

Civil engineering assets

1. Executive summary

The integrity of Civil Engineering Assets ('Civils') is fundamental to safe railway operation. Many earthworks and structures are over 150 years old and do not benefit from the resilience of modern designs. Having lasted for decades with little degradation, many are now near the end of their lifecycle, and their condition may deteriorate suddenly, particularly under the pressures of climate change and increasing rail traffic. Failures can be difficult to predict due to vulnerability to sudden, highly localised weather events, regardless of asset condition.

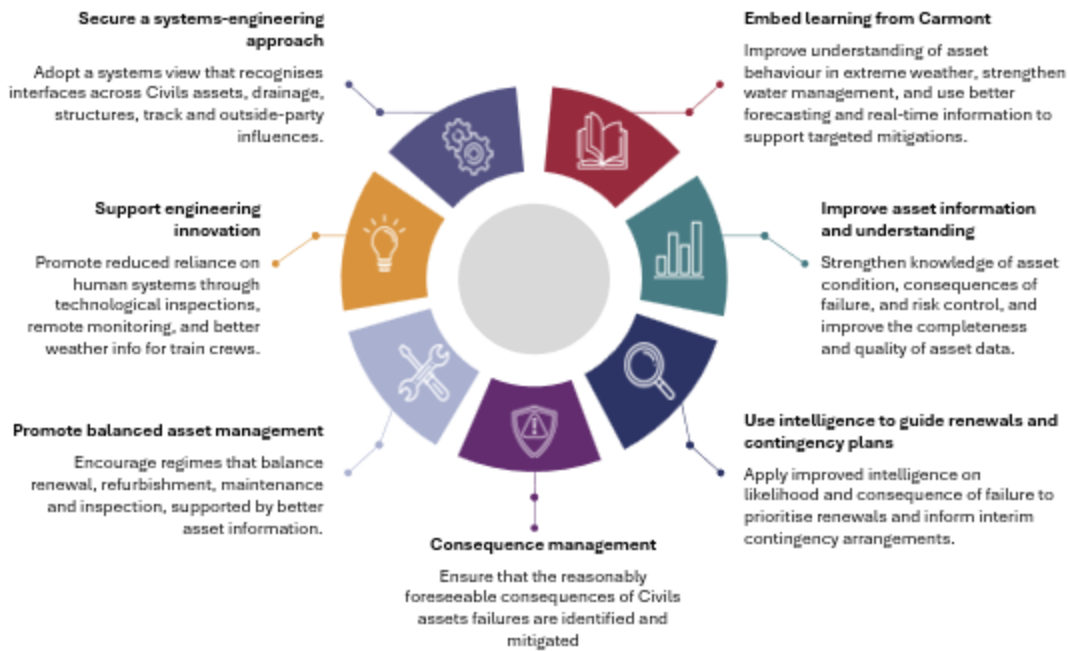
On 12 August 2020, a passenger train was derailed near Carmont, leading to the deaths of three people (Carmont RAIB report can be found [here](#)). The train struck material washed out from a drain following intense rainfall. This tragic event illustrated the challenges of managing Civil Engineering Assets safely at a time when weather patterns are changing.



Carmont RAIB report: Derailment of a passenger train at Carmont, Aberdeenshire on 12 August 2020 - ORR letter to RAIB dated 23 September 2024.

ORR's strategy for regulating the risk from Civils assets is to promote optimal integrity of the asset base to minimise precursors to catastrophic failure. For legacy infrastructure, we recognise there are no quick, reasonably practicable routes to modern resilience thresholds. In the interim, our focus is to achieve the best understanding of the consequences of failure, so that mitigation can be appropriately prioritised and implemented.

ORR will support and challenge industry to:



Dutyholders must:

Strengthen Civils Resilience



- Improve asset information
- Understand asset behaviour in extreme weather
- Apply risk-based renewals and proportionate mitigations
- Maintain balanced asset management regimes
- Adopt innovation and remote monitoring
- Apply systems-engineering approaches to reduce both the likelihood and consequence of failure
- Consider consequence management

- → Next 2. Our view of the risk

2. Our view of the risk

What the risk is and who it affects

Civil Engineering Assets include structures, earthworks, operational property and drainage systems. Their integrity is fundamental to safe railway operation. Failure of these assets can lead to derailment, potentially resulting in multiple fatalities, or can cause injury to staff, passengers and the public through falling parts, structural collapse or track obstruction.

Failures may occur suddenly, particularly during extreme or localised weather, and can arise from earthwork movement, drainage failure, scour, masonry collapse or impacts from ancillary structures. Such failures can obstruct the line or distort the track, creating risk to train operations.

Risks affect:

- **Passengers and public** (structural collapse, falling debris, station asset failure)
- **Train operations** (derailments, collisions following track obstruction)
- **Staff and maintainers** (defects in inaccessible or hidden locations)
- **Dutyholders** (managing degraded, ageing or poorly understood assets)

Fundamental risks

Derailment

Failure of earthworks, drainage, structures or ancillary assets can directly or indirectly derail a train. The Carmont derailment (2020), where a train struck washed-out drainage material following intense rainfall, illustrates how severe the consequences can be.

