Draft: March 2021

TRACK ACCESS CONTRACT (TRIAL RUNNING AND TRIAL OPERATIONS SERVICES)

Dated

2021

Between

RAIL FOR LONDON (INFRASTRUCTURE) LIMITED

and

MTR Corporation (Crossrail) Limited

CONTENTS

Claus	se	Pa	age
1	INT	ERPRETATION	1
	1.1	Definitions	1
	1.2	Interpretation	13
	1.3	Indemnities	15
2	CCC	OS NETWORK CODE AND THE CCOS OPERATIONAL CODES	15
	2.1	Incorporation	15
	2.2	Compliance by other operators	15
	2.3	Part F and Part G of the CCOS Network Code	15
3	CON	NDITIONS PRECEDENT AND DURATION	15
	3.1	Effective date	15
	3.2	Conditions precedent to Clause 5	15
	3.3	Obligations to satisfy conditions precedent to Clause 5	16
	3.4	Consequences of non-fulfilment of conditions precedent to Clause 8	5 16
	3.5	Expiry	16
	3.6	Suspension and termination	17
4	STA	NDARD OF PERFORMANCE	17
	4.1	General standard	17
	4.2	Good faith	17
5	PER	RMISSION TO USE	17
	5.1	Permission to use the Routes	17
	5.2	Meaning	17
	5.3	Permission under Clauses 5.2(e) and 5.2(f)	18
	5.4	Changes to Applicable CCOS Engineering Access Statement and Applicable CCOS Timetable Planning Rules	18
	5.5	CCOS Engineering Access Statement, CCOS Timetable Planning F and Restrictions of Use	
	5.6	The Services and the Specified Equipment	19
	5.7	Performance	19
	5.8	Stabling	19

6	OPERATION AND MAINTENANCE OF TRAINS AND THE CCOS.	19
	6.1 General	19
	6.2 Trespass, vandalism and animals	19
	6.3 Safety	20
7	TRACK CHARGES AND OTHER PAYMENTS	20
8	LIABILITY	20
	8.1 Performance Orders in relation to breach	20
	8.2 Compensation in relation to breach	20
9	NOT USED	20
10	LIABILITY - OTHER MATTERS	20
	10.1 Train Operator indemnity	20
	10.2 RfL(I) indemnity	21
11	RESTRICTIONS ON CLAIMS	21
	11.1 Notification and mitigation	21
	11.2 Restrictions on claims by RfL(I)	22
	11.3 Restrictions on claims by Train Operator	22
	11.4 Restriction on claims by both parties	23
	11.5 Limitation on liability	23
	11.6 Claims Allocation and Handling Agreement	24
	11.6.1 General	24
	11.6.2 Restriction of application	24
	11.6.3 Accession	24
	11.6.4 Liability for small claims	24
	11.7 Insurance	25
	11.7.1 Required insurance	25
	11.7.2 Excess	25
	11.7.3 Evidence of insurance policies	25
12	GOVERNING LAW	25
13	DISPUTE RESOLUTION	26
	13.1 CCOS ADRR	26
	13.2 Unpaid sums	26

	13.3 Perform	mance Orders	. 26
	13.3.1	Power to order provisional relief	. 26
	13.3.2	Performance Orders	. 27
	13.3.3	Duties of arbitrator in relation to Performance Orders	. 27
	13.4 Remed	lies	. 27
	13.5 Exclus	ion of applications on preliminary points of law	. 27
14	CONFIDEN	TIALITY AND FREEDOM OF INFORMATION	. 28
	14.1 Definiti	ions	. 28
	14.2 Confid	ential Information	. 29
	14.2.1	General obligation	. 29
	14.2.2	RfL(I) - Affiliates	. 29
	14.2.3	Train Operator - Affiliates	. 29
	14.3 Entitle	ment to divulge	. 29
	14.4 Return	of Confidential Information	. 31
	14.5 Retent	ion or destruction of Confidential Information	. 31
	14.6 Owner	ship of Confidential Information	. 31
	14.7 Freedo	om of Information	. 31
	14.8 No pub	olication by Train Operator without consent	. 32
	14.9 Disclos	sure by Comptroller and Auditor General	. 32
	14.10	CCOS Network Code, Schedule 7 and Schedule 8	. 32
15	ASSIGNME	NT AND NOVATION	. 32
	15.1 Assign	ment	. 32
	15.2 Novation	on	. 33
	15.3 Novation	on terms	. 33
16	PAYMENTS	, INTEREST AND VAT	. 34
	16.1 Payme	nt	. 34
	16.1.1	No deduction	. 34
	16.1.2	Delivery of invoices	. 34
	16.1.3	Content of invoices and other statements of amounts payable	34
	16.1.4	Method of payment	. 34
	16.2 Interes	t 34	
	16.3 <i>VAT</i>	35	

	16.3.1 Payment of VAT	35
	16.3.2 Reimbursement of VAT	35
	16.3.3 VAT credit note to be issued on repayment	35
17	FORCE MAJEURE EVENTS	35
	17.1 Meaning of Force Majeure Event	35
	17.2 Nature and extent of relief for Force Majeure	36
	17.3 Entitlement to Force Majeure relief	37
	17.4 Procedure for claiming relief	37
	17.5 Force Majeure Notices and Reports	37
	17.5.1 Force Majeure Notice	37
	17.5.2 Force Majeure Report	38
	17.5.3 Other information	38
	17.6 Mitigation	38
	17.7 Duration of relief for force majeure	39
	17.8 Availability of Performance Order	39
18	MISCELLANEOUS	39
	18.1 Non waiver	39
	18.1.1 No waiver	39
	18.1.2 Failure or delay in exercising a right or remedy	39
	18.2 Variations	39
	18.2.1 Amendments to be in writing and to be approved	39
	18.2.2 Exceptions	40
	18.2.3 No Office of Rail and Road approval needed	40
	18.2.4 Conformed copy of contract	40
	18.3 Entire contract and exclusive remedies	40
	18.3.1 Entire contract	40
	18.3.2 Exclusive remedies	40
	18.3.3 Fraud, death and personal injury	41
	18.4 Notices 41	
	18.4.1 Giving of notices	41
	18.4.2 Right to modify registered company and communication de 41	tails
	18.4.3 Deemed receipt	42

		18.4.4	Copyees	42
	18.5	Counte	rparts	42
	18.6	Surviva	ıl	42
	18.7	Contrac	cts (Rights of Third Parties) Act 1999	43
		18.7.1	Application to third parties	43
		18.7.2	Application to the Office of Rail and Road	43
		18.7.3	Application to TfL	43
19	NOT	USED.		43
20	NOT	USED.		43
SCHI	EDULI	E 1	CONTACT PARTICULARS	44
SCHI	EDULI	E 2	THE ROUTES	45
SCHI	EDULI	E 3	COLLATERAL AGREEMENTS	46
SCHI	EDULI	E 4	NOT USED	47
SCHI	EDULI	E 5	THE SERVICES AND THE SPECIFIED EQUIPMENT	48
	1	Definiti	ions	48
	2	Passer	nger Train Slots	50
	3	Interva	ls	55
	4	Calling	Patterns	55
	5	Specifi	ed Equipment	57
	6	Journe	y Time Protection	58
	7	Provisi	ons applicable to Journey Time protection	59
	8	Other r	ights	59
SCHI	EDUL	E 6	EVENTS OF DEFAULT, SUSPENSION AND TERMINATION.	61
	1	Events	of Default	61
		1.1	Train Operator Events of Default	61
		1.2	Notification	62
		1.3	RfL(I) Events of Default	62
		1.4	Notification	62
	2	Susper	nsion	62
		2.1	Right to suspend	62
		2.2	Contents of Suspension Notice	62

		2.3	Effect of Suspension Notice served by RfL(I)	63
		2.4	Effect of a Suspension Notice served by the Train Operator	63
		2.5	Suspension to be proportionate to breach	64
	3	Termin	ation	64
		3.1	RfL(I)'s right to terminate	64
		3.2	Train Operator's right to terminate	65
		3.3	Contents of Termination Notice	65
		3.4	Effect of Termination Notice	65
	4	Conse	quence of termination	66
		4.1	Directions regarding location of Specified Equipment	66
		4.2	Failure to comply with directions	66
		4.3	Evidence of costs	66
SCHE	DUL	E 7	TRACK CHARGES AND OTHER PAYMENTS	67
	Part	1: Inter	pretation	67
	1	Definit	ions	67
	Part	2: Trac	k Charges	67
	1	Princip	oal Formula	67
	2	Not us	ed	68
	3	Not us	ed	68
	4	Costs	Directly Incurred Charge (CDIC)	68
		4.1	Calculation of the CDIC	68
		4.2	Indexation of the CDIC per Service Group	68
	5	Tractio	on Electricity Charge (EC4T)	69
		5.1	Application	69
		5.2	Calculation of the EC4T - Train Operator is the only Access Beneficiary	69
		5.3	Calculation of the EC4T – Multiple Access Beneficiaries	70
		5.4	Traction Electricity Charge Adjustment	71
	6	Not us	ed	71
	7	Not us	ed	71
	Part	3: REV	IEW OF THE REVIEW PROVISIONS	71
	NOT	USED.		71
	Part	4: PAYI	MENTS	71

	1	Payme	ent of Access Charges	. 71
	2	Additio	onal Permitted Charges	. 72
	3	Payme	ents in the Event of Dispute	. 72
	4	Payme	ents, Interest and VAT	. 73
		4.1	Payment	. 73
		4.2	Interest	. 73
		4.3	VAT	. 73
	App	endix 1	: Track Charges	. 75
SCHE	DUL	E 8	PERFORMANCE REGIME	. 76
	1	Interpr	etation	. 76
		1.1	Definitions	. 76
		1.2	Interpretation	. 81
		1.3	Suspension Notices	. 81
	2	Calcul	ation of Unexpected CCOS Journey Time	. 81
	3	Calcul	ation of Seconds Late	. 82
	4		ation of Monitoring Point Seconds Delay and Deemed ds Delay	. 82
		4.1	Calculation of Seconds Delay	. 82
		4.2	Monitoring Point Seconds Delay	. 82
		4.3	Deemed Seconds Delay – Cancelled Stops	. 82
		4.4	Relationship between Monitoring Points Seconds Delay and Deemed Seconds Delay	. 83
		4.5	Services terminated prior to reaching the CCOS	. 83
	5	Record	ding of Performance Information	. 83
		5.1	Recording of Seconds Delay, Seconds Lateness and Cancelle Stops	
		5.2	Recording of allocated responsibility for Seconds Delay	. 84
		5.3	Failed Recording and Monitoring Points	. 84
		5.4	Provision of information by Train Operator	. 85
		5.5	Notification	. 85
	6	Alloca	tion of responsibility for Seconds Delay	. 85
		6.1	Assessment of incidents causing Seconds Delay	. 85
		6.2	RfL(I) responsibility incidents	. 86
		6.3	Train Operator responsibility incidents	. 86

