2,938            | 0.00              |
| 108                       | Mishap – infrastructure causes                           | 12,243              | 3,380          | 15,623           | 0.02              |
| 109                       | Animals on line  | 24,268              | 2,715          | 26,983           | 0.04              |
| 110                       | External weather impact                                  | 49,360              | 7,323          | 56,683           | 0.08              |
| 111A                      | Wheel slip due to leaf fall                              | 8,867               | 871            | 9,738            | 0.01              |
| 111B                      | Vegetation management failure                            | 3,076               | 866            | 3,942            | 0.01              |
| 112                       | Fires on Network Rail infrastructure                     | 3,290               | 815            | 4,105            | 0.01              |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 15,326              | 458            | 15,784           | 0.02              |
| 201                       | Overhead line/third rail faults                          | 2,054               | 156            | 2,210            | 0.00              |
| 301A                      | Signal failures  | 52,477              | 6,606          | 59,083           | 0.09              |
| 301B                      | Track circuit failures                                   | 171,994             | 21,071         | 193,065          | 0.28              |
| 302A                      | Signalling system and power supply failures              | 38,481              | 10,381         | 48,862           | 0.07              |
| 302B                      | Other signal equipment failures                          | 14,859              | 1,949          | 16,808           | 0.02              |
| 303                       | Telephone failures                                       | 13,210              | 1,170          | 14,380           | 0.02              |
| 304                       | Cable faults (signalling and telecoms)                   | 24,962              | 6,837          | 31,799           | 0.05              |
| 304A                      | Change of aspects – no fault found                       | 1,856               | 448            | 2,304            | 0.00              |
| 305                       | Track circuit failures – leaf fall                       | 0                   | –              | 0                | –                 |
| 401                       | Bridge strikes   | 51,515              | 4,706          | 56,221           | 0.08              |
| 402                       | External infrastructure damage – vandalism/theft         | 27,178              | 3,853          | 31,031           | 0.05              |
| 403                       | External level crossing/road incidents (not bridges)     | 11,877              | 1,056          | 12,933           | 0.02              |
| 501                       | Network Rail operations responsibility                   | 78,157              | 10,973         | 89,130           | 0.13              |
| 502A                      | Train planning   | 104,425             | 45,120         | 149,545          | 0.22              |
| 502B                      | Network Rail commercial: other                           | 221                 | 14             | 235              | 0.00              |
| 502C                      | Network Rail commercial: dispute take-back               | 57,672              | 24,339         | 82,011           | 0.12              |
| 503                       | External fatalities and trespass                         | 101,185             | 16,408         | 117,593          | 0.17              |
| 504                       | External police on line/security alerts                  | 15,513              | 1,241          | 16,754           | 0.02              |
| 505                       | External fires   | 3,877               | 300            | 4,177            | 0.01              |
| 506                       | External other   | 10,584              | 1,502          | 12,086           | 0.02              |
| 601                       | Unexplained  | 12,778              | 2,020          | 14,798           | 0.02              |
| <b>Total minutes</b>      |  | <b>1,285,521</b>    | <b>265,596</b> | <b>1,551,117</b> | <b>2.28</b>       |
| <b>Train km (million)</b> |  |                     |                |                  | <b>67,958,779</b> |

**Table 31** Scotland delays to passenger and freight trains by detailed cause category 2005/06

| No                        | Category   | Train delay minutes |                |                | Per 100 train km  |
|---------------------------|--|---------------------|----------------|----------------|-------------------|
|                           |  | Passenger           | Freight        | Combined       |                   |
| 101                       | Points failures  | 67,462              | 22,110         | 89,572         | 0.18              |
| 102                       | Problems with trackside signs, TSR boards                | 3,877               | 942            | 4,819          | 0.01              |
| 103                       | Level crossing failures                                  | 8,679               | 1,055          | 9,734          | 0.02              |
| 104A                      | TSRs due to condition of track                           | 18,322              | 5,468          | 23,790         | 0.05              |
| 104B                      | Track faults (including broken rails)                    | 44,250              | 16,598         | 60,848         | 0.13              |
| 104C                      | Rolling contact fatigue                                  | 447                 | 125            | 572            | 0.00              |
| 105                       | Lineside structure defects (inc. weather impact)         | 5,970               | 1,581          | 7,551          | 0.02              |
| 106                       | Other infrastructure                                     | 9,809               | 3,100          | 12,909         | 0.03              |
| 107A                      | Possession over-run and related faults                   | 9,767               | 5,193          | 14,960         | 0.03              |
| 107B                      | Possession work left incomplete                          | 2,970               | 554            | 3,524          | 0.01              |
| 108                       | Mishap – infrastructure causes                           | 1,523               | 345            | 1,868          | 0.00              |
| 109                       | Animals on line  | 13,609              | 2,304          | 15,913         | 0.03              |
| 110                       | External weather impact                                  | 34,922              | 9,383          | 44,305         | 0.09              |
| 111A                      | Wheel slip due to leaf fall                              | 12,351              | 992            | 13,343         | 0.03              |
| 111B                      | Vegetation management failure                            | 311                 | 16             | 327            | 0.00              |
| 112                       | Fires on Network Rail infrastructure                     | 3                   | –              | 3              | 0.00              |
| 150                       | Network Rail share of industry leaf fall/adhesion delays | 20,029              | 1,182          | 21,211         | 0.04              |
| 201                       | Overhead line/third rail faults                          | 8,135               | 1,540          | 9,675          | 0.02              |
| 301A                      | Signal failures  | 44,964              | 7,524          | 52,488         | 0.11              |
| 301B                      | Track circuit failures                                   | 67,746              | 14,696         | 82,442         | 0.17              |
| 302A                      | Signalling system and power supply failures              | 34,360              | 8,149          | 42,509         | 0.09              |
| 302B                      | Other signal equipment failures                          | 8,090               | 1,059          | 9,149          | 0.02              |
| 303                       | Telephone failures                                       | 4,485               | 627            | 5,112          | 0.01              |
| 304                       | Cable faults (signalling and telecoms)                   | 16,510              | 5,188          | 21,698         | 0.04              |
| 304A                      | Change of aspects – no fault found                       | 600                 | 12             | 612            | 0.00              |
| 305                       | Track circuit failures – leaf fall                       | 0                   | –              | 0              | –                 |
| 401                       | Bridge strikes   | 10,429              | 1,575          | 12,004         | 0.02              |
| 402                       | External infrastructure damage – vandalism/theft         | 15,138              | 3,258          | 18,396         | 0.04              |
| 403                       | External level crossing/road incidents (not bridges)     | 4,134               | 611            | 4,745          | 0.01              |
| 501                       | Network Rail operations responsibility                   | 36,663              | 8,911          | 45,574         | 0.09              |
| 502A                      | Train planning   | 53,017              | 25,715         | 78,732         | 0.16              |
| 502B                      | Network Rail commercial: other                           | 420                 | 1,362          | 1,782          | 0.00              |
| 502C                      | Network Rail commercial: dispute take-back               | 50,177              | 13,992         | 64,169         | 0.13              |
| 503                       | External fatalities and trespass                         | 32,687              | 4,549          | 37,236         | 0.08              |
| 504                       | External police on line/security alerts                  | 2,006               | 167            | 2,173          | 0.00              |
| 505                       | External fires   | 4,429               | 397            | 4,826          | 0.01              |
| 506                       | External other   | 9,451               | 3,420          | 12,871         | 0.03              |
| 601                       | Unexplained  | 72,469              | 6,970          | 79,439         | 0.16              |
| <b>Total minutes</b>      |  | <b>730,211</b>      | <b>180,670</b> | <b>910,881</b> | <b>1.88</b>       |
| <b>Train km (million)</b> |  |                     |                |                | <b>48,436,411</b> |

## Asset failure

### Infrastructure incidents recorded for attribution of delay

The number of performance incidents in asset related categories is shown in this section. These incidents are recorded for the purpose of identifying the cause and responsibility of delays and cancellations, whilst providing valuable management information on the causes of and trends in delays and hence an indication of where to maintain or renew

the network assets. The records do not seek to represent a catalogue of every single physical component or system failure occurring on the network.

Bridge strikes represent externally caused incidents (road vehicles hitting bridges). However, Network Rail has some influence over prevention measures, and is able to mitigate the impact to either prevent or reduce the train delays arising.

### Network-wide totals

**Table 32** Network infrastructure incidents recorded for delay attribution (number)

| No           | Category  | 2001/02       | 2002/03       | 2003/04       | 2004/05       | 2005/06       |
|--------------|---|---------------|---------------|---------------|---------------|---------------|
| 101          | Points failures                                       | 10,240        | 10,844        | 9,802         | 8,769         | 8,717         |
| 103          | Level crossing failures                               | 2,808         | 3,050         | 2,794         | 2,725         | 2,657         |
| 104A         | TSRs due to condition of track                        | 2,945         | 4,078         | 3,860         | 3,158         | 2,800         |
| 104B         | Track faults (including broken rails)                 | 6,047         | 6,545         | 7,450         | 5,774         | 6,293         |
| 104C         | Rolling contact fatigue                               | 3,139         | 640           | 219           | 98            | 71            |
| 105          | Lineside structure defects (including weather impact) | 1,078         | 1,067         | 1,090         | 841           | 611           |
| 106          | Other infrastructure                                  | 5,791         | 7,027         | 8,219         | 7,951         | 7,960         |
| 108          | Mishap – infrastructure causes                        | 214           | 203           | 308           | 369           | 468           |
| 112          | Fires on Network Rail infrastructure                  | 426           | 424           | 513           | 282           | 314           |
| 201          | Overhead line/third rail faults                       | 1,743         | 1,547         | 1,475         | 1,601         | 1,492         |
| 301A         | Signal failures                                       | 9,206         | 9,160         | 9,119         | 8,300         | 8,141         |
| 301B         | Track circuit failures                                | 10,900        | 10,668        | 9,935         | 9,226         | 8,568         |
| 302A         | Signalling system and power supply failures           | 3,408         | 3,494         | 3,719         | 3,448         | 3,272         |
| 302B         | Other signal equipment failures <sup>1</sup>          | 2,034         | 2,591         | 2,653         | 2,337         | 1,735         |
| 303          | Telephone failures                                    | 922           | 1,008         | 994           | 1,060         | 1,067         |
| 304          | Cable faults (signalling and telecoms)                | 515           | 423           | 535           | 445           | 470           |
| 304A         | Change of aspects – no fault found                    | 458           | 534           | 342           | 274           | 231           |
| 401          | Bridge strikes <sup>2</sup>                           | 1,626         | 1,912         | 2,009         | 1,888         | 1,593         |
| <b>Total</b> |   | <b>63,500</b> | <b>65,215</b> | <b>65,036</b> | <b>58,546</b> | <b>56,460</b> |

Note: incidents are recorded for the attribution of delays and cancellations. In a small number of cases more than one incident will be created for the same physical incident, to reflect different phases of an incident or responsibilities for contractual delay attribution purposes. The impact on bridge strike incident numbers is noted below.

1. The increase and subsequent decline recorded under category 302B above is largely accounted for by faults occurring with TPWS equipment. In 2005/06 this accounted for 598 in this category. This was a reduction from 829 in 2004/05. A further 55 TPWS incidents are included within the 301A category.
2. The number of bridge strike incidents created for attribution purposes (as shown above) tends to overstate the actual number of physical incidents causing delay. This is due to the existence of duplicate incidents created for attribution purposes. In recent years, the need to split these incidents has reduced and this overstatement is estimated at 3% for 2005/06. The underlying reduction in bridge strike incident numbers in 2005/06 was 10% rather than 18% as implied from the figures shown above.



### Commentary

For most signalling categories, the number of asset failure incidents causing delay fell in 2005/06. Points failures were down by 1%, signal failures fell by 2%, track circuit failures fell by 7% and signalling system and power supply failures fell by 5%. The other minor categories of signalling faults combined fell by 15%.

This is the third successive year with a reduction in the numbers of points and track circuit failures. Over the three years, incident numbers for both of these two categories has fallen by 20%.

The number of track related incidents (categories 104a – c) increased by 1%. A 9% increase in the

number of incidents for track faults (including broken rails), was offset by a reduction of 11% in the recorded incidents for TSRs due to condition of track. The number of traction power supply incidents (overhead line/third rail faults) fell by 7%, largely reversing the increase seen the previous year.

The number of level crossing incidents fell once again by 2%. Fires starting on Network Rail's infrastructure increased by 11%, after falling sharply the previous year.

The underlying number of bridge strike incidents causing delay fell by 10% (although the actual number of incidents created fell by more than this – see note 2 on page 38).

### Operating Routes London North Eastern

**Table 33** London North Eastern infrastructure incidents recorded for delay attribution (number)

| No           | Category  | 2001/02       | 2002/03       | 2003/04       | 2004/05       | 2005/06       |
|--------------|---|---------------|---------------|---------------|---------------|---------------|
| 101          | Points failures                                       | 1,991         | 2,376         | 2,037         | 1,697         | 1,741         |
| 103          | Level crossing failures                               | 1,005         | 1,146         | 899           | 824           | 839           |
| 104A         | TSRs due to condition of track                        | 1,465         | 1,950         | 2,118         | 1,550         | 1,354         |
| 104B         | Track faults (including broken rails)                 | 1,521         | 1,723         | 1,911         | 1,732         | 1,832         |
| 104C         | Rolling contact fatigue                               | 770           | 161           | 86            | 9             | 7             |
| 105          | Lineside structure defects (including weather impact) | 340           | 333           | 403           | 247           | 202           |
| 106          | Other infrastructure                                  | 1,475         | 1,996         | 2,400         | 2,754         | 1,962         |
| 108          | Mishap – infrastructure causes                        | 42            | 43            | 101           | 216           | 328           |
| 112          | Fires on Network Rail infrastructure                  | 46            | 33            | 50            | 20            | 24            |
| 201          | Overhead line/third rail faults                       | 278           | 274           | 342           | 361           | 324           |
| 301A         | Signal failures                                       | 2,008         | 1,979         | 1,791         | 1,819         | 1,642         |
| 301B         | Track circuit failures                                | 1,877         | 2,206         | 1,577         | 1,386         | 1,239         |
| 302A         | Signalling system and power supply failures           | 981           | 971           | 1,036         | 765           | 839           |
| 302B         | Other signal equipment failures                       | 624           | 802           | 819           | 671           | 498           |
| 303          | Telephone failures                                    | 344           | 375           | 350           | 351           | 331           |
| 304          | Cable faults (signalling and telecoms)                | 158           | 119           | 203           | 114           | 171           |
| 304A         | Change of aspects-no fault found                      | 74            | 59            | 47            | 60            | 44            |
| 401          | Bridge strikes  | 342           | 391           | 388           | 457           | 343           |
| <b>Total</b> |   | <b>15,341</b> | <b>16,937</b> | <b>16,558</b> | <b>15,033</b> | <b>13,720</b> |

**London North Western****Table 34** London North Western infrastructure incidents recorded for delay attribution (number)

| No           | Category   | 2001/02       | 2002/03       | 2003/04       | 2004/05       | 2005/06       |
|--------------|--|---------------|---------------|---------------|---------------|---------------|
| 101          | Points failures  | 2,746         | 2,803         | 2,757         | 2,328         | 2,319         |
| 103          | Level crossing failures                                  | 411           | 385           | 353           | 345           | 355           |
| 104A         | TSRs due to condition of track                           | 754           | 1,004         | 830           | 950           | 839           |
| 104B         | Track faults (including broken rails)                    | 1,503         | 1,566         | 1,904         | 1,373         | 1,338         |
| 104C         | Rolling contact fatigue                                  | 493           | 202           | 74            | 29            | 24            |
| 105          | Lineside structure defects<br>(including weather impact) | 319           | 268           | 255           | 267           | 138           |
| 106          | Other infrastructure                                     | 1,970         | 2,643         | 2,943         | 2,425         | 2,189         |
| 108          | Mishap – infrastructure causes                           | 27            | 33            | 63            | 32            | 32            |
| 112          | Fires on Network Rail infrastructure                     | 88            | 76            | 72            | 49            | 52            |
| 201          | Overhead line/third rail faults                          | 513           | 414           | 342           | 492           | 440           |
| 301A         | Signal failures  | 2,404         | 2,473         | 2,501         | 2,159         | 2,199         |
| 301B         | Track circuit failures                                   | 3,049         | 2,683         | 2,806         | 2,685         | 2,672         |
| 302A         | Signalling system and power supply failures              | 816           | 782           | 865           | 910           | 763           |
| 302B         | Other signal equipment failures                          | 382           | 446           | 460           | 511           | 330           |
| 303          | Telephone failures                                       | 115           | 140           | 112           | 117           | 108           |
| 304          | Cable faults (signalling and telecoms)                   | 189           | 158           | 129           | 112           | 103           |
| 304A         | Change of aspects – no fault found                       | 105           | 149           | 118           | 101           | 93            |
| 401          | Bridge strikes   | 472           | 558           | 529           | 477           | 388           |
| <b>Total</b> |  | <b>16,356</b> | <b>16,783</b> | <b>17,113</b> | <b>15,362</b> | <b>14,382</b> |

**Anglia****Table 35** Anglia infrastructure incidents recorded for delay attribution (number)

| No           | Category   | 2001/02      | 2002/03      | 2003/04      | 2004/05      | 2005/06      |
|--------------|--|--------------|--------------|--------------|--------------|--------------|
| 101          | Points failures  | 777          | 892          | 728          | 618          | 622          |
| 103          | Level crossing failures                                  | 358          | 431          | 436          | 403          | 347          |
| 104A         | TSRs due to condition of track                           | 9            | 410          | 332          | 305          | 222          |
| 104B         | Track faults (including broken rails)                    | 622          | 665          | 850          | 663          | 630          |
| 104C         | Rolling contact fatigue                                  | 641          | 60           | 12           | 4            | 3            |
| 105          | Lineside structure defects<br>(including weather impact) | 36           | 48           | 44           | 28           | 37           |
| 106          | Other infrastructure                                     | 381          | 484          | 486          | 662          | 881          |
| 108          | Mishap – infrastructure causes                           | 17           | 12           | 19           | 17           | 16           |
| 112          | Fires on Network Rail infrastructure                     | 19           | 22           | 23           | 9            | 35           |
| 201          | Overhead line/third rail faults                          | 279          | 314          | 363          | 294          | 288          |
| 301A         | Signal failures  | 732          | 856          | 776          | 569          | 589          |
| 301B         | Track circuit failures                                   | 965          | 921          | 921          | 797          | 664          |
| 302A         | Signalling system and power supply failures              | 330          | 367          | 317          | 381          | 265          |
| 302B         | Other signal equipment failures                          | 105          | 140          | 144          | 141          | 92           |
| 303          | Telephone failures                                       | 111          | 112          | 143          | 129          | 136          |
| 304          | Cable faults (signalling and telecoms)                   | 11           | 10           | 21           | 21           | 16           |
| 304A         | Change of aspects – no fault found                       | 10           | 35           | 48           | 21           | 42           |
| 401          | Bridge strikes   | 109          | 115          | 133          | 142          | 140          |
| <b>Total</b> |  | <b>5,512</b> | <b>5,894</b> | <b>5,796</b> | <b>5,204</b> | <b>5,025</b> |

**Kent****Table 36** Kent infrastructure incidents recorded for delay attribution (number)

| No           | Category   | 2001/02      | 2002/03      | 2003/04      | 2004/05      | 2005/06      |
|--------------|--|--------------|--------------|--------------|--------------|--------------|
| 101          | Points failures  | 615          | 712          | 578          | 605          | 527          |
| 103          | Level crossing failures                                  | 74           | 119          | 101          | 110          | 121          |
| 104A         | TSRs due to condition of track                           | 0            | 1            | 0            | 0            | 0            |
| 104B         | Track faults (including broken rails)                    | 320          | 355          | 392          | 300          | 445          |
| 104C         | Rolling contact fatigue                                  | 26           | 25           | 2            | 14           | 7            |
| 105          | Lineside structure defects<br>(including weather impact) | 21           | 37           | 19           | 20           | 8            |
| 106          | Other infrastructure                                     | 183          | 253          | 349          | 314          | 532          |
| 108          | Mishap – infrastructure causes                           | 20           | 24           | 19           | 9            | 6            |
| 112          | Fires on Network Rail infrastructure                     | 56           | 65           | 85           | 42           | 59           |
| 201          | Overhead line/third rail faults                          | 103          | 115          | 76           | 80           | 57           |
| 301A         | Signal failures  | 470          | 501          | 625          | 483          | 574          |
| 301B         | Track circuit failures                                   | 774          | 790          | 787          | 647          | 590          |
| 302A         | Signalling system and power supply failures              | 252          | 351          | 308          | 244          | 286          |
| 302B         | Other signal equipment failures                          | 93           | 134          | 149          | 89           | 87           |
| 303          | Telephone failures                                       | 27           | 19           | 33           | 28           | 34           |
| 304          | Cable faults (signalling and telecoms)                   | 62           | 61           | 49           | 54           | 18           |
| 304A         | Change of aspects – no fault found                       | 70           | 58           | 19           | 21           | 24           |
| 401          | Bridge strikes   | 125          | 174          | 131          | 128          | 116          |
| <b>Total</b> |  | <b>3,291</b> | <b>3,794</b> | <b>3,722</b> | <b>3,188</b> | <b>3,491</b> |

**Sussex****Table 37** Sussex infrastructure incidents recorded for delay attribution (number)

| No           | Category   | 2001/02      | 2002/03      | 2003/04      | 2004/05      | 2005/06      |
|--------------|--|--------------|--------------|--------------|--------------|--------------|
| 101          | Points failures  | 574          | 581          | 512          | 411          | 299          |
| 103          | Level crossing failures                                  | 153          | 140          | 161          | 131          | 111          |
| 104A         | TSR's due to condition of track                          | 0            | 0            | 1            | 10           | 2            |
| 104B         | Track faults (including broken rails)                    | 204          | 152          | 178          | 145          | 193          |
| 104C         | Rolling contact fatigue                                  | 29           | 1            | 0            | 2            | 10           |
| 105          | Lineside structure defects<br>(including weather impact) | 18           | 9            | 13           | 11           | 1            |
| 106          | Other infrastructure                                     | 233          | 152          | 178          | 208          | 375          |
| 108          | Mishap – infrastructure causes                           | 24           | 10           | 16           | 13           | 30           |
| 112          | Fires on Network Rail infrastructure                     | 76           | 83           | 94           | 64           | 67           |
| 201          | Overhead line/third rail faults                          | 68           | 59           | 54           | 53           | 112          |
| 301A         | Signal failures  | 681          | 494          | 506          | 471          | 324          |
| 301B         | Track circuit failures                                   | 535          | 490          | 478          | 396          | 394          |
| 302A         | Signalling system and power supply failures              | 159          | 158          | 200          | 162          | 204          |
| 302B         | Other signal equipment failures                          | 103          | 133          | 50           | 79           | 68           |
| 303          | Telephone failures                                       | 24           | 19           | 22           | 22           | 32           |
| 304          | Cable faults (signalling and telecoms)                   | 19           | 13           | 23           | 17           | 40           |
| 304A         | Change of aspects – no fault found                       | 57           | 66           | 15           | 14           | 13           |
| 401          | Bridge strikes   | 94           | 68           | 175          | 100          | 74           |
| <b>Total</b> |  | <b>3,051</b> | <b>2,628</b> | <b>2,676</b> | <b>2,309</b> | <b>2,349</b> |

**Wessex****Table 38** Wessex infrastructure incidents recorded for delay attribution (number)

| No           | Category   | 2001/02      | 2002/03      | 2003/04      | 2004/05      | 2005/06      |
|--------------|--|--------------|--------------|--------------|--------------|--------------|
| 101          | Points failures  | 730          | 834          | 629          | 696          | 827          |
| 103          | Level crossing failures                                  | 225          | 214          | 251          | 235          | 242          |
| 104A         | TSRs due to condition of track                           | 3            | 0            | 0            | 0            | 0            |
| 104B         | Track faults (including broken rails)                    | 434          | 541          | 816          | 498          | 574          |
| 104C         | Rolling contact fatigue                                  | 4            | 7            | 2            | 8            | 9            |
| 105          | Lineside structure defects<br>(including weather impact) | 56           | 46           | 28           | 15           | 6            |
| 106          | Other infrastructure                                     | 581          | 679          | 895          | 640          | 785          |
| 108          | Mishap – infrastructure causes                           | 54           | 22           | 35           | 15           | 5            |
| 112          | Fires on Network Rail infrastructure                     | 135          | 131          | 183          | 93           | 68           |
| 201          | Overhead line/third rail faults                          | 54           | 69           | 90           | 102          | 93           |
| 301A         | Signal failures  | 537          | 607          | 641          | 658          | 539          |
| 301B         | Track circuit failures                                   | 969          | 1,034        | 1,054        | 1,172        | 928          |
| 302A         | Signalling system and power supply failures              | 257          | 196          | 233          | 281          | 222          |
| 302B         | Other signal equipment failures                          | 85           | 233          | 198          | 153          | 107          |
| 303          | Telephone failures                                       | 35           | 34           | 37           | 30           | 58           |
| 304          | Cable faults (signalling and telecoms)                   | 41           | 17           | 34           | 41           | 22           |
| 304A         | Change of aspects – no fault found                       | 133          | 87           | 40           | 11           | 4            |
| 401          | Bridge strikes   | 123          | 161          | 142          | 120          | 140          |
| <b>Total</b> |  | <b>4,456</b> | <b>4,912</b> | <b>5,308</b> | <b>4,768</b> | <b>4,629</b> |

**Western****Table 39** Western infrastructure incidents recorded for delay attribution (number)

| No           | Category   | 2001/02      | 2002/03      | 2003/04      | 2004/05      | 2005/06      |
|--------------|--|--------------|--------------|--------------|--------------|--------------|
| 101          | Points failures  | 1,564        | 1,530        | 1,513        | 1,343        | 1,316        |
| 103          | Level crossing failures                                  | 390          | 378          | 362          | 401          | 411          |
| 104A         | TSRs due to condition of track                           | 504          | 519          | 433          | 233          | 235          |
| 104B         | Track faults (including broken rails)                    | 882          | 1,049        | 982          | 662          | 828          |
| 104C         | Rolling contact fatigue                                  | 393          | 25           | 28           | 17           | 6            |
| 105          | Lineside structure defects<br>(including weather impact) | 150          | 108          | 189          | 79           | 112          |
| 106          | Other infrastructure                                     | 330          | 487          | 667          | 704          | 927          |
| 108          | Mishap – infrastructure causes                           | 22           | 49           | 43           | 44           | 39           |
| 112          | Fires on Network Rail infrastructure                     | 2            | 12           | 6            | 5            | 8            |
| 201          | Overhead line/third rail faults                          | 12           | 15           | 9            | 7            | 11           |
| 301A         | Signal failures  | 974          | 946          | 876          | 876          | 940          |
| 301B         | Track circuit failures                                   | 1,423        | 1,337        | 1,280        | 1,100        | 1,090        |
| 302A         | Signalling system and power supply failures              | 275          | 344          | 440          | 344          | 357          |
| 302B         | Other signal equipment failures                          | 444          | 462          | 533          | 404          | 316          |
| 303          | Telephone failures                                       | 170          | 172          | 184          | 238          | 235          |
| 304          | Cable faults (signalling and telecoms)                   | 22           | 36           | 65           | 60           | 56           |
| 304A         | Change of aspects – no fault found                       | 6            | 50           | 52           | 42           | 5            |
| 401          | Bridge strikes   | 226          | 304          | 305          | 318          | 282          |
| <b>Total</b> |  | <b>7,789</b> | <b>7,823</b> | <b>7,967</b> | <b>6,877</b> | <b>7,174</b> |

## Scotland

**Table 40** Scotland infrastructure incidents recorded for delay attribution (number)

| No           | Category  | 2001/02      | 2002/03      | 2003/04      | 2004/05      | 2005/06      |
|--------------|---|--------------|--------------|--------------|--------------|--------------|
| 101          | Points failures                                       | 1,243        | 1,116        | 1,048        | 1,071        | 1,066        |
| 103          | Level crossing failures                               | 192          | 237          | 231          | 276          | 231          |
| 104A         | TSRs due to condition of track                        | 210          | 194          | 146          | 110          | 148          |
| 104B         | Track faults (including broken rails)                 | 561          | 494          | 417          | 401          | 453          |
| 104C         | Rolling contact fatigue                               | 783          | 159          | 15           | 15           | 5            |
| 105          | Lineside structure defects (including weather impact) | 138          | 218          | 139          | 174          | 107          |
| 106          | Other infrastructure                                  | 638          | 333          | 301          | 244          | 309          |
| 108          | Mishap – infrastructure causes                        | 8            | 10           | 12           | 23           | 12           |
| 112          | Fires on Network Rail infrastructure                  | 4            | 2            | 0            | 0            | 1            |
| 201          | Overhead line/third rail faults                       | 436          | 287          | 199          | 212          | 167          |
| 301A         | Signal failures                                       | 1,400        | 1,304        | 1,403        | 1,265        | 1,334        |
| 301B         | Track circuit failures                                | 1,308        | 1,207        | 1,032        | 1,043        | 991          |
| 302A         | Signalling system and power supply failures           | 338          | 325          | 320          | 361          | 336          |
| 302B         | Other signal equipment failures                       | 198          | 241          | 300          | 289          | 237          |
| 303          | Telephone failures                                    | 96           | 137          | 113          | 145          | 133          |
| 304          | Cable faults (signalling and telecoms)                | 13           | 9            | 11           | 26           | 44           |
| 304A         | Change of aspects – no fault found                    | 3            | 30           | 3            | 4            | 6            |
| 401          | Bridge strikes  | 135          | 141          | 206          | 146          | 110          |
| <b>Total</b> |   | <b>7,704</b> | <b>6,444</b> | <b>5,896</b> | <b>5,805</b> | <b>5,690</b> |

## Customer and supplier satisfaction

This section provides an indication of customer and stakeholder satisfaction through the following measures:

- passenger complaints
- customer satisfaction – passenger operators
- customer satisfaction – freight operators
- supplier satisfaction.

### Passenger complaints

#### Definition and reporting method

This measure reflects direct feedback from passengers. A complaint is defined as “any expression of dissatisfaction by a customer or potential customer about service delivery or about company or industry policy”. Train operators record complaints made by letter, fax, e-mail, pre-printed form or telephone and ORR report the results each quarter in National Rail Trends as the number of complaints per 100,000 journeys.

### Commentary

In previous years the targets set for this measure have been easily beaten, hence the target reducing by 40 to 70 for 2005/06.

Despite the slight increase in complaints per 100,000 journeys, it should be noted that this does not necessarily indicate a worse performance by the industry. A number of factors can affect the volume of complaints received. An operator for example, may make it easier for a passenger to complain (e.g. by advertising, through the availability of pre-printed forms, by opening and extending complaint telephone lines) thereby possibly affecting the number of complaints.

## Results

**Table 41** Passenger complaints per 100k journeys

|                      | 2004/05 target | 2004/05 actual | Variance | 2005/06 target | 2005/06 actual | Variance |
|----------------------|----------------|----------------|----------|----------------|----------------|----------|
| Passenger complaints | 110            | 71             | 39       | 70             | 75             | -5       |

## Customer satisfaction – passenger and freight operators

### Definition and reporting method

We have a measure for customer satisfaction both for passenger and freight operators, which is based on a questionnaire administered by MORI. One of the questions asks:

“Which of these best describes how you feel about Network Rail?”

The respondent chooses an answer from the following exhaustive list, with a numerical value assigned to the response on data analysis (as shown in brackets), but which is not explicit to the respondent:

I would be critical without being asked [-2]

I would be critical if someone asked my opinion [-1]

I would be neutral if someone asked my opinion [0]

I would speak highly if someone asked my opinion [1]

I think so much that I would speak highly of them without being asked [2]

By summing the scores and dividing by the number of respondents a weighted index score is derived:

### Results

**Table 42** Customer satisfaction – passenger operators

|                       | Unit of measure | 2004/05 | 2005/06 | Variance |
|-----------------------|-----------------|---------|---------|----------|
| Customer satisfaction | Index -2 to 2   | -0.47   | -0.30   | 0.17     |

**Table 43** Customer satisfaction – freight operators

|                       | Unit of measure | 2004/05 | 2005/06 | Variance |
|-----------------------|-----------------|---------|---------|----------|
| Customer satisfaction | Index -2 to 2   | -0.87   | -0.99   | -0.12    |

### Commentary

This shows an improving trend for passenger operators' customer satisfaction despite them still being overall dissatisfied. However, the freight operators' score has continued to deteriorate indicating that far more work needs to be done.

Following the publication of the MORI survey results last year, meetings were held between senior route teams and customers to share the results and understand what underpinned the responses. These meetings tried to identify the main issues that, if they were addressed, would improve the customers' satisfaction with Network Rail.

The outputs of these meetings have been incorporated into the Customer Satisfaction Improvement Plan, CS1, that will be rolled out across the company in 2006. This action plan is designed to change company culture so that we promote both internal and external customer service. This will comprise work streams covering four principle areas:

- communications
- training and education
- people and processes
- benchmarking and measurement.

**Table 44** Supplier satisfaction – major suppliers

| Unit of Measure       |               | 2004/05 | 2005/06 | Variance |
|-----------------------|---------------|---------|---------|----------|
| Customer satisfaction | Index -2 to 2 | -0.30   | -0.06   | 0.24     |

### Supplier satisfaction

#### Definition and reporting method

The supplier satisfaction survey is also carried out by MORI on behalf of Network Rail and is based on the same methodology as that for the passenger and freight surveys.

#### Results

The results are shown in Table 44 above.

#### Commentary

Due to Maintenance being brought in-house during 2004/05 the method for collection of data has slightly changed to take account of all major suppliers for renewals and enhancements work. Taking into account this recent change, which excludes Maintenance staff that are now integrated into Network Rail, the supplier satisfaction has improved. We will continue to work with suppliers to improve this further.

### Joint performance process

#### Introduction and origin

The joint performance process (JPP) is the rail industry's process for bringing together performance improvement throughout the network and aligning this with output to passengers.

Its origin is the 'Future of Rail' Review carried out by Government in 2004. A key output from the review was that Network Rail should take over management of network performance, moving performance management into the responsibility of one party.

Before this change, the separate rail companies focussed on individual targets as specified in contracts. For Network Rail this was the Delay Minutes target set by ORR under its network licence. Whilst reductions in delays produce benefits to passengers, the separated approach to performance improvement meant that best value was not always delivered.

The objective of the JPP is to bring together performance improvement across the industry and align all actions to the provision of punctual train services for passengers. The prime target is to improve PPM. In principle, the collaborative network thus achieved should make performance improvement easier, more aligned to customer expectations and, over time, better than might otherwise be possible.

The key process is the production of an annual Joint Performance Improvement Plan (JPIP) against which monitoring and review takes place throughout the year – a 'plan, do, review' cycle.

#### Progress in 2005/06

As a first step, JPIPs were produced for every franchised TOC before 31 March 2005. These were compiled against an industry template and broadly comprised the individual plans of Network Rail and each TOC, plus a statement of intent to develop the collaborative network through 2005/06.

Within the year, progress has focussed on process and people issues.

#### Process

The key aim for process development has been to achieve an industry consensus for the best approach. In principle Network Rail owns the process, with the industry consensus being established through an industry working group and specific simple networking, visits etc.

Secondary aims have been to:

- strike the right balance between a national consistency – to report to stakeholders, enable good practice transfer, etc – and enabling work at local level without unnecessary constraint, and appropriate to the challenge on a TOC by TOC basis
- build on the wording now included in the Network Code (Condition LA), which sets the overall framework within which the process is to deliver the collaborative working.

Within this context, the process documentation has significantly evolved to include:

- an increasing toolkit as relationships are explored and better understood e.g. between delay minutes and PPM
- appropriate templating
- national reporting and data provision
- an assessment process which broadly measures the quality of the JPIP relationships.

#### People

The main task in developing the people elements of the JPP has been to change behaviours.

Specifically for Network Rail this has involved increasing awareness of the new output focus (PPM) and expanding knowledge, capability and action in non-traditional areas of performance improvement which impact on PPM whilst not necessarily delivering specific delay minute reductions.

The other main change, across the industry, has been to move focus from the avoidance of failure to an increasing ambition to achieve.

This has been achieved by:

- engendering a joint challenge approach – from simple exchange of target information upwards
- ensuring that the process framework does not constrain actual operations
- encouraging the search for and sharing of good practice.

### Outputs

The product of JPP development in 2005/06 has been:

- an industry agreed process documentation suite
- collaboratively compiled and significantly more comprehensive JPIPs for 2006/07

- a 3 year industry trajectory for PPM using the bottom up JPP as a base
- some significant 'best ever' improvements in PPM and PPM achievements
- increased engagement of other key parties – FOCs, DfT
- an increased level of joint plans – up to 25% of plans for 2006/07.

This development occurred before completion of relevant changes to and under the Network Code was achieved (franchised TOCs formally adopted the JPP approach so as to enable implementation from 31 March 2006), so that the process was relatively fit for purpose by the time that the related contractual changes took place.

Below is a list of TOCs with JPIPs.

**Table 45** Passenger operators with JPIPs

| Operator                                       | Type of operator | Lead Network Rail route | Transfer from LOC to JPP 1/4/06? | Notes   |
|--|------------------|-------------------------|----------------------------------|---|
| Arriva Trains Wales                            | Franchised       | Western                 | Yes                              |   |
| c2c Rail                                       | Franchised       | Anglia                  | Yes                              |   |
| Central Trains                                 | Franchised       | LNW                     | Yes                              |   |
| First Great Western                            | Franchised       | Western                 | Yes                              | New franchise combining FGW, FGWL, Wessex trains. JPIP at 1/4/06 will be for new franchise            |
| First Great Western – First Great Western link | Franchised       | Western                 | Yes                              | Current JPIP for 2005/06 to be merged for new franchise   |
| First ScotRail                                 | Franchised       | Scotland                | Yes                              |   |
| Gatwick Express                                | Franchised       | Sussex                  | Yes                              |   |
| Great North Eastern Railway                    | Franchised       | LNE                     | Yes                              |   |
| Merseyrail Electrics 2002 Ltd                  | Franchised       | LNW                     | Yes                              |   |
| Midland Mainline                               | Franchised       | LNE                     | Yes                              |   |
| Northern                                       | Franchised       | LNE                     | Yes                              |   |
| one  | Franchised       | Anglia                  | Yes                              |   |
| Silverlink Train Services                      | Franchised       | LNW                     | Yes                              |   |
| South Eastern                                  | Franchised       | Kent                    | Yes                              |   |
| Southern                                       | Franchised       | Sussex                  | Yes                              |   |
| South West Trains                              | Franchised       | Wessex                  | Yes                              |   |
| First Capital Connect                          | Franchised       | LNE                     | Yes                              | FCC is the new franchise. JPIP documents – Thameslink Rail currently split as Thameslink and WAGN     |
| The Chiltern Railway Co.                       | Franchised       | LNW                     | Yes                              |   |
| Transpennine Express                           | Franchised       | LNE                     | Yes                              |   |
| Virgin Cross Country Trains                    | Franchised       | LNW                     | Yes                              |   |
| Virgin West Coast Trains                       | Franchised       | LNW                     | Yes                              |   |
| First Great Western – Wessex                   | Franchised       | Western                 | Yes                              | Current JPIP for 2005/06 to be merged for new franchise   |
| First Capital Connect – WAGN                   | Franchised       | LNE                     | Yes                              | FCC is the new franchise. JPIP documents currently split as Thameslink and WAGN                       |
| Heathrow Express                               | Open             | Western                 | No                               | Informal JPIP compiled during 2005/06; position for 2006/07 to be clarified following contract change |
| Eurostar (UK)                                  | Open             | Kent                    | No                               | Informal JPIP compiled during 2005/06; position for 2006/07 to be clarified following contract change |



## Route Utilisation Strategies (RUSs)

Network Rail has been developing RUSs in accordance with its obligations under Licence Condition 7. This section provides a list of RUSs in place and those under preparation at the end of the year 2005/06.

### Objectives

RUSs seek to achieve the 'route utilisation objective' as defined in section 8 of Licence Condition 7, that is, 'the effective and efficient use and development of the capacity available, consistent with the funding that is, or is likely to become, available during the period of the route utilisation strategy and with the licence holder's performance of the duty.'

### Process

The process being used to develop RUSs in accordance with ORR RUS Guidelines was published in the RUS Manual. This consists of a Consultation Guide and a Technical Guide, both of which are available on the Network Rail website. These documents will be updated as the process develops.

A programme showing target establishment dates for each RUS, in accordance with paragraph 3A.2(a) of Licence Condition 7, was drafted, discussed, reviewed during the year with input from industry, government parties and ORR. At the end of the year 2005/6 this programme was pending formal submission for ORR approval.

### List of RUSs

Completed:

- South West Main Line

Underway – work is in progress on the following RUSs, which are at various stages of development:

- Cross London
- Scotland
- North West
- Freight
- East Coast Main Line
- Greater Anglia.

Scoping – the definition of this RUS is being discussed with industry stakeholders prior to work starting:

- Yorkshire & Humber.

### Issues

As the first RUSs are completed, review exercises will be held to identify best practice, lessons learned and key process issues to be addressed during the year 2006/07.



## Section 2 Network capability

This section reports data on two new areas of reporting for this year:

- mileage and
- bottlenecks.

In addition to the usual four measures of network capability:

- linespeed capability
- gauge capability
- route availability value
- electrified track capability

As per the process first introduced last year, the 'running lines' for network capability purposes are derived from about a quarter of a million GEOGIS records. The linespeed and electrification information is part of that data, whereas gauge and route availability are assigned via reference tables.

Following on from the GEOGIS Data Improvement Programme, (which closed down in early 2005), GEOGIS data improvement work has continued throughout 2005 in conjunction with various light touch assurance activities. This included an extensive review of the recorded linespeeds compared to the Sectional Appendix entries, and infill of some electrification coding. Most of the implied net 377 track kilometre network reduction in size is not however as a result of formal closures under the Network Code, but data cleansing. This resulted, in particular, from a review of the branch status and/or freight lease boundaries for collieries, docks, depots and private preservation railways etc.

Two new route sections were opened to traffic during the year, the East Coast Main Line related Allington Chord (Barkston South to East Junction closing) and Haughhead Junction to Larkhall in Scotland.

A review of three of the four measures (linespeed capability, gauge capability and route availability) is being undertaken during this and next year. The programme which is agreed with the ORR, will verify the accuracy of published data for these measures and will establish three definitions for new measures of network capability:

- total tonnage measure for each route
- length limits
- gradient profile.

There are two further elements of the programme, the first of which will review and establish a robust long term process to ensure data integrity. The second is to review how network capability should be published in future.

### Regulatory targets

The regulatory target for each of the network capability measures is to maintain the capability of the network for broadly existing use at April 2001 levels (subject to network changes authorised under the Network Code).

## Linespeed capability (C1)

This is a measurement of the length of running track in kilometres in the following speed bands:

- up to 35 miles per hour
- 40 – 75 miles per hour
- 80 – 105 miles per hour
- 110 – 125 miles per hour
- over 125 miles per hour.

The measure includes running lines and loops but excludes sidings and depots. Where differential speeds apply to a section of track, the highest linespeed applies for that section.

### Results

**Table 46** Linespeed capability

| Speed Band (mph) | March 2004 km of track in each speed band | March 2005 km of track in each speed band | March 2006 km of track in each speed band |
|------------------|---|---|---|
| Up to 35         | 5,570                                     | 4,163                                     | 3,821                                     |
| 40 – 75          | 16,585                                    | 16,927                                    | 16,895                                    |
| 80 – 105         | 6,994                                     | 7,650                                     | 7,482                                     |
| 110 – 125        | 2,415                                     | 2,741                                     | 2,907                                     |
| Over 125         | 0   | 0   | 0   |
| <b>Total</b>     | <b>31,564</b>                             | <b>31,482</b>                             | <b>31,105</b>                             |

**Table 47** Linespeed capability by operating route

| Speed band (mph)/ Operating routes | Up to 35     | 40 – 75       | 80 – 105     | 110 – 125    | Over 125 | Total         |
|------------------------------------|--------------|---------------|--------------|--------------|----------|---------------|
| London North Eastern               | 924          | 3,943         | 1,370        | 1,250        | 0        | 7,487         |
| London North Western               | 1,000        | 3,977         | 1,168        | 943          | 0        | 7,088         |
| South East – Anglia                | 267          | 1,406         | 627          | 0            | 0        | 2,300         |
| South East – Kent                  | 192          | 1,039         | 531          | 0            | 0        | 1,762         |
| South East – Sussex                | 113          | 757           | 257          | 0            | 0        | 1,127         |
| South East – Wessex                | 173          | 1,023         | 887          | 0            | 0        | 2,083         |
| Western                            | 694          | 2,376         | 1,560        | 493          | 0        | 5,123         |
| England and Wales                  | 3,363        | 14,521        | 6,400        | 2,686        | 0        | 26,970        |
| Scotland                           | 458          | 2,374         | 1,082        | 221          | 0        | 4,135         |
| <b>Network total</b>               | <b>3,821</b> | <b>16,895</b> | <b>7,482</b> | <b>2,907</b> | <b>0</b> | <b>31,105</b> |

**Table 48** Linespeed change: increases

| Territory | Operating route | ELR  | Track | Start mileage | Length (miles.yards) | Old speed band | New speed band |
|-----------|-----------------|------|-------|---------------|----------------------|----------------|----------------|
| LNE       | LNE             | ACD  | 1100  | 0.0003        | 0.0547               | new            | 0 – 35         |
| LNE       | LNE             | ACD  | 2100  | 0.0003        | 0.0544               | new            | 0 – 35         |
| LNE       | LNE             | LEN3 | 1100  | 89.0110       | 0.0726               | 0 – 35         | 40 – 75        |
| LNE       | LNE             | STF  | 1100  | 8.1166        | 0.0704               | 0 – 35         | 40 – 75        |
| LNE       | LNE             | STF  | 2100  | 8.1166        | 0.0704               | 0 – 35         | 40 – 75        |
| LNE       | LNE             | STF  | 2100  | 9.0110        | 1.0000               | 0 – 35         | 40 – 75        |
| LNE       | LNE             | WEB  | 2100  | 79.0935       | 0.1045               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | CBC1 | 1100  | 70.0242       | 0.0374               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | CGJ5 | 2100  | 19.0880       | 0.0792               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 1100  | 0.1628        | 1.0132               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 1100  | 14.0440       | 4.0660               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 1100  | 14.1627       | 3.1211               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 1100  | 32.1650       | 4.0616               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 1100  | 38.0418       | 3.9594               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 1100  | 63.0726       | 0.0484               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 1500  | 0.0146        | 0.0200               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | CGJ7 | 2100  | 0.0506        | 1.1254               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 2100  | 14.0418       | 0.1342               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 2100  | 15.0286       | 3.0814               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 2100  | 33.0264       | 3.1496               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CGJ7 | 2100  | 64.0704       | 3.0594               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | CWJ  | 2100  | 2.0594        | 1.0396               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | CWJ  | 2100  | 16.0022       | 0.1650               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | MVE2 | 1100  | 25.0378       | 0.0425               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | RBS1 | 1100  | 83.1606       | 7.0154               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | RBS1 | 1100  | 106.0506      | 2.1254               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | RBS1 | 2100  | 83.1628       | 7.0132               | 80 – 105       | 110 – 125      |
| LNW       | LNW             | RRN2 | 3100  | 14.0664       | 0.0216               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | WAW  | 3101  | 5.1694        | 0.1694               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | WAW  | 3102  | 5.1694        | 0.1166               | 0 – 35         | 40 – 75        |
| LNW       | LNW             | WNS  | 1700  | 1.0088        | 0.0522               | 0 – 35         | 40 – 75        |
| SEA       | AN              | WHC1 | 3100  | 9.0110        | 0.0220               | 0 – 35         | 40 – 75        |
| WES       | WES             | VOG  | 2100  | 10.1276       | 0.0264               | 0 – 35         | 40 – 75        |
| SCO       | SCO             | LRK  | 3400  | 0.0000        | 0.0540               | new            | 0 – 35         |
| SCO       | SCO             | LRK  | 3400  | 0.0540        | 2.0930               | new            | 40 – 75        |
| SCO       | SCO             | LRK  | 3500  | 0.1440        | 0.0440               | new            | 0 – 35         |
| SCO       | SCO             | LRK  | 3601  | 2.1470        | 0.0310               | new            | 0 – 35         |
| SCO       | SCO             | LRK  | 3602  | 2.1470        | 0.0310               | new            | 0 – 35         |
| SCO       | SCO             | WCM1 | 1100  | 12.0810       | 12.1140              | 80 – 105       | 110 – 125      |
| SCO       | SCO             | WCM1 | 1100  | 37.0000       | 3.0390               | 80 – 105       | 110 – 125      |
| SCO       | SCO             | WCM1 | 1100  | 40.0880       | 3.0880               | 80 – 105       | 110 – 125      |
| SCO       | SCO             | WCM1 | 1100  | 59.0710       | 10.0190              | 80 – 105       | 110 – 125      |
| SCO       | SCO             | WCM1 | 1100  | 72.0700       | 0.1060               | 80 – 105       | 110 – 125      |
| SCO       | SCO             | WCM1 | 2100  | 12.0820       | 12.1120              | 80 – 105       | 110 – 125      |
| SCO       | SCO             | WCM1 | 2100  | 37.0000       | 2.0990               | 80 – 105       | 110 – 125      |
| SCO       | SCO             | WCM1 | 2100  | 39.0957       | 5.0363               | 80 – 105       | 110 – 125      |
| SCO       | SCO             | WCM1 | 2100  | 60.1320       | 8.1340               | 80 – 105       | 110 – 125      |

**Table 49** Linespeed change: decreases

| Territory | Operating route | ELR  | Track | Start mileage | Length (miles.yards) | Old speed band | New speed band |
|-----------|-----------------|------|-------|---------------|----------------------|----------------|----------------|
| LNE       | LNE             | KWS  | 1100  | 67.1210       | 0.0396               | 40 – 75        | 0 – 35         |
| LNE       | LNE             | KWS  | 2100  | 67.1232       | 0.0374               | 40 – 75        | 0 – 35         |
| LNW       | LNW             | CGJ1 | 1300  | 170.1086      | 0.0240               | 40 – 75        | 0 – 35         |
| LNW       | LNW             | CGJ5 | 2100  | 21.0000       | 0.0880               | 110 – 125      | 80 – 105       |
| LNW       | LNW             | CGJ6 | 2100  | 1.0440        | 0.0242               | 110 – 125      | 80 – 105       |
| LNW       | LNW             | CGJ6 | 2100  | 20.0220       | 0.1298               | 80 – 105       | 40 – 75        |
| LNW       | LNW             | CGJ7 | 1100  | 0.0440        | 0.0880               | 80 – 105       | 40 – 75        |
| LNW       | LNW             | CGJ7 | 1100  | 0.1320        | 0.0308               | 80 – 105       | 40 – 75        |
| LNW       | LNW             | CNH1 | 2100  | 158.0814      | 0.0836               | 80 – 105       | 40 – 75        |
| LNW       | LNW             | CWJ  | 2100  | 15.1672       | 1.0000               | 40 – 75        | 0 – 35         |
| LNW       | LNW             | LEC1 | 1100  | 46.0814       | 0.0550               | 110 – 125      | 80 – 105       |
| LNW       | LNW             | LEC5 | 2100  | 158.1055      | 0.0243               | 110 – 125      | 80 – 105       |
| LNW       | LNW             | MCJ2 | 2100  | 37.1298       | 0.0858               | 40 – 75        | 0 – 35         |
| SEA       | KE              | HHH  | 2100  | 0.1100        | 0.0660               | 40 – 75        | 0 – 35         |
| SEA       | SU              | BBJ  | 2100  | 7.0242        | 0.0726               | 40 – 75        | 0 – 35         |
| SEA       | WE              | BML1 | 1100  | 47.0660       | 0.0440               | 80 – 105       | 40 – 75        |
| SEA       | WE              | WPH1 | 1100  | 35.0792       | 0.0638               | 80 – 105       | 40 – 75        |
| SCO       | SCO             | MLA  | 3400  | 0.0210        | 0.0270               | 40 – 75        | 0 – 35         |

**Reporting confidence**

This data is taken from GEOGIS, which has benefited from light touch assurance activity. It is considered that this data merits a confidence grade of B2.

**Commentary**

GEOGIS data improvement work has continued throughout 2005 in conjunction with various light touch assurance activities. This consolidation and validation of information remains the main source of apparent changes to speed capability in the year. This included an extensive review of recorded linespeeds compared to the Sectional Appendix entries.

The main actual change to linespeed capability over the year has been in speed increases.

This includes the enabling of Enhanced Permissible Speeds to facilitate further tilting train operation on the West Coast Main Line (as a result of project enhancements) and the installation of Absolute Track Geometry, affecting both LNW and Scotland routes. These Enhanced Permissible Speeds are based upon the application of higher values of cant deficiency for tilting operation up to speeds of 125 mph along alignments where the previous limiting maximum speeds were generally 110 mph.

In addition, two new route sections were opened to traffic during the year being the Allington chord on the East Coast Main Line (ELR of ACD in the band 0 – 35 mph) and Haughmead Junction to Larkhall in Scotland (ELR of LRK up to 75 mph).

## Gauge capability (C2)

This is a measurement of the length of route in kilometres capable of accepting different freight vehicle types and loads by reference to size (gauge). This measurement is reported against five gauge bands:

- W6, height of vehicle (h)3,338mm – width of vehicle (w)2,600mm
- W7, (h)3,531mm – (w)2,438mm
- W8, (h)3,618mm – (w)2,600mm
- W9, (h)3,695mm – (w)2,600mm
- W10, (h)3,900mm – (w)2,500mm.

A fuller definition of these individual Freight Gauges can be found in Railway Group Guidance Note GE/GN8573 (October 2004) 'Guidance on Gauging' Appendices 1 to 5. Reference to W6 in this report is actually to the W6A profile (modified for third rail). W6 or W6A, W7, W8 and W9 are strictly static profiles to which allowances for dynamic effects must be applied, and are broadly incremental. W10 is derived upon a dynamic basis and is a suite of swept envelopes for permitted vehicle load combinations.

## Results

**Table 50** Gauge capability

| Gauge band   | March 2004 km of route in each gauge band | March 2005 km of route in each gauge band | March 2006 km of route in each gauge band |
|--------------|---|---|---|
| W6           | 5,223                                     | 4,955                                     | 4,771                                     |
| W7 and W6    | 2,284                                     | 2,794                                     | 2,741                                     |
| W8           | 6,340                                     | 5,648                                     | 5,504                                     |
| W9           | 2,483                                     | 1,714                                     | 1,615                                     |
| W10 and W6   | –   | 6   | 6   |
| W10 and W8   | –   | 60  | 73  |
| W10 and W9   | 163                                       | 939                                       | 1,100                                     |
| <b>Total</b> | <b>16,493</b>                             | <b>16,116</b>                             | <b>15,810</b>                             |

**Table 51** Gauge capability by operating route

| Gauge band/Operating routes | W6           | W7 and W6    | W8           | W9           | W10 and W6 | W10 and W8 | W10 and W9   | Total         |
|-----------------------------|--------------|--------------|--------------|--------------|------------|------------|--------------|---------------|
| London North Eastern        | 974          | 521          | 1,303        | 626          | 0          | 0          | 0            | 3,424         |
| London North Western        | 921          | 600          | 743          | 261          | 0          | 2          | 789          | 3,316         |
| South East – Anglia         | 299          | 5            | 521          | 153          | 6          | 71         | 149          | 1,204         |
| South East – Kent           | 490          | 76           | 67           | 185          | 0          | 0          | 0            | 818           |
| South East – Sussex         | 300          | 120          | 61           | 32           | 0          | 0          | 0            | 513           |
| South East – Wessex         | 549          | 189          | 299          | 5            | 0          | 0          | 0            | 1,042         |
| Western                     | 1,118        | 398          | 1,315        | 18           | 0          | 0          | 0            | 2,849         |
| <b>England and Wales</b>    | <b>4,651</b> | <b>1,909</b> | <b>4,309</b> | <b>1,280</b> | <b>6</b>   | <b>73</b>  | <b>938</b>   | <b>13,166</b> |
| Scotland                    | 120          | 832          | 1,195        | 335          | 0          | 0          | 162          | 2,644         |
| <b>Network total</b>        | <b>4,771</b> | <b>2,741</b> | <b>5,504</b> | <b>1,615</b> | <b>6</b>   | <b>73</b>  | <b>1,100</b> | <b>15,810</b> |

### Reporting Confidence

The data used in this reporting is now drawn directly from the records tracking issued Gauging Certificates maintained by the Track Geometry and Gauging National Specialist Team. It is considered that this data merits a confidence grade of B1.

### Commentary

The apparent reduction in overall network extent is entirely due to further data cleansing within GEOGIS resulting from various light touch assurance activities. The Track Geometry and Gauging National Specialist Team has now assumed full ownership of the supporting gauge capability data and some further sense checking and data cleansing has been undertaken. This consolidation and validation of information remains the main source of apparent changes to capability in the year.

Gauge capability enhancements have been achieved in response to requests for new flows from freight customers and by more creative and strategic investigation of latent gauge capability by the National Specialist Team. Tactical enhancement of these relatively short

lengths has enabled the joining up of existing capability to create new enhanced paths extending over a wider area. Examples of these incremental upgrades in direct response to customer need include W9 from Retford to Manton Wood Junction (via Thrumpton West Junction), W8 between Carmuir East and Larbert Junctions, and W9 between Niddrie South and North Junctions and Portobello Junctions (Edinburgh). Future enhancements are anticipated as part of the projects for Elgin to Mossend and upgrading between Ipswich and the Yorkshire terminals.

The enhancement in Gauge Capability from Norton Bridge to Stone (NBS) and in the Macclesfield area (MCH) is as a result of works on West Coast Route Modernisation project, where there has been some future proofing in creating lengths of W12 gauge capability. This is reported as new W10 here.

In addition, two new route sections were opened to traffic during the year being the Allington chord on East Coast Main Line (ELR of ACD) as W8 and Haughmead Junction to Larkhall (ELR of LRK) as W6.



### Route availability value (C3)

This is a measurement of the length of track in kilometres capable of accepting different loaded vehicle types by reference to the structures route availability (RA) value.

There are three RA value bands:

- RA1 – 6
- RA 7 – 9
- RA10.

This measure represents the lesser of the maximum single axle weight or the maximum equivalent load effect of a whole vehicle for underline bridges and structures on a route, specified in the definitive operating publication.

### Commentary

Two new route sections were opened to traffic during the year, the Allington chord on the East Coast Main Line (ELR of ACD RA7-9) and Haughmead Junction to Larkhall (ELR of LRK RA7-9).

Apart from the changes resulting from the addition of the above new lines, the changes in the structures route availability measure are a result of data cleansing and the GEOGIS Data Improvement Programme.

A full review of data, undertaken as part of the Infrastructure Capability Programme agreed with ORR, will be completed by September 2007.

### Results

**Table 52** Structures route availability

| Speed Band (mph) | March 2004 km of track in each RA band | March 2005 km of track in each RA band | March 2006 km of track in each RA band |
|------------------|--|--|--|
| RA 1 – 6         | 2,375                                  | 2,529                                  | 2,309                                  |
| RA 7 – 9         | 26,297                                 | 26,319                                 | 25,935                                 |
| RA 10            | 2,585                                  | 2,634                                  | 2,861                                  |
| <b>Total</b>     | <b>31,257</b>                          | <b>31,482</b>                          | <b>31,105</b>                          |

**Table 53** Structures route availability by operating route

| RA bands/Operating routes | RA 1 – 6     | RA 7 – 9      | RA 10        | Total         |
|---------------------------|--------------|---------------|--------------|---------------|
| London North Eastern      | 208          | 7,188         | 91           | 7,487         |
| London North Western      | 10           | 7,065         | 13           | 7,088         |
| South East – Anglia       | 118          | 2,182         | 0            | 2,300         |
| South East – Kent         | 60           | 1,702         | 0            | 1,762         |
| South East – Sussex       | 120          | 1,007         | 0            | 1,127         |
| South East – Wessex       | 189          | 1,894         | 0            | 2,083         |
| Western                   | 865          | 4,241         | 17           | 5,123         |
| <b>England and Wales</b>  | <b>1,570</b> | <b>25,279</b> | <b>121</b>   | <b>26,970</b> |
| Scotland                  | 739          | 656           | 2,740        | 4,135         |
| <b>Network total</b>      | <b>2,309</b> | <b>25,935</b> | <b>2,861</b> | <b>31,105</b> |

## Electrified track capability (C4)

This is a measurement of the length of electrified track in kilometres in the following bands:

- overhead line at 25kV AC
- third rail 650/750V DC
- 1,500V DC overhead.

The measurement includes the length of running track, including loops but excluding sidings and depots. Lengths of track with dual electrification are not double counted here, i.e. they are not also shown within the respective electrification types. In addition, line that is not energised and permanently earthed, is counted as non-electrified.

## Reporting confidence

This data is taken from GEOGIS, which has benefited from light touch assurance activity. The contiguity of coding and then reference to track (Omnicom) videos and 'drawings' has resulted in over 130km of 25kV AC electrification being in-filled. It is considered that this data merits a confidence grade of B2.

## Commentary

No electrified track has been closed in the year. The Larkhall line in Scotland represents new capability.

## Results

**Table 54** Electrification capability (km of electrified track)

|                               | March 2004    | March 2005    | March 2006    |
|-------------------------------|---------------|---------------|---------------|
| 25kV AC overhead              | 7,780         | 7,748         | 7,882         |
| 3rd rail 650/ 750V DC         | 4,483         | 4,497         | 4,493         |
| Dual AC, overhead/3rd rail DC | 33            | 35            | 39            |
| 1500V DC overhead             | 19            | 39            | 39            |
| Total electrified             | 12,315        | 12,319        | 12,453        |
| Non-electrified               | 19,249        | 19,163        | 18,652        |
| <b>Total</b>                  | <b>31,564</b> | <b>31,482</b> | <b>31,105</b> |

**Table 55** Electrification capability

| Electrification capability/<br>Operating route | 25 kV AC<br>overhead | 3rd rail<br>650/750V DC | Dual AC,<br>overhead/<br>3rd rail DC | 1,500V DC<br>overhead | Total<br>electrified | Non-<br>electrified | Total         |
|--|----------------------|-------------------------|--------------------------------------|-----------------------|----------------------|---------------------|---------------|
| London North Eastern                           | 2,314                | 9                       | 1                                    | 39                    | 2,363                | 5,124               | 7,487         |
| London North Western                           | 2,746                | 289                     | 8                                    | 0                     | 3,043                | 4,045               | 7,088         |
| South East – Anglia                            | 1,454                | 41                      | 15                                   | 0                     | 1,510                | 790                 | 2,300         |
| South East – Kent                              | 8                    | 1,649                   | 15                                   | 0                     | 1,672                | 90                  | 1,762         |
| South East – Sussex                            | 3                    | 1,033                   | 0                                    | 0                     | 1,036                | 91                  | 1,127         |
| South East – Wessex                            | 0                    | 1,472                   | 0                                    | 0                     | 1,472                | 611                 | 2,083         |
| Western  | 104                  | 0                       | 0                                    | 0                     | 104                  | 5,019               | 5,123         |
| <b>England and Wales</b>                       | <b>6,629</b>         | <b>4,493</b>            | <b>39</b>                            | <b>39</b>             | <b>11,200</b>        | <b>15,770</b>       | <b>26,970</b> |
| Scotland                                       | 1,253                | 0                       | 0                                    | 0                     | 1,253                | 2,882               | 4,135         |
| <b>Network total</b>                           | <b>7,882</b>         | <b>4,493</b>            | <b>39</b>                            | <b>39</b>             | <b>12,453</b>        | <b>18,652</b>       | <b>31,105</b> |

## Mileage

Train mileage is defined as the number of miles travelled by passenger trains. The passenger train miles are derived from PALADIN (the computerised performance for recording performance data).

There was an increase of 1.86% in franchised passenger train miles between 2004/05 and 2005/06. This was a reversal of the negative growth of -0.27%, which was experienced the previous year. Open access services in particular experienced significant growth, was driven by Nexus and Hull Trains. Virgin West Coast and Southwest Trains were among the passenger operators who experienced strong growth.

## Results

**Table 56** Train mileage for franchised passenger operators (millions)

| Train operator                             | 2003/04      | 2004/05      | 2005/06      |
|--|--------------|--------------|--------------|
| Transpennine Express                       | 8.2          | 8.8          | 7.9          |
| one  | –            | 18.3         | 18.5         |
| Northern Rail/ATN/FNW                      | –            | 25.1         | 26           |
| ScotRail                                   | 22.7         | 22.7         | 23.1         |
| Great North Eastern Railway                | 11.3         | 11.2         | 11.3         |
| Arriva Trains Northern                     | 14.7         | –            | –            |
| First North Western                        | 11.6         | –            | –            |
| Merseyrail Electrics 2002                  | 3.5          | 3.4          | 3.4          |
| Virgin West Coast Trains                   | 10.6         | 11.3         | 13.3         |
| Central Trains Ltd                         | 17.7         | 17.4         | 17.8         |
| Virgin Cross Country Trains                | 16.7         | 16.7         | 16.8         |
| Midland Mainline                           | 6.8          | 6.5          | 6.2          |
| First Great Western                        | 9.8          | 10           | 10.4         |
| Arriva Trains Wales                        | 12.5         | 11.9         | 12.4         |
| Wessex Trains                              | 6.5          | 6.7          | 6.9          |
| First Great Western Link (formerly Thames) | 8.0          | 7.9          | 7.8          |
| Chiltern Railway                           | 4.8          | 5            | 5.1          |
| Silverlink                                 | 6.1          | 5.5          | 5.5          |
| WAGN                                       | 11.9         | 7.2          | 6.9          |
| Great Eastern Railways                     | 7.8          | –            | –            |
| Anglia Railways                            | 5.5          | –            | –            |
| c2c Rail                                   | 3.6          | 3.6          | 3.6          |
| South Eastern Trains                       | 17.1         | 17.2         | 17.2         |
| Gatwick Express                            | 1.4          | 1.5          | 1.5          |
| Southern Trains (formerly South Central)   | 16.0         | 15.9         | 16.4         |
| Thameslink Rail                            | 6.7          | 6.8          | 6.7          |
| South West Trains                          | 22.1         | 22.3         | 23.1         |
| <b>Total franchised passenger</b>          | <b>263.6</b> | <b>262.9</b> | <b>267.8</b> |

**Table 57** Train mileage for open access operators and total passenger train mileage (millions)

| Train operator                                     | 2003/04      | 2004/05      | 2005/06      |
|--|--------------|--------------|--------------|
| Heathrow Express                                   | 1.0          | 1            | 0.9          |
| Eurostar (UK)                                      | 1.0          | 0.5          | 0.5          |
| Hull Trains  | 0.5          | 0.6          | 0.8          |
| Nexus  | 1.4          | 1.4          | 1.8          |
| <b>Total open access</b>                           | <b>3.9</b>   | <b>3.5</b>   | <b>4.0</b>   |
| <b>Total passenger (franchise and open access)</b> | <b>267.5</b> | <b>266.4</b> | <b>271.8</b> |

Note: empty coaching stock has been excluded from both the above tables.

### National train mileage by freight train operator

Freight train mileage is defined as the number of miles travelled by freight trains. The freight data is derived from the Billing Infrastructure Freight System (BIFS). BIFS is a centrally managed computerised system that invoices freight train operators, based on information generated by train reporting systems. The error correction process is undertaken centrally by the track access billing team at Headquarters.

**Table 58** Train mileage for freight operators ('000s)

|                         | 2003/04       | 2004/05       | 2005/06       |
|-------------------------|---------------|---------------|---------------|
| Advenza                 | –             | –             | 51            |
| Direct Rail Service Ltd | 682           | 802           | 1,024         |
| EWS International       | 1,783         | 1,683         | 1,733         |
| EWS Railway Ltd         | 19,282        | 17,393        | 18,422        |
| Freightliner Heavy Haul | 2,608         | 2,803         | 3,269         |
| Freightliner Ltd        | 4,627         | 4,739         | 5,542         |
| GB Railfreight          | 359           | 505           | 741           |
| <b>Total</b>            | <b>29,341</b> | <b>27,925</b> | <b>30,782</b> |

### Million kGTMs by freight train operator

Gross tonne miles is the mileage for each locomotive, wagon or coaching stock multiplied by the weight for each relevant vehicle. This data is also derived from BIFS

**Table 59** Million kGTMs by freight train operators

|                         | 2003/04       | 2004/05       | 2005/06       |
|-------------------------|---------------|---------------|---------------|
| Advenza                 | –             | –             | 8             |
| Direct Rail Service Ltd | 357           | 497           | 603           |
| EWS International       | 1,349         | 1,290         | 1,204         |
| EWS Railway Ltd         | 18,092        | 18,268        | 19,341        |
| Freightliner Heavy Haul | 2,721         | 3,068         | 3,350         |
| Freightliner Ltd        | 4,342         | 4,748         | 5,139         |
| GB Railfreight          | 374           | 521           | 660           |
| <b>Total</b>            | <b>27,235</b> | <b>28,392</b> | <b>30,305</b> |

### Freight gross tonne miles and freight train miles

Much of the growth in gross tonne miles and freight train miles between 2004/05 and 2005/06 can be accounted for by a large increase in coal, domestic intermodal, iron ore and general merchandise traffic and the re-entry of Royal Mail to the rail sector.

## Bottlenecks

This section provides an update on the progress of actions during the year to alleviate bottlenecks as stated in the 2005/06 Business Plan. This information is also available in the 2006/07 Business Plan.

**Table 60 Bottlenecks**

| Map ref | Location/Problem  | Possible solutions   | Action  |
|---------|---|--|---|
| 1       | <p><b>Kent</b></p> <p>There is significant overcrowding on all services with no spare capacity for additional trains to operate through the critical London Bridge area.</p>  | <p>Diversion of longer distance trains via the CTRL to St Pancras would free up some capacity in the London area for suburban passengers.</p> <p>Upgrades on the Hastings, Sidcup and Bexleyheath lines would allow longer trains to run from these routes.</p> <p>Construction of the Thameslink programme would provide increased capacity through the London Bridge area.</p> | <p>To be delivered when the Integrated Kent Franchise (IKF) timetable is introduced in 2009.</p> <p>Proposal under development.</p> <p>To be delivered by the Thameslink programme.</p>   |
| 2       | <p><b>Brighton Main Line</b></p> <p>There is significant overcrowding on Southern and Thameslink services, whilst Gatwick Express services exhibit lower levels of loading.</p> <p>There is no spare capacity for additional trains to operate.</p>   | <p>Restructuring of the main line service pattern (and potentially a revised fares structure) could allow improved distribution of passengers across all service groups.</p> <p>Restructuring of the suburban service pattern will be required to maximise use of capacity, and to allow East London line trains to operate.</p>   | <p>Under development as part of ongoing work on the BML RUS.</p> <p>Under development by East London Line extension project.</p>  |
| 3       | <p><b>South West Main Line</b></p> <p>Existing overcrowding and continued strong demand growth results in continued pressure on the services into London Waterloo.</p> <p>Infrastructural constraints at Waterloo itself, Clapham Junction and Woking Junction prevent the provision of additional services to relieve the problem.</p> | <p>Train and platform lengthening on the Windsor and suburban lines to 10 or 12 car operation.</p> <p>A major redevelopment scheme at London Waterloo.</p> <p>Investigation of grade separation at Woking Junction.</p>  | <p>Under development as part of ongoing work on the SWML RUS.</p>   |
| 4       | <p><b>West Anglia</b></p> <p>London – Bishops Stortford: The mix of fast and stopping trains on this predominantly double track route, constrains the development of services.</p>  | <p>Additional services could be accommodated through a range of options from changes in the timetable to providing additional track and signalling, especially on the Lea Valley section of the route and additional platforms at Liverpool Street station.</p>  | <p>The timetable will be reviewed as part of the Greater Anglia RUS process (and work being undertaken by BAA). An improvement in capacity is likely to be driven by the decision to build a second runway at Stansted Airport.</p> |

continued

**Table 60** Bottlenecks (continued)

| Map ref | Location/Problem   | Possible solutions  | Action  |
|---------|--|---|---|
| 5       | <b>West Anglia</b><br>Stansted Airport, Cambridge and Ely track layouts.   | Modified layouts including signalling and track remodelling would bring improved operation and performance at these locations.  | These will be reviewed as part of the Greater Anglia RUS process (and in the case of Stansted, work being undertaken by BAA).     |
| 6       | <b>Great Eastern</b><br>Port developments and increasing freight services conflict with the increased need for engineering access along the Great Eastern route. This is coupled with the mix of fast and stopping trains on a predominantly double track route and increasing Thameside freight services crossing the GE between Forest Gate and Stratford. These factors constrain the development of additional passenger and freight services. | Additional services could be accommodated through providing diversionary routes for freight services on both the cross country route via Bury St Edmunds, Ely, March and Peterborough and via the Barking to Gospel Oak route. Both these routes would need upgrading for gauge and route availability. | These upgrades will be reviewed as part of the Greater Anglia RUS process.  |
| 7       | <b>WCML, MML, ECML</b><br>At their southern end these three main lines will be running at high levels of utilisation (even after the upgrade in the case of WCML) because of continued growth of passenger and freight trains.   | Long term:<br>A new high-speed route could relieve each of these lines by providing additional capacity, and by allowing a greater segregation of traffic of differing speeds.<br><br>Short/medium term:<br>see text below.   | Long term:<br>The DfT is studying this option for possible long term implementation.<br><br>Short/medium term:<br>see text below. |
| 7a      | <b>WCML</b><br>See 7   | Increasing route capacity through route upgrade and timetable specification.  | We are implementing the West Coast Route Modernisation, which will provide an increase in capacity.                               |
| 7b      | <b>MML</b><br>See 7  | Short/medium term:<br>Significant changes to the timetable structure to improve use of current capacity. Small infrastructure upgrades could also create additional capacity between Bedford and Leicester.   | The route is covered in the RUS which the SRA published in December 2004.   |
| 7c      | <b>ECML</b><br>See 7   | Short/medium term:<br>Analysis suggests that a number of solutions are possible including changes to the timetable and a series of schemes to improve performance and capacity.   | Network Rail, in conjunction with internal and wider stakeholders, will publish its ECML RUS in 2006.                             |
| 8       | <b>Trans-Pennine</b><br>The mix of freight and passenger trains consumes much of the available capacity on the routes across the Pennines.   | Possible solutions include timetable changes, and development of alternative routes allowing diversion of some freight trains.  | Options for the route will be examined in detail in a RUS during 2006.  |

continued

**Table 60** Bottlenecks (continued)

| Map ref | Location/Problem  | Possible solutions   | Action   |
|---------|---|--|--|
| 9       | <p><b>Paddington – Reading</b><br/>The current pattern of services constrains the ability to run additional trains to cater for forecast growth. Train service proposals for the new Greater Western Franchise due to commence in December 2006 further constrain growth due to the introduction of additional main line station calls at Slough, which reduces capacity.</p> | <p>Re-timetabling of trains to reduce intermediate main line station calls between Paddington and Reading and replacing these with improved journey times for relief line services particularly between Paddington and Slough, together with remodelling of Reading station would allow an increase in the throughput of trains.</p> | <p>Network Rail and Reading Borough Council are jointly developing plans to modernise Reading station and its approaches.</p>  |
| 10      | <p><b>Coventry – Wolverhampton</b><br/>The mix of traffic along this double track route consumes all available capacity and constrains growth.</p>  | <p>A significant revision of the timetable structure would provide some relief. Options for train lengthening exist and have the potential for increases in passenger capacity on most services.</p>   | <p>An improved timetable was introduced between Coventry and Birmingham in December 2005.</p> <p>Following a RUS recommendation, we are working with industry partners in a joint timetable development group to identify a sustainable timetable structure for the Coventry – Birmingham – Wolverhampton corridor to deliver appropriate capacity and improved performance.</p> |





## Section 3 Asset management

This section reports data on the condition and quality of our assets, an indication of our asset stewardship. The section documents trends over time as well as our progress against targets. The following measures are reported:

- broken rails
- rail defects
- track geometry
- condition of asset TSRs
- level 2 exceedences
- earthwork failures
- bridge condition
- signalling failures
- signalling asset condition
- AC Traction power incidents
- DC Traction power incidents
- AC electrification condition
- DC electrification condition
- AC contact system condition
- DC contact system condition
- station condition index
- station facilities
- light maintenance depots
- Asset Stewardship Incentive Index.

All infrastructure output measures are subject to statistical variability caused by random fluctuation and the accuracy of data measurement. We have therefore included tolerances for the regulatory targets in this section but these are simply illustrative as tolerances were not established in the ACR 2003. Many of these tolerances are based on an analysis of historical data. However ORR has stated that it will take into account statistical variations when assessing performance against regulatory targets and we are discussing this with them.

## Number of broken rails (M1)

A broken rail is one which, before removal from the track, has a fracture through the full cross-section, or a piece broken out of it, rendering it unserviceable. This includes broken welds. Only broken rails occurring in running lines are included in this measure (i.e. sidings, depots, etc are excluded).

### Reporting Method

This is in accordance with the company procedures for measuring and reporting broken rails, with a minor change to reporting processes to accommodate the implementation of the new Rail Defect Tracker (RDT) system (see commentary below).

### Results

The results are shown in Table 61 below.

### Regulatory target

The regulatory target is to reduce the number of broken rails to no more than 300 per annum by 2005/06 and have no increase thereafter. The statistical tolerance for the broken rail measure is assessed as  $\pm 13.7\%$  of the target.

### Reporting confidence

The procedure for reporting broken rails is proven and robust, and this data could justify an A1 confidence grade. However, as we are in the early stages of implementing RDT, a new system for the management and reporting of rail defects (including broken rails) that has meant minor changes to the reporting process, we consider that A2 is appropriate for this year.

### Commentary

Work has continued to reduce the number of broken rails with volumes of rerailing and renewals being maintained. In addition, improved rail management, particularly inspection

equipment and procedures, and the increased volume of grinding and train based ultrasonic testing being delivered on the network, has contributed to improvements.

The final number of broken rails for the year was 317, a slight reduction over the previous year's total of 322. This continues the year on year reduction since 2000.

Figures for Periods 1 to 8 for 2005/06 showed a reduction of 25% compared to the previous year. The effects of exceptional change in weather at the beginning of Period 9, largely removed the Period 1 to 8 improved performance. Period 8 was significantly warmer than average and was followed by a nationwide, below average cold snap for the first 2 weeks of Period 9. This resulted in a significant increase in Period 9 broken rails in 2005/06 compared to the same period in the previous year.

The continued operation of the Ultrasonic Test Units (UTUs) on category 1A, 1, 2 and 3 routes is starting to deliver significant reductions in the number of broken rails. This is shown on West Coast South where the train based ultrasonics has been operating over most of the area and broken rail figures were lower than any other area on the Network.

The enhanced frequency of UTU testing should also result in a reduction in the numbers of rail breaks, due to the ability to monitor defect growth rates and to only remove those defects where removal is required.

The programme of plain rail and switch and crossing grinding is also contributing to the reduction in the number of breaks from surface initiated squat or Rolling Contact Fatigue (RCF).

**Table 61** Number of broken rails

| Operating Routes            | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 |
|-----------------------------|---------|---------|---------|---------|---------|
| London North Eastern        | 179     | 119     | 77      | 101     | 98      |
| London North Western        | 128     | 120     | 88      | 61      | 52      |
| South East – Anglia         | 34      | 31      | 29      | 26      | 23      |
| South East – Kent           | 23      | 28      | 22      | 19      | 17      |
| South East – Sussex         | 15      | 15      | 11      | 9       | 7       |
| South East – Wessex         | 36      | 47      | 30      | 43      | 37      |
| Western                     | 75      | 44      | 42      | 31      | 37      |
| England and Wales           | 490     | 404     | 299     | 290     | 271     |
| Scotland                    | 46      | 40      | 35      | 32      | 46      |
| Network total               | 536     | 444     | 334     | 322     | 317     |
| CG                          | –       | –       | A2      | A1      | A2      |
| Regulatory target (Network) | 735     | 705     | 675     | n/a*    | 300     |

\* No specific annual target set, only that broken rails should reduce to 300 per annum by 2005/06.