Personal Injury

Risks to individuals include falling components (e.g. signal posts, station elements), structural collapse (e.g. Northwich station gable collapse), or ancillary structure failures such as corroded posts or electrification supports.

Significant factors influencing civils assets risk

The Significant Factors



- Age of assets — most built before 1900
- Many assets at or near end of design life
- Legacy construction with variable materials and unknown details
- Assets historically “sweated” due to long perceived life
- Increased traffic loading
- Defects can be hidden or difficult to detect
- Vegetation weakening structures and obscuring early warning signs
- High vulnerability to adverse and extreme weather
- Climate change increasing frequency and severity of events
- Gaps in asset information, for example, incomplete drainage registers

Long-term exposures and system-level risk

Civils assets form part of a wider infrastructure system. Culverts, drainage, earthworks and track are interdependent; poor performance of one can generate defects in another. Neglect of drainage assets has also historically contributed to instability and defects. An infrastructure system risk management approach is required.

Civils assets are also vulnerable to actions by outside parties such as diverted drainage, water mains leakage, or changes in land use. Incidents at Corby and Barrow-upon-Soar show how third-party actions can rapidly create hazards without warning.

Ancillary structures, numbering in the hundreds of thousands, also present risk when examinations do not identify deterioration (e.g. Newbury signal post collapse). These assets include signal structures, OLE and telecoms masts, walkways, lighting columns and hoardings, and have been associated with an increasing number of incidents.

There are 17 major and 2,500 other stations and 8,200 commercial properties on the national network, with a further 270 stations on LUL and others on the light rail and heritage networks. These all require routine inspection, examination and assessment to ensure continued safe operation.

Emerging trends and weather-driven risk

Extreme weather events (heavy rainfall, convective storms, ground saturation, high winds) significantly increase the likelihood of Civils assets failures. Earthworks are particularly susceptible to rainfall-driven failures, and structures are at risk from scour.

Climate change has already resulted in more frequent and severe events. ORR's risk profile shows that weather-related precursors are a major driver of Civils assets failure risk and will remain so for future decades.

ORR's enforcement experience shows that even well managed and maintained infrastructure can fail under extreme conditions. Therefore, consequence management must be strengthened, as elimination of risk through renewal alone is sometimes not reasonably practicable for ageing infrastructure.

Sector differences (who is affected?)

Network Rail  • Assets largely Victorian; ageing structures and earthworks with variable design quality. • Very large portfolio (e.g., ~20,000 km of earthworks) and highly weather-sensitive, especially to rainfall. • Drainage and ancillary structures historically under-managed; information gaps persist. • Backlogs in examination and evaluation have created delays in identifying and addressing defects.	London Underground  • High proportion of tunnels and deep tube sections; drainage critical to prevent flooding and seepage. • Many assets over 100 years old; degradation often hidden and difficult to assess. • Newer extensions benefit from modern resilience and modular design, but older assets remain vulnerable. • Failures have greater operational impact due to confined spaces and high passenger density.
Tramways and Light Rail  • Generally fewer earthworks/structures, but risks arise where systems inherit legacy heavy-rail assets (cuttings, bridges, earthworks). • Safe operation depends heavily on inspection intervals and operating assumptions; non-compliance leads to degradation. • Staff competence is essential to maintain safe interfaces and prevent deterioration. • Trams can stop more quickly, reducing derailment consequence, but poor maintenance can still introduce significant infrastructure risks.	Heritage Railways  • Lower speeds reduce derailment consequence, but ageing infrastructure, limited budgets, and variable volunteer expertise increase risk. • Many lines operate on reinstated BR infrastructure or industrial-origin lines with incomplete records. • Extreme weather has caused major damage (e.g., Severn Valley Railway 2007, revealing 108 undocumented culverts). • Risk management requires coherent, risk-based inspection regimes.

- ← Previous Civil engineering assets
- → Next 3. Compliance expectations

3. Compliance expectations

Why compliance matters

Health and safety legislation places clear duties on dutyholders to reduce risks arising from failure of Civils assets so far as is reasonably practicable, including risks to employees, passengers and the public. Failure of these assets can lead to derailment, serious injury or significant operational disruption.

Compliance expectations exist because long-standing challenges continue to affect Civils assets management, including incomplete asset information, examination and evaluation weaknesses, inconsistent implementation of standards, and vulnerability to extreme weather and third-party actions.

Compliance is also essential as the industry faces future changes, including more frequent and severe weather events, constrained renewals programmes, the need for more resilient design, and increased use of remote monitoring and system-wide engineering approaches.

Why compliance matters



- Legal duties
- Long-standing system challenges
- New and emerging pressures
- Consequences of non-compliance (e.g. derailment, serious injury, operational disruption etc)

The law

The management of Civils assets is governed by:

- Health and Safety at Work etc. Act 1974
- Management of Health and Safety at Work Regulations 1999
- Construction (Design and Management) Regulations 2015
- Railways and Other Guided Transport Systems (Safety) Regulations 2006

These laws require dutyholders to:

- reduce risks so far as is reasonably practicable;
- carry out suitable and sufficient risk assessments;
- ensure effective inspection, maintenance and renewal;
- manage construction, repair and operational activities safely (CDM duties).