	6.4	Other incidents	. 87
	6.5	Allocation of responsibility for Monitoring Point Seconds Delay Service Group level: aggregate Monitoring Point Seconds Del	lay
	6.6	Allocation of responsibility for Monitoring Point Seconds Delay Service Group level: RfL(I) Monitoring Point Seconds Delay	/ at
	6.7	Allocation of responsibility for Monitoring Point Seconds Delay Service Group level: Train Operator Monitoring Point Seconds Delay	3
	6.8	RfL(I) Deemed Seconds Delay at Monitoring Point level	. 88
	6.9	Train Operator Deemed Seconds Delay at Monitoring Point le	
7	Stater	nent of allocated responsibility	. 88
	7.1	Initial statement	. 88
	7.2	Further statement	. 89
	7.3	Adjustment statements	. 89
	7.4	Disputes about statements of allocated responsibility	. 89
8	Alloca	ation of Seconds Late to RfL(I)	. 90
9	Alloca	ation of Seconds Late to the Train Operator	. 90
10	RfL(I)	Performance Sums	. 91
11	Train	Operator Performance Sums	. 92
12	Notific	cation of Performance Sums	. 94
	12.1	Notification	. 94
	12.2	Disputes	. 94
13	Paym	ent procedures	. 94
	13.1	Payments and set-off	. 94
	13.2	Payments in the event of dispute	. 95
14	Paym	ent rates	. 95
15	Notice	es	. 96
16	Dispu	tes	. 96
17	Revie	w	. 96
18	Not us	sed	. 98
SCHEDUL	E 9	LIMITATION ON LIABILITY	101
1	Defini	tions1	101
2	Applic	cation1	101

3	Limitation on RfL(I)'s liability	101
4	Limitation on Train Operator's liability	102
5	Disapplication of limitation	102
6	Exclusion of legal and other costs	102
7	Exclusion of certain Relevant Losses	102
8	Continuing breaches	102
9	Final determination of claims	103

THIS CONTRACT is made the day of

BETWEEN:

(1) Rail for London (Infrastructure) Limited, a company registered in England under number 09366341 having its registered office at 5 Endeavour Square, London E20 1JN ("RfL(I)"); and

2021

(2) MTR Corporation (Crossrail) Limited, a company registered in England under number 08754715 having its registered office at Providence House, Providence Place, London N1 0NT (the "Train Operator").

WHEREAS:

- (A) RfL(I) is the infrastructure manager of the CCOS; and
- (B) RfL(I) intends to grant to the Train Operator permission to use certain track comprised in the CCOS on the terms and conditions of this Contract.

IT IS AGREED AS FOLLOWS:

1 INTERPRETATION

1.1 Definitions

In this Contract unless the context otherwise requires:

"Access Agreement"	has the meaning ascribed to it in Part A of the CCOS Network Code;
"Access Proposal"	has the meaning ascribed to it in Part D of the CCOS Network Code;
"Access Regulations"	means The Railways (Access, Management and Licensing of Railway Undertakings) Regulations 2016;
"Act"	means the Railways Act 1993;
"Affected Party"	has the meaning ascribed to it in Clause 17.1;
"Affiliate"	means, in relation to any company:
	(a) a company which is either a holding company or a subsidiary of such company;

or

 (b) a company which is a subsidiary of a holding company of which such company is also a subsidiary,

and for these purposes "holding company" and "subsidiary" have the meanings ascribed to them in section 1159 of the Companies Act 2006;

"Ancillary Movements"

has the meaning ascribed to it in Part D of the CCOS Network Code:

"Applicable CCOS Engineering Access Statement" means the CCOS Engineering Access Statement in force in respect of the Routes on the date on which Services may first be operated by the Train Operator under this Contract, as from time to time amended or replaced under Part D of the CCOS Network Code:

"Applicable Timetable"

has the meaning ascribed to it in Schedule 8;

"Applicable CCOS Timetable Planning Rules" means the CCOS Timetable Planning Rules in force in respect of the Routes on the date on which Services may first be operated by the Train Operator under this Contract, as from time to time amended or replaced under Part D of the CCOS Network Code;

"associate"

has the meaning ascribed to it in section 17 of the Act:

"CCOS"

has the meaning ascribed to it in Part A of the CCOS Network Code;

"CCOS Access Dispute Resolution Rules" and "CCOS ADRR" have the meaning ascribed to them in Part A of the CCOS Network Code:

"CCOS Emergency Access Code"

means the document known as the CCOS Emergency Access Code;

"CCOS Engineering Access Statement"

has the meaning ascribed to it in Part D of the CCOS Network Code;

"CCOS Network Change"

has the meaning ascribed to it in Part G of the CCOS Network Code;

"CCOS Network Code"

means the document known as the CCOS Network Code as published by RfL(I);

"CCOS	Operational
Codes"	

means the CCOS Emergency Access Code, the CCOS Railway Operational Code and the CCOS Performance Data Accuracy Code;

"CCOS Performance Data Accuracy Code"

means the document known as the CCOS Performance Data Accuracy Code;

"CCOS Railway Operational Code"

means the document known as the CCOS Railway Operational Code;

"CCOS Standards"

means Railway Group Standards;

"CCOS Timetable Planning Rules"

has the meaning ascribed to it in Part D of the CCOS Network Code:

"CCOS Vehicle Change"

has the meaning ascribed to it in Part F of the CCOS Network Code;

"Claims Allocation and Handling Agreement"

means the agreement of that name approved by ORR which is also used by Network Rail in respect of the NR Network:

"Collateral Agreements"

means the agreements and arrangements listed in Schedule 3;

"Commencement Date"

means 29 March 2021 or such later date as RfL(I) and the Train Operator may agree in writing;

"Competent Authority Restriction of Use"

means a Restriction of Use (other than one which constitutes an Extended Disruption under and for the purposes of Part H of the CCOS Network Code):

- (a) as a result of any Change of Law or any Direction of any Competent Authority other than the ORR; and
- (b) pursuant to an agreement between RfL(I) and any Competent Authority, to the extent only that the Restriction of Use could otherwise have been required pursuant to a Direction of that Competent Authority;

"Concession Agreement"

means a concession agreement between TfL or a subsidiary of TfL and a person appointed to

operate Crossrail services (where applicable, referred to in Schedule 3);

"Confidential Information"

means information relating to the affairs of one party to this Contract or any of its Affiliates which has been provided by any such person to the other party under or for the purposes of this Contract, or any matter or thing contemplated by this Contract or to which this Contract relates, the disclosure of which is likely materially to compromise or otherwise prejudice the commercial interests of any such person;

"Contingent Right"

means a right under Schedule 5 which is not a Firm Right and which is subject to the fulfilment of all competing Exercised Firm Rights and any additional contingency specified in Schedule 5;

"Contract"

means this document including all schedules and appendices to it, the CCOS Network Code and the CCOS Operational Codes;

"Corresponding Day"

means, in respect of any Day (the "First Day"):

- (a) a Day which is contained in the same Timetable Period as the First Day and on which the Services scheduled in the New Working Timetable applicable to that Timetable Period are the same as would have been scheduled on the First Day but for Restrictions of Use reflected in the New Working Timetable for the First Day; or
- (b) if no Day is found under paragraph (a), then a Day during the equivalent Timetable Period for that time of year in the year immediately preceding the Timetable Period which includes the First Day and on which the Services scheduled in the New Working Timetable applicable to that Timetable Period are the same as would have been scheduled on the First Day but for Restrictions of Use reflected in the New Working Timetable for the First Day; or
- (c) if no Day is found under paragraph (a) or (b) above, such other Day as the parties may agree or, in the absence of agreement, such Day as may be determined by the relevant

Forum following submission to the CCOS Access Dispute Resolution Rules;

"Day"

means any period of 24 hours beginning at 0200 hours and ending immediately before the next succeeding 0200 hours, and any reference in this Schedule to any named day of the week shall be to such period commencing on that named day;

"Default Interest Rate"

is two per cent. above the base lending rate of the Bank of England as varied from time to time;

"Effective Date"

means the later of the Commencement Date and the date upon which the conditions precedent specified in Clause 3.2 have been satisfied in full;

"Environmental Condition"

has the meaning ascribed to it in Part E of the CCOS Network Code;

"Environmental Damage"

has the meaning ascribed to it in Part E of the CCOS Network Code;

"European licence"

has the meaning ascribed to the term "railway undertaking licence" in section 6(2) of the Act;

"Event of Default"

means a Train Operator Event of Default or a RfL(I) Event of Default;

"Expiry Date"

means:

- (a) the Commencement Date (as defined in the Access Agreement in respect of revenueearning passenger services on the CCOS between RfL(I) and the Train Operator which the parties reasonably expect to seek approval from the ORR and subsequently execute after the date of this Contract); or
- (b) if no such Access Agreement described in(a) is executed on or before 31 December 2022, then 31 December 2022;

"Failure to Use Notice"

has the meaning ascribed to it in Part J of the CCOS Network Code;

"Force Majeure Event"

has the meaning ascribed to it in Clause 17.1;

"Firm Right"

has the meaning ascribed to it in Part D of the CCOS Network Code;

"Force Majeure Notice" has the meaning ascribed to it in Clause 17.1;

"Force Majeure Report" has the meaning ascribed to it in Clause 17.1;

"Full Opening Date"

means the date on which revenue-earning passenger services first commence on the CCOS and which connect to and from both of:

- (a) the NR Network to the east of Pudding Mill Lane Junction Connection Point; and
- (b) the NR Network to the west of Westbourne Park Junction Connection Point;

"Initial Indexation Factor"

means (RPI₂₀₁₇/RPI₂₀₁₆)²

where:

RPI₂₀₁₇ is the RPI published or determined with

respect to the month of November

2017; and

RPI₂₀₁₆ is the RPI published or determined with

respect to the month of November

2016;

"Innocent Party"

means, in relation to a breach of an obligation under this Contract, the party who is not in breach of that obligation;

"Insolvency Event"

in relation to either of the parties, has occurred where:

- (a) any step which has a reasonable prospect of success is taken by any person with a view to its administration under Part II of the Insolvency Act 1986;
- (b) it stops or suspends or threatens to stop or suspend payment of all or a material part of its debts, or is unable to pay its debts, or is deemed unable to pay its debts under section 123(1) or (2) of the Insolvency Act 1986, except that in the interpretation of this paragraph:
 - (i) section 123(1)(a) of the Insolvency Act 1986 shall have effect as if for

