

## ORR Business Plan 2024-25



Our business plan for 2024 to 2025 summarises what we aim to achieve to meet our four strategic objectives of a safer railway, better rail customer service, value for money from the railway and better highways.



## Introduction from chief executive John Larkinson



## Who we are and how we work



## A safer railway



Better rail customer service



Value for money from the railway



Better highways





## Our people and performance



## Service standards



## Deliverables