ORR's expectations of dutyholders

Dutyholders must maintain accurate asset inventories, recognising that incomplete asset registers or missing Civils assets data delays inspection, maintenance and renewal.

They must improve their understanding of asset condition, consequences of failure and control of risk, particularly where knowledge is variable.

Dutyholders must ensure that the reasonably foreseeable consequences of Civils assets failures are identified and mitigated.

Dutyholders must embed learning from the Carmont derailment, including improved understanding of water behaviour, drainage performance, and use of more accurate weather forecasting and real-time information.

Dutyholders are expected to ensure that improved intelligence about likelihood and consequence of failure informs prioritised renewal programmes and interim contingency arrangements.

Dutyholders should maintain effective programmes of examination and inspection, followed by assessment, and then renewal, refurbishment and maintenance, supported by complete and accurate asset information.

ORR expects increased adoption of technology and remote monitoring to reduce reliance on human systems and improve early identification of failures.

Dutyholders should adopt a systems engineering approach, recognising interactions between earthworks, drainage, structures and track, and between infrastructure and outside-party activities.

Dutyholder expectations



- Information & condition knowledge
- Learning from Carmont
- Risk-based renewals
- Balanced maintenance regimes
- Remote monitoring/innovation
- Systems engineering

ORR activity

ORR undertakes inspection, investigation and liaison activities across all sectors, with significant emphasis on Network Rail due to residual risk levels and affordability constraints on renewals.

ORR is increasing its scrutiny of London Underground, light rail and heritage Civils assets management, reflecting their specific challenges and varying levels of maturity.

ORR focuses on helping dutyholders achieve an effective balance between renewal, refurbishment, maintenance and consequence management, ensuring compliance with the law.

The ORR will encourage duty holders to achieve this by prioritising:

- ✓ Driving improvements in asset information so that Civils assets can be managed effectively
- ✓ Embedding Carmont lessons including water behaviour and extreme weather planning
- ✓ Strengthening industry understanding of climate change challenges and resilience planning
- ✓ Ensuring that asset intelligence guide prioritised renewals and interim mitigations
- ✓ Promoting effective asset management regimes
- ✓ Encouraging engineering innovation, including adoption of remote monitoring
- ✓ Improving consequence management under extreme weather
- ✓ Promoting a systems engineering approach across asset disciplines and third-party interactions

Enforcement experience

ORR's enforcement history identifies priority risk areas. Improvement Notices have addressed visual examination weaknesses, earthwork inspection, and consequence management during adverse weather.

Enforcement action required Network Rail to strengthen consequence management, reflecting that many Civils assets cannot reasonably be renewed to modern standards in the short term. Enforcement has resulted in fewer derailments despite increasingly extreme weather.

Recent enforcement relating to ancillary structures (e.g. Newbury signal post collapse) highlighted the need for clearer examinations, removal of hidden elements and proper reporting of defects.

The following case studies summarise key events from 2009–2020 and the learning that has informed current compliance expectations:

2009: River Crane Bridge Failure

A bridge failure near Feltham exposed weaknesses in visual inspection of structures. ORR issued an Improvement Notice, followed by further Notices to strengthen examination and inspection of earthworks and structures. Reinforced the need for accurate information on asset condition.

2014: Newbury Signal Post Collapse

A corroded signal post fell across two lines after hidden deterioration went unnoticed during examinations. Investigations found incomplete visibility, poor reporting detail, and internal corrosion. ORR action drove improvements in the management of ancillary structures, where similar failures were subsequently identified.

2016: Hunton Bridge

After ORR's 2012 enforcement, derailments fell sharply despite increasing severe weather. The Hunton Bridge derailment marked the first such event in four years, demonstrating improved management of failure consequences even as climate pressures intensified.

2020: Carmont

A passenger train derailed after striking washed-out drainage material, causing three fatalities. Though not an earthwork failure, Carmont highlighted vulnerabilities to intense localised rainfall. Network Rail established the Mair Taskforce (earthworks & drainage) and Slingo Taskforce (weather forecasting). Implementing these recommendations, alongside RAIB findings, remains a priority for NR and ORR.

- ← Previous 2. Our view of the risk
- → Next 4. Continuous improvement

4. Continuous improvement

Strengthening civils assets management over time

Continuous improvement requires dutyholders to ensure that Civils assets management regimes are robust, complete and consistently implemented, so that assets are maintained in a safe and resilient condition across their lifecycle. This includes examination, assessment, evaluation and timely corrective actions.

Improvement also depends on ensuring that complete and accurate asset information is in place, particularly for drainage systems and ancillary structures, where information gaps have contributed to delays in inspection, maintenance and renewal. Completing and maintaining accurate registers is essential.

A continued focus on drainage management is needed, reflecting the findings of the Carmont and Lord Mair reviews, and the importance of understanding water behaviour to avoid destabilisation of earthworks and structures.