- "£750" there were substituted "£100,000" or such higher figure as the parties may agree in writing from time to time; and
- (ii) it shall not be deemed to be unable to pay its debts for the purposes of this paragraph if any such demand as is mentioned in section 123(1)(a) of the Insolvency Act 1986 is satisfied before the expiry of 21 days from such demand;
- (c) its directors make any proposal under section 1 of the Insolvency Act 1986, or it makes any agreement for the deferral, rescheduling or other readjustment (or makes a general assignment or an arrangement or composition with or for the benefit of the relevant creditors) of all or a material part of its debts, or a moratorium is agreed or declared in respect of or affecting all or a material part of its debts;
- (d) any step is taken to enforce security over or a distress, execution or other similar process is levied or sued out against the whole or a substantial part of its assets or undertaking, including the appointment of a receiver, administrative receiver, manager or similar person to enforce that security;
- (e) any step is taken by any person with a view to its winding up or any person presents a winding-up petition which is not dismissed within 14 days, or it ceases or threatens to cease to carry on all or a material part of its business, except for the purpose of and followed reconstruction, by а amalgamation, reorganisation, merger or consolidation on terms approved by the other party before that step is taken (which approval shall not be unreasonably withheld or delayed); or
- (f) any event occurs which, under the law of any relevant jurisdiction, has an analogous

or equivalent effect to any of the events listed above, unless:

- (i) in any case, a railway administration order (or application for such order) has been made or such order (or application) is made within 14 days after the occurrence of such step, event, proposal or action (as the case may be) in relation to the party in question under section 60, 61 or 62 of the Act and for so long as any such order (or application) remains in force or pending; or
- (ii) in the case of paragraphs (a), (d) and (e), the relevant petition, proceeding or other step is being actively contested in good faith by that party with timely recourse to all appropriate measures and procedures;

"Liability Cap"

has the meaning ascribed to it in paragraph 1 of Schedule 9;

"Licensing Regulations"

means The Railway (Licensing of Railway Undertakings) Regulations 2005;

"Longstop Date"

means the date falling one week after the date of this Contract:

"Network Rail"

means Network Rail Infrastructure Limited, a company registered in England under company number 02904587 and having its registered office at 1 Eversholt Street, London NW1 2DN;

"Network Rail Track Contract"

means the track access contract with Network Rail referred to in paragraph 3 of Schedule 3;

"New Working Timetable"

means, in respect of any Day, the version of the Working Timetable for that day provided by RfL(I) in accordance with Condition D2.7.1 of the CCOS Network Code, as amended pursuant to Condition D2.7.4 of the CCOS Network Code;

"NR Ancillary Movement"

means a train movement on the CCOS which is necessary or reasonably required for giving full effect to the train movements in relation to which the Train Operator has firm rights granted under the Network Rail Track Access Contract;

"NR Network"

means the railway infrastructure of which Network Rail is the facility owner;

"Office of Rail and Road"

has the meaning ascribed to it under section 15 of the Railways and Transport Safety Act 2003, and references to "**ORR**" shall be construed as references to the Office of Rail and Road:

"Performance Monitoring System"

has the meaning ascribed to it in Part B of the CCOS Network Code:

"Performance Order"

has the meaning ascribed to it in Clause 13.3.2;

"Pudding Mill Lane Junction Connection Point" means the boundary of the CCOS and the NR Network to the east of Pudding Mill Lane portal;

"Railway Code Systems" means necessary systems within the meaning of the Systems Code;

"Railway Group Standards" means technical standards and operating procedures authorised pursuant to the Railway Group Standards Code issued by Rail Safety and Standards Board Limited and approved by the ORR:

"Recovery Allowance"

means an allowance for additional time incorporated in the New Working Timetable or (where the Train Operator requests that the allowance is not incorporated in the New Working Timetable and RfL(I) complies with that request) the Applicable Timetable to allow a Train to regain time lost during an earlier part of its journey;

"relevant CCOS ADRR Forum"

means the Forum, having the meaning ascribed to it in the CCOS ADRR, to which a Relevant Dispute is allocated for resolution in accordance with the CCOS ADRR:

"Relevant Dispute"

means any difference between the parties arising out of or in connection with this Contract;

"Relevant Force Majeure Event"

has the meaning ascribed to it in Clause 17.1;

"Relevant Losses"

means, in relation to:

- (a) a breach of this Contract; or
- (b) in the case of Clause 10, any of the matters specified in Clause 10.1(a), (b) or (c) or Clause 10.2(a), (b) or (c) (each a "breach" for the purpose of this definition),

all costs, losses (including loss of profit and loss of revenue), expenses, payments, damages, liabilities, interest and the amounts by which rights or entitlements to amounts have been reduced, in each case incurred or occasioned as a result of or by such breach;

"Relevant Obligation"

has the meaning ascribed to it in Clause 17;

"Relevant Year"

means:

- (a) a year commencing at 0200 hours on 01 April and ending at 0159 hours on the immediately following 01 April;
- (b) in respect of the first Relevant Year, the period from the Effective Date until 0159 hours on the immediately following 01 April; and
- (c) in respect of the last Relevant Year, the period ending on the expiry or termination of this Contract and commencing at 0200 hours on the immediately preceding 01 April;

"Restriction of Use"

means, in respect of any Day, any difference from the normal capability of all or any part of the Routes (where the normal capability of the Routes is expressed in the Applicable CCOS Timetable Planning Rules relevant to that day notified to each Timetable Participant on or before D-26) which results in:

 (a) a difference between the Applicable Timetable on that Day as compared with the New Working Timetable in respect of that Day; and/or (b) a difference between the New Working Timetable on that Day as compared with the Corresponding Day Timetable in respect of the Corresponding Day;

"RfL(I) Event of Default"

has the meaning ascribed to it in paragraph 1.3 of Schedule 6;

"ROGS"

means the Railways and Other Guided Transport Systems (Safety) Regulations 2006:

"Rolled Over Access Proposal"

has the meaning ascribed to it in Part D of the **CCOS Network Code:**

"Routes"

means that part of the CCOS specified in Schedule 2:

"RPI"

means the UK All Items Retail Prices Index as published by the United Kingdom Office for National Statistics (January 1987 = 100) contained in the Monthly Digest of Statistics (or contained in any official publication substituted therefor) or failing such publication, such other index which replicates RPI as closely as possible (with the intention of putting RfL(I) in no better nor worse position than it would have been had the index not ceased to be published);

"Rule Book"

means the CCOS Rule Book;

"Safety authorisation"

has the meaning ascribed to it by regulation 2 of the ROGS;

"Safety certificate"

has the meaning ascribed to it by regulation 2 of the ROGS:

"Safety Obligations"

means all applicable obligations concerning health and safety (including any duty of care arising at common law, and any obligation arising under statute, statutory instrument or mandatory

code of practice) in Great Britain;

"Secretary of State"

means the Secretary of State for Transport;

"Sectional Appendix"

means the CCOS Sectional Appendix;

"Services" means the railway passenger services specified in

Schedule 5;

"SNRP" has the meaning ascribed to it in the Licensing

Regulations;

"Specified Equipment" means the railway vehicles which the Train

Operator is entitled to use in the provision of Services as specified in paragraph 5.1 of

Schedule 5;

"Stabling" means the parking or laying up of the Specified

Equipment or such other railway vehicles as the Train Operator is permitted by this Contract to use on the CCOS, such parking or laying up being necessary or reasonably required for giving full effect to the movements of Specified Equipment required for the provision of the Services and

"Stable" shall be construed accordingly;

"Suspension Notice" means a notice in writing served by the relevant

party on the other party under paragraph 2 of

Schedule 6;

"Systems Code" means the document known as the CCOS

Railway Systems Code as amended from time to time in accordance with Part C of the CCOS

Network Code;

"Technical Specification for Interoperability"

ication has the meaning ascribed to the term "TSI" in The y" Railways (Interoperability) Regulations 2011;

"Termination Notice" means a notice in writing served by the relevant

party on the other party under paragraph 3 of

Schedule 6;

"TfL" means the statutory corporation known as

"Transport for London" established under the Greater London Authority Act 1999 whose principal office is at 5 Endeavour Square, London,

E20 1JN;

"Timetable Change

Date"

has the meaning ascribed to it in Part D of the

CCOS Network Code:

"Timetable Year" has the meaning given to it in Part A of the CCOS

Network Code:

"Track Charges"

means the charges payable by or on behalf of the Train Operator to RfL(I), as set out in or calculated under Part 2 of Schedule 7;

"Train"

means each train operating a Service which is:

- (a) operated by or on behalf of the Train Operator pursuant to the permission to use the Routes granted under this Contract;
 and
- (b) used to provide services for the carriage of passengers by railway,

but excludes any and all trains making an Ancillary Movement or NR Ancillary Movement;

"Train Consist Data"

means information as to the number(s) and type(s) of railway vehicle comprised in a train movement;

"Train Operator Event of Default"

has the meaning ascribed to it in paragraph 1.1 of Schedule 6:

"Train Slot"

has the meaning ascribed to it in Part D of the CCOS Network Code:

"Value Added Tax"

means value added tax as provided for in the Value Added Tax Act 1994, and any tax similar or equivalent to value added tax or any turnover tax replacing or introduced in addition to them, and "VAT" shall be construed accordingly;

"Westbourne Park Junction Connection Point"

Park means the boundary of the CCOS and the NR Connection Network to the west of Royal Oak portal;

"Working Day"

has the meaning ascribed to it in Part A of the CCOS Network Code: and

"Working Timetable"

has the meaning ascribed to it in Part A of the CCOS Network Code.

1.2 Interpretation

In this Contract, unless the context otherwise requires:

- (a) the singular includes the plural and vice versa;
- (b) any one gender includes the other;

- (c) all headings are for convenience of reference only and shall not be used in the construction of this Contract;
- reference to an item of primary or secondary legislation is to that item as amended or replaced from time to time;
- reference to a contract, instrument or other document is to that contract, instrument or other document as amended, novated, supplemented or replaced from time to time;
- (f) reference to a party is to a party to this Contract, its successors and permitted assigns;
- (g) reference to a recital, Clause or Schedule is to a recital, clause or schedule of or to this Contract; reference in a schedule to a Part of or an Appendix to a schedule is to a part of or an appendix to the schedule in which the reference appears; reference in a Part of a Schedule to a paragraph is to a paragraph of that part; reference to a Part of an appendix is to a part of the appendix in which the reference appears; and reference in a schedule to a Table is a reference to the table included in or annexed to that schedule;
- (h) where a word or expression is defined, cognate words and expressions shall be construed accordingly;
- (i) references to the word "person" or "persons" or to words importing persons include individuals, firms, corporations, government agencies, committees, departments, authorities and other bodies incorporated or unincorporated, whether having separate legal personality or not;
- (j) "otherwise" and words following "other" shall not be limited by any foregoing words where a wider construction is possible;
- (k) the words "including" and "in particular" shall be construed as being by way of illustration or emphasis and shall not limit or prejudice the generality of any foregoing words;
- (I) words and expressions defined in the Act, the Access Regulations and the ROGS shall, unless otherwise defined in this Contract, have the same meanings in this Contract;
- (m) any reference to the term "possession", either by itself or as part of any composite definition, shall be construed as a reference to a Restriction of Use;
- (n) words and expressions defined in the CCOS Network Code shall have the same meanings in this Contract; and
- (o) if there is any conflict of interpretation between this Contract and the CCOS Network Code, the CCOS Network Code shall prevail.