In addition to this, revised Track Specifications requiring inspection and repair/removal of joints in response to varying dip angles, identified from the track geometry recording outputs, has also been issued to remove potential breaks.

Continued targeting of track renewals/rerailing to remove pre-concast rail (pre-1974) and high defect population lengths will also support the further reduction in the number of rail breaks.

## Rail defects (M2)

### Definition

A defective rail is a rail that has any fault requiring remedial action (repair or replacement) to make it fit for purpose in accordance with RT/CE/S/103 and other Network Rail standards. This measure is reported split between isolated defects (i.e. welds, switches and crossings, etc) and continuous defects (i.e. corrosion, corrugations, etc).

### Reporting Method

See commentary on page 66.

### Results

#### Isolated rail defects

**Table 62** Number of isolated rail defects 2005/06

| Type of defect         | Net data correction | New defects detected | Weld repairs and defects removed | Defects remaining |
|------------------------|---------------------|----------------------|----------------------------------|-------------------|
| Rail ends              | -258                | 1,780                | 1,939                            | 729               |
| Welds                  | -775                | 4,451                | 5,743                            | 2,141             |
| Midrail                | -1,343              | 21,545               | 25,445                           | 14,751            |
| Switches and Crossings | -1,676              | 3,150                | 3,801                            | 2,932             |
| Incorrectly classified | -121                | 27                   | 25                               | 52                |
| <b>Total number</b>    | <b>-4,173</b>       | <b>30,953</b>        | <b>36,953</b>                    | <b>20,605</b>     |
| CG                     |                     |                      |                                  | B4                |

**Table 63** Number of isolated rail defects remaining

| Type of defect         | 2001/02       | 2002/03       | 2003/04       | 2004/05       | 2005/06       |
|------------------------|---------------|---------------|---------------|---------------|---------------|
| Rail ends              | 1,670         | 1,196         | 1,358         | 1,146         | 729           |
| Welds                  | 1,873         | 2,889         | 3,735         | 4,208         | 2,141         |
| Midrail                | 25,705        | 26,460        | 21,852        | 19,994        | 14,751        |
| Switches and Crossings | 2,773         | 4,081         | 4,274         | 5,259         | 2,932         |
| Incorrectly classified | 1,637         | 338           | 82            | 171           | 52            |
| <b>Total number</b>    | <b>33,658</b> | <b>34,964</b> | <b>31,301</b> | <b>30,778</b> | <b>20,605</b> |
| CG                     | –             | –             | B2            | B4            | B4            |

**Table 64** Isolated rail defects by operating route

| Operating routes         | Defects discovered 2004/05 | Defects removed/ repaired 2004/05 | Defects remaining 2004/05 | Defects discovered 2005/06 | Defects removed/ repaired 2005/06 | Defects remaining 2005/06 |
|--------------------------|----------------------------|-----------------------------------|---------------------------|----------------------------|-----------------------------------|---------------------------|
| London North Eastern     | 6,587                      | 6,070                             | 4,403                     | 6,114                      | 6,975                             | 2,779                     |
| London North Western     | 10,695                     | 9,922                             | 10,529                    | 9,888                      | 13,847                            | 6,269                     |
| South East – Anglia      | 1,457                      | 1,557                             | 516                       | 1,840                      | 1,979                             | 413                       |
| South East – Kent        | 700                        | 746                               | 403                       | 697                        | 843                               | 110                       |
| South East – Sussex      | 256                        | 357                               | 75                        | 437                        | 434                               | 76                        |
| South East – Wessex      | 527                        | 482                               | 221                       | 587                        | 528                               | 263                       |
| Western                  | 4,917                      | 3,857                             | 6,363                     | 6,523                      | 5,484                             | 6,926                     |
| <b>England and Wales</b> | <b>25,139</b>              | <b>22,991</b>                     | <b>22,510</b>             | <b>26,086</b>              | <b>30,090</b>                     | <b>16,836</b>             |
| Scotland                 | 6,396                      | 4,767                             | 8,268                     | 4,867                      | 6,863                             | 3,769                     |
| <b>Network total</b>     | <b>31,535</b>              | <b>27,758</b>                     | <b>30,778</b>             | <b>30,953</b>              | <b>36,953</b>                     | <b>20,605</b>             |

## Continuous rail defects

**Table 65** Lengths of continuous rail defects 2005/06

|                      | Net data correction | New RCF defects detected | New other defects detected | Defective rail removed/ repaired | Defects remaining at year end |
|----------------------|---------------------|--------------------------|----------------------------|----------------------------------|-------------------------------|
| Total length (yards) | -233,123            | 165,664                  | 200,018                    | 542,607                          | 2,013,319                     |
| Total length (km)    | -213                | 151                      | 183                        | 496                              | 1,841                         |

**Table 66** Lengths of continuous rail defects remaining

|                      | 2001/02   | 2002/03   | 2003/04   | 2004/05   | 2005/06   |
|----------------------|-----------|-----------|-----------|-----------|-----------|
| Total length (yards) | 1,781,718 | 1,731,185 | 2,042,032 | 2,423,367 | 2,013,319 |
| Total length (km)    | 1,629     | 1,583     | 1,867     | 2,216     | 1,841     |

**Table 67** Isolated rail defects by operating route

| Operating routes     | Defects discovered 2004/05 | Defects removed/ repaired 2004/05 | Defects remaining 2004/05 | Defects discovered 2005/06 | Defects removed/ repaired 2005/06 | Defects remaining 2005/06 |
|----------------------|----------------------------|-----------------------------------|---------------------------|----------------------------|-----------------------------------|---------------------------|
| London North Eastern | 73,786                     | 116,614                           | 396,326                   | 36,131                     | 81,697                            | 349,502                   |
| London North Western | 162,189                    | 215,017                           | 546,275                   | 126,774                    | 149,537                           | 334,839                   |
| South East – Anglia  | 38,369                     | 40,164                            | 113,809                   | 24,750                     | 29,269                            | 106,170                   |
| South East – Kent    | 11,514                     | 18,779                            | 165,909                   | 31,939                     | 14,429                            | 176,534                   |
| South East – Sussex  | 45,384                     | 49,739                            | 63,746                    | 36,507                     | 36,375                            | 63,853                    |
| South East – Wessex  | 17,570                     | 12,150                            | 110,226                   | 17,488                     | 10,640                            | 117,049                   |
| Western              | 66,996                     | 109,584                           | 273,855                   | 45,013                     | 55,288                            | 233,725                   |
| England and Wales    | 415,808                    | 562,047                           | 1,670,146                 | 318,602                    | 377,235                           | 1,381,672                 |
| Scotland             | 107,543                    | 102,649                           | 753,221                   | 47,080                     | 165,372                           | 631,647                   |
| Network total        | 523,351                    | 664,696                           | 2,423,367                 | 365,682                    | 542,607                           | 2,013,319                 |

### Regulatory target

There is no regulatory target for this measure.

### Reporting confidence

Issues arising from the initial implementation stages of the new Rail Defect Tracker (RDT) system have meant that a greater than 10% data correction to the 'lengths of continuous rail defects' has been required. Therefore, although broadly we believe these systems justify confidence grading at B3, we are rating these at B4.

### Commentary

Rail defect reporting continues to be sourced from the pre-existing contractors' databases that were adapted when Maintenance transferred in-house in 2004. The number of, and variations between, these databases have continued to lead to logistical problems with defect reporting. This has resulted in inconsistencies in the classification and mapping of the defective rail data to the central Raildata reporting system. To resolve these reporting difficulties, a new purpose built rail defect management and reporting system, (RDT), has been developed; this is in the early stages of implementation.

The process for reporting rail defects has changed for 2005/06 year end reporting. This year, as a result of early RDT implementation work requiring a significant data cleansing of the pre-existing contractors' databases and inaccuracies in Raildata, the process required manual reporting and collation of the data, with considerable scope for error. The process now requires that the data (for all defects, RCF and non-RCF) is:

- input to RDT where this has been implemented and reported by the National Engineering Reporting Team, or
- input to pre-existing contractors' databases and up-loaded to Raildata by Maintenance staff where it is all subject to the same automatic processing via MS Access and Excel as was done in 2004/05, or
- input to pre-existing contractors' databases and reported via spreadsheets (where Raildata information is considered to be of unsatisfactory quality) to the National Engineering Reporting Team.

The data has been collated centrally and sent out to the Territory Rail Management Engineers and Area Track Engineers for confirmation and sign-off. Therefore it is considered that this process is more robust than reliance on RDT and Raildata information alone.

At the same time however, the process has highlighted areas where the standard of data has been inconsistent and much effort has been spent in the last year to improve this at source. This can be seen in the data correction to last year's figures, which show a significant decrease in the reported continuous defects. It is believed that one of the problems with the process is that completion of remedial action had not been properly recorded or updated on Raildata, with the result that the recorded defects remaining were higher than in reality.

Data for RCF is still reported via spreadsheets as it is still not possible to report for all areas by track chain, in accordance with PWSI/4. This also means that all RCF sites, including a number which have been rerailed, are included in the 'continuous remaining' figure. Much of this is classified as 'Light' or 'Moderate' RCF which requires no corrective or increased minimum action. RCF is now being managed with a rail management policy, coupling increased visual and ultrasonic inspection frequencies where RCF exists, a regular grinding programme on all main lines and targeted rerailing of affected sites. The situation with inconsistent reporting practices will be addressed with the full implementation of the RDT in 2006, which will then permit an accurate classification of RCF from light to severe, including those sites which have been remediated through grinding or rerailing. This should be reflected by a significant reduction in the amount of 'Heavy' and 'Severe' RCF reported once RDT has been implemented nationally.

## Track geometry – national standard deviation data (M3)

### Definition

This section is concerned with track geometry condition and trends in terms of the four principal standard deviation (SD) parameters expressed as percentages achieving good, satisfactory and poor track geometry. Results are expressed for the network as a whole and

split into seven operating routes, Scotland and England and Wales.

During the assessment of track geometry quality by track recording vehicles, the relative positions of the rail running faces (both vertically and horizontally) are measured and recorded. These raw measurements are subject to the application of high-pass wavelength filters which adjust the measured values to correspond to 35 and 70 metre chord lengths. The 35 metre values are determined for all routes, whereas the 70 metre values are only applied to sections of route having a linespeed of 80 mph and above. The resulting measurements are used in two ways:

- identification of discrete imperfections or faults (known as 'Level 2' exceedences) used for the front-line monitoring and correction of track geometry. These feed into measure M5, dealt with in a later section.
- as reported in this section, combined into standard deviation (SD) values indicative of the smoothness of track geometry over each eighth-mile length (220 yards) of track. Lower SD values indicate less imperfections and therefore smoother track.

The resulting principal parameters of track geometry quality are 35m top (35 metre vertical position) and 35m line (35 metre horizontal alignment) and, for higher speed routes, 70m top and 70m line. For each of these parameters, linespeed-dependant target SD values are specified, within Railway Group Standards, to be achieved or bettered by 50%, 90% and 100% respectively of recorded track.

The percentages of track across the network meeting these target SD values, and compared against these defining percentages, are shown in the following tables: Table 68 compares 31 March 2006 network total condition with that for the previous four years; Table 69 shows 31 March 2006 condition for each operating route, England and Wales and Scotland.

### Results

**Table 68** Track geometry: Network total standard deviations (%)

| Actuals                   | 35m Top<br>(vertical deviation) |             |             | 35m Alignment<br>(horizontal deviation) |             |             | 70m Top<br>(vertical deviation) |             |             | 70m Alignment<br>(horizontal deviation) |             |             | CG        |
|---------------------------|---------------------------------|-------------|-------------|---|-------------|-------------|---------------------------------|-------------|-------------|---|-------------|-------------|-----------|
|                           | 50                              | 90          | 100         | 50                                      | 90          | 100         | 50                              | 90          | 100         | 50                                      | 90          | 100         |           |
| Network total recorded at |                                 |             |             |   |             |             |                                 |             |             |   |             |             |           |
| 31 March 2002             | 62.4                            | 89.4        | 97.1        | 73.6                                    | 93.1        | 96.3        | 61.9                            | 92.5        | 95.6        | 80.0                                    | 96.0        | 97.4        | –         |
| 31 March 2003             | 61.9                            | 88.9        | 97.0        | 74.7                                    | 93.6        | 96.7        | 62.2                            | 92.1        | 95.2        | 80.9                                    | 96.2        | 97.5        | –         |
| 31 March 2004             | 62.4                            | 89.2        | 97.0        | 72.7                                    | 92.9        | 96.5        | 63.6                            | 92.3        | 95.3        | 79.5                                    | 95.8        | 97.2        | A2        |
| 31 March 2005             | 66.0                            | 90.9        | 97.7        | 76.9                                    | 94.1        | 97.0        | 67.7                            | 93.6        | 96.2        | 82.8                                    | 96.9        | 98.0        | A1        |
| <b>31 March 2006</b>      | <b>67.9</b>                     | <b>91.8</b> | <b>98.0</b> | <b>78.8</b>                             | <b>94.8</b> | <b>97.3</b> | <b>70.5</b>                     | <b>94.3</b> | <b>96.5</b> | <b>83.2</b>                             | <b>97.1</b> | <b>98.2</b> | <b>A1</b> |

Note: A higher percentage indicates better performance.

**Table 69** Track geometry – standard deviations 2006 (%)

| Standards            | 35m Top<br>(vertical deviation) |      |      | 35m Alignment<br>(horizontal deviation) |      |      | 70m Top<br>(vertical deviation) |      |      | 70m Alignment<br>(horizontal deviation) |      |      |
|----------------------|---------------------------------|------|------|---|------|------|---------------------------------|------|------|---|------|------|
|                      | 50                              | 90   | 100  | 50                                      | 90   | 100  | 50                              | 90   | 100  | 50                                      | 90   | 100  |
| London North Eastern | 69.6                            | 92.5 | 98.2 | 80.2                                    | 94.8 | 97.3 | 72.5                            | 94.8 | 96.7 | 84.7                                    | 96.9 | 98.0 |
| London North         | 67.6                            | 91.4 | 97.9 | 80.2                                    | 95.2 | 97.6 | 69.4                            | 94.3 | 96.5 | 82.0                                    | 97.4 | 98.5 |
| South East – Anglia  | 66.0                            | 90.1 | 97.3 | 75.6                                    | 93.4 | 96.5 | 66.9                            | 90.7 | 93.4 | 78.9                                    | 95.3 | 96.7 |
| South East – Kent    | 60.2                            | 90.8 | 98.5 | 73.7                                    | 93.0 | 96.2 | 56.6                            | 92.1 | 95.4 | 74.8                                    | 96.0 | 97.3 |
| South East – Sussex  | 65.8                            | 90.3 | 97.8 | 74.7                                    | 92.2 | 95.6 | 59.8                            | 91.9 | 95.4 | 76.9                                    | 96.0 | 98.0 |
| South East – Wessex  | 59.5                            | 87.0 | 96.5 | 79.6                                    | 94.1 | 96.9 | 71.6                            | 95.2 | 97.3 | 86.3                                    | 97.1 | 98.2 |
| Western              | 68.9                            | 92.1 | 98.0 | 81.1                                    | 96.0 | 98.1 | 73.1                            | 94.7 | 97.0 | 86.3                                    | 97.9 | 98.8 |
| England and Wales    | 67.1                            | 91.3 | 97.9 | 79.3                                    | 94.7 | 97.3 | 70.2                            | 94.2 | 96.4 | 83.4                                    | 97.1 | 98.2 |
| Scotland             | 73.3                            | 94.5 | 98.8 | 76.1                                    | 95.0 | 97.8 | 72.6                            | 94.9 | 97.0 | 82.1                                    | 97.4 | 98.6 |
| Network total        | 67.9                            | 91.8 | 98.0 | 78.8                                    | 94.8 | 97.3 | 70.5                            | 94.3 | 96.5 | 83.2                                    | 97.1 | 98.2 |

Note: A higher percentage indicates better performance.

### Regulatory target

1. To maintain the 2003/04 levels of achievement; no deterioration from this level to be permitted during the current control period.
2. In addition, to reduce as far as reasonably practical the amount of track not achieving the 100% standard for the four main parameters.

### Reporting confidence

National SD data is reported to a high degree of accuracy consistent with the assessment of A1 confidence limits applied to the poor track geometry measure (dealt with in the next section). Enhancements continue to be made to both the track recording systems and associated data storage at the Engineering Support Centre to underpin the high levels of confidence that can be attributed to the track geometry data reported in this and subsequent sections covering M3 and M5 data.

### Commentary

Table 68 demonstrates that incremental improvements continue to be sustained across all twelve values for the overall network, some results now being well in excess of the Group Standard SD target percentages. The rate of improvement is significantly lower than that for 2004/05, when improvement was continuous throughout the year. This can be attributed to the combination of gradual soil moisture recovery in many areas (following the extreme conditions of summer 2003) and the comparatively mild summer which followed in 2004. A substantial proportion of the network suffered a sharp seasonal deterioration in summer 2005, due to desiccation of clay formations, from which it is unlikely that recovery was complete by 31 March 2006.

Table 69 demonstrates compliance across all Routes with the Group Standard 50% and 90% targets, with the one exception of Wessex, for which reported achievement against the 90% 35m target is 87%. However, this reflects

a steady recovery, the results for the previous four years being 83.1%, 83.6%, 83.7% and 86.0% respectively, and is in large part attributable to the especially high proportion of jointed track, about 20% of the route track-miles, and to a similarly high concentration of switch and crossing layouts. Despite the uneven rate suggested by the reported year-end figures, influenced as they are by variable seasonal effects, the measured condition is steadily improving.

Reported improvement in the four 100% parameter categories is reinforced and discussed in the next section which deals with the poor track geometry measure (M3). This in turn is followed by the Speed Band Data section which provides further evidence, analysis and commentary on changes and trends in SD-related track geometry.

### Track geometry – poor track geometry (M3) Definition

This measure focuses upon the monitoring of track geometry where current performance exceeds SD values corresponding to the 100% target ('very poor' track geometry) and to the 35 metre parameter maximum values ('super-red' track geometry).

Poor track geometry (PTG) reflects combinations of underlying poor component condition and undesirable geometrical features such as severely constrained junction layouts and tight and irregular curve radii. Such conditions can give rise to a severe anomaly which dominates the SD result over an entire 220 yard length (as well as being a discrete and immediately actionable fault detected by measure M5). Rectification can often only be achieved by significant design alterations, treatment of underlying ground and other environmental conditions, and wholesale renewal. Their location is often in the vicinity of major junctions and switches and crossings. This compounds the

scope and complexity of any effective remediation and results in a relatively high cost compared to the overall benefits achieved, especially on tertiary routes.

PTG results are presented for each operating route, England and Wales, Scotland and network total for 31 March 2006 and the four previous years.

### Results

The results are shown in Table 70 below.

### Regulatory target

There is no regulatory target for this measure. Targets are set internally to promote a greater understanding of the drivers affecting and progress made towards reducing, as far as reasonably practical, the amount of track not achieving the 100% standard for the four main SD parameters.

### Reporting confidence

Poor track geometry is reported to A1 confidence limits.

### Commentary

The results for all Routes continue to show a modest year-on-year improvement but the general rate now appears to be slowing. The continuing improvement can be attributed to effective targeting of maintenance and renewals, especially on S&C layouts. Of particular note, the rate of improvement in Scotland has significantly increased, against the general trend.

The slowing improvement, affecting generally the South East and Western Routes and in the southern portions of LNE and LNW is attributable to the effects of drying-out and subsequent moisture-content recovery of the commonly-occurring clay embankments and formations. These effects have been particularly pronounced in Western, Anglia and Wessex and recovery has been especially slow in Kent and Sussex.

## Track geometry speed band data – (M3)

### Definition

This section presents standard deviation values, in millimeters, for each of the four parameters broken down into linespeed ranges as follows:

- for the 35m parameters: 15 – 40, 45 – 70, 75 – 110 and 115 – 125 mph
- for the 70m parameters: 80 – 110 and 115 – 125 mph.

The information is presented in both graphical and tabular format for the total network, and in tabular form only for seven operating routes, Scotland and England and Wales.

### Explanation

For each of the four parameters and for each linespeed range the standard deviation in mm for each eighth-mile of track is determined. An overall SD value is calculated, for each speed range, from these individual values. The results are displayed in tabular form as follows:

- Table 71 displays results for the total network, with four previous years for comparison. The right-most column displays track kilometres in each linespeed range, for the most current date. Differences of 0.01 mm or less in overall SD should be regarded with caution, being close to the accuracy limits of measurement data
- the total network data is then split down into seven operating routes, Scotland, England and Wales, for 2005/06 only. Tables 72 – 77 display the resulting overall SD and corresponding track kilometre data.

Results for the total network are displayed in greater detail as standard deviation distribution charts. The charts, preceded by an explanation, are on pages 74 to 79.

**Table 70** Poor track geometry (%)

| Operating routes     | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 |
|----------------------|---------|---------|---------|---------|---------|
| London North Eastern | 3.57    | 3.39    | 3.61    | 2.82    | 2.71    |
| London North Western | 3.77    | 3.96    | 3.83    | 3.19    | 2.74    |
| South East – Anglia  | 4.71    | 5.46    | 6.15    | 4.33    | 3.95    |
| South East – Kent    | 4.87    | 4.14    | 4.54    | 3.50    | 3.35    |
| South East – Sussex  | 5.18    | 5.10    | 4.76    | 3.97    | 3.92    |
| South East – Wessex  | 4.74    | 4.60    | 4.94    | 4.07    | 3.40    |
| Western              | 3.62    | 3.46    | 3.41    | 2.56    | 2.28    |
| England and Wales    | 3.96    | 3.93    | 4.03    | 3.17    | 2.87    |
| Scotland             | 3.05    | 2.86    | 2.61    | 2.56    | 2.07    |
| Network total        | 3.84    | 3.79    | 3.85    | 3.09    | 2.77    |
| Confidence Grade     |         |         | A2      | A1      | A1      |

Note: A lower percentage indicates better performance.

**Table 71** Network track geometry summary

| Track recording parameter | Linespeed range (mph) | Overall SD at 31/03/02 | Overall SD at 31/03/03 | Overall SD at 31/03/04 | Overall SD at 31/03/05 | Overall SD at 31/03/06 | Total track km in this linespeed range |
|---------------------------|-----------------------|------------------------|------------------------|------------------------|------------------------|------------------------|--|
| 35m top                   | 15 – 125              | 3.031                  | 3.036                  | 3.023                  | 2.933                  | 2.873                  | 29,671.0                               |
|                           | 15 – 40               | 4.240                  | 4.243                  | 4.276                  | 4.227                  | 4.160                  | 3,817.9                                |
|                           | 45 – 70               | 3.309                  | 3.340                  | 3.338                  | 3.245                  | 3.195                  | 11,907.6                               |
|                           | 75 – 110              | 2.513                  | 2.517                  | 2.497                  | 2.395                  | 2.340                  | 11,721.7                               |
|                           | 115 – 125             | 1.799                  | 1.819                  | 1.808                  | 1.728                  | 1.678                  | 2,223.8                                |
| 35m line                  | 15 – 125              | 2.033                  | 1.965                  | 1.981                  | 1.893                  | 1.841                  | 29,671.0                               |
|                           | 15 – 40               | 4.331                  | 4.089                  | 4.082                  | 4.055                  | 3.933                  | 3,817.9                                |
|                           | 45 – 70               | 2.061                  | 2.009                  | 2.042                  | 1.944                  | 1.879                  | 11,907.6                               |
|                           | 75 – 110              | 1.229                  | 1.224                  | 1.267                  | 1.169                  | 1.141                  | 11,721.7                               |
|                           | 115 – 125             | 0.837                  | 0.832                  | 0.895                  | 0.788                  | 0.757                  | 2,223.8                                |
| 75m top                   | 80 – 125              | 3.261                  | 3.263                  | 3.208                  | 3.064                  | 2.969                  | 10,390.9                               |
|                           | 80 – 110              | 3.363                  | 3.368                  | 3.325                  | 3.188                  | 3.122                  | 8,167.1                                |
|                           | 115 – 125             | 2.424                  | 2.482                  | 2.489                  | 2.428                  | 2.347                  | 2,223.8                                |
| 75m line                  | 80 – 125              | 2.234                  | 2.191                  | 2.226                  | 2.071                  | 2.030                  | 10,390.9                               |
|                           | 80 – 110              | 2.326                  | 2.284                  | 2.326                  | 2.181                  | 2.154                  | 8,167.1                                |
|                           | 115 – 125             | 1.478                  | 1.476                  | 1.609                  | 1.488                  | 1.516                  | 2,223.8                                |
| Confidence grade          | –                     | –                      | A2                     | A1                     | A1                     |                        |  |

Note: A lower of overall SD indicates better performance.

**Table 72** 35m top track geometry summary – overall SD 2005/06 (mph)

| Operating routes     | Linespeed range |         |         |          |           |
|----------------------|-----------------|---------|---------|----------|-----------|
|                      | 15 – 125        | 15 – 40 | 45 – 70 | 75 – 110 | 115 – 125 |
| London North Eastern | 2.814           | 4.015   | 3.150   | 2.348    | 1.654     |
| London North Western | 2.954           | 4.348   | 3.407   | 2.283    | 1.662     |
| South East – Anglia  | 2.920           | 4.258   | 3.138   | 2.458    | No track  |
| South East – Kent    | 3.087           | 4.192   | 3.216   | 2.554    | No track  |
| South East – Sussex  | 2.913           | 4.034   | 3.037   | 2.553    | No track  |
| South East – Wessex  | 2.950           | 4.289   | 3.249   | 2.544    | No track  |
| Western              | 2.766           | 4.185   | 3.170   | 2.219    | 1.736     |
| England and Wales    | 2.884           | 4.192   | 3.228   | 2.360    | 1.672     |
| Scotland             | 2.798           | 4.012   | 2.989   | 2.208    | 1.747     |
| Network total        | 2.873           | 4.160   | 3.195   | 2.340    | 1.678     |

**Table 73** 35m line track geometry summary – overall SD (mph)

| Operating routes     | Linespeed range |         |         |          |           |
|----------------------|-----------------|---------|---------|----------|-----------|
|                      | 15 – 125        | 15 – 40 | 45 – 70 | 75 – 110 | 115 – 125 |
| London North Eastern | 1.810           | 3.879   | 1.860   | 1.166    | 0.744     |
| London North Western | 1.826           | 3.892   | 1.911   | 1.095    | 0.738     |
| South East – Anglia  | 1.944           | 4.276   | 1.961   | 1.235    | No track  |
| South East – Kent    | 2.075           | 4.524   | 1.900   | 1.261    | No track  |
| South East – Sussex  | 2.050           | 4.877   | 1.998   | 1.313    | No track  |
| South East – Wessex  | 1.766           | 4.283   | 1.859   | 1.172    | No track  |
| Western              | 1.701           | 3.615   | 1.811   | 1.044    | 0.807     |
| England and Wales    | 1.832           | 3.964   | 1.886   | 1.144    | 0.754     |
| Scotland             | 1.901           | 3.784   | 1.842   | 1.120    | 0.800     |
| Network total        | 1.841           | 3.933   | 1.879   | 1.141    | 0.757     |



**Table 74** 35m top and line track km in this linespeed range 2005/06 (mph)

| Operating routes         | Linespeed range |               |                |                |               |
|--------------------------|-----------------|---------------|----------------|----------------|---------------|
|                          | 15 – 125        | 15 – 40       | 45 – 70        | 75 – 110       | 115 – 125     |
| London North Eastern     | 7,152.7         | 905.2         | 2978.8         | 2373.3         | 895.3         |
| London North Western     | 6,626.2         | 803.6         | 2647.8         | 2395.9         | 778.9         |
| South East – Anglia      | 2,194.1         | 267.4         | 869.9          | 1056.8         | 0.0           |
| South East – Kent        | 1,675.6         | 203.7         | 880.3          | 591.5          | 0.0           |
| South East – Sussex      | 1,078.8         | 98.3          | 548.8          | 431.6          | 0.0           |
| South East – Wessex      | 2,009.8         | 171.7         | 767.2          | 1070.9         | 0.0           |
| Western                  | 4,962.5         | 774.5         | 1566.4         | 2249.6         | 371.9         |
| <b>England and Wales</b> | <b>25,699.7</b> | <b>3224.4</b> | <b>10259.3</b> | <b>10169.7</b> | <b>2046.2</b> |
| <b>Scotland</b>          | <b>3,971.4</b>  | <b>593.5</b>  | <b>1648.3</b>  | <b>1552.0</b>  | <b>177.6</b>  |
| <b>Network total</b>     | <b>29,671.0</b> | <b>3817.9</b> | <b>11907.6</b> | <b>11721.7</b> | <b>2223.8</b> |

**Table 75** 70m top track geometry summary – overall SD 2005/06 (mph)

| Operating routes         | Linespeed range |              |              |
|--------------------------|-----------------|--------------|--------------|
|                          | 80 – 125        | 80 – 110     | 115 – 125    |
| London North Eastern     | 2.842           | 3.124        | 2.225        |
| London North Western     | 2.834           | 3.057        | 2.427        |
| South East – Anglia      | 3.329           | 3.329        | No track     |
| South East – Kent        | 3.572           | 3.572        | No track     |
| South East – Sussex      | 3.484           | 3.484        | No track     |
| South East – Wessex      | 3.107           | 3.107        | No track     |
| Western                  | 2.846           | 2.944        | 2.362        |
| <b>England and Wales</b> | <b>2.968</b>    | <b>3.135</b> | <b>2.329</b> |
| <b>Scotland</b>          | <b>2.977</b>    | <b>3.041</b> | <b>2.550</b> |
| <b>Network total</b>     | <b>2.969</b>    | <b>3.122</b> | <b>2.347</b> |

**Table 76** 70m line track geometry summary – overall SD 2005/06 (mph)

| Operating routes         | Linespeed range |              |              |
|--------------------------|-----------------|--------------|--------------|
|                          | 80 – 125        | 80 – 110     | 115 – 125    |
| London North Eastern     | 1.957           | 2.190        | 1.435        |
| London North Western     | 1.926           | 2.124        | 1.550        |
| South East – Anglia      | 2.368           | 2.368        | No track     |
| South East – Kent        | 2.537           | 2.537        | No track     |
| South East – Sussex      | 2.429           | 2.429        | No track     |
| South East – Wessex      | 2.088           | 2.088        | No track     |
| Western                  | 1.860           | 1.925        | 1.539        |
| <b>England and Wales</b> | <b>2.023</b>    | <b>2.158</b> | <b>1.498</b> |
| <b>Scotland</b>          | <b>2.077</b>    | <b>2.132</b> | <b>1.699</b> |
| <b>Network total</b>     | <b>2.030</b>    | <b>2.154</b> | <b>1.516</b> |

**Table 77** 70m top and line track km in this linespeed range 2005/06 (mph)

| Operating routes         | Linespeed range |                |                |
|--------------------------|-----------------|----------------|----------------|
|                          | 80 – 125        | 80 – 110       | 115 – 125      |
| London North Eastern     | 2,621.1         | 1,725.8        | 895.3          |
| London North Western     | 2,112.2         | 1,333.3        | 778.9          |
| South East – Anglia      | 626.9           | 626.9          | 0.0            |
| South East – Kent        | 525.1           | 525.1          | 0.0            |
| South East – Sussex      | 257.8           | 257.8          | 0.0            |
| South East – Wessex      | 886.1           | 886.1          | 0.0            |
| Western                  | 2,059.3         | 1,687.4        | 371.9          |
| <b>England and Wales</b> | <b>9,088.6</b>  | <b>7,042.4</b> | <b>2,046.2</b> |
| <b>Scotland</b>          | <b>1,302.3</b>  | <b>1,124.7</b> | <b>177.6</b>   |
| <b>Network total</b>     | <b>10,390.9</b> | <b>8,167.1</b> | <b>2,223.8</b> |

### Reporting confidence

Reporting of individual and overall SDs is to a very high degree of precision consistent with the assessment of A1 confidence limits for PTG (see previous section).

### Commentary

Table 70 shows improvements (i.e. reductions) in overall SD throughout with one exception: 70m line 115 – 125 mph overall SD increased from 1.49 to 1.52 mm. As can be seen from the chart, 1.52 mm SD is comfortably below the 1.8 mm target for Good (i.e. 50%) track and therefore acceptable. The chart also reveals a substantial increase in track in this linespeed range, details of which are as follows:

- LNW route: Total 294 track-km, an increase of 51.9% compared to 31/3/05, all on WCML infrastructure comprising: 18 track-km immediately north of Lichfield, 253 track-km between Wigan and Carlisle and 23 track-km between Rugby and Coventry
- Scotland: WCML infrastructure, 142 track-km between Gretna and Carstairs South junctions, an increase of 385.2% compared to 31/3/05 Network-wide, this is an increase of 22.3% compared to 31/3/05 for 115+ mph track.

There have been corresponding reductions of 68 track-km in the 15 – 40 and 398 track-km in the 45 – 70 mph speed-bands. In spite of this, the 35m line graphs for both speed-bands

show a small increase in measured track.

This reflects the slightly better reliability of the alignment measurement system resulting in a higher proportion of measurements being accepted as valid. However, there remains further work to be done in this area and it is likely that these results are still being uplifted due to this effect.

From the more detailed data provided by tables 71 – 76 particular attention is drawn to Table 77, 70m alignment in the 115 – 125 mph speed range. The substantial increase in extent of track in this speed-range reflects progress on the West Coast Main Line upgrade as a result of work carried out during the year. This has had contrasting influences on the affected routes as follows:

- in Scotland, overall SD has increased from 1.51 mm at 31/3/05 (not shown) to 1.70 mm. This is below 1.8 mm, the 'good' target, therefore of acceptable quality
- on LNW route overall SD has, meanwhile, improved from 1.63 mm to 1.55mm; a better result than that for Scotland, although on a significantly smaller proportion of upgraded track.

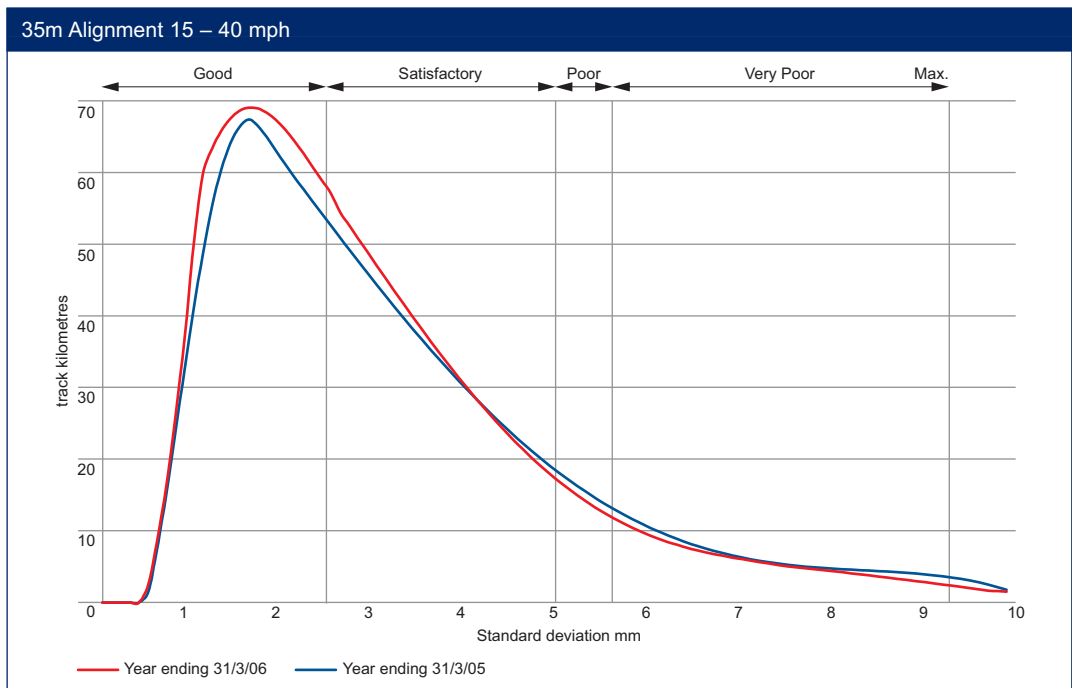
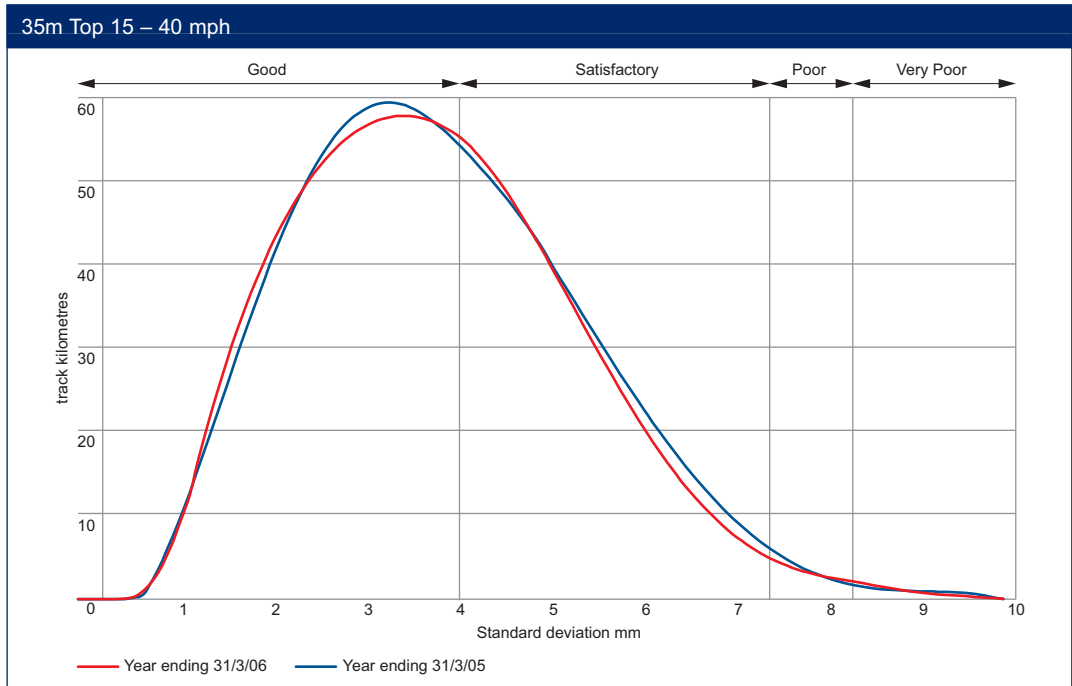
This difference appears to reflect the unlocking of the benefits of the full implementation of 'Absolute Track Geometry' techniques on the southern portion of the route, whereas this is not yet fully installed on the northern portion.

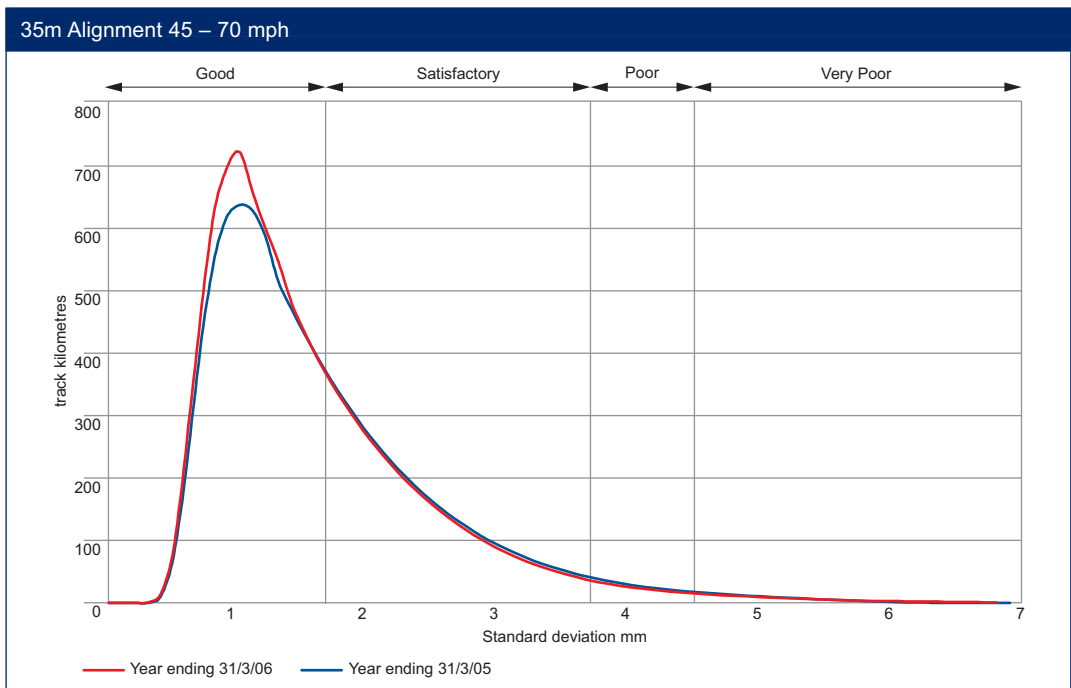
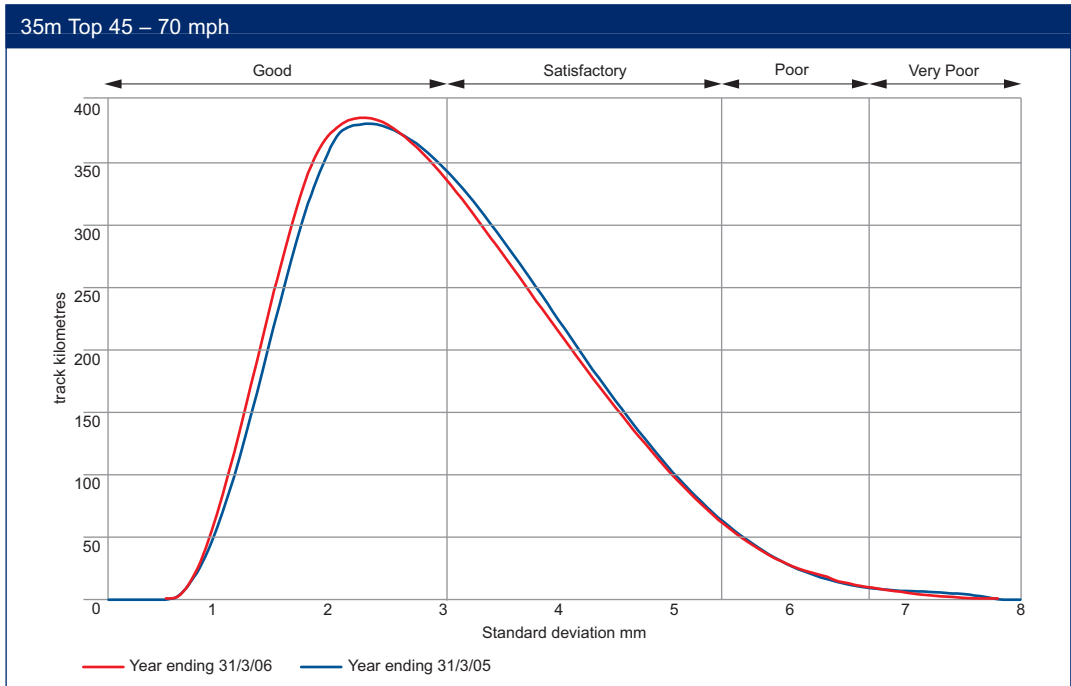
### Standard deviation distribution charts – explanation

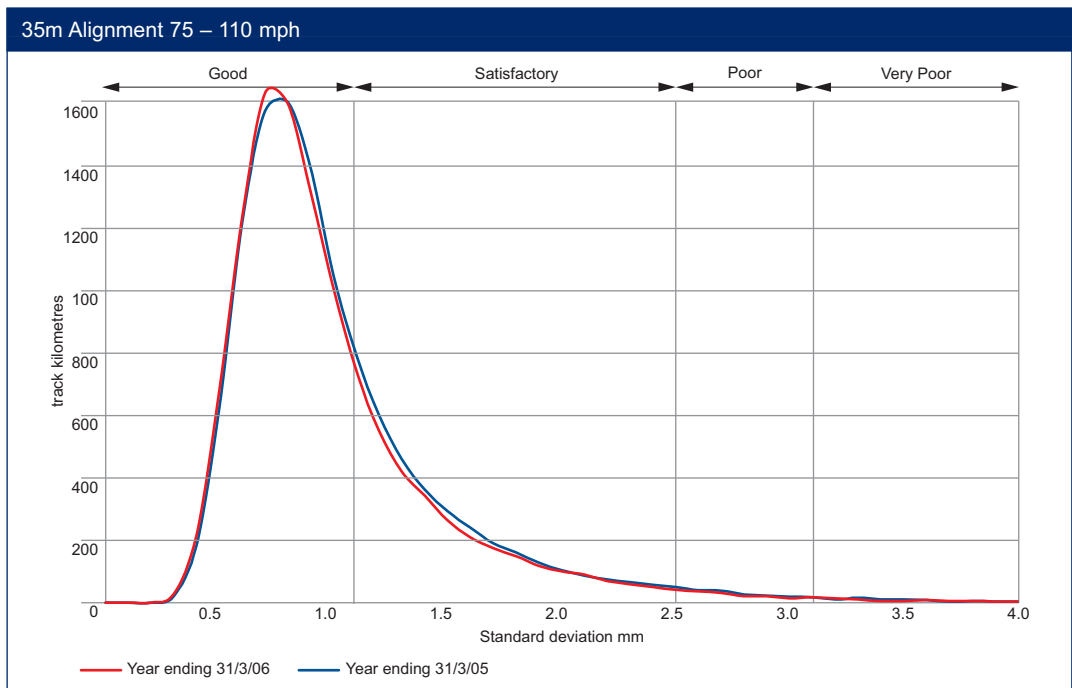
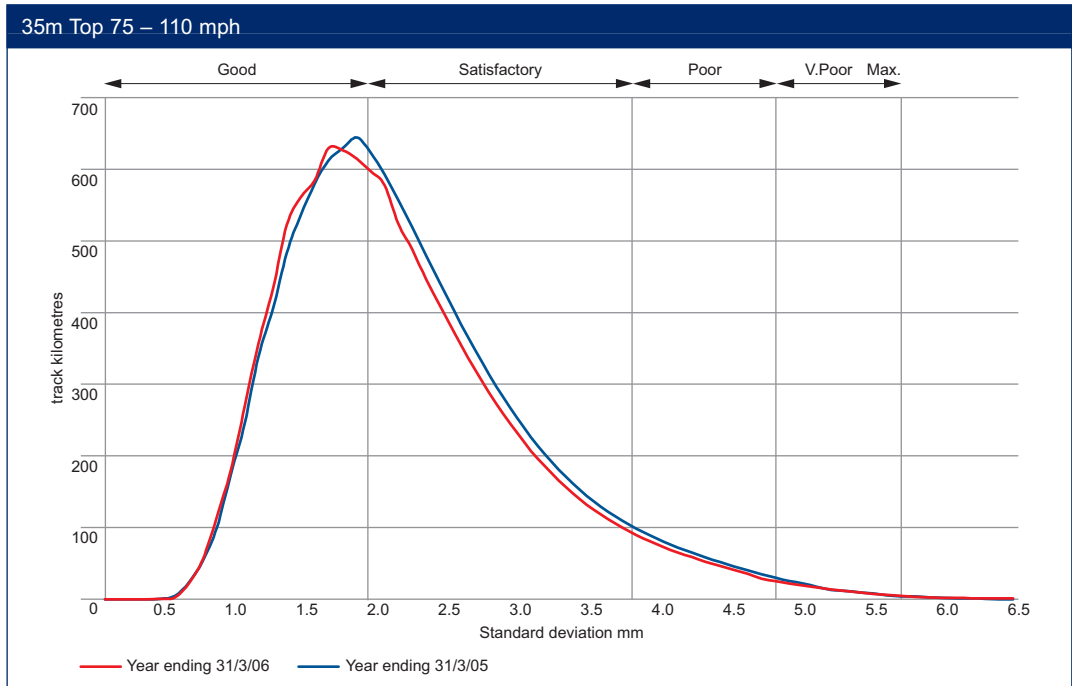
The charts on succeeding pages relate to the total network and show, for each parameter and speed range, the total length of track (in kilometres) for each SD value in 0.1mm increments. Corresponding results for 12 months ago are superimposed as a dashed line on each chart. The boundaries between the 'Good', 'Satisfactory', 'Poor' and 'Very Poor' areas of the graphs are representative of the 50%, 90% and 100% SD target values, allowing for the fact that the speed ranges for the graphs are wider than those specified in the company standard. The graphs have been smoothed using curve-fitting techniques on the raw data. This smoothing is, however, for presentation purposes only, the overall standard deviation values quoted in Table 69 being calculated from the raw, not the smoothed, data.

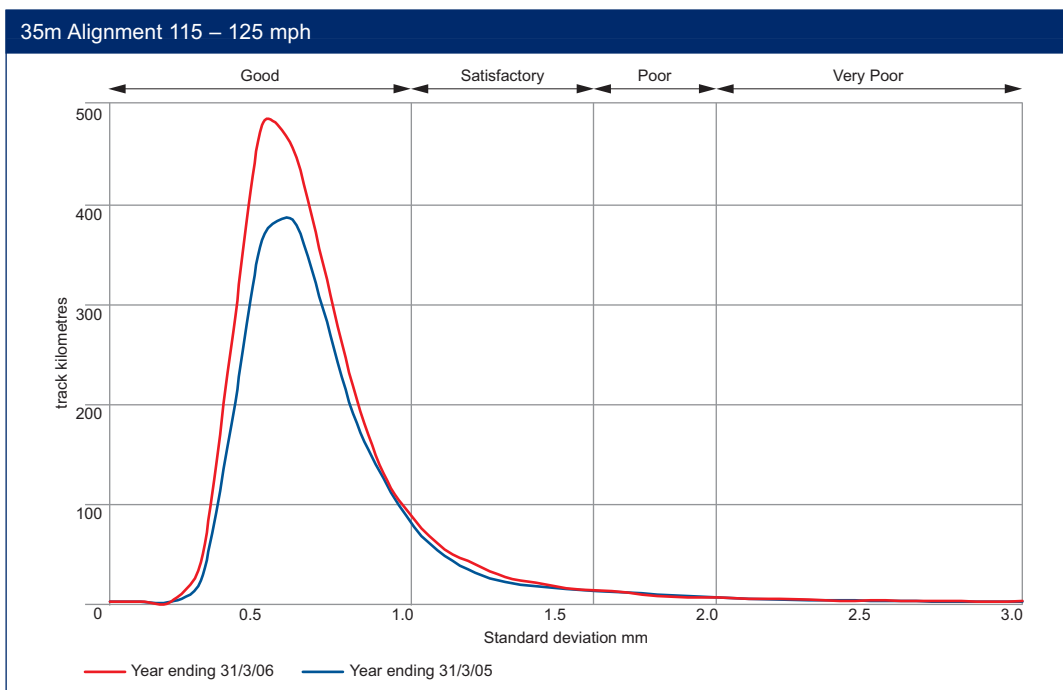
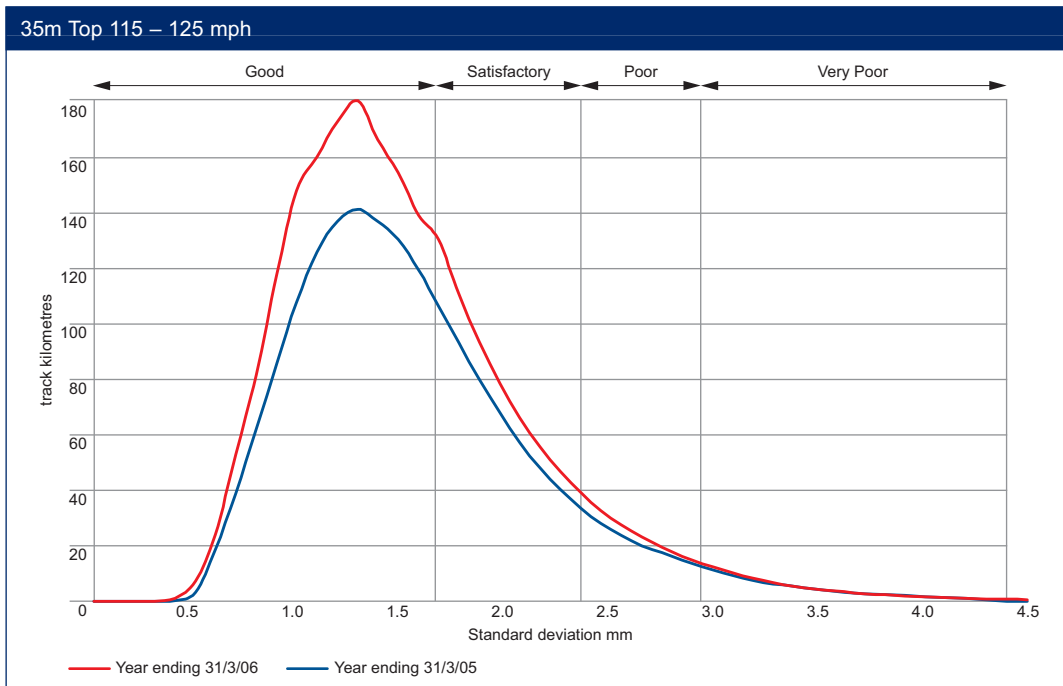
Displacement of the current graph to the left of that for the previous year, i.e. towards lower SD values, indicates improvement in track geometry, displacement to the right indicates deterioration. The curves do not always give a clear indication of the degree or nature of the change, in which case reference to the overall SD data in Table 71 might be helpful. A change in overall SD of 0.01 or less is, however, close to the limits of accuracy of the data and might not be significant.

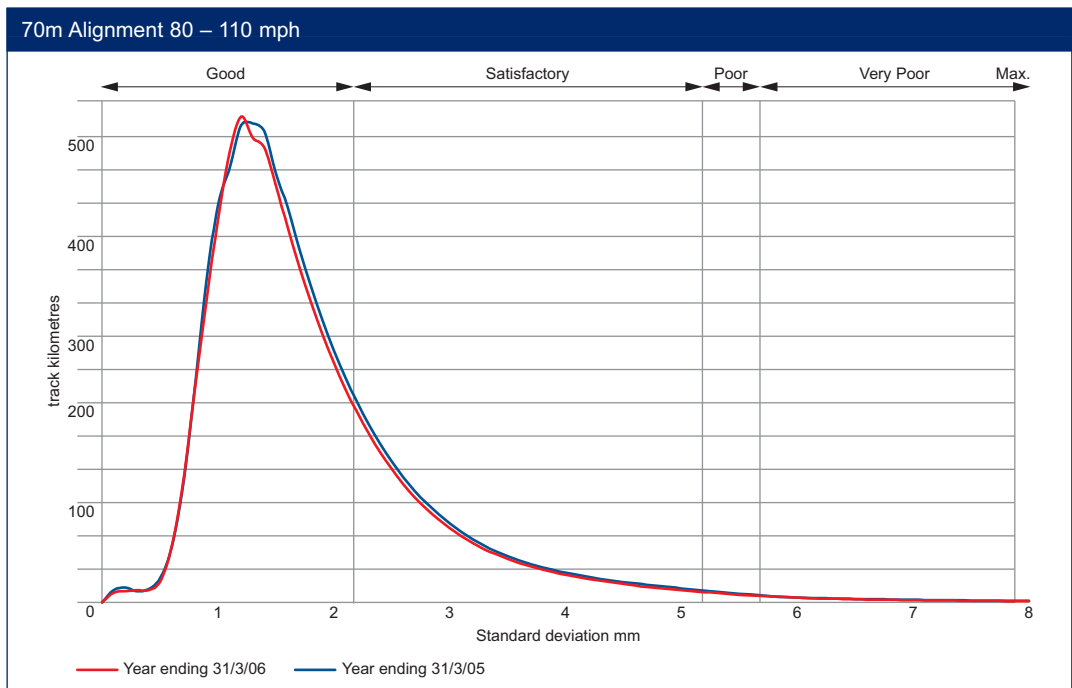
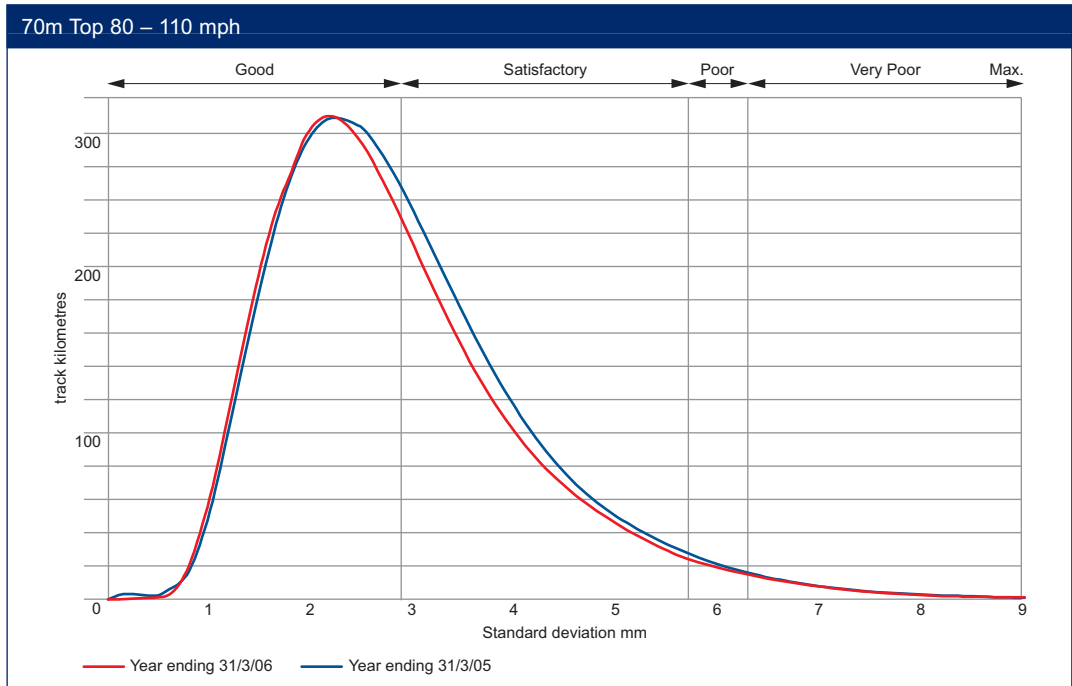
Chart data for 35m alignment in the 15 – 40 mph speed range contains a significant amount of track with SD 10mm or more. Some of this can with reasonable certainty be attributed to constraining track features and geometry, especially in the vicinity of urban junctions, and also to spurious readings caused by features such as guard-rails and high ballast to which the alignment measurement system remains susceptible.



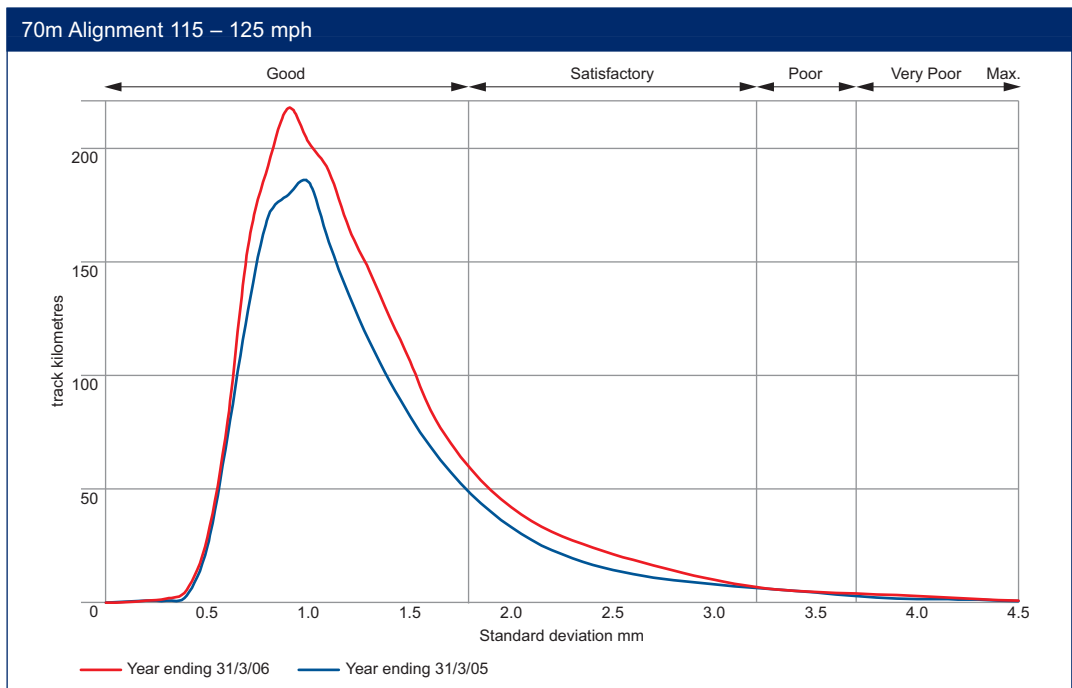
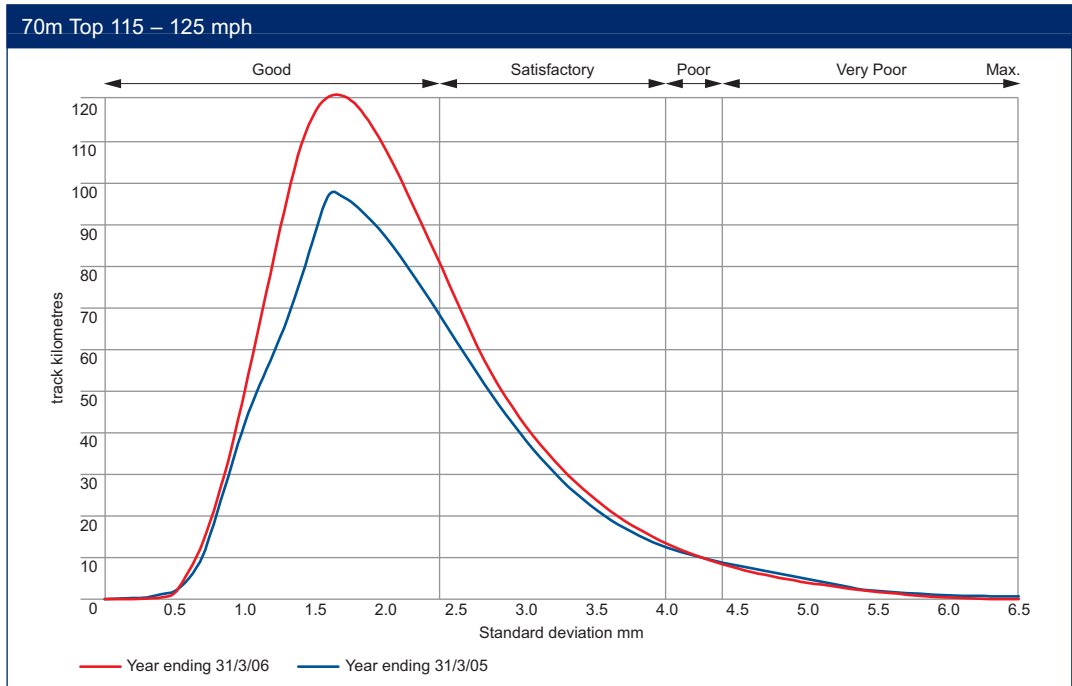












## Condition of asset temporary speed restriction sites (M4)

### Definition

This measure provides an assessment of the quality of stewardship of track, structures and earthworks by identifying the number of sites where track geometry or asset condition has fallen sufficiently below that required for the route speed and traffic type to require the imposition of a temporary speed restriction (TSR) or an emergency speed restriction (ESR). It is a cumulative measure indicating the annual number of sites where an ESR or TSR has been imposed for a duration of four weeks or more due to a degradation in the condition of the asset (track, structure or earthworks). As an additional indicator of stewardship, a severity score is calculated to measure the degree and the duration of the deterioration. The severity score is calculated using the formula below.

### Formula for severity score

The total severity score reported is the sum of the individual severity scores for all of the speed restriction sites in force during the year which are within the scope of the measure. The severity score for an individual speed restriction site is calculated using the following formula:

$$\text{Severity score} = LT(I-F)$$

where:

- L is the length of the speed restriction site measured to 3 decimal points (miles)
- T is the duration of the speed restriction in weeks, measured by the day (e.g. 2 days are  $2/7 = 0.286$  weeks). For the purpose of calculating the annual severity score only days that the site is active during the reporting year are included in the duration. (i.e. days in prior years are not included in the severity calculation, although days in prior years are included for the purpose of determining if the site has been active for 4 weeks or more).
- F is the fraction of the imposed (restricted) speed divided by the linespeed

$$F = \frac{\text{imposed speed}}{\text{line speed}}$$

Where there are differential speeds for different traffic types (e.g. different freight and passenger speeds):

$$F = \left( \frac{\text{lowest imposed speed}}{\text{lowest line speed}} + \frac{\text{highest imposed speed}}{\text{highest line speed}} \right) / 2$$

If the imposed speed or linespeed varies along the length of the speed restriction site, then the severity is calculated separately for each distance, and summed to give the total severity for that speed restriction.

If the length, speed or linespeed changes during the life of the speed restriction, then the severity is calculated separately for each time interval, and summed to give the total severity for that speed restriction.

The annual number of sites and the severity score is reported, by route, individually for track, structures and earthworks. The reporting year begins on 1 April and ends on 31 March.

### Reporting method

For Condition of Track speed restrictions, all TSR data is captured in a single information system, the Possession Planning System (PPS). This data is used to produce the Weekly Operating Notice (WON) and thus is checked against operational conditions every week. At the end of the year, the data is extracted from PPS and copied onto a spreadsheet that contains various automatic checks as to the validity of the data. It is then subject to further manual checking, with addition of linespeed data from the Sectional Appendix to allow the severity score to be calculated.

For Structures and Earthworks speed restrictions, each of the five Territory Assurance Engineers submit a spreadsheet containing details of all Structures and Earthworks speed restrictions, both Temporary and Emergency, planned and unplanned, that are in force on their territory each period. Each successive period is cumulative, with removal dates, new speeds, alterations to existing sites added as necessary, so that the Period 13 spreadsheets contain a complete history of each site from the 1 April or the date of imposition. Each period is sense checked and any ambiguity as to whether a site should be included in the measure is taken up with the Territory concerned. After the receipt of the Period 13 spreadsheets, the data is copied onto spreadsheets containing various checks as to the validity of the data, whereby any errors that could affect the number or severity of speeds are corrected, and the formulae that calculate the number and severity for each territory. This is then copied by route into Tables 78 to 80 of the Reporting document.

## Results

**Table 78** Track temporary speed restrictions

| Operating routes     | 2004/05<br>TSR sites | Severity<br>score | CG | 2005/06<br>TSR sites | Severity<br>score | CG |
|----------------------|----------------------|-------------------|----|----------------------|-------------------|----|
| London North Eastern | 304                  | 2,481             |    | 267                  | 2,057             |    |
| London North Western | 267                  | 1,172             |    | 245                  | 1,349             |    |
| South East – Anglia  | 71                   | 106               |    | 30                   | 80                |    |
| South East – Kent    | 14                   | 9                 |    | 8                    | 16                |    |
| South East – Sussex  | 4                    | 5                 |    | 5                    | 2                 |    |
| South East – Wessex  | 28                   | 36                |    | 50                   | 41                |    |
| Western              | 105                  | 514               |    | 79                   | 454               |    |
| England and Wales    | 793                  | 4,323             |    | 684                  | 3,999             |    |
| Scotland             | 74                   | 98                |    | 83                   | 153               |    |
| Network total        | 867                  | 4,420             | B2 | 767                  | 4,152             | B2 |

**Table 79** Structures temporary speed restrictions

| Operating routes     | 2004/05<br>TSR sites | 2004/05<br>Severity<br>score | CG | 2005/06<br>TSR sites | 2005/06<br>Severity<br>score | CG |
|----------------------|----------------------|------------------------------|----|----------------------|------------------------------|----|
| London North Eastern | 22                   | 29                           |    | 4                    | 11                           |    |
| London North Western | 1                    | 0                            |    | 6                    | 4                            |    |
| South East – Anglia  | 0                    | 0                            |    | 0                    | 0                            |    |
| South East – Kent    | 0                    | 0                            |    | 0                    | 0                            |    |
| South East – Sussex  | 0                    | 0                            |    | 3                    | 1                            |    |
| South East – Wessex  | 2                    | 6                            |    | 2                    | 0                            |    |
| Western              | 11                   | 9                            |    | 1                    | 0                            |    |
| England and Wales    | 36                   | 44                           |    | 16                   | 16                           |    |
| Scotland             | 2                    | 2                            |    | 4                    | 1                            |    |
| Network total        | 38                   | 45                           | B2 | 20                   | 17                           | B2 |

**Table 80** Earthworks temporary speed restrictions

| Operating routes     | 2004/05<br>TSR sites | 2004/05<br>Severity<br>score | CG | 2005/06<br>TSR sites | 2005/06<br>Severity<br>score | CG |
|----------------------|----------------------|------------------------------|----|----------------------|------------------------------|----|
| London North Eastern | 12                   | 61                           |    | 7                    | 27                           |    |
| London North Western | 6                    | 13                           |    | 3                    | 3                            |    |
| South East – Anglia  | 3                    | 4                            |    | 1                    | 2                            |    |
| South East – Kent    | 0                    | 0                            |    | 0                    | 0                            |    |
| South East – Sussex  | 0                    | 0                            |    | 0                    | 0                            |    |
| South East – Wessex  | 0                    | 0                            |    | 0                    | 0                            |    |
| Western              | 14                   | 68                           |    | 15                   | 84                           |    |
| England and Wales    | 35                   | 146                          |    | 26                   | 116                          |    |
| Scotland             | 2                    | 11                           |    | 2                    | 0                            |    |
| Network total        | 37                   | 157                          | B2 | 28                   | 116                          | B2 |

### Regulatory target

Whilst ORR has not historically set a regulatory target for this measure, to ensure that there is no disincentive to applying a speed restriction when it is judged to be necessary on safety grounds, it indicated in the Access Charges Review 2003 that an 'annual reduction (was) required'. We have assumed therefore that the regulatory target is for a reduction from 2004/05 levels, when there were 942 TSRs due to condition of asset.

### Reporting confidence

Condition of Track – the reporting confidence is at a similar level to the 2004/5 return. The method used is very similar to last year, with some improvements in data handling and quality:

- all TSR data is captured in a single information system, the Possession Planning System (PPS) which eliminates any potential for duplication at the boundaries of areas
- with a single system there is a reduced requirement for human intervention to

compile the reporting information and, therefore, less potential for error

- a national list of all TSRs on the network is distributed each week to the Area teams who check to ensure that the list is correct. Further information checks are provided due to the data being published in the Weekly Operating Notice (WON).

Structures and Earthworks – due to the low numbers involved, a close watch can be kept on the TSRs to ensure all changes are recorded accurately.

### Commentary

This year's Annual Return shows a greater than 10% reduction in the number of TSR sites and a small reduction in the severity score for Condition of Track TSRs compared to last year. An increased focus on removing TSRs with a high performance impact, in conjunction with several major renewals, has greatly contributed to this trend.

One major point to note is that this measure appears to return a very high severity score for long (in terms of mileage) TSRs that occur on minor branch lines. For example, 30% of the London North Eastern severity score arises from a 15 mile long TSR on the Coalville branch (a freight-only route) that has little impact on the daily running of the network.

56% of the London North Western severity score arises from multiple TSRs on only two secondary routes: the Bedford to Bletchley line (44%), and the Settle and Carlisle line (12%). Both these routes have seen concentrated renewals work towards the end of the 2005/06 year, and this should be reflected in a major severity score improvement in the 2006/07 Annual Return.

### Results

**Table 81** Level 2 exceedences per track mile

| Operating routes         | 2001/02     | 2002/03     | 2003/04     | 2004/05     | 2005/06     |
|--------------------------|-------------|-------------|-------------|-------------|-------------|
| London North Eastern     | 1.21        | 1.11        | 1.01        | 0.83        | 0.75        |
| London North Western     | 1.59        | 1.40        | 1.34        | 1.10        | 1.01        |
| South East – Anglia      | 1.50        | 1.61        | 1.77        | 1.24        | 1.06        |
| South East – Kent        | 1.40        | 0.95        | 0.86        | 0.60        | 0.59        |
| South East – Sussex      | 1.60        | 1.37        | 1.01        | 0.93        | 0.80        |
| South East – Wessex      | 1.53        | 1.22        | 1.21        | 0.95        | 0.93        |
| Western                  | 1.35        | 1.08        | 1.06        | 0.92        | 0.75        |
| <b>England and Wales</b> | <b>1.42</b> | <b>1.23</b> | <b>1.17</b> | <b>0.95</b> | <b>0.85</b> |
| <b>Scotland</b>          | <b>0.95</b> | <b>0.83</b> | <b>0.72</b> | <b>0.67</b> | <b>0.63</b> |
| <b>Network total</b>     | <b>1.35</b> | <b>1.17</b> | <b>1.11</b> | <b>0.91</b> | <b>0.82</b> |
| <b>Confidence Grade</b>  |             |             | <b>A2</b>   | <b>A1</b>   | <b>A1</b>   |

Note: A lower number indicates better performance.

## Track geometry – level 2 exceedences (M5)

### Definition

This measure is based upon the incidence of discrete faults identified against four principal parameters of top (relative vertical position), line (relative horizontal position), gauge (the distance between the rails) and twist (relative vertical position across the opposite corners of a 3 metre bogie or vehicle). These form part of the real-time output from the track recording vehicles to front-line maintenance employees and will prompt intervention and rectification actions to fixed timescales. Both the Level 2 trigger values and these specified timescales are mandated within Railway Group Standards.

The measure records the incidence of these discrete faults per track mile thereby complementing the standard deviation measures (M3) dealt with in earlier sections. However, it should be noted that most of the current Level 2 trigger values are not speed related, being more closely related to final safety parameters. The population of Level 2 exceedences covers a wide range from serious primary defects, of Twist and Gauge, requiring immediate response (block the line or reduce speeds) to relatively minor Top and Line anomalies requiring only review and monitoring. In contrast, SD parameters relate to passenger comfort and overall trends in track asset performance. The highest incidence of Level 2 exceedences is predominantly on lower category routes, therefore this measure may be less indicative than M3 of overall network stewardship.

Results are presented in terms of seven operating routes, Scotland, England and Wales and network total.

### Regulatory target

Network total Level 2 exceedences should not exceed 0.9 per track mile during the current control period. The statistical tolerance for the level 2 exceedence measure has been assessed as  $\pm 7\%$  of the target.

### Reporting confidence

Level 2 exceedences are reported to an accuracy within A1 confidence limits.

### Commentary

Overall Level 2 exceedences continue to improve steadily and this is mirrored in the results for every Route, with particular improvement having been achieved on Western and Anglia. Gauge is now static reflecting recent enhancements in track recording techniques with false 'gauge spikes' having been virtually eliminated. Twist, the second primary measure, continues to improve and it is noteworthy that the network numbers have halved since April 1998.

These improvements reflect more rigorous maintenance attention to the effective treatment of repeating faults and also to targeting of renewals. In particular, Scotland, Kent, Wessex and LNE have now all achieved a level on which it will be very difficult to significantly improve, when it is considered that this measure forms part of the fault-finding regime.

## Earthwork failures (M6)

### Definition

This measure reports the annual number of embankment or cutting failures and separately identifies the number of failures causing a passenger or freight train derailment on running lines.

### Reporting method

This is in accordance with the company procedures for measuring and reporting earthworks failures and derailments. Generally this involves details of incidents, which fall under

the above definition, to be captured in the Daily National Incident Log and from Hazard Reports. These are checked with the Territory Civil Engineers every three periods for their agreement and for discrepancies to be incorporated.

### Results

Based on data reported to HQ Civil Engineer (Geotechnics) during the year, the correct figures with this definition for Territories are set out in Table 82 below.

### Regulatory target

This is covered by other asset condition and serviceability measures and should be no deterioration from the 2003/04 levels, which is 47 national earthworks failures.

The tolerance for this measure is still to be assessed.

### Reporting confidence

Number of failures and derailments is supported by territory data.

Given that the hazard reporting system that generated the data has been running since August 2003, we believe that a rating of A2 is appropriate both for the operational route split and for the total.

### Commentary

All earthwork failures are reported, regardless of the amount of delay caused. The term earthwork for this reporting measure includes embankments, cuttings, rock cuttings and natural slopes.

There were two slope failures causing derailment in 2005/06 and both were subject to Formal Investigations to establish cause.

1. A passenger train derailment occurred on 4 November 2005 at Oubeck in LNW Territory due to a cutting failure. The slope had been examined in April 2003 and classified as in

**Table 82** Earthworks failures

| Operating routes     | 2003/04 | 2004/05 | 2005/06 |
|----------------------|---------|---------|---------|
| London North Eastern | 3       | 4       | 8       |
| London North Western | 8       | 21      | 3       |
| South East – Anglia  | 7       | 5       | 2       |
| South East – Kent    | 1       | 1       | 1       |
| South East – Sussex  | 0       | 1       | 0       |
| South East – Wessex  | 0       | 0       | 2       |
| Western              | 21      | 11      | 18      |
| England and Wales    | 40      | 43      | 34      |
| Scotland             | 7       | 11      | 7       |
| Network total        | 47      | 54      | 41      |
| CG                   | AX      | AX      | A2      |

serviceable condition at the time of examination. Topography adjacent to the railway slopes down towards the railway cutting slope crest and following prolonged heavy rainfall led to an earthflow from the cutting side onto the railway causing the derailment. Works carried out to the cutting following the derailment included a slope regrade with granular dressing, reinstatement of cutting crest cut-off drain, drain chamber to intercept a land drain outfall and slope drainage.

2. A passenger train derailment occurred on 26 November 2005 at Moy in Scotland Territory due to a cutting failure. The slope had been examined by aerial inspection early in November 2005. Rapid snowmelt water from the adjacent catchment area led to overtopping of the cutting crest cut-off drain and erosion of soil and toppling of shallow rooted trees on the

cutting slope onto the railway causing the derailment.

## Bridge condition (M8)

### Definition

The bridge condition grade is a measure from 1 to 5, with 1 representing good condition and 5 poor condition. Each bridge is graded from a structures condition marking index (SCMI) value determined using the scoring tool set out in the SCMI handbook. The SCMI process is a marking methodology that grades the condition of each bridge on a 1-100 scale and involves defining the elements of the bridge and determining the extent and severity of defects in each of the elements. The bridge scores are collated into 5 bands: (1) 100 – 80, (2) 79 – 60, (3) 59 – 40, (4) 39 – 20 and (5) 19 – 1.