To reflect these expectations, dutyholders should apply the Civils assets management cycle used throughout the SRC:



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• ← Previous 3. Compliance expectations

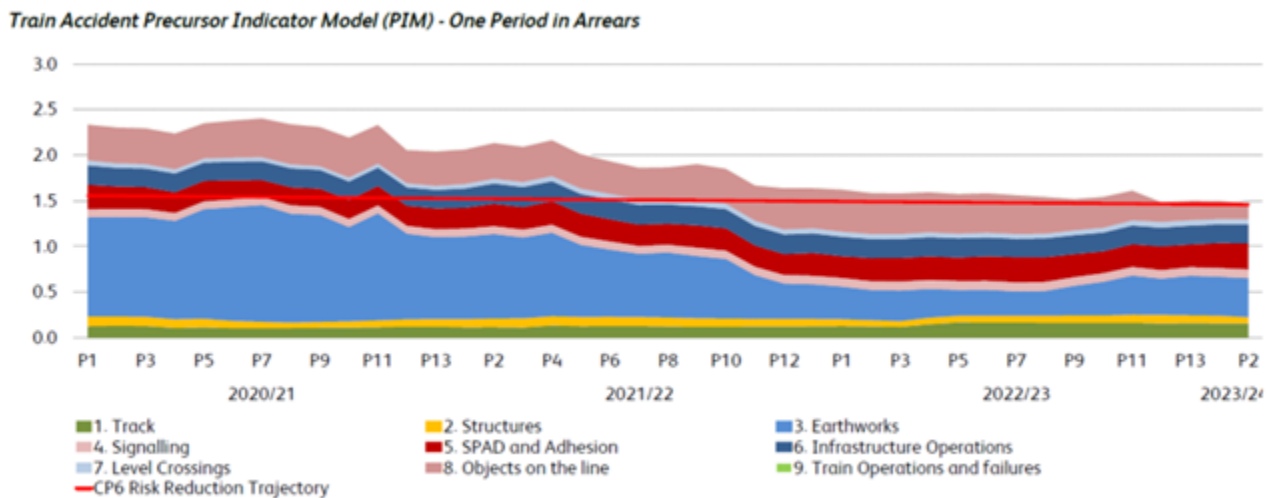
- → Next 5. Appendix

5. Appendix

Mainline safety risk

The most recent passenger risk data from RSSB's Precursor Indicator Model (see chart at Figure 1 below) shows the change in passenger related fatalities and weighted injuries (FWI) risk from infrastructure failure incidents between April 2020 and May 2023.

Figure 5.1: RSSB Precursor Indicator Model, to Period 2, 2023 to 2024



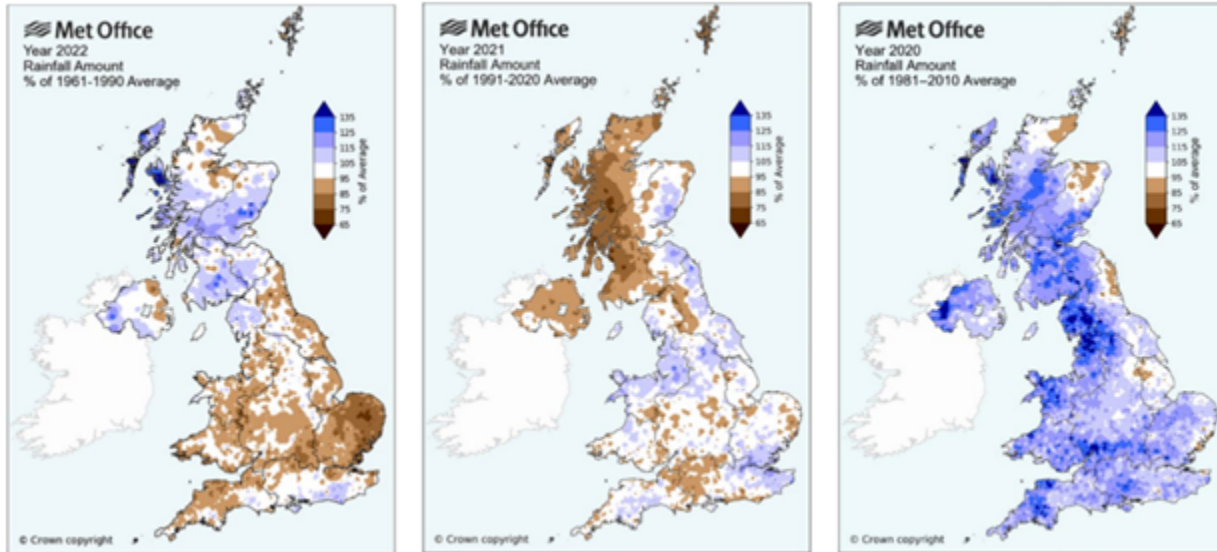
Source: RSSB

The Met Office reports in its most recent 'State of the UK Climate' report (2022, published 26th July 2023) that 2022 rainfall was 94% of the 1991–2020 average. 2022 included the UK's eighth wettest February on record but January, March, April, July and August were all notably dry, particularly across England and Wales. The report also notes that five of the 10 wettest years for the UK in a series from 1836 have occurred in the 21st century.

