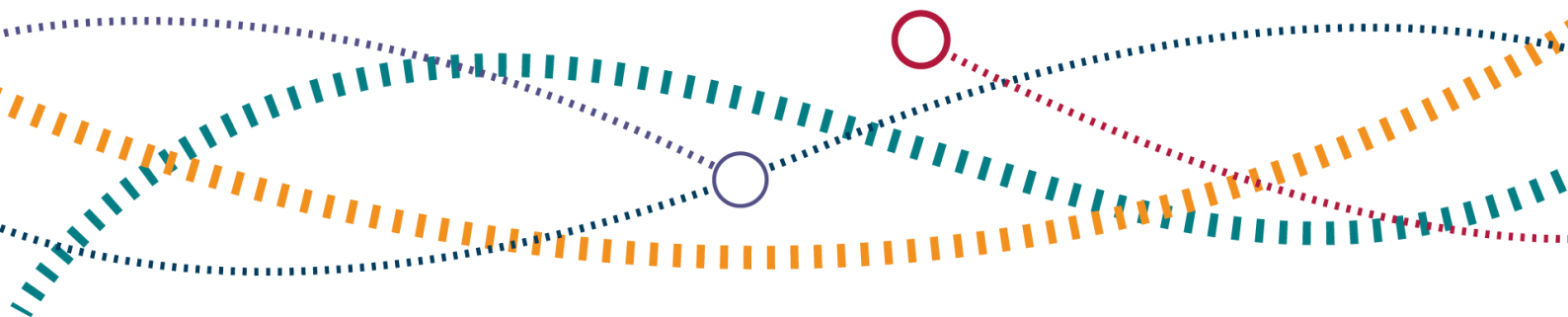




Supplier Code of Conduct

15 April 2025

(Version 1.0)



Context

Introduction

The Office of Rail and Road (ORR) is committed to ensuring that all procurement activities are conducted with the highest standards of integrity, transparency, and fairness. This Supplier Code of Conduct outlines the expectations and standards that all suppliers must adhere to when providing goods and services to ORR.

Compliance with Laws and Regulations

Suppliers must comply with all applicable laws, regulations, and guidelines, including but not limited to:

- Health and safety regulations
- Environmental laws
- Employment laws and employment standards
- Anti-bribery and anti-corruption laws

Ethical Business Practices

Suppliers are expected to conduct their business ethically and with integrity.

This includes:

- Prohibiting any form of bribery, corruption, or unethical practices
- Ensuring fair competition and avoiding conflicts of interest
- Respecting intellectual property rights and maintaining confidentiality

Employment and Human Rights

Suppliers must respect and uphold the rights of their employees.

This includes:

- Providing fair wages and working conditions
- Prohibiting child labour, forced labour, and discrimination

- Ensuring a safe and healthy working environment

Diversity and Inclusion

Suppliers must promote diversity and inclusion within their workforce.

This includes:

- Ensuring equal opportunities for all employees, regardless of race, gender, age, disability, or other protected characteristics

Quality and Performance

Suppliers must demonstrate the ability to deliver high-quality goods and services that meet ORR's requirements.

This includes:

- Adhering to agreed-upon specifications and standards
- Ensuring timely delivery and performance
- Implementing continuous improvement processes

Environmental Responsibility

Suppliers are expected to minimise their environmental impact and promote sustainability.

This includes:

- Reducing waste and emissions
- Using resources efficiently
- Complying with environmental regulations and standards

Transparency and Accountability

Suppliers must maintain transparency in their operations and be accountable for their actions.

This includes:

- Providing accurate and timely information to ORR

- Cooperating with audits and inspections
- Reporting any violations of this Code of Conduct

Social Responsibility

Suppliers are encouraged to contribute positively to the communities in which they operate.

This includes:

- Supporting local employment and economic development
- Engaging in charitable activities and community initiatives

Data Protection and Privacy

Suppliers must comply with all applicable data protection laws, including the UK General Data Protection Regulation (GDPR).

This includes:

- Ensuring the confidentiality, integrity, and availability of all data provided by ORR

Innovation and Collaboration

Suppliers are encouraged to propose innovative solutions that can enhance the efficiency and sustainability of ORR's operations.

This includes:

- Fostering a collaborative relationship with ORR to achieve mutual goals

Risk Management

Suppliers must implement robust risk management processes to identify, assess, and mitigate potential risks.

This includes:

- Ensuring business continuity plans are in place to address any disruptions where appropriate.

Monitoring and Enforcement

ORR reserves the right to monitor compliance with this Supplier Code of Conduct and take appropriate action in case of any violations.

This may include:

- Conducting regular audits and assessments
- Requiring corrective actions
- Terminating contracts for non-compliance

Conclusion

By working to this Supplier Code of Conduct, suppliers contribute to ORR's mission of ensuring a safe, efficient, and sustainable rail and road network. We look forward to working together to achieve these goals.



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