### Results

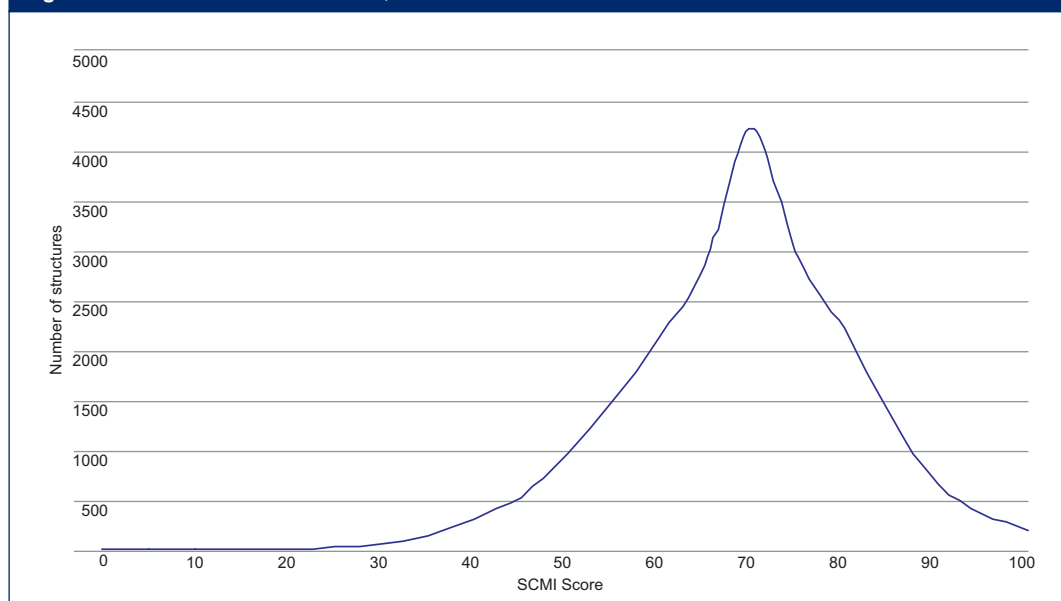
**Table 83** Bridge condition index

| Bridge condition grade  | Equivalent SCMI value | 2001/02 | 2002/03 | 2003/04 | 2004/05 | 2005/06 |
|-------------------------|-----------------------|---------|---------|---------|---------|---------|
| 1                       | 80 – 100              | 340     | 1015    | 733     | 793     | 855     |
| 2                       | 60 – 79               | 815     | 2,484   | 2,067   | 3,193   | 3,263   |
| 3                       | 40 – 59               | 249     | 692     | 789     | 923     | 1,217   |
| 4                       | 20 – 39               | 16      | 61      | 126     | 90      | 94      |
| 5                       | 1 – 19                | 1       | 3       | 3       | 5       | 1       |
| Total number examined   |                       | 1,421   | 4,255   | 3,718   | 5,004   | 5,430   |
| Average condition grade |                       | 2.0     | 2.0     | 2.1     | 2.1     | 2.1     |

**Table 84** Bridge condition index

| Bridge condition grade  | Equivalent SCMI value | Adjustments | 2004/05 | 2000/05 | CG | Adjustments | 2005/06 | 2000/06 | CG |
|-------------------------|-----------------------|-------------|---------|---------|----|-------------|---------|---------|----|
| 1                       | 80 – 100              | -28         | 793     | 3,020   | B3 | -14         | 855     | 3,861   | B3 |
| 2                       | 60 – 79               | -43         | 3,193   | 9,158   | B3 | -85         | 3,263   | 12,336  | B3 |
| 3                       | 40 – 59               | -25         | 923     | 2,818   | B3 | -15         | 1,217   | 4,020   | B3 |
| 4                       | 20 – 39               | -3          | 90      | 304     | B3 | -4          | 94      | 394     | B3 |
| 5                       |                       | 0           | 5       | 12      | B3 | 0           | 1       | 13      | B3 |
| Total number examined   |                       | -99         | 5,004   | 15,312  | A1 | -118        | 5,430   | 20,624  | A1 |
| Average condition grade |                       |             | 2.1     | 2.0     | B2 |             | 2.1     | 2.0     | B2 |

**Figure 4 SCMI score distribution – 20,624 structures**



### Reporting method

The reported measure is presented as a distribution graph (see Figure 4) showing the cumulative number of bridges assessed since 2000 on a 1-100 scale. Additionally, bridge mark data is collated into each of the 5 condition grades, and numbers of bridges reported by band (in Table 84).

Progress of the bridge condition measure is monitored against the cumulative number of bridges entered on the SCMI tool compared to the total population (from GEOGIS).

### Regulatory target

The regulatory target is to return bridge condition to 2001/02 levels. However, the quantification of the regulatory target for SCMI would need to be based on a small sample of inspections which were conducted in 2001/02, which may not be representative. The adjustments to the annual return figures in Table 84 data relate to bridges that have undergone a further SCMI (e.g. tenanted arch where cladding is removed and bridge rescored) and the SCMI score for a bridge is only counted once. The tolerance for the bridge condition index has been assessed as  $\pm 0.1$  on the target. However, it has been discussed with the ORR that a full target and the tolerance cannot be firmly established until all bridges have undergone SCMI which is anticipated to be April 2008.

### Reporting confidence

The confidence grades allocated for this measure are B3 for numbers of bridges in each condition grade (1 – 5) and B2 for the average condition grade for the inspected bridges stock. There are improvements to be made which would deal with the small number of errors/duplicate entries found in the data (these are reflected in the

adjustments figures in Table 84). However our grades are supported by audits carried out on a sample of the data in 2005/06 (see commentary).

### Significant changes since Annual Return 2005

The SCMI tool is networked with all Territory Process Owners for M8 and the HQ Champion and the data is linked to bridge listing data downloaded from GEOGIS into National Bridge & Culvert Books (Issue 2 – March 2005) to enable the progress of bridge condition to be monitored against the total population of 41,251. The population of bridges comprises:

- 26,373 underbridges (including intersection bridges and viaducts)
- 12,291 overbridges
- 2,587 side bridges.

### Commentary

A sample audit of 216 of the bridges marked by Structures Examination Contract (SEC) employees was undertaken by the same team of experienced bridge engineers used for the previous three years to ensure consistency and validate the results on all Routes. 57% of the audited scores were within the variability expected of the system (i.e. 3 points on the 1-100 scale), which represents a 1% drop on the previous year.

As an additional measure of the data quality we have introduced error ratio values to quantify the significance and range of errors for each of the bridges audited and to serve as an aid for SEC employees.

The data available for 2006 is for 20,624 bridges in all Territories and includes:

- 14,894 underbridges
- 5,626 overbridges
- 104 side bridges.

## Signalling failures (M9)

### Definition

This measure reports the total number of signalling failures causing a cumulative total train delay of more than 10 minutes per incident, and only includes failures on Network Rail owned infrastructure.

### Reporting Method

The data was compiled from the TRUST system (Train Running System) and shows the number of signalling failures where train delays in excess of 10 minutes have been recorded. This data was merged with the reported train mileage then allocated to the business operating routes.

### Results

The results are set out in Table 85 below.

### Regulatory target

The ORR target is for no deterioration of the asset from the 2003/04 levels i.e. 28,098 signalling failures. The statistical tolerance for signalling failures is assessed as  $\pm 7.3\%$  of the target.

### Reporting confidence

Train running information is reported in TRUST. All signalling failures are also reported in FMS (Fault Management System) and are allocated to areas (routes). FMS is used to manage failures and produce data on the reasons for equipment failure. Changes have been made to FMS during the review period following the transfer of maintenance contracts to Network Rail. This involved changing the allocation of failure data between areas. The reported values allow for any minor errors in attribution of data between areas within the overall value given.

### Commentary

The total number of failures recorded has fallen by 7% from the 2004/05 figure. The national train mileage run has increased by 2% from the 2004/05 figure with an increase showing on all but one route. The number of signalling failures per number of train km run has shown a reduction on all routes.

The previous Annual Return referred to a series of changes including the transfer of maintenance activities directly to Network Rail, the introduction of a new computerised Fault Management System and major installation of new equipment particularly on the West Coast Main Line and Cross Country Routes. These initial changes have bedded in during the 2005/06 period.

The new signalling equipment installed recently, particularly on the West Coast Main Line and Cross Country routes are now performing better as equipment failure modes have become known, equipment upgrades have been identified and modifications installed, giving the projects the benefit of the new technology. The use of this new equipment is now being used on other schemes throughout the network and the early evidence of a reduction of signalling equipment failures has resulted. A third successive good autumn has enabled the performance throughout that season to be maintained at a good level.

An increase in the number of train-km per annum reduces the opportunity that staff have for maintenance and failure rectification. This has the potential to adversely affect the train service. Despite the increase in the train km run, the number of failures affecting the train service has reduced on each of the Operating Routes. The Network Rail overall total is well within the ORR target set.

**Table 85** Number of signalling failures (number)

| Operating routes     | 2004/05 | Per million train km | CG | 2005/06 | Per million train km | CG |
|----------------------|---------|----------------------|----|---------|----------------------|----|
| London North Eastern | 5,234   | 49                   | B3 | 4,835   | 44                   | B3 |
| London North Western | 6,382   | 60                   | B3 | 6,146   | 57                   | B3 |
| South East – Anglia  | 2,057   | 47                   | B3 | 1,882   | 43                   | B3 |
| South East – Kent    | 1,559   | 51                   | B3 | 1,509   | 47                   | B3 |
| South East – Sussex  | 1,104   | 35                   | B3 | 846     | 29                   | B3 |
| South East – Wessex  | 2,273   | 53                   | B3 | 1,938   | 44                   | B3 |
| Western              | 3,373   | 52                   | B3 | 3,368   | 50                   | B3 |
| England and Wales    | 21,982  | –                    | B3 | 20,524  | –                    | B3 |
| Scotland             | 2,968   | 63                   | B3 | 2,843   | 59                   | B3 |
| Network total        | 24,950  | 63                   | B3 | 23,367  | 48                   | B2 |
| Regulatory target    | 28,098  | 59                   |    | 28,098  | 59                   |    |



## Signalling asset condition (M10)

### Definition

The purpose of this measure is to assess the condition of signalling assets in terms of a 1 – 5 grading system, where a condition grade of 1 is good and 5 poor. Condition grade is based on residual life of the equipment in a signalling interlocking area using the signalling infrastructure condition assessment (SICA) tool. While the assessment is dominated by the condition of the interlocking, the condition of lineside signalling equipment is also taken into account. This measure does not include level crossings, remote frames or ground frames.

### Reporting method

This Annual Return has been collated from SICA assessment records held as spreadsheets from individual operating routes which were then compiled and analysed manually to produce a national summary as presented here. This process has been used for deriving information presented in this Annual Return previously.

### Results

The results are set out in Tables 86 and 87 below.

There are 53 interlockings less than 5 years old which are not required to have SICA assessments and have not been included.

Total interlocking population for total network is 1,687.

Total interlockings with a SICA assessment or not required to have one is 1,666.

Percentage coverage is 99%.

### Regulatory target

Network Rail is obliged to ensure that asset condition as defined by the M10 measure does not deteriorate from year to year. In last year's return, the average condition was 2.5. This year's average is 2.4, representing lower average interlocking age. This lowering is partly due to renewal activity but also the large number of new SICA assessments which have been carried out this year leading to greater asset knowledge. If the new interlocking less than five years old, which we currently do not have assessments for (in accordance with standards) had been included, the average condition would be reduced to 2.3. The tolerance for the signalling condition index is  $\pm 0.1$  on the target.

**Table 86** Signalling condition index

| Condition grade         | Observed nominal residual life (in years) | 2000/02   | 2000/03   | 2000/04   | 2000/05   | 2000/06 |   |
|-------------------------|---|---|---|---|---|---------|---|
|                         |   | 2-year total number of interlocking areas in condition band | 3-year total number of interlocking areas in condition band | 4-year total number of interlocking areas in condition band | 5-year total number of interlocking areas in condition band | CG      | 6-year total number of interlocking areas in condition band |
| 1                       | >20                                       | 31  | 15  | 0   | 5   | B3      | 8   |
| 2                       | 10 to 20                                  | 671   | 655   | 736   | 782   | B3      | 1,024   |
| 3                       | 3 to 10                                   | 262   | 295   | 559   | 626   | B3      | 530   |
| 4                       | <3  | 79  | 67  | 98  | 97  | B3      | 51  |
| 5                       | At end of life                            | 0   | 0   | 0   | 0   | B3      | 0   |
| Average condition grade |   | 2.4   | 2.4   | 2.5   | 2.5   | B3      | 2.39  |
| Total number assessed   |   | 1,043   | 1,032   | 1,393   | 1,510   | B3      | 1,613   |

**Table 87** Track geometry – Signalling condition index by territory

| Operating routes/<br>condition grade | 2004/05 |     |     |    |   | CG    | 2005/06 |   |       |     |    | CG |       |    |
|--------------------------------------|---------|-----|-----|----|---|-------|---------|---|-------|-----|----|----|-------|----|
|                                      | 1       | 2   | 3   | 4  | 5 |       | 1       | 2 | 3     | 4   | 5  |    |       |    |
| London North Eastern                 | 0       | 255 | 96  | 17 | 0 | 368   | B3      | 4 | 323   | 120 | 14 | 0  | 461   | B3 |
| London North Western                 | 1       | 197 | 145 | 40 | 0 | 383   | B3      | 0 | 216   | 109 | 7  | 0  | 332   | B3 |
| South East – Anglia                  | 1       | 28  | 48  | 7  | 0 | 84    | B3      | 0 | 52    | 77  | 9  | 0  | 138   | B3 |
| South East – Kent                    | 0       | 66  | 21  | 3  | 0 | 90    | B3      | 0 | 59    | 33  | 2  | 0  | 94    | B3 |
| South East – Sussex                  | 0       | 19  | 40  | 0  | 0 | 59    | B3      | 1 | 24    | 29  | 0  | 0  | 54    | B3 |
| South East – Wessex                  | 2       | 57  | 22  | 1  | 0 | 82    | B3      | 0 | 44    | 41  | 5  | 0  | 90    | B3 |
| Western                              | 0       | 55  | 193 | 27 | 0 | 275   | B3      | 0 | 212   | 53  | 12 | 0  | 277   | B3 |
| England and Wales                    | 4       | 677 | 565 | 95 | 0 | 1,341 | B3      | 5 | 930   | 462 | 49 | 0  | 1,446 | B3 |
| Scotland                             | 1       | 105 | 61  | 2  | 0 | 169   | B3      | 3 | 94    | 68  | 2  | 0  | 167   | B3 |
| Network total                        | 5       | 782 | 626 | 97 | 0 | 1,510 | B3      | 8 | 1,024 | 530 | 51 | 0  | 1,613 | B3 |

### Reporting confidence

Reporting confidence for this Annual Return is stated as B3. The very nature of the SICA tool means that an accuracy band better than 3 cannot be realistically achieved. A reliability band of B is claimed as although there is no extrapolation of the data, there are still a number of older SICA assessments carried out to an earlier version and a small number of interlockings did not have assessments at the end of the reporting period.

### Commentary

The most significant change from the last Annual Return has been in the number of interlockings which have an assessment. Network Rail undertook to have achieved 100% assessment coverage by the end of the 2005/06 reporting period. The actual number achieved was 99%, coverage with the few remaining interlockings programmed for assessment early in the 06/07 period.

Network Rail's Territory Engineers have carried out 678 SICA assessments of interlockings in the 2005/06 period. This considerable number is a reflection that within Network Rail's organisation there are posts whose role is largely to carry out assessments resulting in greater focus on this key area of asset management. The SICA process remains, and will continue to remain, Network Rail's prime tool for assessing the condition of its signalling assets.

In last year's Annual Return, comment was made on developments in Network Rail's business planning processes for signalling and in particular the development of Interlocking Data Cards (IDC) as a means of recording asset knowledge and as a key input to the business planning process. The IDC system is now running and acts as a repository for all renewals information pertaining to interlockings including such data as assessment dates, renewals dates, project dates, minor works and other asset attributes. The IDC systems is now being integrated into Network Rail's business planning process and has already been shown to be a key development in asset management. The IDC process is also being extended to cover level crossings, and signal boxes.

## Alternating current traction power incidents causing train delays (M11)

### Definition

This measure reports the number of overhead line equipment (OLE) component related failures that lead to incidents of duration exceeding 500 train delay minutes. Incidents due to bird strikes and vegetation incursion are included but those proved to have been caused by defective train operating company (TOC) equipment, outside parties, vandalism and those arising as a direct result of extreme weather conditions are excluded.

### Reporting method

The national report has been produced in accordance with the Network Rail Asset Reporting Manual Procedure NR/ARM/M11PR. Generally this involves the National Engineering Reporting Manager (NERM) monitoring failures reported in the Daily National Incident Report and at each period end the summary is sent to the Territory Electrical and Plant Engineers for their review and verification. It is they who investigate the cause of each traction power incident, and the verified figures are provided to the NERM.

### Results

The results are set out in Table 88 below.

### Regulatory target

The regulatory target is for no deterioration from the number of incidents reported for

2001/02 (107). The statistical tolerance for overhead line failures is assessed as  $\pm 28\%$  of the target.

### Reporting Confidence

Overall the confidence level is considered to be B2.

### Commentary

The 2005/06 national figure (49) shows a reduction in traction power supply failures of 22 which equates to 31% of the total (71 reportable incidents). Most of these reductions occurred on Anglia, the East Coast Main Line and the West Coast Main Line.

The following factors have contributed to the reduction in traction power supply failures:

- increase in volume of OLE condition-led renewals (span wires, catenary wires, contact wires and campaign changes)
- more effective maintenance delivery following the transfer of Maintenance in-house and the creation of the Area E&P engineering teams
- relatively favourable weather conditions through 2005/06.

**Table 88** Electrification failures: overhead line

| Operating routes     | 2001/02 | 2002/03 | 2003/04 | 2004/05 | CG | 2005/06 | CG |
|----------------------|---------|---------|---------|---------|----|---------|----|
| London North Eastern |         |         | 21      | 20      | B2 | 13      | B2 |
| London North Western |         |         | 31      | 28      | B2 | 20      | B2 |
| South East – Anglia  |         |         | 24      | 17      | B2 | 10      | B2 |
| South East – Kent    |         |         | 0       | 0       | BX | 0       | BX |
| South East – Sussex  |         |         | –       | –       | –  | –       | –  |
| South East – Wessex  |         |         | –       | –       | –  | –       | –  |
| Western              |         |         | 0       | 0       | BX | 0       | BX |
| England and Wales    |         |         | 76      | 65      | B2 | 43      | B2 |
| Scotland             |         |         | 3       | 6       | BX | 6       | BX |
| Network total        | 107     | 102     | 79      | 71      | B2 | 49      | B2 |

## Direct current traction power incidents causing train delays (M12)

### Definition

This measure reports the number of conductor rail component related failures that lead to incidents of duration exceeding 500 train delay minutes. It excludes incidents proved to have been caused by defective TOC equipment, outside parties, vandalism, animals and those arising as a direct result of extreme weather conditions.

### Reporting method

The national report has been produced in accordance with the Network Rail Asset Reporting Manual Procedure NR/ARM/M12PR. Generally this involves the National Engineering Reporting Manager (NERM) monitoring failures reported in the Daily National Incident Report and at each period end the summary is sent to the Territory Electrical and Plant Engineers for their review and verification. It is they who investigate the cause of each traction power incident, and the verified figures are provided to the NERM.

### Regulatory target

The regulatory target is for no deterioration from the number of incidents reported for 2001/02 (30). The statistical tolerance for conductor rail failures is assessed as  $\pm 47\%$  of the target.

### Reporting Confidence

Overall the confidence level is considered to be BX (it should also be noted that the size of the data set is very small).

### Commentary

The 2005/06 national figure (6) shows a reduction in traction power supply failures of 7 which equates to 54% of the total (13 reportable incidents).

The reduction in failures can be attributed to more effective maintenance delivery following the transfer of Maintenance in-house and the creation of the Area E&P engineering teams.

## Results

**Table 89** Electrification failures: conductor rail

| Operating routes     | 2001/02 | 2002/03 | 2003/04 | 2004/05 | CG | 2005/06 | CG |
|----------------------|---------|---------|---------|---------|----|---------|----|
| London North Eastern |         |         | 0       | 0       | BX | 0       | BX |
| London North Western |         |         | 2       | 1       | BX | 0       | BX |
| South East – Anglia  |         |         | 0       | 0       | BX | 0       | BX |
| South East – Kent    |         |         | 8       | 4       | BX | 1       | BX |
| South East – Sussex  |         |         | 11      | 5       | BX | 3       | BX |
| South East – Wessex  |         |         | 12      | 3       | BX | 2       | BX |
| Western              |         |         | –       | –       | –  | –       | –  |
| England and Wales    |         |         | 33      | 13      | –  | 6       | BX |
| Scotland             |         |         | –       | –       | –  | –       | –  |
| Network total        | 30      | 32      | 33      | 13      | BX | 6       | BX |

## Electrification condition – AC traction feeder stations and track sectioning points (M13)

### Definition

This is a measure of the condition of alternating current (AC) traction feeder stations (FSs) and track sectioning points (TSPs), on a scale of 1 – 5, based on visual inspection and the age, robustness of design, maintenance/refurbishment history and operational performance of the 25kV switchgear:

- band 1: equipment is free from defects with negligible deterioration in condition
- band 2: evidence of minor defects and/or early stage deterioration that may require some remedial work to be undertaken
- band 3: defects and/or a level of deterioration that requires remedial work to be undertaken
- band 4: significant defects and/or a high level of equipment deterioration needing major repairs/heavy maintenance or complete renewal to be programmed

- band 5: serious defects and deterioration of a level that, should the equipment still be in operation, has potential for service disruption.

The measure reports the percentage of feeder stations and track sectioning points falling within each of the defined condition grades.

### Reporting method

The national report has been produced in accordance with the Network Rail Asset Reporting Manual Procedure NR/ARM/M13PR. Generally condition assessment is done through a combination of visual inspections of 25kV switchgear at feeder stations and a selection of traction sectioning points together with consideration of robustness of design and particular service, maintenance and refurbishment history aspects of the switchgear. Each inspection is based on a standard set of pre-determined questions.

## Results

**Table 90** Electrification condition – AC traction 2000 – 06 year total

| Condition grade         | Network | South East | London North East | London North West | Scotland |
|-------------------------|---------|------------|-------------------|-------------------|----------|
| 1                       | 31%     | 40%        | 27%               | 16%               | 62%      |
| 2                       | 53%     | 45%        | 53%               | 67%               | 35%      |
| 3                       | 15%     | 14%        | 19%               | 17%               | 3%       |
| 4                       | 1%      | 1%         | 1%                | 0%                | 0%       |
| 5                       | 0%      | 0%         | 0%                | 0%                | 0%       |
| Average condition grade | 1.85    | 1.76       | 1.95              | 2.00              | 1.41     |

**Table 91** Electrification condition – AC traction 2005/06 year total

| Condition grade         | Network | South East | London North East | London North West | Scotland |
|-------------------------|---------|------------|-------------------|-------------------|----------|
| 1                       | 37%     | 44%        | 10%               | 50%               | 67%      |
| 2                       | 40%     | 56%        | 20%               | 50%               | 33%      |
| 3                       | 23%     | 0%         | 70%               | 0%                | 0%       |
| 4                       | 0%      | 0%         | 0%                | 0%                | 0%       |
| 5                       | 0%      | 0%         | 0%                | 0%                | 0%       |
| Average condition grade | 1.87    | 1.56       | 2.60              | 1.50              | 1.33     |

**Regulatory target**

The target for year 2005/06 was to complete the measure for the remaining 10% of assets that had not previously been assessed. All assets under this measure have now been assessed between control periods 2000 to 2006. The tolerance for AC feeder station condition has been assessed as  $\pm 0.1$  on the target.

**Reporting confidence**

The measure is awarded a B2 tolerance band as 100% of the assets have been assessed and the overall score should be accurate within  $\pm 5\%$  taking into account the subjective nature of the condition assessments.

**Commentary**

During 2005/06, 5 FSs and 25 TSPs were inspected. The 83 FSs and 207 TSPs on the Network Rail's 25kV AC electrification system have been inspected since period 2000/01 as per the agreed target with the ORR.

A renewal programme of the aging minimum oil switchgear type for modern switchgear is underway to improve performance and reliability of the AC electrification system.

Expired protection relays are being replaced with a modern equivalent on the East Coast Main Line, Midland Main Line and in the South East Territory. The new relays will enhance the compatibility between the protection system and regenerative braking, leading to realisation of significant energy savings.

Maintenance by Network Rail is having a positive benefit to the servicing of the assets.

## Electrification condition – DC traction substations (M14)

### Definition

This is a measure of the condition of Network Rail's direct current (DC) traction substations, on a scale of 1 – 5, based on visual inspection and the age, robustness of design, maintenance/refurbishment history and operational performance of the high voltage (HV) switchgear, rectifier transformers, rectifiers and DC switchgear:

- band 1: equipment is free from defects with negligible deterioration in condition
- band 2: evidence of minor defects and/or early stage deterioration that may require some remedial work to be undertaken
- band 3: defects and/or a level of deterioration that requires remedial work to be undertaken
- band 4: significant defects and/or a high level of equipment deterioration needing major repairs/heavy maintenance or complete renewal to be programmed
- band 5: serious defects and deterioration of a level that, should the equipment still be in operation, has potential for service disruption.

### Reporting method

The national report has been produced in accordance with the Network Rail Asset Reporting Manual Procedure NR/ARM/M14PR. Generally condition assessment is to be done through a combination of visual inspection of HV switchgear, rectifier transformer, rectifier and DC switchgear equipment at traction substations and the consideration of age, robustness of design and particular service, maintenance and refurbishment history

aspects of this switchgear. Each inspection is based on a standard set of pre-determined questions.

### Results

The results are set out in Tables 92 and 93 below.

### Regulatory target

The target for year 2005/06 was to complete the measure for the remaining 10% of assets that had not previously been assessed. All assets under this measure have now been assessed between control periods 2000 to 2006. The tolerance for DC feeder station condition has been assessed as  $\pm 0.1$  on the target.

### Reporting confidence

The measure is awarded a B2 tolerance as 100% of the assets have been assessed and the overall score should be accurate within  $\pm 5\%$  taking into account the subjective nature of the condition assessments.

### Commentary

During 2005/06, 44 substations were inspected. The 415 substations on Network Rail's infrastructure have all been inspected since period 2000/01 as per the agreed target with ORR.

The power supply upgrade programme has improved performance and reliability of the DC electrification system.

Maintenance by Network Rail is having a positive benefit to the servicing of the assets.

**Table 92** Electrification condition – DC traction substations 2000/06 year total

| Condition grade         | Network | South East | London North East | London North West | Scotland |
|-------------------------|---------|------------|-------------------|-------------------|----------|
| 1                       | 37%     | 39%        | 50%               | 23%               | n/a      |
| 2                       | 49%     | 46%        | 33%               | 68%               | n/a      |
| 3                       | 13%     | 14%        | 17%               | 9%                | n/a      |
| 4                       | 1%      | 1%         | 0%                | 0%                | n/a      |
| 5                       | 0%      | 0%         | 0%                | 0%                | n/a      |
| Average condition grade | 1.78    | 1.78       | 1.67              | 1.86              | n/a      |

**Table 93** Electrification condition – DC traction substations 2005/06 year total

| Condition grade         | Network | South East | London North East | London North West | Scotland |
|-------------------------|---------|------------|-------------------|-------------------|----------|
| 1                       | 57%     | 54%        | 100%              | 50%               | n/a      |
| 2                       | 38%     | 41%        | 0%                | 50%               | n/a      |
| 3                       | 5%      | 5%         | 0%                | 0%                | n/a      |
| 4                       | 0%      | 0%         | 0%                | 0%                | n/a      |
| 5                       | 0%      | 0%         | 0%                | 0%                | n/a      |
| Average condition grade | 1.48    | 1.51       | 1.00              | 1.50              | n/a      |

## Electrification condition – AC traction contact systems (M15)

### Definition

This is a measure of the condition of AC contact systems, on a scale of 1 – 5, based on physical wear measurement of contact wire and visual inspection of key components including contact and catenary wires, registration assemblies and structures. A condition grade of 1 is good and 5 is poor. This measure excludes all earthing, bonding and traction return circuits.

### Reporting method

This is in accordance with the company's Asset Reporting Manual procedures.

### Results

The results are set out in Tables 94 and 95 below.

### Regulatory target

The regulatory target is under 'Condition and

serviceability' to be maintained at 2001/02 levels i.e. the national average of 1.8. The tolerance for overhead line condition is assessed as  $\pm 0.1$  on the target.

### Reporting confidence

Reporting of M15 – Electrification Condition AC traction contact systems is graded at B3 confidence.

### Commentary

Following the transfer of Maintenance in house, condition assessments have been undertaken by Maintenance staff as opposed to utilising a dedicated Engineering resource. The method of inspection however remains unchanged.

21% of the total asset base has now been assessed.

The additional 4% surveyed this year on LNE, LNW and SE territories has not changed the average condition score from 1.7.

**Table 94** Electrification condition – AC traction contact system

| Condition grade               | 2000/02                                  | 2000/03                                  | 2000/04                                  | 2000/05                                  | 2000/06 |  | CG |
|-------------------------------|--|--|--|--|---------|--|----|
|                               | 2-year total contact wire/key components | 3-year total contact wire/key components | 4-year total contact wire/key components | 5-year total contact wire/key components | CG      | 6-year total contact wire/key components |    |
| 1                             | 35%                                      | 35%                                      | 39%                                      | 39%                                      |         | 38%                                      |    |
| 2                             | 55%                                      | 55%                                      | 53%                                      | 53%                                      |         | 54%                                      |    |
| 3                             | 9%                                       | 10%                                      | 9%                                       | 8%                                       |         | 7%                                       |    |
| 4                             | 1%                                       | 0%                                       | 0%                                       | 0%                                       |         | 0%                                       |    |
| 5                             | 0%                                       | 0%                                       | 0%                                       | 0%                                       |         | 0%                                       |    |
| Average condition grade       | 1.8                                      | 1.8                                      | 1.7                                      | 1.7                                      | B3      | 1.7                                      | B3 |
| Percentage of assets surveyed | 7%                                       | 11%                                      | 15%                                      | 17%                                      |         | 21%                                      |    |

**Table 95** Electrification condition – AC traction contact system

| Condition grade               | London East | London West | Scotland | South West | Western |
|-------------------------------|-------------|-------------|----------|------------|---------|
| 1                             | 42%         | 24%         | 54%      | 40%        | 80%     |
| 2                             | 49%         | 66%         | 40%      | 55%        | 20%     |
| 3                             | 8%          | 10%         | 5%       | 5%         | 0%      |
| 4                             | 0%          | 0%          | 1%       | 0%         | 0%      |
| 5                             | 0%          | 0%          | 0%       | 0%         | 0%      |
| Average condition grade       | 1.7         | 1.9         | 1.5      | 1.7        | 1.2     |
| Percentage of assets surveyed | 17%         | 26%         | 19%      | 22%        | 11%     |



## Electrification condition – DC traction contact systems (M16)

### Definition

This is a measure of the condition of DC contact systems, on a scale of 1 – 5, based on physical wear measurement of conductor rail. A condition grade of 1 is good and 5 is poor. The measure excludes any associated equipment (e.g. insulators, anchor assemblies, protective boarding etc.).

### Reporting method

This is in accordance with the company's Asset Reporting Manual procedures.

### Results

The results are set out in Tables 96 and 97 below.

### Regulatory target

The regulatory target is under 'Condition and serviceability' to be maintained at 2001/02 levels i.e. the national average of 1.8. The tolerance for overhead line condition is assessed as  $\pm 0.1$  on the target.

### Reporting confidence

Reporting of M16 – Electrification Condition (DC traction contact systems) is graded at B3 confidence.

### Commentary

69% of the total asset base has now been assessed.

The additional 1% surveyed this year includes 17km of conductor rail renewal on South East territory.

**Table 96** Electrification condition – DC traction contact system

| Condition grade               | 2000/02<br>2-year total<br>conductor<br>rail | 2000/03<br>3-year total<br>conductor<br>rail | 2000/04<br>4-year total<br>conductor<br>rail | 2000/05<br>5-year total<br>conductor<br>rail | CG | 2000/06<br>6-year total<br>conductor<br>rail | CG |
|-------------------------------|--|--|--|--|----|--|----|
| 1                             | 39%  | 37%  | 37%  | 35%  |    | 39%  |    |
| 2                             | 43%  | 42%  | 44%  | 44%  |    | 41%  |    |
| 3                             | 16%  | 16%  | 16%  | 18%  |    | 18%  |    |
| 4                             | 2%   | 2%   | 2%   | 3%   |    | 2%   |    |
| 5                             | 0%   | 0%   | 0%   | 0%   |    | 0%   |    |
| Average condition grade       | 1.8  | 1.8  | 1.8  | 1.9  | B3 | 1.8  | B3 |
| Percentage of assets surveyed | –  | –  | 64%  | 68%  |    | 69%  |    |

**Table 97** Electrification condition – AC traction contact system

| Condition grade               | London<br>North East | London<br>North West | South<br>East |
|-------------------------------|----------------------|----------------------|---------------|
| 1                             | –                    | 37%                  | 36%           |
| 2                             | –                    | 33%                  | 42%           |
| 3                             | –                    | 18%                  | 19%           |
| 4                             | –                    | 9%                   | 3%            |
| 5                             | –                    | 3%                   | 0%            |
| Average condition grade       |                      | 2.1                  | 1.9           |
| Percentage of assets surveyed |                      | 15%                  | 73%           |

Note: There are no DC assets in Scotland and Western territories. London North Eastern only has a very small amount.

## Station condition index (M17)

### Definition

This is the average condition rating of each station where trains make timetabled stops, summarised into categories (A – F, national hub – small unstaffed station) together with the overall condition rating for all stations.

This is calculated by assessing the condition of each element of a station by visual inspection. These condition scores are then combined into an overall score of each station. The scale represents a combination of the degree of deterioration. It has been adopted as a standard method for assessing the condition of a variety of asset types.

The condition rating score of each station is the average of the condition ratings of the individual assets rated on a scale of 1 – 5. The scale of 1 – 5 is a summary of the remaining asset life, expressed as a percentage of the expected full life of the asset, as in the table below.

### Remaining life as a percentage of expected full life

| Condition rating | Remaining life as a percentage of expected full life |
|------------------|--|
| 1                | 76% – 100%   |
| 2                | 46% – 75%  |
| 3                | 16% – 45%  |
| 4                | 1% – 15%   |
| 5                | 0%   |

### Reporting method

The condition score is an average of the score from 34 elements on the stations such as platforms, canopies, structure and decoration. These elements are condition rated using a scale of 1 – 5, where one is 'as installed' and five is 'no longer serviceable'.

### Regulatory target

This is covered by 'Other asset condition and serviceability' with no deterioration from 2003/04 levels i.e. 2.25. The tolerance for the station condition index is assessed as  $\pm 0.1$  on the target.

### Reporting confidence

Reporting of M17 – Station Condition Index, is confidence rated B2.

### Commentary

The overall score has improved slightly from 2.23 to 2.22. It is felt that changes in scores are an accurate reflection of work carried out to our assets.

Work continues between Network Rail and ORR for the implementation of a new measure.

**Table 98** Station numbers

|                    | London North Eastern | London North Western | Scotland   | South East Anglia | South East Kent | South East Sussex | South East Wessex | Western    |
|--------------------|----------------------|----------------------|------------|-------------------|-----------------|-------------------|-------------------|------------|
| A National Hub     | 5                    | 8                    | 3          | 3                 | 2               | 4                 | 0                 | 3          |
| B Regional Hub     | 9                    | 13                   | 5          | 13                | 5               | 3                 | 14                | 5          |
| C Important Feeder | 26                   | 37                   | 6          | 43                | 33              | 26                | 51                | 22         |
| D Medium, Staffed  | 42                   | 56                   | 23         | 28                | 46              | 41                | 36                | 26         |
| E Small, Staffed   | 53                   | 217                  | 107        | 59                | 60              | 67                | 57                | 58         |
| F Small, Unstaffed | 245                  | 272                  | 198        | 92                | 36              | 35                | 48                | 273        |
| <b>Total</b>       | <b>380</b>           | <b>603</b>           | <b>342</b> | <b>238</b>        | <b>182</b>      | <b>176</b>        | <b>206</b>        | <b>387</b> |

**Table 99** Number of stations in each condition grade

| Station category     | Year    | Grade 1 | Grade 2 | Grade 3 | Grade 4 | Grade 5 | Total |
|----------------------|---------|---------|---------|---------|---------|---------|-------|
| A – national hub     | 2001/02 | 0       | 15      | 11      | 0       | 0       | 26    |
|                      | 2002/03 | 1       | 19      | 7       | 0       | 0       | 27    |
|                      | 2003/04 | 1       | 21      | 6       | 0       | 0       | 28    |
|                      | 2004/05 | 0       | 24      | 4       | 0       | 0       | 28    |
|                      | 2005/06 | 0       | 23      | 5       | 0       | 0       | 28    |
| B – regional hub     | 2001/02 | 0       | 54      | 12      | 0       | 0       | 66    |
|                      | 2002/03 | 0       | 54      | 13      | 0       | 0       | 67    |
|                      | 2003/04 | 1       | 52      | 14      | 0       | 0       | 67    |
|                      | 2004/05 | 1       | 54      | 12      | 0       | 0       | 67    |
|                      | 2005/06 | 1       | 54      | 12      | 0       | 0       | 67    |
| C – important feeder | 2001/02 | 8       | 179     | 49      | 0       | 0       | 236   |
|                      | 2002/03 | 8       | 175     | 59      | 0       | 0       | 242   |
|                      | 2003/04 | 7       | 172     | 62      | 0       | 0       | 241   |
|                      | 2004/05 | 10      | 166     | 65      | 0       | 0       | 241   |
|                      | 2005/06 | 11      | 167     | 65      | 0       | 0       | 243   |
| D – medium, staffed  | 2001/02 | 19      | 212     | 60      | 1       | 0       | 292   |
|                      | 2002/03 | 18      | 200     | 78      | 1       | 0       | 297   |
|                      | 2003/04 | 18      | 190     | 89      | 0       | 0       | 297   |
|                      | 2004/05 | 21      | 189     | 88      | 0       | 0       | 298   |
|                      | 2005/06 | 19      | 192     | 87      | 0       | 0       | 298   |
| E – small, staffed   | 2001/02 | 35      | 505     | 127     | 3       | 0       | 670   |
|                      | 2002/03 | 35      | 492     | 145     | 4       | 0       | 676   |
|                      | 2003/04 | 34      | 486     | 152     | 4       | 0       | 676   |
|                      | 2004/05 | 43      | 472     | 159     | 3       | 0       | 677   |
|                      | 2005/06 | 45      | 480     | 150     | 3       | 0       | 678   |
| F – small, unstaffed | 2001/02 | 63      | 804     | 296     | 5       | 0       | 1,168 |
|                      | 2002/03 | 61      | 833     | 292     | 4       | 0       | 1,190 |
|                      | 2003/04 | 44      | 894     | 249     | 4       | 0       | 1,191 |
|                      | 2004/05 | 76      | 861     | 254     | 3       | 0       | 1,194 |
|                      | 2005/06 | 78      | 871     | 242     | 1       | 0       | 1,192 |
| All stations         | 2001/02 | 125     | 1,769   | 555     | 9       | 0       | 2,458 |
|                      | 2002/03 | 123     | 1,773   | 594     | 9       | 0       | 2,499 |
|                      | 2003/04 | 105     | 1,815   | 572     | 8       | 0       | 2,500 |
|                      | 2004/05 | 151     | 1,766   | 582     | 6       | 0       | 2,505 |
|                      | 2005/06 | 154     | 1,787   | 561     | 4       | 0       | 2,506 |

**Table 100** Condition grade by operating route

| Operating routes     | Grade 1 | Grade 2 | Grade 3 | Grade 4 | Grade 5 | Total |
|----------------------|---------|---------|---------|---------|---------|-------|
| London North Eastern | 39      | 286     | 55      | 0       | 0       | 380   |
| London North Western | 35      | 518     | 48      | 1       | 0       | 602   |
| South East – Anglia  | 12      | 211     | 15      | 0       | 0       | 238   |
| South East – Kent    | 1       | 79      | 101     | 1       | 0       | 182   |
| South East – Sussex  | 2       | 64      | 107     | 2       | 0       | 175   |
| South East – Wessex  | 0       | 89      | 115     | 0       | 0       | 204   |
| Western              | 2       | 279     | 105     | 0       | 0       | 386   |
| England & Wales      | 91      | 1,526   | 546     | 4       | 0       | 2,167 |
| Scotland             | 63      | 261     | 15      | 0       | 0       | 339   |
| Network total        | 154     | 1,787   | 561     | 4       | 0       | 2,506 |

Scoring scale: Grade 1 is good, grade 5 is poor. The average condition grade for all stations in 2005 – 06 is 2.22.

## Station facility score (M18)

### Definition

This measure assesses the level of facilities present at stations broken down by station category and by theme. The score is calculated by counting the number of specific items at each station.

Each station is allocated to one of six categories: (A) – national hub, (B) – regional hub, (C) – important feeder station, (D) – medium staffed station, (E) – small staffed station and (F) – small unstaffed station.

The facilities are grouped into 'themes'. The themes include the following facilities:

- access – disabled lavatories, induction loops, escalators
- comfort and convenience – lavatories, shelters, covered trail on platforms
- information and communications – clocks, public address, customer information systems
- integrated transport – taxi ranks, car parks, highway markings

- safety and security – lighting, handrails and anti-slip floors on footbridges and subways, CCTV, security doors and windows on employee accommodation, secure cash transfer facilities.

### Reporting method

This aligns with the Network Rail Asset Reporting Manual reporting procedure for Station Facilities. The measure is reported giving a total of 30 outputs. Generally, there is the Stations Facilities Excel Database and the territories and managed stations input data into this Excel database with information coming from three sources; account surveyors, station facility owners through the landlords approval and station change procedures, and project managers/building surveyors. There are continuous checks by Network Rail and the routes and the quinquennial station surveys also provide an additional check to changes in station facilities.

## Results

**Table 101 Access score**

| Station category     | 2000/01     | 2002/03       | 2003/04       | 2004/05       | 2005/06       |
|----------------------|-------------|---------------|---------------|---------------|---------------|
| A – national hub     | 100 (955)   | 110.7 (1,057) | 112.0 (1,070) | 113.4 (1,083) | 113.4 (1,083) |
| B – regional hub     | 100 (1,026) | 101.9 (1,045) | 103.2 (1,059) | 104.5 (1,072) | 104.5 (1,072) |
| C – important feeder | 100 (2,272) | 102.8 (2,336) | 104.3 (2,369) | 104.2 (2,368) | 104.6 (2,377) |
| D – medium, staffed  | 100 (1,959) | 102.5 (2,008) | 102.9 (2,016) | 103.7 (2,032) | 104.2 (2,042) |
| E – small, staffed   | 100 (2,435) | 101.7 (2,477) | 103.6 (2,522) | 103.4 (2,518) | 106.3 (2,589) |
| F – small, unstaffed | 100 (3,775) | 98.5 (3,720)  | 99.2 (3,745)  | 100.0 (3,776) | 102.4 (3,867) |

**Table 102 Comfort and convenience score**

| Station category     | 2000/01      | 2002/03       | 2003/04       | 2004/05       | 2005/06        |
|----------------------|--------------|---------------|---------------|---------------|----------------|
| A – national hub     | 100 (5,545)  | 102.2 (5,667) | 106.8 (5,924) | 106.8 (5,924) | 106.8 (5,924)  |
| B – regional hub     | 100 (5,679)  | 100.0 (5,678) | 100.4 (5,702) | 100.3 (5,697) | 101.0 (5,736)  |
| C – important feeder | 100 (10,131) | 99.5 (10,081) | 99.4 (10,074) | 99.8 (10,115) | 100.0 (10,126) |
| D – medium, staffed  | 100 (3,963)  | 101.2 (4,012) | 101.8 (4,035) | 101.8 (4,036) | 102.2 (4,050)  |
| E – small, staffed   | 100 (4,694)  | 101.5 (4,763) | 103.6 (4,865) | 105.0 (4,931) | 105.2 (4,938)  |
| F – small, unstaffed | 100 (2,631)  | 97.8 (2,574)  | 99.3 (2,612)  | 99.7 (2,623)  | 101.8 (2,678)  |

**Table 103 Information and communications score**

| Station category     | 2000/01     | 2002/03       | 2003/04       | 2004/05       | 2005/06       |
|----------------------|-------------|---------------|---------------|---------------|---------------|
| A – national hub     | 100 (2,149) | 106.8 (2,295) | 122.6 (2,635) | 122.6 (2,635) | 123.2 (2,647) |
| B – regional hub     | 100 (1,860) | 100.3 (1,865) | 101.4 (1,886) | 101.6 (1,890) | 101.7 (1,892) |
| C – important feeder | 100 (3,803) | 105.3 (4,005) | 107.4 (4,084) | 109.5 (4,163) | 109.9 (4,178) |
| D – medium, staffed  | 100 (2,738) | 107.4 (2,941) | 109.6 (3,001) | 112.0 (3,067) | 113.3 (3,102) |
| E – small, staffed   | 100 (2,676) | 103.7 (2,775) | 104.7 (2,801) | 106.3 (2,844) | 107.4 (2,874) |
| F – small, unstaffed | 100 (49)    | 128.6 (63)    | 165.3 (81)    | 177.6 (87)    | 187.8 (92)    |

**Table 104** Integrated transport score

| Station category     | 2000/01     | 2002/03       | 2003/04       | 2004/05       | 2005/06       |
|----------------------|-------------|---------------|---------------|---------------|---------------|
| A – national hub     | 100 (603)   | 104.6 (631)   | 114.1 (688)   | 114.1 (688)   | 114.1 (688)   |
| B – regional hub     | 100 (1,062) | 96.2 (1,022)  | 97.5 (1,035)  | 97.8 (1,039)  | 97.8 (1,039)  |
| C – important feeder | 100 (2,517) | 99.2 (2,496)  | 100.0 (2,518) | 101.6 (2,557) | 101.9 (2,566) |
| D – medium, staffed  | 100 (1,644) | 102.3 (1,682) | 104.3 (1,714) | 106.1 (1,744) | 106.7 (1,754) |
| E – small, staffed   | 100 (1,373) | 100.1 (1,374) | 101.2 (1,390) | 103.1 (1,415) | 105.2 (1,444) |
| F – small, unstaffed | 100 (1,590) | 98.1 (1,559)  | 98.2 (1,562)  | 98.2 (1,562)  | 99.1 (1,576)  |

**Table 105** Safety and security score

| Station category     | 2000/01      | 2002/03        | 2003/04        | 2004/05        | 2005/06        |
|----------------------|--------------|----------------|----------------|----------------|----------------|
| A – national hub     | 100 (15,919) | 111.0 (17,670) | 117.2 (18,649) | 117.2 (18,649) | 117.2 (18,656) |
| B – regional hub     | 100 (12,462) | 102.8 (12,812) | 104.4 (13,012) | 104.6 (13,040) | 104.6 (13,041) |
| C – important feeder | 100 (23,583) | 103.4 (24,388) | 107.2 (25,271) | 109.1 (25,718) | 109.4 (25,806) |
| D – medium, staffed  | 100 (17,209) | 103.7 (17,852) | 104.9 (18,057) | 107.3 (18,463) | 109.4 (18,821) |
| E – small, staffed   | 100 (21,568) | 101.1 (21,812) | 101.6 (21,921) | 102.3 (22,065) | 106.8 (23,041) |
| F – small, unstaffed | 100 (15,577) | 98.9 (15,398)  | 99.4 (15,480)  | 99.8 (15,544)  | 102.1 (15,911) |

**Table 106** Network score

| All stations  | 2000/01       | 2002/03         | 2003/04         | 2004/05         | 2005/06         |
|---------------|---------------|-----------------|-----------------|-----------------|-----------------|
| Network score | 100 (173,447) | 102.7 (178,056) | 104.8 (181,778) | 105.7 (183,344) | 107.0 (185,609) |

**Regulatory target**

There is no regulatory target for this measure.

**Reporting confidence**

We consider this can be reported at B2 confidence. Again there are issues with the scoring system, for example distributed lighting is valued, but these should not mean our reporting is outwith the +/- 5% reporting band, broken down by station category and by theme. When totalled up for network scores, non-systematic error is cancelled and confidence in the score is increased.

**Significant changes since Annual Return 2005**

Overall the scores for 2005/06 show the total asset units for all stations to have increased against the base of 2000/01 and generally show an incremental increase over the figures for 2004/05. The key themes which have contributed to this increase are information and communication i.e. provision of customer information systems, and improvements to safety and security i.e. lighting, CCTV. This is consistent with Network Rail's continuing commitment to work with our customers in improving passenger facilities at stations.

**Commentary**

The scores for 2000/01 are presented as an index of 100 for ease of onward tracking of performance. Scores for 2005/06 and preceding years are shown relative to the index base. The number of relevant assets in each category is shown in parenthesis.

## Light maintenance depot – condition index (M19)

### Definition

This measure assesses the overall average condition of light maintenance depots (LMDs) by providing, at each financial year-end, the number of depots in individual average condition ratings of 1 – 5.

### Reporting method

This measure is similar to M17 Station Condition Index. The condition score is an average of the score from 11 elements in the light maintenance depots such as wheel lathes, structure and facilities. The elements are condition rated using a scale of 1 – 5, where one is 'as installed' and five is 'no longer serviceable'.

### Regulatory target

This is covered by 'Other asset condition and serviceability' with no deterioration from 2003/04 levels i.e. 2.7. The tolerance for the depot condition index is assessed as  $\pm 0.1$  on the target.

### Reporting confidence

Reporting of M19 – Light maintenance depot condition index, is confidence rated B2.

### Commentary

The overall score has improved from 2.70 to 2.58. This change is due to work being carried out prior to re-franchising. It is felt that changes in scores are an accurate reflection of work carried out to our assets.

## Results

**Table 107** Light maintenance depot – inspections and condition index (number of depots in each grade)

| Condition grade         | 2001/02      | 2001/03      | 2001/04      | 2001/05      | 2000/06      |
|-------------------------|--------------|--------------|--------------|--------------|--------------|
|                         | 1-year total | 2-year total | 3-year total | 4-year total | 5-year total |
| 1                       |              |              | 2            | 2            | 2            |
| 2                       | 2            | 3            | 17           | 17           | 27           |
| 3                       | 13           | 13           | 15           | 15           | 20           |
| 4                       | 5            | 5            | 5            | 5            | 5            |
| 5                       | 0            | 0            | 0            | 0            | 0            |
| Total                   | 20           | 21           | 39           | 39           | 54           |
| Average condition grade | 3.07         | 3.04         | 2.63         | 2.63         | 2.58         |

**Table 108** Light maintenance depot condition index by territory

| Operating routes/<br>condition grade |   |    |    |   |   | Total   | Average         |
|--------------------------------------|---|----|----|---|---|---------|-----------------|
|                                      | 1 | 2  | 3  | 4 | 5 | 2005/06 | condition grade |
| London North Eastern                 | 1 | 1  | 3  | 0 | 0 | 0       | 2.68            |
| London North Western                 | 1 | 4  | 6  | 2 | 0 | 0       | 2.60            |
| South East – Anglia                  | 0 | 1  | 4  | 2 | 0 | 2.77    | 2.99            |
| South East – Kent                    | 0 | 3  | 0  | 0 | 0 | 2.17    | 2.02            |
| South East – Sussex                  | 0 | 2  | 1  | 1 | 0 | 0       | 2.99            |
| South East – Wessex                  | 0 | 4  | 1  | 0 | 0 | 2.48    | 2.38            |
| Western                              | 0 | 9  | 2  | 0 | 0 | 2.45    | 2.36            |
| England and Wales                    | 2 | 24 | 17 | 5 | 0 | 2.46    | 2.59            |
| Scotland                             | 0 | 3  | 3  | 0 | 0 | 0       | 2.51            |
| Network total                        | 2 | 27 | 20 | 5 | 0 | 2.46    | 2.58            |

Scoring scale: 1 good, 5 poor.

## Network Rail Asset Stewardship Incentive Index (ASII)

### Definition

The ASII is an indication of how asset stewardship is being improved. It is an aggregated index comprising weighted components representing the asset stewardship of elements of track, signalling, electricity and plant and civil engineering.

The 2002/03 actuals (used as the baseline for the target) and 2008/09 incentive target set by ORR together with the actual result for 2005/06 are as follows:

### Results

**Table 109** Asset stewardship incentive index

| Asset measure  | Weightings | 2002/03 actuals | 2005/06 actuals | 2008/09 incentive target |
|--|------------|-----------------|-----------------|--------------------------|
| Track geometry   | 20%        | 1.11            | 0.835           | 1.00                     |
| Broken rails   | 15%        | 444             | 317             | 300                      |
| Level 2 exceedences                                    | 15%        | 1.2             | 0.820           | 0.9                      |
| Points/track circuit failures                          | 10%        | 21,511          | 17,285          | 19,360                   |
| Signalling failures                                    | 20%        | 29,077          | 23,367          | 28,750                   |
| Electrification failures                               | 10%        | 134             | 55              | 133                      |
| Structures and earthworks temporary speed restrictions | 10%        | 152             | 48              | 100                      |
| ASII   |            | 1.20            | 0.803           | 0.90                     |

Results for the year 2005/06 and 2004/05 along with internal targets are as follows:

**Table 110** Results for 2005/06 and 2004/05 (with internal targets)

|      | 2004/05 Actual | 2004/05 Target | 2005/06 Actual | 2005/06 Target |
|------|----------------|----------------|----------------|----------------|
| ASII | 0.898          | 1.063          | 0.803          | 0.850          |





## Section 4 Activity volumes

This section provides data on the level of renewal activity on the network by giving volumes of work undertaken for ten separate measures; four for track renewals, one for signalling renewals and five for 'Civils' (e.g. bridge) renewals. As is the case for many other measures, previous year's data from 2003/04 and before are not separated into the eight operating routes as the company was not structured this way.

With track activity volumes, there are forecasts from the Business Plan 2005/06 included. A degree of variance from forecasts is expected as the details of the planned work are refined in response to more detailed site knowledge, and as engineering priorities are adjusted during the year. These priority changes may be in response to emerging urgent works, to changes in standards, or to changes in funding.

For the first year, the Business Plan 2005/06 also had forecasts for signalling renewal volumes but this only covered major schemes (i.e. excluded level crossings) and so is not comparable with actual volumes delivered. We have commented on progress against these plans in the signalling renewed (M24) section.

There are no forecasts for the 'Civils' activity volumes. This is because the delivery teams work to their budgets with part of their workbanks defined at the start of the year and the rest of the year's workbank for these volumes are defined in more detail as the designs are progressed during the year.

The volumes for 2005/06 have been provided for the network total and by eight operating routes. Due to the re-structuring of the company, only West Coast Route Modernisation and the network totals for historical data have been included for the years before 2004/05.

## Activity Volume KPI

This measure reports the volume of track renewal actually delivered compared to the planned volume and is based on the sum of rail renewal, sleeper renewal and ballast renewal for core track renewal activity (excluding WCRM). The planned volume for 2005/06 was 2280km (930 rail, 665 sleeper and 685 ballast) and the actual volume delivered was 2446km (1076 rail, 653 sleeper and 717 ballast). The index for the year is thus  $2446/2280 = 107$ , compared to a forecast of 100.

## Rail renewed (M20)

### Definition

The total length of track in kilometres where re-railing has been carried out. This measure counts the total length of plain line track where both rails have been replaced; if one rail is replaced the length counts as half.

### Results

The results are shown in Table 111 below.

**Table 111 Rail renewed (kilometres)**

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 | 88                | 69                | 236               | 132               | 72                                   | 44                |
| Non-WCRM             |                   |                   |                   |                   |                                      |                   |
| London North Eastern | –                 | –                 | –                 | 156               | 155                                  | 185               |
| London North Western | –                 | –                 | –                 | 141               | 198                                  | 237               |
| Anglia               | –                 | –                 | –                 | 199               | 132                                  | 101               |
| Kent                 | –                 | –                 | –                 |                   | 58                                   | 58                |
| Sussex               | –                 | –                 | –                 |                   | 23                                   | 27                |
| Wessex               | –                 | –                 | –                 |                   | 73                                   | 76                |
| Western              | –                 | –                 | –                 | 139               | 234                                  | 265               |
| England and Wales    | –                 | –                 | –                 | 635               | 873                                  | 949               |
| Scotland             | –                 | –                 | –                 | 49                | 57                                   | 127               |
| Network total        | 983               | 1,010             | 1,401             | 816               | 1,002                                | 1,120             |

## Sleepers renewed (M21)

### Definition

The total length of track in kilometres where re-sleeping has been carried out.

### Results

**Table 112 Sleepers renewed: all types (kilometres)**

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 | 169               | 137               | 223               | 152               | 68                                   | 91                |
| Non-WCRM             |                   |                   |                   |                   |                                      |                   |
| London North Eastern | –                 | –                 | –                 | 122               | 119                                  | 130               |
| London North Western | –                 | –                 | –                 | 91                | 112                                  | 114               |
| Anglia               | –                 | –                 | –                 | 151               | 100                                  | 83                |
| Kent                 | –                 | –                 | –                 |                   | 23                                   | 27                |
| Sussex               | –                 | –                 | –                 |                   | 18                                   | 12                |
| Wessex               | –                 | –                 | –                 |                   | 55                                   | 52                |
| Western              | –                 | –                 | –                 | 121               | 196                                  | 177               |
| England and Wales    | –                 | –                 | –                 | 485               | 623                                  | 595               |
| Scotland             | –                 | –                 | –                 | 33                | 42                                   | 58                |
| Network total        | 636               | 666               | 837               | 670               | 733                                  | 744               |

**Table 113 Concrete sleepers (kilometres)**

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 |                   | 169               | 137               | 190               | 148                                  | 91                |
| Non-WCRM             |                   |                   |                   |                   |                                      |                   |
| London North Eastern |                   | –                 | –                 | –                 | 48                                   | 58                |
| London North Western |                   | –                 | –                 | –                 | 38                                   | 41                |
| Anglia               |                   | –                 | –                 | –                 | 125                                  | 37                |
| Kent                 |                   | –                 | –                 | –                 |                                      | 27                |
| Sussex               |                   | –                 | –                 | –                 |                                      | 12                |
| Wessex               |                   | –                 | –                 | –                 |                                      | 48                |
| Western              |                   | –                 | –                 | –                 | 78                                   | 138               |
| England and Wales    |                   | –                 | –                 | –                 | 289                                  | 361               |
| Scotland             |                   | –                 | –                 | –                 | 15                                   | 17                |
| Network total        |                   | 347               | 367               | 486               | 452                                  | 469               |

**Table 114 Timber sleepers (kilometres)**

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 |                   | 0                 | 0                 | 0                 | 1                                    | 0                 |
| Non-WCRM             |                   |                   |                   |                   |                                      |                   |
| London North Eastern |                   | –                 | –                 | –                 | 22                                   | 16                |
| London North Western |                   | –                 | –                 | –                 | 0                                    | 11                |
| Anglia               |                   | –                 | –                 | –                 | 4                                    | 0                 |
| Kent                 |                   | –                 | –                 | –                 |                                      | 0                 |
| Sussex               |                   | –                 | –                 | –                 |                                      | 0                 |
| Wessex               |                   | –                 | –                 | –                 |                                      | 0                 |
| Western              |                   | –                 | –                 | –                 | 0                                    | 7                 |
| England and Wales    |                   | –                 | –                 | –                 | 26                                   | 34                |
| Scotland             |                   | –                 | –                 | –                 | 0                                    | 2                 |
| Network total        |                   | 17                | 37                | 51                | 27                                   | 36                |

**Table 115 Steel sleepers (kilometres)**

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 |                   | 0                 | 0                 | 33                | 3                                    | 0                 |
| Non-WCRM             |                   |                   |                   |                   |                                      |                   |
| London North Eastern |                   | –                 | –                 | –                 | 52                                   | 58                |
| London North Western |                   | –                 | –                 | –                 | 53                                   | 60                |
| Anglia               |                   | –                 | –                 | –                 | 22                                   | 47                |
| Kent                 |                   | –                 | –                 | –                 |                                      | 0                 |
| Sussex               |                   | –                 | –                 | –                 |                                      | 0                 |
| Wessex               |                   | –                 | –                 | –                 |                                      | 3                 |
| Western              |                   | –                 | –                 | –                 | 43                                   | 32                |
| England and Wales    |                   | –                 | –                 | –                 | 170                                  | 200               |
| Scotland             |                   | –                 | –                 | –                 | 18                                   | 39                |
| Network total        |                   | 272               | 263               | 300               | 191                                  | 239               |

## Ballast renewed (M22)

### Definition

The total length of track, in kilometres, where re-ballasting has been carried out.

### Results

**Table 116** Ballast renewed: all types (kilometres)

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 | 90                | 90                | 205               | 122               | 67                                   | 81                |
| Non-WCRM             |                   |                   |                   |                   |                                      |                   |
| London North Eastern | –                 | –                 | –                 | 129               | 162                                  | 177               |
| London North Western | –                 | –                 | –                 | 97                | 108                                  | 128               |
| Anglia               | –                 | –                 | –                 | 158               | 95                                   | 85                |
| Kent                 | –                 | –                 | –                 |                   | 23                                   | 27                |
| Sussex               | –                 | –                 | –                 |                   | 18                                   | 12                |
| Wessex               | –                 | –                 | –                 |                   | 53                                   | 52                |
| Western              | –                 | –                 | –                 | 143               | 186                                  | 177               |
| England and Wales    | –                 | –                 | –                 | 527               | 645                                  | 658               |
| Scotland             | –                 | –                 | –                 | 36                | 40                                   | 59                |
| Network total        | 624               | 665               | 812               | 685               | 752                                  | 798               |

**Table 117** Full ballast renewal by excavation (kilometres)

|                      | Actual<br>2003/04 | Actual<br>2004/05 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|
| WCRM                 | 88                | 113               | 81                |
| Non-WCRM             |                   |                   |                   |
| London North Eastern | –                 | 53                | 68                |
| London North Western | –                 | 43                | 40                |
| Anglia               | –                 | 126               | 33                |
| Kent                 | –                 |                   | 18                |
| Sussex               | –                 |                   | 11                |
| Wessex               | –                 |                   | 34                |
| Western              | –                 | 74                | 86                |
| England and Wales    | –                 | 296               | 290               |
| Scotland             | –                 | 18                | 20                |
| Network total        | 388               | 427               | 391               |

**Table 118** Partial reballast – automatic ballast cleaning (kilometres)

|                      | Actual<br>2003/04 | Actual<br>2004/05 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|
| WCRM                 | 84                | 9                 | 0                 |
| Non-WCRM             |                   |                   |                   |
| London North Eastern | –                 | 22                | 50                |
| London North Western | –                 | 1                 | 28                |
| Anglia               | –                 | ]—                | 5                 |
| Kent                 | –                 |                   | 2                 |
| Sussex               | –                 |                   | 0                 |
| Wessex               | –                 |                   | 3                 |
| Western              | –                 | 35                | 59                |
| England and Wales    | –                 | 68                | 147               |
| Scotland             | –                 | 2                 | 0                 |
| Network total        | 122               | 79                | 147               |

**Table 119** Scarify – reballast with steel sleeper relay (kilometres)

|                      | Actual<br>2003/04 | Actual<br>2004/05 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|
| WCRM                 | 32                | 0                 | 0                 |
| Non-WCRM             |                   |                   |                   |
| London North Eastern | –                 | 54                | 58                |
| London North Western | –                 | 53                | 61                |
| Anglia               | –                 | ]—                | 46                |
| Kent                 | –                 |                   | 7                 |
| Sussex               | –                 |                   | 2                 |
| Wessex               | –                 |                   | 16                |
| Western              | –                 | 34                | 32                |
| England and Wales    | –                 | 163               | 222               |
| Scotland             | –                 | 16                | 39                |
| Network total        | 299               | 179               | 261               |

## Switches and crossings renewed (M25)

### Definition

This measure records the total number of switches and crossing (S&C) units that have been renewed.

For previous years this measure has recorded only the number of units installed (i.e. not the number removed and replaced with plain line track or where the asset life has been extended and/or S&C partially renewed). These additional units are now shown in the tables below.

The Business Plan and our unit cost efficiency assessment include figures for S&C equivalent units to give a better reflection of activity delivered by including partial renewals and removed units as well as full renewals. For the 2005/06 Business Plan forecast an S&C equivalent counted a full renewal as 1.0, a removed unit as 1.0 and a life extension or partial/reballasted renewal as 0.33. We have slightly revised this for the latest 2006/07 plan and our efficiency assessment and an S&C equivalent now counts a full renewal as 1.0, a removed unit as 0.5 and a life extension or partial/reballasted renewal as 0.33.

### Results

**Table 120 S&C full renewals (kilometres)**

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 | 26                | 50                | 138               | 170               | 155                                  | 151               |
| Non-WCRM             |                   |                   |                   |                   |                                      |                   |
| London North Eastern | –                 | –                 | –                 | 56                | 72                                   | 75                |
| London North Western | –                 | –                 | –                 | 99                | 91                                   | 95                |
| Anglia               | –                 | –                 | –                 | 92                | 20                                   | 21                |
| Kent                 | –                 | –                 | –                 |                   | 9                                    | 9                 |
| Sussex               | –                 | –                 | –                 |                   | 7                                    | 7                 |
| Wessex               | –                 | –                 | –                 |                   | 65                                   | 69                |
| Western              | –                 | –                 | –                 | 75                | 76                                   | 80                |
| England and Wales    | –                 | –                 | –                 | 322               | 340                                  | 356               |
| Scotland             | –                 | –                 | –                 | 19                | 12                                   | 13                |
| Network total        | 136               | 254               | 373               | 511               | 507                                  | 520               |

**Table 121 S&C removals/recoveries (kilometres)**

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 |                   |                   | –                 | 0                 | 0                                    | 0                 |
| Non-WCRM             |                   |                   |                   |                   |                                      |                   |
| London North Eastern |                   |                   | –                 | 0                 | 0                                    | 0                 |
| London North Western |                   |                   | 4                 | 7                 | 0                                    | 0                 |
| Anglia               |                   |                   | –                 | 0                 | 0                                    | 0                 |
| Kent                 |                   |                   | –                 |                   | 0                                    | 0                 |
| Sussex               |                   |                   | –                 |                   | 0                                    | 0                 |
| Wessex               |                   |                   | –                 |                   | 2                                    | 2                 |
| Western              |                   |                   | 18                | 6                 | 23                                   | 24                |
| England and Wales    |                   |                   | 22                | 13                | 25                                   | 26                |
| Scotland             |                   |                   | –                 | 0                 | 0                                    | 0                 |
| Network total        |                   |                   | 22                | 13                | 25                                   | 26                |

**Table 122 S&C partial renewals/reballasting (kilometres)**

|                      | Actual<br>2001/02 | Actual<br>2002/03 | Actual<br>2003/04 | Actual<br>2004/05 | Business<br>Plan forecast<br>2005/06 | Actual<br>2005/06 |
|----------------------|-------------------|-------------------|-------------------|-------------------|--------------------------------------|-------------------|
| WCRM                 |                   |                   | –                 | 46                | 0                                    | 0                 |
| Non-WCRM             |                   |                   |                   |                   | 0                                    | 0                 |
| London North Eastern |                   |                   | –                 | 0                 | 3                                    | 3                 |
| London North Western |                   |                   | 2                 | 0                 | 0                                    | 0                 |
| Anglia               |                   |                   | –                 | 0                 | 0                                    | 0                 |
| Kent                 |                   |                   | –                 | 0                 | 6                                    | 6                 |
| Sussex               |                   |                   | –                 | 0                 | 5                                    | 5                 |
| Wessex               |                   |                   | –                 | 0                 | 36                                   | 38                |
| Western              |                   |                   | 2                 | 2                 | 0                                    | 0                 |
| England and Wales    |                   |                   | 4                 | 2                 | 50                                   | 52                |
| Scotland             |                   |                   | –                 | 0                 | 0                                    | 0                 |
| Network total        |                   |                   | 4                 | 48                | 50                                   | 52                |

## Signalling renewed (M24)

### Definition

This measure reports the total number of signalling equivalent units (SEUs) which were commissioned each year.

The rules used to count signal renewals as SEUs are set out in 'Definitions for Reporting Signal Renewals', NR/ARM/M24DF. The weightings specified are as follows:

- 100% SEU for a full renewal;
- 50% SEU for an interlocking renewal;
- 100% SEU for the renewal of a level crossing.

### Results

### Commentary

The SEU count is not a measure of renewal activity, but is simply a record of signalling units commissioned in each financial year. The installation of a unit of signalling may take place over a period of time greater than one year, therefore, the commissioning is an indication of work completed, but is not necessarily an indication of the quantum of activity carried out in that year alone. Therefore, the apparently low equivalent SEU count of 278 in 2005/06 does not reflect the increasing investment in new projects, which will be commissioned in future years.

**Table 123 Signalling renewed**

|                      | Actual<br>2001/02<br>(SEUs) | Actual<br>2002/03<br>(SEUs) | Actual<br>2003/04<br>(SEUs) | Actual<br>2004/05<br>(SEUs) | Actual<br>2005/06<br>(SEUs) | Business<br>Plan<br>2005/06 |
|----------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|-----------------------------|
| WCRM                 | –                           | –                           | 87                          | 1002                        | 0                           |                             |
| Non-WCRM             |                             |                             |                             |                             |                             |                             |
| London North Eastern | –                           | –                           | 105                         | 246                         | 3                           |                             |
| London North Western | –                           | –                           | 86                          | 178                         | 96                          |                             |
| Anglia               | –                           | –                           | 19                          | 14                          | 1                           |                             |
| Kent                 | –                           | –                           |                             |                             | 63                          |                             |
| Sussex               | –                           | –                           | 132                         | 104                         | 107                         |                             |
| Wessex               | –                           | –                           |                             |                             | 0                           |                             |
| Western              | –                           | –                           | 63                          | 34                          | 7                           |                             |
| England and Wales    | –                           | –                           | 405                         | 576                         | 277                         |                             |
| Scotland             | –                           | –                           | 112                         | 100                         | 1                           |                             |
| Network Total        | 1,440                       | 810                         | 604                         | 1678                        | 278                         | 254*                        |

\* The forecast stated in our business plan excluded minor works, life extensions and WCRM.

In 2005/06 the major signalling project in the LNW route was Willesden Suburban. This scheme commissioned the equivalent of 92 SEUs. This comprised the replacement of the solid state interlocking equipment only and left the external equipment unchanged. The remaining life of the external equipment provides an upgrade path to a cab signalling system such as ERTMS, should this be available at the time. Should such a system remain unavailable when the external equipment is no longer maintainable, it will be replaced.

On the Kent route the major resignalling scheme was Medway Valley. This scheme commissioned the equivalent of 62 SEUs including renewal of an absolute block signalled area with colour light signalling and Automatic Warning System between Strood and Paddock Wood.

On the Sussex route the major resignalling scheme was Horsham. This scheme commissioned the equivalent of 106 SEUs including the replacement of life expired mechanical interlocking with conventional solid state interlocking.

Eighteen level crossings were renewed across the network of which seven were manual crossing barriers; six were manual crossing barriers with CCTV; three were automatic half barriers; one was automatic barrier crossing locally controlled; and one was miniature warning light.

On WCRM the commissioning at Sandbach-Wilmslow (of 257 SEUs) due in 2005/06 was reprogrammed for delivery in 2006/07. All other commissionings in the 2005/06 Business Plan were delivered.

Other investment in signalling renewals includes £94 million in minor works and £15 million in complementary works. Minor works are signal renewals which are too small to be let as major contracts, such as the replacement of life expired location cases and colour light signals. Complementary works are signal renewals carried out by other delivery groups within Network Rail such as Track and Maintenance.

Revision to SEU volumes for 2003/04 and 2004/05 has been included in the above table following extensive review by Network Rail's Engineering and Delivery functions of the applicable reporting of commissioned signalling renewal work in accordance with this KPI. The main changes have occurred due to correction of the assignment of renewal schemes between routes and amendment to Scotland as the scope of the Edinburgh-Waverley scheme included re-locking and as such only 50% of the volume was applicable for reporting purposes (thus a reduction of 98 SEUs in 2004/05). This 50% reduction was also applicable to the Scunthorpe scheme in LNE (equating to a reduction of 107 SEU). This review indicated the need to express the volume of signalling renewal activity better, which is not transparent in the reporting of commissioned volume alone and for this reason we would like to progress agreeing a revision to the definition for this measure with ORR.



## Bridge renewals and remediation (M23)

### Definition

The total number and square area of bridge decks that have been subject to renewal or remediation, with total cost per scheme greater than £100k. The term 'bridge' includes over- and under- bridges, side of line bridges and footbridges.

### Results

The results are shown in Tables 124 and 125 below.

### Commentary

Network Rail owns some 40,000 bridges (with 68,000 spans) on the rail network: it is the largest asset owner in Britain. During 2005/06, works costing in excess of £100k were undertaken on 157 sites: this represents about 0.4% of the bridge stock. The deck area replaced through such works in 2005/06 was 5,433 m<sup>2</sup>. The cost of such works were broadly in line with the Business Plan. The comparative data for 2003/04 and 2004/05 are 143 and 187 sites; and 5,611 and 10,222 m<sup>2</sup> for replaced deck area. The variations in the number of site works and in the replaced deck area are not significant, they reflect changes in the type, size, complexity and completion date of the works from year to next.

**Table 124** Bridge renewals and remediation: number by task category

|                      | Preventative<br>2005/06 | Repair<br>2005/06 | Strengthening<br>2005/06 | Replacement<br>2005/06 | Total<br>2005/06 |
|----------------------|-------------------------|-------------------|--------------------------|------------------------|------------------|
| WCRM                 | 0                       | 0                 | 0                        | 0                      | 0                |
| Non-WCRM             |                         |                   |                          |                        |                  |
| London North Eastern | 3                       | 10                | 5                        | 13                     | 31               |
| London North Western | 6                       | 33                | 15                       | 13                     | 67               |
| Anglia               | 2                       | 3                 | 0                        | 0                      | 5                |
| Kent                 | 0                       | 1                 | 3                        | 1                      | 5                |
| Sussex               | 4                       | 1                 | 1                        | 1                      | 7                |
| Wessex               | 1                       | 5                 | 5                        | 3                      | 14               |
| Western              | 5                       | 7                 | 0                        | 8                      | 20               |
| England and Wales    | 21                      | 60                | 29                       | 39                     | 149              |
| Scotland             | 0                       | 1                 | 4                        | 3                      | 8                |
| Network total        | 21                      | 61                | 33                       | 42                     | 157              |

**Table 125** Bridge renewals and remediation: square area of deck replacement (actual sq m)

|                      | 2003/04 | 2004/05 | 2005/06 |
|----------------------|---------|---------|---------|
| WCRM                 | 792     | –       | 0       |
| Non-WCRM             |         |         |         |
| London North Eastern | –       | 2,299   | 1,747   |
| North Western        | –       | 3,202   | 1,866   |
| Anglia               | –       | 1,120   | 0       |
| Kent                 | –       |         |         |
| Sussex               | –       |         | 17      |
| Wessex               | –       |         | 135     |
| Western              | –       | 630     | 1,079   |
| England and Wales    | –       | 7,251   | 4,943   |
| Scotland             | –       | 2,971   | 489     |
| Network total        | 5,611   | 10,222  | 5,433   |

## Culverts renewals and remediation (M26)

### Definition

The total number of culverts that have been renewed or where major components have been replaced with a total cost per scheme greater than £50k.

### Results

The results are shown in Table 126 below.

### Commentary

There are about 23,000 culverts on the rail network. During 2005/06, works costing in excess of £50k were undertaken at just nine sites: at eight of these the culvert was replaced. The comparative number of culverts replaced in 2004/05 was five. Such low numbers are because, overall, the stock of culverts is in good condition and also because the cost of most repair works undertaken on them is less than £50k and is not included in this measure.

**Table 126** Culverts renewed 2005/06

|                      | Preventative | Repair | Replacement | Total |
|----------------------|--------------|--------|-------------|-------|
| WCRM                 | 0            | 0      | 0           | 0     |
| Non-WCRM             |              |        |             |       |
| London North Eastern | 0            | 0      | 5           | 5     |
| London North Western | 0            | 0      | 1           | 1     |
| Anglia               | 0            | 0      | 1           | 1     |
| Kent                 | 0            | 0      | 0           | 0     |
| Sussex               | 0            | 0      | 0           | 0     |
| Wessex               | 0            | 0      | 0           | 0     |
| Western              | 0            | 1      | 1           | 2     |
| England and Wales    | 0            | 1      | 8           | 9     |
| Scotland             | 0            | 0      | 0           | 0     |
| Network total        | 0            | 1      | 8           | 9     |

## Retaining walls remediation (M27)

### Definition

The total number and area in square metres of retaining walls of scheme value greater than £50k where renewal works have been carried out.

### Results

The results are shown in Tables 127 and 128 below.

### Commentary

There are about 17,000 retaining walls on the rail network. During 2005/06, works costing in excess of £50k were undertaken at just ten sites: walls were replaced at two sites. The total renewed area of the walls was 2,016 m<sup>2</sup>. The comparative number of works in 2004/05 was eight, and the renewed area was 2,635 m<sup>2</sup>. Such low numbers are because overall, the stock of retaining walls is in good condition and also because the cost of most repair works undertaken on them is less than £50k and is not included in this measure.

**Table 127** Retaining wall renewed: 2005/06 schemes (numbers)

|                      | Preventative | Repair | Replacement | Total |
|----------------------|--------------|--------|-------------|-------|
| WCRM                 | 0            | 0      | 0           | 0     |
| Non-WCRM             |              |        |             |       |
| London North Eastern | 0            | 0      | 2           | 2     |
| London North Western | 0            | 0      | 0           | 0     |
| Anglia               | 0            | 0      | 0           | 0     |
| Kent                 | 0            | 2      | 0           | 2     |
| Sussex               | 0            | 1      | 0           | 1     |
| Wessex               | 0            | 1      | 0           | 1     |
| Western              | 2            | 2      | 0           | 4     |
| England and Wales    | 2            | 6      | 2           | 10    |
| Scotland             | 0            | 0      | 0           | 0     |
| Network total        | 2            | 6      | 2           | 10    |

**Table 128** Retaining wall renewed: area (actual sq m)

|                      | 2002/03 | 2003/04 | 2004/05 | 2005/06 |
|----------------------|---------|---------|---------|---------|
| WCRM                 | 320     | 656     | –       | 0       |
| Non-WCRM             |         |         |         |         |
| London North Eastern | –       | –       | 336     | 200     |
| London North Western | –       | –       | 99      | 0       |
| Anglia               | –       | –       | 1800    | 0       |
| Kent                 | –       | –       |         | 800     |
| Sussex               | –       | –       |         | 6       |
| Wessex               | –       | –       |         | 70      |
| Western              | –       | –       | 400     | 940     |
| England and Wales    | –       | –       | 2,635   | 2,016   |
| Scotland             | –       | –       | 0       | 0       |
| Network total        | 1,208   | 8,811   | 2,635   | 2,016   |

## Earthwork remediation (M28)

### Definition

The total number of earthwork schemes that have been subject to remediation, with total cost per scheme greater than £100k.

### Results

The results are shown in Table 129 below.

### Commentary

There are about 10,000 route kilometres of earthworks along the rail network. Substantial lengths of these are prone to deterioration through the effects of extreme weather, blocked drains, traffic loading, long-term creep

movements, and vegetation. Preventative works are undertaken to safeguard train movements and avoid disruption to train services, but some repair works are required, for example, following periods of wet weather. During 2005/06, works costing in excess of £100k were undertaken at 75 sites: representing 56 preventative works and 19 repair works. The comparative number of works in 2004/05 was 69: 55 preventative works and 14 repair works. These relatively low numbers of repair works reflect the fact that prolonged periods of wet weather have not occurred over large tracts of the rail network in the past couple of years.

**Table 129** Earthwork renewals 2005/06 (number)

|                      | Preventative | Repair | Actual |
|----------------------|--------------|--------|--------|
| WCRM                 | 1            | 0      | 1      |
| Non-WCRM             |              |        |        |
| London North Eastern | 23           | 0      | 23     |
| London North Western | 11           | 10     | 21     |
| Anglia               | 0            | 0      | 0      |
| Kent                 | 1            | 0      | 1      |
| Sussex               | 1            | 0      | 1      |
| Wessex               | 0            | 1      | 1      |
| Western              | 8            | 7      | 15     |
| England & Wales      | 45           | 18     | 63     |
| Scotland             | 12           | 1      | 13     |
| Network total        | 57           | 19     | 76     |

## Tunnel remediation (M29)

### Definition

The total number of remediation schemes on tunnels with a total cost per scheme greater than £50k.