Since 2009, the UK has had its wettest February, April, June, November and December on record in monthly series from 1836, as well as its two wettest winters. For the most recent decade (2013–2022) UK winters have been 10% wetter than 1991–2020 and 25% wetter than 1961–1990. There has also been a slight increase in heavy rainfall across the UK in recent decades. Storm Eunice on 18 February 2022 was the most severe storm to affect England and Wales since 2014.

Although 2022 was a relatively benign year in terms of rainfall it should be noted that 2020 was the UK's fifth wettest year in a series from 1862, with 116% of the 1981 – 2010 average and 122% of the 1961–1990 average rainfall. February 2020 was the UK's wettest February and fourth wettest calendar month on record in a series from 1862. 2020 also included the fifth wettest winter, the fifth driest spring and, for England, the driest May on record in a series from 1862.

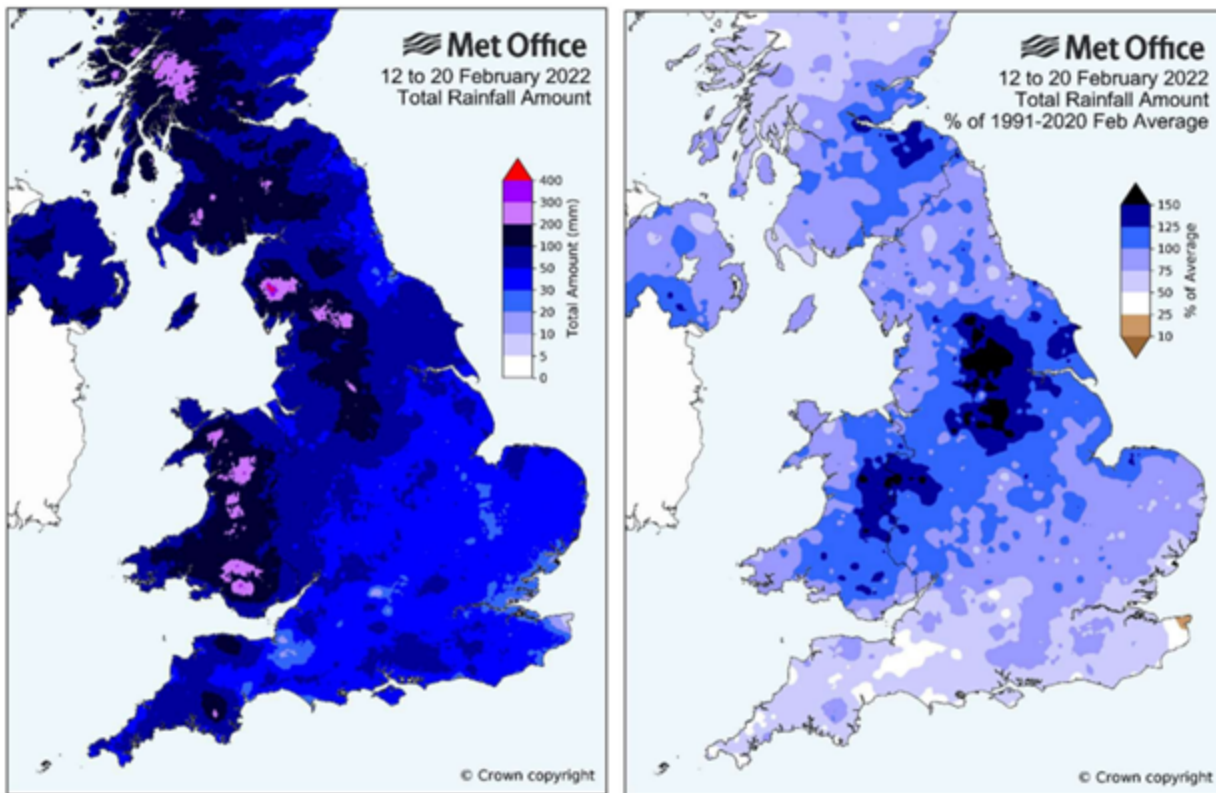
Figure 5.2: Rainfall in 2020 to 2022 compared with long term averages (Met Office)



Source: Met Office

In February 2022, storms Dudley, Eunice and Franklin brought major weather impacts. Although the most serious impact of these storms was related to high winds, significant rainfall was also experienced (see figure 5.3 below). The railway industry responded with widespread line closures and speed restrictions. Although this resulted in significant disruption and performance impacts, there were no major safety incidents reported.

Figure 5.3: Rainfall accumulations during February 2022 storms



Source: Met Office

It should be noted that, until the incident at Hunton Bridge tunnel near Watford on 16 September 2016, and despite the poor weather and increase in failures, there had been no derailments since 2012/13, suggesting an improved standard of consequence management following ORR enforcement in August 2012. Other key factors, such as the management of critical drainage systems, have been the subject of ORR enforcement action aimed at reducing the risk of cutting failures. Unfortunately, the accident at Carmont in August 2020 demonstrated that more work is needed to manage the risks associated with adverse weather.