1.3 Indemnities

Indemnities provided for in this Contract are continuing indemnities in respect of the Relevant Losses to which they apply, and hold the indemnified party harmless on an after tax basis.

2 CCOS NETWORK CODE AND THE CCOS OPERATIONAL CODES

2.1 *Incorporation*

The CCOS Network Code and the CCOS Operational Codes are incorporated in and form part of this Contract.

2.2 Compliance by other operators

Except where the ORR has directed otherwise in the exercise of its powers under the Act or the CCOS Network Code, RfL(I) shall ensure that all operators of trains having permission to use any track comprised in the CCOS agree to comply with the CCOS Network Code.

2.3 Part F and Part G of the CCOS Network Code

For the purposes of this Contract, if any modifications to the CCOS or the Specified Equipment falling within the definitions of CCOS Vehicle Change or CCOS Network Change in the CCOS Network Code are identified as a consequence of the operation of the Services, the process set out in Part F or Part G of the CCOS Network Code shall be followed but neither party shall be entitled to any compensation under either of those Parts as a consequence of such CCOS Vehicle Change or CCOS Network Change.

3 CONDITIONS PRECEDENT AND DURATION

3.1 Effective date

The provisions of this Contract, other than Clause 5, take effect from the signature of this Contract.

3.2 Conditions precedent to Clause 5

Clause 5 shall take effect on the later of the Commencement Date and when the following conditions precedent have been satisfied in full:

- (a) to the extent required by the Act and/or the Licensing Regulations, the Train Operator is authorised to be the operator of trains for the provision of the Services by:
 - (i) a licence granted under section 8 of the Act; and/or
 - (ii) a European licence and corresponding SNRP;

- (b) RfL(I) is authorised by a licence granted under section 8 of the Act to be the operator of that part of the CCOS comprising the Routes or is exempt from the requirement to be so authorised under section 7 of the Act;
- (c) each of the Collateral Agreements is executed and delivered by all the parties to each such agreement and is unconditional in all respects (save only for the fulfilment of any condition relating to this Contract becoming unconditional);
- (d) each of the parties has, as necessary, a valid Safety certificate or Safety authorisation as required by the ROGS and has established and is maintaining a safety management system which meets the requirements of those regulations; and
- (e) the provisions of this Contract, other than Clause 5, have taken effect in accordance with Clause 3.1.

3.3 Obligations to satisfy conditions precedent to Clause 5

Each party shall use all reasonable endeavours to secure that the following conditions precedent are satisfied as soon as practicable, and in any event not later than the Longstop Date:

- (a) in the case of RfL(I), the conditions precedent contained in Clause 3.2(b) and, insofar as within its control, Clauses 3.2(c) and 3.2(d); and
- (b) in the case of the Train Operator, the conditions precedent contained in Clause 3.2(a) and, insofar as within its control, Clauses 3.2(c) and 3.2(d).

3.4 Consequences of non-fulfilment of conditions precedent to Clause 5

If the conditions precedent set out in Clause 3.2 have not been satisfied in full on or before the Longstop Date:

- (a) this Contract shall lapse save for the obligations contained in Clause 14 which shall continue in force; and
- (b) neither party shall have any liability to the other except in respect of any breach of its obligations under this Contract.

3.5 Expiry

This Contract shall continue in force until the earliest of:

- (a) lapse under Clause 3.4;
- (b) the date specified in any Failure to Use Notice terminating all of the Services;

- (c) the date on which all of the capacity reserved by the Train Operator is transferred to one or more other train operators as a result of such other train operators demonstrating (in accordance with Part J of the CCOS Network Code) a significantly better use for the capacity reserved by the Train Operator under Schedule 5;
- (d) termination under Schedule 6; and
- (e) 0159 hours on the Expiry Date.

3.6 Suspension and termination

Schedule 6 shall have effect.

4 STANDARD OF PERFORMANCE

4.1 General standard

Without prejudice to all other obligations of the parties under this Contract, each party shall, in its dealings with the other for the purpose of, and in the course of performance of its obligations under, this Contract, act with due efficiency and economy and in a timely manner with that degree of skill, diligence, prudence and foresight which should be exercised by a skilled and experienced:

- (a) network owner and operator (in the case of RfL(I)); and
- (b) train operator (in the case of the Train Operator).

4.2 Good faith

The parties to this Contract shall, in exercising their respective rights and complying with their respective obligations under this Contract (including when conducting any discussions or negotiations arising out of the application of any provisions of this Contract or exercising any discretion under them), at all times act in good faith.

5 PERMISSION TO USE

5.1 Permission to use the Routes

RfL(I) grants the Train Operator permission to use the Routes.

5.2 Meaning

References in this Contract to permission to use the Routes shall, except where the context otherwise requires, be construed to mean permission:

- (a) to use the track comprised in the Routes for the provision of the Services using the Specified Equipment;
- (b) to use the track comprised in the CCOS in order to implement any plan established under Part H of the CCOS Network Code;

- (c) to make Ancillary Movements and/or NR Ancillary Movements as set out in paragraph 2.6 of Schedule 5;
- (d) to Stable, which shall be treated, for the purposes of Part D of the CCOS Network Code, as the use of a Train Slot;
- (e) for the Train Operator and its associates to enter upon that part of the CCOS comprising the Routes, with or without vehicles; and
- (f) for the Train Operator and its associates to bring things onto that part of the CCOS comprising the Routes and keep them there,

and such permission is subject, in each case and in all respects to:

- (i) the CCOS Network Code;
- (ii) the Applicable CCOS Engineering Access Statement;
- (iii) the Applicable CCOS Timetable Planning Rules;
- (iv) the Rule Book, including the Sectional Appendix; and
- (v) the CCOS Standards.
- **5.3** Permission under Clauses 5.2(e) and 5.2(f)

In relation to the permissions specified in Clauses 5.2(e) and 5.2(f):

- (a) the Train Operator shall, and shall procure that its associates shall, wherever reasonably practicable, first obtain the consent of RfL(I), which consent shall not be unreasonably withheld or delayed;
- (b) the Train Operator shall remove any vehicle or other thing so brought onto any part of the CCOS when reasonably directed to do so by RfL(I); and
- (c) whilst exercising any rights conferred by Clauses 5.2(e) and 5.2(f), the Train Operator shall, and shall procure that its associates shall, comply with such reasonable restrictions or instructions as RfL(I) shall specify.
- **5.4** Changes to Applicable CCOS Engineering Access Statement and Applicable CCOS Timetable Planning Rules

Changes to the Applicable CCOS Engineering Access Statement and the Applicable CCOS Timetable Planning Rules are subject to regulatory protection (including appeals) in accordance with Part D of the CCOS Network Code.

5.5 CCOS Engineering Access Statement, CCOS Timetable Planning Rules and Restrictions of Use

Schedule 4 shall not be used in this Contract.

5.6 The Services and the Specified Equipment

Schedule 5 shall have effect.

5.7 Performance

Part B of the CCOS Network Code and Schedule 8 of this Contract shall each have effect from such date as RfL(I) and the Train Operator agree in writing (each acting reasonably).

5.8 Stabling

Without prejudice to RfL(I)'s obligations, if any, under Schedule 5 to provide Stabling, RfL(I) shall use reasonable endeavours to provide such Stabling facilities as are necessary or expedient for or in connection with the provision of the Services in accordance with the Working Timetable.

6 OPERATION AND MAINTENANCE OF TRAINS AND THE CCOS

6.1 General

Without prejudice to the other provisions of this Contract:

- (a) the Train Operator shall maintain and operate the Specified Equipment used on the CCOS in accordance with Clause 4.1 with a view to permitting the provision of the Services on the Routes in accordance with the Working Timetable and the making of Ancillary Movements and/or NR Ancillary Movements;
- (b) RfL(I) shall maintain and operate the CCOS in accordance with Clause 4.1 with a view to permitting the provision of the Services on the Routes using the Specified Equipment in accordance with the Working Timetable and the making of Ancillary Movements and/or NR Ancillary Movements;
- (c) the parties shall comply with the Systems Code and, where appropriate, shall use the Railway Code Systems in their dealings with each other in connection with matters provided for in this Contract; and
- (d) (without prejudice to paragraph (c)), the Train Operator shall:
 - (i) provide to RfL(I) such Train Consist Data as shall be necessary to enable RfL(I) to calculate the amount of Track Charges; and
 - (ii) procure that such data is true and accurate in all respects.

6.2 Trespass, vandalism and animals

Without prejudice to the other provisions of this Contract, each of the parties shall use all reasonable endeavours (including participating in such consultation and joint action as is reasonable in all the circumstances) to reduce:

- (a) trespass;
- (b) vandalism; and
- (c) intrusions on to the CCOS by animals,

in each case as may affect either the provision of the Services or the Routes.

6.3 Safety

In relation to Safety Obligations:

- (a) the Train Operator shall comply with any reasonable request by RfL(I) in relation to any aspect of the Train Operator's operations which affects or is likely to affect the performance of RfL(I)'s Safety Obligations; and
- (b) RfL(I) shall comply with any reasonable request by the Train Operator in relation to any aspect of RfL(I)'s operations which affects or is likely to affect the performance of the Train Operator's Safety Obligations.

7 TRACK CHARGES AND OTHER PAYMENTS

Schedule 7 shall have effect.

8 LIABILITY

8.1 Performance Orders in relation to breach

In relation to any breach of this Contract:

- (a) the Innocent Party shall be entitled to apply under Clause 13 for a Performance Order against the party in breach; and
- (b) if a Performance Order is made, the party against whom it has been made shall comply with it.

8.2 Compensation in relation to breach

In relation to any breach of this Contract, the party in breach shall indemnify the Innocent Party against all Relevant Losses.