### Results

The results are shown in Table 130 below.

### Commentary

There are about 700 tunnels on the rail network, having a combined length of about 200 miles. Such structures are prone to degradation through, for example, the deleterious effects of water on the lining, and long-term creep movements of the material surrounding the tunnel. Preventative works are undertaken to safeguard train movements and

avoid disruption to train services, but some repair works are required because the degradation of tunnel linings cannot be readily predicted at every site.

During 2005/06, works costing in excess of £50k were undertaken at 39 sites: that is, 16 preventative works and 23 repair works. The comparative data for 2004/05 were 31 sites comprising 11 preventative works and 20 repair works. The successive increase in the number of preventative works undertaken over the past few years represents a shift in policy away from a largely reactive intervention regime of an inherited stock of structures in a poor condition towards one of pro-actively improving the condition of this stock.

**Table 130** Tunnel renewals 2005/06 (number)

|                          | Preventative | Repair    | Actual    |
|--------------------------|--------------|-----------|-----------|
| WCRM                     | 0            | 0         | 0         |
| Non-WCRM                 |              |           |           |
| London North Eastern     | 11           | 1         | 12        |
| London North Western     | 0            | 17        | 17        |
| Anglia                   | 0            | 0         | 0         |
| Kent                     | 0            | 3         | 3         |
| Sussex                   | 0            | 0         | 0         |
| Wessex                   | 0            | 0         | 0         |
| Western                  | 3            | 0         | 3         |
| <b>England and Wales</b> | <b>14</b>    | <b>21</b> | <b>35</b> |
| <b>Scotland</b>          | <b>2</b>     | <b>2</b>  | <b>4</b>  |
| <b>Network total</b>     | <b>16</b>    | <b>23</b> | <b>39</b> |



## Section 5 Safety and environment

The Safety and Environment Plan (S&E Plan) comprised the major pollution prevention programme at light maintenance depots (LMDs) and a provision for small safety related

projects that meet particular safety criteria. Expenditure during the year was as set out in Table 131 below.

**Table 131** Expenditure (£ million)

|                                    | <b>2005/06<br/>Business Plan<br/>forecast</b> | <b>2005/06<br/>Actual<br/>expenditure</b> | <b>2005/06<br/>Variance</b> |
|------------------------------------|---|---|-----------------------------|
| LMD pollution prevention programme | 19  | 21  | (2)                         |
| Other S&E Plan schemes             | 46*   | 10  | 36                          |
| <b>Total</b>                       | <b>65</b>                                     | <b>31</b>                                 | <b>34</b>                   |

\* This was a provision rather than a firm budget.

### Pollution Prevention Programme

This national programme of works relates to securing compliance with the Control of Pollution (Oil Storage) Regulations and the Groundwater Regulations. The priority works at fuel-dispensing depots were successfully completed by the deadline of 1 September 2005. We have now rationalised the remaining works into a new programme covering the remaining depots and over 300 other locations where oil is stored. Planned completion for the full programme is December 2007.

In summary over the last year we have:

- completed phase 1 works at all LMDs in England to achieve compliance with the oil storage regulations, which are not yet applicable in Scotland and Wales
- progressed design work on the full scope of work at the LMDs in Scotland and Wales
- initiated design work on phase 2 improvements to aprons and drainage systems at the LMDs in England
- completed defect surveys of the drainage system at the remaining LMDs and minor oil storage facilities at over 300 other sites.

We plan to continue this work with the following programme:

- continue to implement emergency works at specific sites where contamination occurs, or there is a high risk
- continue design and implementation work to control any remaining risks to groundwater posed by the storage and use of oil at these sites
- undertake design and implementation work at our depots in Scotland and Wales to meet standards equivalent to the oil storage regulations in England
- continue implementation of works to minor oil storage equipment at over 300 other locations, for example, standby generators and signal boxes
- develop, design and subsequently implement improvements to aprons and drainage systems to mitigate any contravention of the ground water regulations at the remaining 42 light maintenance depots.

Implementation of all these works requires agreement with the train operating companies (TOCs) and depot facility operators (DFOs) to be reached. We will accelerate the entire programme to achieve completion by December 2007, one year earlier than previously planned.

### Other S&E Plan Schemes

Our 2005 Business Plan for other S&E schemes was based on a small number of specific schemes and a provision for future, as yet unidentified, safety enhancements that are justified and authorised throughout the year. The provision was also included to fund compliance issues arising as a result of unanticipated legislation changes.

In the 2005 Business Plan, Network Rail committed to concentrate on three main areas that could potentially require safety enhancement funding:

- train accident risk
- other risk to passengers and the public
- workforce safety risk.

All safety enhancement proposals are assessed in accordance with an agreed safety justification process. This is based on cost/benefit criteria; a successful scheme is one that demonstrates that the safety benefits anticipated following implementation, would be broadly equitable or outweigh the costs when calculated using DfT's values for preventing a fatality. Because of the eligibility criteria, it is important to understand that S&E funding is by means of a 'provision' and not budget. During 2005/06 a total of forty-two enhancements were authorised with a total cost of £17.5 million.

The successful enhancements ranged from low cost site specific enhancements (such as a £8k level crossing closure) through to more significant (such as £2.5 million securing safe access arrangements). The authorised enhancements were spread in the three broad risk areas as:

Train accident risk – 27 schemes were authorised in 2005/06 for a total cost of £10.5 million (comprising of 13 level crossing risk reduction or eradication schemes, five signalling enhancements and nine others).

Other risk to passengers and the public – ten enhancement schemes were authorised in 2005/06 for a total cost of £3.2 million (comprising programmes of work to reduce child trespass and effects of vandalism).

Workforce safety risk – five enhancement schemes were authorised for a total cost of £3.8 million (comprising improved access arrangements and a pilot for lighting at strategic junctions).



## Section 6 Expenditure and efficiency

This section provides the actual expenditure on renewals, enhancements and maintenance on the network during 2005/06 as compared to the forecasts reported in the Business Plan 2005.

All financial figures are in 2005/06 prices uplift of 3.4% and are rounded to the nearest £1 million (unless otherwise stated). As a result of this rounding, totals will therefore not necessarily be the exact sum of the individual lines.

Included within this section is:

- a network total for expenditure against the Business Plan 2005 provided together with reconciliations for each of the 26 strategic routes, which align to the traffic flows in the planning areas.

- there are also reconciliations for expenditure on West Coast Main Line and Central
- as maintenance on the network is conducted by territory rather than by strategic route, there is a separate page for maintenance expenditure
- more detailed analysis on variance of expenditure on non-WCRM renewals throughout the network.

Also included in this section is an update on our progress for work on efficiency. This includes information both on efficiencies made during the year as well as on unit costs.

# Expenditure

## Network total expenditure

**Table 132** Expenditure 2005/06 prices (£ million)

|                                | Forecast       | Actual         | Variance      |
|--------------------------------|----------------|----------------|---------------|
| Maintenance                    | 1,232          | 1,195          | -37           |
| <b>Renewals</b>                |                |                |               |
| Track                          | 703.5          | 807.5          | 104.0         |
| Signalling                     | 335.9          | 286.5          | -49.4         |
| Structures                     | 296.1          | 300.1          | 4.0           |
| Electrification                | 42.0           | 53.2           | 11.1          |
| Plant and machinery            | 67.9           | 67.0           | -0.8          |
| Information technology         | 108.9          | 88.4           | -20.5         |
| Telecoms                       | 203.9          | 135.0          | -68.9         |
| Stations                       | 139.9          | 162.6          | 22.7          |
| Depots                         | 11.2           | 40.0           | 28.8          |
| Lineside buildings             | 18.9           | 23.7           | 4.8           |
| Other                          | 32.7           | 36.1           | 3.4           |
| <b>Renewals (non-WCRM)</b>     | <b>1,960.9</b> | <b>2,000.1</b> | <b>39.2</b>   |
| <b>Renewals (WCRM)</b>         | <b>696.3</b>   | <b>673.3</b>   | <b>-23.0</b>  |
| <b>Total renewals</b>          | <b>2,657.2</b> | <b>2,673.4</b> | <b>16.2</b>   |
| <b>Enhancements</b>            |                |                |               |
| <b>Enhancements (non-WCRM)</b> | <b>582.2</b>   | <b>303.4</b>   | <b>-278.8</b> |
| <b>Enhancements (WCRM)</b>     | <b>178.8</b>   | <b>169.7</b>   | <b>-9.1</b>   |
| <b>Total enhancements</b>      | <b>761.0</b>   | <b>473.1</b>   | <b>-287.9</b> |

A breakdown of this network total is shown in the remaining tables in this section giving details of expenditure for the 26 strategic routes, Central (other), West Coast Route Modernisation (WCRM) and Maintenance by territory. The commentary below relates to non-WCRM expenditure – WCRM has a separate page with commentary.

### Reconciliation with Regulatory Accounts

The expenditure figures presented in this Annual Return need three adjustments to reconcile to the Regulatory Accounts:

1. Enhancements – the Annual Return includes £67 million of third party funded schemes that are not reported in our accounts

2. Renewals – the Annual Return includes expenditure on WCRM power supply points (£13 million) to be consistent with the renewals forecast in the 2005 Business Plan that was classified as operating cost in the accounts
3. Maintenance – the Annual Return includes £3 million on the S&E plan.

As reported in the regulatory accounts, operating expenditure in the year was £1,130 million compared with the ACR 2003 Final Determination of £1,196 million. Within this total, controllable opex was £865 million compared with the ACR allowance of £960 million and non-controllable opex was £265 million compared with an ACR allowance of £236 million.

### Commentary

The following provides explanations which also relates to many of the variances in the routes. For this reason they are not repeated under the Route commentaries and only additional route specific explanations are included for each route.

### Renewals

#### Track

The 2005/06 spend for track renewals is £808 million compared to the business plan forecast of £704 million, an increase of £104 million. Key reasons for the increase are:

- based on our experiences in 2004/05, we held an additional central provision (a deliverability overlay) of £46 million for the deliverability of track renewals, to be released as required during the year. As the track renewals programme delivered its full outputs for the year this additional £46 million was spent
- to improve the overall performance of the network, we released an additional £15 million of funds to the maintenance teams to respond at short notice to emerging risks. This funding was spent mainly on re-railing activities to prevent the imposition of TSRs and has contributed to the overall reduction in TSRs on the network
- there has been an escalation in track renewals prices as £11 million more than the RPI provision that is included in our ACR 2003 settlement was spent during the year. The increase in price levels was driven by the increase in input prices of materials, in particular global steel prices, and construction industry labour rates. In addition the track renewals programme also fell short in the delivery of £8 million of efficiencies due to the settlement of a number of commercial issues
- £4 million of work in Scotland was brought forward from 2006/07 for efficiency purposes as the work was contiguous with other sites within the programme.

#### Signalling

The £49.4 million underspend was the result of activity efficiency (£34.6 million), planned slippage to maximise efficiency (£6.5 million), scope changes (£8.8 million) and general slippage (£0.5 million).

Good progress has been made with delivering the efficiency programme over the past year generating further efficiencies above the targets in the Business Plan. A decrease in the unit prices of SEUs delivered with projects such as Port Talbot, Coventry and Knottingley and Ferrybridge has contributed to this.

We have delayed awards of Leamington and North Erewash part 1 so that we could competitively tender a larger volume to the market at the same time. This approach has also been adopted for control centre buildings and level crossings where asset condition will allow us sufficient time to align renewals dates.

#### Electrification

The £11.1 million variance is mainly due to acceleration of work from future years, notably overhead line renewals on the ECML.

#### Telecoms

The major variance in telecoms relates to FTN/GSM-R which accounts for £60 million of the £69 million underspend. Analysis of this underspend can be found under the Central (Other) heading.

#### Stations and depots

A significant amount of slippage, both planned and unplanned was expected based on past experience. As a result a deliverability overlay was included in the Business Plan. Not all this slippage occurred and combined with the unplanned roll-over of work not undertaken in 2004/05, led to significantly higher expenditure than originally planned. There has also been additional reactive maintenance work on specific route depots.

#### Enhancements

The key variances were in centrally held expenditure – this is explained in more detail under the Central (Other) heading.

## Route 1 Kent

**Table 133** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 32.2        | 30.6        | -1.6        |
| Signalling                | 7.5         | 11.4        | 3.9         |
| Structures                | 14.4        | 14.2        | -0.2        |
| Electrification           | 6.1         | 11.0        | 4.9         |
| Plant and machinery       | 1.7         | 0.3         | -1.4        |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 0.0         | 0.0         | 0.0         |
| Stations                  | 11.0        | 13.5        | 2.5         |
| Depots                    | 0.0         | 2.8         | 2.8         |
| Lineside buildings        | 0.0         | 0.2         | 0.2         |
| Other                     | 0.0         | 0.7         | 0.7         |
| <b>Total renewals</b>     | <b>72.9</b> | <b>84.7</b> | <b>11.8</b> |
| <b>Total enhancements</b> | <b>2.7</b>  | <b>2.2</b>  | <b>-0.5</b> |

### Commentary

#### Track

Overall spend was in line with the Business Plan with the exception of Rochester S&C. The S&C renewal could not be completed in the year due to possession clashes with CTRL works.

#### Signalling

The £3.9 million variance was largely due to the Medway Valley project (£6.4 million) that had previously been allocated to the Central (Other) section in the Business Plan. There was also planned slippage on East Kent resignalling (£0.6 million) which contributed to this variance. As well as this, there was an efficiency on Sheerness resignalling (£0.8 million) as the scope was fully defined and the works were able to be completed in 2004/05.

#### Electrification

The £4.9 million overspend is due to an acceleration from future years of transformer rectifiers (£2.0 million) and switchgear and conductor rail renewals (£2.9 million).

#### Plant

The £1.4 million underspend is due to slippage of the points heating programme of work to take advantage from new contracting arrangements.

#### Depots

The £2.8 million represents the unplanned roll-over of the Depots Renewals programme from 2004/05.

## Route 2 Brighton Main Line and Sussex

**Table 134** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| Renewals                  |             |             |             |
| Track                     | 18.7        | 21.6        | 2.8         |
| Signalling                | 12.3        | 13.4        | 1.1         |
| Structures                | 10.8        | 9.4         | -1.4        |
| Electrification           | 4.3         | 5.8         | 1.5         |
| Plant and machinery       | 0.5         | 0.2         | -0.3        |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 0.2         | 1.3         | 1.1         |
| Stations                  | 8.6         | 10.5        | 1.9         |
| Depots                    | 0.0         | 3.4         | 3.4         |
| Lineside buildings        | 0.0         | 0.2         | 0.2         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>55.5</b> | <b>65.7</b> | <b>10.2</b> |
| <b>Total enhancements</b> | <b>1.3</b>  | <b>1.3</b>  | <b>0.0</b>  |

### Commentary

#### Signalling

The £1.1 million variance is largely due to additional costs incurred on the Horsham resignalling project (£1.8 million) offset by deferral of Arun Valley signal conversions (£0.9 million) due to difficulties developing the project.

#### Structures

The variance is mainly due to efficiencies delivered on Riddlesdown Viaduct (£1.5 million).

#### Electrification

The £1.5 million overspend is due to acceleration from future years on a number of projects including feeder cable and switchgear renewals.

#### Depots

The overspend against Business Plan was due to reactive maintenance required on route depots.

## Route 3 South West Main Line

**Table 135** Expenditure 2005/06 prices (£ million)

|                           | Forecast     | Actual       | Variance   |
|---------------------------|--------------|--------------|------------|
| <b>Renewals</b>           |              |              |            |
| Track                     | 61.2         | 73.6         | 12.4       |
| Signalling                | 45.4         | 36.6         | -8.9       |
| Structures                | 12.6         | 8.9          | -3.7       |
| Electrification           | 3.7          | 5.4          | 1.7        |
| Plant and machinery       | 0.3          | 0.3          | 0.0        |
| Information technology    | 0.0          | 0.0          | 0.0        |
| Telecoms                  | 0.0          | 0.1          | 0.1        |
| Stations                  | 12.7         | 15.8         | 3.1        |
| Depots                    | 0.0          | 1.3          | 1.3        |
| Lineside buildings        | 0.0          | 0.0          | 0.0        |
| Other                     | 0.0          | 0.0          | 0.0        |
| <b>Total renewals</b>     | <b>136.0</b> | <b>142.0</b> | <b>6.0</b> |
| <b>Total enhancements</b> | <b>1.2</b>   | <b>6.2</b>   | <b>5.0</b> |

### Commentary

#### Track

The variance is due to the major S&C renewal at Woking being delivered in the year as well as additional investment in TSR removal across the routes.

#### Signalling

The £8.9 million variance was largely caused by unplanned slippage on Basingstoke Resignalling (£6.6 million) following delays in awarding the main contract; this has no impact on the commissioning date. The level crossings programme in the Feltham area (£1.5 million)

has slipped whilst an efficient contract was agreed. The start of the Farncombe to Petersfield resignalling project (£0.7 million) has been re-phased into 2006/07.

#### Structures

There was planned slippage on Hamble Viaduct (£1.3 million) with works forecast into 2006/07 plus delivery on efficiencies as the target cost was lower than estimated. Efficiencies were delivered on Battledown Flyover (£0.5 million), and the slippage of River Wey (£0.8 million) was due to difficulty in securing possessions.

## Route 4 Wessex Routes

**Table 136** Expenditure 2005/06 prices (£ million)

|                           | Forecast   | Actual      | Variance   |
|---------------------------|------------|-------------|------------|
| <b>Renewals</b>           |            |             |            |
| Track                     | 4.1        | 6.1         | 2.0        |
| Signalling                | 0.9        | 1.3         | 0.4        |
| Structures                | 1.5        | 0.4         | -1.1       |
| Electrification           | 0.0        | 0.0         | 0.0        |
| Plant and machinery       | 0.0        | 0.0         | 0.0        |
| Information technology    | 0.0        | 0.0         | 0.0        |
| Telecoms                  | 0.0        | 0.0         | 0.0        |
| Stations                  | 0.0        | 5.1         | 5.1        |
| Depots                    | 0.0        | 1.0         | 1.0        |
| Lineside buildings        | 0.0        | 0.2         | 0.2        |
| Other                     | 0.0        | 0.0         | 0.0        |
| <b>Total renewals</b>     | <b>6.5</b> | <b>14.1</b> | <b>7.6</b> |
| <b>Total enhancements</b> | <b>0.0</b> | <b>0.0</b>  | <b>0.0</b> |

### Commentary

#### Stations

The variance is principally due to work rolled-over from 2004/05 and works brought forward from future years. There was £0.8 million unplanned roll-over of asbestos removal works from 2004/05; £1.6 million unplanned roll-over

of platform repair works from 2004/05 at West Byfleet and reactive building works across the route. £2.7 million work was also brought forward for repair works to platforms, canopies, car parks at various locations.

## Route 5 West Anglia

**Table 137** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 32.4        | 36.1        | 3.7         |
| Signalling                | 5.2         | 2.2         | -3.0        |
| Structures                | 4.4         | 3.6         | -0.8        |
| Electrification           | 0.0         | 0.0         | 0.0         |
| Plant and machinery       | 0.0         | 0.1         | 0.1         |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 0.2         | 0.3         | 0.1         |
| Stations                  | 2.9         | 8.4         | 5.5         |
| Depots                    | 0.1         | 1.0         | 0.9         |
| Lineside buildings        | 0.4         | 0.4         | 0.0         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>45.6</b> | <b>52.1</b> | <b>6.5</b>  |
| <b>Total enhancements</b> | <b>1.7</b>  | <b>0.8</b>  | <b>-0.9</b> |

### Commentary

#### Signalling

The £3.0 million variance is largely due to unplanned slippage into 2006/07 on Duxford and Hinxton level crossings (£1.5 million) and Spooner Row level crossing (£0.9 million) due to internal resource constraints.

#### Stations

Spend in excess of plan consists of £0.7 million deliverability overlay and £4.8 million on MP&I Station Renewals brought forward from 2006/07.

## Route 6 North London Line and Thameside

**Table 138** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 15.3        | 15.1        | -0.2        |
| Signalling                | 1.7         | 1.4         | -0.3        |
| Structures                | 4.5         | 6.2         | 1.7         |
| Electrification           | 2.4         | 1.9         | -0.5        |
| Plant and machinery       | 0.0         | 0.1         | 0.1         |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 0.0         | 0.0         | 0.0         |
| Stations                  | 2.0         | 3.7         | 1.7         |
| Depots                    | 0.0         | 0.8         | 0.8         |
| Lineside buildings        | 0.5         | 0.5         | 0.0         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>26.4</b> | <b>29.6</b> | <b>3.3</b>  |
| <b>Total enhancements</b> | <b>0.7</b>  | <b>0.2</b>  | <b>-0.5</b> |

### Commentary

#### Structures and stations

The largest variances are for these assets and are principally due to works accelerated from future years.



## Route 7 Great Eastern

**Table 139** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance   |
|---------------------------|-------------|-------------|------------|
| <b>Renewals</b>           |             |             |            |
| Track                     | 32.2        | 39.6        | 7.3        |
| Signalling                | 7.4         | 5.4         | -2.0       |
| Structures                | 8.3         | 5.6         | -2.7       |
| Electrification           | 0.4         | 1.7         | 1.3        |
| Plant and machinery       | 0.1         | 0.2         | 0.1        |
| Information technology    | 0.0         | 0.0         | 0.0        |
| Telecoms                  | 1.9         | 1.7         | -0.2       |
| Stations                  | 8.1         | 8.2         | 0.1        |
| Depots                    | 1.7         | 1.6         | -0.1       |
| Lineside buildings        | 1.3         | 1.3         | 0.0        |
| Other                     | 0.0         | 0.0         | 0.0        |
| <b>Total renewals</b>     | <b>61.5</b> | <b>65.3</b> | <b>3.8</b> |
| <b>Total enhancements</b> | <b>0.7</b>  | <b>0.9</b>  | <b>0.2</b> |

### Commentary

#### Track

In addition to the reasons under the Network Total, we have experienced significant cost pressure due to the increased renewals around level crossings and on single lines.

#### Signalling

The £2.0 million variance was largely caused by slippage on Colchester Clacton signalling renewals (£0.7 million) due to delays to scheme plan development and signal sighting. There is also unplanned slippage on Cantley minor renewals (£0.8 million).

#### Electrification

The £1.3 million variance is due to acceleration of work on Romford Electrical Control Room (£0.7 million), campaign changes (£0.3 million) and other minor renewals (£0.3 million).

#### Structures

Implementation works of the Thrandeston Bog (£2.2 million) project were deferred to 2007/08 due to complications following the initial design development, requiring a complete re-evaluation of the project (including delivery strategy).

## Route 8 East Coast Main Line

**Table 140** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance     |
|---------------------------|-------------|-------------|--------------|
| <b>Renewals</b>           |             |             |              |
| Track                     | 37.5        | 45.9        | 8.4          |
| Signalling                | 12.4        | 11.5        | -0.9         |
| Structures                | 7.5         | 7.0         | -0.5         |
| Electrification           | 9.8         | 12.8        | 3.0          |
| Plant and machinery       | 2.9         | 0.8         | -2.1         |
| Information technology    | 0.0         | 0.0         | 0.0          |
| Telecoms                  | 0.1         | 4.6         | 4.5          |
| Stations                  | 12.1        | 10.2        | -1.9         |
| Depots                    | 0.7         | 1.2         | 0.5          |
| Lineside buildings        | 0.4         | 0.5         | 0.1          |
| Other                     | 0.0         | 0.0         | 0.0          |
| <b>Total renewals</b>     | <b>83.2</b> | <b>94.5</b> | <b>11.3</b>  |
| <b>Total enhancements</b> | <b>34.6</b> | <b>10.5</b> | <b>-24.1</b> |

### Commentary

#### Electrification

The £3.0 million overspend is primarily due to the acceleration of a significant amount of catenary and spanwire renewals between Kings Cross and Peterborough. We have been able to achieve efficiencies from competitively tendering this work.

#### Plant and Machinery

The £2.1 million underspend is mainly due to depot plant (£1.8 million). Spend incurred in the year (£0.5 million) has been allocated to depot renewals with the balance of £1.3 million slipping into the first quarter of 2006/07.

#### Telecoms

The £4.5 million variance was largely caused by expenditure on Doncaster concentrator renewals (£1.5 million), concentrator renewals in the Wakefield area (£0.7 million) and West Riding area (£0.7 million) and Concentrator

Renewals (Package 4) (£0.4 million) that had initially been allocated to the Central (Other) route in the Business Plan.

#### Stations

The planned slippage (£1.9 million) of Kings Cross major renewals was due to the inclusion of Platform Y into the project scope. This has also had the benefit of maximising efficiencies on design costs.

#### Enhancements

There was a £20 million slippage of the LUL Kings Cross project causing deferral of the Network Rail contribution to this project. There was also £1.2 million deferral of the Kings Cross programme start up works to 2006/07; £0.9 million efficiencies on Peterborough bi-directional signalling; £0.5 million efficiencies on Allington Chord; and £3.6 million of anticipated third party projects not commenced.

## Route 9 Northeast Routes

| Table 141 Expenditure 2005/06 prices (£ million) |             |             |             |
|--|-------------|-------------|-------------|
|  | Forecast    | Actual      | Variance    |
| <b>Renewals</b>                                  |             |             |             |
| Track  | 11.3        | 9.9         | -1.4        |
| Signalling                                       | 3.3         | 3.1         | -0.2        |
| Structures                                       | 12.5        | 12.3        | -0.2        |
| Electrification                                  | 0.3         | -0.6        | -0.9        |
| Plant and machinery                              | 0.1         | 0.0         | -0.1        |
| Information technology                           | 0.0         | 0.0         | 0.0         |
| Telecoms   | 0.0         | 0.2         | 0.2         |
| Stations   | 0.3         | 2.4         | 2.1         |
| Depots   | 0.0         | 0.0         | 0.0         |
| Lineside buildings                               | 0.1         | 0.1         | 0.0         |
| Other  | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>                            | <b>28.0</b> | <b>27.4</b> | <b>-0.7</b> |
| <b>Total enhancements</b>                        | <b>2.5</b>  | <b>0.4</b>  | <b>-2.1</b> |

### Commentary

#### Electrification

The £0.9 million variance is mainly due to a credit of £0.6 million received from an insurance recovery in respect of works completed at Pallion sub-station. This had been treated as expenditure in the previous year.

#### Stations

There was £2.1 million of unplanned rollover of station maintenance across North East Route specific projects from 2004/05.

#### Enhancements

Slippage of snagging works on Sunderland Direct (£1.1 million) and anticipated third party projects were not commenced (£1.2 million).

## Route 10 North Transpennine, North and West Yorks

**Table 142** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 22.6        | 27.1        | 4.5         |
| Signalling                | 28.4        | 32.5        | 4.1         |
| Structures                | 9.3         | 9.0         | -0.3        |
| Electrification           | 0.0         | 0.1         | 0.1         |
| Plant and machinery       | 2.4         | 0.1         | -2.3        |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 0.6         | 0.0         | -0.6        |
| Stations                  | 2.6         | 3.7         | 1.0         |
| Depots                    | 1.0         | 1.8         | 0.8         |
| Lineside buildings        | 0.2         | 0.3         | 0.1         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>67.1</b> | <b>74.5</b> | <b>7.5</b>  |
| <b>Total enhancements</b> | <b>1.5</b>  | <b>1.4</b>  | <b>-0.1</b> |

### Commentary

#### Signalling

The £4.1 million variance was largely due to planned minor renewals (£5.0 million) that had previously been allocated to the Central (Other) section in the business plan. There is also additional expenditure on Hambleton interlocking renewal (£1.0 million) and Healey Mills loc renewals (£0.8 million). These variances are offset by efficiencies of £2.9 million on the

Knottingley – Ferrybridge renewal arising from contractor efficiencies.

#### Plant and machinery

The £2.3 million underspend is mainly due to depot plant (£1.8 million). Spend incurred in the year (£0.8 million) has been allocated to depot renewals with the balance of £1.0 million slipping into the first quarter of 2006/07.

## Route 11 South Transpennine, South Yorks and Lincs

| Table 143 Expenditure 2005/06 prices (£ million) |             |             |              |
|--|-------------|-------------|--------------|
|  | Forecast    | Actual      | Variance     |
| <b>Renewals</b>                                  |             |             |              |
| Track  | 53.5        | 38.6        | -15.0        |
| Signalling                                       | 16.8        | 16.9        | 0.1          |
| Structures                                       | 6.7         | 7.3         | 0.6          |
| Electrification                                  | 0.0         | 0.0         | 0.0          |
| Plant and machinery                              | 1.1         | 0.6         | -0.5         |
| Information technology                           | 0.0         | 0.0         | 0.0          |
| Telecoms   | 0.0         | 0.0         | 0.0          |
| Stations   | 0.5         | 0.8         | 0.3          |
| Depots   | 0.3         | 0.6         | 0.3          |
| Lineside buildings                               | 0.2         | 0.2         | 0.0          |
| Other  | 0.0         | 0.0         | 0.0          |
| <b>Total renewals</b>                            | <b>79.2</b> | <b>64.9</b> | <b>-14.2</b> |
| <b>Total enhancements</b>                        | <b>4.5</b>  | <b>3.6</b>  | <b>-0.9</b>  |

### Commentary

#### Track

Spend was below plan due to the deferral of the number of S&C renewals on the route to allow the acceleration of the Foreign Ore S&C renewal.

## Route 12 Reading to Penzance

| Table 144 Expenditure 2005/06 prices (£ million) |             |             |             |
|--|-------------|-------------|-------------|
|  | Forecast    | Actual      | Variance    |
| <b>Renewals</b>                                  |             |             |             |
| Track  | 15.3        | 24.3        | 9.0         |
| Signalling                                       | 3.4         | 2.9         | -0.5        |
| Structures                                       | 2.2         | 2.4         | 0.2         |
| Electrification                                  | 0.0         | 0.0         | 0.0         |
| Plant and machinery                              | 0.0         | 0.2         | 0.2         |
| Information technology                           | 0.0         | 0.0         | 0.0         |
| Telecoms   | 0.0         | 0.0         | 0.0         |
| Stations   | 0.0         | 0.2         | 0.1         |
| Depots   | 0.1         | 1.8         | 1.7         |
| Lineside buildings                               | 0.0         | 0.0         | 0.0         |
| Other  | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>                            | <b>21.0</b> | <b>31.7</b> | <b>10.7</b> |
| <b>Total enhancements</b>                        | <b>5.5</b>  | <b>-0.6</b> | <b>-6.1</b> |

### Commentary

#### Track

In addition to the reasons under the Network Total, we also took advantage of a series of possession opportunities to complete targeted steel renewals on a number of lines in the Newquay and Newton Abbott area.

#### Enhancements

A project in Falmouth delayed by a 3rd Party accounts for £4.7 million and the settlement of claims on Probus-Burngullow allowed the release of provisions during the year (£1.0 million).

## Route 13 Great Western Main Line

**Table 145** Expenditure 2005/06 prices (£ million)

|                           | Forecast     | Actual       | Variance    |
|---------------------------|--------------|--------------|-------------|
| <b>Renewals</b>           |              |              |             |
| Track                     | 71.8         | 151.9        | 80.1        |
| Signalling                | 27.6         | 23.7         | -3.9        |
| Structures                | 23.0         | 25.8         | 2.8         |
| Electrification           | 0.0          | 0.0          | 0.0         |
| Plant and machinery       | 1.7          | 2.0          | 0.3         |
| Information technology    | 0.0          | 0.0          | 0.0         |
| Telecoms                  | 2.8          | 2.1          | -0.7        |
| Stations                  | 1.9          | 5.8          | 3.8         |
| Depots                    | 0.1          | 0.1          | 0.0         |
| Lineside buildings        | 0.0          | 0.0          | 0.0         |
| Other                     | 0.0          | 0.0          | 0.0         |
| <b>Total renewals</b>     | <b>128.8</b> | <b>211.3</b> | <b>82.5</b> |
| <b>Total enhancements</b> | <b>9.7</b>   | <b>9.0</b>   | <b>-0.7</b> |

### Commentary

#### Track

2005/06 saw the successful introduction of the High Output Track Renewals System and Ballast cleaners onto the GWML. As well as the significant renewals delivered by the system, we continued the high volume of conventional plain line and S&C renewals. Although this work had been planned for the year, an error in the compiling of the data resulted in an inaccurate allocation between Routes 13, 14, 15.

#### Signalling

The £3.9 million variance was mainly due to Port Talbot resignalling (£5.4 million) arising from contractor efficiencies offset by minor renewals (£1.5 million) that had previously been allocated to the Central (Other) section of the Business Plan.

#### Structures

Paddington Long Term Vehicular Access (LTVA) (£4 million) was reclassified to renewals but was initially allocated as an enhancement within the plan.

#### Telecoms

The £0.7 million variance was largely caused by planned slippage into 2006/07 of the Newport SPT concentrator renewal (£0.5 million) to align delivery with the Newport FTN programme, thereby generating efficiencies. The same project also experienced some contractor delays leading to unplanned slippage (£0.2 million).

## Route 14 South and Central Wales and Borders

| Table 146 Expenditure 2005/06 prices (£ million) |             |             |              |
|--|-------------|-------------|--------------|
|  | Forecast    | Actual      | Variance     |
| <b>Renewals</b>                                  |             |             |              |
| Track  | 21.6        | 7.0         | -14.5        |
| Signalling                                       | 3.0         | 3.0         | 0.0          |
| Structures                                       | 3.5         | 5.5         | 2.0          |
| Electrification                                  | 0.0         | 0.0         | 0.0          |
| Plant and machinery                              | 0.0         | 0.2         | 0.2          |
| Information technology                           | 0.0         | 0.0         | 0.0          |
| Telecoms   | 0.2         | 0.0         | -0.2         |
| Stations   | 0.0         | 0.3         | 0.3          |
| Depots   | 0.0         | 0.1         | 0.1          |
| Lineside buildings                               | 0.0         | 0.0         | 0.0          |
| Other  | 0.0         | 0.0         | 0.0          |
| <b>Total renewals</b>                            | <b>28.3</b> | <b>16.1</b> | <b>-12.3</b> |
| <b>Total enhancements</b>                        | <b>0.1</b>  | <b>0.3</b>  | <b>0.2</b>   |

### Commentary

#### Track

As per Route 13, an inaccurate allocation of the costs between Route 13, 14 and 15 overstated the Business Plan provision for this route.

#### Structures

The variance is due to slippage of Waunawrlwydd Overbridge Gowerton project from 2004/2005 (£0.5 million) and emergency works on Friog Sea Wall (£1.3 million).

## Route 15 South Wales Valleys

| Table 147 Expenditure 2005/06 prices (£ million) |             |            |             |
|--|-------------|------------|-------------|
|  | Forecast    | Actual     | Variance    |
| <b>Renewals</b>                                  |             |            |             |
| Track  | 3.6         | 0.5        | -3.1        |
| Signalling                                       | 3.7         | 2.1        | -1.6        |
| Structures                                       | 2.0         | 2.4        | 0.3         |
| Electrification                                  | 0.0         | 0.0        | 0.0         |
| Plant and machinery                              | 0.0         | 0.0        | 0.0         |
| Information technology                           | 0.0         | 0.0        | 0.0         |
| Telecoms   | 0.0         | 0.0        | 0.0         |
| Stations   | 0.0         | 0.1        | 0.0         |
| Depots   | 0.0         | 0.0        | 0.0         |
| Lineside buildings                               | 0.0         | 0.0        | 0.0         |
| Other  | 0.0         | 0.0        | 0.0         |
| <b>Total renewals</b>                            | <b>9.4</b>  | <b>5.0</b> | <b>-4.4</b> |
| <b>Total enhancements</b>                        | <b>10.7</b> | <b>7.4</b> | <b>-3.3</b> |

### Commentary

#### Track

As per Route 13, an inaccurate allocation of the costs between Route 13, 14 and 15 overstated the Business Plan provision for this route.

#### Signalling

The £1.6 million variance is due to deferral of work at Ystrad Rhondda to replace train operated points due to technical issues

(£1.0 million) and delays to Cardiff resignalling (£0.6 million) due to internal resource constraints.

#### Enhancements

The variance is due to Energlyn project (£2.3 million) and Merthyr frequency enhancements (£0.2 million) being deferred by the funders of these projects.

## Route 16 Chilterns

**Table 148** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 9.0         | 11.0        | 2.0         |
| Signalling                | 0.0         | 1.0         | 1.0         |
| Structures                | 9.0         | 8.8         | -0.2        |
| Electrification           | 0.0         | 0.0         | 0.0         |
| Plant and machinery       | 0.0         | 0.0         | 0.0         |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 1.1         | 0.0         | -1.1        |
| Stations                  | 2.4         | 0.6         | -1.8        |
| Depots                    | 0.0         | 0.0         | 0.0         |
| Lineside buildings        | 0.0         | 0.0         | 0.0         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>21.5</b> | <b>21.5</b> | <b>-0.1</b> |
| <b>Total enhancements</b> | <b>0.8</b>  | <b>2.0</b>  | <b>1.2</b>  |

### Commentary

#### Signalling

The £1.0 million variance was largely due to minor works that had previously been allocated to the Central (Other) section in the Business Plan.

#### Telecoms

The £1.1 million variance is due to deferral of the Marylebone concentrator renewal project until 2006/07.

#### Stations

This variance is as a result of scope changes on general station L&B and P&M renewals across the route (£1 million) and Chiltern Station Reactive Renewals (£0.8 million). These works have been deferred to 2006/07.

#### Enhancements

The variance is due to additional works at Gerrards Cross following the physical collapse of third party works (£1 million).



## Route 17 West Midlands

**Table 149** Expenditure 2005/06 prices (£ million)

|                           | Forecast     | Actual       | Variance    |
|---------------------------|--------------|--------------|-------------|
| <b>Renewals</b>           |              |              |             |
| Track                     | 57.0         | 64.4         | 7.4         |
| Signalling                | 29.4         | 24.7         | -4.7        |
| Structures                | 13.2         | 12.4         | -0.8        |
| Electrification           | 2.7          | 3.1          | 0.4         |
| Plant and machinery       | 1.9          | 0.9          | -1.0        |
| Information technology    | 0.0          | 0.0          | 0.0         |
| Telecoms                  | 0.4          | 1.0          | 0.6         |
| Stations                  | 2.7          | 2.6          | -0.1        |
| Depots                    | 0.4          | 4.1          | 3.7         |
| Lineside buildings        | 0.0          | 0.0          | 0.0         |
| Other                     | 0.0          | 0.0          | 0.0         |
| <b>Total renewals</b>     | <b>107.8</b> | <b>113.2</b> | <b>5.3</b>  |
| <b>Total enhancements</b> | <b>5.1</b>   | <b>4.1</b>   | <b>-1.0</b> |

### Commentary

#### Signalling

The £4.7 million variance was due to:

- Leamington resignalling (£2.9 million); re-phasing of programme to accommodate Tyseley South junction enhancement with commissioning on schedule for Easter 2007
- Coventry resignalling (£1.6 million); re-phasing of programme to ensure efficient contract awarded with commissioning on schedule for October 2007
- Codsall-Madeley resignalling (£0.9 million net); due to efficiencies (£2.3 million) offset by acceleration of future year's work (£1.4 million)

- West Midlands resignalling project (£0.8 million); due to contractor efficiencies
- Minor works (£1.5 million); that had previously been allocated to the Central (Other) route in the Business Plan.

#### Telecoms

The £0.6 million variance is due to acceleration of expenditure on Walsall concentrator renewal (£0.4 million) and Saltley concentrator renewal (£0.2 million).

## Route 18 West Coast Main Line

**Table 150** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 13.5        | 16.0        | 2.5         |
| Signalling                | 10.6        | 13.7        | 3.1         |
| Structures                | 1.4         | 1.3         | -0.1        |
| Electrification           | 4.9         | 3.6         | -1.3        |
| Plant and machinery       | 0.3         | 0.8         | 0.5         |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 0.7         | 3.1         | 2.4         |
| Stations                  | 4.6         | 3.3         | -1.2        |
| Depots                    | 1.1         | 1.8         | 0.7         |
| Lineside buildings        | 0.2         | 0.2         | 0.0         |
| Other                     | 0.0         | 4.9         | 4.9         |
| <b>Total renewals</b>     | <b>37.3</b> | <b>48.7</b> | <b>11.5</b> |
| <b>Total enhancements</b> | <b>3.2</b>  | <b>1.9</b>  | <b>-1.3</b> |

### Commentary

#### Signalling

The £3.1 million variance is mainly due to: emergency works on Garston Signal Box reinstatement (£1.6 million); additional contractor and material costs on the Willesden suburban project (£0.8 million); and additional scope on Watford North level crossing renewal (£0.5 million).

## Route 19 Midlands Main Line and East Midlands

**Table 151** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual       | Variance   |
|---------------------------|-------------|--------------|------------|
| <b>Renewals</b>           |             |              |            |
| Track                     | 53.0        | 62.9         | 9.9        |
| Signalling                | 25.1        | 25.5         | 0.4        |
| Structures                | 8.1         | 7.8          | -0.3       |
| Electrification           | 0.2         | 0.1          | -0.1       |
| Plant and machinery       | 3.7         | 0.6          | -3.1       |
| Information technology    | 0.0         | 0.0          | 0.0        |
| Telecoms                  | 1.3         | 1.7          | 0.4        |
| Stations                  | 2.1         | 2.7          | 0.6        |
| Depots                    | 0.7         | 0.6          | -0.1       |
| Lineside buildings        | 0.0         | 1.6          | 1.6        |
| Other                     | 0.0         | 0.0          | 0.0        |
| <b>Total renewals</b>     | <b>94.3</b> | <b>103.5</b> | <b>9.2</b> |
| <b>Total enhancements</b> | <b>1.3</b>  | <b>3.0</b>   | <b>1.7</b> |

### Commentary

#### Track

In addition to the reasons under the Network Total, the variance is due to the close out of outstanding commercial accounts which resulted in an additional spend against this route of £3 million.

#### Signalling

The £0.4 million variance was largely due to planned minor renewals (£1.9 million) that had previously been allocated to the Central (Other) section in the Business Plan. These variances are offset by efficiencies (£1.5 million) on the East Midlands renewal project arising from contractor efficiencies.

#### Plant and machinery

The £3.1 million underspend is mainly due to slippage on the depot plant renewal programme (£1.9 million) and points heating work delayed to take advantage of the new contracting arrangements (£0.9 million).

#### Lineside buildings

The variance is due to unplanned rollover of the lineside renewals programme as well as on roofing maintenance on lineside buildings from 2004/05.

#### Enhancements

Additional work undertaken at East Midlands Parkway was offset by delays in third party investment.

## Route 20 North West Urban

**Table 152** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance     |
|---------------------------|-------------|-------------|--------------|
| <b>Renewals</b>           |             |             |              |
| Track                     | 21.5        | 27.2        | 5.7          |
| Signalling                | 7.6         | 9.2         | 1.6          |
| Structures                | 7.5         | 6.8         | -0.7         |
| Electrification           | 0.3         | 1.0         | 0.7          |
| Plant and machinery       | 2.0         | 1.1         | -0.9         |
| Information technology    | 0.0         | 0.0         | 0.0          |
| Telecoms                  | 0.0         | 0.5         | 0.5          |
| Stations                  | 5.4         | 5.0         | -0.4         |
| Depots                    | 1.1         | 1.0         | -0.1         |
| Lineside buildings        | 0.2         | 0.6         | 0.4          |
| Other                     | 0.0         | 0.0         | 0.0          |
| <b>Total renewals</b>     | <b>45.5</b> | <b>52.4</b> | <b>6.9</b>   |
| <b>Total enhancements</b> | <b>15.1</b> | <b>0.7</b>  | <b>-14.4</b> |

### Commentary

#### Track

In addition to the reasons under the Network Total, the variance is due to significant renewals on the Buxton Branch which we carried out to remove the majority of the speed renewals. This is 18 months earlier than originally planned.

#### Signalling

The £1.6 million variance was largely due to planned minor renewals in the Manchester and Liverpool areas that had previously been allocated to the Central (Other) section in the Business Plan.

#### Electrification

The £0.7 million variance is due to acceleration of switchgear renewals.

#### Plant

The £0.9 million variance is mainly due to slippage of depot plant renewals into 2006/07 (£0.7 million).

#### Telecoms

The £0.5 million variance is due to expenditure on retail telecoms schemes that were allocated to the Central (Other) route in the Business Plan.

#### Stations

Following negotiations with Virgin Trains over the scope of works, £0.4 million of station car park works were re-prioritised.

#### Lineside buildings

The variance is due to the re-prioritisation of the lineside building planned preventative maintenance programme across the route (£0.3 million) and Signal Box Refurbishments (£0.1 million).

#### Enhancements

The variance is due to the deferral of third party funded projects such as: St Helens (£2.5 million), Liverpool Lime Street (£3.8 million), Bolton Station Car Park (£1.0 million), Wigan and Bolton TIF (£1.0 million), SEMMS (£0.9 million), Salford (£1.2 million) and other schemes (£3.5 million).

## Route 21 Merseyrail

**Table 153** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance   |
|---------------------------|-------------|-------------|------------|
| <b>Renewals</b>           |             |             |            |
| Track                     | 9.2         | 8.3         | -0.8       |
| Signalling                | 0.0         | 0.7         | 0.7        |
| Structures                | 0.9         | 0.8         | -0.1       |
| Electrification           | 0.9         | 1.7         | 0.8        |
| Plant and machinery       | 0.8         | 1.1         | 0.3        |
| Information technology    | 0.0         | 0.0         | 0.0        |
| Telecoms                  | 0.0         | 0.2         | 0.2        |
| Stations                  | 1.1         | 2.2         | 1.1        |
| Depots                    | 0.0         | 0.4         | 0.4        |
| Lineside buildings        | 0.0         | 0.4         | 0.4        |
| Other                     | 0.0         | 0.0         | 0.0        |
| <b>Total renewals</b>     | <b>12.8</b> | <b>15.9</b> | <b>3.0</b> |
| <b>Total enhancements</b> | <b>3.5</b>  | <b>4.0</b>  | <b>0.5</b> |

### Commentary

#### Signalling

The variance is due to planned minor renewals that had previously been allocated to the Central (Other) in the Business Plan.

#### Electrification

The £0.8 million overspend is due to acceleration of the feeder cable renewals (£0.3 million) and other minor renewals (£0.5 million).

## Route 22 North Wales and Borders

**Table 154** Expenditure 2005/06 prices (£ million)

|                           | Forecast   | Actual      | Variance   |
|---------------------------|------------|-------------|------------|
| <b>Renewals</b>           |            |             |            |
| Track                     | 3.3        | 4.2         | 0.9        |
| Signalling                | 0.0        | 8.0         | 8.0        |
| Structures                | 2.3        | 1.8         | -0.5       |
| Electrification           | 0.0        | 0.0         | 0.0        |
| Plant and machinery       | 0.2        | 0.0         | -0.2       |
| Information technology    | 0.0        | 0.0         | 0.0        |
| Telecoms                  | 0.0        | 0.0         | 0.0        |
| Stations                  | 0.1        | 0.1         | 0.0        |
| Depots                    | 0.0        | 0.4         | 0.4        |
| Lineside buildings        | 0.0        | 0.4         | 0.4        |
| Other                     | 0.0        | 0.0         | 0.0        |
| <b>Total renewals</b>     | <b>5.8</b> | <b>15.0</b> | <b>9.1</b> |
| <b>Total enhancements</b> | <b>0.4</b> | <b>0.6</b>  | <b>0.2</b> |

### Commentary

#### Signalling

The £8.0 million variance is due to expenditure on Mickle Trafford (£2.8 million), Abergele Signal Box (£1.4 million), Monks Siding (£1.1 million), Valley Level Crossing (£1.0 million), Gaerwen Level Crossing (£0.9 million) and planned minor renewals (£0.8 million) all of which had previously been allocated to the Central (Other) section in the Business Plan.

## Route 23 North West Rural

**Table 155** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 10.8        | 14.2        | 3.4         |
| Signalling                | 2.6         | 4.8         | 2.2         |
| Structures                | 12.1        | 15.1        | 3.0         |
| Electrification           | 0.0         | 0.0         | 0.0         |
| Plant and machinery       | 0.0         | 0.0         | 0.0         |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 0.0         | 0.6         | 0.6         |
| Stations                  | 0.0         | 0.0         | 0.0         |
| Depots                    | 0.0         | 0.4         | 0.4         |
| Lineside buildings        | 0.0         | 0.4         | 0.4         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>25.5</b> | <b>35.6</b> | <b>10.1</b> |
| <b>Total enhancements</b> | <b>0.1</b>  | <b>0.6</b>  | <b>0.5</b>  |

### Commentary

#### Track

Spend was above forecast due to the introduction of the Settle and Carlisle blockade works in March 2006. The renewals were accelerated from future years due to the number of TSRs on the route which would have prevented the delivery of sustainable service. The additional investment on the route was partly offset by the deferral of the Howe & Co. Siding S&C renewals which was deferred to 2006/07 due to a possession conflict with West Coast programme works.

#### Signalling

The £2.2 million variance was due to planned minor renewals in the Preston, Manchester and Liverpool areas that had previously been allocated to the Central (Other) section in the Business Plan.

#### Structures

The Leven Viaduct Reconstruction work was brought forward to maximise blockade opportunities.

#### Telecoms

The £0.6 million variance is due to concentrator and minor renewals that were allocated to the Central (Other) route in the Business Plan.

#### Enhancements

The variance is due to the acceleration of level crossing replacement at Bailey Lane (£0.5 million).

## Route 24 East of Scotland

**Table 156** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 16.5        | 25.3        | 8.8         |
| Signalling                | 1.4         | 2.3         | 0.9         |
| Structures                | 28.1        | 26.7        | -1.4        |
| Electrification           | 0.0         | 0.0         | 0.0         |
| Plant and machinery       | 0.1         | 0.4         | 0.3         |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 0.4         | 0.3         | -0.1        |
| Stations                  | 0.9         | 1.2         | 0.3         |
| Depots                    | 0.0         | 1.1         | 1.1         |
| Lineside buildings        | 0.1         | 0.1         | 0.0         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>47.5</b> | <b>57.4</b> | <b>9.9</b>  |
| <b>Total enhancements</b> | <b>13.0</b> | <b>12.9</b> | <b>-0.1</b> |

### Commentary

#### Track

In addition to the reasons under the Network Total, the variance is due to a number of re-railing sites introduced into the programme to remove UTU identified defects.

#### Signalling

The £0.9 million variance is largely made up of expenditure on TDM renewals (£0.5 million) and minor works (£0.6 million) that had previously been allocated to the Central (Other) section in the Business Plan.

#### Structures

The Laurieston Rd Grangemouth project suffered slippage due to Council delays in funding (£0.6 million). Following a review of the possession strategy the planned work on Craigton Rock Cuttings has been re-programmed over a number of years (£1.2 million).

#### Depots

The variance is due to £1.1 million unplanned roll-over on Route Depots Planned Maintenance from 2004/05.

## Route 25 Highlands

**Table 157** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 9.1         | 8.6         | -0.5        |
| Signalling                | 1.0         | 0.6         | -0.4        |
| Structures                | 3.2         | 4.3         | 1.1         |
| Electrification           | 0.0         | 0.0         | 0.0         |
| Plant and machinery       | 0.3         | 0.2         | -0.1        |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 1.8         | 1.4         | -0.4        |
| Stations                  | 1.4         | 1.4         | 0.0         |
| Depots                    | 0.3         | 0.3         | 0.0         |
| Lineside buildings        | 0.1         | 0.3         | 0.2         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>17.2</b> | <b>17.1</b> | <b>-0.1</b> |
| <b>Total enhancements</b> | <b>0.2</b>  | <b>0.1</b>  | <b>-0.1</b> |

### Commentary

#### Structures

The variance is principally due to coastal defence work on Duirinish – Kyle brought forward to maximise the efficiency of the possession (£0.8 million).

## Route 26 Strathclyde and South West Scotland

**Table 158** Expenditure 2005/06 prices (£ million)

|                           | Forecast    | Actual      | Variance    |
|---------------------------|-------------|-------------|-------------|
| <b>Renewals</b>           |             |             |             |
| Track                     | 14.9        | 19.5        | 4.7         |
| Signalling                | 7.3         | 7.3         | 0.0         |
| Structures                | 4.6         | 5.6         | 1.0         |
| Electrification           | 2.5         | 4.0         | 1.5         |
| Plant and machinery       | 0.0         | 0.7         | 0.7         |
| Information technology    | 0.0         | 0.0         | 0.0         |
| Telecoms                  | 2.9         | 2.2         | -0.7        |
| Stations                  | 4.0         | 2.7         | -1.3        |
| Depots                    | 0.1         | 0.6         | 0.5         |
| Lineside buildings        | 0.3         | 0.8         | 0.5         |
| Other                     | 0.0         | 0.0         | 0.0         |
| <b>Total renewals</b>     | <b>36.5</b> | <b>43.5</b> | <b>7.0</b>  |
| <b>Total enhancements</b> | <b>12.9</b> | <b>10.1</b> | <b>-2.8</b> |

### Commentary

#### Structures

The variance is due to Longford Viaduct where works were brought forward to maximise the efficiency of the possession.

#### Electrification

The £1.5 million variance is mainly due to acceleration of the programme on Shields-Gourock and Glasgow North and South Electric contact wires project.

#### Enhancements

The variance is due to:

- the deferral of third party funded works at Auchinleck Opencast Freight Terminal (Powerharnal) (£0.5 million)
- slippage of third party funded work at Glasgow airport by the funder (£0.3 million)
- slippage of third party funded work at Partick station by the funder
- slippage of the relocation of Polmadie Depot by the funder (£0.5 million).



## Central (Other)

| Table 159 Expenditure 2005/06 prices (£ million) |              |              |               |
|--|--------------|--------------|---------------|
|  | Forecast     | Actual       | Variance      |
| Total maintenance                                | 270.1        | 247.7        | -22.4         |
| <b>Renewals</b>                                  |              |              |               |
| Track  | 52.6         | 18.1         | -34.5         |
| Signalling                                       | 71.8         | 21.4         | -50.4         |
| Structures                                       | 82.7         | 88.7         | 6.0           |
| Electrification                                  | 3.5          | 1.6          | -1.9          |
| Plant and machinery                              | 47.8         | 56.2         | 8.4           |
| Information technology                           | 108.9        | 88.4         | -20.5         |
| Telecoms   | 189.2        | 113.7        | -75.5         |
| Stations   | 52.3         | 52.3         | 0.0           |
| Depots   | 3.4          | 11.7         | 8.3           |
| Lineside buildings                               | 15.0         | 15.0         | 0.0           |
| Other  | 32.7         | 30.6         | -2.1          |
| <b>Total renewals</b>                            | <b>660.0</b> | <b>497.7</b> | <b>-162.2</b> |
| <b>Total enhancements</b>                        | <b>449.2</b> | <b>219.8</b> | <b>-229.4</b> |

## Central specific projects

| Table 160 Expenditure 2005/06 prices (£ million) |          |        |          |
|--|----------|--------|----------|
|  | Forecast | Actual | Variance |
| <b>Renewals</b>                                  |          |        |          |
| Telecoms – GSM-R/FTN                             | 167      | 107    | -60      |
| <b>Enhancements</b>                              |          |        |          |
| SRNTP  | 158.1    | 141.0  | -17.1    |
| Pollution prevention at LMDs                     | 18.1     | 20.6   | 2.5      |
| 'Access for All' investments                     | 6.6      | 4.2    | -2.4     |

### Commentary

#### Maintenance

Successful management of risks resulted in non utilisation of contingency held within maintenance (£9.0 million) and engineering (£4.2 million). Further savings of £3.6 million were delivered within the engineering function. The majority of this underspend (£2.8 million) resulted from the reprofiling of the FTN programme and subsequent associated maintenance. Efficiencies were delivered within Network Delivery Services on the rail grinding contact (£2.8 million) and measurement train (£3.1 million).

#### Track

£37.1 million of the variance relates to indirect overheads for the National Delivery Service (NDS). Actual costs have been allocated to the strategic routes.

#### Signalling

The £50.4 million variance comprises:

- £33.2 million of costs that were held centrally in the 2005 plan but subsequently allocated to route (see individual route explanations)
- £6.1 million underspend on Headquarters initiatives arising from efficiencies (£1.0 million) and planned deferral of work (mainly SICA related) into 2006/07
- £13.2 million relating to minor works that were included in the business plan in the Central (Other) section. These arise from contractor efficiencies, agreed scope changes and planned deferral of work to maximise efficiency from the new type C contracts (£3.9 million).

### Plant and machinery

The £8.4 million variance is primarily due to acceleration of expenditure relating to the purchase of the high output equipment for mechanised track renewals. There was also £0.7 million of costs that were held centrally in the 2005 Business Plan but subsequently allocated to route (see individual route explanations).

### Depots

The Business Plan expenditure forecast included a negative overlay because slippage to the planned work was expected. In the event, this slippage did not occur and there was therefore an overspend against forecast.

### Information technology

There were favourable savings delivered on Information Management schemes principally as a result of scope changes (£16.7 million), which included the redefinition of the OCS Control Strategy and Maintenance work planning programmes. During the year, £3.9 million of delivered efficiencies were achieved, £20.9 million of unplanned slippage for schemes including TMS Replacement, MIMS Handhelds and Asset Condition Monitoring offset by £6.5 million work brought forward from future years. These underspends are offset by a deliverability overlay as a significant amount of slippage (both planned and unplanned) was expected and provided for in the Business Plan.

### Telecoms

GSM-R/FTN; £60 million underspend due to:

1. Efficiencies (route works);  
We have achieved unit rates on route works which are below the (post-efficiency) budget rates and spent £13 million less. These were driven by:
  - a. improved contracting strategy (fixed price lump sum)
  - b. better route condition than anticipated
  - c. use of super-armoured cable (rather than concrete trough route).
2. Deferral of contingency drawn down (on scope deferred to 2006/07); with £18 million less spent than forecast. The budget allocated £20 million to in-year contingency spend, representing 13% of post-efficiency programme contingency, on the basis that 13% of total programme costs were allocated to the year. The actual draw down in the year was £2 million, generating a variance of £18 million to budget. This arose because the activities which cause the risks to crystallise have not yet occurred. For example, there has been no draw down against the risks around copper condition as the remedial works programme did not commence during 2005/06.

3. Slippage on construction (site works); with £13 million less spent due to the slippage in site works being attributed to delays in recruitment against templated positions and delays caused by late delivery of designs, consents, Permitted Development Rights and power supplies.
4. Deferral of synergy schemes spend; with £27 million less spent than forecast. The budget was prepared on the basis of the live P3 Plan at April 2005, which included both construction managed directly by the programme and that delivered via MP&I synergy schemes. Full year spend from MP&I was £10 million against the budget of £37 million, representing a deferral of £27 million into 2006/07 and 2007/08. This underspend was caused by the time taken to negotiate and agree contract rates and by the incorrect alignment of the original plans. There is also an element of efficiency savings in the MP&I spend.

The above savings and underspend are offset by £11 million overspend. This is due to the scope being brought forward from future years for route works. The reasons for this are:

1. To substitute for slippage in site works (see below), in order to sufficiently maintain a workbank for contractors and so protect efficient rates (e.g. Kilmarnock – Gretna).
2. To support wider business needs, e.g. signalling schemes.

Other telecoms variances like £9.1 million is due to costs that were held centrally in the 2005 Business Plan but subsequently allocated to routes (see individual route explanations).

### Enhancements

#### Thameslink: £19.2 million underspend

Funding of £32 million was established as part of ACR 2003 to progress design and development of the scheme. The Business Plan for 2005/06 projected that these funds would be exhausted during the financial year as the Public inquiry was expected to take place in early 2005. The Public inquiry started later in the year and completed on 7 December 2005. This combined with a slower than expected build up of Programme staff, resulted in the underspend.

### Southern Region New Trains Programme: PSU works £2.9 million less spend

During the year, SRA requested that the scope of the programme be increased to include the electrical equipment at three depots operated by Southern Trains. Also rollover from 2004/05 due to programme delays was compensated by slippage into 2006/07, due to delays whilst testing is completed to establish the need for these works. There are also adverse variances due to:

- roll over from 2004/05 being £17 million.
- scope change of £3.9 million offset by unplanned slippage of £19 million.
- unplanned slippage on the installation of impedance bonds £4.8 million (£5.6 million expenditure incurred within the routes, mainly in Route 3).

### Non PSU Work

There was slippage of TOC delivered works by £7 million and efficiencies on platform extension works as well as £6.2 million slippage of work into 2006/07.

### Pollution Prevention

Work has been accelerated with the aim of completing the work a year earlier.

### Access for All

Development works have been reprogrammed for 2006/07.

### Safety & Environment Expenditure

There is provision for emerging works (£17 million) for schemes not developed in the year.

A number of development funds were included in the Business Plan and provision was held centrally for these. Some projects from these funds were not developed in the year in particular:

- Safety & Environment Plan £31.1 million
- provision for minor discretionary schemes £45.7 million
- Schemes Development fund £4.8 million.

These development funds were provisional sums set aside for emerging works with good business cases. In the event schemes with good business cases have not materialised at the anticipated rate, it is expected that these funds will still be required in future years.

### CAB Mobile Associated with GSMR: £11.5 million more spent

The 2005 Business Plan for Cab Mobile showed expenditure of £15 million in 2005/06, which assumed that the Siemens contract would be let during 2004/05. Due to delays in agreeing the details within the cross-industry group, the contract was not let until period 3.

Subsequently, further delays were incurred in reaching agreement with the cross-industry group on the man-machine interface ('MMI') specification. As a result, 2005/06 spend was reduced to £3 million.

### Asset Enhancement Schemes: £13.2 million less spent due to:

- reduced scope on annual SPACIA portfolio reflecting market conditions £8.8 million
- Newcastle Arches third party project delayed and awaiting Railway Heritage Trust (RHT) approval £1.2 million
- Southwark arches project deferred pending business case review £1 million
- portfolio efficiencies through competitive tendering £1 million
- Battersea Land at Culvert Place delayed awaiting RHT approval £0.6 million
- slippage of works into 2006/07 £0.6 million.

Other savings include £11 million for contaminated land work. This work was included within the plan as an enhancement. Firm proposals were developed for £4.8 million of work which was funded via the Environment provision.

### ETRMS: £13 million

This has £6 million efficiencies delivered, and £7 million planned slippage to maximise efficient delivery.

CTRL Blockade had £10 million unutilised programme contingency as a result of successful management of emerging risks.

Heathrow Terminal 5 had £9 million less spend due to the scheme being transferred to Great Western Mainline (Route 13).

The deferral of the User Worked Crossing Programme resulted in £5.5 million less spend with the programme delayed subject to the development of a business case as unit costs remain too high.

## WCRM

**Table 161** Expenditure 2005/06 prices (£ million)

|                           | Forecast     | Actual       | Variance     |
|---------------------------|--------------|--------------|--------------|
| Maintenance               | 0.7          | 0.1          | -0.6         |
| <b>Renewals</b>           |              |              |              |
| Track                     | 297.2        | 349.4        | 52.2         |
| Signalling                | 175.9        | 140.9        | -35.0        |
| Structures                | 74.2         | 53.0         | -21.2        |
| Electrification           | 118.0        | 94.0         | -24.0        |
| Plant and machinery       | 14.0         | 12.0         | -2.0         |
| Information technology    | 0.0          | 0.0          | 0.0          |
| Telecoms                  | 17.0         | 24.0         | 7.0          |
| Stations                  | 0.0          | 0.0          | 0.0          |
| Depots                    | 0.0          | 0.0          | 0.0          |
| Lineside buildings        | 0.0          | 0.0          | 0.0          |
| Other                     | 0.0          | 0.0          | 0.0          |
| <b>Total renewals</b>     | <b>696.3</b> | <b>673.3</b> | <b>-23.0</b> |
| <b>Total enhancements</b> | <b>178.8</b> | <b>169.7</b> | <b>-9.1</b>  |

### Commentary

#### Maintenance

Provisions were included to cover various telecoms concentrators being commissioned during 2005/06. Where maintenance costs are being incurred, budget has been transferred to the maintenance function.

#### Track

As highlighted in last year's annual return West Coast Engineering re-assessed the asset condition which led to certain scope increases. This was particularly prevalent in the Manchester area for Stockport and Sandbach-Wilmslow projects under S&C.

#### Signalling

Due to extended negotiations on signalling contracts, commencement of works for both Rugby and Nuneaton projects has been delayed. A revised contracting strategy is now in place.

#### Structures

This variance is largely driven by a reprioritisation across the WCRM structures and earthworks portfolio and deferral of works into 2006/07 and

beyond has resulted in an underspend against budget. It should be noted that these renewal works will be carried out by MP&I in future years. A small element of the variance is due to Trent Valley works being slightly delayed.

#### Electrification

This variance is due to delays on the Power Supply Upgrade project and specifically to system design and AIP on the Harker site deferred to December 2006 with reductions for Elvanfoot.

#### Plant and machinery

There are small variances over many projects.

#### Telecoms

This overspend is due to scope changes across the renewals portfolio and some transfers of work to territories.

#### Enhancements

The variance is largely due to authorised scope reductions in Train Systems projects.

## Maintenance by Operating Route

**Table 162** Expenditure 2005/06 prices (£ million)

|                                    | Forecast     | Actual       | Variance     |
|------------------------------------|--------------|--------------|--------------|
| <b>Operating route</b>             |              |              |              |
| London North East                  | 190.4        | 190.8        | 0.4          |
| London North West                  | 238.0        | 236.2        | -1.7         |
| South East Anglia                  | 111.3        | 106.3        | -5.1         |
| South East Kent                    | 63.9         | 63.8         | -0.1         |
| South East Sussex                  | 51.2         | 49.4         | -1.8         |
| South East Wessex                  | 72.2         | 72.1         | -0.1         |
| South East – Other                 | 5.8          | 4.7          | -1.0         |
| Western                            | 144.1        | 141.3        | -2.8         |
| <b>England &amp; Wales</b>         | <b>876.9</b> | <b>864.7</b> | <b>-12.2</b> |
| Scotland                           | 84.3         | 82.5         | -1.8         |
| <b>Total territory maintenance</b> | <b>961.2</b> | <b>947.2</b> | <b>-14.0</b> |

### Commentary

#### London North East

The variance is due to:

- staff cost savings of £1.8 million as a result of planned recruitment delays to fund compliance defect removal (£2.8 million)
- £1.3 million savings in plant costs with both volume and commercial savings
- £1.5 million savings on property costs
- £1.0 million savings on off track work as a result of delays in awarding contracts
- £0.7 million favourable variance as a result of the capitalisation of work undertaken on maintainer delivered renewals plus other miscellaneous savings £0.3 million
- sub-contractor spend £3.6 million adverse as a result of the vacancy gap
- work around defect removal and maintainer renewals and adverse spend on property maintenance costs £0.6 million.

#### London North West

The variance is due to:

- savings of £1.7 million within the territory
- £2.7 million as a result of delays in recruitment
- £0.5 million savings in accommodation
- £4.1 million favourable variance as a result of the capitalisation of work undertaken on maintainer delivered renewals
- £1.4 million savings on off track work and the release of a £0.7 million provision held against the contractor when maintenance was in-sourced.

These savings were offset by:

- compliance defect removal of £2.0 million
- increased plant costs of £1.7 million
- sub-contractor costs of £1.7 million adverse as a result of the vacancy gap
- work around defect removal and maintainer renewals increased material costs by £1.0 million and prior year expenditure of £1.2 million was not provided for.

**Anglia**

The variance is due to:

- savings of £5.1 million largely around the favourable settlement of the pre-in house contract (£1.9 million) and reduction in sub-contractor costs (£2.9 million).

**Sussex**

The variance is due to:

- savings of £1.3 million largely around the favourable settlement of the pre-in house contract and delays to recruitment (£0.9 million), offset by the increase in sub-contractor costs (£0.3 million).

**Western**

The variance is due to:

- £6.9 million savings as a result of delays in recruitment
- £1.2 million savings on plant
- £0.6 million accommodation savings
- £0.4 million savings on off track work
- savings of £1.0 million largely around favourable settlement of the pre-in house contract offset by compliance defect removal £1.3 million
- sub-contractor spend was £4.2 million adverse as a result of the vacancy gap for work around defect removal and maintainer renewals, and higher material costs £1.5 million.

**Scotland**

The variance is due to:

- savings on materials £2.4 million
- non utilisation of the ballast regulator £0.9 million
- increased recoveries from third parties for isolations and bridge strike insurance £1.3 million
- reduced use of vactor machine coupled with specialist welders being taken on as core staff rather than contractors £0.6 million
- £0.3 million savings on staff costs as result of delays to recruitment
- £0.4 million savings elsewhere offset by the costs of compliance defect removal being £3.2 million
- additional costs incurred for tamper and stoneblower machines as forecast rates not realised in contract negotiations £0.9 million.

**Other**

Other variance is due to:

- savings on staff costs from the property works management team (£0.4 million)
- rate reduction on weed killing (£0.1 million)
- a favourable variance as a result of the capitalisation of work undertaken on maintainer delivered renewals.

# Efficiency

## Introduction

The ACR 2003 set output targets and provided funding based on ORR's assessment of the expenditure needed to deliver these outputs. The expenditure determination included challenging targets for improving efficiency, through reductions in unit costs and scope efficiencies. The determination specified profiles for efficiency improvement over the control period, adding up to 35% for maintenance and 30% for controllable operating costs (opex) and renewals (excluding WCRM for which specific assumptions were made), equivalent to overall savings of 31% over CP3. The ACR assumed savings of 8% in 2004/05 and in 2005/06 for opex, maintenance and renewals. This section summarises our progress in delivering improvements in efficiency.

It is important to note that the measurement of efficiency improvement against these targets is not, and will never be, a straightforward exercise. The determination did not define baseline volumes of activity or unit costs against which changes could be measured, and there is limited information on the unit costs of activities in 2003/04 to provide benchmarks. The assessment of efficiency improvement over the first two years of CP3 set out here must be treated with caution as firm conclusions on efficiency trends can only be drawn over a longer period of time.

## Overall assessment

Efficiency improvement in controllable opex is assessed by comparing total expenditure with the ACR 2003 determination for 2005/06. For maintenance, we have compared expenditure with the ACR but also taken account of the impact of traffic growth. For renewal expenditure, the assessment of efficiency is informed by the unit cost indices and budget variance analysis. The overall assessment is shown in the table below and explained further in the following sections.

## Operating Costs

Table 163 below compares total controllable operating costs in 2004/05 and 2005/06 with the levels assumed by the ORR in the ACR 2003 determination. The comparison shows that in 2005/06 controllable opex was 24% lower than the pre-efficient level assumed by ORR and therefore well ahead of the 15% ACR assumption (8% per annum).

## Maintenance

Table 165 on page 150 compares the total level of maintenance expenditure in 2004/05 and 2005/06 with the levels assumed by ORR in the ACR 2003 determination. The comparison shows that in 2005/06 maintenance expenditure was 17% lower than the pre-efficient level assumed by ORR and therefore ahead of the 15% ACR assumption (8% per annum).

The overall assessment of maintenance efficiency requires the costs to be normalised to take account of changes in traffic, which is clearly a major cost driver. We have therefore proposed that the monitoring of efficiency over time should be based on costs per equated track mile (ETM). Table 166 on page 150 shows that the number of ETMs increased by 3% in 2005/06 as a result of traffic growth and also shows a reduction in the cost per ETM of 10%, i.e. a slightly bigger saving than the 8% reduction in expenditure.

Taking the 10% efficiency improvement in 2005/06 (as measured by the reduction in cost per ETM) on top of the 10% achieved in 2004/05 gives an overall saving to date of 19%. We believe this is more reflective of the true saving than the 17% identified by a simple comparison of actual expenditure with ACR assumptions.

We also note that the continuing improvements in performance and asset serviceability measures provide evidence of improvements in the quality of maintenance work that is being undertaken, a key element of the overall improvement in efficiency.

## Unit cost indices

The development of the recording of unit costs of key maintenance activities progressed significantly in 2005/06, however data integrity is still circumspect in some cases, in particular reporting of volumes and hours, and hence the establishment of consistent benchmarks has not been totally achieved.

Six unit cost indices for various permanent way maintenance activities are now used routinely for internal monitoring, however this has not yet generated sufficiently consistent data to create a reliable baseline to publish in the Annual Return.

**Table 163** Overall efficiency improvement assessment (%)

|                   | By end 2004/05 |                 | By end 2005/06 |                 |
|-------------------|----------------|-----------------|----------------|-----------------|
|                   | ACR Assumption | Actual Achieved | ACR Assumption | Actual Achieved |
| Controllable opex | 8              | 16              | 15             | 24              |
| Maintenance       | 8              | 10              | 15             | 19              |
| Renewals          | 8              | 8               | 15             | 15              |

The six unit cost indices are:

- (1) Ultrasonic testing
- (2) Spot re-sleepering
- (3) Wet bed removal
- (4) S&C unit renewal half switches
- (5) Visual inspection (patrolling)
- (6) Manual correction of plain line track.

A further 12 activities have been identified and will be added progressively to form a suite of 18 unit costs during 2006/07.

### Renewals

Assessing the efficiency of our renewals programme is complex. The level and nature of activity that is required (and for which we have been funded) over the control period is not constant and trends in total expenditure do not provide any indication of efficiency. The efficiency assessment draws on two key sources:

- unit cost indices: where consistent data is available to compare the unit costs of specific activities over time we have derived unit cost indices
- budget variance analysis: our financial

control process involves recording and categorising all changes in budgets during the year between activity efficiency, changes in the scope of work necessary to deliver the outputs, and deferral of planned activity into later years. This analysis provides insights for the efficiency assessment.

### Unit cost indices

A key element of improving efficiency is reducing the unit costs of specific activities on the network. During 2005/06 we have implemented a comprehensive Cost Analysis Framework which will ensure that cost data is captured on a consistent basis across the company, providing a much more robust basis for estimating the costs of renewal projects and allowing trends in actual unit costs to be tracked. Unit cost reporting therefore commenced for all assets in the final quarter of 2005/06 and this covers a total of 51 repeatable renewals activity types; however this has not generated sufficient volume of completed project data in a particular activity to create a reliable baseline and to warrant inclusion in this Annual Return.

**Table 164** Controllable operating cost efficiency improvements

| Controllable opex<br>Nominal prices | ACR<br>pre-efficiency<br>allowance<br>£m | Actual<br>Opex<br>£m | Variance<br>£m | Actual<br>Saving<br>% | ACR<br>efficiency<br>assumption<br>% |
|-------------------------------------|--|----------------------|----------------|-----------------------|--------------------------------------|
| 2004/05                             | 1107                                     | 934                  | (173)          | (16)                  | (8)                                  |
| 2005/06                             | 1134                                     | 865                  | (269)          | (24)                  | (15)                                 |

**Table 165** Maintenance efficiency improvements

| Maintenance costs<br>Nominal prices | ACR<br>pre-efficiency<br>allowance<br>£m | Actual<br>Maintenance<br>£m | Variance<br>£m | Actual<br>Saving<br>% | ACR<br>efficiency<br>assumption<br>% |
|-------------------------------------|--|-----------------------------|----------------|-----------------------|--------------------------------------|
| 2004/05                             | 1408                                     | 1271                        | (137)          | (10)                  | (8)                                  |
| 2005/06                             | 1443                                     | 1192                        | (251)          | (17)                  | (15)                                 |

**Table 166** Annual changes in maintenance costs

| Maintenance costs<br>at 2005/06 prices | 2004/05 | 2005/06 | Variance |
|--|---------|---------|----------|
| Total actual maintenance costs (£m)    | 1,302   | 1,192   | (8%)     |
| Equated track miles (ETM) *            | 21,896  | 22,599  | 3%       |
| Cost per ETM (£k)                      | 59      | 53      | (10%)    |

\* Rebased as a result of GEORGIS data improvement project.

**Table 167** Unit cost indices 2005/06

| Index (100 = 2003/4)           | 2004/05 | 2005/06 | Coverage | % change<br>2005/6 on 2003/4 |
|--------------------------------|---------|---------|----------|------------------------------|
| Track – plain line             | 94.5    | 95.7    | 87%      | 4.3                          |
| Track – S&C                    | 98.1    | 88.6    | 94%      | 11.4                         |
| Track – total                  | 95.6    | 93.8    | 89%      | 6.2                          |
| Civils (04/5 linear m measure) | 87.0    | 80.0    | 48%      | 20.0                         |
| Civils (new square m measure)  | 94.0    | 88.0    | 48%      | 12.0                         |



**Table 168** Composite rate measures

| Rate at 2005/06 prices           | 2002/03 | 2003/04 | 2004/05 | 2005/06 | Saving from 2004/05 | Saving from 2003/04 | Saving from 2002/03 |
|----------------------------------|---------|---------|---------|---------|---------------------|---------------------|---------------------|
| Plain line (£/metre)             | 273     | 266     | 245     | 244     | 0.5%                | 9%                  | 11%                 |
| S&C full renewal (£k/unit)       | 606     | 609     | 529     | 498     | 6%                  | 18%                 | 18%                 |
| S&C equivalent renewal (£k/unit) | 600     | 579     | 518     | 461     | 11%                 | 20%                 | 23%                 |
| Aggregate efficiency             |         |         |         |         | 2.7%                | 12.5%               | 14%                 |

Unit cost improvements in 2005/06 are shown in Table 167 those activities for which sufficient cost data had been collected during 2003/04 to form a reliable benchmark, and for which sufficient volumes of activity were completed in 2005/06. The actual costs in 2005/06 are expressed as an index where costs in 2003/04 =100 and are an average of the changes in unit costs across a range of activities, weighted by the volume of each activity in 2005/06. The table also indicates the approximate proportion of renewal expenditure for each asset that is covered by the unit cost analysis.

In Table 167, there have been small increases (reductions in efficiency) to the indices previously reported (in the 2005 Annual Return) for 2004/05 for S&C and civils activity, as additional activity types have now been included.

For civils activity, a change has also been made to the units of measure this year, with the intention of improving accuracy. Where relevant, activity volume is now measured on the basis of the square meterage of output, rather than linear meterage. This has had the effect of reducing the apparent improvement in unit costs, but this volume measurement basis is nonetheless believed to be more representative of the work undertaken, and therefore more appropriate as a normaliser. For comparison purposes, both measurements are indicated in the table above. These imply an efficiency of between 12% and 20% for civils renewals.

For plain line track renewals activity, there have been reductions in activity unit costs for a majority of activities. However, these have been offset by significant increases in unit cost for the two largest expenditure activities (category 4 steel sleeper relaying and re-rail, and category 11 full rail plus sleeper plus ballast relaying and traxcavating), reflecting the treatment of a large number of shorter length work sites. For S&C there has been a significant reduction in unit costs for all activity types. Overall the track renewals activity efficiency implied is 6.2%.

Civils renewals have shown a reduction in most activity unit costs in 2005/06, but this is partially offset by an increase in the unit costs for preventative earthworks. This category includes a diverse range of treatments suited to different locations, and in 2005/06 we have needed to undertake a large number of more expensive treatments. We are proposing to further subdivide this activity type for unit cost analysis purposes in 2006/07, in order that the levels of efficiency achieved can be more accurately monitored.

The unit cost indices above show the reductions in unit cost for the work delivered but do not provide insight into the efficiency of the mix of work undertaken. Further indicators of track renewal efficiency are the composite unit rates shown in Table 168 above. For plain line track this is the average expenditure per composite metre of rail, sleeper and ballast delivered, while for S&C it is average expenditure per composite unit renewed. Two alternative measures of S&C efficiency are included: the first line shows the total cost divided only by complete units of renewal, whereas the lower line shows the total cost divided by equivalent units of renewals, including allowance for reballasting, partial renewals and abandonments. This latter measure has been adopted within the business during the last year and is the basis of planned volumes reported in our Business Plan. It is therefore considered to be a more robust overall indicator of efficiency. These composite rates also allow for certain central overheads, and the impact of contractual settlements on aggregate expenditure and therefore provide a fuller picture of the overall efficiency improvement. The final row above shows the composite rate efficiency aggregated for all track renewals activity, weighted by expenditure. Efficiency relative to 2003/04 is 12.5% (this was 8% in 2004/05). Relative to 2002/03 the aggregate improvement is 14%. Since the ACR 2003 determination was based upon the 2002/03 composite unit rates, we consider this to be the most accurate overall assessment of track renewals efficiency.

