ORR Business Plan 2024-25



Our business plan for 2024 to 2025 summarises what we aim to achieve to meet our four strategic objectives of a safer railway, better rail customer service, value for money from the railway and better highways.



Introduction from chief executive John Larkinson



Who we are and how we work



A safer railway



Better rail customer service



Value for money from the railway



Better highways



Our people and performance



Service standards



Deliverables

- → Next Introduction from chief executive John Larkinson