9 NOT USED

10 LIABILITY - OTHER MATTERS

10.1 *Train Operator indemnity*

The Train Operator shall indemnify RfL(I) against all Relevant Losses resulting from:

(a) a failure by the Train Operator to comply with its Safety Obligations;

- (b) any Environmental Damage arising directly from the acts or omissions of the Train Operator or the proper taking by RfL(I) under Part E of the CCOS Network Code of any steps to prevent, mitigate or remedy an Environmental Condition which exists as a direct result of the acts or omissions of the Train Operator;
- any damage to the CCOS arising directly from the Train Operator's negligence, wilful default or failure to comply with its obligations under this Contract; and
- (d) a breach by the Train Operator of this Contract.

10.2 RfL(I) indemnity

RfL(I) shall indemnify the Train Operator against all Relevant Losses resulting from:

- (a) a failure by RfL(I) to comply with its Safety Obligations;
- (b) any Environmental Damage to the CCOS arising directly from the acts or omissions of RfL(I);
- (c) any damage to the Specified Equipment or other vehicles or things brought onto the CCOS in accordance with the permission to use granted by this Contract arising directly from RfL(I)'s negligence, wilful default or failure to comply with its obligations under this Contract; and
- (d) a breach by RfL(I) of this Contract.

11 RESTRICTIONS ON CLAIMS

11.1 *Notification and mitigation*

A party wishing to claim under any indemnity provided for in this Contract:

- (a) shall notify the other party of the relevant circumstances giving rise to that claim as soon as reasonably practicable after first becoming aware of those circumstances (and in any event within 365 days of first becoming so aware); and
- (b) subject to Clause 11.1(c), where practicable given the circumstances, consult with the other party as to the ways in which the circumstances giving rise to that claim and any damage, losses, claims, proceedings, demands, liabilities, costs, damages, orders of out of pocket expenses connected with that claim may be prevented, defended, mitigated or restricted and shall take all reasonable steps to prevent, mitigate, defend and restrict any and all of the same and any Relevant Losses connected with that claim; but
- (c) shall not be required to exercise any specific remedy available to it under this Contract.

11.2 Restrictions on claims by RfL(I)

Any claim by RfL(I) against the Train Operator for indemnity for Relevant Losses:

- (a) shall exclude payments to any person (other than the Train Operator) under or in accordance with the provisions of any Access Agreement with such person other than any such payments which are for obligations to compensate for damage to property, and so that any claim for indemnity under this Contract for such payments for damage to property, in relation to any incident, shall be limited to:
 - (i) the maximum amount for which the Train Operator would be liable for such damage in accordance with the Claims Allocation and Handling Agreement; less
 - (ii) any other compensation which the Train Operator has an obligation to pay for such damage;
- (b) shall exclude any Relevant Losses to the extent they result from a cancellation of or a delay in commencement of a Restriction of Use, save where such cancellation or delay is attributable to the Train Operator; and
- (c) shall:
 - (i) include Relevant Losses only to the extent that these constitute amounts which RfL(I) would not have incurred as network owner and operator but for the relevant breach; and
 - (ii) give credit for any savings to RfL(I) which result or are likely to result from the incurring of such amounts.

11.3 Restrictions on claims by Train Operator

Any claim by the Train Operator against RfL(I) for indemnity for Relevant Losses:

- (a) shall exclude any Relevant Losses to the extent that they result from delays to or cancellations of trains; and
- (b) shall:
 - (i) include Relevant Losses only to the extent that these constitute amounts which the Train Operator would not have incurred as train operator but for the relevant breach; and
 - (ii) give credit for any savings to the Train Operator which result or are likely to result from the incurring of such amounts.

11.3A Relationship with Schedule 8 and Part G of the CCOS Network Code

The rights set out in Schedule 8 of this Contract and Part G of the CCOS Network Code represent the Train Operator's sole entitlement to any compensation in respect of any damage, losses, claims, proceedings, demands, liabilities, costs, damages, orders and out-of-pocket expenses arising from or caused by any restriction of use of all or any part of the Routes or any delay, or cancellations to trains (together, the "Losses"). The Train Operator undertakes to RfL(I) not to seek to recover any Losses by making any claim or commencing any action or proceedings whatsoever against or otherwise seeking payment in respect of any Losses from RfL(I) otherwise than pursuant to Schedule 8 of this Contract or Part G of the CCOS Network Code.

11.4 Restriction on claims by both parties

Any claim for indemnity for Relevant Losses shall exclude Relevant Losses which:

- (a) do not arise naturally from the breach; and
- (b) were not, or may not reasonably be supposed to have been, within the contemplation of the parties:
 - (i) at the time of the making of this Contract; or
 - (ii) where the breach relates to a modification or amendment to this Contract, at the time of the making of such modification or amendment,

as the probable result of the breach.

11.5 Limitation on liability

Schedule 9 shall have effect so as to limit the liability of the parties to one another but:

- (a) does not limit any liability arising under Schedule 7 or Schedule 8;
- in relation to a failure to perform an obligation under the CCOS Network Code, only to the extent (including as to time and conditions) that the CCOS Network Code so provides;
- (c) shall not apply to the extent that a party is insured in respect of the Relevant Loss and such Relevant Loss is recoverable from insurance; and
- (d) subject to Clause 18.3.3.

11.6 Claims Allocation and Handling Agreement

11.6.1 General

Clauses 16 and 17 of the Claims Allocation and Handling Agreement provide that claims between parties to it are limited to specified amounts unless the parties expressly contract otherwise.

11.6.2 Restriction of application

Except as otherwise expressly provided in this Contract, Clauses 16 and 17 of the Claims Allocation and Handling Agreement shall not apply as between the parties to this Contract if and to the extent that the giving of any right or remedy as provided for under this Contract would be prevented or restricted by Clauses 16 and 17 of the Claims Allocation and Handling Agreement.

11.6.3 Accession

- (a) RfL(I) shall at all times remain a party to and comply with such agreements or arrangements (as amended from time to time) relating to:
 - (i) the handling of claims against operators of railway assets; and
 - (ii) the allocation of liabilities among operators of railway assets, and the Claims Allocation and Handling Agreement shall satisfy the requirements of this Clause.
- (b) RfL(I) shall procure that each train operator using the CCOS also becomes party to the same arrangement described in Clause 11.6.3(a).
- (c) RfL(I) shall not, in relation to any of the agreements or arrangements described in Clause 11.6.3(a) (the "relevant claims handling arrangements"), enter into any agreement or arrangement with any other party to the relevant claims handling arrangements:
 - (i) under which RfL(I) agrees not to exercise any rights which it may have under any of the relevant claims handling arrangements; or
 - (ii) varying the relevant claims handling arrangements other than as provided for under the terms of the relevant claims handling arrangements.

11.6.4 Liability for small claims

Nothing in this Contract shall affect the application as between the parties of the provisions of the Claims Allocation and Handling Agreement which relate to liability for small claims equal to or below the Threshold (as defined in that agreement).

11.7 Insurance

11.7.1 Required insurance

RfL(I) shall take out and maintain in full force and effect and at its own cost, third party liability insurance in accordance with the ORR's guidance on insurance requirements from time to time. Without prejudice to the foregoing, as at the date of this Agreement, RfL(I) shall procure such insurance complies with the following requirements:

- (a) it is third party liability insurance;
- (b) it has a total cover of not less than £155 million per incident in respect of all liabilities to third parties;
- (c) where an aggregate limit of indemnity applies, this limit will be reinstated at least once if the limit is exhausted:
- (d) cover is on an 'occurrence' basis;
- (e) cover is on a costs exclusive basis;
- (f) any other party is included as an insured to the extent that that party is required to be insured or indemnified in any underlying contract or agreement with RfL(I);
- (g) cover for any difference between its contractors' or sub-contractors' cover and that required by this Clause 11.7 is provided; and
- (h) such insurance is taken out only with insurers duly authorised by the Financial Conduct Authority or an equivalent body.

11.7.2 Excess

Notwithstanding any other Clauses of this contract, RfL(I) shall be liable for any excess or deductible that applies to such insurance policy.

11.7.3 Evidence of insurance policies

Promptly following any request by the Train Operator, and otherwise on each anniversary of the execution of this contract, RfL(I) shall provide to the Train Operator for inspection a broker's letter confirming that the insurance policies specified in Clause 11.7.1 are in place, are in full force and effect and that all premiums payable in respect of such insurance policies have been paid in full.

12 GOVERNING LAW

This Contract and any non-contractual obligations connected with it shall be governed by and construed in accordance with the laws of England and Wales.

13 DISPUTE RESOLUTION

13.1 CCOS ADRR

A Relevant Dispute shall be referred for resolution in accordance with the CCOS Access Dispute Resolution Rules in force at the time of the reference, as modified by this Clause 13, unless:

- any Part of the CCOS Network Code provides for an alternative dispute resolution procedure for the Relevant Dispute, in which case such alternative procedure shall apply;
- (b) any Part of Schedule 5, Schedule 7 or Schedule 8 provides for an alternative dispute resolution procedure for the Relevant Dispute, in which case such alternative procedure shall apply; or
- (c) Clause 13.2 applies.

13.2 Unpaid sums

If either party fails to pay:

- (a) any invoice issued to it under this Contract in respect of Track Charges;
 or
- (b) any other sum which has fallen due in accordance with any provision of this Contract, then:
 - the amount invoiced or sum due, as referred to in Clause 13.2(a) or (b), shall immediately constitute a debt due and owing from the party who has failed to pay the invoice or sum due to the other party (and to any assignee of a party's right to payment in respect of any invoice or other sum due);
 - (ii) such debt shall be recoverable by any means available under the laws of England and Wales; and
 - (iii) the dispute resolution procedures in Clauses 13.1 and 13.3 to 13.5 shall not apply to proceedings commenced under this Clause 13.2.

13.3 Performance Orders

13.3.1 Power to order provisional relief

For the purposes of section 39 of the Arbitration Act 1996, should any Relevant Dispute be allocated in accordance with the CCOS ADRR to arbitration under Chapter F of the CCOS ADRR, the arbitrator shall have power to order on a provisional basis any relief which he would have power to grant in a final award including Performance Orders.

13.3.2 Performance Orders

A Performance Order:

- (a) is an order made under Clause 13.3.3(b), relating to a Relevant Dispute, whether by way of interim or final relief; and
- (b) may be applied for by RfL(I) or the Train Operator in the circumstances set out in Clause 8.1, subject to the qualifications in Clause 17.8,

and an application for a Performance Order shall be without prejudice to any other remedy available to the claimant under this Contract (whether final or interim and whether by way of appeal under the CCOS Network Code or otherwise).

