

# Consultation on Accessible Travel Policy (ATP) Guidance redress requirements (HTML)

## Annex A: List of consultation questions

### Consultation questions

**Consultation Question 1:** What are your views on the proposal to require operators to determine all redress claims on a case-by-case basis? This would mean operators removing any provisions from their ATPs that cap or appear to be capping monetary compensation just to the ticket price or a multiple thereof. Please explain your answer, providing evidence wherever possible.

**Consultation Question 2:** Please submit evidence to us if there are particular cost impacts for operators arising from our proposals that we need to consider.

**Consultation Question 3:** Do you have any additional comments on other matters in the ATP Guidance that relate to the redress requirements?