Equality Information and Objectives 2025

External communications

Under the Public Sector Bodies (Websites and Mobile Applications) (No.2) Accessibility Regulations 2018 ORR is required to ensure its website and published documents are accessible. **Disability and age** are relevant to this, and it supports in **eliminating indirect discrimination**.

ORR's external website (orr.gov.uk) is managed in line with its published accessibility statement. This was originally prepared in 2019 but is regularly reviewed, most recently in July 2026. Our website is periodically tested to ensure it meets required standards and this was also done in May 2026. It is currently partially compliant with the Web Content Accessibility Guidelines version 2.2, with a rating of AA. Alt text is provided on website and social media imagery, while a transcript is available for audio and video content with captions provided on the latter.

External documents are accessible to enable them to be understood by as many people as possible. Staff can refer to internal guidance on producing accessible reports and plain English is encouraged through the ORR style guide. Word and an HTML web content templates facilitate this. Guidance is also available for external suppliers and is embedded in procurement contracts. ORR's digital team undertake accessibility checks on documents before they are published. Communications staff responsible for the above are trained in accessible communications.

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