Network Rail overview

Many railway structures on Network Rail infrastructure are from the Victorian era and were built from materials whose quality was poorer and more variable than modern construction materials. Most earthworks also date from when the railways were originally constructed. At that time, geotechnical knowledge was largely empirical and earthworks are frequently over steep in their design. However, earthworks and other structures can still continue to provide a suitable degree of safety integrity and performance provided they are subject to effective management arrangements. The main measures for ensuring adequate risk control are:

- Robust asset management policies and processes that deliver best practice in the management of Civils assets; and
- Implementation of a robust inspection, maintenance (including preventative maintenance), refurbishment and renewal regime that is based on adequate knowledge of the type of structure and its behaviour, condition and capability.

Safety of Civils assets is largely managed by Network Rail through a suite of Asset Policies and related engineering standards, which lay down the asset management principles described above. Additional standards detail the actions to be taken in the event of adverse or extreme weather, which can negatively affect the performance of Civils assets. Compliance with these standards presents a challenge to Network Rail as a devolved organisation. The central Technical Authority seeks to support and guide Regions to achieve requirements, but ensuring effective implementation is the responsibility of individual Regions.

Improving the resilience of Civils assets on the railway has become increasingly important, given the impact of climate change on weather conditions (see appendix one for more details.) In recent years, Regions have developed Weather Resilience and Climate Change Adaptation (WRCCA) action plans aimed at reducing the impact of extreme weather. Effective implementation of these plans is critical if they are to have a significant practical impact.

ORR inspections over a number of years have found varied, inconsistent degrees of compliance with relevant policies and standards across the network. We also find correspondingly variable levels of management maturity, as measured by our use of the Risk Management Maturity Model (RM3). Network Rail must focus on ensuring consistently effective, reliable implementation of asset management requirements – and on being able to demonstrate that by meaningful assurance.

Network Rail asset management

At the time of writing, Network Rail does not hold a complete inventory of all its Civils assets. Drainage asset registers are incomplete in some routes, despite several years of work intended to complete them. Regions have committed to complete their drainage asset registers by the end of March 2023. The continued delay in compiling this information introduces a risk that this may delay the process of inspecting, maintaining and renewing those assets which are already known about.

Further, the report produced for Network Rail following the Carmont accident by Lord Robert Mair

highlighted the importance of effective installation and management of drainage assets. In particular, the report stressed the importance of dedicated, competent drainage management teams within the Regions. ORR has for a number of years been seeking similar improvements to drainage asset management. These recommendations are therefore supported, and we continue to push Network Rail for evidence of their effective implementation.

Network Rail's asset management arrangements for Civils assets are based around a regime of examination, assessment and evaluation; leading to corrective actions to remedy any defects that are identified. In most regions, most of these examinations are carried out by contractors, the exception being North West and Central (NW&C) and Eastern Regions, which have both brought at least some of this work in-house. Completing examinations, assessments and evaluations on schedule is a major challenge for Network Rail, which has incurred significant examination and assessment backlogs, primarily affecting structures. Resolving this backlog and putting in place arrangements for longer term compliance is a key priority for ORR, and continues to be the subject of regulatory interventions.

Within the structures portfolio, the examination of tenanted arches presents specific challenges in some Regions. These have been exacerbated by the sale of space within arches to the Arch Company. Recent improved co-operation between Network Rail and Arch Co has seen improved planning and delivery of examinations in some Regions, but this is not consistent across the Network and examination backlogs remain a significant concern. However, progress is now being made towards eliminating those backlogs and placing the examination of tenanted arches on a more sustainable footing for the future.

ORR is aware of weaknesses in Network Rail's evaluation of defects that are identified following examinations and assessments. In some instances, ineffective evaluations have led to no action being taken, or action that is inadequate or inappropriate to resolve those defects, ultimately resulting in the failure of an asset. Network Rail has acknowledged the shortcomings in its evaluation processes and has taken action in recent years to address them. This process remains ongoing.

Fundamental to many of the difficulties described above is the lack of an integrated database to enable civils assets to be managed as a system. Network Rail had planned to implement a new database – the Civils Asset Management Solution (CSAMS) – but this was not delivered. Work is now underway as part of Network Rail's Intelligent Infrastructure Programme to deliver an improved system, and ORR will continue to monitor its implementation.

Hidden shafts in railway tunnels present a risk to both the railway and any structures that may be built above them in the event of a failure. A significant programme to identify hidden tunnel shafts was recently completed by Network Rail, but progress towards assessing the risk associated with those shafts and implementing mitigation measures has stalled. ORR is seeking properly defined plans for the delivery of these activities, within reasonable timescales, so that any risks associated with these shafts is mitigated.

Network Rail's renewals plans have at times been affected by financial constraints on the regions. This has led to a significant number of planned structures and earthworks renewals being deferred or downgraded to refurbishment or maintenance. In these cases, Network Rail states that a risk-based process should be used to identify which renewals to defer, and risk assessments should be carried out to identify any mitigation measures that should be put in place at deferred sites. ORR continues to require that appropriate decisions have been made and risk control measures are in place as necessary.