### Variance analysis

The assessment of efficiency improvements in areas where we do not have robust unit cost information is more difficult. The best indicator is the budget variance analysis summarised below. Annual budgets for each delivery programme and project are set on the basis of meeting the efficiency improvement targets, i.e. generally 15% savings for 2005/06. During the year, changes in project budgets, whether increases or savings, are classified according to whether they represent changes in unit costs or other activity efficiencies, changes in scope of works or deferral.

The scope changes cover a range of factors, some of which reflect improvements in efficiency, but the interpretation of these changes is not always clear cut. Rescheduled activity is the net of un-budgeted roll-over, work brought forward from later years in the plan, and work deferred to later years in the plan; this category of change is neutral on efficiency. The savings classified as additional activity efficiency are a good indicator of additional efficiency improvements over and above those budgeted.

The final column of the table indicates the derived overall efficiency percentage, based upon the sum of budgeted efficiency, scope change and additional activity efficiency. This is only presented for the core renewals activity excluding WCRM and FTN.

### Commentary on renewals efficiency

The efficiency indicated by the variance analysis for Track of 9.6% excludes good performance in smaller works delivered by our Maintenance organisation, and is therefore below that indicated

by the composite unit rate analysis. The efficiency indicated by the variance analysis for Civils renewals of 26.6% is greater than that indicated by the unit costs analysis, partly reflecting additional scope efficiency and also because only 50% of the civils activity is included in the unit costs measure. The net impact is broadly similar to the savings identified through the unit rate analysis described above, which we believe provides a more robust indicator of efficiency, albeit limited in scope. The variance analysis table indicates that overall efficiency savings across the core renewals programme are around 18%, and therefore ahead of the 15% target for 2005/06.

Our assessment is that improvements in efficiency on the overall renewals portfolio are broadly in line with the ACR 2003 assumptions of 15% improvement in 2005/06. However, we believe that these figures should be treated with a degree of caution and that a more robust assessment of efficiency can only be made over a longer period of time and informed by the much more extensive unit cost framework that we have implemented during 2005/06.

### Financial Efficiency Index

The Financial Efficiency Index is a measure of the efficiency of operations, maintenance, track renewals and other key central expenditure normalised to take account of changes in the volume of work. A reduction in the index represents improved efficiency. The measure is used in the company's management incentive plan. The target set by the Remuneration Committee for the year was 2,037. The actual outturn was 1,972, 3.2% better than target.

**Table 169** Variance analysis

| Renewals expenditure by programme in 2005/06 | Actual £m    | Budget £m    | Variance £m | Scope change £m | Additional activity efficiency £m | Rescheduled activity £m | Efficiency savings % |
|--|--------------|--------------|-------------|-----------------|-----------------------------------|-------------------------|----------------------|
| Track  | 808          | 705          | (102)       | (2)             | (34)                              | (66)                    | 9.6                  |
| Signalling                                   | 286          | 310          | 24          | 0               | 26                                | (2)                     | 29.7                 |
| Civils                                       | 301          | 296          | (5)         | (2)             | 35                                | (37)                    | 26.6                 |
| Electrification, Plant & Machinery           | 119          | 117          | (2)         | 3               | 20                                | (24)                    | 37.7                 |
| Information Technology                       | 88           | 109          | 20          | 18              | 4                                 | (2)                     | –                    |
| Telecoms                                     | 134          | 204          | 70          | 3               | 19                                | 47                      | 17.8                 |
| Stations, Depots & Lineside Buildings        | 223          | 161          | (60)        | 6               | 7                                 | (73)                    | 24.1                 |
| Other  | 40           | 38           | (2)         | (22)            | 0                                 | 20                      | –                    |
| <b>Total (exc. WCRM)</b>                     | <b>1,999</b> | <b>1,942</b> | <b>(57)</b> | <b>4</b>        | <b>77</b>                         | <b>(138)</b>            | <b>18.1</b>          |
| WCRM   | 663          | 740          | 78          | 70              | (6)                               | 14                      | –                    |
| <b>Total Renewals</b>                        | <b>2,661</b> | <b>2,682</b> | <b>21</b>   | <b>74</b>       | <b>70</b>                         | <b>(124)</b>            | <b>–</b>             |

Note: Some of the budget figures shown here differ slightly from the original Business Plan forecasts given in other tables in this section. They reflect approved changes that occurred after the business plan figures were prepared and are a better comparator for use in the efficiency assessment.

## Section 7 Financing

This is a new section providing further information on the following measures which are also reported in the KPI section:

- debt to RAB ratio
- RAB adjustment for passenger volume incentives
- RAB adjustment for freight volume incentives
- overall cost control.

Whilst Section 6 provides information on Network Rail's expenditure during the year as well as how efficient we have been in our spending, this section provides an indication of our finances. The measures indicate the most current position as at the end of the year 2005/06.

## Debt to RAB ratio

This financing indicator measures Network Rail's net debt as a percentage of its regulatory asset base (RAB). This can be considered as a proxy for the financial gearing of the company and indicates Network Rail's ability to finance its activities in a sustainable manner.

This measure is calculated by dividing the company's statutory debt by the year end RAB and expressing this as a percentage.

Under Licence Condition 29 the company is not to incur financial indebtedness in excess of 100% of the RAB and must take all reasonable endeavours to keep the ratio below 85%.

The debt to RAB ratio at the end of the year was 78.6% against a budget of 80.6%. This variance mainly reflects the savings in budgeted expenditure that we made during the year and, consequently, the lower increase in forecast borrowings.

## RAB adjustment for passenger and freight volume incentives

The passenger and freight volume incentives provide a RAB addition in 2009 for growth above a baseline level and thus give an incentive for Network Rail to facilitate growth in traffic on the network.

The passenger volume incentive is based on the growth over and above a baseline level of growth in:

1. actual passenger train miles
2. farebox revenue.

The freight volume incentive is based on incentive rates multiplied by the growth over and above a baseline level of growth in:

1. actual freight train miles
2. gross tonne miles.

Any award that Network Rail earns through the volume incentive will be added to the RAB at the end of the control period in 2009 and will be based on the actual adjustment figures for 2008/09. This ensures that we will not benefit from accommodating the same level of traffic at the end of the control period as at the beginning as a result of fluctuations within the control period.

Based on current estimates the volume incentive adjustment will be £174.3 million in 2009. The figures for the years 2004/05 – 2007/08 are illustrative and forecast how the incentive moves over time, and give a useful snapshot for each year of the control period.

The key reason for the significant increase in passenger incentive value between 2004/05 and 2006/07 was the increase in train miles by 1.9%. The freight market also saw substantial growth, with a 10.2% in mileage and a 6.7% in gross tonne miles.

**Table 170 Debt to RAB Ratio (%)**

|                   | 2004/05<br>Actual | 2005/06<br>Target | 2005/06<br>Actual | Variance for<br>2005/06 |
|-------------------|-------------------|-------------------|-------------------|-------------------------|
| Debt to RAB Ratio | 77.2              | 80.6              | 78.1              | 2.5                     |

**Table 171 Volume incentives (£m)**

|                             | 2004/05 | 2005/06 | 2006/07 | 2007/08 | 2008/09 |
|-----------------------------|---------|---------|---------|---------|---------|
| Passenger volume incentives | 13.7    | 145.8   | 194.9   | 204.6   | 169.9   |
| Freight volume incentives   | 0.3     | 3.4     | 6.3     | 6.6     | 4.4     |
| RAB Adjustment              | 14.0    | 149.2   | 201.2   | 211.2   | 174.3   |

### Overall Cost Control or Expenditure Variance

This is the percentage variance of Network Rail actual expenditure against the company's budgeted expenditure agreed at the start of 2005/06. Expenditure includes controllable and uncontrollable operating costs, maintenance costs, renewals and enhancements costs.

This measure is calculated by dividing the variance between actual and budgeted expenditure against budgeted expenditure and expressing this as a percentage.

The measure aims to encourage effective cost control during the year so that we may deliver against the expenditure allowances as set out in the ACR 2003. As we aim to keep within the ACR 2003 levels, the company budget is usually more stringent than the levels in the ACR 2003. This also promotes efficiencies to be identified and delivered.

The main elements of the variance were: maintenance expenditure 3% below budget, controllable operating costs 8% below budget, enhancement expenditure 35% below budget and renewals 1% below budget.

**Table 172** Key performance indicators (£m)

|                      | 2005/06<br>Actual<br>expenditure | 2005/06<br>Budget<br>expenditure | Variance |
|----------------------|----------------------------------|----------------------------------|----------|
| Overall cost control | 5,409                            | 5,763                            | -6.1%    |



## Section 8 Customer reasonable requirements

This report summarises progress from 1 April 2005 to 1 April 2006.

CRRs are reviewed at our account management meetings with operators and PTEs. Operators and PTEs can at any time add, or withdraw CRRs and they can use the CRR process to record and track the delivery of their reasonable requirements.

### Key overall results

In summary, progress of CRRs during the year shows:

CRRs are becoming increasingly superseded by a number of other initiatives including Dependant Persons Code of Practice; introduction of templated contracts for third party enhancements and Joint Performance Improvement Plans. As a consequence, the CRRs process is becoming increasingly redundant.

Commercial account teams now receive very few requests to be registered under this process and are currently solely engaged in closing out existing CRRs as these are delivered, replaced by other initiatives or become out of date.

Successfully completed CRRs during the year include:

- renewal and replacement of ticket offices.
- Marylebone station roof overhaul to prevent leaks
- Tay Bridge – bridge strengthening
- Treeton Junction – re-instatement of access routes to Masboro/Barrow Hill from Tinsley East
- Aylesbury North Loop – reinstatement of disused Loop to facilitate extra Freight Trains
- Mossend Down Yard – reinstatement of yard sidings
- Bescot Yard – improvement in Downside operations and performance
- Glengarnock Car Park Extension – provision of 15 additional car parking spaces
- Dalmuir Car Park Extension – provision of 32 additional car parking spaces.

**Table 173** Summary of customer reasonable requirements (CRRs)

|  |    |
|--|----|
| Live CRRs at start of year                     | 52 |
| Numbers submitted during the year              | 0  |
| Numbers completed or withdrawn during the year | 23 |
| Number of live CRRs at 31st March 2006         | 29 |



**Table 174** Customer reasonable requirements (number)

| Operator                | CRRs<br>Live end of<br>2004/05 | Total<br>of new<br>CRRs | Total<br>completed | Total<br>withdrawn | Total of Live<br>CRRs end<br>of 2005/06 | Enhancement<br>CRRs | Process<br>CRRs |
|-------------------------|--------------------------------|-------------------------|--------------------|--------------------|---|---------------------|-----------------|
| Arriva Trains Wales     | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| ATOC                    | 1                              | 0                       | 0                  | 0                  | 1                                       | 1                   | 0               |
| c2c                     | 1                              | 0                       | 1                  | 0                  | 0                                       | 0                   | 0               |
| Central Trains          | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Centro                  | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Chiltern Railways       | 1                              | 0                       | 1                  | 0                  | 0                                       | 0                   | 0               |
| DRS                     | 5                              | 0                       | 0                  | 0                  | 5                                       | 0                   | 5               |
| Eurostar                | 8                              | 0                       | 0                  | 0                  | 8                                       | 0                   | 8               |
| EWS – Freight           | 20                             | 0                       | 5                  | 13                 | 2                                       | 2                   | 0               |
| EWS – Passenger         | 1                              | 0                       | 0                  | 0                  | 1                                       | 0                   | 1               |
| FGW Link                | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| First Great Western     | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| First Scotrail          | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Freightliner            | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Gatwick Express         | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| GB Railfreight          | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| GMPTE                   | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| GNER                    | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Heathrow Express        | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Hull Trains             | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Island Line             | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Merseyrail              | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Merseytravel            | 1                              | 0                       | 0                  | 0                  | 1                                       | 1                   | 0               |
| Midland Mainline (MML)  | 1                              | 0                       | 0                  | 0                  | 1                                       | 1                   | 0               |
| Nexus                   | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Northern                | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| one                     | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Silverlink Metro & City | 1                              | 0                       | 0                  | 0                  | 1                                       | 1                   | 0               |
| South Central           | 1                              | 0                       | 0                  | 0                  | 1                                       | 1                   | 0               |
| South Eastern           | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| South West Trains       | 3                              | 0                       | 0                  | 0                  | 3                                       | 3                   | 0               |
| SPTE                    | 6                              | 0                       | 2                  | 0                  | 4                                       | 4                   | 0               |
| SYPTTE                  | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Thameslink              | 1                              | 0                       | 0                  | 1                  | 0                                       | 0                   | 0               |
| TPE                     | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Virgin Cross Country    | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Virgin West Coast       | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| WAGN                    | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| Wessex Trains           | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| West Coast Railway      | 1                              | 0                       | 0                  | 0                  | 1                                       | 1                   | 0               |
| WYPTE                   | 0                              | 0                       | 0                  | 0                  | 0                                       | 0                   | 0               |
| <b>Totals</b>           | <b>52</b>                      | <b>0</b>                | <b>9</b>           | <b>14</b>          | <b>29</b>                               | <b>15</b>           | <b>14</b>       |



## Appendix 1 – Station condition

The following table provides a list of all stations and their condition grades each year. The grading system is from 1 to 5 with the lower the number i.e. closer to 1, the better. The regulatory target is 2.25 overall. The condition score is an average score from 34 elements on stations such as platforms, structure etc. These elements are condition rated 1 – 5 with 1 being 'as installed' and 5 being 'no longer serviceable'.

| Appendix 1 – Station condition |        |               |               |               |               |               |               |
|--------------------------------|--------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                   | Route  | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Acle                           | Anglia | 1.31          | 1.31          | 1.31          | 1.31          | 2.00          | 2.00          |
| Acton Central                  | Anglia | 2.10          | 2.10          | 2.10          | 2.12          | 2.12          | 2.12          |
| Alresford                      | Anglia | 2.89          | 2.89          | 2.89          | 2.50          | 2.50          | 2.50          |
| Althorne                       | Anglia | 2.14          | 2.14          | 2.14          | 2.14          | 2.00          | 2.00          |
| Angel Road                     | Anglia | 2.11          | 2.11          | 2.11          | 2.11          | 2.11          | 2.11          |
| Attleborough                   | Anglia | 0.00          | 0.00          | 2.45          | 2.45          | 2.45          | 2.45          |
| Audley End                     | Anglia | 1.42          | 1.42          | 1.42          | 1.42          | 1.42          | 1.42          |
| Barking                        | Anglia | 1.88          | 1.88          | 1.92          | 1.92          | 2.09          | 2.09          |
| Basilidon station              | Anglia | 0.00          | 0.00          | 2.14          | 2.13          | 2.13          | 2.13          |
| Battlesbridge                  | Anglia | 0.00          | 0.00          | 2.52          | 2.41          | 2.41          | 2.41          |
| Beccles                        | Anglia | 1.23          | 1.23          | 1.23          | 1.23          | 1.83          | 1.83          |
| Benfleet                       | Anglia | 1.88          | 1.88          | 1.99          | 1.99          | 1.99          | 1.99          |
| Berney Arms                    | Anglia | 3.20          | 3.20          | 3.20          | 3.22          | 3.22          | 3.22          |
| Bethnal Green                  | Anglia | 2.19          | 2.19          | 2.19          | 2.19          | 2.19          | 2.19          |
| Billericay                     | Anglia | 2.10          | 2.10          | 2.14          | 2.14          | 2.14          | 2.14          |
| Bishops Stortford              | Anglia | 2.93          | 2.93          | 2.93          | 2.26          | 2.26          | 2.26          |
| Blackhorse Road                | Anglia | –             | –             | 1.97          | 1.97          | 1.97          | 1.97          |
| Braintree                      | Anglia | 1.96          | 1.96          | 1.96          | 1.96          | 1.95          | 1.95          |
| Braintree Freeport             | Anglia | 0.00          | 0.00          | 1.97          | 1.97          | 1.89          | 1.89          |
| Brampton (Suffolk)             | Anglia | 2.38          | 2.38          | 2.38          | 2.38          | 2.38          | 2.38          |
| Brandon                        | Anglia | 0.00          | 0.00          | 2.83          | 2.44          | 2.44          | 2.44          |
| Brentwood                      | Anglia | 2.20          | 2.20          | 2.35          | 2.35          | 2.35          | 2.35          |
| Brimsgate                      | Anglia | 2.06          | 2.06          | 2.06          | 2.04          | 2.04          | 2.04          |
| Brondebury                     | Anglia | 1.73          | 1.73          | 1.73          | 1.73          | 1.73          | 1.73          |
| Brondebury Park                | Anglia | 1.73          | 1.73          | 1.73          | 1.73          | 1.75          | 1.75          |
| Broxbourne                     | Anglia | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          |
| Bruce Grove                    | Anglia | 2.00          | 2.00          | 2.09          | 2.09          | 2.09          | 2.09          |
| Brundall                       | Anglia | 2.55          | 2.55          | 2.55          | 2.39          | 2.39          | 2.39          |
| Brundall Gardens               | Anglia | 2.19          | 2.19          | 2.19          | 2.47          | 2.47          | 2.47          |
| Buckenham                      | Anglia | 1.72          | 1.72          | 1.72          | 1.72          | 2.38          | 2.38          |
| Bures                          | Anglia | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          |
| Burnham-On-Crouch              | Anglia | –             | –             | 2.07          | 2.07          | 2.07          | 2.07          |
| Bury St Edmunds                | Anglia | 2.02          | 2.02          | 2.02          | 2.02          | 2.02          | 2.02          |
| Bush Hill Park                 | Anglia | 1.91          | 1.91          | 1.91          | 1.91          | 1.91          | 1.91          |
| Caledonian Road and Barnsbury  | Anglia | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          |
| Cambridge                      | Anglia | 1.99          | 1.99          | 2.02          | 2.02          | 2.03          | 2.03          |
| Cambridge Heath                | Anglia | 2.13          | 2.13          | 2.13          | 2.13          | 2.13          | 2.13          |
| Camden Road                    | Anglia | 0.00          | 0.00          | 1.94          | 1.94          | 1.94          | 1.94          |
| Canning Town                   | Anglia | 1.00          | 1.00          | 1.00          | 1.00          | 1.00          | 1.00          |
| Cannon Street                  | Anglia | 1.96          | 1.96          | 1.96          | 1.73          | 2.04          | 2.04          |
| Canonbury                      | Anglia | 2.45          | 2.45          | 2.45          | 2.45          | 2.31          | 2.31          |
| Cantley                        | Anglia | 2.76          | 2.76          | 2.76          | 2.68          | 2.68          | 2.68          |
| Chadwell Heath                 | Anglia | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          |
| Chafford Hundred               | Anglia | 1.30          | 1.30          | 1.30          | 1.30          | 1.30          | 1.30          |
| Chalkwell                      | Anglia | –             | –             | 1.94          | 1.94          | 1.94          | 1.94          |
| Chappel and Wakes Colne        | Anglia | 2.02          | 2.02          | 2.02          | 2.02          | 2.04          | 2.04          |
| Chelmsford                     | Anglia | 1.82          | 1.82          | 1.82          | 1.82          | 1.82          | 1.82          |
| Cheshunt                       | Anglia | 0.00          | 0.00          | 2.16          | 2.16          | 2.16          | 2.16          |
| Chingford                      | Anglia | 1.99          | 1.99          | 1.99          | 2.03          | 2.03          | 2.03          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Clacton-On-Sea                                    | Anglia       | 2.62                     | 2.62                     | 2.62                     | 2.69                     | 2.26                     | 2.26                     |
| Clapton   | Anglia       | 2.20                     | 2.20                     | 2.41                     | 2.41                     | 2.41                     | 2.41                     |
| Colchester North                                  | Anglia       | 2.02                     | 2.02                     | 2.05                     | 2.05                     | 2.09                     | 2.09                     |
| Colchester Town                                   | Anglia       | 2.82                     | 2.82                     | 2.82                     | 2.91                     | 2.28                     | 2.28                     |
| Cressing  | Anglia       | 3.16                     | 3.16                     | 3.16                     | 2.48                     | 2.53                     | 2.53                     |
| Cromer  | Anglia       | 2.48                     | 2.48                     | 2.48                     | 1.63                     | 1.63                     | 1.63                     |
| Crouch Hill                                       | Anglia       | –                        | –                        | 1.79                     | 1.79                     | 1.79                     | 1.79                     |
| Custom House                                      | Anglia       | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Dagenham Dock                                     | Anglia       | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Dalston Kingsland                                 | Anglia       | 2.07                     | 2.07                     | 2.07                     | 2.15                     | 2.01                     | 2.01                     |
| Darsham   | Anglia       | 2.15                     | 2.15                     | 2.24                     | 2.24                     | 2.17                     | 2.17                     |
| Derby Road (Ipswich)                              | Anglia       | 1.93                     | 1.93                     | 1.93                     | 1.93                     | 1.93                     | 1.93                     |
| Diss  | Anglia       | 2.68                     | 2.68                     | 2.68                     | 2.75                     | 2.75                     | 2.75                     |
| Dovercourt  | Anglia       | 2.78                     | 2.78                     | 2.78                     | 2.86                     | 2.84                     | 2.84                     |
| Downham Market                                    | Anglia       | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Dullingham  | Anglia       | 2.24                     | 2.24                     | 2.24                     | 2.40                     | 2.40                     | 2.40                     |
| East Tilbury                                      | Anglia       | 1.34                     | 1.34                     | 1.34                     | 1.28                     | 1.28                     | 1.28                     |
| Eccles Road                                       | Anglia       | 2.64                     | 2.64                     | 2.64                     | 2.46                     | 2.46                     | 2.46                     |
| Edmonton Green                                    | Anglia       | 2.10                     | 2.10                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     |
| Elmswell  | Anglia       | 1.96                     | 1.96                     | 1.96                     | 2.10                     | 2.10                     | 2.10                     |
| Elsenham  | Anglia       | 1.94                     | 1.94                     | 1.94                     | 1.94                     | 1.94                     | 1.94                     |
| Ely   | Anglia       | 2.79                     | 2.79                     | 2.85                     | 2.42                     | 2.42                     | 2.42                     |
| Emerson Park                                      | Anglia       | 1.82                     | 1.82                     | 1.82                     | 1.82                     | 1.82                     | 1.82                     |
| Enfield Lock                                      | Anglia       | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     |
| Enfield Town                                      | Anglia       | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     |
| Fambridge   | Anglia       | 1.64                     | 1.64                     | 1.64                     | 1.64                     | 1.64                     | 1.64                     |
| Felixstowe  | Anglia       | 2.05                     | 2.05                     | 2.15                     | 2.15                     | 2.15                     | 2.15                     |
| Fenchurch Street                                  | Anglia       | 0.00                     | –                        | 2.25                     | 2.39                     | 2.17                     | 2.17                     |
| Finchley Road and Frognal                         | Anglia       | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     |
| Forest Gate                                       | Anglia       | 1.90                     | 1.90                     | 1.90                     | 2.31                     | 2.31                     | 2.31                     |
| Foxton  | Anglia       | 3.15                     | 3.15                     | 3.13                     | 2.38                     | 2.38                     | 2.38                     |
| Frinton On Sea                                    | Anglia       | 2.73                     | 2.73                     | 2.73                     | 2.71                     | 2.71                     | 2.71                     |
| Gidea Park  | Anglia       | 1.93                     | 1.93                     | 1.93                     | 1.93                     | 1.93                     | 1.93                     |
| Goodmayes   | Anglia       | 1.76                     | 1.76                     | 1.76                     | 2.26                     | 2.26                     | 2.26                     |
| Gospel Oak  | Anglia       | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Grays   | Anglia       | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     |
| Great Bentley                                     | Anglia       | 2.77                     | 2.77                     | 2.77                     | 2.46                     | 2.46                     | 2.46                     |
| Great Chesterford                                 | Anglia       | 1.82                     | 1.82                     | 1.82                     | 1.82                     | 1.82                     | 1.82                     |
| Great Yarmouth                                    | Anglia       | 1.92                     | 1.92                     | 1.92                     | 1.92                     | 1.88                     | 1.88                     |
| Gunnersbury                                       | Anglia       | 1.90                     | 1.90                     | 1.85                     | 1.85                     | 1.85                     | 1.85                     |
| Gunton  | Anglia       | 2.59                     | 2.59                     | 2.59                     | 2.16                     | 2.16                     | 2.16                     |
| Hackney Central                                   | Anglia       | 2.06                     | 2.06                     | 2.06                     | 2.06                     | 2.07                     | 2.07                     |
| Hackney Downs                                     | Anglia       | 1.92                     | 1.92                     | 2.00                     | 2.00                     | 1.76                     | 1.76                     |
| Hackney Wick                                      | Anglia       | 1.95                     | 1.95                     | 2.05                     | 2.05                     | 1.94                     | 1.94                     |
| Haddiscoe   | Anglia       | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.12                     | 2.12                     |
| Halesworth  | Anglia       | 1.64                     | 1.64                     | 1.64                     | 1.64                     | 1.73                     | 1.73                     |
| Hampstead Heath                                   | Anglia       | 1.80                     | 1.80                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Harling Road                                      | Anglia       | 2.57                     | 2.57                     | 2.57                     | 2.39                     | 2.39                     | 2.39                     |
| Harlow Mill                                       | Anglia       | 0.00                     | 0.00                     | 2.17                     | 2.17                     | 2.01                     | 2.01                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Harlow Town                                       | Anglia       | 2.01                 | 2.01                 | 2.01                 | 2.01                 | 2.01                 | 2.01                 |
| Harold Wood                                       | Anglia       | 1.97                 | 1.97                 | 1.97                 | 1.97                 | 1.97                 | 1.97                 |
| Harringay Green Lanes                             | Anglia       | 0.00                 | 0.00                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 |
| Harwich International Port                        | Anglia       | 1.89                 | 1.89                 | 1.95                 | 1.95                 | 1.70                 | 1.70                 |
| Harwich Town                                      | Anglia       | 2.72                 | 2.72                 | 2.72                 | 2.56                 | 2.56                 | 2.56                 |
| Hatfield Peverel                                  | Anglia       | 2.86                 | 2.86                 | 2.86                 | 2.38                 | 2.38                 | 2.38                 |
| Hertford East                                     | Anglia       | 2.40                 | 2.40                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 |
| Highams Park                                      | Anglia       | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 |
| Highbury and Islington (N.London Line)            | Anglia       | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.34                 |
| Hockley   | Anglia       | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.50                 |
| Homerton  | Anglia       | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 |
| Hoveton and Wroxham                               | Anglia       | 1.94                 | 1.94                 | 1.94                 | 1.94                 | 1.94                 | 1.94                 |
| Hythe   | Anglia       | 2.69                 | 2.69                 | 2.69                 | 2.83                 | 2.83                 | 2.83                 |
| Ilford  | Anglia       | 1.89                 | 1.89                 | 1.89                 | 1.89                 | 1.89                 | 1.89                 |
| Ingatestone                                       | Anglia       | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 |
| Ipswich   | Anglia       | 1.93                 | 1.93                 | 1.93                 | 1.93                 | 1.95                 | 1.95                 |
| Kelvedon  | Anglia       | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.91                 | 1.91                 |
| Kennett   | Anglia       | 2.39                 | 2.39                 | 2.39                 | 3.14                 | 3.14                 | 3.14                 |
| Kensal Rise                                       | Anglia       | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 |
| Kentish Town West                                 | Anglia       | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.15                 | 2.15                 |
| Kew Gardens                                       | Anglia       | 2.00                 | 2.00                 | 2.02                 | 2.02                 | 2.02                 | 2.02                 |
| Kings Lynn  | Anglia       | 1.87                 | 1.87                 | 1.87                 | 1.87                 | 1.87                 | 1.87                 |
| Kirby Cross                                       | Anglia       | 0.00                 | 0.00                 | 2.55                 | 2.39                 | 2.39                 | 2.39                 |
| Laindon   | Anglia       | 1.82                 | 1.82                 | 1.93                 | 1.93                 | 1.93                 | 1.93                 |
| Lakenheath  | Anglia       | 1.57                 | 2.56                 | 1.83                 | 1.97                 | 1.97                 | 1.97                 |
| Leigh-on-Sea                                      | Anglia       | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 |
| Leyton Midland Road                               | Anglia       | 2.80                 | 2.80                 | 2.80                 | 2.00                 | 2.00                 | 2.00                 |
| Leytonstone High Road                             | Anglia       | 1.81                 | 1.81                 | 1.81                 | 1.81                 | 1.81                 | 1.81                 |
| Limehouse   | Anglia       | 2.29                 | 2.29                 | 2.29                 | 2.29                 | 2.28                 | 2.28                 |
| Lingwood  | Anglia       | 1.86                 | 1.86                 | 1.86                 | 2.31                 | 2.31                 | 2.31                 |
| Littleport  | Anglia       | 2.04                 | 2.04                 | 2.04                 | 2.04                 | 2.04                 | 2.04                 |
| London Fields                                     | Anglia       | 2.00                 | 2.00                 | 2.00                 | 2.04                 | 2.04                 | 2.04                 |
| London Liverpool Street                           | Anglia       | 3.13                 | 3.13                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 |
| Lowestoft   | Anglia       | 1.34                 | 1.34                 | 1.20                 | 1.24                 | 1.24                 | 1.24                 |
| Manea   | Anglia       | 2.35                 | 2.35                 | 2.35                 | 2.23                 | 2.23                 | 2.23                 |
| Manningtree                                       | Anglia       | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.13                 |
| Manor Park  | Anglia       | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 |
| March   | Anglia       | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 |
| Marks Tey   | Anglia       | 1.98                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 |
| Maryland  | Anglia       | 2.23                 | 2.23                 | 2.23                 | 2.23                 | 2.31                 | 2.31                 |
| Meldreth  | Anglia       | 1.77                 | 1.77                 | 1.77                 | 1.77                 | 1.77                 | 1.77                 |
| Melton  | Anglia       | 1.75                 | 0.00                 | 1.89                 | 1.89                 | 1.89                 | 1.89                 |
| Mistley   | Anglia       | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 |
| Needham Market                                    | Anglia       | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.41                 |
| Newmarket   | Anglia       | 2.24                 | 2.24                 | 2.24                 | 2.40                 | 2.40                 | 2.40                 |
| Newport   | Anglia       | 2.31                 | 2.31                 | 2.31                 | 2.31                 | 2.40                 | 2.40                 |
| North Walsham                                     | Anglia       | 1.76                 | 1.76                 | 1.83                 | 1.83                 | 1.83                 | 1.83                 |
| North Woolwich                                    | Anglia       | 0.00                 | 0.00                 | 2.18                 | 2.18                 | 2.18                 | 2.18                 |
| Northumberland Park                               | Anglia       | 1.69                 | 1.69                 | 1.99                 | 1.99                 | 1.99                 | 1.99                 |

continued

| Appendix 1 – Station condition (continued) |        |               |               |               |               |               |               |
|--|--------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route  | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Norwich Thorpe                             | Anglia | 0.00          | 0.00          | 1.72          | 1.72          | 1.72          | 1.72          |
| Ockendon                                   | Anglia | 2.18          | 2.18          | 2.18          | 2.18          | 2.18          | 2.18          |
| Oulton Broad North                         | Anglia | 2.71          | 2.71          | 2.71          | 2.43          | 2.43          | 2.43          |
| Oulton Broad South                         | Anglia | 2.38          | 2.38          | 2.38          | 2.38          | 2.38          | 2.38          |
| Pitsea                                     | Anglia | 0.00          | 0.00          | 2.16          | 2.16          | 2.16          | 2.16          |
| Ponders End                                | Anglia | 2.10          | 2.10          | 2.15          | 2.15          | 2.15          | 2.15          |
| Prittlewell                                | Anglia | 2.09          | 2.09          | 2.09          | 2.09          | 2.09          | 2.09          |
| Purfleet                                   | Anglia | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Rainham (Essex)                            | Anglia | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Rayleigh                                   | Anglia | 2.23          | 2.23          | 2.27          | 2.27          | 2.27          | 2.27          |
| Rectory Road                               | Anglia | 2.10          | 2.10          | 2.32          | 2.32          | 2.32          | 2.32          |
| Reedham                                    | Anglia | 2.50          | 1.99          | 2.53          | 2.37          | 2.37          | 2.37          |
| Rochford                                   | Anglia | –             | –             | 1.71          | 1.71          | 1.71          | 1.71          |
| Romford                                    | Anglia | 2.01          | 2.01          | 2.04          | 2.04          | 2.04          | 2.04          |
| Roughton Road                              | Anglia | 2.11          | 2.11          | 2.11          | 2.11          | 2.11          | 2.11          |
| Roydon                                     | Anglia | 2.20          | 2.20          | 2.20          | 2.20          | 2.20          | 2.20          |
| Rye House                                  | Anglia | 2.50          | 2.50          | 2.31          | 2.31          | 2.31          | 2.31          |
| Salhouse                                   | Anglia | 2.37          | 2.37          | 2.37          | 2.37          | 2.37          | 2.37          |
| Sawbridgeworth                             | Anglia | 2.13          | 2.13          | 2.13          | 2.13          | 2.12          | 2.12          |
| Saxmundham                                 | Anglia | 2.23          | 2.23          | 2.23          | 2.16          | 2.16          | 2.16          |
| Seven Kings                                | Anglia | 2.02          | 2.02          | 2.02          | 2.52          | 2.52          | 2.52          |
| Seven Sisters                              | Anglia | 2.34          | 2.34          | 2.47          | 2.47          | 1.99          | 1.99          |
| Shelford                                   | Anglia | 1.88          | 1.88          | 1.88          | 1.88          | 1.88          | 1.88          |
| Shenfield                                  | Anglia | 2.33          | 2.33          | 2.33          | 2.33          | 2.33          | 2.33          |
| Shepreth                                   | Anglia | –             | –             | 2.13          | 2.13          | 2.13          | 2.13          |
| Sheringham                                 | Anglia | 3.00          | 3.00          | 3.00          | 2.39          | 2.39          | 2.39          |
| Shippea Hill                               | Anglia | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          |
| Shoeburyness                               | Anglia | 2.16          | 2.16          | 2.16          | 2.16          | 2.16          | 2.16          |
| Silver Street                              | Anglia | 1.30          | 1.30          | 1.30          | 1.30          | 1.34          | 1.34          |
| Silvertown and City Airport                | Anglia | 1.96          | 1.96          | 1.96          | 1.96          | 1.96          | 1.96          |
| Somerleyton                                | Anglia | 3.72          | 3.72          | 3.72          | 3.14          | 3.14          | 3.14          |
| South Acton                                | Anglia | 2.00          | 2.00          | 1.86          | 1.86          | 1.86          | 1.86          |
| South Tottenham                            | Anglia | 1.50          | 1.50          | 1.50          | 1.50          | 1.50          | 1.50          |
| Southbury                                  | Anglia | 2.00          | 2.00          | 2.00          | 2.04          | 2.04          | 2.04          |
| Southend Central                           | Anglia | 0.00          | 0.00          | 2.27          | 2.27          | 2.27          | 2.27          |
| Southend East                              | Anglia | 1.99          | 1.99          | 1.99          | 2.01          | 2.01          | 2.01          |
| Southend Victoria                          | Anglia | 2.04          | 2.04          | 2.04          | 2.04          | 2.04          | 2.04          |
| Southminster                               | Anglia | 1.78          | 1.78          | 1.78          | 1.78          | 1.78          | 1.78          |
| Spooner Row                                | Anglia | 2.60          | 2.60          | 2.60          | 2.89          | 2.89          | 2.89          |
| St Margarets (Hertfordshire)               | Anglia | 1.90          | 1.90          | 2.00          | 2.00          | 2.00          | 2.00          |
| St. James Street (Walthamstow)             | Anglia | 2.99          | 2.99          | 2.99          | 2.68          | 2.68          | 2.68          |
| Stamford Hill                              | Anglia | 1.91          | 1.91          | 2.82          | 2.82          | 2.82          | 2.82          |
| Stanford-Le-Hope                           | Anglia | 1.94          | 1.94          | 1.94          | 1.94          | 1.94          | 1.94          |
| Stanstead Mountfichet                      | Anglia | 1.34          | 1.34          | 1.38          | 1.38          | 1.38          | 1.38          |
| Stansted Airport                           | Anglia | 2.27          | 2.27          | 2.27          | 2.27          | 2.27          | 2.27          |
| Stoke Newington                            | Anglia | 1.69          | 1.69          | 2.36          | 2.36          | 2.36          | 2.36          |
| Stowmarket                                 | Anglia | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          |
| Stratford (London)                         | Anglia | 2.35          | 2.35          | 2.34          | 2.34          | 2.34          | 2.34          |
| Sudbury (Suffolk)                          | Anglia | 1.50          | 1.50          | 1.55          | 1.55          | 1.55          | 1.55          |

continued

| Appendix 1 – Station condition (continued) |        |               |               |               |               |               |               |
|--|--------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route  | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Theobalds Grove                            | Anglia | 2.10          | 2.10          | 2.10          | 2.16          | 2.16          | 2.16          |
| Thetford                                   | Anglia | 2.18          | 2.18          | 2.18          | 2.18          | 2.18          | 2.18          |
| Thorpe Bay                                 | Anglia | 2.06          | 2.06          | 2.06          | 2.06          | 2.06          | 2.06          |
| Thorpe-Le-Soken                            | Anglia | 2.01          | 2.01          | 2.05          | 2.05          | 2.08          | 2.08          |
| Thurston                                   | Anglia | 1.71          | 1.71          | 1.71          | 1.71          | 1.71          | 1.71          |
| Tilbury Town                               | Anglia | 1.24          | 1.24          | 1.24          | 1.26          | 1.26          | 1.26          |
| Tottenham Hale                             | Anglia | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Trimley                                    | Anglia | 2.36          | 2.36          | 2.36          | 2.36          | 2.36          | 2.36          |
| Turkey Street                              | Anglia | 2.18          | 2.18          | 2.18          | 2.24          | 2.20          | 2.20          |
| Upminster                                  | Anglia | 2.38          | 2.38          | 2.38          | 2.38          | 2.33          | 2.33          |
| Upper Holloway                             | Anglia | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          |
| Waltham Cross                              | Anglia | 2.00          | 2.00          | 2.00          | 2.09          | 2.09          | 2.09          |
| Walthamstow Central                        | Anglia | 2.04          | 2.04          | 2.04          | 2.04          | 2.04          | 2.04          |
| Walthamstow Queens Road                    | Anglia | 2.36          | 2.36          | 2.36          | 2.36          | 2.36          | 2.36          |
| Walton-On-Naze                             | Anglia | 1.19          | 1.19          | 1.19          | 1.19          | 1.19          | 1.19          |
| Wanstead Park                              | Anglia | 1.40          | 1.40          | 1.40          | 1.40          | 1.40          | 1.40          |
| Ware                                       | Anglia | 2.20          | 2.20          | 2.17          | 2.17          | 2.17          | 2.17          |
| Waterbeach                                 | Anglia | 2.39          | 2.39          | 2.39          | 2.39          | 2.24          | 2.24          |
| Watlington                                 | Anglia | 2.45          | 2.45          | 2.45          | 2.45          | 2.50          | 2.50          |
| Weeley                                     | Anglia | 2.11          | 2.11          | 2.11          | 2.11          | 2.40          | 2.40          |
| West Ham                                   | Anglia | 1.00          | 1.00          | 1.00          | 1.00          | 1.00          | 1.00          |
| West Hampstead                             | Anglia | 1.99          | 1.99          | 1.99          | 1.99          | 1.99          | 1.99          |
| West Horndon                               | Anglia | 2.02          | 2.02          | 2.02          | 2.02          | 2.02          | 2.02          |
| West Runton                                | Anglia | 2.83          | 2.83          | 2.83          | 2.17          | 2.17          | 2.17          |
| Westcliff                                  | Anglia | –             | –             | 1.98          | 1.98          | 1.98          | 1.98          |
| Westerfield                                | Anglia | 2.07          | 2.07          | 2.07          | 2.10          | 2.10          | 2.10          |
| White Hart Lane                            | Anglia | 1.90          | 1.90          | 2.03          | 2.03          | 2.03          | 2.03          |
| White Notley                               | Anglia | 2.25          | 2.25          | 2.22          | 2.22          | 2.22          | 2.22          |
| Whittlesea                                 | Anglia | 2.35          | 2.35          | 2.35          | 2.35          | 2.35          | 2.35          |
| Whittlesford                               | Anglia | 1.43          | 1.43          | 1.43          | 1.43          | 1.43          | 1.43          |
| Wickford                                   | Anglia | 2.03          | 2.03          | 2.18          | 2.18          | 2.18          | 2.18          |
| Wickham Market                             | Anglia | 2.50          | 2.50          | 2.50          | 2.27          | 2.27          | 2.27          |
| Willesden Junction                         | Anglia | –             | –             | 2.16          | 2.16          | 2.16          | 2.16          |
| Witham                                     | Anglia | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          |
| Wivenhoe                                   | Anglia | 2.23          | 2.23          | 2.23          | 2.23          | 2.20          | 2.20          |
| Wood Street                                | Anglia | 3.71          | 3.71          | 3.71          | 2.19          | 2.19          | 2.19          |
| Woodbridge                                 | Anglia | 2.38          | 2.38          | 2.38          | 2.38          | 2.17          | 2.17          |
| Woodgrange Park                            | Anglia | 1.50          | 1.50          | 1.50          | 1.50          | 1.50          | 1.50          |
| Woodham Ferrers                            | Anglia | –             | –             | 2.38          | 2.38          | 2.38          | 2.38          |
| Worstead                                   | Anglia | 2.85          | 2.85          | 2.85          | 2.18          | 2.18          | 2.18          |
| Wrabness                                   | Anglia | 2.26          | 2.26          | 2.26          | 2.46          | 2.46          | 2.46          |
| Wymondham                                  | Anglia | 1.64          | 1.64          | 1.64          | 1.64          | 1.64          | 1.64          |
| Abbey Wood                                 | Kent   | 1.83          | 1.83          | 2.09          | 2.09          | 2.09          | 2.09          |
| Adisham                                    | Kent   | 3.00          | 3.00          | 3.00          | 3.00          | 3.00          | 3.00          |
| Albany Park                                | Kent   | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          |
| Appledore                                  | Kent   | 2.66          | 2.66          | 2.66          | 2.66          | 2.66          | 2.66          |
| Ashford International                      | Kent   | 1.86          | 1.86          | 1.86          | 1.86          | 1.86          | 1.86          |
| Aylesford                                  | Kent   | 2.42          | 2.42          | 2.42          | 3.04          | 3.04          | 3.04          |
| Aylesham                                   | Kent   | 2.78          | 2.78          | 2.78          | 2.78          | 2.78          | 2.78          |

continued



| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Barming   | Kent         | 2.43                     | 2.43                     | 2.43                     | 2.44                     | 2.44                     | 2.44                     |
| Barnehurst  | Kent         | 2.31                     | 2.31                     | 2.37                     | 2.37                     | 2.12                     | 2.12                     |
| Bat and Ball                                      | Kent         | 2.44                     | 2.44                     | 2.67                     | 2.67                     | 2.67                     | 2.67                     |
| Battle  | Kent         | 2.44                     | 2.44                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     |
| Bearsted  | Kent         | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 2.75                     |
| Beckenham Hill                                    | Kent         | 2.37                     | 2.37                     | 2.37                     | 2.95                     | 2.95                     | 2.95                     |
| Beckenham Junction                                | Kent         | 2.54                     | 2.54                     | 2.54                     | 2.82                     | 2.82                     | 2.82                     |
| Bekesbourne                                       | Kent         | 2.34                     | 2.34                     | 2.34                     | 3.02                     | 3.02                     | 3.02                     |
| Bellingham  | Kent         | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     |
| Beltring  | Kent         | 2.26                     | 2.26                     | 2.26                     | 2.26                     | 2.26                     | 2.26                     |
| Belvedere   | Kent         | 1.83                     | 1.83                     | 1.96                     | 1.96                     | 1.96                     | 1.96                     |
| Bexley  | Kent         | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.31                     | 2.31                     |
| Bexleyheath                                       | Kent         | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.58                     |
| Bickley   | Kent         | 2.42                     | 2.42                     | 2.42                     | 2.85                     | 2.85                     | 2.95                     |
| Birchington-On-Sea                                | Kent         | 2.44                     | 2.44                     | 2.44                     | 2.73                     | 2.73                     | 2.73                     |
| Blackheath  | Kent         | 2.38                     | 2.38                     | 2.38                     | 2.38                     | 2.38                     | 2.50                     |
| Borough Green and Wrotham                         | Kent         | 2.38                     | 2.38                     | 2.38                     | 2.38                     | 2.38                     | 2.31                     |
| Brixton   | Kent         | 2.02                     | 2.02                     | 2.02                     | 2.02                     | 2.02                     | 2.02                     |
| Broadstairs                                       | Kent         | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 1.61                     |
| Bromley North                                     | Kent         | 2.43                     | 2.43                     | 2.89                     | 2.89                     | 2.89                     | 2.89                     |
| Bromley South                                     | Kent         | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.26                     | 2.26                     |
| Canterbury East                                   | Kent         | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 2.26                     | 2.26                     |
| Canterbury West                                   | Kent         | 2.27                     | 2.27                     | 2.27                     | 3.01                     | 3.01                     | 3.01                     |
| Catford   | Kent         | 2.45                     | 2.45                     | 2.95                     | 2.95                     | 2.95                     | 2.95                     |
| Catford Bridge                                    | Kent         | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.59                     | 2.59                     |
| Charing   | Kent         | 2.46                     | 2.46                     | 2.46                     | 2.46                     | 2.63                     | 2.63                     |
| Charlton  | Kent         | 2.00                     | 2.00                     | 2.17                     | 2.17                     | 2.17                     | 2.17                     |
| Chartham  | Kent         | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     |
| Chatham   | Kent         | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.23                     |
| Chelsfield  | Kent         | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.51                     |
| Chestfield and Swalecliffe                        | Kent         | 2.56                     | 2.56                     | 2.56                     | 2.91                     | 2.91                     | 2.91                     |
| Chilham   | Kent         | 2.91                     | 2.91                     | 2.91                     | 2.91                     | 2.91                     | 2.91                     |
| Chislehurst                                       | Kent         | 2.47                     | 2.47                     | 2.47                     | 2.85                     | 2.85                     | 2.85                     |
| Clock House                                       | Kent         | 2.55                     | 2.55                     | 2.96                     | 2.96                     | 2.96                     | 2.96                     |
| Crayford  | Kent         | 1.38                     | 1.38                     | 1.38                     | 1.38                     | 1.38                     | 2.10                     |
| Crofton Park                                      | Kent         | 2.30                     | 2.30                     | 2.30                     | 2.92                     | 2.92                     | 2.92                     |
| Crowhurst   | Kent         | 2.45                     | 2.45                     | 2.68                     | 2.68                     | 2.68                     | 2.68                     |
| Cuxton  | Kent         | 2.68                     | 2.68                     | 3.00                     | 3.00                     | 3.00                     | 3.00                     |
| Dartford  | Kent         | 2.59                     | 2.59                     | 2.59                     | 2.59                     | 2.51                     | 2.51                     |
| Deal  | Kent         | 2.73                     | 2.73                     | 2.73                     | 2.73                     | 2.73                     | 2.73                     |
| Denmark Hill                                      | Kent         | 2.46                     | 2.46                     | 2.46                     | 2.83                     | 2.83                     | 2.83                     |
| Deptford  | Kent         | 2.42                     | 2.42                     | 2.42                     | 2.54                     | 2.54                     | 2.54                     |
| Doleham   | Kent         | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     |
| Dover Priory                                      | Kent         | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.25                     | 2.25                     |
| Dumpton Park                                      | Kent         | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.34                     | 2.34                     |
| Dunton Green                                      | Kent         | 2.80                     | 2.80                     | 2.80                     | 2.80                     | 3.05                     | 3.05                     |
| East Farleigh                                     | Kent         | 2.46                     | 2.46                     | 2.46                     | 3.05                     | 3.05                     | 3.05                     |
| East Malling                                      | Kent         | 2.50                     | 2.50                     | 2.53                     | 2.53                     | 2.44                     | 2.44                     |
| Eden Park   | Kent         | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.86                     | 2.86                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Edenbridge  | Kent         | 2.75                     | 2.75                     | 2.87                     | 2.87                     | 2.87                     | 2.87                     |
| Elmers End  | Kent         | 2.63                     | 2.63                     | 2.63                     | 2.63                     | 2.63                     | 2.38                     |
| Elmstead Woods                                    | Kent         | 2.55                     | 2.55                     | 2.55                     | 2.82                     | 2.82                     | 2.82                     |
| Eltham  | Kent         | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     |
| Erith   | Kent         | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.46                     | 2.46                     |
| Etchingham  | Kent         | 2.73                     | 2.73                     | 2.94                     | 2.94                     | 2.65                     | 2.65                     |
| Eynsford  | Kent         | 1.97                     | 1.97                     | 1.97                     | 1.97                     | 2.38                     | 2.38                     |
| Falconwood  | Kent         | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.65                     | 2.65                     |
| Farningham Road                                   | Kent         | 2.60                     | 2.60                     | 2.60                     | 2.60                     | 2.60                     | 2.60                     |
| Faversham   | Kent         | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.26                     | 2.26                     |
| Folkestone Central                                | Kent         | 2.28                     | 2.28                     | 2.28                     | 2.28                     | 2.28                     | 2.28                     |
| Folkestone Harbour                                | Kent         | 3.00                     | 3.00                     | 3.00                     | 3.26                     | 3.26                     | 3.26                     |
| Folkestone West                                   | Kent         | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.41                     |
| Frant   | Kent         | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.58                     |
| Gillingham  | Kent         | 2.54                     | 2.54                     | 2.54                     | 2.54                     | 2.54                     | 2.40                     |
| Godstone  | Kent         | 2.73                     | 2.73                     | 3.28                     | 3.28                     | 3.28                     | 3.28                     |
| Gravesend   | Kent         | 2.35                     | 2.35                     | 2.35                     | 2.35                     | 2.35                     | 2.35                     |
| Greenhithe  | Kent         | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.27                     | 2.27                     |
| Greenwich   | Kent         | 2.28                     | 2.28                     | 2.28                     | 2.38                     | 2.38                     | 2.38                     |
| Grove Park  | Kent         | 2.42                     | 2.42                     | 2.42                     | 2.89                     | 2.89                     | 2.89                     |
| Halling   | Kent         | 2.41                     | 2.41                     | 2.41                     | 2.20                     | 2.20                     | 2.20                     |
| Ham Street  | Kent         | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     |
| Harrietsham                                       | Kent         | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.62                     | 2.62                     |
| Hastings  | Kent         | 0.00                     | –                        | –                        | –                        | 0.00                     | 1.37                     |
| Hayes   | Kent         | 2.68                     | 2.68                     | 2.68                     | 2.68                     | 2.68                     | 2.65                     |
| Headcorn  | Kent         | 2.38                     | 2.38                     | 2.55                     | 2.55                     | 2.55                     | 2.55                     |
| Herne Bay   | Kent         | 2.39                     | 2.39                     | 2.39                     | 2.79                     | 2.79                     | 2.79                     |
| Herne Hill  | Kent         | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     |
| High Brooms                                       | Kent         | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.22                     |
| Higham  | Kent         | 2.34                     | 2.34                     | 2.34                     | 2.80                     | 2.80                     | 2.80                     |
| Hildenborough                                     | Kent         | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.35                     |
| Hither Green                                      | Kent         | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.44                     |
| Hollingbourne                                     | Kent         | 2.96                     | 2.96                     | 2.96                     | 2.96                     | 2.45                     | 2.45                     |
| Kearsney  | Kent         | 2.66                     | 2.66                     | 2.66                     | 2.66                     | 2.66                     | 2.60                     |
| Kemsing   | Kent         | 2.50                     | 2.50                     | 2.66                     | 2.66                     | 2.66                     | 2.66                     |
| Kemsley   | Kent         | 2.87                     | 2.87                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     |
| Kent House  | Kent         | 2.54                     | 2.54                     | 2.54                     | 2.54                     | 2.54                     | 2.86                     |
| Kidbrooke   | Kent         | 2.49                     | 2.49                     | 2.49                     | 2.49                     | 2.49                     | 2.49                     |
| Knockholt   | Kent         | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     |
| Ladywell  | Kent         | 2.46                     | 2.46                     | 2.46                     | 2.46                     | 2.46                     | 2.51                     |
| Lee   | Kent         | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.20                     |
| Lenham  | Kent         | 2.62                     | 2.62                     | 2.62                     | 2.62                     | 2.58                     | 2.58                     |
| Lewisham  | Kent         | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.50                     | 2.50                     |
| London Bridge                                     | Kent         | 2.11                     | 2.11                     | 3.09                     | 2.91                     | 2.65                     | 2.65                     |
| Longfield   | Kent         | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     |
| Lower Sydenham                                    | Kent         | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.48                     |
| Maidstone Barracks                                | Kent         | 2.24                     | 2.24                     | 2.24                     | 2.61                     | 2.61                     | 2.61                     |
| Maidstone East                                    | Kent         | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.65                     | 2.65                     |
| Maidstone West                                    | Kent         | 2.53                     | 2.53                     | 2.53                     | 2.53                     | 2.53                     | 2.53                     |

continued

## Appendix 1 – Station condition (continued)

| Station name     | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
|------------------|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Marden           | Kent  | 2.51          | 2.51          | 2.51          | 2.51          | 2.53          | 2.53          |
| Margate          | Kent  | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          |
| Martin Mill      | Kent  | 4.35          | 4.35          | 2.62          | 2.62          | 2.62          | 4.35          |
| Meopham          | Kent  | 2.47          | 2.47          | 2.47          | 2.47          | 2.47          | 2.47          |
| Minster          | Kent  | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          |
| Mottingham       | Kent  | 2.51          | 2.51          | 2.51          | 2.51          | 2.51          | 2.53          |
| New Beckenham    | Kent  | 2.38          | 2.38          | 2.38          | 2.38          | 2.38          | 2.22          |
| New Cross        | Kent  | 2.38          | 2.38          | 2.65          | 2.65          | 2.65          | 2.65          |
| New Eltham       | Kent  | 2.28          | 2.28          | 2.29          | 2.29          | 2.29          | 2.29          |
| New Hythe        | Kent  | 2.77          | 2.77          | 2.77          | 3.44          | 3.44          | 3.44          |
| Newington        | Kent  | 2.80          | 2.80          | 2.80          | 2.80          | 2.80          | 2.80          |
| Northfleet       | Kent  | 2.73          | 2.73          | 2.73          | 3.05          | 3.05          | 3.05          |
| Nunhead          | Kent  | 2.55          | 2.55          | 2.94          | 2.94          | 2.94          | 2.94          |
| Nutfield         | Kent  | 2.93          | 2.93          | 2.93          | 2.93          | 2.65          | 2.65          |
| Ore              | Kent  | 2.70          | 2.70          | 2.70          | 2.70          | 2.70          | 2.70          |
| Orpington        | Kent  | 2.49          | 2.49          | 2.49          | 2.49          | 2.23          | 2.23          |
| Otford           | Kent  | 0.00          | –             | –             | –             | 2.26          | 2.26          |
| Paddock Wood     | Kent  | 2.46          | 2.46          | 2.46          | 2.46          | 2.65          | 2.65          |
| Peckham Rye      | Kent  | 2.60          | 2.60          | 2.60          | 2.60          | 2.89          | 2.89          |
| Penge East       | Kent  | 2.46          | 2.46          | 2.46          | 2.46          | 2.46          | 2.42          |
| Penshurst        | Kent  | 2.65          | 2.65          | 2.87          | 2.87          | 2.87          | 2.87          |
| Petts Wood       | Kent  | 2.46          | 2.46          | 2.46          | 2.46          | 2.46          | 2.46          |
| Pluckley         | Kent  | 2.46          | 2.46          | 2.94          | 2.94          | 2.94          | 2.94          |
| Plumstead        | Kent  | 2.00          | 2.00          | 2.06          | 2.06          | 2.06          | 2.06          |
| Queenborough     | Kent  | 2.72          | 2.72          | 2.72          | 2.72          | 2.72          | 2.50          |
| Rainham (Kent)   | Kent  | 2.38          | 2.38          | 2.38          | 2.38          | 2.04          | 2.04          |
| Ramsgate         | Kent  | 2.80          | 2.80          | 2.80          | 2.80          | 2.80          | 2.80          |
| Ravensbourne     | Kent  | 2.58          | 2.58          | 2.58          | 2.77          | 2.77          | 2.77          |
| Robertsbridge    | Kent  | 2.46          | 2.46          | 3.21          | 3.21          | 3.21          | 3.21          |
| Rochester        | Kent  | 2.58          | 2.58          | 2.58          | 2.58          | 2.42          | 2.42          |
| Rye              | Kent  | 2.62          | 2.62          | 2.62          | 2.62          | 2.62          | 2.62          |
| Sandling         | Kent  | 2.43          | 2.43          | 2.43          | 2.43          | 2.43          | 2.43          |
| Sandwich         | Kent  | 2.88          | 2.88          | 2.98          | 2.98          | 2.98          | 2.98          |
| Selling          | Kent  | 2.50          | 2.50          | 2.50          | 2.50          | 2.50          | 2.50          |
| Sevenoaks        | Kent  | 2.41          | 2.41          | 2.41          | 2.41          | 2.34          | 2.34          |
| Sheerness-On-Sea | Kent  | 2.58          | 2.58          | 2.38          | 2.38          | 2.38          | 2.38          |
| Shepherdswell    | Kent  | 3.05          | 3.05          | 3.05          | 3.05          | 3.05          | 2.83          |
| Shoreham (Kent)  | Kent  | 2.00          | 2.00          | 2.73          | 2.73          | 2.73          | 2.73          |
| Shortlands       | Kent  | 2.40          | 2.40          | 2.40          | 2.86          | 2.86          | 2.86          |
| Sidcup           | Kent  | 2.26          | 2.26          | 2.26          | 2.26          | 2.29          | 2.29          |
| Sittingbourne    | Kent  | 2.44          | 2.44          | 2.44          | 2.44          | 2.37          | 2.37          |
| Slade Green      | Kent  | 2.49          | 2.49          | 2.49          | 2.49          | 2.49          | 2.49          |
| Snodland         | Kent  | 2.24          | 2.24          | 2.24          | 2.60          | 2.60          | 2.60          |
| St Johns         | Kent  | 2.46          | 2.46          | 3.01          | 3.01          | 3.01          | 3.01          |
| St. Mary Cray    | Kent  | 2.52          | 2.52          | 2.52          | 2.52          | 2.52          | 2.48          |
| Staplehurst      | Kent  | 2.41          | 2.41          | 2.60          | 2.60          | 2.60          | 1.98          |
| Stone Crossing   | Kent  | 2.34          | 2.34          | 2.34          | 2.78          | 2.78          | 2.78          |
| Stonegate        | Kent  | 2.32          | 2.32          | 2.95          | 2.95          | 2.55          | 2.55          |
| Strood           | Kent  | 2.61          | 2.61          | 2.61          | 2.61          | 2.22          | 2.22          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Sturry  | Kent         | 2.53                     | 2.53                     | 2.53                     | 2.53                     | 2.53                     | 2.53                     |
| Sundridge Park                                    | Kent         | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.96                     | 2.96                     |
| Swale   | Kent         | 2.41                     | 2.41                     | 2.65                     | 2.65                     | 2.65                     | 2.65                     |
| Swanley   | Kent         | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     |
| Swanscombe Station                                | Kent         | 2.33                     | 2.33                     | 2.25                     | 2.73                     | 2.73                     | 2.73                     |
| Sydenham Hill                                     | Kent         | 1.99                     | 1.99                     | 1.99                     | 2.48                     | 2.48                     | 2.48                     |
| Teynham   | Kent         | 2.49                     | 2.49                     | 2.49                     | 2.49                     | 2.49                     | 2.41                     |
| Three Oaks  | Kent         | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     |
| Tonbridge   | Kent         | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 2.75                     |
| Tunbridge Wells                                   | Kent         | 2.47                     | 2.47                     | 2.47                     | 2.47                     | 2.75                     | 2.75                     |
| Wadhurst  | Kent         | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     |
| Walmer  | Kent         | 2.43                     | 2.43                     | 2.80                     | 2.80                     | 2.80                     | 2.80                     |
| Wateringbury                                      | Kent         | 2.72                     | 2.72                     | 2.72                     | 2.72                     | 2.72                     | 2.72                     |
| Waterloo  | Kent         | 2.78                     | 2.78                     | 2.63                     | 2.38                     | 2.22                     | 2.22                     |
| Waterloo East                                     | Kent         | 1.64                     | 1.64                     | 2.33                     | 2.33                     | 2.33                     | 2.33                     |
| Welling   | Kent         | 2.46                     | 2.46                     | 2.46                     | 2.46                     | 2.66                     | 2.66                     |
| West Dulwich                                      | Kent         | 2.47                     | 2.47                     | 2.47                     | 2.47                     | 2.47                     | 2.47                     |
| West Malling                                      | Kent         | 2.41                     | 2.41                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     |
| West St Leonards                                  | Kent         | 2.42                     | 2.42                     | 3.08                     | 3.08                     | 3.08                     | 3.08                     |
| West Wickham                                      | Kent         | 2.66                     | 2.66                     | 2.66                     | 2.66                     | 2.66                     | 2.60                     |
| Westcombe Park                                    | Kent         | 2.42                     | 2.42                     | 2.42                     | 2.49                     | 2.49                     | 2.49                     |
| Westenhanger                                      | Kent         | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.41                     |
| Whitstable Station                                | Kent         | 2.46                     | 2.46                     | 2.46                     | 3.00                     | 3.00                     | 3.00                     |
| Winchelsea  | Kent         | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Woolwich Arsenal                                  | Kent         | 2.01                     | 2.01                     | 2.01                     | 2.01                     | 2.22                     | 2.22                     |
| Woolwich Dockyard                                 | Kent         | 1.93                     | 1.93                     | 1.93                     | 2.21                     | 2.21                     | 2.21                     |
| Wye   | Kent         | 2.62                     | 2.62                     | 2.62                     | 2.72                     | 2.72                     | 2.72                     |
| Yalding Station                                   | Kent         | 2.75                     | 2.75                     | 2.75                     | 2.69                     | 2.69                     | 2.69                     |
| Acklington  | LNE          | 1.95                     | 1.95                     | 1.95                     | 1.95                     | 1.52                     | 1.52                     |
| Adwick  | LNE          | 1.60                     | 1.60                     | 2.09                     | 2.09                     | 2.09                     | 2.09                     |
| Alexandra Palace                                  | LNE          | 2.53                     | 2.53                     | 2.53                     | 2.18                     | 2.18                     | 2.18                     |
| Alfreton  | LNE          | 1.29                     | 1.29                     | 1.32                     | 1.64                     | 1.64                     | 1.64                     |
| Allens West                                       | LNE          | 1.99                     | 1.99                     | 1.99                     | 2.56                     | 2.56                     | 2.56                     |
| Alnmouth  | LNE          | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 1.33                     | 1.33                     |
| Althorpe  | LNE          | 2.50                     | 2.50                     | 2.50                     | 2.71                     | 2.71                     | 2.71                     |
| Ambergate   | LNE          | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.00                     |
| Ancaster  | LNE          | 2.16                     | 2.16                     | 2.60                     | 2.60                     | 2.60                     | 2.60                     |
| Arlesey   | LNE          | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Arram   | LNE          | 2.14                     | 2.14                     | 2.14                     | 2.14                     | 2.14                     | 2.14                     |
| Ashwell and Morden                                | LNE          | 2.34                     | 2.34                     | 2.34                     | 2.34                     | 2.34                     | 2.34                     |
| Aslockton   | LNE          | 1.15                     | 1.15                     | 1.23                     | 1.23                     | 1.23                     | 1.23                     |
| Attenborough                                      | LNE          | 1.43                     | 1.43                     | 1.43                     | 1.43                     | 1.43                     | 1.43                     |
| Baildon   | LNE          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 1.31                     | 1.31                     |
| Baldock   | LNE          | 2.06                     | 2.06                     | 2.06                     | 2.06                     | 2.06                     | 2.06                     |
| Bardon Mill                                       | LNE          | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     |
| Barnetby  | LNE          | 1.49                     | 1.49                     | 1.83                     | 1.83                     | 1.54                     | 1.54                     |
| Barnsley Exchange                                 | LNE          | 1.10                     | 1.10                     | 1.10                     | 1.10                     | 1.10                     | 1.10                     |
| Barrow Haven                                      | LNE          | 2.70                     | 2.70                     | 2.70                     | 2.48                     | 2.48                     | 2.48                     |
| Barrow On Soar                                    | LNE          | 2.11                     | 2.11                     | 2.11                     | 2.11                     | 2.11                     | 2.41                     |

continued

## Appendix 1 – Station condition (continued)

| Station name            | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
|-------------------------|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Barton On Humber        | LNE   | 2.35          | 2.35          | 2.35          | 2.35          | 1.11          | 1.11          |
| Batley                  | LNE   | 2.00          | 2.00          | 2.00          | 2.19          | 2.19          | 2.19          |
| Battersby               | LNE   | 2.45          | 2.45          | 2.24          | 2.24          | 2.24          | 2.24          |
| Bayford                 | LNE   | 2.83          | 2.83          | 2.83          | 1.96          | 1.96          | 1.96          |
| Bedford                 | LNE   | 1.67          | 1.67          | 1.67          | 1.67          | 1.67          | 1.67          |
| Beeston                 | LNE   | 1.21          | 1.21          | 1.21          | 1.21          | 1.21          | 1.21          |
| Belper                  | LNE   | 1.80          | 1.80          | 2.28          | 2.28          | 2.28          | 2.28          |
| Bempton                 | LNE   | 1.72          | 1.72          | 1.72          | 1.72          | 1.72          | 1.72          |
| Ben Rhydding            | LNE   | 2.21          | 2.21          | 2.21          | 2.21          | 2.21          | 2.21          |
| Bentley (S.Yorks)       | LNE   | 1.40          | 1.40          | 1.40          | 1.40          | 1.64          | 1.64          |
| Berry Brow              | LNE   | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          |
| Berwick-Upon-Tweed      | LNE   | 2.14          | 2.14          | 2.14          | 2.14          | 2.14          | 2.14          |
| Beverley                | LNE   | 2.26          | 2.26          | 2.26          | 2.26          | 1.70          | 1.70          |
| Biggleswade             | LNE   | 2.06          | 2.06          | 2.06          | 2.06          | 2.06          | 2.06          |
| Billingham              | LNE   | 2.17          | 2.17          | 2.40          | 2.40          | 2.40          | 2.40          |
| Bingham                 | LNE   | 1.28          | 1.28          | 1.28          | 1.28          | 1.28          | 1.28          |
| Bingley                 | LNE   | 2.50          | 2.50          | 2.50          | 2.61          | 2.61          | 2.61          |
| Bishop Auckland         | LNE   | 1.85          | 1.85          | 1.85          | 1.93          | 1.93          | 1.93          |
| Blaydon                 | LNE   | 2.27          | 2.27          | 2.27          | 2.24          | 2.24          | 2.24          |
| Bleasby                 | LNE   | 1.33          | 1.33          | 1.77          | 1.77          | 1.77          | 1.77          |
| Blythe Bridge           | LNE   | 2.82          | 2.82          | 2.82          | 2.42          | 2.42          | 2.42          |
| Bolton On Dearne        | LNE   | 2.44          | 2.44          | 2.44          | 2.34          | 2.01          | 2.01          |
| Boston                  | LNE   | 2.56          | 2.56          | 2.56          | 2.56          | 2.56          | 2.56          |
| Bottesford              | LNE   | 2.23          | 2.23          | 2.23          | 2.23          | 2.23          | 2.58          |
| Bowes Park              | LNE   | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          |
| Bradford Forster Square | LNE   | 1.00          | 1.00          | 1.03          | 1.03          | 1.03          | 1.03          |
| Bradford Interchange    | LNE   | 1.20          | 1.20          | 1.20          | 1.20          | 1.20          | 1.20          |
| Bramley                 | LNE   | 1.30          | 1.30          | 1.30          | 1.30          | 1.30          | 1.30          |
| Brampton                | LNE   | 2.61          | 2.61          | 2.61          | 2.28          | 2.28          | 2.28          |
| Bridlington             | LNE   | 2.43          | 2.43          | 2.43          | 2.43          | 1.65          | 1.65          |
| Brigg                   | LNE   | 2.67          | 2.67          | 2.67          | 2.66          | 1.76          | 1.76          |
| Brighouse               | LNE   | 0.00          | –             | 1.36          | 1.36          | 1.36          | 1.36          |
| British Steel Redcar    | LNE   | 2.69          | 2.69          | 2.36          | 2.36          | 2.36          | 2.36          |
| Brockholes              | LNE   | 2.64          | 2.64          | 2.52          | 2.52          | 2.52          | 2.52          |
| Brookmans Park          | LNE   | 2.53          | 2.53          | 2.53          | 2.07          | 2.07          | 2.07          |
| Broomfleet              | LNE   | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          |
| Brough                  | LNE   | 2.14          | 2.14          | 2.14          | 2.14          | 1.40          | 1.40          |
| Bulwell                 | LNE   | 1.77          | 1.77          | 1.77          | 1.77          | 1.77          | 1.77          |
| Burley Park             | LNE   | 1.60          | 1.60          | 3.00          | 1.99          | 1.99          | 1.99          |
| Burley-in-Wharfdale     | LNE   | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          |
| Burton Joyce            | LNE   | 1.36          | 1.36          | 1.36          | 1.36          | 1.36          | 1.36          |
| Burton-on-Trent         | LNE   | 1.24          | 1.24          | 1.60          | 1.60          | 1.60          | 1.60          |
| Carlton                 | LNE   | 1.45          | 1.45          | 1.45          | 1.45          | 1.45          | 1.45          |
| Castleford Central      | LNE   | 1.90          | 1.90          | 1.90          | 2.22          | 2.22          | 2.22          |
| Castleton Moor          | LNE   | 2.67          | 2.67          | 2.67          | 2.67          | 2.67          | 2.67          |
| Cattal                  | LNE   | 1.76          | 1.76          | 1.76          | 1.76          | 1.76          | 1.76          |
| Chapeltown              | LNE   | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          |
| Chathill                | LNE   | 2.37          | 2.37          | 2.37          | 2.46          | 2.46          | 2.46          |
| Chesterfield            | LNE   | 2.48          | 2.48          | 1.36          | 1.36          | 1.37          | 1.37          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Chester-Le-Street                                 | LNE          | 1.69                 | 1.69                 | 1.69                 | 1.69                 | 1.69                 | 1.69                 |
| Church Fenton                                     | LNE          | 1.90                 | 1.90                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 |
| Cleethorpes                                       | LNE          | 2.39                 | 2.39                 | 2.39                 | 2.39                 | 2.39                 | 2.39                 |
| Collingham  | LNE          | 1.42                 | 1.42                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 |
| Commondale  | LNE          | 2.28                 | 2.28                 | 2.28                 | 2.45                 | 2.45                 | 2.45                 |
| Conisbrough                                       | LNE          | 1.55                 | 1.55                 | 1.80                 | 1.80                 | 1.80                 | 1.80                 |
| Cononley  | LNE          | 2.30                 | 2.30                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 |
| Corbridge   | LNE          | 2.25                 | 2.25                 | 2.25                 | 2.10                 | 2.10                 | 2.10                 |
| Cottingham  | LNE          | 2.20                 | 2.20                 | 2.45                 | 2.45                 | 2.45                 | 2.45                 |
| Cottingley  | LNE          | 3.10                 | 3.10                 | 3.10                 | 2.26                 | 2.26                 | 2.26                 |
| Cramlington                                       | LNE          | 2.29                 | 2.29                 | 2.29                 | 2.29                 | 1.66                 | 1.66                 |
| Creswell  | LNE          | 0.00                 | –                    | 1.88                 | 1.88                 | 1.88                 | 1.88                 |
| Crews Hill  | LNE          | 2.04                 | 2.04                 | 2.04                 | 2.04                 | 2.04                 | 2.04                 |
| Cricklewood                                       | LNE          | 2.00                 | 2.00                 | 2.00                 | 2.03                 | 2.03                 | 2.03                 |
| Cromford  | LNE          | 2.92                 | 2.92                 | 2.92                 | 2.92                 | 2.92                 | 2.20                 |
| Crossflatts                                       | LNE          | 1.90                 | 1.90                 | 1.90                 | 1.90                 | 1.90                 | 1.90                 |
| Crossgates  | LNE          | 1.50                 | 1.50                 | 3.13                 | 3.13                 | 3.13                 | 3.13                 |
| Crowle  | LNE          | 1.99                 | 1.99                 | 1.99                 | 1.99                 | 1.99                 | 1.99                 |
| Cuffley   | LNE          | 2.02                 | 2.02                 | 2.02                 | 2.02                 | 2.02                 | 2.02                 |
| Danby   | LNE          | 2.50                 | 2.50                 | 2.50                 | 2.48                 | 2.48                 | 2.48                 |
| Darlington (Bank Top)                             | LNE          | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.34                 |
| Darnall   | LNE          | 2.24                 | 2.24                 | 2.24                 | 2.24                 | 2.24                 | 2.24                 |
| Darton  | LNE          | 1.70                 | 1.70                 | 1.70                 | 1.70                 | 1.70                 | 1.70                 |
| Deighton  | LNE          | 2.71                 | 2.71                 | 2.71                 | 2.71                 | 2.71                 | 2.71                 |
| Denby Dale  | LNE          | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 |
| Derby   | LNE          | 1.41                 | 1.41                 | 1.61                 | 1.61                 | 1.61                 | 1.61                 |
| Dewsbury  | LNE          | 3.00                 | 3.00                 | 3.00                 | 3.00                 | 1.44                 | 1.44                 |
| Dinsdale  | LNE          | 2.84                 | 2.84                 | 2.84                 | 2.84                 | 2.84                 | 2.84                 |
| Dodworth  | LNE          | 1.80                 | 1.80                 | 1.80                 | 1.80                 | 1.53                 | 1.53                 |
| Doncaster   | LNE          | 1.88                 | 1.88                 | 1.88                 | 1.73                 | 1.52                 | 1.52                 |
| Dore  | LNE          | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 1.68                 | 1.68                 |
| Drayton Park                                      | LNE          | 2.08                 | 2.08                 | 2.08                 | 2.08                 | 2.08                 | 2.08                 |
| Driffield   | LNE          | 2.20                 | 2.20                 | 2.54                 | 2.54                 | 2.54                 | 2.54                 |
| Dronfield   | LNE          | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 |
| Duffield  | LNE          | 2.01                 | 2.01                 | 2.12                 | 2.12                 | 2.12                 | 2.12                 |
| Dunston   | LNE          | 2.21                 | 2.21                 | 2.48                 | 2.48                 | 2.48                 | 2.48                 |
| Durham  | LNE          | 2.37                 | 2.37                 | 2.37                 | 2.39                 | 1.57                 | 1.57                 |
| Eaglescliffe                                      | LNE          | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 |
| East Garforth                                     | LNE          | 1.50                 | 1.50                 | 1.31                 | 1.31                 | 1.31                 | 1.31                 |
| Eastrington                                       | LNE          | 2.40                 | 2.40                 | 2.42                 | 2.42                 | 1.23                 | 1.23                 |
| Egton   | LNE          | 2.48                 | 2.48                 | 2.48                 | 2.31                 | 2.31                 | 2.31                 |
| Elsecar   | LNE          | 2.30                 | 2.30                 | 2.30                 | 2.24                 | 1.61                 | 1.61                 |
| Elstree and Borehamwood                           | LNE          | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 |
| Elton and Orston                                  | LNE          | 1.65                 | 1.65                 | 1.65                 | 1.65                 | 1.65                 | 1.65                 |
| Enfield Chase                                     | LNE          | 1.99                 | 1.99                 | 1.99                 | 1.99                 | 1.99                 | 1.99                 |
| Essex Road  | LNE          | 2.26                 | 2.26                 | 2.26                 | 2.26                 | 2.26                 | 2.26                 |
| Farringdon  | LNE          | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.08                 |
| Featherstone                                      | LNE          | 2.15                 | 2.15                 | 2.15                 | 2.36                 | 2.36                 | 2.36                 |
| Ferriby   | LNE          | 2.39                 | 2.39                 | 2.39                 | 2.49                 | 1.98                 | 1.98                 |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Filey   | LNE          | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     |
| Finsbury Park                                     | LNE          | 2.17                     | 2.17                     | 2.17                     | 2.17                     | 2.17                     | 2.17                     |
| Fiskerton   | LNE          | 1.00                     | 1.00                     | 1.00                     | 1.00                     | 1.00                     | 1.00                     |
| Fitzwilliam                                       | LNE          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Flitwick  | LNE          | 2.07                     | 2.07                     | 2.07                     | 2.09                     | 2.09                     | 2.09                     |
| Frizinghall                                       | LNE          | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     |
| Gainsborough Central                              | LNE          | 3.43                     | 3.43                     | 3.43                     | 3.43                     | 3.43                     | 3.43                     |
| Gainsborough Lea Road                             | LNE          | 1.86                     | 1.86                     | 1.86                     | 1.86                     | 1.86                     | 1.86                     |
| Garforth  | LNE          | 1.50                     | 1.50                     | 1.50                     | 2.36                     | 2.36                     | 2.36                     |
| Gargrave  | LNE          | 1.30                     | 1.30                     | 1.30                     | 1.95                     | 1.95                     | 1.95                     |
| Gilberdyke  | LNE          | 2.35                     | 2.35                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     |
| Glaisdale   | LNE          | 2.40                     | 2.40                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     |
| Goldthorpe  | LNE          | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 2.25                     |
| Goole   | LNE          | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     |
| Gordon Hill                                       | LNE          | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 1.93                     | 1.93                     |
| Goxhill   | LNE          | 2.22                     | 2.22                     | 2.22                     | 2.14                     | 1.12                     | 1.12                     |
| Grange Park                                       | LNE          | 2.22                     | 2.22                     | 2.22                     | 2.22                     | 2.22                     | 2.22                     |
| Grantham  | LNE          | 2.19                     | 2.19                     | 2.23                     | 2.23                     | 2.00                     | 2.00                     |
| Great Ayton                                       | LNE          | 2.33                     | 2.33                     | 2.33                     | 2.33                     | 2.33                     | 2.33                     |
| Great Coates                                      | LNE          | 2.47                     | 2.47                     | 2.47                     | 2.47                     | 2.47                     | 2.47                     |
| Grimsby Docks                                     | LNE          | 2.35                     | 2.35                     | 2.24                     | 2.24                     | 1.69                     | 1.69                     |
| Grimsby Town                                      | LNE          | 2.29                     | 2.29                     | 2.58                     | 2.58                     | 2.58                     | 2.58                     |
| Grosmont  | LNE          | 2.86                     | 2.86                     | 2.86                     | 2.53                     | 2.53                     | 2.53                     |
| Guiseley  | LNE          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 1.47                     | 1.47                     |
| Gypsy Lane  | LNE          | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     |
| Habrough  | LNE          | 2.48                     | 2.48                     | 2.29                     | 2.29                     | 2.29                     | 2.29                     |
| Hadley Wood                                       | LNE          | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     |
| Halifax   | LNE          | 0.00                     | –                        | 1.95                     | 1.95                     | 1.95                     | 1.95                     |
| Haltwhistle                                       | LNE          | 2.26                     | 2.26                     | 2.26                     | 1.98                     | 1.98                     | 1.98                     |
| Hammerton   | LNE          | 0.00                     | –                        | 1.64                     | 1.64                     | 1.64                     | 1.64                     |
| Harlington  | LNE          | 1.98                     | 1.98                     | 1.98                     | 2.10                     | 2.10                     | 2.10                     |
| Harpenden   | LNE          | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.00                     |
| Harringay   | LNE          | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     |
| Harrogate   | LNE          | 2.30                     | 2.30                     | 2.30                     | 2.37                     | 2.37                     | 2.37                     |
| Hartlepool  | LNE          | 2.20                     | 2.20                     | 2.35                     | 2.35                     | 2.35                     | 2.35                     |
| Hatfield  | LNE          | 1.83                     | 1.83                     | 1.83                     | 1.83                     | 1.83                     | 1.83                     |
| Hatfield and Stainforth                           | LNE          | 2.50                     | 2.50                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     |
| Havenhouse  | LNE          | 1.76                     | 1.76                     | 2.35                     | 2.35                     | 2.35                     | 2.35                     |
| Haydon Bridge                                     | LNE          | 2.08                     | 2.08                     | 2.08                     | 2.17                     | 2.17                     | 2.17                     |
| Headingley  | LNE          | 2.80                     | 2.80                     | 2.80                     | 2.80                     | 1.73                     | 1.73                     |
| Healing   | LNE          | 3.24                     | 3.24                     | 3.24                     | 3.24                     | 3.24                     | 3.24                     |
| Hebden Bridge                                     | LNE          | 2.26                     | 2.26                     | 2.29                     | 2.29                     | 2.29                     | 2.29                     |
| Heckington  | LNE          | 1.89                     | 1.89                     | 1.89                     | 2.46                     | 2.46                     | 2.46                     |
| Heighington                                       | LNE          | 1.61                     | 1.61                     | 1.61                     | 1.86                     | 1.86                     | 1.86                     |
| Hendon  | LNE          | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.10                     |
| Hensall   | LNE          | 1.93                     | 1.93                     | 1.93                     | 1.93                     | 1.93                     | 1.93                     |
| Hertford North                                    | LNE          | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.29                     | 2.29                     |
| Hessle  | LNE          | 2.22                     | 2.22                     | 2.22                     | 2.40                     | 2.40                     | 2.40                     |
| Heworth   | LNE          | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Hexham  | LNE          | 2.15                     | 2.15                     | 2.15                     | 2.08                     | 2.08                     | 2.08                     |
| Highbury and Islington (Gn City Line)             | LNE          | 2.32                     | 2.32                     | 2.32                     | 2.32                     | 2.32                     | 2.32                     |
| Hinckley  | LNE          | 1.70                     | 1.70                     | 1.70                     | 1.70                     | 1.70                     | 1.70                     |
| Hitchin   | LNE          | 2.59                     | 2.59                     | 2.59                     | 2.59                     | 2.59                     | 2.59                     |
| Honley  | LNE          | 2.54                     | 2.54                     | 2.51                     | 2.51                     | 2.51                     | 2.51                     |
| Hornbeam Park                                     | LNE          | 2.10                     | 2.10                     | 2.67                     | 2.67                     | 2.67                     | 2.67                     |
| Hornsey   | LNE          | 2.54                     | 2.54                     | 2.54                     | 2.54                     | 2.54                     | 2.54                     |
| Horsforth   | LNE          | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     |
| Howden  | LNE          | 3.30                     | 3.30                     | 2.97                     | 2.97                     | 2.97                     | 2.97                     |
| Hubberts Bridge                                   | LNE          | 2.67                     | 2.67                     | 2.67                     | 2.67                     | 2.67                     | 2.67                     |
| Hucknal   | LNE          | 1.52                     | 1.52                     | 1.52                     | 1.08                     | 1.08                     | 1.08                     |
| Huddersfield                                      | LNE          | 2.20                     | 2.20                     | 2.38                     | 2.38                     | 2.38                     | 2.38                     |
| Hull  | LNE          | 2.76                     | 2.76                     | 2.76                     | 2.47                     | 2.47                     | 2.47                     |
| Hunmanby  | LNE          | 1.98                     | 1.98                     | 1.98                     | 1.98                     | 1.61                     | 1.61                     |
| Huntingdon  | LNE          | 2.28                     | 2.28                     | 2.28                     | 2.28                     | 2.28                     | 2.28                     |
| Hutton Cranswick                                  | LNE          | 2.69                     | 2.69                     | 2.69                     | 2.69                     | 2.69                     | 2.69                     |
| Hykeham   | LNE          | 2.80                     | 2.80                     | 2.80                     | 2.80                     | 2.80                     | 2.80                     |
| Ilkley  | LNE          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Keighley  | LNE          | 2.70                     | 2.70                     | 2.70                     | 2.70                     | 2.70                     | 2.70                     |
| Kentish Town                                      | LNE          | 2.24                     | 2.24                     | 2.27                     | 2.27                     | 2.27                     | 2.27                     |
| Kettering   | LNE          | 1.75                     | 1.75                     | 1.75                     | 1.75                     | 1.75                     | 1.75                     |
| Kildale   | LNE          | 2.30                     | 2.30                     | 2.30                     | 2.79                     | 2.79                     | 2.79                     |
| King's Cross Thameslink                           | LNE          | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.06                     |
| King's Cross                                      | LNE          | 2.11                     | 2.11                     | 2.37                     | 2.44                     | 2.44                     | 2.44                     |
| Kirk Sandall                                      | LNE          | 2.59                     | 2.59                     | 2.59                     | 2.59                     | 1.57                     | 1.57                     |
| Kirkby in Ashfield                                | LNE          | 1.35                     | 1.35                     | 1.27                     | 1.27                     | 1.27                     | 1.27                     |
| Kirton Lindsey                                    | LNE          | 3.18                     | 3.18                     | 3.18                     | 3.18                     | 3.18                     | 3.18                     |
| Kiveton Bridge                                    | LNE          | 2.17                     | 2.17                     | 2.17                     | 2.17                     | 2.17                     | 2.17                     |
| Kiveton Park                                      | LNE          | 2.14                     | 2.14                     | 2.09                     | 2.09                     | 2.09                     | 2.09                     |
| Knaresborough                                     | LNE          | 2.40                     | 2.40                     | 2.40                     | 2.49                     | 2.49                     | 2.49                     |
| Knebworth   | LNE          | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.01                     | 2.01                     |
| Knottingley                                       | LNE          | 2.41                     | 2.41                     | 2.41                     | 2.42                     | 2.42                     | 2.42                     |
| Langley Mill                                      | LNE          | 1.75                     | 1.75                     | 1.75                     | 1.75                     | 1.75                     | 1.75                     |
| Langwith Whaley Thorns                            | LNE          | 0.00                     | –                        | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Leagrave  | LNE          | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.20                     |
| Lealholm  | LNE          | 2.39                     | 2.39                     | 2.39                     | 2.39                     | 2.39                     | 2.39                     |
| Leeds City  | LNE          | 3.02                     | 3.02                     | 1.91                     | 1.97                     | 1.97                     | 1.97                     |
| Leicester   | LNE          | 1.55                     | 1.55                     | 1.55                     | 1.55                     | 1.55                     | 1.55                     |
| Letchworth  | LNE          | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     |
| Lincoln Central                                   | LNE          | 1.27                     | 1.27                     | 1.27                     | 2.28                     | 2.28                     | 2.28                     |
| Lockwood  | LNE          | 2.38                     | 2.38                     | 2.38                     | 2.38                     | 2.38                     | 2.38                     |
| Long Eaton  | LNE          | 1.31                     | 1.31                     | 1.31                     | 1.31                     | 1.31                     | 1.31                     |
| Longbeck  | LNE          | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     |
| Longton   | LNE          | 2.79                     | 2.79                     | 2.79                     | 2.79                     | 2.79                     | 2.34                     |
| Loughborough                                      | LNE          | 1.91                     | 1.91                     | 1.91                     | 1.91                     | 1.91                     | 1.91                     |
| Lowdham   | LNE          | 1.42                     | 1.42                     | 1.42                     | 1.42                     | 1.42                     | 1.42                     |
| Luton   | LNE          | 2.68                     | 2.68                     | 2.68                     | 2.08                     | 2.08                     | 2.08                     |
| Luton Airport Parkway                             | LNE          | 0.00                     | –                        | 1.02                     | 1.02                     | 1.02                     | 1.02                     |
| Malton  | LNE          | 2.18                     | 2.18                     | 2.18                     | 2.28                     | 2.28                     | 2.28                     |