13.3.3 Duties of arbitrator in relation to Performance Orders

Without prejudice to any additional remedies that may be ordered by the arbitrator under Clause 13.4, where a dispute is allocated in accordance with the CCOS ADRR to arbitration and a party has applied for a Performance Order, the parties shall agree in a Procedure Agreement, as defined in the CCOS ADRR, that:

- (a) the arbitrator shall decide as soon as possible whether the application is well founded or not; and
- (b) if the arbitrator decides that the application is well founded, he shall be required to make an interim or final declaration to that effect and, in that event, the arbitrator may also make any interim or final order directing any party to do or to refrain from doing anything arising from such declaration which he considers just and reasonable in all the circumstances.

13.4 Remedies

The powers exercisable by the arbitrator as regards remedies shall include:

- (a) the powers specified in sections 48(3) to (5) of the Arbitration Act 1996;
- (b) the powers specified in the CCOS ADRR;
- (c) the power to make Performance Orders; and
- (d) the power to order within the same reference to arbitration any relief specified in Clause 13.4(a), (b) and (c) consequent upon, or for the breach of, any interim or final Performance Order previously made.

13.5 Exclusion of applications on preliminary points of law

Any recourse to any Court for the determination of a preliminary point of law arising in the course of the arbitration proceedings is excluded.

14 CONFIDENTIALITY AND FREEDOM OF INFORMATION

14.1 Definitions

In addition to the definitions set out in Clause 1.1 of this Contract, in this Clause 14:

"FOI Legislation"

means:

- (a) the Freedom of Information Act 2000 and the Environmental Information Regulations 2004; and
- (b) any guidance issued by the Information Commissioner's Office (including its successors and assigns) in relation to such legislation;

"Greater London Authority"

means the Greater London Authority, a body corporate established under the Greater London Authority Act 1999;

"Information"

means information recorded in any form held by RfL(I);

"Information Request"

means a request for any Information under the FOI Legislation;

"Local Authority"

means:

- (a) in England, a county council, a district council, a unitary authority, a passenger transport executive, a London borough council, the common council of the City of London, or a council which is established under the Local Government Act 1992 and which is either an authority responsible for expenditure on public passenger transport services within the meaning of Section 88 of the Transport Act 1985 or a local authority for the purposes of Section 93 of the Transport Act 1985;
- (b) in Wales, a county council, a district council or a council which is established under the Local Government Act 1972 or the Local Government (Wales) Act 1994;
- (c) in Scotland, the Strathclyde Passenger Transport Executive, or a district council or

a unitary authority which is established under the Local Government (Scotland) Act 1973 or the Local Government, etc. (Scotland) Act 1994;

- (d) any other body or council replacing any of the above from time to time; and
- (e) any other body or instrument of local or regional government specified by RfL(I) from time to time;

"Rail Passengers' Council" means the passengers' council established under section 19 of the Railways Act 2005; and

"TfL Group"

means TfL and all its subsidiaries from time to time.

14.2 Confidential Information

14.2.1 General obligation

Except as permitted by Clause 14.3 and (in the case of RfL(I)) Clause 14.7, RfL(I) and the Train Operator shall hold confidential all Confidential Information during and after the continuance of this Contract and shall not divulge any Confidential Information in any way to any third party without the prior written approval of the other party.

14.2.2 RfL(I) - Affiliates

Except as permitted by Clause 14.3 and Clause 14.7, RfL(I) shall procure that its Affiliates and its and their respective officers, employees and agents shall keep confidential and not disclose to any person any Confidential Information.

14.2.3 Train Operator - Affiliates

Except as permitted by Clause 14.3, the Train Operator shall procure that its Affiliates and its and their respective officers, employees and agents shall keep confidential and not disclose to any person any Confidential Information.

14.3 Entitlement to divulge

Either party, and its Affiliates, and its and their respective officers, employees and agents, shall be entitled in good faith to divulge any Confidential Information without the approval of the other party in the following circumstances:

- (a) to the ORR;
- (b) to the Secretary of State;
- (c) to any Affiliate of either party (including, in the case of RfL(I), to TfL);

- (d) to any officer or employee of the party in question or any person engaged in the provision of goods or services to or for him if disclosure is necessary or reasonably required to enable the party in question to perform its obligations under this Contract, upon obtaining an undertaking of strict confidentiality from such officer, employee or person;
- to any professional advisers or consultants of such party engaged by or on behalf of such party and acting in that capacity, upon obtaining an undertaking of strict confidentiality from such advisers or consultants;
- (f) to any insurer or insurance broker from whom such party is seeking insurance or in connection with the making of any claim under any policy of insurance upon obtaining an undertaking of strict confidentiality from the insurer or insurance broker;
- (g) to any lender, security trustee, bank or other institution from whom such party is seeking or obtaining finance or credit support for such finance, or any advisers to any such entity, or any rating agency from whom such party is seeking a rating in connection with such finance or credit support, upon obtaining an undertaking of strict confidentiality from the entity, advisers or rating agency in question;
- (h) to the extent required by the Act, the Licensing Regulations, the Access Regulations, the FOI Legislation, any other applicable law, the rules of any recognised stock exchange or regulatory body or any written request of any taxation authority;
- to the extent that it has become available to the public other than as a result of a breach of confidence;
- (j) under the order of any court or tribunal of competent jurisdiction (including the Allocation Chair or any relevant CCOS ADRR Forum, each as defined in the CCOS ADRR);
- (k) in the case of RfL(I), to any other infrastructure manager with regard to any access or infrastructure related issue affecting both such infrastructure manager and RfL(I);
- (I) in the case of RfL(I), to the Parliamentary Commissioner for Administration, a Minister of the Crown, any department of the government of the United Kingdom, the Scottish Parliament, the National Assembly of Wales, the Mayor of London, the Greater London Authority, the Rail Passengers' Council, any Local Authority or any department of officer of any of them (provided such information is disclosed for the purpose of facilitating the carrying out of the functions of TfL in relation to the operation of railway passenger services to, from or within London); and

(m) in the case of RfL(I), on the website of RfL(I) subject to the redaction of any commercially sensitive information or in connection with any consultation process.

14.4 Return of Confidential Information

Each of RfL(I) and the Train Operator shall promptly return to the other party any Confidential Information requested by the other party if such request:

- is made on or within two months after the Expiry Date or, if this Contract lapses or is terminated earlier, is made within two months after the date on which this Contract lapses or is terminated;
- (b) is reasonable; and
- (c) contains a sufficient description of the relevant Confidential Information to enable such information to be readily identified and located.

14.5 Retention or destruction of Confidential Information

If RfL(I) or the Train Operator, as the case may be, has not received a request to return any Confidential Information to the other party under and within the time limits specified in Clause 14.4, it may destroy or retain such Confidential Information.

14.6 Ownership of Confidential Information

All Confidential Information shall be and shall remain the property of the party which supplied it to the other party.

14.7 Freedom of Information

- (a) The Train Operator acknowledges that RfL(I):
 - is subject to the FOI Legislation and agrees to assist and cooperate with RfL(I) to enable RfL(I) to comply with its obligations under the FOI Legislation; and
 - (ii) may be obliged under the FOI Legislation to disclose Information without consulting or obtaining the consent of the Train Operator.
- (b) Without limiting Clause 14.7(a), the Train Operator shall transfer to RfL(I) each Information Request relevant to this Contract, the Services or any member of the TfL Group that it receives as soon as reasonably practicable and in any event, within two Working Days of receiving such Information Request.
- (c) RfL(I) shall be responsible for determining whether Information is exempt information under the FOI Legislation and for determining what Information will be disclosed in response to any Information Request in accordance with the FOI Legislation.

(d) The Train Operator shall not itself respond to any person making any Information Request, save to acknowledge receipt, unless expressly authorised to do so by RfL(I).

14.8 No publication by Train Operator without consent

- (a) Subject to Clause 14.8(c) and whether or not any other restrictions contained in this Clause 14 applies, the Train Operator shall not, and shall procure that its officers and employees do not, make any announcement (including any communication to the public, to any clients or suppliers of either party or to all or any of the employees of either party or to representatives of the press, television, radio or other media) concerning the subject matter of this Contract or containing any information about any member of the TfL Group (including any information that is confidential by virtue of this Clause 14) without the prior written approval of RfL(I).
- (b) RfL(I) shall have absolute discretion in deciding whether to give any consent referred to in Clause 14.8(a).
- (c) Clause 14.8(a) shall not apply where Clause 14.3 applies to the Train Operator.

14.9 Disclosure by Comptroller and Auditor General

The parties recognise that the Comptroller and Auditor General may, in pursuance of its functions under the Exchequer and Audit Department Act 1921, the National Audit Act 1983 and the Government Resources and Accounts Act 2000, disclose information which it has obtained pursuant to those acts and which a party to this Contract would not be able to disclose otherwise than under this Clause 14.

14.10 CCOS Network Code, Schedule 7 and Schedule 8

Nothing in this Clause 14 restricts the right of RfL(I) to disclose information to which this Clause 14 applies to the extent that it is permitted or required to do so under the CCOS Network Code, Schedule 7 or Schedule 8.

15 ASSIGNMENT AND NOVATION

15.1 Assignment

(a) Subject to Clause 15.1(b), neither party may assign, transfer, novate (including a novation under Clause 15.2) or create any encumbrance or other security interest over the whole or any part of its rights and obligations under this Contract except to the extent approved by the ORR following consultation with the other party, and subject to the conditions (if any) of the ORR's approval. (b) RfL(I) may at any time and from time to time on reasonable notice but without obtaining the consent of the Train Operator assign, transfer or create any encumbrance or other security interest over the whole or any part of its rights and/or obligations under this Contract to a third party.

15.2 Novation

RfL(I) (and any assignee of all or part of the rights of RfL(I) under this Contract) shall:

- (a) agree to the novation of the rights and obligations of the Train Operator under this Contract in favour of another person (including TfL or a subsidiary of TfL or a person nominated by such person) in any circumstances where TfL (or a subsidiary of TfL, as the case may be) requests RfL(I) to participate in such a novation; and
- (b) execute such contracts and do such things as TfL (or a subsidiary of TfL, as the case may be) may reasonably request to give effect to the novation.

15.3 *Novation terms*

Any novation under Clause 15.2 shall be on terms that:

- (a) the Train Operator shall not be released from:
 - (i) any accrued but unperformed obligation;
 - (ii) the consequences of any breach of this Contract which is the subject of any proceedings (arbitral or otherwise) for the resolution of a dispute between the parties; or
 - (iii) any liability in respect of anything done under this Contract before, or as at the date of, any such novation (except to the extent that such other person agrees to assume and be responsible for it); and
- (b) such other person shall not be required by RfL(I), as a term of or a condition to the novation, to agree to assume and be responsible for any unperformed obligation, liability or consequence of a breach of the kind referred to in Clause 15.3(a), but this shall not prevent any such agreement being a term or condition of the novation if required by TfL (or a subsidiary of TfL, as the case may be).

