Annual Report and Accounts 2023 to 2024

Performance report: Performance analysis

The performance analysis section provides a more detailed analysis of how we have performed against the strategic objectives and deliverables set out in our business plan for 2023-24.

In this section

Strategic objective 1: A safer railway

Strategic objective 2: Better rail customer service

Strategic objective 3: Value for money from the railway

Strategic objective 4: Better highways

Our people and performance

Delivery of service standards

Risk profile

Sustainability report

Our finances

Performance in other areas

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