continued



| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Manors                                     | LNE   | 2.65          | 2.65          | 2.65          | 2.65          | 1.63          | 1.63          |
| Mansfield                                  | LNE   | 1.10          | 1.10          | 1.10          | 1.10          | 1.10          | 1.10          |
| Mansfield Woodhouse                        | LNE   | 1.01          | 1.01          | 1.01          | 1.35          | 1.35          | 1.35          |
| Market Harborough                          | LNE   | 1.99          | 1.99          | 1.99          | 1.99          | 1.99          | 1.99          |
| Market Rasen                               | LNE   | 1.28          | 1.28          | 1.32          | 2.42          | 2.46          | 2.46          |
| Marske                                     | LNE   | 1.73          | 1.73          | 1.73          | 2.56          | 2.56          | 2.56          |
| Marton                                     | LNE   | 2.61          | 2.61          | 3.06          | 3.06          | 3.06          | 3.06          |
| Matlock                                    | LNE   | 2.75          | 2.75          | 2.75          | 2.21          | 2.21          | 2.21          |
| Matlock Bath                               | LNE   | 2.47          | 2.47          | 2.47          | 2.47          | 2.47          | 2.40          |
| Meadowhall                                 | LNE   | 1.35          | 1.35          | 1.46          | 1.46          | 1.46          | 1.46          |
| Melton Mowbray                             | LNE   | 3.90          | 3.90          | 3.90          | 3.90          | 3.90          | 2.47          |
| Menston                                    | LNE   | 2.50          | 2.50          | 2.50          | 2.33          | 2.33          | 2.33          |
| Metheringham                               | LNE   | 1.38          | 1.38          | 2.14          | 2.14          | 2.14          | 2.14          |
| Metrocentre                                | LNE   | 2.08          | 2.08          | 2.42          | 2.42          | 2.42          | 2.42          |
| Mexborough                                 | LNE   | 2.19          | 2.19          | 1.90          | 1.90          | 1.90          | 1.90          |
| Micklefield                                | LNE   | 1.30          | 1.30          | 1.30          | 2.09          | 2.09          | 2.09          |
| Middlesbrough                              | LNE   | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          |
| Mill Hill Broadway                         | LNE   | 2.63          | 2.63          | 2.63          | 2.63          | 2.63          | 2.41          |
| Mirfield                                   | LNE   | 1.00          | 1.00          | 2.44          | 2.44          | 2.44          | 2.44          |
| Moorgate                                   | LNE   | 2.22          | 2.22          | 2.22          | 2.22          | 2.22          | 2.22          |
| Moorthorpe                                 | LNE   | 2.41          | 2.41          | 2.41          | 2.41          | 2.41          | 2.41          |
| Morley                                     | LNE   | 2.04          | 2.04          | 2.04          | 2.04          | 2.26          | 2.26          |
| Morpeth                                    | LNE   | 2.22          | 2.22          | 2.22          | 2.19          | 2.19          | 2.19          |
| Mytholmroyd                                | LNE   | 2.19          | 2.19          | 2.89          | 2.89          | 2.89          | 2.89          |
| Nafferton                                  | LNE   | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          |
| Narborough                                 | LNE   | 1.87          | 1.87          | 1.87          | 1.87          | 1.87          | 1.87          |
| Netherfield                                | LNE   | 1.13          | 1.13          | 1.13          | 1.91          | 1.91          | 1.91          |
| New Barnet                                 | LNE   | 2.40          | 2.40          | 2.40          | 2.40          | 2.40          | 2.40          |
| New Clee                                   | LNE   | 2.47          | 2.47          | 2.33          | 2.33          | 2.33          | 2.33          |
| New Holland                                | LNE   | 2.68          | 2.68          | 2.68          | 2.68          | 2.68          | 2.68          |
| New Pudsey                                 | LNE   | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          |
| New Southgate                              | LNE   | 2.41          | 2.41          | 2.41          | 2.41          | 2.41          | 2.41          |
| Newark Castle                              | LNE   | 1.26          | 1.26          | 1.55          | 1.55          | 1.55          | 1.55          |
| Newark North Gate                          | LNE   | 2.15          | 2.15          | 2.20          | 2.20          | 2.20          | 2.20          |
| Newcastle                                  | LNE   | 2.64          | 2.64          | 2.43          | 2.43          | 2.43          | 2.43          |
| Newstead                                   | LNE   | 1.31          | 1.31          | 1.31          | 1.31          | 1.31          | 1.31          |
| Newton Aycliffe                            | LNE   | 1.88          | 1.88          | 2.80          | 2.80          | 2.80          | 2.80          |
| Normanton                                  | LNE   | 2.44          | 2.44          | 2.44          | 2.44          | 2.44          | 2.44          |
| North Road (Darlington)                    | LNE   | 2.22          | 2.22          | 2.22          | 2.22          | 2.22          | 2.22          |
| Northallerton                              | LNE   | 2.24          | 2.24          | 2.22          | 2.22          | 2.22          | 2.22          |
| Nottingham                                 | LNE   | 2.30          | 2.30          | 2.30          | 2.03          | 2.03          | 2.03          |
| Nunthorpe                                  | LNE   | 2.43          | 2.43          | 2.43          | 2.13          | 2.13          | 2.13          |
| Oakham                                     | LNE   | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          | 2.25          |
| Oakleigh Park                              | LNE   | 2.56          | 2.56          | 2.56          | 2.56          | 2.56          | 2.56          |
| Old Street                                 | LNE   | 2.45          | 2.45          | 2.45          | 2.45          | 2.45          | 2.45          |
| Outwood                                    | LNE   | 1.60          | 1.60          | 2.27          | 2.27          | 2.27          | 2.27          |
| Palmers Green                              | LNE   | 2.24          | 2.24          | 2.24          | 2.24          | 2.24          | 2.24          |
| Pannal                                     | LNE   | 1.60          | 1.60          | 1.60          | 1.60          | 1.55          | 1.55          |
| Peartree                                   | LNE   | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          | 2.50          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Pegswood  | LNE          | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.48                     |
| Penistone   | LNE          | 1.30                     | 1.30                     | 1.30                     | 1.30                     | 1.30                     | 1.30                     |
| Peterborough                                      | LNE          | 2.22                     | 2.22                     | 2.22                     | 2.22                     | 2.22                     | 2.22                     |
| Pontefract Baghill                                | LNE          | 3.00                     | 3.00                     | 3.00                     | 2.35                     | 2.35                     | 2.35                     |
| Pontefract Monkhill                               | LNE          | 2.29                     | 2.29                     | 2.29                     | 2.27                     | 2.27                     | 2.27                     |
| Pontefract Tanshelf                               | LNE          | 1.60                     | 1.60                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     |
| Poppleton   | LNE          | 1.70                     | 1.70                     | 1.70                     | 1.70                     | 1.70                     | 1.70                     |
| Potters Bar                                       | LNE          | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     |
| Prudhoe   | LNE          | 2.71                     | 2.71                     | 2.71                     | 2.20                     | 2.20                     | 2.20                     |
| Radcliffe (Nottinghamshire)                       | LNE          | 1.38                     | 1.38                     | 2.13                     | 2.13                     | 2.13                     | 2.13                     |
| Radlett   | LNE          | 2.13                     | 2.13                     | 2.13                     | 2.13                     | 2.13                     | 2.25                     |
| Rauceby   | LNE          | 2.59                     | 2.59                     | 2.74                     | 2.74                     | 2.74                     | 2.74                     |
| Ravensthorpe                                      | LNE          | 2.90                     | 2.90                     | 2.90                     | 2.49                     | 2.49                     | 2.49                     |
| Rawcliffe   | LNE          | 2.40                     | 2.40                     | 2.40                     | 2.60                     | 2.60                     | 2.60                     |
| Redcar Central                                    | LNE          | 2.06                     | 2.06                     | 2.06                     | 2.11                     | 2.11                     | 2.11                     |
| Redcar East                                       | LNE          | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 2.43                     |
| Retford   | LNE          | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     |
| Riding Mill                                       | LNE          | 2.41                     | 2.41                     | 2.41                     | 2.15                     | 2.15                     | 2.15                     |
| Rolleston   | LNE          | 1.28                     | 1.28                     | 1.28                     | 1.96                     | 1.96                     | 1.96                     |
| Rotherham Central                                 | LNE          | 2.14                     | 2.14                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     |
| Royston   | LNE          | 2.24                     | 2.24                     | 2.24                     | 2.24                     | 1.79                     | 1.79                     |
| Ruskington  | LNE          | 1.81                     | 1.81                     | 1.81                     | 2.16                     | 2.16                     | 2.16                     |
| Ruswarp   | LNE          | 2.31                     | 2.31                     | 2.31                     | 2.31                     | 2.31                     | 2.31                     |
| Saltaire  | LNE          | 2.14                     | 2.14                     | 1.98                     | 1.98                     | 1.98                     | 1.98                     |
| Saltburn  | LNE          | 2.43                     | 2.43                     | 2.43                     | 2.61                     | 2.61                     | 2.61                     |
| Saltmarshe  | LNE          | 2.06                     | 2.06                     | 2.06                     | 2.25                     | 2.25                     | 2.25                     |
| Sandal and Agbrigg                                | LNE          | 1.30                     | 1.30                     | 1.30                     | 1.30                     | 1.60                     | 1.60                     |
| Sandy   | LNE          | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     |
| Saxilby   | LNE          | 1.38                     | 1.38                     | 1.38                     | 1.38                     | 1.38                     | 1.38                     |
| Scarborough                                       | LNE          | 2.73                     | 2.73                     | 2.73                     | 2.72                     | 2.72                     | 2.72                     |
| Scunthorpe  | LNE          | 2.32                     | 2.32                     | 2.32                     | 2.32                     | 2.32                     | 2.32                     |
| Seaham  | LNE          | 2.18                     | 2.18                     | 2.18                     | 2.25                     | 2.25                     | 2.25                     |
| Seamer  | LNE          | 2.01                     | 2.01                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     |
| Seaton Carew                                      | LNE          | 2.43                     | 2.43                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     |
| Selby   | LNE          | 2.15                     | 2.15                     | 2.15                     | 2.33                     | 2.33                     | 2.33                     |
| Sheffield   | LNE          | 2.11                     | 2.11                     | 2.64                     | 2.64                     | 2.64                     | 2.64                     |
| Shepley   | LNE          | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     |
| Sherburn-in-Elmet                                 | LNE          | 2.08                     | 2.08                     | 2.65                     | 2.65                     | 2.65                     | 2.65                     |
| Shildon   | LNE          | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.20                     |
| ShIPLEY   | LNE          | 2.03                     | 2.03                     | 1.63                     | 1.63                     | 1.63                     | 1.63                     |
| Shirebrook  | LNE          | 1.90                     | 1.90                     | 1.93                     | 1.93                     | 1.93                     | 1.93                     |
| Shireoaks   | LNE          | 2.89                     | 2.89                     | 2.89                     | 1.80                     | 1.80                     | 1.80                     |
| Sileby  | LNE          | 1.73                     | 1.73                     | 1.73                     | 1.81                     | 1.81                     | 1.81                     |
| Silkstone Common                                  | LNE          | 1.70                     | 1.70                     | 1.70                     | 1.79                     | 1.70                     | 1.70                     |
| Skegness  | LNE          | 1.67                     | 1.67                     | 1.67                     | 1.67                     | 1.67                     | 1.67                     |
| Skipton   | LNE          | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     |
| Slaithwaite                                       | LNE          | 2.80                     | 2.80                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     |
| Sleaford  | LNE          | 2.55                     | 2.55                     | 2.55                     | 2.55                     | 2.55                     | 2.55                     |
| Sleights  | LNE          | 2.89                     | 2.89                     | 2.89                     | 2.89                     | 2.89                     | 2.89                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Snaith  | LNE          | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 |
| South Bank  | LNE          | 2.67                 | 2.67                 | 2.67                 | 2.85                 | 2.85                 | 2.85                 |
| South Elmsall                                     | LNE          | 1.80                 | 1.80                 | 1.80                 | 2.28                 | 2.28                 | 2.28                 |
| South Milford                                     | LNE          | 1.70                 | 1.70                 | 1.70                 | 2.25                 | 2.25                 | 2.25                 |
| South Wigston                                     | LNE          | 3.03                 | 3.03                 | 3.03                 | 3.03                 | 3.03                 | 2.32                 |
| Sowerby Bridge                                    | LNE          | 3.09                 | 3.09                 | 3.09                 | 2.14                 | 2.14                 | 2.14                 |
| Spalding  | LNE          | 1.44                 | 1.44                 | 1.47                 | 1.47                 | 1.47                 | 1.47                 |
| Spondon   | LNE          | 1.39                 | 1.39                 | 1.47                 | 1.46                 | 1.46                 | 1.46                 |
| St Albans   | LNE          | 2.08                 | 2.08                 | 2.06                 | 2.06                 | 2.06                 | 2.06                 |
| St Neots  | LNE          | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 |
| Stallingborough                                   | LNE          | 2.56                 | 2.56                 | 2.56                 | 2.57                 | 2.57                 | 2.57                 |
| Stamford  | LNE          | 2.59                 | 2.59                 | 2.59                 | 2.59                 | 2.59                 | 2.18                 |
| Starbeck  | LNE          | 2.80                 | 2.80                 | 2.80                 | 2.44                 | 2.44                 | 2.44                 |
| Steeton and Silsden                               | LNE          | 2.10                 | 2.10                 | 2.50                 | 2.50                 | 2.50                 | 2.50                 |
| Stevenage   | LNE          | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 |
| Stocksfield                                       | LNE          | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.13                 |
| Stockmoor   | LNE          | 2.57                 | 2.57                 | 2.57                 | 2.57                 | 2.57                 | 2.57                 |
| Stockton  | LNE          | 2.38                 | 2.38                 | 2.38                 | 2.42                 | 2.42                 | 2.42                 |
| Streethouse                                       | LNE          | 1.50                 | 1.50                 | 1.50                 | 1.53                 | 1.53                 | 1.53                 |
| Sunderland  | LNE          | 2.28                 | 2.28                 | 2.28                 | 2.28                 | 2.28                 | 2.28                 |
| Sutton Parkway                                    | LNE          | 1.20                 | 1.20                 | 1.20                 | 1.55                 | 1.55                 | 1.55                 |
| Swinderby   | LNE          | 1.50                 | 1.50                 | 1.56                 | 2.28                 | 2.28                 | 2.28                 |
| Swineshead  | LNE          | 1.09                 | 1.09                 | 1.09                 | 1.09                 | 1.09                 | 1.09                 |
| Swinton (South Yorks.)                            | LNE          | 2.01                 | 2.01                 | 2.01                 | 2.01                 | 2.01                 | 2.01                 |
| Syston  | LNE          | 2.17                 | 2.17                 | 2.17                 | 2.17                 | 2.17                 | 2.32                 |
| Tees-Side Airport                                 | LNE          | 2.65                 | 2.65                 | 2.65                 | 2.65                 | 1.87                 | 1.87                 |
| Thirsk  | LNE          | 1.46                 | 1.46                 | 1.46                 | 1.46                 | 1.57                 | 1.57                 |
| Thornaby  | LNE          | 3.03                 | 3.03                 | 3.03                 | 1.68                 | 1.68                 | 1.68                 |
| Thorne North                                      | LNE          | 2.03                 | 2.03                 | 2.03                 | 2.03                 | 2.03                 | 2.03                 |
| Thorne South                                      | LNE          | 2.36                 | 2.36                 | 2.36                 | 2.36                 | 2.36                 | 2.36                 |
| Thornton Abbey                                    | LNE          | 2.95                 | 2.95                 | 2.95                 | 2.95                 | 1.95                 | 1.95                 |
| Thorpe Culvert                                    | LNE          | 2.43                 | 2.43                 | 2.38                 | 2.38                 | 2.38                 | 2.38                 |
| Thurgarton  | LNE          | 1.10                 | 1.10                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 |
| Thurnscoe   | LNE          | 2.28                 | 2.28                 | 2.28                 | 2.25                 | 2.25                 | 2.25                 |
| Tutbury and Hatton                                | LNE          | 3.00                 | 3.00                 | 3.00                 | 3.00                 | 3.00                 | 2.20                 |
| Ulceby  | LNE          | 2.38                 | 2.38                 | 2.50                 | 2.50                 | 1.64                 | 1.64                 |
| Ulleskelf   | LNE          | 1.00                 | 1.00                 | 1.00                 | 1.00                 | 1.00                 | 1.00                 |
| Uttoxeter   | LNE          | 2.63                 | 2.63                 | 2.03                 | 2.03                 | 2.03                 | 2.03                 |
| Wainfleet   | LNE          | 0.00                 | –                    | 1.61                 | 1.61                 | 1.49                 | 1.49                 |
| Wakefield Kirkgate                                | LNE          | 3.30                 | 3.30                 | 3.30                 | 2.88                 | 2.88                 | 2.88                 |
| Wakefield Westgate                                | LNE          | 2.80                 | 2.80                 | 2.80                 | 2.81                 | 2.81                 | 2.81                 |
| Watton-At-Stone                                   | LNE          | 2.14                 | 2.14                 | 2.14                 | 2.14                 | 2.14                 | 2.14                 |
| Weeton  | LNE          | 3.00                 | 3.00                 | 2.73                 | 2.73                 | 2.73                 | 2.73                 |
| Welham Green                                      | LNE          | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.34                 |
| Wellingborough                                    | LNE          | 2.00                 | 2.00                 | 2.00                 | 1.98                 | 1.98                 | 1.98                 |
| Welwyn Garden City                                | LNE          | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Welwyn North                                      | LNE          | 2.39                 | 2.39                 | 2.39                 | 2.39                 | 2.39                 | 2.39                 |
| West Hampstead                                    | LNE          | 2.08                 | 2.08                 | 2.08                 | 2.08                 | 2.08                 | 2.11                 |
| Wetherall   | LNE          | 2.59                 | 2.59                 | 2.59                 | 2.59                 | 2.59                 | 2.59                 |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Whatstandwell                                     | LNE          | 2.19                     | 2.19                     | 1.93                     | 1.93                     | 1.93                     | 1.93                     |
| Whitby  | LNE          | 2.04                     | 2.04                     | 2.04                     | 2.35                     | 2.35                     | 2.35                     |
| Whitley Bridge                                    | LNE          | 2.50                     | 2.50                     | 2.50                     | 2.41                     | 2.41                     | 2.41                     |
| Whitwell  | LNE          | 0.00                     | –                        | 1.91                     | 1.91                     | 1.91                     | 1.91                     |
| Widdrington                                       | LNE          | 2.27                     | 2.27                     | 2.78                     | 2.78                     | 2.78                     | 2.78                     |
| Willington Staton                                 | LNE          | 2.39                     | 2.39                     | 2.39                     | 1.88                     | 1.88                     | 1.88                     |
| Winchmore Hill                                    | LNE          | 1.67                     | 1.67                     | 1.67                     | 1.67                     | 1.67                     | 1.67                     |
| Wombwell  | LNE          | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     |
| Woodhouse   | LNE          | 2.75                     | 2.75                     | 2.16                     | 2.16                     | 2.16                     | 2.16                     |
| Woodlesford                                       | LNE          | 1.00                     | 1.00                     | 1.00                     | 1.00                     | 1.00                     | 1.00                     |
| Worksop   | LNE          | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     |
| Wressle   | LNE          | 2.84                     | 2.84                     | 2.88                     | 2.88                     | 2.17                     | 2.17                     |
| Wylam   | LNE          | 2.72                     | 2.72                     | 2.72                     | 2.31                     | 2.31                     | 2.31                     |
| Yarm  | LNE          | 1.92                     | 1.92                     | 1.92                     | 2.16                     | 2.16                     | 2.16                     |
| York  | LNE          | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     |
| Abergele and Pensarn                              | LNW          | 2.84                     | 2.84                     | 2.84                     | 2.84                     | 2.84                     | 2.00                     |
| Accrington  | LNW          | 2.88                     | 2.88                     | 2.88                     | 2.21                     | 2.21                     | 2.21                     |
| Acocks Green                                      | LNW          | 1.77                     | 1.77                     | 1.77                     | 1.77                     | 1.77                     | 1.77                     |
| Acton Bridge                                      | LNW          | 2.34                     | 2.34                     | 2.34                     | 2.34                     | 2.40                     | 2.40                     |
| Adderley Park                                     | LNW          | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     |
| Adlington (Cheshire)                              | LNW          | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     |
| Adlington (Lancs)                                 | LNW          | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.14                     |
| Aigburth  | LNW          | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.12                     | 2.12                     |
| Ainsdale  | LNW          | 2.02                     | 2.02                     | 2.02                     | 2.07                     | 2.07                     | 2.07                     |
| Aintree   | LNW          | 2.37                     | 2.37                     | 1.44                     | 1.44                     | 1.44                     | 1.44                     |
| Albrighton  | LNW          | 2.77                     | 2.77                     | 2.90                     | 2.90                     | 2.90                     | 2.90                     |
| Alderley Edge                                     | LNW          | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     |
| Allerton  | LNW          | 2.34                     | 2.34                     | 2.34                     | 2.34                     | 2.13                     | 2.13                     |
| Alsager   | LNW          | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 2.17                     |
| Altrincham  | LNW          | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.20                     |
| Alvechurch  | LNW          | 2.54                     | 2.54                     | 2.54                     | 1.70                     | 1.70                     | 1.70                     |
| Ansdel and Fairhaven                              | LNW          | 2.81                     | 2.81                     | 2.81                     | 2.81                     | 2.31                     | 2.31                     |
| Appleby In Westmorland                            | LNW          | 2.34                     | 2.34                     | 2.34                     | 2.34                     | 2.18                     | 2.18                     |
| Appley Bridge                                     | LNW          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Apsley  | LNW          | 2.24                     | 2.24                     | 2.24                     | 2.07                     | 2.07                     | 2.07                     |
| Ardwick   | LNW          | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     |
| Armathwaite                                       | LNW          | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     |
| Arnside   | LNW          | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 2.25                     |
| Ashburys  | LNW          | 1.99                     | 1.99                     | 1.99                     | 2.03                     | 2.03                     | 2.03                     |
| Ashley  | LNW          | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.29                     | 2.29                     |
| Ashton Under Lyne                                 | LNW          | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 1.45                     |
| Askam   | LNW          | 3.14                     | 3.14                     | 3.14                     | 3.14                     | 2.26                     | 2.26                     |
| Aspatria  | LNW          | 1.98                     | 1.98                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     |
| Aspley Guise                                      | LNW          | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.11                     |
| Aston   | LNW          | 1.10                     | 1.10                     | 1.10                     | 1.10                     | 1.10                     | 1.10                     |
| Atherstone  | LNW          | 2.47                     | 2.47                     | 2.44                     | 2.44                     | 2.44                     | 2.44                     |
| Atherton  | LNW          | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     |
| Aughton Park                                      | LNW          | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Aylesbury   | LNW          | 2.14                     | 2.14                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     |

continued

| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Bache                                      | LNW   | 1.97          | 1.97          | 1.97          | 1.97          | 1.97          | 1.97          |
| Bamber Bridge                              | LNW   | 2.45          | 2.45          | 2.45          | 2.10          | 2.10          | 2.10          |
| Bamford                                    | LNW   | 2.40          | 2.40          | 2.40          | 2.40          | 2.40          | 2.40          |
| Banbury                                    | LNW   | 1.45          | 1.45          | 1.45          | 1.45          | 1.45          | 1.45          |
| Bangor                                     | LNW   | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 2.04          |
| Bank Hall                                  | LNW   | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          |
| Bare Lane                                  | LNW   | 2.23          | 2.23          | 2.04          | 2.04          | 2.04          | 2.04          |
| Barlaston                                  | LNW   | 2.86          | 2.86          | 2.86          | 2.86          | 2.86          | 2.00          |
| Barnt Green                                | LNW   | 2.24          | 2.24          | 2.24          | 2.24          | 2.24          | 2.24          |
| Barrow-in-Furness                          | LNW   | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          |
| Beaconsfield                               | LNW   | 2.06          | 2.06          | 2.06          | 2.06          | 2.08          | 2.08          |
| Bearley                                    | LNW   | 3.33          | 3.33          | 3.33          | 3.33          | 3.33          | 1.57          |
| Bebbington                                 | LNW   | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          |
| Bedford St Johns                           | LNW   | 1.67          | 1.67          | 1.67          | 2.20          | 2.20          | 2.22          |
| Bedworth                                   | LNW   | 1.91          | 1.91          | 2.37          | 2.37          | 2.81          | 2.81          |
| Belle Vue                                  | LNW   | 2.48          | 2.48          | 1.98          | 1.98          | 1.98          | 1.98          |
| Bentham                                    | LNW   | 2.57          | 2.57          | 2.57          | 2.57          | 2.57          | 2.57          |
| Berkhamsted                                | LNW   | 1.98          | 1.98          | 1.97          | 1.97          | 1.97          | 1.97          |
| Berkswell                                  | LNW   | 1.63          | 1.63          | 1.63          | 1.63          | 1.63          | 1.63          |
| Bescar Lane                                | LNW   | 2.55          | 2.55          | 2.55          | 2.25          | 2.25          | 2.25          |
| Bescot                                     | LNW   | 1.26          | 1.26          | 1.26          | 1.26          | 1.26          | 1.26          |
| Betws-Y-Coed                               | LNW   | 2.31          | 2.31          | 2.31          | 2.31          | 2.33          | 2.33          |
| Bicester North                             | LNW   | 2.03          | 2.03          | 2.03          | 1.82          | 1.82          | 1.82          |
| Bidston                                    | LNW   | 3.17          | 3.17          | 3.17          | 3.17          | 3.17          | 2.35          |
| Bilbrook                                   | LNW   | 1.52          | 1.52          | 1.52          | 1.52          | 2.14          | 2.14          |
| Birchwood                                  | LNW   | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          |
| Birkdale                                   | LNW   | 2.35          | 2.35          | 2.35          | 2.14          | 2.14          | 2.14          |
| Birkenhead Central                         | LNW   | 2.35          | 2.35          | 2.35          | 2.35          | 2.12          | 2.12          |
| Birkenhead North                           | LNW   | 2.24          | 2.24          | 2.24          | 2.24          | 2.24          | 2.24          |
| Birkenhead Park                            | LNW   | 2.04          | 2.04          | 2.04          | 2.04          | 2.04          | 2.04          |
| Birmingham International                   | LNW   | 1.94          | 1.94          | 1.94          | 1.94          | 1.94          | 1.94          |
| Birmingham Moor Street                     | LNW   | 1.83          | 1.83          | 1.83          | 1.83          | 1.83          | 1.83          |
| Birmingham New Street                      | LNW   | 1.81          | 1.81          | 1.77          | 1.70          | 1.70          | 1.70          |
| Birmingham Snow Hill                       | LNW   | 1.78          | 1.78          | 1.78          | 1.78          | 1.78          | 1.78          |
| Blackburn                                  | LNW   | 2.83          | 2.83          | 2.83          | 2.83          | 2.83          | 2.01          |
| Blackpool North                            | LNW   | 2.37          | 2.37          | 2.17          | 2.17          | 2.17          | 2.17          |
| Blackpool Pleasure Beach                   | LNW   | 2.84          | 2.84          | 2.84          | 2.27          | 2.27          | 2.27          |
| Blackpool South                            | LNW   | 2.39          | 2.39          | 2.39          | 2.00          | 2.00          | 2.00          |
| Blackrod                                   | LNW   | 1.97          | 1.97          | 1.97          | 1.97          | 1.97          | 1.97          |
| Blaenau Ffestiniog                         | LNW   | 2.06          | 2.06          | 2.06          | 2.06          | 2.03          | 2.03          |
| Blake Street                               | LNW   | 1.81          | 1.81          | 1.69          | 1.69          | 1.69          | 1.69          |
| Blakedown                                  | LNW   | 1.83          | 1.83          | 1.83          | 1.83          | 2.57          | 2.57          |
| Bletchley                                  | LNW   | 2.15          | 2.15          | 1.90          | 1.90          | 1.90          | 1.90          |
| Bloxwich                                   | LNW   | 2.47          | 2.47          | 2.47          | 2.49          | 2.22          | 2.22          |
| Bloxwich North                             | LNW   | 2.40          | 2.40          | 2.40          | 2.40          | 2.40          | 2.40          |
| Blundellsands and Crosby                   | LNW   | 2.53          | 2.53          | 2.53          | 2.53          | 2.18          | 2.18          |
| Bodorgan                                   | LNW   | 2.54          | 2.54          | 2.50          | 2.50          | 2.50          | 2.00          |
| Bolton                                     | LNW   | 2.20          | 2.20          | 2.20          | 2.20          | 2.20          | 2.20          |
| Bootle                                     | LNW   | 2.14          | 2.14          | 2.02          | 2.02          | 2.02          | 2.02          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Bootle New Strand                                 | LNW          | 1.97                     | 1.97                     | 1.97                     | 1.97                     | 1.68                     | 1.68                     |
| Bootle Oriel Road                                 | LNW          | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.20                     |
| Bordesley   | LNW          | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     |
| Bourneville                                       | LNW          | 1.96                     | 1.96                     | 1.96                     | 1.96                     | 1.96                     | 1.96                     |
| Bow Brickhill                                     | LNW          | 1.67                     | 1.67                     | 1.67                     | 1.67                     | 1.67                     | 2.40                     |
| Bramhall  | LNW          | 2.33                     | 2.33                     | 1.54                     | 1.54                     | 1.54                     | 1.54                     |
| Braystones  | LNW          | 2.48                     | 2.48                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     |
| Bredbury  | LNW          | 2.31                     | 2.31                     | 2.31                     | 2.31                     | 2.16                     | 2.16                     |
| Bricket Wood                                      | LNW          | 1.84                     | 1.84                     | 1.84                     | 2.43                     | 2.43                     | 2.43                     |
| Brierfields                                       | LNW          | 2.60                     | 2.60                     | 2.05                     | 2.05                     | 2.05                     | 1.78                     |
| Brinnington                                       | LNW          | 2.22                     | 2.22                     | 2.22                     | 2.22                     | 2.28                     | 2.28                     |
| Broad Green                                       | LNW          | 2.27                     | 2.27                     | 2.27                     | 2.06                     | 2.06                     | 2.06                     |
| Broadbottom                                       | LNW          | 2.15                     | 2.15                     | 2.15                     | 2.15                     | 2.61                     | 2.61                     |
| Bromborough                                       | LNW          | 2.09                     | 2.09                     | 2.09                     | 2.05                     | 2.05                     | 2.05                     |
| Bromborough Rake                                  | LNW          | 2.09                     | 2.09                     | 2.09                     | 2.09                     | 2.09                     | 2.09                     |
| Bromley Cross                                     | LNW          | 2.31                     | 2.31                     | 2.31                     | 2.10                     | 2.10                     | 2.10                     |
| Brunswick   | LNW          | 1.00                     | 1.00                     | 1.00                     | 1.00                     | 1.07                     | 1.07                     |
| Bryn  | LNW          | 2.71                     | 2.71                     | 2.72                     | 2.72                     | 2.72                     | 2.02                     |
| Buckley   | LNW          | 2.30                     | 2.30                     | 2.13                     | 2.13                     | 2.13                     | 2.13                     |
| Burnage   | LNW          | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.13                     | 2.13                     |
| Burneside   | LNW          | 2.23                     | 2.23                     | 2.23                     | 2.15                     | 2.15                     | 2.15                     |
| Burnley Barracks                                  | LNW          | 3.10                     | 3.10                     | 3.10                     | 2.06                     | 1.79                     | 1.79                     |
| Burnley Central                                   | LNW          | 2.80                     | 2.80                     | 2.80                     | 2.80                     | 2.80                     | 2.41                     |
| Burnley Manchester Road                           | LNW          | 1.96                     | 1.96                     | 1.96                     | 2.07                     | 2.07                     | 2.07                     |
| Burscough Bridge                                  | LNW          | 1.80                     | 1.80                     | 1.51                     | 1.51                     | 1.51                     | 1.51                     |
| Burscough Junction                                | LNW          | 1.94                     | 1.94                     | 1.94                     | 1.94                     | 1.94                     | 1.94                     |
| Bushey  | LNW          | 2.32                     | 2.32                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Butlers Lane                                      | LNW          | 1.33                     | 1.33                     | 1.34                     | 1.34                     | 1.34                     | 1.34                     |
| Buxton  | LNW          | 2.61                     | 2.61                     | 2.61                     | 2.61                     | 2.16                     | 2.16                     |
| Caergwrie   | LNW          | 2.21                     | 2.21                     | 2.21                     | 2.21                     | 2.21                     | 2.21                     |
| Canley  | LNW          | 1.24                     | 1.24                     | 1.24                     | 1.24                     | 1.24                     | 1.24                     |
| Cannock   | LNW          | 1.95                     | 1.95                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     |
| Capenhurst  | LNW          | 2.13                     | 2.13                     | 2.13                     | 2.11                     | 2.11                     | 2.11                     |
| Cark and Cartmel                                  | LNW          | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     |
| Carlisle  | LNW          | 2.75                     | 2.75                     | 2.16                     | 2.16                     | 2.16                     | 2.17                     |
| Carnforth   | LNW          | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     | 1.99                     |
| Carpenders Park                                   | LNW          | 2.48                     | 2.48                     | 2.48                     | 2.04                     | 2.04                     | 2.04                     |
| Castleton   | LNW          | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     |
| Cefn-Y-Bedd                                       | LNW          | 3.00                     | 3.00                     | 1.95                     | 1.95                     | 1.95                     | 2.20                     |
| Chapel-en-le-Frith                                | LNW          | 3.20                     | 3.20                     | 3.20                     | 3.20                     | 3.20                     | 3.20                     |
| Chassen Road                                      | LNW          | 2.28                     | 2.28                     | 2.28                     | 2.01                     | 2.01                     | 2.01                     |
| Cheadle Hulme                                     | LNW          | 2.08                     | 2.08                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     |
| Cheddington                                       | LNW          | 2.12                     | 2.12                     | 2.12                     | 2.03                     | 2.03                     | 2.03                     |
| Chelford  | LNW          | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     |
| Cherry Tree                                       | LNW          | 2.49                     | 2.49                     | 2.49                     | 2.14                     | 2.14                     | 2.14                     |
| Chester Midland                                   | LNW          | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.17                     | 2.17                     |
| Chester Road                                      | LNW          | 1.30                     | 1.30                     | 1.30                     | 1.30                     | 2.12                     | 2.12                     |
| Chinley   | LNW          | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     |
| Chorley   | LNW          | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Church and Oswaldtwistle                          | LNW          | 2.11                 | 2.11                 | 2.11                 | 2.18                 | 2.18                 | 2.18                 |
| Clapham   | LNW          | 2.45                 | 2.45                 | 2.38                 | 2.38                 | 2.38                 | 2.38                 |
| Claverdon   | LNW          | 2.90                 | 2.90                 | 2.90                 | 2.90                 | 2.90                 | 2.07                 |
| Clifton   | LNW          | 3.39                 | 3.39                 | 3.39                 | 2.16                 | 2.16                 | 2.16                 |
| Clitheroe   | LNW          | 1.51                 | 1.51                 | 1.51                 | 2.00                 | 2.00                 | 2.00                 |
| Codsall   | LNW          | 2.73                 | 2.73                 | 2.42                 | 2.42                 | 2.42                 | 2.42                 |
| Colne   | LNW          | 2.11                 | 2.11                 | 2.11                 | 2.11                 | 2.11                 | 2.11                 |
| Colwyn Bay  | LNW          | 2.19                 | 2.19                 | 2.06                 | 2.06                 | 2.06                 | 2.06                 |
| Congleton   | LNW          | 2.16                 | 2.16                 | 2.11                 | 2.11                 | 2.11                 | 2.11                 |
| Conway Park                                       | LNW          | 1.08                 | 1.08                 | 1.08                 | 1.08                 | 1.15                 | 1.15                 |
| Conwy   | LNW          | 2.02                 | 2.02                 | 2.17                 | 2.17                 | 2.17                 | 2.17                 |
| Corkickle   | LNW          | 2.86                 | 2.86                 | 2.86                 | 2.86                 | 2.86                 | 2.69                 |
| Coseley   | LNW          | 1.32                 | 1.32                 | 1.32                 | 1.32                 | 1.32                 | 1.32                 |
| Cosford   | LNW          | 2.63                 | 2.63                 | 2.63                 | 2.63                 | 2.87                 | 2.87                 |
| Coventry  | LNW          | 1.65                 | 1.65                 | 1.65                 | 1.65                 | 1.65                 | 1.65                 |
| Cradley Heath                                     | LNW          | 1.57                 | 1.57                 | 1.58                 | 1.75                 | 1.75                 | 1.75                 |
| Cressington                                       | LNW          | 2.19                 | 2.19                 | 2.18                 | 2.18                 | 2.18                 | 2.18                 |
| Crewe   | LNW          | 2.18                 | 2.18                 | 2.18                 | 2.18                 | 2.82                 | 2.82                 |
| Croston   | LNW          | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.41                 |
| Cuddington  | LNW          | 2.78                 | 2.78                 | 2.78                 | 2.50                 | 2.50                 | 2.50                 |
| Daisy Hill  | LNW          | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.17                 |
| Dalston   | LNW          | 0.00                 | –                    | –                    | –                    | 2.02                 | 2.02                 |
| Dalton-in-Furness                                 | LNW          | 2.23                 | 2.23                 | 2.23                 | 2.23                 | 2.23                 | 2.23                 |
| Danzey  | LNW          | 1.86                 | 1.86                 | 1.86                 | 1.86                 | 2.65                 | 2.65                 |
| Darwen  | LNW          | 2.28                 | 2.28                 | 2.28                 | 2.28                 | 2.28                 | 2.28                 |
| Davenport   | LNW          | 2.19                 | 2.19                 | 2.19                 | 2.19                 | 2.19                 | 2.19                 |
| Dean Lane   | LNW          | 2.88                 | 2.88                 | 2.88                 | 2.88                 | 2.88                 | 2.88                 |
| Deansgate   | LNW          | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.21                 | 2.21                 |
| Deganwy   | LNW          | 2.09                 | 2.09                 | 2.13                 | 2.13                 | 2.13                 | 2.13                 |
| Delamere  | LNW          | 1.82                 | 1.82                 | 1.82                 | 2.24                 | 2.24                 | 2.24                 |
| Denham  | LNW          | 2.24                 | 2.24                 | 2.21                 | 2.21                 | 2.21                 | 2.21                 |
| Denham Golf                                       | LNW          | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.93                 |
| Dent  | LNW          | 2.27                 | 2.27                 | 2.27                 | 2.27                 | 2.27                 | 2.27                 |
| Denton  | LNW          | 3.06                 | 3.06                 | 3.06                 | 3.06                 | 3.06                 | 2.82                 |
| Derker  | LNW          | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 |
| Dinting   | LNW          | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.36                 | 2.36                 |
| Disley  | LNW          | 2.02                 | 2.02                 | 2.03                 | 2.03                 | 2.03                 | 2.03                 |
| Dolgarrog   | LNW          | 2.23                 | 2.23                 | 2.23                 | 2.23                 | 2.23                 | 2.23                 |
| Dolwyddelan                                       | LNW          | 2.28                 | 2.28                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 |
| Dorridge  | LNW          | 2.36                 | 2.36                 | 2.36                 | 2.36                 | 2.36                 | 2.36                 |
| Dove Holes  | LNW          | 3.02                 | 3.02                 | 3.02                 | 3.02                 | 3.02                 | 2.45                 |
| Drigg   | LNW          | 3.26                 | 3.26                 | 3.26                 | 3.26                 | 3.26                 | 2.05                 |
| Duddeston   | LNW          | 1.77                 | 1.77                 | 1.77                 | 1.77                 | 1.77                 | 1.77                 |
| Dudley Port                                       | LNW          | 1.75                 | 1.75                 | 1.75                 | 1.75                 | 1.75                 | 1.75                 |
| Earlstown   | LNW          | 2.98                 | 2.98                 | 2.98                 | 2.98                 | 2.22                 | 2.22                 |
| Earlwood  | LNW          | 2.35                 | 2.35                 | 2.35                 | 2.35                 | 2.65                 | 2.65                 |
| East Didsbury                                     | LNW          | 3.12                 | 3.12                 | 3.12                 | 3.12                 | 3.12                 | 2.26                 |
| Eastham Rake                                      | LNW          | 1.17                 | 1.17                 | 1.33                 | 1.41                 | 1.41                 | 1.41                 |
| Eccles  | LNW          | 2.90                 | 2.90                 | 2.10                 | 2.10                 | 2.10                 | 2.13                 |

continued

| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Eccleston Park                             | LNW   | 2.20          | 2.20          | 2.08          | 2.08          | 2.08          | 2.08          |
| Edale                                      | LNW   | 2.68          | 2.68          | 2.68          | 2.01          | 2.01          | 2.01          |
| Edge Hill                                  | LNW   | 2.48          | 2.48          | 2.48          | 2.02          | 2.02          | 2.02          |
| Ellesmere Port                             | LNW   | 2.03          | 2.03          | 2.03          | 2.00          | 2.00          | 2.00          |
| Entwhistle                                 | LNW   | 2.05          | 2.05          | 2.05          | 2.05          | 2.05          | 2.05          |
| Erdington                                  | LNW   | 1.74          | 1.74          | 1.26          | 1.26          | 1.26          | 1.26          |
| Euxton Balshaw Ln                          | LNW   | 0.00          | –             | 1.89          | 1.89          | 1.89          | 1.00          |
| Failsworth                                 | LNW   | 2.78          | 2.78          | 2.78          | 2.78          | 2.78          | 2.78          |
| Fairfield                                  | LNW   | 2.11          | 2.11          | 2.11          | 2.14          | 2.14          | 2.14          |
| Farnworth                                  | LNW   | 2.10          | 2.10          | 2.10          | 2.25          | 2.25          | 2.25          |
| Fazakerley                                 | LNW   | 1.85          | 1.85          | 1.85          | 1.85          | 1.85          | 1.85          |
| Fenny Stratford                            | LNW   | 1.83          | 1.83          | 1.83          | 1.83          | 1.83          | 2.23          |
| Five Ways                                  | LNW   | 1.60          | 1.60          | 1.60          | 1.60          | 1.60          | 1.60          |
| Flimby                                     | LNW   | 2.39          | 2.39          | 2.14          | 2.14          | 2.14          | 2.14          |
| Flint                                      | LNW   | 2.96          | 2.96          | 2.96          | 2.96          | 2.96          | 1.96          |
| Flixton                                    | LNW   | 2.14          | 2.14          | 2.14          | 2.01          | 2.01          | 2.01          |
| Flowery Field                              | LNW   | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Formby                                     | LNW   | 2.17          | 2.17          | 2.15          | 2.15          | 2.15          | 2.15          |
| Four Oaks                                  | LNW   | 1.96          | 1.96          | 1.93          | 1.93          | 1.93          | 1.93          |
| Foxfield                                   | LNW   | 3.10          | 3.10          | 1.92          | 1.92          | 1.92          | 2.00          |
| Freshfield                                 | LNW   | 1.99          | 1.99          | 1.99          | 2.10          | 2.10          | 2.10          |
| Frodsham                                   | LNW   | 3.80          | 3.80          | 2.00          | 2.04          | 2.04          | 2.04          |
| Furness Vale                               | LNW   | 2.92          | 2.92          | 2.92          | 2.92          | 2.92          | 2.08          |
| Garsdale                                   | LNW   | 2.78          | 2.78          | 2.78          | 2.78          | 2.78          | 2.78          |
| Garston                                    | LNW   | 1.50          | 1.50          | 1.50          | 1.50          | 1.50          | 2.03          |
| Garston (Merseyside)                       | LNW   | 2.20          | 2.20          | 2.04          | 2.04          | 2.04          | 2.04          |
| Garswood                                   | LNW   | 3.35          | 3.35          | 3.35          | 3.35          | 2.03          | 2.03          |
| Gathurst                                   | LNW   | 2.16          | 2.16          | 2.16          | 2.16          | 2.16          | 2.16          |
| Gatley                                     | LNW   | 3.12          | 3.12          | 3.12          | 3.12          | 3.12          | 2.30          |
| Gerrards Cross                             | LNW   | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          | 2.12          |
| Giggleswick                                | LNW   | 2.03          | 2.03          | 2.06          | 2.06          | 2.06          | 2.06          |
| Glan Conwy                                 | LNW   | 2.30          | 2.30          | 2.13          | 2.13          | 2.13          | 2.13          |
| Glazebrook                                 | LNW   | 2.01          | 2.01          | 2.01          | 2.07          | 2.07          | 2.07          |
| Glossop                                    | LNW   | 2.97          | 2.97          | 2.97          | 2.97          | 2.52          | 2.52          |
| Godley                                     | LNW   | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          |
| Goostrey                                   | LNW   | 2.10          | 2.10          | 2.14          | 2.14          | 2.14          | 2.14          |
| Gorton                                     | LNW   | 2.33          | 2.33          | 2.33          | 2.13          | 2.13          | 2.13          |
| Grange Over Sands                          | LNW   | 3.00          | 3.00          | 3.00          | 3.00          | 3.00          | 2.02          |
| Gravelly Hill                              | LNW   | 1.96          | 1.96          | 1.96          | 1.96          | 1.96          | 1.96          |
| Great Missenden                            | LNW   | 2.01          | 2.01          | 2.01          | 2.06          | 2.36          | 2.36          |
| Green Lane                                 | LNW   | 2.40          | 2.40          | 1.92          | 1.92          | 1.92          | 1.92          |
| Green Road                                 | LNW   | 2.12          | 2.12          | 2.12          | 2.12          | 2.12          | 2.12          |
| Greenbank                                  | LNW   | 2.41          | 2.41          | 2.41          | 2.41          | 2.41          | 2.41          |
| Greenfield                                 | LNW   | 3.35          | 3.35          | 3.35          | 3.35          | 3.35          | 2.05          |
| Grindleford                                | LNW   | 2.40          | 2.40          | 2.36          | 2.36          | 2.36          | 2.36          |
| Guide Bridge                               | LNW   | 2.36          | 2.36          | 2.30          | 2.30          | 2.30          | 2.30          |
| Gwersyllt                                  | LNW   | 2.31          | 2.31          | 2.31          | 2.04          | 2.04          | 2.04          |
| Haddenham and Thame Parkway                | LNW   | 1.74          | 1.74          | 1.74          | 1.74          | 1.99          | 1.99          |
| Hadfield                                   | LNW   | 2.66          | 2.66          | 2.18          | 2.18          | 2.18          | 2.12          |

continued



| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Hagfold                                    | LNW   | 2.32          | 2.32          | 2.32          | 2.32          | 2.29          | 2.29          |
| Hagley                                     | LNW   | 1.33          | 1.33          | 1.33          | 1.33          | 2.15          | 2.15          |
| Hale                                       | LNW   | 2.27          | 2.27          | 2.27          | 2.27          | 2.29          | 2.29          |
| Halewood                                   | LNW   | 2.29          | 2.29          | 2.29          | 2.05          | 2.05          | 2.05          |
| Hall Green                                 | LNW   | 2.00          | 2.27          | 2.51          | 2.51          | 2.51          | 2.51          |
| Hall i' th' Wood                           | LNW   | 2.43          | 2.43          | 2.43          | 2.43          | 2.43          | 2.43          |
| Hall Road                                  | LNW   | 2.43          | 2.43          | 2.43          | 2.02          | 2.02          | 2.02          |
| Hamilton Square                            | LNW   | 2.44          | 2.44          | 2.44          | 2.44          | 2.44          | 2.44          |
| Hampton In Arden                           | LNW   | 2.23          | 2.23          | 2.23          | 2.23          | 2.12          | 2.12          |
| Hamstead                                   | LNW   | 1.56          | 1.56          | 1.56          | 1.56          | 1.56          | 1.56          |
| Handforth                                  | LNW   | 2.10          | 2.10          | 1.28          | 1.28          | 1.28          | 1.28          |
| Hapton                                     | LNW   | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          |
| Harlesden                                  | LNW   | 2.17          | 2.17          | 2.17          | 2.06          | 2.06          | 2.06          |
| Harrington                                 | LNW   | 2.21          | 2.21          | 2.21          | 2.21          | 2.24          | 2.24          |
| Harrow and Wealdstone                      | LNW   | 2.41          | 2.41          | 2.41          | 2.41          | 2.41          | 2.22          |
| Hartford                                   | LNW   | 1.98          | 1.98          | 1.98          | 1.98          | 1.98          | 1.98          |
| Hartlebury                                 | LNW   | 1.00          | 1.00          | 1.08          | 1.08          | 1.08          | 1.08          |
| Hatch End                                  | LNW   | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          |
| Hathersage                                 | LNW   | 2.12          | 2.12          | 2.12          | 2.12          | 2.12          | 2.12          |
| Hattersley                                 | LNW   | 2.10          | 2.10          | 2.10          | 2.10          | 2.19          | 2.19          |
| Hatton                                     | LNW   | 1.53          | 1.53          | 1.53          | 1.53          | 1.53          | 1.53          |
| Hawarden                                   | LNW   | 2.65          | 2.65          | 2.65          | 2.05          | 2.05          | 2.05          |
| Hawarden Bridge                            | LNW   | 2.71          | 2.71          | 2.71          | 2.71          | 2.23          | 2.23          |
| Hazel Grove                                | LNW   | 1.20          | 1.20          | 2.17          | 2.17          | 2.17          | 2.17          |
| Headstone Lane                             | LNW   | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          |
| Heald Green                                | LNW   | 3.09          | 3.09          | 3.09          | 3.09          | 2.35          | 2.35          |
| Heaton Chapel                              | LNW   | 1.90          | 1.90          | 1.90          | 1.90          | 2.41          | 2.41          |
| Hednesford                                 | LNW   | 1.93          | 1.93          | 1.86          | 1.86          | 1.86          | 1.86          |
| Hellifield                                 | LNW   | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          |
| Helsby                                     | LNW   | 2.07          | 2.07          | 2.07          | 2.00          | 2.00          | 2.00          |
| Hemel Hempstead                            | LNW   | 2.12          | 2.12          | 2.13          | 2.13          | 2.13          | 2.13          |
| Henley In Arden                            | LNW   | 3.36          | 3.36          | 3.36          | 3.41          | 3.41          | 3.41          |
| Heswall                                    | LNW   | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          |
| Heyford                                    | LNW   | 2.07          | 2.07          | 2.07          | 2.07          | 2.07          | 2.07          |
| Heysham                                    | LNW   | 2.80          | 2.80          | 2.48          | 2.48          | 2.48          | 2.21          |
| High Wycombe                               | LNW   | 2.14          | 2.14          | 2.14          | 2.14          | 2.14          | 1.99          |
| Hightown                                   | LNW   | 2.57          | 2.57          | 2.12          | 2.12          | 2.12          | 2.18          |
| Hill Side                                  | LNW   | 2.06          | 2.06          | 2.06          | 2.11          | 2.11          | 2.11          |
| Hindley                                    | LNW   | 2.32          | 2.32          | 2.32          | 2.32          | 2.26          | 2.26          |
| Hollinwood                                 | LNW   | 2.34          | 2.34          | 2.34          | 2.05          | 2.05          | 2.05          |
| Holmes Chapel                              | LNW   | 2.30          | 2.30          | 2.15          | 2.15          | 2.15          | 2.15          |
| Holyhead                                   | LNW   | 2.13          | 2.13          | 2.09          | 2.09          | 2.09          | 2.09          |
| Hooton                                     | LNW   | 2.06          | 2.06          | 2.06          | 2.05          | 2.05          | 2.05          |
| Hope                                       | LNW   | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          |
| Hope (Flintshire)                          | LNW   | 2.37          | 2.37          | 2.37          | 2.37          | 1.89          | 1.89          |
| Horton in Ribblesdale                      | LNW   | 2.56          | 2.56          | 2.56          | 2.56          | 2.56          | 2.56          |
| Hoscar                                     | LNW   | 2.64          | 2.64          | 2.64          | 2.64          | 2.64          | 2.05          |
| Hough Green                                | LNW   | 3.18          | 3.18          | 3.18          | 2.04          | 2.04          | 2.04          |
| How Wood                                   | LNW   | 1.75          | 1.75          | 1.75          | 1.75          | 2.46          | 2.46          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Hoylake   | LNW          | 2.18                     | 2.18                     | 2.18                     | 2.01                     | 2.01                     | 2.01                     |
| Humphrey Park                                     | LNW          | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     |
| Huncoat   | LNW          | 1.20                     | 1.20                     | 1.20                     | 2.15                     | 2.15                     | 2.15                     |
| Hunts Cross                                       | LNW          | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     |
| Huyton  | LNW          | 2.15                     | 2.15                     | 2.15                     | 2.15                     | 2.04                     | 2.04                     |
| Hyde Central                                      | LNW          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.56                     | 2.56                     |
| Hyde North  | LNW          | 3.65                     | 3.65                     | 3.65                     | 3.65                     | 3.65                     | 2.33                     |
| Ince (Manchester)                                 | LNW          | 3.65                     | 3.65                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Ince and Elton                                    | LNW          | 2.57                     | 2.57                     | 2.08                     | 2.08                     | 2.11                     | 2.22                     |
| Irlam   | LNW          | 2.30                     | 2.30                     | 1.96                     | 1.96                     | 1.96                     | 1.96                     |
| James Street                                      | LNW          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Jewellery Quarter                                 | LNW          | 1.01                     | 1.01                     | 1.01                     | 1.01                     | 1.01                     | 1.01                     |
| Kearsley  | LNW          | 4.00                     | 4.00                     | 2.39                     | 2.39                     | 2.39                     | 2.07                     |
| Kempston Hardwick                                 | LNW          | 1.67                     | 1.67                     | 1.67                     | 1.67                     | 1.67                     | 1.67                     |
| Kendal  | LNW          | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     | 1.87                     |
| Kensal Green                                      | LNW          | 1.80                     | 1.80                     | 1.80                     | 1.91                     | 1.91                     | 1.91                     |
| Kenton  | LNW          | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.31                     |
| Kents Bank  | LNW          | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Kidderminster                                     | LNW          | 1.85                     | 1.85                     | 1.85                     | 1.81                     | 1.81                     | 1.81                     |
| Kidsgrove   | LNW          | 3.11                     | 3.11                     | 3.11                     | 3.11                     | 2.51                     | 2.51                     |
| Kilburn High Road                                 | LNW          | 1.81                     | 1.81                     | 1.81                     | 2.02                     | 2.02                     | 2.02                     |
| Kings Langley                                     | LNW          | 2.01                     | 2.01                     | 2.01                     | 2.01                     | 2.11                     | 2.11                     |
| Kings Norton                                      | LNW          | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.16                     |
| Kings Sutton                                      | LNW          | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     |
| Kirkby  | LNW          | 2.06                     | 2.06                     | 2.06                     | 2.06                     | 2.07                     | 2.07                     |
| Kirkby Stephen                                    | LNW          | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.37                     |
| Kirkby-in-Furness                                 | LNW          | 1.88                     | 1.88                     | 2.01                     | 2.01                     | 2.01                     | 2.01                     |
| Kirkdale  | LNW          | 1.18                     | 1.18                     | 1.65                     | 1.65                     | 1.65                     | 1.65                     |
| Kirkham and Wesham                                | LNW          | 2.49                     | 2.49                     | 2.49                     | 2.23                     | 2.23                     | 2.23                     |
| Knutsford   | LNW          | 2.38                     | 2.38                     | 2.38                     | 2.38                     | 2.07                     | 2.07                     |
| Lancaster   | LNW          | 2.11                     | 2.11                     | 1.94                     | 1.94                     | 1.94                     | 1.94                     |
| Landywood   | LNW          | 2.02                     | 2.02                     | 2.02                     | 2.16                     | 2.12                     | 2.12                     |
| Langho  | LNW          | 1.68                     | 1.68                     | 1.68                     | 1.68                     | 2.15                     | 2.15                     |
| Langley Green                                     | LNW          | 1.19                     | 1.19                     | 1.20                     | 1.20                     | 1.20                     | 1.20                     |
| Langwathby  | LNW          | 1.51                     | 1.51                     | 1.51                     | 1.51                     | 1.51                     | 1.51                     |
| Lapworth  | LNW          | 1.44                     | 1.44                     | 1.44                     | 1.44                     | 1.44                     | 1.44                     |
| Layton  | LNW          | 2.36                     | 2.36                     | 2.36                     | 2.26                     | 2.26                     | 2.26                     |
| Lazonby and Kirkoswald                            | LNW          | 1.66                     | 1.66                     | 1.66                     | 1.66                     | 1.66                     | 1.66                     |
| Lea Green   | LNW          | 0.00                     | –                        | 1.92                     | 1.92                     | 1.92                     | 2.00                     |
| Lea Hall  | LNW          | 1.34                     | 1.34                     | 1.34                     | 1.34                     | 1.34                     | 1.34                     |
| Leamington Spa                                    | LNW          | 1.81                     | 1.81                     | 1.81                     | 1.81                     | 1.81                     | 1.81                     |
| Leasowe   | LNW          | 2.14                     | 2.14                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Leighton Buzzard                                  | LNW          | 2.00                     | 2.00                     | 1.84                     | 1.84                     | 1.84                     | 1.84                     |
| Levenshulme                                       | LNW          | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     |
| Leyland   | LNW          | 2.29                     | 2.29                     | 2.29                     | 2.29                     | 2.29                     | 2.29                     |
| Litchfield City                                   | LNW          | 2.99                     | 2.05                     | 2.53                     | 2.53                     | 2.53                     | 2.61                     |
| Litchfield Trent Valley (Combined)                | LNW          | 2.91                     | 2.91                     | 2.91                     | 2.61                     | 2.61                     | 2.25                     |
| Lidlington  | LNW          | 2.00                     | 2.00                     | –                        | –                        | –                        | –                        |
| Little Kimble                                     | LNW          | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 2.64                     | 2.64                     |

continued

| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Little Sutton                              | LNW   | 2.30          | 2.30          | 2.06          | 2.06          | 2.06          | 2.06          |
| Littleborough                              | LNW   | 2.13          | 2.13          | 2.06          | 2.06          | 2.06          | 2.06          |
| Liverpool Central                          | LNW   | 2.31          | 2.31          | 2.31          | 2.31          | 2.31          | 1.97          |
| Liverpool Lime Street                      | LNW   | 2.55          | 2.55          | 2.55          | 2.55          | 2.42          | 2.42          |
| Liverpool Lime Street (Low Level)          | LNW   | 0.00          | –             | 2.90          | 2.90          | 2.90          | 2.04          |
| Liverpool Sandhills                        | LNW   | 2.21          | 2.21          | 2.21          | 2.21          | 1.96          | 1.96          |
| Llandudno                                  | LNW   | 2.27          | 2.27          | 2.09          | 2.09          | 2.09          | 2.09          |
| Llandudno Junction                         | LNW   | 2.23          | 2.23          | 2.23          | 2.23          | 2.04          | 2.04          |
| Llanfairfechan                             | LNW   | 2.19          | 2.19          | 2.19          | 2.19          | 2.04          | 2.04          |
| Llanfairpwll                               | LNW   | 2.22          | 2.22          | 2.22          | 2.22          | 2.22          | 2.22          |
| Llanwrst                                   | LNW   | 2.11          | 2.11          | 2.11          | 2.11          | 2.00          | 2.00          |
| London Euston                              | LNW   | 2.40          | 2.40          | 2.64          | 2.29          | 2.29          | 2.29          |
| Long Buckby                                | LNW   | 2.13          | 2.13          | 2.13          | 2.16          | 2.16          | 2.16          |
| Long Preston                               | LNW   | 2.33          | 2.33          | 2.33          | 2.33          | 2.33          | 2.33          |
| Longbridge                                 | LNW   | 1.68          | 1.68          | 1.83          | 1.83          | 1.83          | 1.83          |
| Longport                                   | LNW   | 3.23          | 3.23          | 3.23          | 3.23          | 2.57          | 2.57          |
| Lostock                                    | LNW   | 2.10          | 2.10          | 2.10          | 2.32          | 2.32          | 2.32          |
| Lostock Gralam                             | LNW   | 3.68          | 3.68          | 2.00          | 3.68          | 3.68          | 2.33          |
| Lostock Hall                               | LNW   | 2.39          | 2.39          | 2.39          | 2.24          | 2.24          | 2.24          |
| Lye  | LNW   | 1.82          | 1.82          | 1.82          | 1.82          | 2.48          | 2.48          |
| Lytham                                     | LNW   | 2.47          | 2.47          | 2.47          | 2.47          | 2.47          | 2.47          |
| Macclesfield                               | LNW   | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          |
| Maghull                                    | LNW   | 1.87          | 1.87          | 1.79          | 1.79          | 1.79          | 1.79          |
| Manchester Airport                         | LNW   | 1.61          | 1.61          | 1.61          | 1.61          | 2.03          | 2.03          |
| Manchester Oxford Road                     | LNW   | 2.21          | 2.21          | 2.01          | 2.01          | 2.01          | 2.01          |
| Manchester Piccadilly                      | LNW   | 0.00          | 2.00          | 1.50          | 2.80          | 1.69          | 1.69          |
| Manchester United Halt                     | LNW   | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          |
| Manchester Victoria                        | LNW   | 2.67          | 2.67          | 2.02          | 2.02          | 2.02          | 1.97          |
| Manor Road                                 | LNW   | 2.07          | 2.07          | 2.07          | 2.08          | 2.08          | 2.08          |
| Marple                                     | LNW   | 2.07          | 2.07          | 2.07          | 2.07          | 2.26          | 2.26          |
| Marsden                                    | LNW   | 2.36          | 2.36          | 2.36          | 1.95          | 1.95          | 1.95          |
| Marston Green                              | LNW   | 1.39          | 1.39          | 1.39          | 1.39          | 1.39          | 1.39          |
| London Marylebone                          | LNW   | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          | 2.53          |
| Maryport                                   | LNW   | 1.88          | 1.88          | 2.00          | 2.00          | 2.00          | 2.00          |
| Mauldeth Road                              | LNW   | 3.04          | 3.04          | 3.04          | 3.04          | 3.04          | 2.98          |
| Meols                                      | LNW   | 2.18          | 2.18          | 2.18          | 2.36          | 2.36          | 2.36          |
| Meols Cop                                  | LNW   | 2.58          | 2.58          | 2.58          | 2.58          | 2.58          | 2.58          |
| Middlewood                                 | LNW   | 2.75          | 2.75          | 2.75          | 2.75          | 2.75          | 2.75          |
| Mill Hill (Lancashire)                     | LNW   | 3.03          | 3.03          | 3.03          | 2.03          | 2.03          | 2.03          |
| Millbrook                                  | LNW   | 1.00          | 1.00          | 1.00          | 1.10          | 1.10          | 2.34          |
| Millom                                     | LNW   | 1.88          | 1.88          | 2.00          | 2.00          | 2.00          | 2.00          |
| Mills Hill                                 | LNW   | 2.46          | 2.46          | 2.46          | 2.10          | 2.10          | 2.10          |
| Milnrow                                    | LNW   | 2.58          | 2.58          | 2.58          | 2.58          | 2.58          | 2.58          |
| Milton Keynes Central                      | LNW   | 2.00          | 2.00          | 1.93          | 1.93          | 1.93          | 1.93          |
| Mobberley                                  | LNW   | 2.70          | 2.70          | 2.70          | 2.35          | 2.35          | 2.35          |
| Monks Risborough                           | LNW   | 2.40          | 2.40          | 2.00          | 2.00          | 2.00          | 2.00          |
| Moorfields                                 | LNW   | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          |
| Moorside                                   | LNW   | 2.41          | 2.41          | 2.41          | 2.41          | 2.46          | 2.46          |
| Morecambe                                  | LNW   | 2.05          | 2.05          | 2.05          | 2.05          | 2.05          | 2.05          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Moreton (Merseyside)                              | LNW          | 2.13                     | 2.13                     | 2.11                     | 2.11                     | 2.11                     | 2.11                     |
| Moses Gate  | LNW          | 2.70                     | 2.70                     | 2.70                     | 2.00                     | 2.00                     | 2.00                     |
| Moss Side (Lanc)                                  | LNW          | 2.58                     | 2.58                     | 2.58                     | 2.42                     | 2.42                     | 2.42                     |
| Mossley   | LNW          | 2.34                     | 2.34                     | 2.34                     | 2.05                     | 2.05                     | 2.05                     |
| Mossley Hill                                      | LNW          | 2.25                     | 2.25                     | 2.25                     | 2.01                     | 2.01                     | 2.01                     |
| Moston  | LNW          | 2.66                     | 2.66                     | 2.66                     | 2.23                     | 2.23                     | 2.23                     |
| Mouldsworth                                       | LNW          | 2.30                     | 2.30                     | 2.30                     | 2.49                     | 2.49                     | 2.49                     |
| Navigation Road                                   | LNW          | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Nelson  | LNW          | 3.10                     | 3.10                     | 3.10                     | 3.10                     | 3.10                     | 2.63                     |
| Neston  | LNW          | 1.69                     | 1.69                     | 1.69                     | 1.69                     | 1.69                     | 1.69                     |
| Nethertown  | LNW          | 3.39                     | 3.39                     | 3.39                     | 3.39                     | 2.45                     | 2.45                     |
| New Brighton                                      | LNW          | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 2.25                     |
| New Hey   | LNW          | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| New Lane  | LNW          | 2.64                     | 2.64                     | 2.64                     | 2.28                     | 2.28                     | 2.28                     |
| New Mills Central                                 | LNW          | 2.15                     | 2.15                     | 2.15                     | 2.08                     | 2.08                     | 2.08                     |
| New Mills New Town                                | LNW          | 2.74                     | 2.74                     | 2.74                     | 2.74                     | 2.74                     | 2.05                     |
| Newton For Hyde                                   | LNW          | 2.25                     | 2.25                     | 2.33                     | 2.33                     | 2.33                     | 2.33                     |
| Newton-le-Willows                                 | LNW          | 2.40                     | 2.40                     | 2.27                     | 2.27                     | 2.27                     | 2.27                     |
| North Llanwrst                                    | LNW          | 2.76                     | 2.76                     | 2.76                     | 2.76                     | 2.76                     | 2.10                     |
| North Wembley                                     | LNW          | 2.07                     | 2.07                     | 2.07                     | 2.16                     | 2.16                     | 2.16                     |
| Northampton                                       | LNW          | 2.00                     | 2.00                     | 2.00                     | 1.95                     | 1.95                     | 1.95                     |
| Northfield  | LNW          | 1.28                     | 1.28                     | 1.28                     | 1.28                     | 1.28                     | 1.28                     |
| Northolt Park                                     | LNW          | 2.29                     | 2.29                     | 2.29                     | 2.29                     | 2.29                     | 2.29                     |
| Northwich   | LNW          | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.21                     | 2.21                     |
| Norton Bridge                                     | LNW          | 3.18                     | 3.18                     | 3.18                     | 3.18                     | 2.51                     | 2.51                     |
| Nuneaton  | LNW          | 1.79                     | 1.79                     | 1.66                     | 1.66                     | 1.66                     | 1.66                     |
| Oakengates  | LNW          | 1.81                     | 1.81                     | 1.91                     | 1.91                     | 1.91                     | 1.91                     |
| Old Hill  | LNW          | 1.84                     | 1.84                     | 2.07                     | 2.07                     | 2.15                     | 2.15                     |
| Old Roan  | LNW          | 2.16                     | 2.16                     | 2.16                     | 1.00                     | 1.00                     | 1.00                     |
| Oldham Mumps                                      | LNW          | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.22                     |
| Oldham Werneth                                    | LNW          | 2.74                     | 2.74                     | 2.74                     | 2.74                     | 2.74                     | 2.00                     |
| Olton   | LNW          | 1.36                     | 1.36                     | 1.36                     | 1.36                     | 1.36                     | 1.36                     |
| Ormskirk  | LNW          | 2.04                     | 2.04                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     |
| Orrell  | LNW          | 2.47                     | 2.47                     | 2.47                     | 2.47                     | 2.18                     | 2.18                     |
| Orrell Park                                       | LNW          | 2.13                     | 2.13                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     |
| Overpool  | LNW          | 2.11                     | 2.11                     | 2.11                     | 2.00                     | 2.00                     | 2.00                     |
| Oxenholme   | LNW          | 2.69                     | 2.69                     | 2.69                     | 2.69                     | 2.17                     | 2.17                     |
| Padgate   | LNW          | 2.18                     | 2.18                     | 2.18                     | 2.07                     | 2.07                     | 2.07                     |
| Parbold   | LNW          | 2.27                     | 2.27                     | 2.51                     | 2.51                     | 2.51                     | 2.51                     |
| Park Street                                       | LNW          | 1.73                     | 1.73                     | 1.73                     | 2.07                     | 2.07                     | 2.07                     |
| Parton  | LNW          | 2.22                     | 2.22                     | 2.22                     | 2.22                     | 2.73                     | 2.73                     |
| Patricroft  | LNW          | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.12                     | 2.12                     |
| Pemberton   | LNW          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Penkridge   | LNW          | 2.67                     | 2.67                     | 2.14                     | 2.14                     | 2.14                     | 2.14                     |
| Penmaenmawr                                       | LNW          | 2.24                     | 2.24                     | 2.26                     | 2.26                     | 2.26                     | 2.26                     |
| Penrith   | LNW          | 2.67                     | 2.67                     | 2.67                     | 2.39                     | 2.39                     | 2.39                     |
| Penyfford   | LNW          | 1.96                     | 1.96                     | 1.96                     | 1.96                     | 1.96                     | 1.96                     |
| Perry Barr  | LNW          | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 2.03                     |
| Pleasington                                       | LNW          | 2.60                     | 2.60                     | 2.60                     | 2.04                     | 2.04                     | 2.04                     |