16 PAYMENTS, INTEREST AND VAT

16.1 Payment

16.1.1 No deduction

All sums due or payable by either party under this Contract shall be paid free and clear of any deduction, withholding or set off except only as may be required by law or as expressly provided in any Schedule to this Contract or in the CCOS Network Code.

16.1.2 Delivery of invoices

All invoices issued under Schedule 7, or statements of amounts payable under Schedule 8 or under the CCOS Network Code, shall be delivered by hand at, or sent by prepaid first class post to, or sent by email to the address for service for the recipient specified in Schedule 1 and shall be deemed to have been received by the addressee in accordance with Clause 18.4.3.

16.1.3 Content of invoices and other statements of amounts payable

Each invoice and statement of amounts payable shall contain such detail as to the constituent elements of the amounts stated to be payable as shall be necessary or expedient so as to enable the person to whom it is given to understand and check it and the party making the supply shall issue a VAT invoice for that amount to the payer.

16.1.4 Method of payment

All payments shall be made by direct debit mandate or standing order mandate, CHAPS transfer, BACS transfer or other electronic or telegraphic transfer to a London clearing bank or such other financial institution as may be approved by the party entitled to the payment, such approval not to be unreasonably withheld or delayed.

16.2 Interest

Without prejudice to any other rights or remedies which one party may have in respect of the failure of the other party to pay any amount on the due date, amounts payable under this Contract and not paid by the due date shall carry interest (to accrue daily and to be compounded monthly) at the Default Interest Rate from the due date until the date of actual payment (as well after judgment as before), except to the extent that late payment arises from any failure by the invoicing party to comply with Clause 16.1.2 or Clause 16.1.3.

16.3 *VAT*

16.3.1 Payment of VAT

Where any taxable supply for VAT purposes is made under or in connection with this Contract by one party to the other the payer shall, in addition to any payment required for that supply, pay such VAT as is chargeable in respect of it.

16.3.2 Reimbursement of VAT

Where under this Contract one party is to reimburse or indemnify the other in respect of any payment made or cost incurred by the other, the first party shall also reimburse any VAT paid by the other which forms part of its payment made or cost incurred to the extent such VAT is not available for credit for the other party (or for any person with whom the indemnified party is treated as a member of a group for VAT purposes) under sections 25 and 26 of the Value Added Tax Act 1994.

16.3.3 VAT credit note to be issued on repayment

Where under this Contract any rebate or repayment of any amount is payable by one party to the other, and the first party is entitled as a matter of law or of HM Revenue and Customs practice to issue a valid VAT credit note, such rebate or repayment shall be paid together with an amount representing the VAT paid on that part of the consideration in respect of which the rebate or repayment is made, and the first party shall issue an appropriate VAT credit note to the other party.

17 FORCE MAJEURE EVENTS

17.1 *Meaning of Force Majeure Event*

In this Clause 17:

"Affected Party"

means, in relation to a Force Majeure Event, the party claiming relief under this Clause 17 by virtue of that Force Majeure Event, and "Non-affected Party" shall be construed accordingly;

"Force Majeure Event"

means any of the following events (and any circumstance arising as a direct consequence of any of the following events):

 (a) an act of the public enemy or terrorists or war (declared or undeclared), threat of war, revolution, riot, insurrection, civil commotion, demonstration or sabotage;

- (b) acts of vandalism or accidental damage or destruction of machinery, equipment, track or other infrastructure;
- (c) natural disasters or phenomena, including extreme weather or environmental conditions (such as lightning, earthquake, hurricane, storm, fire, flood, drought or accumulation of snow or ice);
- (d) nuclear, chemical or biological contamination;
- (e) pressure waves caused by devices travelling at supersonic speeds;
- (f) discovery of fossils, antiquities or unexploded bombs; and
- (g) strike or other industrial action which is a single circumstance and which also is a strike or industrial action in sectors of the economy other than the railway industry;

"Force Majeure Notice"

means a notice given or to be given by the Affected Party to the other party stating that a Force Majeure Event has occurred;

"Force Majeure Report"

means a report given or to be given by the Affected Party to the other party following the giving of a Force Majeure Notice;

"Relevant Force Majeure Event"

means a Force Majeure Event in relation to which an Affected Party is claiming relief under this Clause 17; and

"Relevant Obligation"

means an obligation under this Contract in respect of which a Force Majeure Event has occurred and the Affected Party has claimed relief under this Clause 17.

17.2 Nature and extent of relief for Force Majeure

Force Majeure relief under this Clause 17:

- (a) extinguishes:
 - the obligation of the Affected Party to perform a Relevant Obligation to the extent that it is prevented from doing so by reason of the Relevant Force Majeure Event; and

- (ii) the obligation of the Affected Party to indemnify the other party under Clause 8.2 in respect of Relevant Losses sustained as a result of the failure of the Affected Party to perform a Relevant Obligation; but
- (b) is not available in respect of:
 - (i) any obligation to pay money under Schedule 7 and Schedule 8; or
 - (ii) any other obligation to do or refrain from doing any other thing provided for in this Contract; and
- (c) is only available in relation to a failure to perform an obligation under the CCOS Network Code to the extent (including as to time and conditions) that the CCOS Network Code so provides.

17.3 Entitlement to Force Majeure relief

An Affected Party is entitled to Force Majeure relief if and to the extent that:

- (a) performance of the Relevant Obligation has been prevented or materially impeded by reason of a Force Majeure Event;
- (b) it has taken all reasonable steps, taking account of all relevant circumstances (including as to whether the event in question could reasonably have been anticipated):
 - (i) to avoid the occurrence of the Force Majeure Event; and
 - (ii) to minimise, and where practicable avoid, the effects of the Force Majeure Event on its ability to perform the Relevant Obligation; and
- (c) except in the case of paragraph (f) of the definition of Force Majeure Event, none of the Affected Party, its officers, employees or agents caused the Force Majeure Event.

17.4 Procedure for claiming relief

Without prejudice to Clause 17.3, an Affected Party is only entitled to claim Force Majeure relief under this Clause 17 if it complies with the obligations to give Force Majeure Notices, Force Majeure Reports and provide other information under Clause 17.5 and to perform its obligations under Clause 17.6.

17.5 Force Majeure Notices and Reports

17.5.1 Force Majeure Notice

In relation to any Relevant Force Majeure Event:

- (a) as soon as reasonably practicable after the Affected Party becomes aware, or ought reasonably to have become aware, that such Force Majeure Event qualifies for relief under this Clause 17 (and, in any event, within 72 hours of becoming aware of such circumstances), the Affected Party shall give a Force Majeure Notice; and
- (b) the Force Majeure Notice shall include detailed particulars (to the extent available) of the Relevant Force Majeure Event and its consequences, its effects on the Affected Party, the Relevant Obligations, the likely duration of such consequences and effects and the remedial measures proposed by the Affected Party to avoid or remove the Relevant Force Majeure Event or to mitigate its consequences and effects.

17.5.2 Force Majeure Report

Following the giving of a Force Majeure Notice:

- (a) the Affected Party shall give a Force Majeure Report as soon as practicable, and in any event within seven days of service of the Force Majeure Notice; and
- (b) the Force Majeure Report shall constitute a full report on the Relevant Force Majeure Event, amplifying the information provided in the Force Majeure Notice and containing such information as may reasonably be required by the Non-affected Party, including the effect which the Relevant Force Majeure Event is estimated to have on the Affected Party's performance of the Relevant Obligations.

17.5.3 Other information

The Affected Party shall promptly give the Non-affected Party all other information concerning the Relevant Force Majeure Event and the steps which could reasonably be taken, and which the Affected Party proposes to take, to avoid or remove the Relevant Force Majeure Event or to mitigate its consequences and effects as may reasonably be requested by the Non-affected Party from time to time.

17.6 Mitigation

The Affected Party shall, promptly upon becoming aware of the occurrence of a Force Majeure Event in respect of which it intends to claim relief, use all reasonable endeavours to:

- (a) minimise the effects of such Force Majeure Event on the performance of the Relevant Obligations; and
- (b) minimise the duration of such Force Majeure Event,

and shall keep the Non-affected Party fully informed of the actions which it has taken or proposes to take under this Clause 17.6.

17.7 Duration of relief for force majeure

The right of an Affected Party to relief under Clause 17.2 shall cease on the earlier of:

- (a) the date on which its performance of the Relevant Obligations is no longer prevented or materially impeded by the Relevant Force Majeure Event; and
- (b) the date on which such performance would no longer have been prevented or materially impeded if the Affected Party had complied with its obligations under Clause 17.6.

17.8 Availability of Performance Order

If and to the extent that a breach of this Contract has been caused by a Relevant Force Majeure Event, the Non-affected Party shall not be entitled to a Performance Order except to secure performance by the Affected Party of its obligations under this Clause 17.

18 MISCELLANEOUS

18.1 Non waiver

18.1.1 No waiver

No waiver by either party of any failure by the other to perform any obligation under this Contract shall operate or be construed as a waiver of any other or further default, whether of a like or different character.

18.1.2 Failure or delay in exercising a right or remedy

The failure to exercise or delay in exercising a right or remedy under this Contract shall not constitute a waiver of the right or remedy or a waiver of any other rights or remedies, and no single or partial exercise of any right or remedy under this Contract shall prevent any further exercise of the right or remedy or the exercise of any other right or remedy.

18.2 *Variations*

18.2.1 Amendments to be in writing and to be approved

No amendment of any provision of this Contract shall be effective unless:

- (a) such amendment is in writing and signed by, or on behalf of, the parties; and
- (b) if it is an amendment which requires the ORR's approval under section 22 of the Act, the amendment has been approved by the ORR.

18.2.2 Exceptions

Clause 18.2.1(b) does not apply to amendments of the following kinds:

- (a) an amendment made by virtue of a general approval issued by ORR under section 22 of the Act; and
- (b) a modification made by virtue of Clause 18.4.2.

18.2.3 No Office of Rail and Road approval needed

Modifications of the following kinds do not require the ORR's approval under section 22 of the Act and so are not subject to Clause 18.2.1(b):

- (a) modifications effected by virtue of any of the Schedules to this Contract; and
- (b) modifications effected by virtue of the CCOS Network Code,

unless the relevant provision expressly states that it requires the approval of the ORR.

18.2.4 Conformed copy of contract

RfL(I) shall produce and send to the Train Operator and to the ORR a conformed copy of this Contract within 28 days of the making of any amendment or modification to it.