Network Rail must find an appropriate balance between renewal, refurbishment, maintenance and inspection activities – based on good understanding of asset condition and the likelihood and consequences of failure. It must also ensure it implements appropriate interim risk mitigation measures.

Adverse weather arrangements on Network Rail infrastructure

In response to enforcement activity by ORR, Network Rail has developed improved arrangements for identifying earthworks slopes considered to be vulnerable to failure during adverse weather. The increased number of slopes listed on these 'at risk' registers presents a very significant risk management challenge to Network Rail during adverse weather. Network Rail is exploring the use of technology, such as remote monitoring, to help manage these risks and reduce reliance on the use of site watchmen or operational restrictions on the running of trains. Progress has been slow, but completion of a trial following ORR pressure has resulted in this technology now being used more widely across the Network. Management of critical drainage systems, also key in minimising the risk of failure, has also been the subject of ORR enforcement action.

As well the impact on earthworks, adverse weather can also cause scour damage to structures, as was demonstrated by an incident at Lamington viaduct in Scotland on 31 December 2015. A train reported a dip in the track when passing over the viaduct, and subsequent investigation revealed serious damage to the structure due to scour. This incident led to a wider review of the

arrangements for management of scour and monitoring during extreme weather in England and Wales. Work is ongoing to reduce risk at the highest risk structures.

It is vital that Network Rail continues to refine the effectiveness of its response to extreme weather. There is considerable scope for the adoption of technological means to monitor the condition of earthworks and structures; to monitor ground saturation; to measure flow rates in water courses; and to identify localised high rainfall. There is also potential to use drivers' advisory systems and signalling technology to make warnings, speed restrictions and closures more specific and targeted. The importance of such contingency arrangements grows more important as renewal to modern resilience has been constrained and as climate change makes extreme weather events more frequent.

The outputs of the task forces led by Dame Julia Slingo and Lord Robert Mair, as well as RAIB's and the industry's own investigations into the Carmont derailment have led to a wide-ranging programme to achieve improvements in many of the areas outlined here. ORR will be relentless in holding Network Rail to account to deliver these plans.

Ancillary structures on Network Rail infrastructure

Prior to the failure at Newbury; ancillary structures were not subject to active management by Network Rail. Reliance was instead being largely placed on annual visual examinations reporting by exception on a 'line of route' basis. These have been shown to be of limited effectiveness, unless a defect has been identified, there is no report on the condition of the structure (other than to say that it has been examined.) The investigation into the Newbury failure identified that the bases of posts were not routinely being cleared of ballast or other obstructions to enable examination of the entire post, nor were such hidden elements being recorded as unexamined.

In recognition of these issues, Network Rail made changes to its examination regime in respect of ancillary structures, requiring more detailed reports for each structure. The new arrangements are also expected to require condition scoring for these assets, splitting them into three sections, each of which is required to be scored separately. However, implementation of the new regime met with delays, largely as a result of financial and resourcing concerns within the routes and, to an extent, the examination contractors.

Safety management arrangements for Network Rail's Operational Property (Buildings) estate has in the past lagged behind that being achieved in other disciplines. However, progress has been made in completing up to date assessments for these assets; and a programme of hidden critical

element (HCE) examinations is now complete.

However, an incident at Northwich station in May 2020, in which the gable end wall of a building collapsed and deposited 13 tons of material onto the platform, has raised concerns about the effectiveness of the management regime for station buildings. More specifically, the damage to the building by the longstanding presence of vegetation growth suggests that Network Rail will need to revisit their arrangements for vegetation management at buildings and other structures.

London Underground overview

London Underground manages Civils assets comprising over 16,000 bridges and structures, 350 km of tunnels and 235km earth structures (its 270 stations are managed separately). Many of the challenges are comparable to the mainline, in that the majority of the assets are over a hundred years old and degradation rates can be hard to measure when parts are hidden. The characteristics of the above-surface network are similar to the mainline as well, but drainage is of increased importance in the tube sections, where the risk of flooding and water seepage is ever-present.

Underpinning LUL's asset management has been a series of programmes completed around the start of the second decade of the 21st century to ensure LUL has a comprehensive picture of its assets and their structural stability and capacity. This is largely the result of the Analytical Asset programme (completed in April 2012), coupled with the results of the Drainage Hydraulic programme (completed August 2011). This led to the development of a risk-based framework of cyclical inspections to determine on-going asset condition and any consequent maintenance works. Alongside this a Civils Engineering programme to strengthen replace or renew has been similarly prioritised based on the outputs of the analytical assessment programme. This has led to targeted significant investment to recover a backlog of condition concerns.

London Underground has had the opportunity, during recent line extensions, to explore the design and construction of new Civils assets. It has developed new materials, processes and technologies to allow easy construction and improved future access and maintenance. As an example it has moved away from traditional construction 'in-situ' towards off-site fabrication that is then delivered to site and installed with minimal disruption. New construction has introduced standardised, modular parts – allowing scaling or expansion to accommodate future growth.