continued

| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Plumley                                    | LNW   | 2.24          | 2.24          | 2.24          | 2.41          | 2.41          | 2.41          |
| Polesworth                                 | LNW   | 2.65          | 2.65          | 2.79          | 2.79          | 2.79          | 3.59          |
| Pont-y-Pant                                | LNW   | 2.22          | 2.22          | 2.24          | 2.24          | 2.24          | 2.24          |
| Port Sunlight                              | LNW   | 2.14          | 2.14          | 2.14          | 2.14          | 2.14          | 2.14          |
| Poulton-Le-Fylde                           | LNW   | 2.63          | 2.63          | 2.32          | 2.32          | 2.32          | 2.00          |
| Poynton                                    | LNW   | 2.25          | 2.25          | 2.24          | 2.24          | 2.24          | 2.24          |
| Prescot                                    | LNW   | 3.13          | 3.13          | 3.13          | 3.13          | 3.13          | 2.14          |
| Prestatyn                                  | LNW   | 2.96          | 2.96          | 2.96          | 2.96          | 2.96          | 2.02          |
| Prestbury                                  | LNW   | 2.35          | 2.35          | 2.29          | 2.29          | 2.29          | 2.29          |
| Preston                                    | LNW   | 2.43          | 2.43          | 2.43          | 2.43          | 2.44          | 2.44          |
| Princes Risborough                         | LNW   | 1.77          | 1.77          | 1.77          | 1.77          | 1.77          | 2.01          |
| Queens Park                                | LNW   | 1.80          | 1.80          | 1.80          | 1.80          | 2.20          | 2.20          |
| Rainford                                   | LNW   | 2.79          | 2.79          | 2.58          | 2.58          | 2.58          | 2.58          |
| Rainhill                                   | LNW   | 2.27          | 2.27          | 2.27          | 2.27          | 2.27          | 2.27          |
| Ramgrave and Wiltshire                     | LNW   | 1.43          | 1.43          | 1.43          | 2.05          | 2.05          | 2.05          |
| Ravenglass for Eskdale                     | LNW   | 2.25          | 2.25          | 2.46          | 2.46          | 2.46          | 2.46          |
| Reddish North                              | LNW   | 2.11          | 2.11          | 2.18          | 2.18          | 2.18          | 2.18          |
| Reddish South                              | LNW   | 3.88          | 3.88          | 3.88          | 3.88          | 3.88          | 3.16          |
| Redditch                                   | LNW   | 1.66          | 1.66          | 1.66          | 1.66          | 1.66          | 1.54          |
| Rhosneigr                                  | LNW   | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          |
| Rhyl                                       | LNW   | 2.19          | 2.19          | 1.92          | 1.92          | 1.92          | 1.92          |
| Ribblehead                                 | LNW   | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Rice Lane                                  | LNW   | 2.14          | 2.14          | 2.04          | 2.04          | 2.04          | 2.04          |
| Ridgmont                                   | LNW   | 1.99          | 1.99          | 1.99          | 1.99          | 1.99          | 2.38          |
| Rishton                                    | LNW   | 2.99          | 2.99          | 2.99          | 2.38          | 2.38          | 2.38          |
| Roby                                       | LNW   | 2.28          | 2.28          | 2.28          | 2.03          | 2.03          | 2.03          |
| Rochdale                                   | LNW   | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          | 2.04          |
| Rock Ferry                                 | LNW   | 2.24          | 2.24          | 2.24          | 2.24          | 2.07          | 2.07          |
| Roman Bridge                               | LNW   | 2.27          | 2.27          | 2.21          | 2.21          | 2.21          | 2.21          |
| Romiley                                    | LNW   | 2.43          | 2.43          | 2.43          | 2.43          | 2.16          | 2.16          |
| Roose                                      | LNW   | 2.99          | 2.99          | 2.99          | 2.99          | 2.99          | 2.28          |
| Rose Grove                                 | LNW   | 2.40          | 2.40          | 2.40          | 2.40          | 2.40          | 2.40          |
| Rose Hill (Marple)                         | LNW   | 1.92          | 1.92          | 1.92          | 2.00          | 2.00          | 2.00          |
| Rowley Regis                               | LNW   | 1.57          | 1.57          | 2.28          | 2.28          | 2.24          | 2.24          |
| Rufford                                    | LNW   | 2.09          | 2.09          | 2.09          | 2.17          | 2.17          | 2.17          |
| Rugby                                      | LNW   | 2.83          | 2.83          | 2.83          | 2.83          | 2.83          | 2.41          |
| Rugeley                                    | LNW   | 1.06          | 1.06          | 1.06          | 1.27          | 1.27          | 1.27          |
| Rugeley Trent Valley                       | LNW   | 1.99          | 1.99          | 1.99          | 1.99          | 1.99          | 2.06          |
| Runcorn                                    | LNW   | 2.06          | 2.06          | 2.06          | 2.06          | 2.06          | 2.06          |
| Runcorn East                               | LNW   | 2.33          | 2.33          | 2.13          | 2.13          | 2.13          | 2.13          |
| Ryder Brow                                 | LNW   | 2.75          | 2.75          | 2.75          | 2.75          | 2.75          | 1.91          |
| Salford Central                            | LNW   | 0.00          | –             | 2.09          | 2.09          | 2.09          | 2.09          |
| Salford Crescent                           | LNW   | 1.91          | 1.91          | 2.00          | 2.00          | 2.00          | 2.00          |
| Salwick                                    | LNW   | 2.70          | 2.70          | 2.70          | 2.38          | 2.38          | 2.38          |
| Sandbach                                   | LNW   | 2.92          | 2.92          | 2.92          | 2.92          | 2.36          | 2.36          |
| Sandwell and Dudley                        | LNW   | 1.05          | 1.05          | 1.05          | 1.05          | 1.05          | 1.05          |
| Sankey                                     | LNW   | 2.21          | 2.21          | 2.21          | 2.21          | 2.66          | 2.66          |
| Saunderton                                 | LNW   | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          |
| Seaforth and Litherland                    | LNW   | 2.62          | 2.62          | 1.84          | 1.84          | 1.84          | 2.05          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Seascale  | LNW          | 3.30                     | 3.30                     | 2.03                     | 2.03                     | 2.03                     | 2.22                     |
| Seer Green and Jordans                            | LNW          | 2.35                     | 2.35                     | 2.35                     | 2.35                     | 2.35                     | 2.13                     |
| Sellafield  | LNW          | 3.08                     | 3.08                     | 1.95                     | 1.95                     | 1.95                     | 2.01                     |
| Selly Oak   | LNW          | 1.42                     | 1.42                     | 1.42                     | 1.42                     | 1.42                     | 1.42                     |
| Settle  | LNW          | 2.23                     | 2.23                     | 2.01                     | 2.01                     | 2.01                     | 2.01                     |
| Shaw and Crompton                                 | LNW          | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     |
| Shenstone   | LNW          | 1.77                     | 1.77                     | 1.77                     | 1.92                     | 1.92                     | 1.92                     |
| Shifnal   | LNW          | 2.81                     | 2.81                     | 2.81                     | 2.30                     | 2.03                     | 2.03                     |
| Shirley   | LNW          | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.27                     |
| Shotton (High Level)                              | LNW          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Shotton (Low Level)                               | LNW          | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     |
| Silecroft   | LNW          | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 1.98                     | 1.98                     |
| Silverdale  | LNW          | 3.01                     | 3.01                     | 3.01                     | 3.01                     | 3.01                     | 3.01                     |
| Small Heath                                       | LNW          | 2.28                     | 2.28                     | 2.28                     | 2.28                     | 2.48                     | 2.48                     |
| Smethwick, Rolfe Street                           | LNW          | 1.15                     | 1.15                     | 1.15                     | 1.15                     | 1.15                     | 1.15                     |
| Smethwick Galton Bridge                           | LNW          | 1.15                     | 1.15                     | 1.15                     | 1.11                     | 1.11                     | 1.11                     |
| Smithy Bridge                                     | LNW          | 2.68                     | 2.68                     | 2.68                     | 2.68                     | 2.68                     | 2.68                     |
| Solihull  | LNW          | 2.01                     | 2.01                     | 2.02                     | 2.02                     | 2.02                     | 2.02                     |
| South Hampstead                                   | LNW          | 1.73                     | 1.73                     | 1.73                     | 1.93                     | 1.93                     | 1.93                     |
| South Kenton                                      | LNW          | 1.79                     | 1.79                     | 1.79                     | 1.79                     | 2.42                     | 2.42                     |
| South Ruislip                                     | LNW          | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.19                     |
| Southport   | LNW          | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.19                     | 2.19                     |
| Spital  | LNW          | 2.06                     | 2.06                     | 2.06                     | 2.07                     | 2.07                     | 2.07                     |
| Spring Road                                       | LNW          | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.27                     |
| Squires Gate                                      | LNW          | 2.50                     | 2.50                     | 2.50                     | 1.93                     | 1.93                     | 1.93                     |
| St Albans Abbey                                   | LNW          | 1.96                     | 1.96                     | 1.96                     | 2.30                     | 2.30                     | 2.30                     |
| St Annes-On-Sea                                   | LNW          | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     |
| St Bees   | LNW          | 3.28                     | 3.28                     | 3.28                     | 3.28                     | 2.59                     | 2.59                     |
| St Helens Central                                 | LNW          | 2.21                     | 2.21                     | 2.14                     | 2.14                     | 2.14                     | 2.14                     |
| St Helens Junction                                | LNW          | 2.05                     | 2.05                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     |
| St Michaels                                       | LNW          | 2.41                     | 2.41                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     |
| Stafford  | LNW          | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     |
| Stalybridge                                       | LNW          | 2.45                     | 2.45                     | 2.45                     | 2.45                     | 2.45                     | 2.45                     |
| Stanlow and Thornton                              | LNW          | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.44                     |
| Stavely   | LNW          | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Stechford   | LNW          | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     |
| Stewartby   | LNW          | 1.90                     | 1.90                     | 2.40                     | 2.40                     | 2.40                     | 1.84                     |
| Stockport   | LNW          | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.09                     | 2.09                     |
| Stoke Manderville                                 | LNW          | 2.11                     | 2.11                     | 1.77                     | 1.77                     | 1.77                     | 1.77                     |
| Stoke-on-Trent                                    | LNW          | 1.96                     | 1.96                     | 1.96                     | 1.96                     | 1.96                     | 1.96                     |
| Stone   | LNW          | 1.56                     | 1.56                     | 1.56                     | 1.56                     | 1.56                     | 1.56                     |
| Stonebridge Park                                  | LNW          | 1.53                     | 1.53                     | 1.53                     | 1.53                     | 1.53                     | 1.53                     |
| Stourbridge Junction                              | LNW          | 1.67                     | 1.67                     | 1.67                     | 1.86                     | 1.86                     | 1.86                     |
| Stourbridge Town                                  | LNW          | 1.22                     | 1.22                     | 1.22                     | 1.22                     | 1.99                     | 1.99                     |
| Stratford Upon Avon                               | LNW          | 2.83                     | 2.83                     | 2.57                     | 2.57                     | 2.57                     | 2.04                     |
| Strines   | LNW          | 3.00                     | 3.00                     | 2.93                     | 2.11                     | 2.11                     | 2.11                     |
| Styal   | LNW          | 2.89                     | 2.89                     | 2.89                     | 2.89                     | 2.89                     | 2.89                     |
| Sudbury and Harrow Road                           | LNW          | 2.31                     | 2.31                     | 2.31                     | 2.31                     | 2.43                     | 2.43                     |
| Sudbury Hill Harrow                               | LNW          | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.10                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Sutton Coldfield                                  | LNW          | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.10                     | 2.10                     |
| Swinton   | LNW          | 2.29                     | 2.29                     | 2.29                     | 2.29                     | 2.24                     | 2.24                     |
| Tal-Y-Cafn  | LNW          | 2.79                     | 2.79                     | 2.02                     | 2.02                     | 2.02                     | 2.14                     |
| Tamebridge Parkway                                | LNW          | 1.05                     | 1.05                     | 1.05                     | 1.05                     | 1.05                     | 1.05                     |
| Tamworth High Level                               | LNW          | 2.18                     | 2.18                     | 1.96                     | 1.96                     | 1.96                     | 2.25                     |
| Telford   | LNW          | 1.79                     | 1.79                     | 1.79                     | 1.87                     | 1.87                     | 1.87                     |
| Thatto Heath                                      | LNW          | 1.90                     | 1.90                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     |
| The Hawthorns                                     | LNW          | 1.01                     | 1.01                     | 1.01                     | 1.01                     | 1.01                     | 1.01                     |
| The Lakes   | LNW          | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.87                     | 2.87                     |
| Tile Hill   | LNW          | 1.16                     | 1.16                     | 1.16                     | 1.16                     | 1.16                     | 1.16                     |
| Tipton  | LNW          | 2.21                     | 2.21                     | 2.21                     | 2.21                     | 2.21                     | 2.21                     |
| Todmorden   | LNW          | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     |
| Town Green  | LNW          | 2.21                     | 2.21                     | 2.21                     | 2.06                     | 2.06                     | 2.06                     |
| Trafford Park                                     | LNW          | 1.70                     | 1.70                     | 2.11                     | 2.11                     | 2.11                     | 2.11                     |
| Tring   | LNW          | 2.07                     | 2.07                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     |
| Ty Croes  | LNW          | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.20                     |
| Tyseley   | LNW          | 1.40                     | 1.40                     | 1.40                     | 1.40                     | 1.40                     | 1.40                     |
| Ulverston   | LNW          | 2.97                     | 2.97                     | 2.97                     | 2.97                     | 2.97                     | 2.06                     |
| University  | LNW          | 1.65                     | 1.65                     | 1.65                     | 1.65                     | 1.65                     | 1.65                     |
| Upholland   | LNW          | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.48                     |
| Upton   | LNW          | 2.55                     | 2.55                     | 2.55                     | 2.55                     | 2.55                     | 2.65                     |
| Urmston   | LNW          | 2.06                     | 2.06                     | 1.92                     | 1.92                     | 1.92                     | 1.92                     |
| Valley  | LNW          | 2.20                     | 2.20                     | 2.17                     | 2.17                     | 2.17                     | 2.17                     |
| Walkden   | LNW          | 2.82                     | 2.82                     | 2.82                     | 2.82                     | 2.82                     | 2.04                     |
| Wallasey Grove Road                               | LNW          | 2.99                     | 2.99                     | 2.99                     | 2.30                     | 2.30                     | 2.30                     |
| Wallasey Village                                  | LNW          | 2.26                     | 2.26                     | 2.26                     | 2.14                     | 2.14                     | 2.14                     |
| Walsall   | LNW          | 1.48                     | 1.48                     | 1.47                     | 1.47                     | 1.47                     | 1.47                     |
| Walsden   | LNW          | 2.35                     | 2.35                     | 2.35                     | 2.35                     | 2.35                     | 2.35                     |
| Walton Junction                                   | LNW          | 2.01                     | 2.01                     | 2.01                     | 2.01                     | 2.01                     | 2.01                     |
| Warrington Bank Quay                              | LNW          | 1.90                     | 1.90                     | 1.90                     | 1.90                     | 2.08                     | 2.08                     |
| Warrington Central                                | LNW          | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.10                     | 2.10                     |
| Warwick   | LNW          | 1.64                     | 1.64                     | 1.64                     | 1.64                     | 1.64                     | 1.64                     |
| Water Orton                                       | LNW          | 2.93                     | 2.93                     | 2.93                     | 2.93                     | 2.93                     | 2.81                     |
| Waterloo (Merseyside)                             | LNW          | 2.24                     | 2.24                     | 2.24                     | 2.24                     | 2.24                     | 2.24                     |
| Watford High Street                               | LNW          | 2.26                     | 2.26                     | 2.26                     | 2.04                     | 2.04                     | 2.04                     |
| Watford Junction                                  | LNW          | 2.11                     | 2.11                     | 1.64                     | 1.64                     | 1.64                     | 1.64                     |
| Watford North                                     | LNW          | 2.00                     | 2.00                     | 1.97                     | 1.97                     | 1.97                     | 1.97                     |
| Wavertree Technology Park                         | LNW          | 0.00                     | –                        | 1.00                     | 1.00                     | 1.00                     | 1.00                     |
| Wedgwood  | LNW          | 3.25                     | 3.25                     | 3.25                     | 3.25                     | 3.25                     | 1.94                     |
| Wellington  | LNW          | 1.98                     | 1.98                     | 1.98                     | 1.98                     | 2.16                     | 2.16                     |
| Wembley Central                                   | LNW          | 2.17                     | 2.17                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     |
| Wembley Stadium                                   | LNW          | 0.00                     | –                        | 2.60                     | 2.60                     | 2.60                     | 2.00                     |
| Wendover  | LNW          | 2.00                     | 2.00                     | 2.00                     | 1.91                     | 1.91                     | 1.91                     |
| Wennington  | LNW          | 1.92                     | 1.92                     | 1.92                     | 1.92                     | 1.92                     | 1.92                     |
| West Allerton                                     | LNW          | 2.36                     | 2.36                     | 2.36                     | 2.05                     | 2.05                     | 2.05                     |
| West Houghton                                     | LNW          | 2.88                     | 2.88                     | 2.88                     | 2.88                     | 2.12                     | 2.12                     |
| West Kirby  | LNW          | 1.95                     | 1.95                     | 1.95                     | 1.95                     | 1.95                     | 1.95                     |
| West Ruislip                                      | LNW          | 2.49                     | 2.49                     | 2.49                     | 2.49                     | 2.49                     | 1.94                     |
| Whaley Bridge                                     | LNW          | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 2.08                     | 2.08                     |

continued

| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Whalley                                    | LNW   | 1.79          | 1.79          | 1.79          | 2.10          | 2.10          | 2.10          |
| Whiston                                    | LNW   | 3.04          | 3.04          | 3.04          | 2.06          | 2.06          | 2.06          |
| Whitehaven                                 | LNW   | 2.11          | 2.11          | 2.11          | 2.11          | 2.12          | 2.12          |
| Whitlocks End                              | LNW   | 2.75          | 2.75          | 2.75          | 2.75          | 2.44          | 2.44          |
| Widnes                                     | LNW   | 2.03          | 2.03          | 2.03          | 2.02          | 2.02          | 2.02          |
| Widney Manor                               | LNW   | 1.15          | 1.15          | 1.15          | 1.15          | 1.15          | 2.00          |
| Wigan North Western                        | LNW   | 2.52          | 2.52          | 2.52          | 2.52          | 2.17          | 2.17          |
| Wigan Wallgate                             | LNW   | 2.57          | 2.57          | 2.57          | 2.57          | 1.98          | 1.98          |
| Wigton                                     | LNW   | 2.18          | 2.18          | 2.00          | 2.00          | 2.00          | 2.00          |
| Willesden Junction                         | LNW   | 2.06          | 2.06          | 2.06          | 1.90          | 1.90          | 1.90          |
| Wilmcote                                   | LNW   | 1.98          | 1.98          | 1.98          | 1.98          | 2.61          | 2.61          |
| Wilmslow                                   | LNW   | 3.03          | 3.03          | 3.03          | 3.03          | 3.03          | 3.03          |
| Wilnecote                                  | LNW   | 2.24          | 2.24          | 2.24          | 2.24          | 2.41          | 2.41          |
| Windermere                                 | LNW   | 1.96          | 1.96          | 2.04          | 2.04          | 2.04          | 2.04          |
| Winsford                                   | LNW   | 2.15          | 2.15          | 2.06          | 2.06          | 2.06          | 2.06          |
| Witton                                     | LNW   | 1.92          | 1.92          | 1.92          | 1.92          | 1.92          | 2.25          |
| Woburn Sands                               | LNW   | 1.94          | 1.94          | 2.03          | 2.03          | 2.03          | 2.41          |
| Wolverhampton                              | LNW   | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          |
| Wolverton                                  | LNW   | 2.00          | 2.00          | 2.51          | 2.51          | 2.51          | 2.30          |
| Wood End                                   | LNW   | 2.82          | 2.82          | 2.82          | 2.58          | 2.32          | 2.32          |
| Woodley                                    | LNW   | 2.15          | 2.15          | 2.38          | 2.38          | 2.38          | 2.38          |
| Woodsmoor                                  | LNW   | 0.00          | –             | –             | –             | 0.00          | 2.17          |
| Wootton Waven                              | LNW   | 2.10          | 2.10          | 2.10          | 2.48          | 2.48          | 2.48          |
| Workington                                 | LNW   | 2.44          | 2.44          | 2.44          | 2.44          | 2.37          | 2.37          |
| Wrexham                                    | LNW   | 2.78          | 2.78          | 2.78          | 2.78          | 2.78          | 2.03          |
| Wrexham Central                            | LNW   | 1.15          | 1.15          | 1.15          | 1.06          | 1.33          | 1.33          |
| Wylde Green                                | LNW   | 1.84          | 1.84          | 1.84          | 1.84          | 2.14          | 2.14          |
| Wythall                                    | LNW   | 2.04          | 2.04          | 2.04          | 2.25          | 2.25          | 2.25          |
| Yardley Wood                               | LNW   | 2.21          | 2.21          | 2.21          | 2.21          | 2.07          | 2.07          |
| Aberdeen                                   | SCT   | 2.51          | 2.51          | 2.60          | 2.55          | 2.55          | 2.55          |
| Aberdour                                   | SCT   | 2.12          | 2.12          | 2.10          | 2.12          | 1.11          | 1.11          |
| Achanalt                                   | SCT   | 2.08          | 2.08          | 2.08          | 2.08          | 2.08          | 2.08          |
| Achnasheen                                 | SCT   | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          | 2.03          |
| Achnashellach                              | SCT   | 2.11          | 2.11          | 2.11          | 2.11          | 2.11          | 2.11          |
| Addiewell                                  | SCT   | 2.44          | 2.44          | 2.70          | 2.68          | 2.68          | 2.68          |
| Airbles                                    | SCT   | 1.94          | 2.63          | 2.14          | 2.14          | 2.14          | 2.14          |
| Airdrie                                    | SCT   | 2.26          | 2.26          | 2.32          | 2.32          | 2.32          | 2.32          |
| Alexandra Parade                           | SCT   | 2.93          | 2.93          | 2.72          | 2.31          | 2.31          | 2.31          |
| Alexandria                                 | SCT   | 2.15          | 2.15          | 2.03          | 2.10          | 2.10          | 2.10          |
| Alness                                     | SCT   | 2.59          | 2.59          | 2.59          | 2.59          | 2.59          | 2.59          |
| Altnabreac                                 | SCT   | 2.42          | 2.42          | 2.42          | 2.42          | 2.42          | 2.42          |
| Anderston                                  | SCT   | 2.18          | 2.18          | 2.19          | 2.19          | 2.19          | 2.19          |
| Annan                                      | SCT   | 2.00          | 2.00          | 2.22          | 2.15          | 2.15          | 2.15          |
| Anniesland                                 | SCT   | 2.21          | 2.93          | 2.18          | 2.14          | 2.14          | 2.14          |
| Arbroath                                   | SCT   | 2.23          | 2.23          | 2.30          | 2.34          | 1.42          | 1.42          |
| Ardgay                                     | SCT   | 2.52          | 2.52          | 2.52          | 2.52          | 2.52          | 2.52          |
| Ardlui                                     | SCT   | 2.00          | 2.00          | 2.13          | 2.13          | 1.22          | 1.22          |
| Ardrossan Harbour                          | SCT   | 2.17          | 2.17          | 2.17          | 2.14          | 2.14          | 2.14          |
| Ardrossan South Beach                      | SCT   | 2.21          | 2.21          | 2.21          | 2.14          | 2.14          | 2.14          |

continued



| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Ardrossan Town                             | SCT   | 2.05          | 2.05          | 2.05          | 2.05          | 2.05          | 2.05          |
| Argyle Street                              | SCT   | 2.29          | 2.29          | 2.23          | 2.23          | 2.23          | 2.23          |
| Arisaig                                    | SCT   | 2.32          | 2.32          | 2.32          | 2.32          | 2.32          | 2.85          |
| Arrochar and Tarbet                        | SCT   | 3.00          | 3.00          | 2.14          | 2.14          | 1.20          | 1.20          |
| Ashfield                                   | SCT   | 2.17          | 2.17          | 2.06          | 2.06          | 2.00          | 2.00          |
| Attadale                                   | SCT   | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Auchinleck                                 | SCT   | 2.11          | 2.11          | 2.11          | 2.12          | 2.12          | 2.12          |
| Aviemore                                   | SCT   | 1.47          | 1.47          | 1.47          | 1.47          | 1.47          | 1.67          |
| Ayr  | SCT   | 2.38          | 2.38          | 2.38          | 2.40          | 2.40          | 2.40          |
| Baillieston                                | SCT   | 2.04          | 2.04          | 2.10          | 2.10          | 2.10          | 2.10          |
| Balloch                                    | SCT   | 2.07          | 2.07          | 2.20          | 2.22          | 2.22          | 2.22          |
| Balmossie Halt                             | SCT   | 2.43          | 2.43          | 2.80          | 2.81          | 1.90          | 1.90          |
| Banavie                                    | SCT   | 2.13          | 2.13          | 2.13          | 2.13          | 2.13          | 1.86          |
| Barassie                                   | SCT   | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          |
| Bargeddie                                  | SCT   | 2.22          | 2.22          | 2.17          | 2.17          | 2.17          | 2.17          |
| Barnhill                                   | SCT   | 2.21          | 2.21          | 2.24          | 2.24          | 2.24          | 2.24          |
| Barrhead                                   | SCT   | 3.00          | 3.00          | 2.30          | 2.30          | 2.30          | 2.30          |
| Barrhill                                   | SCT   | 1.93          | 1.93          | 1.93          | 1.84          | 1.84          | 1.84          |
| Barry Links                                | SCT   | 2.76          | 2.76          | 2.50          | 2.49          | 1.33          | 1.33          |
| Bathgate                                   | SCT   | 2.07          | 2.07          | 2.07          | 2.07          | 1.90          | 1.90          |
| Bearsden                                   | SCT   | 2.21          | 2.21          | 2.18          | 2.17          | 2.17          | 2.17          |
| Beasdale                                   | SCT   | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 2.05          |
| Beaully                                    | SCT   | 0.00          | –             | 1.00          | 1.00          | 1.00          | 1.33          |
| Bellgrove                                  | SCT   | 3.00          | 3.00          | 3.00          | 2.20          | 2.20          | 2.20          |
| Bellshill                                  | SCT   | 3.01          | 3.01          | 2.48          | 2.48          | 2.48          | 2.48          |
| Bishopbriggs                               | SCT   | 1.47          | 1.47          | 1.60          | 1.62          | 1.19          | 1.19          |
| Bishopton                                  | SCT   | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.05          |
| Blair Atholl                               | SCT   | 2.05          | 2.05          | 2.05          | 2.05          | 2.05          | 1.97          |
| Blairhill                                  | SCT   | 2.19          | 2.19          | 2.19          | 2.17          | 2.17          | 2.17          |
| Blantyre                                   | SCT   | 1.91          | 2.72          | 2.14          | 2.14          | 2.14          | 2.14          |
| Bogston                                    | SCT   | 2.69          | 2.69          | 2.69          | 2.69          | 2.69          | 2.04          |
| Bowling                                    | SCT   | 2.90          | 2.68          | 2.16          | 2.35          | 2.35          | 2.35          |
| Branchton                                  | SCT   | 2.45          | 2.45          | 2.45          | 2.45          | 2.45          | 2.16          |
| Breich                                     | SCT   | 2.50          | 2.50          | 2.60          | 2.60          | 2.60          | 2.60          |
| Bridge Of Allan                            | SCT   | 2.69          | 2.69          | 2.69          | 2.69          | 2.69          | 2.00          |
| Bridge Of Orchy                            | SCT   | 2.72          | 2.72          | 2.72          | 2.72          | 1.12          | 1.12          |
| Bridgeton                                  | SCT   | 2.17          | 2.17          | 2.18          | 2.18          | 2.18          | 2.18          |
| Brora                                      | SCT   | 2.29          | 2.29          | 2.32          | 2.32          | 2.32          | 2.32          |
| Broughty Ferry                             | SCT   | 1.54          | 1.54          | 2.10          | 2.10          | 1.37          | 1.37          |
| Brunstane                                  | SCT   | 0.00          | –             | 1.00          | 1.00          | 1.00          | 1.00          |
| Burnside                                   | SCT   | 2.19          | 2.19          | 2.17          | 2.17          | 2.17          | 2.13          |
| Burntisland                                | SCT   | 2.21          | 2.21          | 2.20          | 2.22          | 1.41          | 1.41          |
| Busby                                      | SCT   | 2.38          | 2.38          | 2.02          | 2.02          | 1.90          | 1.90          |
| Cambuslang                                 | SCT   | 2.25          | 2.25          | 2.24          | 2.24          | 2.24          | 2.24          |
| Camelon                                    | SCT   | 2.34          | 2.26          | 2.20          | 2.19          | 2.19          | 1.89          |
| Cardenden                                  | SCT   | 2.22          | 2.22          | 2.20          | 2.24          | 1.33          | 1.33          |
| Cardonald                                  | SCT   | 2.13          | 2.13          | 2.13          | 2.18          | 2.18          | 2.18          |
| Cardross                                   | SCT   | 2.23          | 2.72          | 2.07          | 2.07          | 2.07          | 2.07          |
| Carfin                                     | SCT   | 1.83          | 1.83          | 1.83          | 1.83          | 1.83          | 2.10          |

continued

| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Carluke                                    | SCT   | 1.80          | 2.80          | 2.08          | 2.08          | 2.08          | 2.08          |
| Carmyle                                    | SCT   | 2.16          | 2.16          | 2.13          | 2.13          | 2.13          | 2.13          |
| Carnoustie                                 | SCT   | 2.22          | 2.22          | 2.60          | 2.57          | 1.44          | 1.44          |
| Carnoustie Golf Street                     | SCT   | 3.02          | 3.02          | 1.60          | 1.63          | 1.22          | 1.22          |
| Carntyne                                   | SCT   | 2.39          | 2.39          | 2.20          | 2.20          | 2.20          | 2.20          |
| Carrbridge                                 | SCT   | 2.23          | 2.23          | 2.23          | 2.23          | 2.23          | 2.42          |
| Carstairs                                  | SCT   | 1.22          | 1.22          | 1.29          | 1.29          | 1.29          | 1.29          |
| Cartsdyke                                  | SCT   | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Cathcart                                   | SCT   | 2.07          | 2.07          | 2.14          | 2.14          | 2.14          | 2.04          |
| Charing Cross                              | SCT   | 1.67          | 1.67          | 1.67          | 2.00          | 2.00          | 2.00          |
| Clarkston                                  | SCT   | 2.23          | 2.23          | 2.19          | 2.19          | 2.08          | 2.08          |
| Cleland                                    | SCT   | 2.28          | 2.28          | 2.28          | 2.28          | 2.28          | 2.20          |
| Clydebank Central                          | SCT   | 2.11          | 2.11          | 2.15          | 2.20          | 2.20          | 2.20          |
| Coatbridge Central                         | SCT   | 2.16          | 2.16          | 2.16          | 2.16          | 2.16          | 2.18          |
| Coatbridge Sunnyside                       | SCT   | 1.80          | 2.89          | 2.24          | 2.33          | 2.33          | 2.33          |
| Coatdyke                                   | SCT   | 2.75          | 2.99          | 2.55          | 2.25          | 2.25          | 2.25          |
| Connel Ferry                               | SCT   | 2.43          | 2.43          | 2.43          | 2.43          | 1.18          | 1.18          |
| Corkerhill                                 | SCT   | 2.32          | 2.30          | 2.25          | 2.25          | 1.50          | 1.50          |
| Corpach                                    | SCT   | 2.07          | 2.07          | 2.07          | 2.07          | 2.07          | 2.00          |
| Corrour                                    | SCT   | 2.95          | 2.95          | 2.95          | 2.95          | 1.50          | 1.50          |
| Cowdenbeath                                | SCT   | 2.12          | 2.12          | 2.20          | 2.21          | 1.67          | 1.67          |
| Craigendoran                               | SCT   | 2.04          | 2.04          | 2.00          | 2.00          | 1.81          | 1.81          |
| Crianlarich                                | SCT   | 2.11          | 2.11          | 1.67          | 1.67          | 1.70          | 1.70          |
| Croftfoot                                  | SCT   | 2.19          | 2.19          | 2.18          | 2.18          | 2.18          | 2.07          |
| Crookston                                  | SCT   | 2.00          | 2.00          | 2.25          | 2.25          | 1.13          | 1.13          |
| Crosshill                                  | SCT   | 2.15          | 2.15          | 2.07          | 2.07          | 2.07          | 2.14          |
| Crossmyloof                                | SCT   | 2.39          | 2.39          | 2.39          | 2.39          | 2.39          | 2.04          |
| Croy                                       | SCT   | 1.35          | 1.35          | 1.40          | 1.40          | 1.35          | 1.35          |
| Culrain                                    | SCT   | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          |
| Cumbernauld                                | SCT   | 2.20          | 2.20          | 2.20          | 2.20          | 2.20          | 1.99          |
| Cupar                                      | SCT   | 2.05          | 2.05          | 2.05          | 2.05          | 1.53          | 1.53          |
| Curriehill                                 | SCT   | 2.01          | 2.01          | 2.00          | 2.02          | 2.02          | 2.02          |
| Dalgety Bay Halt                           | SCT   | 1.01          | 1.01          | 1.20          | 1.18          | 1.07          | 1.07          |
| Dalmally                                   | SCT   | 2.42          | 2.42          | 2.42          | 2.42          | 1.13          | 1.13          |
| Dalmarnock                                 | SCT   | 2.16          | 2.16          | 2.25          | 2.25          | 2.25          | 2.25          |
| Dalmeny                                    | SCT   | 2.34          | 2.34          | 2.40          | 2.37          | 1.48          | 1.48          |
| Dalmuir Park                               | SCT   | 2.23          | 2.23          | 2.10          | 2.14          | 2.14          | 2.14          |
| Dalreoch                                   | SCT   | 2.10          | 2.10          | 2.14          | 2.14          | 1.96          | 1.96          |
| Dalry                                      | SCT   | 2.10          | 2.10          | 2.10          | 2.07          | 2.07          | 2.07          |
| Dalwhinnie                                 | SCT   | 2.36          | 2.36          | 2.36          | 2.36          | 2.36          | 2.09          |
| Dingwall                                   | SCT   | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 2.22          |
| Drem                                       | SCT   | 2.11          | 2.11          | 2.20          | 2.20          | 1.36          | 1.36          |
| Drumchapel                                 | SCT   | 2.18          | 2.18          | 2.06          | 2.06          | 2.06          | 2.06          |
| Drumfrochar                                | SCT   | 1.20          | 1.20          | 1.20          | 1.20          | 1.20          | 1.89          |
| Drumgelloch                                | SCT   | 2.26          | 2.26          | 2.35          | 2.34          | 2.34          | 2.34          |
| Drumry                                     | SCT   | 2.20          | 2.20          | 2.12          | 2.05          | 2.05          | 2.05          |
| Duirinish                                  | SCT   | 2.30          | 2.30          | 2.30          | 2.30          | 2.30          | 2.30          |
| Duke Street                                | SCT   | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          | 2.17          |
| Dumbarton Central                          | SCT   | 2.37          | 2.37          | 2.53          | 2.58          | 2.58          | 2.58          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Dumbarton East                                    | SCT          | 3.37                     | 2.66                     | 2.01                     | 2.22                     | 2.22                     | 2.22                     |
| Dumbreck  | SCT          | 2.06                     | 2.06                     | 2.01                     | 2.01                     | 1.30                     | 1.30                     |
| Dumfries  | SCT          | 2.00                     | 2.00                     | 2.18                     | 2.20                     | 2.20                     | 2.20                     |
| Dunbar  | SCT          | 1.86                     | 1.86                     | 1.86                     | 1.86                     | 1.04                     | 1.04                     |
| Dunblane  | SCT          | 2.33                     | 2.33                     | 2.30                     | 2.34                     | 2.34                     | 2.26                     |
| Duncraig  | SCT          | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     |
| Dundee Tay Bridge                                 | SCT          | 2.46                     | 2.46                     | 2.50                     | 2.47                     | 2.47                     | 2.28                     |
| Dunfermline                                       | SCT          | 2.08                     | 2.08                     | 2.10                     | 2.12                     | 1.46                     | 1.46                     |
| Dunfermline Queen Margaret                        | SCT          | 1.13                     | 1.13                     | 1.10                     | 1.14                     | 1.00                     | 1.00                     |
| Dunkeld and Birnam                                | SCT          | 2.41                     | 2.41                     | 2.30                     | 2.31                     | 2.31                     | 2.30                     |
| Dunlop  | SCT          | 2.18                     | 2.18                     | 2.18                     | 2.03                     | 2.03                     | 2.03                     |
| Dunrobin  | SCT          | 2.47                     | 2.47                     | 2.47                     | 2.47                     | 2.47                     | 2.47                     |
| Dyce  | SCT          | 1.95                     | 1.95                     | 1.80                     | 1.83                     | 1.83                     | 1.83                     |
| East Kilbride                                     | SCT          | 2.15                     | 2.15                     | 2.18                     | 2.18                     | 1.94                     | 1.94                     |
| Easterhouse                                       | SCT          | 2.89                     | 2.82                     | 2.30                     | 2.22                     | 2.22                     | 2.22                     |
| Edinburgh Haymarket                               | SCT          | 2.31                     | 2.31                     | 2.50                     | 2.46                     | 2.46                     | 2.46                     |
| Edinburgh Waverley                                | SCT          | 2.20                     | 2.20                     | 2.09                     | 2.05                     | 2.05                     | 2.05                     |
| Elgin   | SCT          | 2.08                     | 2.08                     | 2.10                     | 2.08                     | 2.08                     | 1.94                     |
| Fairlie   | SCT          | 2.16                     | 2.16                     | 2.16                     | 2.05                     | 2.05                     | 2.05                     |
| Falkirk Grahamston                                | SCT          | 2.80                     | 2.77                     | 2.86                     | 2.86                     | 2.86                     | 2.18                     |
| Falkirk High                                      | SCT          | 2.18                     | 2.18                     | 2.20                     | 2.21                     | 1.64                     | 1.64                     |
| Falls Of Cruachan                                 | SCT          | 2.46                     | 2.46                     | 2.50                     | 2.46                     | 1.08                     | 1.08                     |
| Fauldhouse  | SCT          | 2.52                     | 2.52                     | 2.49                     | 2.49                     | 2.49                     | 1.88                     |
| Fearn   | SCT          | 2.33                     | 2.33                     | 2.30                     | 2.33                     | 2.33                     | 2.33                     |
| Finnieston Exhibition Centre                      | SCT          | 2.16                     | 2.16                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     |
| Forres  | SCT          | 2.27                     | 2.27                     | 2.49                     | 2.49                     | 2.49                     | 2.49                     |
| Forsinard   | SCT          | 2.76                     | 2.76                     | 2.80                     | 2.76                     | 2.76                     | 2.76                     |
| Fort Matilda                                      | SCT          | 2.28                     | 2.28                     | 2.28                     | 2.28                     | 2.28                     | 2.17                     |
| Fort William                                      | SCT          | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 1.99                     | 1.99                     |
| Garelochhead                                      | SCT          | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 1.80                     | 1.80                     |
| Garrowhill  | SCT          | 2.98                     | 2.98                     | 2.98                     | 2.18                     | 2.18                     | 2.18                     |
| Garscadden  | SCT          | 2.16                     | 2.16                     | 2.17                     | 2.22                     | 2.22                     | 2.22                     |
| Garve   | SCT          | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     |
| Georgemas Junction                                | SCT          | 2.17                     | 2.17                     | 2.17                     | 2.17                     | 2.17                     | 2.17                     |
| Giffnock  | SCT          | 1.79                     | 2.74                     | 2.16                     | 2.16                     | 2.17                     | 2.17                     |
| Gilshochill                                       | SCT          | 2.22                     | 2.22                     | 2.06                     | 2.06                     | 2.00                     | 2.00                     |
| Girvan  | SCT          | 2.29                     | 2.29                     | 2.29                     | 2.27                     | 2.27                     | 2.27                     |
| Glasgow Central                                   | SCT          | 2.83                     | 2.83                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     |
| Glasgow Central Low Level                         | SCT          | 2.25                     | 2.25                     | 2.29                     | 2.29                     | 2.29                     | 2.29                     |
| Gleneagles  | SCT          | 2.84                     | 2.84                     | 2.84                     | 2.84                     | 2.84                     | 2.59                     |
| Glenfinnan  | SCT          | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.25                     |
| Glengarnock                                       | SCT          | 2.10                     | 2.10                     | 2.10                     | 2.13                     | 2.13                     | 2.13                     |
| Glenrothes and Thornton                           | SCT          | 2.30                     | 2.30                     | 2.44                     | 2.44                     | 1.26                     | 1.26                     |
| Golspie   | SCT          | 2.18                     | 2.18                     | 2.20                     | 2.18                     | 2.18                     | 2.18                     |
| Gourock   | SCT          | 2.60                     | 2.60                     | 2.60                     | 2.60                     | 2.60                     | 2.50                     |
| Greenfaulds                                       | SCT          | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.00                     |
| Greenock Central                                  | SCT          | 1.37                     | 2.29                     | 1.96                     | 1.96                     | 1.96                     | 1.94                     |
| Greenock West                                     | SCT          | 1.59                     | 1.59                     | 1.59                     | 1.59                     | 1.59                     | 1.92                     |
| Gretna Green                                      | SCT          | 2.26                     | 2.26                     | 2.26                     | 2.33                     | 2.33                     | 2.33                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Hairmyres   | SCT          | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 1.68                     | 1.68                     |
| Hamilton Central                                  | SCT          | 2.11                     | 2.81                     | 2.21                     | 2.21                     | 2.21                     | 2.21                     |
| Hamilton West                                     | SCT          | 2.35                     | 2.35                     | 2.16                     | 2.16                     | 2.16                     | 2.16                     |
| Hartwood  | SCT          | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.15                     |
| Hawkhead  | SCT          | 2.22                     | 2.22                     | 2.19                     | 2.19                     | 1.49                     | 1.49                     |
| Helensburgh Central                               | SCT          | 2.22                     | 2.22                     | 2.19                     | 2.15                     | 2.15                     | 2.15                     |
| Helensburgh Upper                                 | SCT          | 2.57                     | 2.57                     | 2.57                     | 2.36                     | 2.36                     | 2.36                     |
| Helmsdale   | SCT          | 2.39                     | 2.39                     | 2.39                     | 2.39                     | 2.39                     | 2.39                     |
| High Street                                       | SCT          | 2.84                     | 2.57                     | 2.38                     | 2.29                     | 2.29                     | 2.29                     |
| Hillfoot  | SCT          | 2.18                     | 2.18                     | 2.33                     | 2.27                     | 2.27                     | 2.27                     |
| Hillington East                                   | SCT          | 2.16                     | 2.16                     | 2.16                     | 2.08                     | 2.08                     | 2.08                     |
| Hillington West                                   | SCT          | 2.33                     | 2.33                     | 2.33                     | 2.37                     | 2.37                     | 2.37                     |
| Holytown  | SCT          | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.20                     |
| Howwood   | SCT          | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Huntly  | SCT          | 1.22                     | 1.22                     | 1.22                     | 1.22                     | 1.22                     | 1.16                     |
| Hyndland  | SCT          | 3.04                     | 3.04                     | 3.04                     | 2.09                     | 2.09                     | 2.09                     |
| Ibm Halt  | SCT          | 1.97                     | 1.97                     | 1.97                     | 1.97                     | 1.97                     | 1.90                     |
| Insch   | SCT          | 1.49                     | 1.49                     | 1.37                     | 1.37                     | 1.37                     | 1.37                     |
| Invergordon                                       | SCT          | 2.57                     | 2.57                     | 2.60                     | 2.57                     | 2.57                     | 2.57                     |
| Invergowrie                                       | SCT          | 2.76                     | 2.76                     | 2.89                     | 2.89                     | 1.74                     | 1.74                     |
| Inverkeithing                                     | SCT          | 2.14                     | 2.14                     | 2.10                     | 2.15                     | 1.37                     | 1.37                     |
| Inverkip  | SCT          | 2.09                     | 2.09                     | 2.10                     | 2.09                     | 2.09                     | 2.01                     |
| Inverness   | SCT          | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.00                     |
| Invershin   | SCT          | 2.11                     | 2.11                     | 2.11                     | 2.11                     | 2.11                     | 2.11                     |
| Inverurie   | SCT          | 1.97                     | 1.97                     | 1.97                     | 1.97                     | 1.97                     | 1.97                     |
| Irvine  | SCT          | 2.09                     | 2.09                     | 2.09                     | 2.17                     | 2.17                     | 2.17                     |
| Johnstone   | SCT          | 2.11                     | 2.11                     | 2.11                     | 2.13                     | 2.13                     | 2.13                     |
| Jordanhill  | SCT          | 2.26                     | 2.26                     | 2.07                     | 2.02                     | 2.02                     | 2.02                     |
| Keith   | SCT          | 1.88                     | 1.88                     | 2.02                     | 2.02                     | 2.02                     | 1.90                     |
| Kennishead  | SCT          | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.51                     |
| Kildonan  | SCT          | 2.61                     | 2.61                     | 2.61                     | 2.61                     | 2.61                     | 2.61                     |
| Kilmarnock  | SCT          | 1.98                     | 1.98                     | 1.98                     | 2.03                     | 2.03                     | 2.03                     |
| Kilmaurs  | SCT          | 2.31                     | 2.31                     | 2.31                     | 2.23                     | 2.23                     | 2.23                     |
| Kilpatrick  | SCT          | 2.11                     | 2.11                     | 2.21                     | 2.49                     | 2.49                     | 2.49                     |
| Kilwinning  | SCT          | 2.28                     | 2.28                     | 2.28                     | 2.32                     | 2.32                     | 2.32                     |
| Kinbrace  | SCT          | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 2.75                     | 2.75                     |
| Kinghorn  | SCT          | 2.11                     | 2.11                     | 2.16                     | 2.16                     | 1.22                     | 1.22                     |
| Kings Park  | SCT          | 2.90                     | 2.16                     | 2.10                     | 2.10                     | 2.10                     | 2.05                     |
| Kingsknowe  | SCT          | 2.26                     | 2.26                     | 2.03                     | 2.03                     | 2.03                     | 2.03                     |
| Kingussie   | SCT          | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.03                     |
| Kirkcaldy   | SCT          | 2.05                     | 2.05                     | 2.03                     | 2.03                     | 1.44                     | 1.44                     |
| Kirkconnel  | SCT          | 3.00                     | 3.00                     | 2.30                     | 2.23                     | 2.23                     | 2.23                     |
| Kirkhill  | SCT          | 2.33                     | 2.33                     | 2.20                     | 2.20                     | 2.20                     | 2.00                     |
| Kirknewton  | SCT          | 3.19                     | 3.19                     | 2.22                     | 2.22                     | 2.22                     | 2.22                     |
| Kirkwood  | SCT          | 2.00                     | 2.00                     | 2.10                     | 2.06                     | 2.06                     | 2.06                     |
| Kyle of Lochalsh                                  | SCT          | 2.02                     | 2.02                     | 2.02                     | 2.02                     | 2.02                     | 2.02                     |
| Ladybank  | SCT          | 2.28                     | 2.28                     | 2.35                     | 2.35                     | 1.17                     | 1.17                     |
| Lairg   | SCT          | 2.25                     | 2.25                     | 2.30                     | 2.25                     | 2.25                     | 2.25                     |
| Lanark  | SCT          | 1.57                     | 2.46                     | 2.26                     | 2.26                     | 2.26                     | 2.26                     |

continued

| Appendix 1 – Station condition (continued) |       |               |               |               |               |               |               |
|--|-------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Langbank                                   | SCT   | 2.49          | 2.49          | 2.49          | 2.49          | 2.49          | 2.46          |
| Langside                                   | SCT   | 2.60          | 2.75          | 2.65          | 2.65          | 2.65          | 2.18          |
| Larbert                                    | SCT   | 2.09          | 2.09          | 2.09          | 2.09          | 2.09          | 2.15          |
| Largs                                      | SCT   | 1.43          | 1.43          | 1.43          | 1.51          | 1.51          | 1.51          |
| Lenzie                                     | SCT   | 2.00          | –             | 2.22          | 2.22          | 1.39          | 1.39          |
| Leuchars                                   | SCT   | 2.09          | 2.09          | 2.10          | 2.14          | 1.14          | 1.14          |
| Linlithgow                                 | SCT   | 2.37          | 2.37          | 2.40          | 2.35          | 1.59          | 1.59          |
| Livingston North                           | SCT   | 2.26          | 2.26          | 2.30          | 2.33          | 1.94          | 1.94          |
| Livingston South                           | SCT   | 2.30          | 2.30          | 2.50          | 2.53          | 2.53          | 2.53          |
| Loch Awe                                   | SCT   | 2.47          | 2.47          | 2.50          | 2.47          | 1.18          | 1.18          |
| Lochailort                                 | SCT   | 2.23          | 2.23          | 2.23          | 2.23          | 2.23          | 2.19          |
| Locheil Outward Bound                      | SCT   | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Locheilside                                | SCT   | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.14          |
| Lochgelly                                  | SCT   | 2.17          | 2.17          | 2.16          | 2.16          | 1.30          | 1.30          |
| Lochluichart                               | SCT   | 1.99          | 1.99          | 2.00          | 1.99          | 1.99          | 1.99          |
| Lochwinnoch                                | SCT   | 2.04          | 2.04          | 2.04          | 2.02          | 2.02          | 2.02          |
| Lockerbie                                  | SCT   | 2.05          | 2.05          | 2.18          | 2.18          | 2.18          | 2.18          |
| Longniddry                                 | SCT   | 2.40          | 2.40          | 2.25          | 2.25          | 1.24          | 1.24          |
| Mallaig                                    | SCT   | 2.07          | 2.07          | 2.10          | 2.07          | 2.07          | 2.20          |
| Markinch                                   | SCT   | 2.22          | 2.22          | 2.23          | 2.23          | 1.41          | 1.41          |
| Maryhill                                   | SCT   | 2.33          | 2.33          | 2.10          | 2.13          | 2.13          | 2.13          |
| Maxwell Park                               | SCT   | 2.71          | 2.71          | 2.14          | 2.14          | 2.14          | 2.16          |
| Maybole                                    | SCT   | 2.35          | 2.35          | 2.35          | 2.42          | 2.42          | 2.42          |
| Milliken Park                              | SCT   | 2.13          | 2.13          | 2.13          | 2.09          | 2.09          | 2.09          |
| Milngavie                                  | SCT   | 2.02          | 2.02          | 2.02          | 2.04          | 2.04          | 2.04          |
| Monifieth                                  | SCT   | 2.36          | 2.36          | 2.36          | 2.36          | 1.42          | 1.42          |
| Montrose                                   | SCT   | 2.07          | 2.07          | 2.07          | 2.07          | 1.40          | 1.40          |
| Morar                                      | SCT   | 2.20          | 2.20          | 2.20          | 2.20          | 2.20          | 1.99          |
| Mosspark                                   | SCT   | 2.11          | 2.11          | 2.11          | 2.11          | 1.25          | 1.25          |
| Motherwell                                 | SCT   | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          |
| Mount Florida                              | SCT   | 2.20          | 2.20          | 2.15          | 2.15          | 2.15          | 2.16          |
| Mount Vernon                               | SCT   | 2.00          | 2.00          | 2.09          | 2.09          | 2.09          | 2.09          |
| Muir Of Ord                                | SCT   | 2.28          | 2.28          | 2.28          | 2.28          | 2.28          | 1.74          |
| Muirend                                    | SCT   | 1.92          | 2.16          | 2.20          | 2.20          | 2.20          | 2.16          |
| Musselburgh                                | SCT   | 2.01          | 2.01          | 2.01          | 2.01          | 1.33          | 1.33          |
| Nairn                                      | SCT   | 1.66          | 1.66          | 1.70          | 1.66          | 1.66          | 1.87          |
| Neilston                                   | SCT   | 2.14          | 2.14          | 2.18          | 2.18          | 2.18          | 2.16          |
| New Cumnock                                | SCT   | 2.11          | 2.11          | 2.11          | 2.06          | 2.06          | 2.06          |
| Newcraighall                               | SCT   | 0.00          | –             | 1.00          | 1.00          | 1.00          | 1.00          |
| Newton                                     | SCT   | 2.25          | 2.25          | 2.31          | 2.31          | 2.31          | 2.01          |
| Newton On Ayr                              | SCT   | 2.56          | 2.56          | 2.56          | 2.24          | 2.24          | 2.24          |
| Newtonmore                                 | SCT   | 2.30          | 2.30          | 2.30          | 2.30          | 2.30          | 2.10          |
| Nitshill                                   | SCT   | 2.59          | 2.59          | 2.59          | 1.82          | 1.82          | 1.82          |
| North Berwick                              | SCT   | 2.02          | 2.02          | 2.07          | 2.07          | 1.27          | 1.27          |
| North Queensferry                          | SCT   | 2.28          | 2.28          | 2.40          | 2.39          | 1.52          | 1.52          |
| Oban                                       | SCT   | 2.58          | 2.58          | 2.60          | 2.58          | 1.97          | 1.97          |
| Paisley Canal                              | SCT   | 1.98          | 1.98          | 1.96          | 1.96          | 1.11          | 1.11          |
| Paisley Gilmour St                         | SCT   | 2.53          | 2.53          | 2.53          | 2.41          | 2.41          | 2.41          |
| Paisley St James                           | SCT   | 2.33          | 2.33          | 2.33          | 2.33          | 2.33          | 2.19          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Park  | SCT          | 0.00                     | 0.00                     | 0.00                     | –                        | 1.00                     | 1.00                     |
| Partick   | SCT          | 2.22                     | 2.22                     | 2.16                     | 2.22                     | 2.22                     | 2.22                     |
| Patterton   | SCT          | 1.92                     | 2.23                     | 2.05                     | 2.05                     | 2.05                     | 2.02                     |
| Perth   | SCT          | 2.69                     | 2.69                     | 2.69                     | 2.69                     | 2.69                     | 2.34                     |
| Pitlochry   | SCT          | 2.54                     | 2.54                     | 2.54                     | 2.54                     | 2.54                     | 2.25                     |
| Plockton  | SCT          | 2.13                     | 2.13                     | 2.13                     | 2.13                     | 2.13                     | 2.13                     |
| Pollokshaws East                                  | SCT          | 2.49                     | 2.49                     | 2.29                     | 2.29                     | 2.29                     | 2.20                     |
| Pollokshaws West                                  | SCT          | 2.21                     | 2.21                     | 2.40                     | 2.40                     | 2.40                     | 2.07                     |
| Pollokshields East                                | SCT          | 2.23                     | 2.23                     | 2.05                     | 2.05                     | 2.05                     | 2.10                     |
| Pollokshields West                                | SCT          | 2.40                     | 2.40                     | 2.08                     | 2.08                     | 2.08                     | 2.07                     |
| Polmont   | SCT          | 2.15                     | 2.15                     | 2.20                     | 2.22                     | 1.46                     | 1.46                     |
| Port Glasgow                                      | SCT          | 1.47                     | 1.47                     | 1.47                     | 1.47                     | 1.47                     | 1.50                     |
| Portlethen  | SCT          | 2.17                     | 2.17                     | 2.30                     | 2.25                     | 1.27                     | 1.27                     |
| Possilpark and Parkhouse                          | SCT          | 2.14                     | 2.14                     | 2.06                     | 2.06                     | 2.00                     | 2.00                     |
| Prestonpans                                       | SCT          | 2.17                     | 2.17                     | 2.17                     | 2.17                     | 1.21                     | 1.21                     |
| Prestwick Town                                    | SCT          | 1.99                     | 1.99                     | 1.99                     | 2.14                     | 2.14                     | 2.14                     |
| Priesthill and Darnley                            | SCT          | 2.24                     | 2.24                     | 2.24                     | 2.00                     | 2.00                     | 2.00                     |
| Queen St High Level                               | SCT          | 2.48                     | 2.48                     | 2.48                     | 2.50                     | 2.50                     | 2.50                     |
| Queen St Low Level                                | SCT          | 2.20                     | 2.20                     | 2.24                     | 2.16                     | 2.16                     | 2.16                     |
| Queens Park                                       | SCT          | 2.32                     | 2.32                     | 2.09                     | 2.09                     | 2.09                     | 2.10                     |
| Rannoch   | SCT          | 2.45                     | 2.45                     | 2.45                     | 2.45                     | 1.31                     | 1.31                     |
| Renton  | SCT          | 2.03                     | 2.03                     | 2.00                     | 2.03                     | 2.03                     | 2.03                     |
| Rogart  | SCT          | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     |
| Rosyth Halt                                       | SCT          | 2.12                     | 2.12                     | 2.20                     | 2.20                     | 1.17                     | 1.17                     |
| Roy Bridge  | SCT          | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 1.25                     | 1.25                     |
| Rutherglen  | SCT          | 2.28                     | 2.28                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     |
| Saltcoats   | SCT          | 2.14                     | 2.14                     | 2.14                     | 2.22                     | 2.22                     | 2.22                     |
| Sanquhar  | SCT          | 2.00                     | 2.00                     | 2.04                     | 1.96                     | 1.96                     | 1.96                     |
| Scotscalder                                       | SCT          | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 2.25                     |
| Scotstounhill                                     | SCT          | 2.12                     | 2.12                     | 2.15                     | 2.20                     | 2.20                     | 2.20                     |
| Shawlands   | SCT          | 2.65                     | 2.65                     | 2.39                     | 2.39                     | 2.39                     | 2.15                     |
| Shettleston                                       | SCT          | 2.14                     | 2.14                     | 2.28                     | 2.23                     | 2.23                     | 2.23                     |
| Shieldmuir  | SCT          | 2.17                     | 2.17                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Shotts  | SCT          | 2.24                     | 2.24                     | 2.24                     | 2.24                     | 2.24                     | 2.12                     |
| Singer  | SCT          | 2.08                     | 2.08                     | 2.14                     | 2.25                     | 2.25                     | 2.25                     |
| Slateford   | SCT          | 2.37                     | 2.37                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     |
| South Gyle  | SCT          | 2.42                     | 2.42                     | 2.60                     | 2.59                     | 1.54                     | 1.54                     |
| Spean Bridge                                      | SCT          | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 1.12                     | 1.12                     |
| Springburn  | SCT          | 2.37                     | 2.37                     | 2.32                     | 2.39                     | 2.39                     | 2.39                     |
| Springfield                                       | SCT          | 2.55                     | 2.55                     | 2.40                     | 2.42                     | 1.46                     | 1.46                     |
| Stepps  | SCT          | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.00                     |
| Stevenston  | SCT          | 2.22                     | 2.22                     | 2.22                     | 2.09                     | 2.09                     | 2.09                     |
| Stewarton   | SCT          | 2.38                     | 2.38                     | 2.39                     | 2.37                     | 2.37                     | 2.37                     |
| Stirling  | SCT          | 3.00                     | 3.00                     | 3.00                     | 3.00                     | 3.00                     | 2.05                     |
| Stonehaven  | SCT          | 1.68                     | 1.68                     | 1.68                     | 1.68                     | 1.17                     | 1.17                     |
| Stranraer Harbour                                 | SCT          | 2.26                     | 2.26                     | 2.26                     | 2.40                     | 2.40                     | 2.40                     |
| Strathcarron                                      | SCT          | 2.27                     | 2.27                     | 2.27                     | 2.27                     | 2.27                     | 2.27                     |
| Stromeferry                                       | SCT          | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     |
| Summerston  | SCT          | 2.31                     | 2.31                     | 2.19                     | 2.19                     | 2.00                     | 2.00                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Tain  | SCT          | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     |
| Taynuilt  | SCT          | 2.45                     | 2.45                     | 2.45                     | 2.45                     | 1.00                     | 1.00                     |
| Thornliebank                                      | SCT          | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.03                     | 2.03                     |
| Thorntonhall                                      | SCT          | 2.54                     | 2.54                     | 2.13                     | 2.13                     | 1.80                     | 1.80                     |
| Thurso  | SCT          | 2.11                     | 2.11                     | 2.11                     | 2.11                     | 2.11                     | 2.11                     |
| Troon   | SCT          | 2.35                     | 2.35                     | 2.35                     | 2.38                     | 2.38                     | 2.38                     |
| Tulloch   | SCT          | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 1.86                     | 1.86                     |
| Tyndrum Lower                                     | SCT          | 2.60                     | 2.60                     | 2.60                     | 2.60                     | 1.37                     | 1.37                     |
| Tyndrum Upper                                     | SCT          | 2.25                     | 2.25                     | 2.25                     | 2.25                     | 1.99                     | 1.99                     |
| Uddingston  | SCT          | 2.45                     | 2.45                     | 2.46                     | 2.46                     | 2.46                     | 2.46                     |
| Uphall  | SCT          | 2.31                     | 2.31                     | 2.40                     | 2.36                     | 1.95                     | 1.95                     |
| Wallyford   | SCT          | 2.09                     | 2.09                     | 2.10                     | 2.15                     | 1.22                     | 1.22                     |
| Wemyss Bay  | SCT          | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.34                     |
| West Calder                                       | SCT          | 2.19                     | 2.19                     | 2.10                     | 2.14                     | 2.14                     | 2.14                     |
| West Kilbride                                     | SCT          | 2.07                     | 2.07                     | 2.07                     | 2.17                     | 2.17                     | 2.17                     |
| Westerhailes                                      | SCT          | 2.26                     | 2.26                     | 2.10                     | 2.14                     | 2.14                     | 2.14                     |
| Westerton   | SCT          | 2.18                     | 2.18                     | 2.01                     | 1.99                     | 1.99                     | 1.99                     |
| Whifflet  | SCT          | 2.01                     | 2.01                     | 2.07                     | 2.07                     | 2.07                     | 2.04                     |
| Whinhill  | SCT          | 2.55                     | 2.55                     | 2.55                     | 2.55                     | 2.55                     | 2.35                     |
| Whitecraigs                                       | SCT          | 2.37                     | 2.37                     | 2.36                     | 2.36                     | 2.36                     | 2.09                     |
| Wick  | SCT          | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     | 2.07                     |
| Williamwood                                       | SCT          | 2.10                     | 2.10                     | 2.25                     | 2.25                     | 2.25                     | 2.07                     |
| Wishaw  | SCT          | 2.06                     | 2.06                     | 1.42                     | 1.42                     | 1.42                     | 1.42                     |
| Woodhall  | SCT          | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.13                     |
| Yoker   | SCT          | 2.21                     | 2.21                     | 2.43                     | 2.28                     | 2.28                     | 2.28                     |
| Aldrington  | Sussex       | 2.33                     | 2.33                     | 2.33                     | 2.33                     | 2.33                     | 2.45                     |
| Amberley  | Sussex       | 2.48                     | 2.48                     | 2.48                     | 2.94                     | 2.94                     | 2.94                     |
| Anerley   | Sussex       | 2.14                     | 2.14                     | 2.14                     | 2.14                     | 2.14                     | 2.14                     |
| Angmering   | Sussex       | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.34                     |
| Arundel   | Sussex       | 2.59                     | 2.59                     | 3.55                     | 3.55                     | 3.55                     | 3.55                     |
| Ashford (Surrey)                                  | Sussex       | 2.48                     | 2.48                     | 2.81                     | 2.82                     | 2.82                     | 2.82                     |
| Ashtead   | Sussex       | 2.21                     | 2.21                     | 2.21                     | 2.21                     | 2.16                     | 2.16                     |
| Ashurst   | Sussex       | 2.52                     | 2.52                     | 2.65                     | 2.65                     | 2.65                     | 2.65                     |
| Balcombe  | Sussex       | 2.43                     | 2.43                     | 2.43                     | 2.43                     | 3.02                     | 3.02                     |
| Balham  | Sussex       | 2.00                     | 2.00                     | 2.00                     | 2.78                     | 2.78                     | 2.78                     |
| Banstead  | Sussex       | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     |
| Barnham   | Sussex       | 2.53                     | 2.53                     | 2.94                     | 2.94                     | 2.94                     | 2.94                     |
| Battersea Park                                    | Sussex       | 2.23                     | 2.23                     | 2.23                     | 2.88                     | 2.88                     | 2.88                     |
| Belmont   | Sussex       | 2.26                     | 2.26                     | 2.26                     | 2.26                     | 2.26                     | 2.26                     |
| Berwick   | Sussex       | 2.60                     | 2.60                     | 3.61                     | 3.61                     | 3.61                     | 3.61                     |
| Bexhill   | Sussex       | 2.11                     | 2.11                     | 3.28                     | 3.28                     | 3.28                     | 2.11                     |
| Billingshurst                                     | Sussex       | 2.52                     | 2.52                     | 2.90                     | 2.90                     | 2.90                     | 2.90                     |
| Birkbeck  | Sussex       | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     | 2.18                     |
| Bishopstone                                       | Sussex       | 2.67                     | 2.67                     | 2.67                     | 2.67                     | 2.67                     | 2.67                     |
| Blackfriars                                       | Sussex       | 1.74                     | 1.74                     | 1.74                     | 1.74                     | 1.74                     | 1.74                     |
| Bognor Regis                                      | Sussex       | 2.26                     | 2.26                     | 2.26                     | 2.26                     | 2.26                     | 2.58                     |
| Bosham  | Sussex       | 2.51                     | 2.51                     | 3.00                     | 3.00                     | 3.00                     | 3.00                     |
| Boxhill and Westhumble                            | Sussex       | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.62                     |
| Brighton  | Sussex       | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.51                     | 2.40                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Brockley  | Sussex       | 2.11                 | 2.11                 | 2.58                 | 2.58                 | 2.58                 | 2.58                 |
| Burgess Hill                                      | Sussex       | 2.37                 | 2.37                 | 3.22                 | 3.22                 | 3.22                 | 3.22                 |
| Buxted  | Sussex       | 2.43                 | 2.43                 | 2.43                 | 2.43                 | 2.43                 | 2.43                 |
| Carshalton  | Sussex       | 2.43                 | 2.43                 | 2.43                 | 2.43                 | 2.28                 | 2.28                 |
| Carshalton Beeches                                | Sussex       | 2.40                 | 2.40                 | 2.40                 | 2.74                 | 2.74                 | 2.74                 |
| Caterham  | Sussex       | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.51                 | 2.51                 |
| Cheam   | Sussex       | 2.36                 | 2.36                 | 2.97                 | 2.97                 | 2.97                 | 2.97                 |
| Chichester  | Sussex       | 2.53                 | 2.53                 | 2.53                 | 2.98                 | 2.98                 | 2.98                 |
| Chipstead   | Sussex       | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 |
| Christs Hospital                                  | Sussex       | 2.36                 | 2.36                 | 2.36                 | 2.36                 | 2.36                 | 2.84                 |
| City Thameslink                                   | Sussex       | 1.41                 | 1.41                 | 1.41                 | 1.41                 | 1.41                 | 1.41                 |
| Clapham High Street                               | Sussex       | 2.08                 | 2.08                 | 1.93                 | 1.93                 | 1.93                 | 1.93                 |
| Collington  | Sussex       | 2.36                 | 2.36                 | 3.30                 | 3.30                 | 2.73                 | 2.73                 |
| Cooden Beach                                      | Sussex       | 2.37                 | 2.37                 | 2.37                 | 2.37                 | 2.37                 | 2.37                 |
| Cooksbridge                                       | Sussex       | 2.52                 | 2.52                 | 2.84                 | 2.84                 | 2.84                 | 2.84                 |
| Coulsdon South                                    | Sussex       | 2.53                 | 2.53                 | 2.53                 | 2.53                 | 2.53                 | 2.71                 |
| Cowden  | Sussex       | 2.55                 | 2.55                 | 2.55                 | 3.23                 | 3.23                 | 3.23                 |
| Crawley   | Sussex       | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.68                 | 2.68                 |
| Crowborough                                       | Sussex       | 2.35                 | 2.35                 | 2.35                 | 3.10                 | 3.10                 | 3.10                 |
| Crystal Palace                                    | Sussex       | 2.48                 | 2.48                 | 2.48                 | 2.48                 | 2.48                 | 2.48                 |
| Dorking   | Sussex       | 2.53                 | 2.53                 | 2.58                 | 2.58                 | 2.58                 | 2.58                 |
| Dormans   | Sussex       | 2.62                 | 2.62                 | 2.62                 | 2.62                 | 2.62                 | 2.71                 |
| Durrington-on-Sea                                 | Sussex       | 2.48                 | 2.48                 | 2.48                 | 2.48                 | 2.48                 | 2.48                 |
| Earlswood   | Sussex       | 2.71                 | 2.71                 | 2.71                 | 2.71                 | 2.71                 | 2.71                 |
| East Croydon                                      | Sussex       | 1.98                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 | 2.22                 |
| East Dulwich                                      | Sussex       | 2.11                 | 2.11                 | 2.11                 | 2.28                 | 2.28                 | 2.28                 |
| East Grinstead                                    | Sussex       | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 |
| East Worthing                                     | Sussex       | 2.84                 | 2.84                 | 2.84                 | 2.84                 | 2.84                 | 2.84                 |
| Eastbourne  | Sussex       | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 2.48                 |
| Edenbridge Town                                   | Sussex       | 2.45                 | 2.45                 | 2.45                 | 3.13                 | 3.13                 | 3.13                 |
| Elephant and Castle                               | Sussex       | 2.02                 | 2.02                 | 2.02                 | 2.02                 | 2.16                 | 2.16                 |
| Emsworth  | Sussex       | 2.53                 | 2.53                 | 2.86                 | 2.86                 | 2.86                 | 2.86                 |
| Epsom   | Sussex       | 2.52                 | 2.52                 | 2.52                 | 2.84                 | 2.84                 | 2.84                 |
| Epsom Downs                                       | Sussex       | 2.20                 | 2.20                 | 2.20                 | 2.20                 | 2.20                 | 2.20                 |
| Eridge Station                                    | Sussex       | 2.71                 | 2.71                 | 2.71                 | 3.46                 | 3.46                 | 3.46                 |
| Ewell East  | Sussex       | 2.56                 | 2.56                 | 2.56                 | 2.56                 | 2.26                 | 2.26                 |
| Falmer  | Sussex       | 2.48                 | 2.48                 | 2.48                 | 2.48                 | 2.68                 | 2.68                 |
| Faygate   | Sussex       | 2.63                 | 2.63                 | 2.63                 | 2.63                 | 2.63                 | 1.77                 |
| Fishbourne  | Sussex       | 2.56                 | 2.56                 | 2.56                 | 2.56                 | 2.56                 | 2.77                 |
| Fishergate  | Sussex       | 2.54                 | 2.54                 | 2.54                 | 2.54                 | 2.35                 | 2.35                 |
| Ford  | Sussex       | 2.50                 | 2.50                 | 2.65                 | 2.65                 | 2.65                 | 2.65                 |
| Forest Hill                                       | Sussex       | 2.04                 | 2.04                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 |
| Gatwick Airport                                   | Sussex       | 2.00                 | 2.00                 | 2.57                 | 2.53                 | 2.48                 | 2.48                 |
| Gipsy Hill  | Sussex       | 2.05                 | 2.05                 | 2.62                 | 2.62                 | 2.62                 | 2.62                 |
| Glynde  | Sussex       | 3.44                 | 3.44                 | 3.45                 | 3.45                 | 3.45                 | 3.45                 |
| Goring By Sea                                     | Sussex       | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.78                 |
| Hackbridge  | Sussex       | 2.18                 | 2.18                 | 2.18                 | 2.18                 | 2.24                 | 2.24                 |
| Hampden Park                                      | Sussex       | 2.45                 | 2.45                 | 2.45                 | 3.30                 | 3.30                 | 3.30                 |
| Hassocks  | Sussex       | 2.40                 | 2.40                 | 3.26                 | 3.26                 | 3.26                 | 2.93                 |