LUL's asset management philosophy is to view Civils engineering assets as part of the wider railway infrastructure 'system'. When considering safety risk LUL models the 'indirect' contribution

of its assets as well as the more obvious direct risks – the effect of trains being stationary in tunnels, for example, for Civils assets affecting the flow of an evacuation route. Due to the density of passenger numbers, frequency of service and close proximity of assets, the impact of such disruption on LUL infrastructure is more acute than on other networks.

When thinking about the behaviour of its assets LUL employs the concept of 'asset abuse' to describe interrelationships. Thus Civils can impact on the performance of non-Civils assets, for example when signalling and power assets are adversely affected by water ingress in a shallow brick tunnel, or when track support is compromised by earthwork deformation. Significant 'abuse' of Civils assets arises from external sources, e.g. road vehicle incursion. In recognition of this LUL is compiling a Third Party Asset Register.

ORR has recently begun exploring LUL's civils asset management arrangements in more detail. This has led to some concerns being identified in those arrangements, particularly in the context of continued constrained funding. The challenges to securing effective asset management will be explored and followed up in more detail in the coming years.

Tramways and Light Rail overview

Our primary focus in the tramways and light rail sector has been on the initial integrity of new operating systems within tramways and light rail, and how they are maintained. New infrastructure generally avoids features such as deep cuttings, wherever possible. The most problematic areas occur in relation to the legacy of heavy rail where Tramways and Light Rail routes incorporate existing assets such as cuttings, bridges and earthworks. Even there, so far as possible, our focus has been to ensure initial integrity. During construction phases of Manchester Metrolink, for example, 'inherited' viaducts were stripped back to the core, inspected and made good.

The information taken from safety management systems demonstrates certain operating assumptions, for example, inspection intervals, to ensure that tolerances are within a safe limit. If these operating assumptions are not followed, then the infrastructure can start to degrade. Inspections have shown that some tramway companies are not good at ensuring these operating assumptions are followed.

The selection of staff and maintaining their competence is a key factor in avoiding poor maintenance of assets and ensuring that the risks at the interface are kept low.

It is essential that tramways and light railways have appropriate standards for the inspection of their specific infrastructure, action levels and maintenance documentation. The use of standards from the mainline railway is often inappropriate for tramway and light rail components and using such standards unquestioningly can import risk.

There are few tunnel sections or other structures such as cuttings and embankments. bridges and other structures tend to be the responsibility of the highways authority, nevertheless some systems have extensive structures and access to appropriate inspection and maintenance contractors is required.

Whilst tramways and light rail sometimes feature similar infrastructure to mainline and metro railways – primarily non-street running parts of tram networks, often inherited from heavy rail – consequential risks are significantly different due to the ability of trams to stop more quickly should an obstruction or other derailment risk be encountered.

Heritage Railways overview

Whilst the heritage sector creates the same sort of risk as other railways, the reduced line speed and generally lower frequency of traffic mitigate the severity of outcome. Conversely, the nature of the ageing infrastructure and the variable expertise of the volunteer workforce cause ORR to increase the priority we give to this area. We find that some heritage operators lack coherent safety management systems and this steers us towards a more proactive approach to the heritage sector than we might otherwise employ.

Many heritage railways operate on infrastructure that was previously closed down by British Rail and has been reinstated whilst others are of industrial origin – both standard and narrow gauge. The range of risks is similar to those of the mainline but the consequences are generally less severe. Serious incidents have occurred, though. In June and July of 2007, for example, a series of violent rainstorms resulted in severe damage to the Severn Valley Railway with numerous landslides, blocked and washed away lines. The railway was closed until April 2008. Investigations during repairs revealed that there were some 108 drainage culverts within the infrastructure; prior to the storms SVR had records of just 28.

Structures are a generally ageing asset and resources in the heritage sector to maintain and renew tunnels, embankments, cuttings and bridges can be very limited. Volunteers are at the heart of the heritage sector and many operate on a limited budget. Highly competent staff or

contractors are needed to carry out the technical inspections required for structures. Inspection and maintenance regimes should be risk-based. As a minimum, we expect heritage operators to have a coherent inspection regime in place. We have seen evidence of good practice, such as North Yorkshire Moors' Railway's complete replacement of life-expired 145 year-old Bridge 30 near Goathland in 2010.

We apply the principles of the Risk Management Maturity Model (RM3) to this sector as with any other. The outcome of these inspections determine where our attention is focussed in future, although previous inspections suggests that the most effective means of intervention will be assistance to develop an effective safety management system.

The heritage sector continues to grow in popularity – ORR regulates some 215 self-contained railways above 15" gauge and one 10.25" gauge line. When normalised for its size, the risk of failure on heritage sector infrastructure is probably disproportionately greater than other networks; the consequences are, though, mitigated by the characteristics of operations. ORR has been working with the Heritage sector to ensure that guidance specific to their needs is developed for infrastructure inspection and maintenance. Work is also planned to critically review the arrangements for civils asset management in the heritage sector in more detail – starting with the examination and maintenance of structures.

-  Previous 4. Continuous improvement
-  Previous 4. Continuous improvement