continued



## Appendix 1 – Station condition (continued)

| Station name           | Route  | 2000/01<br>score | 2001/02<br>score | 2002/03<br>score | 2003/04<br>score | 2004/05<br>score | 2005/06<br>score |
|------------------------|--------|------------------|------------------|------------------|------------------|------------------|------------------|
| Haydons Road           | Sussex | 2.44             | 2.44             | 2.44             | 2.30             | 2.30             | 2.61             |
| Haywards Heath         | Sussex | 2.44             | 2.44             | 2.44             | 2.66             | 2.66             | 2.66             |
| Hever                  | Sussex | 2.27             | 2.27             | 2.27             | 3.02             | 3.02             | 3.02             |
| Holmwood               | Sussex | 2.70             | 2.70             | 2.70             | 2.70             | 2.70             | 2.77             |
| Honor Oak Park         | Sussex | 2.02             | 2.02             | 2.52             | 2.52             | 2.52             | 2.52             |
| Horley                 | Sussex | 2.50             | 2.50             | 2.89             | 2.89             | 2.89             | 2.81             |
| Horsham                | Sussex | 2.62             | 2.62             | 2.62             | 2.62             | 2.71             | 2.71             |
| Hove                   | Sussex | 2.50             | 2.50             | 2.50             | 2.50             | 2.72             | 2.72             |
| Hurst Green            | Sussex | 2.40             | 2.40             | 2.40             | 2.89             | 2.89             | 2.89             |
| Ifield                 | Sussex | 2.52             | 2.52             | 2.52             | 2.52             | 2.79             | 2.79             |
| Kenley                 | Sussex | 2.49             | 2.49             | 2.49             | 2.49             | 2.26             | 2.26             |
| Kensington Olympia     | Sussex | 2.43             | 2.43             | 2.43             | 2.43             | 2.43             | 2.43             |
| Kingswood              | Sussex | 2.57             | 2.57             | 2.57             | 2.57             | 2.57             | 2.57             |
| Lancing                | Sussex | 2.30             | 2.30             | 2.30             | 2.30             | 2.30             | 2.48             |
| Leatherhead            | Sussex | 2.49             | 2.49             | 2.49             | 2.92             | 2.92             | 2.92             |
| Leigh (Kent)           | Sussex | 2.54             | 2.54             | 3.06             | 3.06             | 3.06             | 3.06             |
| Lewes                  | Sussex | 2.13             | 2.13             | 2.13             | 2.13             | 2.13             | 2.31             |
| Lingfield              | Sussex | 2.48             | 2.48             | 2.48             | 2.48             | 2.52             | 2.52             |
| Littlehampton          | Sussex | 2.49             | 2.49             | 2.63             | 2.63             | 2.63             | 2.63             |
| Littlehaven            | Sussex | 2.59             | 2.59             | 2.59             | 2.58             | 2.58             | 2.58             |
| London Charing Cross   | Sussex | 2.40             | 2.40             | 2.17             | 2.17             | 2.17             | 2.17             |
| London Road (Brighton) | Sussex | 2.52             | 2.52             | 2.52             | 2.52             | 2.52             | 2.52             |
| London Victoria        | Sussex | 2.70             | 2.70             | 2.56             | 2.54             | 2.45             | 2.45             |
| Loughborough Junction  | Sussex | 2.46             | 2.46             | 2.46             | 2.46             | 2.46             | 2.46             |
| Maze Hill              | Sussex | 2.37             | 2.37             | 2.37             | 2.51             | 2.51             | 2.51             |
| Merstham               | Sussex | 2.51             | 2.51             | 2.51             | 3.08             | 3.08             | 3.08             |
| Mitcham Junction       | Sussex | 2.22             | 2.22             | 2.86             | 2.86             | 2.86             | 2.86             |
| Morden South           | Sussex | 2.15             | 2.15             | 2.15             | 2.81             | 2.81             | 2.81             |
| Moulsecoomb            | Sussex | 2.44             | 2.44             | 3.00             | 3.00             | 3.00             | 3.00             |
| New Cross Gate         | Sussex | 2.01             | 2.01             | 2.28             | 2.28             | 2.28             | 2.28             |
| Newhaven Harbour       | Sussex | 2.83             | 2.83             | 2.83             | 2.83             | 2.83             | 2.83             |
| Newhaven Town          | Sussex | 2.56             | 2.56             | 2.56             | 2.56             | 2.56             | 2.56             |
| Norbury                | Sussex | 2.33             | 2.33             | 2.33             | 2.23             | 2.23             | 2.23             |
| Normans Bay            | Sussex | 2.38             | 2.38             | 2.38             | 2.38             | 2.38             | 2.38             |
| North Dulwich          | Sussex | 2.11             | 2.11             | 2.11             | 2.11             | 1.92             | 1.92             |
| Norwood Junction       | Sussex | 2.07             | 2.07             | 2.62             | 2.62             | 2.62             | 2.62             |
| Nutbourne              | Sussex | 2.62             | 2.62             | 2.62             | 2.62             | 2.55             | 2.55             |
| Ockley                 | Sussex | 2.43             | 2.43             | 2.43             | 2.43             | 2.43             | 2.74             |
| Oxted                  | Sussex | 2.49             | 2.49             | 2.49             | 2.95             | 2.95             | 2.95             |
| Penge West             | Sussex | 2.14             | 2.14             | 2.65             | 2.65             | 2.65             | 2.65             |
| Pevensey and Westham   | Sussex | 2.41             | 2.41             | 2.41             | 2.41             | 2.41             | 2.41             |
| Pevensey Bay           | Sussex | 2.63             | 2.63             | 2.63             | 2.63             | 2.63             | 2.63             |
| Plumpton               | Sussex | 2.53             | 2.53             | 2.92             | 2.92             | 2.92             | 2.92             |
| Polegate               | Sussex | 2.47             | 2.47             | 3.08             | 3.08             | 3.08             | 3.08             |
| Portslade              | Sussex | 2.36             | 2.36             | 2.36             | 2.36             | 2.36             | 2.73             |
| Preston Park           | Sussex | 2.38             | 2.38             | 3.28             | 3.28             | 3.28             | 3.28             |
| Pulborough             | Sussex | 2.48             | 2.48             | 2.48             | 2.98             | 2.98             | 2.98             |
| Purley                 | Sussex | 2.54             | 2.54             | 2.54             | 2.54             | 2.54             | 2.82             |
| Purley Oaks            | Sussex | 2.23             | 2.23             | 2.23             | 2.23             | 2.23             | 2.23             |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Queens Rd, Peckham                                | Sussex       | 2.37                 | 2.37                 | 2.37                 | 2.41                 | 2.41                 | 2.41                 |
| Redhill   | Sussex       | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.68                 |
| Reedham (Surrey)                                  | Sussex       | 2.53                 | 2.53                 | 2.53                 | 2.53                 | 2.53                 | 2.53                 |
| Riddlesdown                                       | Sussex       | 2.47                 | 2.47                 | 2.47                 | 2.47                 | 2.25                 | 2.25                 |
| Salfords  | Sussex       | 2.56                 | 2.56                 | 2.56                 | 3.04                 | 3.04                 | 3.04                 |
| Sanderstead                                       | Sussex       | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.13                 | 2.13                 |
| Seaford   | Sussex       | 2.47                 | 2.47                 | 3.19                 | 3.19                 | 3.19                 | 3.19                 |
| Selhurst  | Sussex       | 2.60                 | 2.60                 | 2.60                 | 2.60                 | 2.60                 | 2.60                 |
| Shoreham By Sea                                   | Sussex       | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.57                 |
| Smitham   | Sussex       | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.50                 |
| Snowdown  | Sussex       | 2.95                 | 2.95                 | 2.93                 | 2.93                 | 2.40                 | 2.40                 |
| Sole Street                                       | Sussex       | 2.44                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 |
| South Bermondsey                                  | Sussex       | 2.02                 | 2.02                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 |
| South Croydon                                     | Sussex       | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.44                 |
| South Merton                                      | Sussex       | 2.16                 | 2.16                 | 2.16                 | 2.79                 | 2.79                 | 2.79                 |
| Southbourne                                       | Sussex       | 2.37                 | 2.37                 | 2.37                 | 2.37                 | 2.58                 | 2.58                 |
| Southeast   | Sussex       | 2.58                 | 2.58                 | 2.58                 | 2.58                 | 2.94                 | 2.94                 |
| Southwick   | Sussex       | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.94                 |
| St Helier   | Sussex       | 2.08                 | 2.08                 | 2.08                 | 2.79                 | 2.79                 | 2.79                 |
| St Leonards Warrior Square                        | Sussex       | 2.20                 | 2.20                 | 2.62                 | 2.62                 | 2.62                 | 2.62                 |
| Streatham   | Sussex       | 2.45                 | 2.45                 | 2.45                 | 2.85                 | 2.85                 | 2.85                 |
| Streatham Common                                  | Sussex       | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.33                 | 2.33                 |
| Streatham Hill                                    | Sussex       | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.47                 | 2.47                 |
| Sutton  | Sussex       | 2.59                 | 2.59                 | 2.59                 | 2.59                 | 2.59                 | 2.69                 |
| Sutton Common                                     | Sussex       | 2.11                 | 2.11                 | 2.11                 | 2.11                 | 2.21                 | 2.21                 |
| Sydenham  | Sussex       | 2.06                 | 2.06                 | 2.36                 | 2.36                 | 2.36                 | 2.36                 |
| Tadworth  | Sussex       | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 |
| Tattenham Corner                                  | Sussex       | 2.44                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 |
| Thornton Heath                                    | Sussex       | 2.45                 | 2.45                 | 2.45                 | 2.60                 | 2.60                 | 2.60                 |
| Three Bridges                                     | Sussex       | 2.73                 | 2.73                 | 2.73                 | 2.67                 | 2.67                 | 2.67                 |
| Tooting   | Sussex       | 1.50                 | 1.50                 | 1.50                 | 2.11                 | 2.11                 | 2.11                 |
| Tulse Hill  | Sussex       | 2.35                 | 2.35                 | 2.35                 | 2.35                 | 2.26                 | 2.26                 |
| Uckfield  | Sussex       | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 |
| Upper Warlingham                                  | Sussex       | 2.53                 | 2.53                 | 2.53                 | 2.53                 | 2.17                 | 2.17                 |
| Waddon  | Sussex       | 2.45                 | 2.45                 | 2.45                 | 2.87                 | 2.87                 | 2.87                 |
| Wallington  | Sussex       | 2.36                 | 2.36                 | 2.36                 | 2.74                 | 2.74                 | 2.74                 |
| Wandsworth Common                                 | Sussex       | 2.02                 | 2.02                 | 2.02                 | 2.71                 | 2.71                 | 2.71                 |
| Wandsworth Road                                   | Sussex       | 2.40                 | 2.40                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 |
| Warblington                                       | Sussex       | 3.64                 | 3.64                 | 3.64                 | 3.64                 | 2.94                 | 2.94                 |
| Warnham   | Sussex       | 2.77                 | 2.77                 | 2.77                 | 2.77                 | 2.77                 | 2.53                 |
| West Brompton                                     | Sussex       | –                    | –                    | 1.00                 | 1.00                 | 1.00                 | 1.00                 |
| West Croydon                                      | Sussex       | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.66                 |
| West Norwood                                      | Sussex       | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.74                 |
| West Sutton                                       | Sussex       | 2.40                 | 2.40                 | 2.40                 | 2.69                 | 2.69                 | 2.69                 |
| West Worthing                                     | Sussex       | 2.47                 | 2.47                 | 2.47                 | 2.47                 | 2.47                 | 2.47                 |
| Westgate-On-Sea                                   | Sussex       | 2.41                 | 2.41                 | 2.41                 | 2.60                 | 2.60                 | 2.60                 |
| Whyteleafe  | Sussex       | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.27                 | 2.27                 |
| Whyteleafe South                                  | Sussex       | 2.46                 | 2.46                 | 2.46                 | 2.46                 | 2.13                 | 2.13                 |
| Wimbledon Chase                                   | Sussex       | 2.40                 | 2.40                 | 2.40                 | 2.83                 | 2.83                 | 2.83                 |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Wivelsfield                                       | Sussex       | 2.22                     | 2.22                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     |
| Woldingham  | Sussex       | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.29                     | 2.29                     |
| Woodmansterne                                     | Sussex       | 2.45                     | 2.45                     | 2.45                     | 2.45                     | 2.45                     | 2.45                     |
| Worthing  | Sussex       | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.74                     | 2.74                     |
| Addlestone  | Wessex       | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.60                     | 2.60                     |
| Aldershot   | Wessex       | 2.15                     | 2.15                     | 2.15                     | 2.15                     | 2.15                     | 2.49                     |
| Alton   | Wessex       | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.81                     | 2.81                     |
| Andover   | Wessex       | 2.05                     | 2.05                     | 2.35                     | 2.40                     | 2.40                     | 2.40                     |
| Ascot   | Wessex       | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     |
| Ash   | Wessex       | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.23                     | 2.29                     |
| Ash Vale  | Wessex       | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.44                     | 2.51                     |
| Ashurst (New Forest)                              | Wessex       | 2.26                     | 2.26                     | 2.26                     | 2.26                     | 2.31                     | 2.31                     |
| Axminster   | Wessex       | 2.55                     | 2.55                     | 2.40                     | 2.38                     | 2.38                     | 2.38                     |
| Bagshot   | Wessex       | 2.09                     | 2.09                     | 2.09                     | 2.09                     | 2.09                     | 2.10                     |
| Barnes Bridge Station                             | Wessex       | 1.71                     | 1.71                     | 1.15                     | 1.99                     | 1.99                     | 1.99                     |
| Barnes Station                                    | Wessex       | 2.45                     | 2.45                     | 2.77                     | 2.79                     | 2.79                     | 2.79                     |
| Basingstoke                                       | Wessex       | 2.22                     | 2.22                     | 2.22                     | 2.22                     | 2.22                     | 2.38                     |
| Beaulieu Road                                     | Wessex       | 2.46                     | 2.46                     | 2.46                     | 2.46                     | 2.94                     | 2.94                     |
| Bedhampton  | Wessex       | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.98                     | 2.98                     |
| Bentley   | Wessex       | 2.45                     | 2.45                     | 2.45                     | 2.45                     | 2.45                     | 2.60                     |
| Berrylands  | Wessex       | 2.45                     | 2.45                     | 2.74                     | 2.85                     | 2.85                     | 2.85                     |
| Betchworth  | Wessex       | 2.68                     | 2.68                     | 2.68                     | 2.68                     | 2.68                     | 2.85                     |
| Bitterne  | Wessex       | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.97                     | 2.97                     |
| Blackwater  | Wessex       | 2.65                     | 2.65                     | 2.65                     | 2.65                     | 2.65                     | 3.07                     |
| Bookham   | Wessex       | 2.39                     | 2.39                     | 2.39                     | 2.39                     | 2.39                     | 2.39                     |
| Botley  | Wessex       | 1.97                     | 1.97                     | 1.97                     | 1.97                     | 2.56                     | 2.56                     |
| Bournemouth                                       | Wessex       | 2.37                     | 2.37                     | 2.37                     | 2.37                     | 2.10                     | 2.10                     |
| Bracknell   | Wessex       | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     | 2.40                     |
| Brading   | Wessex       | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 1.91                     |
| Bramley (Hants)                                   | Wessex       | 2.33                     | 2.33                     | 2.33                     | 2.33                     | 2.33                     | 2.33                     |
| Branksome   | Wessex       | 2.46                     | 2.46                     | 2.46                     | 2.46                     | 2.90                     | 2.90                     |
| Brentford   | Wessex       | 2.04                     | 2.04                     | 1.52                     | 2.51                     | 2.51                     | 2.51                     |
| Brockenhurst                                      | Wessex       | 2.60                     | 2.60                     | 2.60                     | 2.60                     | 2.44                     | 2.44                     |
| Brookwood   | Wessex       | 2.32                     | 2.32                     | 2.32                     | 2.32                     | 2.32                     | 2.44                     |
| Bursledon   | Wessex       | 2.21                     | 2.21                     | 2.21                     | 2.21                     | 2.44                     | 2.44                     |
| Byfleet and New Haw                               | Wessex       | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     | 2.12                     |
| Camberley   | Wessex       | 2.49                     | 2.49                     | 2.49                     | 2.49                     | 2.66                     | 2.66                     |
| Chertsey  | Wessex       | 2.55                     | 2.55                     | 2.55                     | 2.55                     | 2.91                     | 2.91                     |
| Chessington North                                 | Wessex       | 2.52                     | 2.52                     | 2.52                     | 2.52                     | 2.52                     | 2.98                     |
| Chessington South                                 | Wessex       | 2.46                     | 2.46                     | 2.46                     | 2.46                     | 2.46                     | 2.46                     |
| Chetnole  | Wessex       | 3.30                     | 3.30                     | 3.30                     | 3.30                     | 3.30                     | 2.69                     |
| Chilworth   | Wessex       | 2.81                     | 2.81                     | 2.81                     | 2.81                     | 2.81                     | 2.71                     |
| Chiswick  | Wessex       | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     |
| Christchurch                                      | Wessex       | 2.48                     | 2.48                     | 2.48                     | 2.48                     | 2.87                     | 2.87                     |
| Clandon   | Wessex       | 2.62                     | 2.62                     | 2.62                     | 2.62                     | 2.62                     | 2.62                     |
| Clapham Junction                                  | Wessex       | 2.39                     | 2.39                     | 2.39                     | 2.39                     | 2.39                     | 2.35                     |
| Claygate  | Wessex       | 2.38                     | 2.38                     | 2.38                     | 2.76                     | 2.76                     | 2.76                     |
| Cobham and Stoke D'Abernon                        | Wessex       | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.58                     | 2.58                     |
| Cosham  | Wessex       | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     | 2.42                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Crewekerne Station                                | Wessex       | 2.69                 | 2.69                 | 2.76                 | 2.70                 | 2.70                 | 2.70                 |
| Crowthorne  | Wessex       | 2.62                 | 2.62                 | 2.62                 | 2.62                 | 2.62                 | 2.52                 |
| Datchet   | Wessex       | 2.24                 | 2.24                 | 2.11                 | 2.23                 | 2.23                 | 2.23                 |
| Dean  | Wessex       | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.86                 | 2.86                 |
| Dorchester South                                  | Wessex       | 2.35                 | 2.35                 | 2.88                 | 2.45                 | 2.45                 | 2.45                 |
| Dorchester West                                   | Wessex       | 2.68                 | 2.68                 | 2.68                 | 2.68                 | 2.68                 | 2.68                 |
| Dorking Deepdene                                  | Wessex       | 2.79                 | 2.79                 | 2.79                 | 2.79                 | 2.79                 | 2.79                 |
| Dorking West                                      | Wessex       | 2.71                 | 2.71                 | 2.71                 | 2.71                 | 2.71                 | 2.73                 |
| Dunbridge Station                                 | Wessex       | 2.03                 | 2.03                 | 2.03                 | 2.15                 | 2.15                 | 2.15                 |
| Earley  | Wessex       | 2.29                 | 2.29                 | 2.34                 | 2.34                 | 2.34                 | 2.55                 |
| Earlsfield  | Wessex       | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.41                 |
| Eastleigh   | Wessex       | 2.48                 | 2.48                 | 2.48                 | 2.48                 | 2.48                 | 2.51                 |
| Effingham Junction                                | Wessex       | 2.70                 | 2.70                 | 2.70                 | 2.70                 | 2.70                 | 2.70                 |
| Egham   | Wessex       | 2.14                 | 2.14                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 |
| Esher   | Wessex       | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.30                 | 2.30                 |
| Ewell West  | Wessex       | 2.44                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 |
| Fareham   | Wessex       | 2.02                 | 2.02                 | 2.02                 | 2.02                 | 2.02                 | 2.02                 |
| Farnborough                                       | Wessex       | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.72                 | 2.72                 |
| Farnborough North                                 | Wessex       | 2.96                 | 2.96                 | 2.96                 | 2.96                 | 2.96                 | 2.15                 |
| Farncombe   | Wessex       | 2.58                 | 2.58                 | 2.58                 | 2.58                 | 2.58                 | 2.58                 |
| Farnham   | Wessex       | 2.24                 | 2.24                 | 2.24                 | 2.24                 | 2.24                 | 2.41                 |
| Feltham   | Wessex       | 2.26                 | 2.26                 | 1.93                 | 1.93                 | 1.93                 | 1.93                 |
| Feniton   | Wessex       | 2.69                 | 2.69                 | 2.69                 | 2.69                 | 2.33                 | 2.33                 |
| Fleet   | Wessex       | 2.45                 | 2.45                 | 2.45                 | 2.45                 | 2.45                 | 2.54                 |
| Fratton   | Wessex       | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 2.50                 |
| Frimley   | Wessex       | 2.43                 | 2.43                 | 2.43                 | 2.43                 | 2.43                 | 2.52                 |
| Fulwell   | Wessex       | 2.56                 | 2.56                 | 2.56                 | 2.56                 | 2.56                 | 2.56                 |
| Gillingham  | Wessex       | 2.43                 | 2.43                 | 2.43                 | 2.09                 | 2.09                 | 2.09                 |
| Godalming   | Wessex       | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 |
| Gomshall Station                                  | Wessex       | 3.21                 | 3.21                 | 2.78                 | 2.76                 | 2.76                 | 2.76                 |
| Grateley  | Wessex       | 2.13                 | 2.13                 | 2.32                 | 2.60                 | 2.60                 | 2.60                 |
| Guildford   | Wessex       | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.32                 |
| Hamble  | Wessex       | 2.19                 | 2.19                 | 2.19                 | 2.19                 | 2.65                 | 2.65                 |
| Hampton   | Wessex       | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.74                 | 2.74                 |
| Hampton Court                                     | Wessex       | 2.97                 | 2.97                 | 3.28                 | 3.27                 | 3.27                 | 3.27                 |
| Hampton Wick                                      | Wessex       | 1.73                 | 1.73                 | 1.73                 | 1.73                 | 1.73                 | 1.73                 |
| Hamworthy Station                                 | Wessex       | 2.60                 | 2.60                 | 3.22                 | 3.20                 | 3.20                 | 3.20                 |
| Haslemere   | Wessex       | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 |
| Havant  | Wessex       | 2.39                 | 2.39                 | 2.39                 | 2.39                 | 2.39                 | 2.39                 |
| Hedge End   | Wessex       | 2.03                 | 2.03                 | 2.03                 | 2.03                 | 2.06                 | 2.06                 |
| Hersham   | Wessex       | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 |
| Hilsea  | Wessex       | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 |
| Hinchley Wood                                     | Wessex       | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.61                 |
| Hinton Admiral                                    | Wessex       | 2.70                 | 2.70                 | 2.70                 | 2.70                 | 2.62                 | 2.62                 |
| Holton Heath                                      | Wessex       | 2.67                 | 2.67                 | 2.67                 | 2.67                 | 2.67                 | 2.50                 |
| Honiton   | Wessex       | 2.32                 | 2.32                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 |
| Hook  | Wessex       | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.51                 |
| Horsley   | Wessex       | 2.62                 | 2.62                 | 2.62                 | 3.19                 | 3.19                 | 3.19                 |
| Hounslow  | Wessex       | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 |

continued

| Appendix 1 – Station condition (continued) |        |               |               |               |               |               |               |
|--|--------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route  | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Isleworth                                  | Wessex | 2.81          | 2.81          | 2.81          | 2.81          | 2.54          | 2.54          |
| Kempton Park                               | Wessex | –             | –             | –             | –             | 2.54          | 2.54          |
| Kew Bridge                                 | Wessex | 3.01          | 3.01          | 3.01          | 3.01          | 2.71          | 2.71          |
| Kingston                                   | Wessex | 2.53          | 2.53          | 2.53          | 2.53          | 2.53          | 2.53          |
| Lake                                       | Wessex | 2.44          | 2.44          | 2.44          | 2.44          | 2.44          | 2.44          |
| Liphook                                    | Wessex | 2.61          | 2.61          | 2.61          | 2.61          | 2.61          | 2.61          |
| Liss                                       | Wessex | 2.51          | 2.51          | 2.51          | 2.51          | 2.51          | 2.51          |
| London Road (Guildford)                    | Wessex | 2.58          | 2.58          | 2.58          | 2.58          | 2.58          | 2.58          |
| Longcross                                  | Wessex | 2.82          | 2.82          | 3.44          | 3.37          | 3.37          | 3.37          |
| Lymington Pier                             | Wessex | 2.21          | 2.21          | 2.21          | 2.21          | 2.21          | 2.11          |
| Lymington Town                             | Wessex | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          | 2.72          |
| Maiden Newton                              | Wessex | 3.00          | 3.00          | 2.94          | 2.57          | 2.57          | 2.57          |
| Malden Manor                               | Wessex | 2.55          | 2.55          | 2.55          | 2.55          | 2.55          | 2.55          |
| Martin's Heron                             | Wessex | 2.11          | 2.11          | 2.12          | 2.22          | 2.22          | 2.22          |
| Micheldever                                | Wessex | 2.23          | 2.23          | 2.23          | 2.23          | 2.23          | 2.30          |
| Milford                                    | Wessex | 2.59          | 2.59          | 2.59          | 2.59          | 2.59          | 2.59          |
| Millbrook                                  | Wessex | 2.68          | 2.68          | 2.68          | 2.68          | 2.48          | 2.48          |
| Moreton                                    | Wessex | 2.23          | 2.23          | 2.67          | 2.78          | 2.78          | 2.78          |
| Mortimer                                   | Wessex | 2.42          | 2.42          | 2.42          | 2.42          | 2.66          | 2.66          |
| Mortlake                                   | Wessex | 2.67          | 2.67          | 2.70          | 2.71          | 2.71          | 2.71          |
| Motspur Park                               | Wessex | 2.37          | 2.37          | 2.40          | 2.40          | 2.40          | 2.40          |
| Netley                                     | Wessex | 2.57          | 2.57          | 2.57          | 2.57          | 2.71          | 2.71          |
| New Malden                                 | Wessex | 2.48          | 2.48          | 2.48          | 2.48          | 2.90          | 2.90          |
| New Milton                                 | Wessex | 2.64          | 2.64          | 2.64          | 2.64          | 2.94          | 2.94          |
| Norbiton                                   | Wessex | 2.24          | 2.24          | 2.24          | 2.24          | 2.24          | 2.24          |
| North Camp                                 | Wessex | 2.51          | 2.51          | 2.51          | 2.51          | 2.51          | 2.38          |
| North Sheen                                | Wessex | 2.38          | 2.38          | 2.95          | 2.74          | 2.74          | 2.74          |
| Overton                                    | Wessex | 2.13          | 2.13          | 2.21          | 2.01          | 2.01          | 2.01          |
| Oxshott                                    | Wessex | 2.31          | 2.31          | 2.89          | 2.70          | 2.70          | 2.70          |
| Parkstone                                  | Wessex | 2.54          | 2.54          | 2.54          | 2.54          | 2.97          | 2.97          |
| Petersfield                                | Wessex | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          |
| Pokesdown                                  | Wessex | 2.67          | 2.67          | 2.67          | 2.67          | 2.98          | 2.98          |
| Poole                                      | Wessex | 2.44          | 2.44          | 2.44          | 2.44          | 2.44          | 2.44          |
| Portchester                                | Wessex | 2.58          | 2.58          | 2.58          | 2.58          | 2.58          | 2.58          |
| Portsmouth and Southsea                    | Wessex | 2.50          | 2.50          | 2.50          | 2.50          | 2.50          | 2.50          |
| Putney                                     | Wessex | 2.30          | 2.30          | 2.30          | 2.30          | 2.30          | 2.50          |
| Queenstown Road                            | Wessex | 2.51          | 2.51          | 2.51          | 2.51          | 2.51          | 2.65          |
| Raynes Park                                | Wessex | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          | 2.26          |
| Redbridge                                  | Wessex | 2.60          | 2.60          | 2.60          | 2.60          | 2.92          | 2.92          |
| Reigate                                    | Wessex | 2.68          | 2.68          | 2.68          | 2.68          | 2.68          | 2.95          |
| Richmond                                   | Wessex | 2.49          | 2.49          | 2.77          | 2.77          | 2.77          | 2.77          |
| Romsey                                     | Wessex | 2.07          | 2.07          | 2.07          | 2.07          | 2.55          | 2.55          |
| Rowlands Castle                            | Wessex | 1.92          | 1.92          | 1.92          | 1.92          | 1.92          | 1.92          |
| Ryde Esplanade                             | Wessex | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          | 2.34          |
| Ryde Pier Head                             | Wessex | 2.18          | 2.18          | 2.18          | 2.18          | 2.18          | 3.09          |
| Ryde St. Johns                             | Wessex | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          | 2.48          |
| Salisbury                                  | Wessex | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Sandhurst                                  | Wessex | 2.49          | 2.49          | 2.49          | 2.49          | 2.81          | 2.81          |
| Sandown                                    | Wessex | 2.73          | 2.73          | 2.73          | 2.73          | 2.73          | 2.99          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Shalford  | Wessex       | 2.65                 | 2.65                 | 2.65                 | 2.65                 | 2.65                 | 2.57                 |
| Shanklin  | Wessex       | 2.44                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 |
| Shawford  | Wessex       | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.74                 |
| Shepperton  | Wessex       | 2.15                 | 2.15                 | 2.15                 | 2.15                 | 2.15                 | 2.15                 |
| Sherborne   | Wessex       | 1.98                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 |
| Sholing   | Wessex       | 2.54                 | 2.54                 | 2.54                 | 2.54                 | 2.62                 | 2.62                 |
| Smallbrook Junction                               | Wessex       | 2.38                 | 2.38                 | 2.38                 | 2.38                 | 2.38                 | 2.38                 |
| Southampton Central                               | Wessex       | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.25                 |
| Southampton Parkway                               | Wessex       | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.22                 | 2.22                 |
| St Margarets                                      | Wessex       | 2.19                 | 2.19                 | 2.42                 | 2.42                 | 2.42                 | 2.42                 |
| St. Denys   | Wessex       | 2.46                 | 2.46                 | 2.46                 | 2.46                 | 2.99                 | 2.99                 |
| Staines   | Wessex       | 2.23                 | 2.23                 | 2.54                 | 2.54                 | 2.54                 | 2.54                 |
| Stoneleigh  | Wessex       | 2.83                 | 2.83                 | 2.83                 | 2.83                 | 2.83                 | 2.83                 |
| Strawbery Hill                                    | Wessex       | 2.62                 | 2.62                 | 2.62                 | 2.62                 | 2.62                 | 2.66                 |
| Sunbury   | Wessex       | 2.72                 | 2.72                 | 2.72                 | 2.72                 | 2.72                 | 2.72                 |
| Sunningdale                                       | Wessex       | 2.53                 | 2.53                 | 2.53                 | 2.53                 | 2.77                 | 2.77                 |
| Sunnymeads  | Wessex       | 3.19                 | 3.19                 | 3.01                 | 3.02                 | 3.02                 | 3.02                 |
| Surbiton  | Wessex       | 2.45                 | 2.45                 | 2.45                 | 2.45                 | 2.45                 | 2.45                 |
| Swanwick  | Wessex       | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Sway  | Wessex       | 2.45                 | 2.45                 | 2.45                 | 2.45                 | 2.45                 | 2.45                 |
| Swaythling  | Wessex       | 2.81                 | 2.81                 | 2.81                 | 2.81                 | 2.81                 | 2.81                 |
| Syon Lane   | Wessex       | 2.32                 | 2.32                 | 2.85                 | 2.85                 | 2.85                 | 2.39                 |
| Teddington  | Wessex       | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.84                 |
| Templecombe                                       | Wessex       | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.49                 |
| Thames Ditton                                     | Wessex       | 2.38                 | 2.38                 | 2.61                 | 2.61                 | 2.61                 | 3.00                 |
| Thornford   | Wessex       | 3.06                 | 3.06                 | 3.06                 | 3.06                 | 3.06                 | 2.61                 |
| Tisbury   | Wessex       | 2.47                 | 2.47                 | 2.47                 | 2.47                 | 2.47                 | 2.47                 |
| Tolworth  | Wessex       | 2.60                 | 2.60                 | 2.60                 | 2.60                 | 2.60                 | 2.60                 |
| Totton  | Wessex       | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 |
| Twickenham  | Wessex       | 2.45                 | 2.45                 | 2.69                 | 2.69                 | 2.69                 | 2.69                 |
| Upper Halliford                                   | Wessex       | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.22                 |
| Upwey   | Wessex       | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 |
| Vauxhall  | Wessex       | 2.40                 | 2.40                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Virginia Water                                    | Wessex       | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 |
| Walton-On-Thames                                  | Wessex       | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 |
| Wanborough  | Wessex       | 3.45                 | 3.45                 | 2.81                 | 2.81                 | 2.81                 | 2.81                 |
| Wandsworth Town                                   | Wessex       | 2.36                 | 2.36                 | 2.36                 | 2.36                 | 2.36                 | 2.28                 |
| Wareham   | Wessex       | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 |
| West Byfleet                                      | Wessex       | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.61                 | 2.61                 |
| Weybridge   | Wessex       | 2.70                 | 2.70                 | 2.70                 | 2.63                 | 2.63                 | 2.63                 |
| Weymouth  | Wessex       | 2.46                 | 2.46                 | 2.46                 | 2.46                 | 2.46                 | 2.46                 |
| Whimble   | Wessex       | 2.55                 | 2.55                 | 2.55                 | 2.55                 | 2.55                 | 2.55                 |
| Whitchurch (Hants)                                | Wessex       | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 | 2.52                 |
| Whitton   | Wessex       | 2.59                 | 2.59                 | 2.87                 | 2.87                 | 2.87                 | 2.87                 |
| Wimbledon   | Wessex       | 2.47                 | 2.47                 | 2.47                 | 2.47                 | 2.47                 | 2.63                 |
| Winchester  | Wessex       | 2.15                 | 2.15                 | 2.15                 | 2.15                 | 2.15                 | 2.00                 |
| Winchfield  | Wessex       | 2.16                 | 2.16                 | 2.16                 | 2.16                 | 2.16                 | 2.31                 |
| Windsor and Eton Riverside                        | Wessex       | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 | 2.33                 |
| Widdersley  | Wessex       | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.41                 | 2.41                 |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Winnersh Triangle                                 | Wessex       | 2.17                 | 2.17                 | 2.17                 | 2.17                 | 2.17                 | 2.17                 |
| Witley  | Wessex       | 2.75                 | 2.75                 | 2.75                 | 2.75                 | 2.75                 | 2.75                 |
| Woking  | Wessex       | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.34                 | 2.51                 |
| Wokingham   | Wessex       | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 | 2.51                 |
| Wool  | Wessex       | 2.69                 | 2.69                 | 2.69                 | 2.69                 | 2.69                 | 2.58                 |
| Woolston  | Wessex       | 2.35                 | 2.35                 | 2.35                 | 2.35                 | 2.35                 | 2.17                 |
| Worcester Park                                    | Wessex       | 2.46                 | 2.46                 | 2.90                 | 2.90                 | 2.90                 | 2.90                 |
| Worplesdon  | Wessex       | 2.15                 | 2.15                 | 2.15                 | 2.15                 | 2.15                 | 2.29                 |
| Wraysbury   | Wessex       | 2.49                 | 2.49                 | 2.49                 | 2.49                 | 2.45                 | 2.45                 |
| Yeovil Junction                                   | Wessex       | 2.53                 | 2.53                 | 2.53                 | 2.95                 | 2.95                 | 2.95                 |
| Yeovil Pen Mill                                   | Wessex       | 2.51                 | 2.51                 | 2.51                 | 2.78                 | 2.78                 | 2.78                 |
| Yetminster  | Wessex       | 2.66                 | 2.66                 | 2.66                 | 3.01                 | 3.01                 | 3.01                 |
| Aber Station                                      | Western      | 1.98                 | 2.17                 | 2.04                 | 2.04                 | 2.42                 | 2.42                 |
| Abercynon North                                   | Western      | 2.04                 | 2.04                 | 2.04                 | 2.04                 | 2.04                 | 2.04                 |
| Abercynon South                                   | Western      | 1.90                 | 1.90                 | 1.90                 | 1.90                 | 2.30                 | 2.30                 |
| Aberdare  | Western      | 2.06                 | 2.06                 | 2.06                 | 2.06                 | 2.06                 | 2.03                 |
| Aberdovey   | Western      | 1.66                 | 1.66                 | 1.66                 | 1.77                 | 1.77                 | 1.77                 |
| Aberech   | Western      | 1.80                 | 1.80                 | 1.80                 | 2.22                 | 2.22                 | 2.22                 |
| Abergavenny                                       | Western      | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 |
| Aberystwyth                                       | Western      | 1.85                 | 1.85                 | 1.85                 | 1.85                 | 1.85                 | 1.85                 |
| Acton Mainline                                    | Western      | 1.91                 | 1.91                 | 1.91                 | 1.91                 | 1.91                 | 1.91                 |
| Aldermaston                                       | Western      | 2.07                 | 2.07                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 |
| Ammanford   | Western      | 2.25                 | 2.25                 | 2.25                 | 2.25                 | 2.25                 | 2.25                 |
| Appleford   | Western      | 2.06                 | 2.06                 | 2.06                 | 2.53                 | 2.53                 | 2.53                 |
| Ascott-Under-Wychwood                             | Western      | 2.50                 | 2.50                 | 2.50                 | 2.50                 | 3.13                 | 3.13                 |
| Ashchurch for Tewksbury                           | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Avoncliff   | Western      | 2.20                 | 2.20                 | 1.70                 | 1.83                 | 1.83                 | 1.83                 |
| Avonmouth   | Western      | 3.03                 | 3.03                 | 2.13                 | 2.13                 | 2.71                 | 2.71                 |
| Baglan  | Western      | -                    | -                    | -                    | -                    | 0.00                 | 2.19                 |
| Bargoed   | Western      | 2.03                 | 2.03                 | 2.03                 | 2.03                 | 2.03                 | 2.03                 |
| Barmouth  | Western      | 1.99                 | 1.99                 | 1.99                 | 1.96                 | 1.96                 | 1.96                 |
| Barnstaple  | Western      | 2.20                 | 2.20                 | 2.20                 | 1.89                 | 1.89                 | 1.89                 |
| Barry (Town)                                      | Western      | 1.94                 | 1.94                 | 1.94                 | 1.94                 | 1.94                 | 1.94                 |
| Barry Docks                                       | Western      | 2.12                 | 2.12                 | 2.12                 | 2.12                 | 2.12                 | 2.29                 |
| Barry Island                                      | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Bath Spa  | Western      | 2.21                 | 2.21                 | 2.13                 | 2.12                 | 2.12                 | 2.79                 |
| Bedminster  | Western      | 2.24                 | 2.24                 | 2.24                 | 1.96                 | 1.96                 | 2.75                 |
| Bedwyn  | Western      | 2.10                 | 2.10                 | 2.12                 | 2.12                 | 2.12                 | 3.03                 |
| Bere Alston                                       | Western      | 2.16                 | 2.16                 | 2.16                 | 2.16                 | 2.16                 | 3.35                 |
| Bere Ferrers                                      | Western      | 2.16                 | 2.16                 | 2.16                 | 2.16                 | 2.16                 | 2.06                 |
| Bicester  | Western      | 2.46                 | 2.46                 | 2.46                 | 2.46                 | 2.77                 | 2.77                 |
| Birchgrove  | Western      | 2.03                 | 2.03                 | 2.01                 | 2.01                 | 2.34                 | 2.34                 |
| Bodmin Parkway                                    | Western      | 2.23                 | 2.23                 | 2.23                 | 2.20                 | 2.20                 | 2.20                 |
| Borth   | Western      | 2.12                 | 2.12                 | 2.12                 | 1.82                 | 1.82                 | 1.82                 |
| Bourne End  | Western      | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 2.88                 |
| Bradford on Avon                                  | Western      | 2.21                 | 2.21                 | 2.26                 | 2.26                 | 2.48                 | 2.48                 |
| Bridgend  | Western      | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.09                 |
| Bridgwater  | Western      | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 |
| Bristol Parkway                                   | Western      | 2.10                 | 2.10                 | 2.10                 | 1.20                 | 1.20                 | 1.20                 |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Bristol Temple Meads                              | Western      | 2.90                     | 2.90                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Brithdir  | Western      | 1.80                     | 1.80                     | 1.80                     | 1.80                     | 1.99                     | 1.99                     |
| Briton Ferry                                      | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.60                     |
| Bromsgrove  | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Broome  | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Bruton  | Western      | 2.88                     | 2.88                     | 2.88                     | 2.17                     | 2.17                     | 2.17                     |
| Bucknell  | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Bugle   | Western      | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.61                     |
| Builth Road                                       | Western      | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.08                     |
| Burnham   | Western      | 2.10                     | 2.10                     | 2.74                     | 2.74                     | 2.74                     | 2.74                     |
| Butlins Penychain                                 | Western      | 1.56                     | 1.56                     | 1.56                     | 1.65                     | 1.65                     | 1.65                     |
| Bynea   | Western      | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.30                     | 2.86                     |
| Cadoxton  | Western      | 1.94                     | 1.94                     | 1.94                     | 1.94                     | 1.94                     | 1.94                     |
| Caerphilly  | Western      | 2.04                     | 2.68                     | 2.14                     | 2.14                     | 2.18                     | 2.18                     |
| Caersws   | Western      | 2.08                     | 2.08                     | 2.08                     | 1.99                     | 1.99                     | 1.99                     |
| Caldicot  | Western      | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 1.98                     | 1.98                     |
| Calstock  | Western      | 2.24                     | 2.24                     | 2.24                     | 2.24                     | 2.24                     | 2.33                     |
| Cam and Dursley                                   | Western      | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.57                     | 2.57                     |
| Camborne  | Western      | 2.30                     | 2.30                     | 2.30                     | 2.24                     | 2.24                     | 2.24                     |
| Carbis Bay  | Western      | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 3.01                     | 3.01                     |
| Cardiff Bay                                       | Western      | 2.00                     | 2.00                     | 2.19                     | 2.19                     | 2.07                     | 2.07                     |
| Cardiff Central                                   | Western      | 2.16                     | 2.16                     | 2.16                     | 2.15                     | 2.15                     | 2.15                     |
| Cardiff Queen Street                              | Western      | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Carmarthen  | Western      | 2.08                     | 2.08                     | 2.08                     | 2.08                     | 2.22                     | 2.22                     |
| Castle Bar Park                                   | Western      | 2.09                     | 2.09                     | 2.09                     | 2.09                     | 2.39                     | 2.39                     |
| Castle Cary                                       | Western      | 2.30                     | 2.30                     | 2.15                     | 2.15                     | 2.52                     | 2.52                     |
| Cathays   | Western      | 2.88                     | 2.88                     | 2.88                     | 2.88                     | 2.88                     | 2.88                     |
| Causeland   | Western      | 2.00                     | 2.00                     | 2.00                     | 2.06                     | 2.06                     | 2.06                     |
| Chapleton   | Western      | 2.40                     | 2.40                     | 2.40                     | 2.35                     | 2.35                     | 2.35                     |
| Charlbury   | Western      | 2.04                     | 2.04                     | 2.04                     | 2.56                     | 2.56                     | 2.56                     |
| Cheltenham  | Western      | 2.48                     | 2.48                     | 2.48                     | 2.28                     | 2.28                     | 2.28                     |
| Chepstow  | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.75                     | 2.75                     |
| Chippenham  | Western      | 2.66                     | 2.66                     | 2.05                     | 2.05                     | 2.05                     | 2.64                     |
| Chirk   | Western      | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     | 2.04                     |
| Cholsey   | Western      | 2.10                     | 2.10                     | 2.80                     | 2.80                     | 2.80                     | 2.80                     |
| Church Stretton                                   | Western      | 2.10                     | 2.10                     | 2.10                     | 1.77                     | 1.77                     | 1.77                     |
| Cilmeri   | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Clarbeston Road                                   | Western      | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 2.58                     |
| Clifton Down                                      | Western      | 2.20                     | 2.20                     | 2.53                     | 2.38                     | 2.38                     | 2.38                     |
| Clunderwen  | Western      | 1.78                     | 1.78                     | 1.78                     | 1.78                     | 1.78                     | 3.27                     |
| Cogan   | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.01                     |
| Colwall   | Western      | 2.41                     | 2.41                     | 2.41                     | 2.41                     | 2.09                     | 2.09                     |
| Combe   | Western      | 2.37                     | 2.37                     | 2.37                     | 2.20                     | 2.20                     | 2.20                     |
| Cookham   | Western      | 1.50                     | 1.50                     | 1.50                     | 1.50                     | 1.50                     | 2.89                     |
| Coombe Halt                                       | Western      | 2.17                     | 2.17                     | 2.17                     | 1.78                     | 1.78                     | 1.78                     |
| Copplestone                                       | Western      | 2.70                     | 2.70                     | 2.70                     | 2.12                     | 2.12                     | 2.12                     |
| Coryton   | Western      | 2.21                     | 2.21                     | 2.21                     | 2.21                     | 2.21                     | 2.21                     |
| Craven Arms                                       | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.58                     |
| Crediton  | Western      | 2.47                     | 2.47                     | 2.47                     | 2.36                     | 2.36                     | 2.36                     |

continued



| Appendix 1 – Station condition (continued) |         |               |               |               |               |               |               |
|--|---------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route   | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Criccieth                                  | Western | 1.82          | 1.82          | 1.82          | 2.34          | 2.34          | 2.34          |
| Culham                                     | Western | 2.70          | 2.70          | 2.70          | 2.28          | 2.28          | 2.28          |
| Cwmbach                                    | Western | 3.17          | 3.17          | 3.17          | 3.17          | 3.17          | 2.12          |
| Cwmbran                                    | Western | 2.65          | 2.65          | 2.65          | 2.65          | 2.65          | 2.65          |
| Cynghordy                                  | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Danescourt Station                         | Western | 3.19          | 2.27          | 2.20          | 2.20          | 2.25          | 2.25          |
| Dawlish                                    | Western | 2.45          | 2.45          | 2.45          | 2.45          | 2.45          | 2.45          |
| Dawlish Warren                             | Western | 2.07          | 2.07          | 2.07          | 2.07          | 2.07          | 2.07          |
| Devonport                                  | Western | 2.96          | 2.96          | 2.96          | 2.55          | 2.55          | 2.55          |
| Didcot Parkway                             | Western | 1.80          | 1.80          | 2.21          | 2.21          | 2.21          | 2.21          |
| Digby and Sowton                           | Western | 2.20          | 2.20          | 2.20          | 2.20          | 2.43          | 2.43          |
| Dilton Marsh                               | Western | 1.45          | 1.45          | 1.45          | 1.45          | 1.45          | 2.44          |
| Dinas Powys                                | Western | 2.04          | 2.04          | 2.04          | 2.04          | 2.04          | 2.26          |
| Dinas Rhondda                              | Western | 1.81          | 1.81          | 1.81          | 1.81          | 1.81          | 2.00          |
| Dingle Road                                | Western | –             | 1.81          | 1.81          | 1.81          | 1.81          | 1.81          |
| Dockyard                                   | Western | 2.76          | 2.76          | 2.76          | 2.19          | 2.19          | 2.19          |
| Dolau                                      | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Dovey Junction                             | Western | 2.50          | 2.50          | 2.50          | 1.54          | 1.54          | 1.54          |
| Drayton Green                              | Western | 2.11          | 2.11          | 2.11          | 2.11          | 2.51          | 2.51          |
| Droitwich Spa                              | Western | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          |
| Dyffryn Ardudwy                            | Western | 1.40          | 1.40          | 1.40          | 2.01          | 2.01          | 2.01          |
| Ealing Broadway                            | Western | 2.39          | 2.39          | 2.39          | 2.39          | 2.39          | 2.39          |
| Eastbrook                                  | Western | 2.16          | 2.16          | 2.16          | 2.16          | 2.16          | 2.16          |
| Eggesford                                  | Western | 2.40          | 2.40          | 2.40          | 2.30          | 2.30          | 2.30          |
| Evesham                                    | Western | 2.07          | 2.07          | 2.07          | 2.31          | 2.31          | 2.31          |
| Exeter Central                             | Western | –             | –             | –             | –             | 2.03          | 2.03          |
| Exeter St Davids                           | Western | 2.51          | 2.51          | 2.10          | 2.10          | 2.10          | 2.10          |
| Exeter St Thomas                           | Western | 2.39          | 2.39          | 2.39          | 2.39          | 2.39          | 2.39          |
| Exmouth Station                            | Western | 2.30          | 2.30          | 2.30          | 2.29          | 2.19          | 2.19          |
| Exton                                      | Western | 3.20          | 3.20          | 3.20          | 3.20          | 1.89          | 1.89          |
| Fairbourne                                 | Western | 1.42          | 1.42          | 1.42          | 1.73          | 1.73          | 1.73          |
| Fairwater Station                          | Western | 2.36          | 2.36          | 2.36          | 2.36          | 2.49          | 2.49          |
| Falmouth Docks                             | Western | 2.50          | 2.50          | 2.50          | 2.50          | 2.50          | 2.91          |
| Falmouth Town                              | Western | 2.00          | 2.00          | 2.00          | 1.92          | 1.92          | 1.92          |
| Fernhill                                   | Western | 2.87          | 2.87          | 2.87          | 2.87          | 2.87          | 2.16          |
| Ferryside                                  | Western | 1.70          | 1.70          | 1.70          | 1.70          | 1.70          | 2.50          |
| Ffairfach                                  | Western | 2.00          | 2.00          | 2.00          | 2.30          | 2.30          | 2.30          |
| Filton Abbey Wood                          | Western | 1.80          | 1.80          | 1.80          | 1.90          | 1.90          | 1.90          |
| Finstock                                   | Western | 2.33          | 2.33          | 2.33          | 2.24          | 2.24          | 2.24          |
| Fishguard Harbour                          | Western | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          | 2.15          |
| Freshford                                  | Western | 2.36          | 2.36          | 2.36          | 2.36          | 2.36          | 3.10          |
| Frome                                      | Western | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          | 2.25          |
| Furze Platt                                | Western | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 3.03          |
| Garth                                      | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Garth (Mid-Glamorgan)                      | Western | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          | 2.29          |
| Gilfach Fargoed Station                    | Western | 2.28          | 2.28          | 2.74          | 2.74          | 2.94          | 2.94          |
| Gloucester                                 | Western | 2.20          | 2.20          | 2.20          | 2.20          | 2.20          | 2.35          |
| Gobowen                                    | Western | 1.98          | 1.98          | 1.98          | 1.98          | 1.98          | 1.98          |
| Goring and Streatley                       | Western | 2.30          | 2.30          | 2.67          | 2.67          | 2.67          | 2.67          |

continued

| Appendix 1 – Station condition (continued) |         |               |               |               |               |               |               |
|--|---------|---------------|---------------|---------------|---------------|---------------|---------------|
| Station name                               | Route   | 2000/01 score | 2001/02 score | 2002/03 score | 2003/04 score | 2004/05 score | 2005/06 score |
| Gowerton                                   | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.48          |
| Grangetown                                 | Western | 2.10          | 2.10          | 2.10          | 2.10          | 2.10          | 2.51          |
| Great Malvern Station                      | Western | 2.10          | 2.10          | 2.10          | 2.10          | 2.27          | 2.27          |
| Gunnislake                                 | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.11          |
| Hanborough                                 | Western | 2.41          | 2.41          | 2.41          | 1.37          | 1.37          | 1.37          |
| Hanwell                                    | Western | 2.31          | 2.31          | 2.64          | 2.64          | 2.64          | 2.64          |
| Harlech                                    | Western | 1.63          | 1.63          | 1.63          | 1.63          | 1.63          | 1.63          |
| Haverfordwest                              | Western | 1.92          | 1.92          | 1.92          | 1.92          | 1.92          | 1.92          |
| Hayes and Harlington                       | Western | 2.18          | 2.18          | 2.37          | 2.37          | 2.37          | 2.37          |
| Hayle                                      | Western | 2.05          | 2.05          | 2.51          | 2.51          | 2.51          | 2.51          |
| Heath High Station                         | Western | 2.09          | 2.09          | 2.09          | 2.09          | 2.60          | 2.60          |
| Heath Low Level Station                    | Western | 2.83          | 2.42          | 2.30          | 2.30          | 2.38          | 2.38          |
| Hengoed Station                            | Western | 2.16          | 2.16          | 2.16          | 2.16          | 1.87          | 1.87          |
| Henley                                     | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.56          |
| Hereford                                   | Western | 2.01          | 2.01          | 2.01          | 2.01          | 2.01          | 2.42          |
| Highbridge and Burnham-On-Sea              | Western | 2.90          | 2.90          | 2.90          | 2.66          | 2.66          | 2.66          |
| Honeybourne Station                        | Western | 2.37          | 2.37          | 2.37          | 2.37          | 2.24          | 2.24          |
| Hopton Heath                               | Western | 2.32          | 2.32          | 2.32          | 2.32          | 2.32          | 2.32          |
| Hungerford                                 | Western | 2.40          | 2.40          | 1.87          | 1.87          | 1.87          | 2.66          |
| Islip Station                              | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.40          | 2.40          |
| Iver                                       | Western | 2.43          | 2.43          | 2.53          | 2.43          | 2.43          | 2.43          |
| Ivybridge                                  | Western | 2.00          | 2.00          | 1.84          | 1.84          | 1.84          | 1.84          |
| Johnston                                   | Western | 1.70          | 1.70          | 1.70          | 1.70          | 1.70          | 2.74          |
| Kemble                                     | Western | 2.30          | 2.30          | 2.30          | 2.30          | 2.30          | 2.30          |
| Keyham                                     | Western | 2.56          | 2.56          | 2.56          | 2.34          | 2.34          | 2.34          |
| Keynsham                                   | Western | 2.62          | 2.62          | 2.05          | 2.05          | 2.05          | 2.05          |
| Kidwelly                                   | Western | 1.78          | 1.78          | 1.78          | 1.78          | 1.78          | 2.77          |
| Kilgetty                                   | Western | 1.71          | 1.71          | 1.71          | 1.71          | 1.71          | 1.71          |
| Kingham                                    | Western | 2.31          | 2.31          | 2.31          | 2.31          | 2.31          | 2.71          |
| Kings Nympton                              | Western | 3.30          | 3.30          | 3.30          | 2.75          | 2.75          | 2.75          |
| Kintbury                                   | Western | 2.39          | 2.39          | 2.39          | 2.39          | 2.39          | 3.04          |
| Knighton Station                           | Western | 2.07          | 2.07          | 2.07          | 2.07          | 2.11          | 2.11          |
| Knucklas                                   | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Lamphey                                    | Western | 1.57          | 2.07          | 2.00          | 2.00          | 2.00          | 2.00          |
| Langley                                    | Western | 2.00          | 2.00          | 2.53          | 2.53          | 2.53          | 2.53          |
| Lapford                                    | Western | 2.36          | 2.36          | 2.36          | 2.31          | 2.31          | 2.31          |
| Lawrence Hill                              | Western | 2.15          | 2.15          | 1.84          | 2.24          | 2.24          | 2.24          |
| Ledbury                                    | Western | 2.04          | 2.04          | 2.04          | 2.31          | 2.31          | 2.31          |
| Lelant Slatings                            | Western | 2.08          | 2.08          | 2.08          | 2.08          | 2.16          | 2.16          |
| Lelant Station                             | Western | 2.06          | 2.06          | 2.06          | 2.06          | 2.27          | 2.27          |
| Leominster                                 | Western | 1.96          | 1.96          | 1.96          | 2.00          | 2.00          | 2.24          |
| Liskeard                                   | Western | 2.61          | 2.61          | 2.61          | 2.61          | 2.61          | 2.61          |
| Lisvane and Thornhill                      | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Llanaber                                   | Western | 1.80          | 1.80          | 1.80          | 1.90          | 1.90          | 1.90          |
| Llanbedr                                   | Western | 1.25          | 1.25          | 1.25          | 2.29          | 2.29          | 2.29          |
| Llanbister Road                            | Western | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          | 2.00          |
| Llanbradach Station                        | Western | 2.09          | 2.17          | 1.73          | 1.73          | 1.99          | 1.99          |
| Llandaf                                    | Western | 2.92          | 2.92          | 2.92          | 2.92          | 2.92          | 2.92          |
| Llandanwyg                                 | Western | 1.31          | 1.31          | 1.31          | 1.87          | 1.87          | 1.87          |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Llandecwyn  | Western      | 1.46                 | 1.46                 | 1.46                 | 1.97                 | 1.97                 | 1.97                 |
| Llandeilo   | Western      | 3.11                 | 3.11                 | 3.11                 | 3.11                 | 3.11                 | 3.11                 |
| Llandoverly                                       | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Llandrindod Wells                                 | Western      | 2.00                 | 2.00                 | 2.00                 | 1.95                 | 2.47                 | 2.47                 |
| Llandybie   | Western      | 2.02                 | 2.02                 | 2.02                 | 2.02                 | 2.02                 | 2.02                 |
| Llanelli  | Western      | 2.11                 | 2.11                 | 2.11                 | 2.11                 | 2.11                 | 2.11                 |
| Llangadog   | Western      | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 |
| Llangammarch                                      | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Llangennech                                       | Western      | 2.17                 | 2.17                 | 2.17                 | 2.17                 | 2.17                 | 2.51                 |
| Llangynllo  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Llanishen   | Western      | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 |
| Llansamlet  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.27                 |
| Llanwrda  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Llanwrtyd   | Western      | 2.57                 | 2.57                 | 2.57                 | 2.57                 | 2.57                 | 2.57                 |
| Llwyngwril  | Western      | 2.23                 | 2.23                 | 2.23                 | 1.61                 | 1.61                 | 1.61                 |
| Llwynypia   | Western      | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.20                 |
| Llooe   | Western      | 2.17                 | 2.17                 | 2.17                 | 2.24                 | 2.24                 | 2.24                 |
| Lostwithiel                                       | Western      | 2.67                 | 2.67                 | 2.67                 | 2.67                 | 2.67                 | 2.67                 |
| Ludlow  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.10                 |
| Luxulyan  | Western      | 2.08                 | 2.08                 | 2.08                 | 2.08                 | 2.61                 | 2.61                 |
| Lydney  | Western      | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.09                 |
| Lympstone Commando                                | Western      | 2.80                 | 2.80                 | 2.80                 | 2.80                 | 1.99                 | 1.99                 |
| Lympstone Village                                 | Western      | 2.70                 | 2.70                 | 2.70                 | 2.70                 | 2.02                 | 2.02                 |
| Machynlleth                                       | Western      | 1.70                 | 1.70                 | 1.70                 | 1.70                 | 1.70                 | 1.70                 |
| Maesteg   | Western      | 2.14                 | 2.14                 | 2.14                 | 2.14                 | 2.14                 | 2.14                 |
| Maesteg (Ewenny Road)                             | Western      | 2.14                 | 2.14                 | 2.14                 | 2.14                 | 2.14                 | 2.14                 |
| Maidenhead  | Western      | 2.20                 | 2.20                 | 2.62                 | 2.62                 | 2.62                 | 2.62                 |
| Malvern Link                                      | Western      | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.09                 |
| Manorbier   | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Marlow  | Western      | 2.19                 | 2.19                 | 2.19                 | 2.19                 | 2.19                 | 2.71                 |
| Melksham  | Western      | 2.25                 | 2.25                 | 2.25                 | 2.25                 | 2.25                 | 2.86                 |
| Menheniot   | Western      | 3.14                 | 3.14                 | 3.14                 | 3.14                 | 3.14                 | 3.14                 |
| Merthyr Tydfil Station                            | Western      | 2.79                 | 2.79                 | 2.79                 | 2.79                 | 2.01                 | 2.01                 |
| Merthyr Vale Station                              | Western      | 2.86                 | 2.86                 | 2.86                 | 2.86                 | 2.12                 | 2.12                 |
| Midgham   | Western      | 2.17                 | 2.17                 | 2.22                 | 2.22                 | 2.22                 | 2.78                 |
| Milford Haven                                     | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Minffordd   | Western      | 1.32                 | 1.32                 | 1.32                 | 2.01                 | 2.01                 | 2.01                 |
| Montpelier  | Western      | 1.48                 | 1.48                 | 2.45                 | 2.35                 | 2.35                 | 2.35                 |
| Morchard Road                                     | Western      | 2.22                 | 2.22                 | 2.22                 | 1.87                 | 1.87                 | 1.87                 |
| Moreton in the Marsh                              | Western      | 2.10                 | 2.10                 | 2.10                 | 2.88                 | 2.88                 | 2.88                 |
| Morfa Mawddach                                    | Western      | 1.54                 | 1.54                 | 1.54                 | 1.75                 | 1.75                 | 1.75                 |
| Mountain Ash                                      | Western      | 2.78                 | 2.78                 | 2.78                 | 2.78                 | 2.78                 | 2.78                 |
| Nailsea and Backwell                              | Western      | 2.43                 | 2.43                 | 2.43                 | 2.43                 | 2.43                 | 2.43                 |
| Nantwich  | Western      | 2.62                 | 2.62                 | 2.62                 | 2.13                 | 2.13                 | 2.13                 |
| Narberth  | Western      | 1.67                 | 1.67                 | 1.67                 | 1.67                 | 1.67                 | 1.67                 |
| Neath Station                                     | Western      | 2.24                 | 2.24                 | 2.49                 | 2.49                 | 2.11                 | 2.11                 |
| Newbury   | Western      | 2.19                 | 2.19                 | 2.32                 | 2.32                 | 2.32                 | 2.32                 |
| Newbury Racecourse                                | Western      | 2.00                 | 2.00                 | 2.06                 | 2.06                 | 2.06                 | 2.06                 |
| Newport   | Western      | 2.17                 | 2.17                 | 2.17                 | 2.30                 | 2.30                 | 2.30                 |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Newquay Station                                   | Western      | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.61                 | 2.61                 |
| Newton Abbot                                      | Western      | 1.90                 | 1.90                 | 2.26                 | 2.26                 | 2.07                 | 2.07                 |
| Newton St Cyres                                   | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Newtown (Powys)                                   | Western      | 2.06                 | 2.06                 | 2.06                 | 2.06                 | 2.06                 | 2.06                 |
| Ninian Park                                       | Western      | 2.00                 | 2.00                 | 2.05                 | 2.05                 | 2.22                 | 2.22                 |
| Oldfield Park                                     | Western      | 1.88                 | 1.88                 | 1.88                 | 1.88                 | 1.88                 | 1.88                 |
| Oxford  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.65                 | 2.65                 | 2.65                 |
| Paddington  | Western      | 3.12                 | 3.12                 | 2.35                 | 2.40                 | 2.40                 | 2.40                 |
| Paignton  | Western      | 2.99                 | 2.99                 | 2.99                 | 2.60                 | 2.60                 | 2.60                 |
| Pangbourne  | Western      | 2.30                 | 2.30                 | 2.72                 | 2.72                 | 2.72                 | 2.72                 |
| Pantyyfynnon                                      | Western      | 3.44                 | 3.44                 | 3.44                 | 2.92                 | 2.92                 | 2.92                 |
| Par   | Western      | 2.24                 | 2.24                 | 2.24                 | 2.24                 | 2.24                 | 2.24                 |
| Parson Street                                     | Western      | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 |
| Patchway  | Western      | 3.20                 | 3.20                 | 2.19                 | 2.06                 | 2.06                 | 2.06                 |
| Pembrey and Burry Port                            | Western      | 1.70                 | 1.70                 | 1.70                 | 1.70                 | 1.70                 | 1.70                 |
| Pembroke  | Western      | 2.97                 | 2.97                 | 2.97                 | 2.00                 | 2.00                 | 2.00                 |
| Pembroke Dock                                     | Western      | 1.78                 | 1.78                 | 1.78                 | 1.78                 | 1.78                 | 1.78                 |
| Penally   | Western      | 1.89                 | 1.89                 | 1.89                 | 1.89                 | 1.89                 | 1.89                 |
| Penarth   | Western      | 1.96                 | 1.96                 | 1.96                 | 1.96                 | 1.96                 | 2.06                 |
| Pencoed   | Western      | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 | 2.87                 |
| Pengam Station                                    | Western      | 2.01                 | 2.13                 | 2.39                 | 2.39                 | 2.51                 | 2.51                 |
| Penhelig  | Western      | 1.42                 | 1.42                 | 1.42                 | 1.64                 | 1.64                 | 1.64                 |
| Penmere   | Western      | 2.23                 | 2.23                 | 2.23                 | 2.23                 | 2.23                 | 2.29                 |
| Penrhiwceiber                                     | Western      | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 |
| Penrhyndeudraeth                                  | Western      | 1.85                 | 1.85                 | 1.85                 | 1.85                 | 1.85                 | 1.85                 |
| Penryn  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.49                 |
| Pensarn   | Western      | 1.31                 | 1.31                 | 1.31                 | 1.94                 | 1.94                 | 1.94                 |
| Pentrebach  | Western      | 2.43                 | 2.43                 | 2.43                 | 2.43                 | 2.55                 | 2.55                 |
| Pen-Y-Bont  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Penzance  | Western      | 2.85                 | 2.85                 | 2.15                 | 2.13                 | 2.13                 | 2.13                 |
| Perrannwell                                       | Western      | 2.06                 | 2.06                 | 2.06                 | 2.06                 | 2.06                 | 2.48                 |
| Pershore Station                                  | Western      | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.27                 | 2.27                 |
| Pewsey  | Western      | 2.18                 | 2.18                 | 2.70                 | 2.70                 | 2.34                 | 2.34                 |
| Pilning   | Western      | 3.62                 | 3.62                 | 2.30                 | 2.87                 | 2.87                 | 2.87                 |
| Pinhoe  | Western      | 2.62                 | 2.62                 | 2.62                 | 2.85                 | 2.85                 | 2.85                 |
| Plymouth  | Western      | 2.58                 | 2.58                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 |
| Polsloe Bridge Station                            | Western      | 4.00                 | 4.00                 | 4.00                 | 4.00                 | 2.19                 | 2.19                 |
| Pontarddulais                                     | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Pontlottyn Station                                | Western      | 2.03                 | 2.03                 | 2.03                 | 2.03                 | 2.41                 | 2.41                 |
| Pontyclun   | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.18                 |
| Pontypool and New Inn                             | Western      | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 | 2.07                 |
| Pontypridd Station                                | Western      | 2.33                 | 2.33                 | 2.79                 | 2.79                 | 2.72                 | 2.72                 |
| Port Talbot Parkway                               | Western      | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.09                 | 2.36                 |
| Porth   | Western      | 2.16                 | 2.16                 | 2.16                 | 2.16                 | 2.16                 | 2.04                 |
| Porthmadog  | Western      | 1.23                 | 1.23                 | 1.23                 | 2.02                 | 2.02                 | 2.02                 |
| Portsmouth Arms                                   | Western      | 3.10                 | 3.10                 | 3.10                 | 2.49                 | 2.49                 | 2.49                 |
| Prees   | Western      | 1.84                 | 1.84                 | 1.84                 | 2.13                 | 2.13                 | 2.13                 |
| Pwllheli  | Western      | 1.80                 | 1.80                 | 1.80                 | 1.80                 | 1.80                 | 1.80                 |
| Pyle  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.64                 |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                          |                          |                          |                          |                          |                          |
|---|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
| Quakers Yard                                      | Western      | 2.77                     | 2.77                     | 2.77                     | 2.77                     | 2.14                     | 2.14                     |
| Quintel Downs Station                             | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.27                     | 2.27                     |
| Radley  | Western      | 2.13                     | 2.13                     | 2.13                     | 2.51                     | 2.51                     | 2.51                     |
| Radyr   | Western      | 2.82                     | 2.82                     | 2.82                     | 2.82                     | 2.82                     | 2.82                     |
| Reading   | Western      | 2.51                     | 2.51                     | 2.56                     | 2.56                     | 2.56                     | 2.56                     |
| Reading West                                      | Western      | 2.20                     | 2.20                     | 2.20                     | 2.66                     | 2.66                     | 2.66                     |
| Redland   | Western      | 2.20                     | 2.20                     | 2.25                     | 1.92                     | 1.92                     | 1.92                     |
| Redruth   | Western      | 2.22                     | 2.22                     | 2.22                     | 2.18                     | 2.18                     | 2.18                     |
| Rhiwbina  | Western      | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 2.03                     |
| Rhymney Station                                   | Western      | 2.94                     | 2.94                     | 2.94                     | 2.94                     | 2.52                     | 2.52                     |
| Roche   | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.63                     | 2.63                     |
| Ruabon  | Western      | 2.36                     | 2.36                     | 2.36                     | 1.98                     | 1.98                     | 2.42                     |
| Saltash   | Western      | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.16                     | 2.16                     |
| Sandplace Halt                                    | Western      | 2.03                     | 2.03                     | 2.03                     | 1.62                     | 1.62                     | 1.62                     |
| Sarn  | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Saundersfoot                                      | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| Sea Mills   | Western      | 2.08                     | 2.08                     | 2.29                     | 2.89                     | 2.89                     | 2.89                     |
| Severn Beach                                      | Western      | 2.08                     | 2.08                     | 2.08                     | 1.78                     | 1.78                     | 1.78                     |
| Severn Tunnel Junction                            | Western      | 2.68                     | 2.68                     | 2.68                     | 2.68                     | 2.68                     | 2.68                     |
| Shiplake Station                                  | Western      | 2.03                     | 2.03                     | 2.03                     | 2.03                     | 2.49                     | 2.49                     |
| Shipton   | Western      | 2.43                     | 2.43                     | 2.43                     | 1.96                     | 1.96                     | 1.96                     |
| Shirehampton                                      | Western      | 1.34                     | 1.34                     | 1.83                     | 1.68                     | 1.68                     | 1.68                     |
| Shrewsbury  | Western      | 2.06                     | 2.06                     | 2.06                     | 2.11                     | 2.11                     | 2.11                     |
| Skewen  | Western      | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.46                     |
| Slough  | Western      | 2.10                     | 2.10                     | 2.59                     | 2.59                     | 2.59                     | 2.59                     |
| South Greenford                                   | Western      | 2.27                     | 2.27                     | 2.27                     | 2.27                     | 2.41                     | 2.41                     |
| Southall  | Western      | 1.94                     | 2.24                     | 2.28                     | 2.28                     | 2.28                     | 2.28                     |
| St Andrews Road                                   | Western      | 1.67                     | 1.67                     | 1.67                     | 1.74                     | 1.74                     | 1.74                     |
| St Austell  | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |
| St Budeaux F R                                    | Western      | 2.53                     | 2.53                     | 2.53                     | 1.96                     | 1.96                     | 1.96                     |
| St Columb Road                                    | Western      | 2.20                     | 2.20                     | 2.20                     | 2.20                     | 2.07                     | 2.07                     |
| St Erth   | Western      | 2.30                     | 2.30                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     |
| St Germans  | Western      | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     | 2.57                     |
| St Ives   | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 1.95                     | 1.95                     |
| St James Park                                     | Western      | 1.90                     | 1.90                     | 1.90                     | 1.90                     | 1.90                     | 1.90                     |
| St Keyne  | Western      | 2.00                     | 2.00                     | 2.00                     | 1.93                     | 1.93                     | 1.93                     |
| St. Budeaux Victoria Road                         | Western      | 2.14                     | 2.14                     | 2.14                     | 2.14                     | 2.14                     | 2.42                     |
| Stapleton Road                                    | Western      | 2.40                     | 2.40                     | 2.30                     | 2.10                     | 2.10                     | 2.10                     |
| Starcross   | Western      | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     | 2.36                     |
| Stonehouse  | Western      | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     | 2.50                     |
| Stroud  | Western      | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     | 2.19                     |
| Sugar Loaf Halt                                   | Western      | 2.63                     | 2.63                     | 2.63                     | 2.63                     | 2.63                     | 2.63                     |
| Swansea Station                                   | Western      | 2.37                     | 2.37                     | 2.61                     | 2.61                     | 2.32                     | 2.32                     |
| Swindon   | Western      | 2.74                     | 2.74                     | 2.08                     | 1.73                     | 1.73                     | 2.39                     |
| Tackley Halt                                      | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.57                     | 2.57                     |
| Taffs Well  | Western      | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.48                     | 2.48                     |
| Talsarnau   | Western      | 1.53                     | 1.53                     | 1.53                     | 1.97                     | 1.97                     | 1.97                     |
| Talybont  | Western      | 2.02                     | 2.02                     | 2.02                     | 2.00                     | 2.00                     | 2.00                     |
| Taplow  | Western      | 2.33                     | 2.33                     | 2.73                     | 2.73                     | 2.73                     | 2.72                     |

continued

| <b>Appendix 1 – Station condition (continued)</b> |              |                      |                      |                      |                      |                      |                      |
|---|--------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| <b>Station name</b>                               | <b>Route</b> | <b>2000/01 score</b> | <b>2001/02 score</b> | <b>2002/03 score</b> | <b>2003/04 score</b> | <b>2004/05 score</b> | <b>2005/06 score</b> |
| Taunton Station                                   | Western      | 2.31                 | 2.31                 | 2.10                 | 2.10                 | 2.13                 | 2.13                 |
| Teignmouth  | Western      | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.13                 |
| Tenby   | Western      | 1.92                 | 1.92                 | 1.92                 | 1.92                 | 1.92                 | 1.92                 |
| Thatcham  | Western      | 2.18                 | 2.18                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 |
| Theale  | Western      | 2.50                 | 2.50                 | 2.22                 | 2.22                 | 2.22                 | 2.22                 |
| Tilehurst   | Western      | 2.22                 | 2.22                 | 2.56                 | 2.56                 | 2.56                 | 2.56                 |
| Tir-Phil  | Western      | 2.04                 | 3.09                 | 2.18                 | 2.18                 | 2.43                 | 2.43                 |
| Tiverton Parkway                                  | Western      | 1.61                 | 2.37                 | 1.50                 | 1.50                 | 1.50                 | 1.50                 |
| Ton Pentre  | Western      | 1.93                 | 1.93                 | 1.93                 | 1.93                 | 1.93                 | 2.19                 |
| Tondu   | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Tonfanau  | Western      | 0.00                 | –                    | –                    | 1.70                 | 1.70                 | 1.70                 |
| Tonypandy   | Western      | 1.84                 | 1.84                 | 1.84                 | 1.84                 | 1.84                 | 2.28                 |
| Topsham   | Western      | 2.64                 | 2.64                 | 2.64                 | 2.36                 | 1.83                 | 1.83                 |
| Torquay   | Western      | 2.40                 | 2.40                 | 2.40                 | 2.73                 | 2.73                 | 2.73                 |
| Torre   | Western      | 2.28                 | 2.28                 | 2.28                 | 2.76                 | 2.76                 | 2.76                 |
| Totnes  | Western      | 2.32                 | 2.32                 | 2.15                 | 2.15                 | 2.15                 | 2.27                 |
| Trefforest  | Western      | 1.98                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 | 1.98                 |
| Trefforest Estate                                 | Western      | 2.03                 | 2.03                 | 2.03                 | 2.03                 | 2.69                 | 2.69                 |
| Trehafod  | Western      | 2.82                 | 2.82                 | 2.82                 | 2.82                 | 2.82                 | 2.82                 |
| Treherbert  | Western      | 2.20                 | 2.20                 | 2.20                 | 2.20                 | 2.20                 | 2.14                 |
| Treorchy  | Western      | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 1.95                 | 2.13                 |
| Troed-y-Rhiw Station                              | Western      | 1.85                 | 1.85                 | 1.85                 | 1.85                 | 2.19                 | 2.19                 |
| Trowbridge  | Western      | 1.80                 | 1.80                 | 1.80                 | 1.80                 | 1.80                 | 1.80                 |
| Truro   | Western      | 2.38                 | 2.38                 | 2.44                 | 2.44                 | 2.44                 | 2.44                 |
| Twyford   | Western      | 2.00                 | 2.00                 | 2.53                 | 2.53                 | 2.53                 | 2.53                 |
| Ty Glas Station                                   | Western      | 2.03                 | 2.03                 | 1.77                 | 1.77                 | 2.46                 | 2.46                 |
| Tywyn   | Western      | 1.44                 | 1.44                 | 1.44                 | 2.42                 | 2.42                 | 2.42                 |
| Tywyn   | Western      | 2.30                 | 2.30                 | 2.30                 | 1.60                 | 1.60                 | 1.60                 |
| Umberleigh  | Western      | 3.10                 | 3.10                 | 3.10                 | 2.08                 | 2.08                 | 2.08                 |
| Wargrave  | Western      | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 2.13                 | 3.09                 |
| Warminster  | Western      | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.83                 |
| Waun Gron Park Station                            | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.24                 | 2.24                 |
| Welshpool   | Western      | 1.59                 | 1.59                 | 1.59                 | 1.59                 | 1.59                 | 1.59                 |
| Wem   | Western      | 2.23                 | 2.23                 | 2.23                 | 2.40                 | 2.40                 | 2.40                 |
| West Drayton                                      | Western      | 2.20                 | 2.20                 | 2.73                 | 2.73                 | 2.73                 | 2.73                 |
| West Ealing                                       | Western      | 2.03                 | 2.03                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 |
| Westbury  | Western      | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.40                 | 2.79                 |
| Weston Milton                                     | Western      | 2.36                 | 2.36                 | 2.45                 | 2.75                 | 2.75                 | 2.75                 |
| Weston-super-Mare                                 | Western      | 2.15                 | 2.15                 | 2.05                 | 2.03                 | 2.03                 | 2.03                 |
| Whitchurch (Salop)                                | Western      | 2.19                 | 2.19                 | 2.19                 | 2.41                 | 2.41                 | 2.41                 |
| Whitchurch Station                                | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.73                 | 2.73                 |
| Whitland  | Western      | 2.18                 | 2.18                 | 2.18                 | 2.18                 | 2.18                 | 1.91                 |
| Wildmill  | Western      | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 | 2.00                 |
| Windsor and Eton Central                          | Western      | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 | 2.05                 |
| Worcester Foregate Street                         | Western      | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 | 2.10                 |
| Worcester Shrub Hill                              | Western      | 2.58                 | 2.58                 | 2.58                 | 2.58                 | 2.58                 | 2.58                 |
| Worle   | Western      | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 | 2.30                 |
| Wrenbury  | Western      | 2.13                 | 2.13                 | 2.13                 | 1.69                 | 1.69                 | 1.69                 |
| Yate Station                                      | Western      | 2.86                 | 2.86                 | 2.86                 | 2.86                 | 2.66                 | 2.66                 |

continued

**Appendix 1 – Station condition (continued)**

| <b>Station name</b>   | <b>Route</b> | <b>2000/01<br/>score</b> | <b>2001/02<br/>score</b> | <b>2002/03<br/>score</b> | <b>2003/04<br/>score</b> | <b>2004/05<br/>score</b> | <b>2005/06<br/>score</b> |
|-----------------------|--------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|--------------------------|
| Yatton                | Western      | 2.23                     | 2.23                     | 2.23                     | 2.64                     | 2.64                     | 2.64                     |
| Yeoford               | Western      | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     | 2.05                     |
| Ynyswen               | Western      | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.10                     | 2.19                     |
| Yorton                | Western      | 2.12                     | 2.12                     | 2.12                     | 2.62                     | 2.62                     | 2.62                     |
| Ystrad Mynach Station | Western      | 2.14                     | 2.68                     | 2.74                     | 2.74                     | 2.51                     | 2.51                     |
| Ystrad Rhondda        | Western      | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     | 2.00                     |





## Appendix 2 – Depot condition

The following table provides our list of depots and their condition grades each year. The grading system is from 1 to 5 with the lower number i.e. closer to 1, the better. The regulatory target is 2.7. The condition score is an average of the score from 11 elements such as wheel lathes, structure etc. These elements are condition rated 1 – 5 with 1 being 'as installed' and 5 being 'no longer' serviceable'.

| Appendix 2 – Depot condition           |                   | Average score 2001/02 | Average score 2001/03 | Average score 2001/04 | Average score 2001/05 | Average score 2001/06 |
|--|-------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Location (also includes depot code)    | Territory         |                       |                       |                       |                       |                       |
| Aberdeen Clayhills (ABC)               | Scotland          | –                     | –                     | 2.50                  | 2.50                  | 2.50                  |
| Ashford (ASH)                          | Kent              | –                     | –                     | –                     | –                     | –                     |
| Aylesbury (AYL)                        | London North West | 1.49                  | 1.49                  | 1.49                  | –                     | –                     |
| Ayr-Townhead (AYR)                     | Scotland          | –                     | –                     | –                     | –                     | –                     |
| Barrow-in-Furness (BIF)                | London North West | 3.70                  | 3.70                  | 3.70                  | 3.70                  | 3.70                  |
| Bedford Midland (BEM)                  | London North West | 3.08                  | 3.08                  | 3.08                  | 3.08                  | 3.08                  |
| Birkenhead North (BKN)                 | London North West | 2.63                  | 2.63                  | 2.63                  | 2.63                  | 2.63                  |
| Birkinhead Central (BKC)               | London North West | –                     | –                     | –                     | –                     | –                     |
| Birmingham Soho (BIS)                  | London North West | 1.94                  | 1.94                  | 1.94                  | –                     | –                     |
| Birmingham Tyseley (BIT)               | London North West | 2.73                  | 2.73                  | 2.73                  | 2.73                  | 2.73                  |
| Blackpool North (BLN)                  | London North West | 2.20                  | 2.20                  | 2.20                  | –                     | –                     |
| Bletchley (BLE)                        | London North West | –                     | –                     | –                     | –                     | –                     |
| Bound's Green (BOG)                    | London North East | –                     | –                     | –                     | –                     | –                     |
| Bournemouth West (BOW)                 | Wessex            | –                     | –                     | –                     | –                     | 2.46                  |
| Brighton (BRI)                         | Sussex            | 3.10                  | 3.10                  | 3.10                  | 3.10                  | 3.10                  |
| Bristol St. Phillips Marsh (BSP)       | Western           | –                     | –                     | –                     | –                     | 2.15                  |
| Cambridge (CAM)                        | Anglia            | –                     | –                     | 2.37                  | 2.37                  | 2.37                  |
| Camden Primrose Hill (CAP)             | London North West | –                     | –                     | –                     | –                     | –                     |
| Cardiff Canton (CAC)                   | Western           | –                     | –                     | 2.34                  | 2.34                  | 2.34                  |
| Chester (CHE)                          | London North West | –                     | –                     | –                     | –                     | –                     |
| Chingford (CHI)                        | Anglia            | –                     | –                     | –                     | –                     | 2.79                  |
| Clacton (CLA)                          | Anglia            | –                     | –                     | –                     | –                     | –                     |
| Clapham Junction (CLJ)                 | Wessex            | –                     | –                     | –                     | –                     | –                     |
| Cleethorpes (CLE)                      | London North East | –                     | –                     | –                     | –                     | –                     |
| Colchester (COL)                       | Anglia            | –                     | –                     | 2.82                  | 2.82                  | 2.82                  |
| Derby Etche's Park (DEP)               | London North West | 3.10                  | 3.10                  | 3.10                  | 3.10                  | 3.10                  |
| East Ham (EAH)                         | Anglia            | 3.60                  | 3.60                  | 3.60                  | 3.60                  | 3.60                  |
| Eastbourne (EAS)                       | Sussex            | –                     | –                     | –                     | –                     | –                     |
| Edinburgh Craigenitny/Portobello (EDC) | Scotland          | 2.94                  | 2.94                  | 2.94                  | 2.94                  | 2.94                  |
| Edinburgh Haymarket (EDH)              | Scotland          | 2.40                  | 2.40                  | 2.40                  | 2.40                  | 2.40                  |
| Exeter St. David's (ESD)               | Western           | –                     | –                     | 2.01                  | 2.01                  | 2.01                  |
| Ferne Park (FEP)                       | London North East | –                     | –                     | –                     | –                     | –                     |
| Foregate (SAF)                         | Western           | –                     | –                     | –                     | –                     | –                     |
| Fratton (FRA)                          | Wessex            | –                     | –                     | –                     | –                     | –                     |
| Gillingham (GIL)                       | Kent              | –                     | –                     | –                     | –                     | –                     |
| Glasgow Cokerhill (GLC)                | Scotland          | –                     | –                     | –                     | –                     | –                     |
| Glasgow Polmadie (GLP)                 | Scotland          | –                     | –                     | –                     | –                     | –                     |
| Glasgow Shields (GLS)                  | Scotland          | 2.56                  | 2.56                  | 2.56                  | 2.56                  | 2.56                  |
| Glasgow Yoker (GLY)                    | Scotland          | –                     | –                     | 1.98                  | 1.98                  | 1.98                  |
| Grove Park (GRP)                       | Kent              | –                     | –                     | –                     | –                     | 2.21                  |
| Holyhead (HOL)                         | London North West | 2.65                  | 2.65                  | 2.65                  | –                     | –                     |
| Hornsey (HOR)                          | London North East | 2.70                  | 2.70                  | 2.70                  | 2.70                  | 2.70                  |
| Hull Botanic Gardens (HBG)             | London North East | 2.44                  | 2.44                  | 2.44                  | –                     | –                     |
| Ilford (ILF)                           | Anglia            | 3.54                  | 3.54                  | 3.54                  | 3.54                  | 3.54                  |
| Inverness (INV)                        | Scotland          | 2.70                  | 2.70                  | 2.70                  | 2.70                  | 2.70                  |
| Kensal Green (KEG)                     | Western           | –                     | –                     | –                     | –                     | 3.11                  |
| Leeds Neville Hill-MML (LNM)           | London North East | 3.28                  | 3.28                  | 3.28                  | 3.28                  | 3.28                  |
| Leeds Neville Hill-RNE (LNR)           | London North East | 3.33                  | 3.33                  | 3.33                  | 3.33                  | 3.33                  |
| Letchworth (LET)                       | London North East | –                     | –                     | –                     | –                     | –                     |
| Littlehampton (LIT)                    | Sussex            | –                     | –                     | –                     | –                     | –                     |

| Appendix 2 – Depot condition (continued) |                   | Average score 2001/02 | Average score 2001/03 | Average score 2001/04 | Average score 2001/05 | Average score 2001/06 |
|--|-------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| Location (also includes depot code)      | Territory         |                       |                       |                       |                       |                       |
| Liverpool Edge Hill (LEH)                | London North West | –                     | –                     | –                     | –                     | –                     |
| Liverpool Hall Road (LHR)                | London North West | –                     | –                     | –                     | –                     | –                     |
| Liverpool Kirkdale (LKD)                 | London North West | –                     | –                     | –                     | –                     | –                     |
| Machynlleth (MAC)                        | Western           | –                     | –                     | –                     | –                     | –                     |
| Manchester Longsight (MAL)               | London North West | –                     | –                     | –                     | –                     | –                     |
| Manchester Newton Heath (MNH)            | London North West | 3.60                  | 3.60                  | 3.60                  | 3.60                  | 3.60                  |
| Marylebone (MRY)                         | London North West | –                     | –                     | –                     | –                     | –                     |
| Newcastle Upon Tyne Heaton (NEH)         | London North East | –                     | –                     | –                     | –                     | –                     |
| Norwich Crown Point (NCP)                | Anglia            | 3.10                  | 3.10                  | 3.10                  | 3.10                  | 3.10                  |
| Nottingham, Eastcroft (NOE)              | London North West | 2.16                  | 2.16                  | 2.16                  | 2.16                  | 2.16                  |
| Old Oak Common (OOC)                     | Western           | –                     | –                     | –                     | –                     | 1.88                  |
| Orpington (ORP)                          | Kent              | –                     | –                     | –                     | –                     | –                     |
| Penzance Long Rock (PEN)                 | Western           | –                     | –                     | –                     | –                     | 2.41                  |
| Perth (PER)                              | Scotland          | –                     | –                     | –                     | –                     | –                     |
| Peterborough (PET)                       | London North East | –                     | –                     | –                     | –                     | –                     |
| Plymouth Laira (PLY)                     | Western           | –                     | –                     | 2.37                  | 2.37                  | 2.37                  |
| Ramsgate (RAM)                           | Kent              | –                     | –                     | –                     | –                     | –                     |
| Reading (REA)                            | Western           | –                     | –                     | –                     | –                     | 2.30                  |
| Ryde                                     | Wessex            | –                     | –                     | –                     | –                     | 2.69                  |
| Salisbury (SAL)                          | Wessex            | –                     | –                     | 2.02                  | 2.02                  | 2.02                  |
| Selhurst (SEL)                           | Sussex            | –                     | –                     | 2.17                  | 2.17                  | 2.17                  |
| Sheffield (SHE)                          | London North East | –                     | –                     | –                     | –                     | –                     |
| Shoeburyness (SHO)                       | Anglia            | –                     | –                     | –                     | –                     | 2.74                  |
| Shrewsbury Abbey                         | –                 | –                     | –                     | –                     | –                     | –                     |
| Skipton (SKI)                            | London North East | 1.35                  | 1.35                  | 1.35                  | –                     | –                     |
| Slade Green (SLG)                        | Kent              | –                     | –                     | –                     | –                     | 2.13                  |
| Southend (SOU)                           | Anglia            | –                     | –                     | –                     | –                     | –                     |
| St. Leonard's (SLE)                      | Kent              | –                     | –                     | 1.72                  | 1.72                  | 1.72                  |
| Stewart's Lane (STL)                     | Wessex            | –                     | –                     | –                     | –                     | 2.44                  |
| Strawberry Hill (STH)                    | Wessex            | –                     | –                     | –                     | –                     | –                     |
| Streatham Hill (STR)                     | Sussex            | –                     | 2.50                  | 2.50                  | 2.50                  | 2.50                  |
| Swansea High Street (SWH)                | Western           | –                     | –                     | –                     | –                     | 2.36                  |
| Swansea Landore (SWL)                    | Western           | –                     | –                     | –                     | –                     | 2.97                  |
| Victoria (VIC)                           | Sussex            | 4.18                  | 4.18                  | 4.18                  | 4.18                  | 4.18                  |
| Watford Junction (WAJ)                   | London North West | –                     | –                     | –                     | –                     | –                     |
| Welwyn Garden City (WGC)                 | London North East | –                     | –                     | –                     | –                     | –                     |
| Wembley Central (WEC)                    | London North West | 2.20                  | 2.20                  | 2.20                  | –                     | –                     |
| Willesden (WIL)                          | London North West | 2.90                  | 2.90                  | 2.90                  | 2.90                  | 2.90                  |
| Wimbledon (WIM)                          | Wessex            | –                     | –                     | –                     | –                     | 2.32                  |
| Wolverhampton Oxley (WOO)                | London North West | –                     | –                     | –                     | –                     | –                     |
| Worcester Shrub Hill (WSH)               | Western           | –                     | –                     | 2.05                  | 2.05                  | 2.05                  |
| York                                     | London North East | –                     | –                     | –                     | –                     | –                     |