18.3 Entire contract and exclusive remedies

18.3.1 Entire contract

Subject to Clause 18.3.3:

- (a) this Contract contains the entire agreement between the parties in relation to the subject matter of this Contract;
- (b) each party acknowledges that it has not been induced to enter into this Contract in reliance upon, nor has it been given, any warranty, representation, statement, agreement or undertaking of any nature whatsoever other than as expressly set out in this Contract and, to the extent that this is not the case, the relevant party unconditionally and irrevocably waives any claims, rights or remedies which it might otherwise have had in relation to any such matter; and
- (c) neither party shall have any right to rescind or terminate this Contract either for breach of contract or for misrepresentation or otherwise, except as expressly provided for in this Contract.

18.3.2 Exclusive remedies

Subject to Clause 18.3.3 and except as expressly provided in this Contract:

- (a) neither party shall have any liability (including liability arising as a result of any negligence, breach of contract or breach of statutory obligation) to the other in connection with the subject matter of this Contract; and
- (b) the remedies provided for in this Contract shall be the sole remedies available to the parties in respect of any matters for which such remedies are available.

18.3.3 Fraud, death and personal injury

Nothing in this Contract shall exclude, restrict or limit, or purport to exclude, restrict or limit:

- (a) any liability which either party would otherwise have to the other party, or any right which either party may have to rescind this Contract, in respect of any statement made fraudulently by the other party before the execution of this Contract;
- (b) any right which either party may have in respect of fraudulent concealment by the other party;
- (c) any right which either party may have in respect of a statement of the kind referred to in section 146 of the Act, whether or not proceedings have been instituted in that respect; or
- (d) any liability which either party may have towards the other party for death or personal injury resulting from its negligence or the negligence of any of its officers, employees or agents.

18.4 *Notices*

18.4.1 Giving of notices

Any notice to be given under this Contract:

- (a) shall be in writing; and
- (b) shall be duly given if signed by or on behalf of a person duly authorised to do so by the party giving the notice and delivered by hand at, or by sending it by prepaid first class post or recorded delivery or by email to, the relevant address or email address (as the case may be) set out in Schedule 1.

For the purposes of this Clause 18.4 and Clause 16.1.2, delivery by hand shall include delivery by a reputable firm of couriers.

18.4.2 Right to modify registered company and communication details

A party shall be entitled to modify in any respect:

- (a) the registered name and address details which relate to it and are set out on page one of this Contract (provided that this modification shall not amount to or purport to be an assignment, transfer or novation of this Contract); and
- (b) the communication particulars which relate to it and which are set out in Schedule 1,

by giving notice of such modification:

- (i) to the other party as soon as reasonably practicable; and
- (ii) to the ORR within 14 days of such modification.

18.4.3 Deemed receipt

A notice shall be deemed to have been given and received:

- (a) if sent by hand or recorded delivery, at the time of delivery;
- (b) if sent by prepaid first class post from and to any place within the United Kingdom, three Working Days after posting unless otherwise proven; and
- (c) if sent by email (subject to confirmation of receipt of delivery) before 1700 hours on a Working Day, on the day of transmission and, in any other case, at 0900 on the next following Working Day.

18.4.4 Copyees

If Schedule 1 specifies any person to whom copies of notices shall also be sent:

- (a) the party giving a notice in the manner required by this Clause 18.4 shall send a copy of the notice to such person at the address for sending copies as specified in Schedule 1, or to such other person or address as may, from time to time, have been notified by the party to be notified to the notifying party under this Clause 18.4; and
- (b) such copy notice shall be sent immediately after the original notice.

18.5 Counterparts

This Contract may be executed in two counterparts which, taken together, shall constitute one and the same document. Either party may enter into this Contract by signing either of such counterparts.

18.6 Survival

Those provisions of this Contract which by their nature or implication are required to survive expiry or termination of this Contract (including the provisions of Clauses 1 (*Interpretation*), 2 (*CCOS Network Code*), 8 (*Liability*), 10 (*Liability - Other Matters*), 11 (*Restrictions on Claims*); 12 (*Governing Law*),

13.1 (CCOS ADRR), 13.2 (Unpaid Sums), 14 (Confidentiality and Freedom of Information), 16 (Payments, Interest and VAT), 17 (Force Majeure Events), this Clause 18 (Miscellaneous), paragraph 4 of Schedule 6 (Consequence of Termination) and Schedule 9 (Limitation on liability)), shall so survive and continue in full force and effect, together with any other provisions of this Contract necessary to give effect to such provisions.

18.7 Contracts (Rights of Third Parties) Act 1999

18.7.1 Application to third parties

Save as provided in this Clause 18.7 or as expressly provided elsewhere in this Contract, no person who is not a party to this Contract shall have any right under the Contracts (Rights of Third Parties) Act 1999 to enforce any term of this Contract.

18.7.2 Application to the Office of Rail and Road

The ORR shall have the right under the Contracts (Rights of Third Parties) Act 1999 to enforce directly such rights as have been granted to it under this Contract.

18.7.3 Application to TfL

TfL shall have the right under the Contracts (Rights of Third Parties) Act 1999 directly to enforce Clauses 15.2 and 15.3.

19 NOT USED

20 NOT USED

SCHEDULE 1 CONTACT PARTICULARS

1 RfL(I)'s address for service of notices is:

Rail for London (Infrastructure) Limited 5 Endeavour Square London E20 1JN All written notices to be marked:

"URGENT: ATTENTION LEGAL DIRECTOR"

2 The Train Operator's address for the service of notices is:

MTR Corporation (Crossrail) Limited Providence House Providence Place London N1 0NT

Tel: 020 7288 4700

All written notices to be marked:

"URGENT: ATTENTION THE COMPANY SECRETARY AND SOLICITOR" and copied to:

Managing Director MTR Elizabeth line 63 St Mary Axe London EC3A 8NH

Tel: 020 7766 3500

SCHEDULE 2 THE ROUTES

- In order to provide the Services, the Train Operator has permission to use the Routes specified in Column 1 of Table 2.1, Table 2.2 and Table 2.3 of Schedule 5.
- In order to make Ancillary Movements and/or NR Ancillary Movements, the Train Operator has permission to use any reasonable route on the CCOS.
- In order to Stable railway vehicles on the CCOS, the Train Operator has permission to use any reasonable location.
- 4 Use of all Routes is subject to the CCOS Network Code.

SCHEDULE 3 COLLATERAL AGREEMENTS

A usage agreement between (1) the Train Operator and (2) London Underground Limited granting the Train Operator permission to use the following stations:

Bond Street;

Farringdon;

Liverpool Street (LUL);

Tottenham Court Road; and

Whitechapel.

An access agreement between (1) the Train Operator and (2) RfL(I) granting the Train Operator permission to use the following stations:

Canary Wharf;

Custom House;

Paddington (CCOS); and

Woolwich.

An access agreement between (1) the Train Operator and (2) Network Rail granting the Train Operator permission to use Network Rail's track from:

Pudding Mill Lane Junction Connection Point; and

Westbourne Park Junction Connection Point.

- An accession agreement under which the Train Operator agrees to become a party to the Claims Allocation and Handling Agreement.
- A concession agreement between (1) the Train Operator and (2) Rail for London Limited under which the concessionaire undertakes to provide or procure the provision of all or a material part of the Services.

SCHEDULE 4 NOT USED

SCHEDULE 5 THE SERVICES AND THE SPECIFIED EQUIPMENT

1 Definitions

Pattern"

1.1 In this Schedule 5, unless the context otherwise requires:

"AM Peak"

means that group of Services Scheduled on any Weekday (excluding Public Holidays) (i) to arrive at Paddington (CCOS) or Liverpool Street (LUL) between 0700 hours and 0959 hours;

"Calling means a list of stations related to one or more Passenger

"Calling means a list of stations related to one or more Passenger Train Slots, at which stops are to be Scheduled in the Working Timetable;

"Exercised" has the meaning ascribed to it in Part D of the CCOS Network Code;

"Off-Peak means that group of Services Scheduled on any part of a Weekday which are not AM Peak or PM Peak services and "Off-Peak" shall be construed accordingly;

"Passenger means a Train Slot intended by the Train Operator to be used for the provision of a Service;

"Pathing Time" means additional time in the schedule of a train between two points, or at a single location, caused by the application of margins required by the CCOS Timetable Planning Rules between trains progressing along or across the same piece

of the CCOS:

"PM Peak" means that group of Services Scheduled to depart from Paddington (CCOS) or Liverpool Street (LUL) between 1600

hours and 1859 hours:

"**Public** means any day other than Saturday or Sunday on which the banks in the City of London are not open for business;

"Reduced has the meaning ascribed to it in paragraph 4.1; Regular Calling

"Regular has the meaning ascribed to it in paragraph 4.1; Calling Pattern"

"Scheduled" means, in relation to the quantum, timing or any other characteristic of a train movement, that quantum, timing or

other characteristic as included in the applicable Working

Timetable;

"Service Group"	means any one or more (as the context may require) of the service groups described in this Schedule;
"Timetable Period"	means the period of time between (and including) one Timetable Change Date and (but excluding) the immediately succeeding Timetable Change Date;
"Train Service Code" or "TSC"	means the eight character code applied in the Performance Monitoring System and used to identify Services;
"Weekday"	means any day (including, except for the purposes of paragraphs 6 and 7, a Public Holiday) which is not a Saturday or Sunday; and
"xx20"	means, as an example of this notation, 20 minutes past the hour.

- 1.2 Unless otherwise stated, where in this Schedule a period is expressed to be between two specific times that period shall be inclusive of both such times.
- 1.3 The Train Operator's rights under this Schedule as to numbers of Passenger Train Slots per Day are calculated by reference to:
 - departing from the first point at which it is to pick up passengers on the Day in question (where the scheduled departure point of that Train is on the CCOS); or
 - (b) entry onto the CCOS at a Boundary (as defined in Schedule 8) on the Day in question (where the first point at which it is to pick up passengers is on a network other than the CCOS),

notwithstanding that a Passenger Train Slot may not be Scheduled to arrive at its end point until the immediately succeeding Day.

2 Passenger Train Slots

Table 2.1: Passenger Train Slots

1						2					
Service Group: EX8	35 Paddington (0	CCOS) – Abbey Wo	od								
Service description						Passenger Train Slots					
From	То	Via	Description	TSC	Timing	Peak times ¹		Off-	Weekday ²	Saturday	Sunday
					Load	AM Peak	PM Peak	Peak times ¹			
Paddington (CCOS)	Abbey Wood	Tottenham Court Road	Stopping	21382001	345	0	0	0	215	215	188
Paddington (CCOS)	Whitechapel	Tottenham Court Road	Stopping	21382001	345	0	0	0	4	4	4
Abbey Wood	Paddington (CCOS)	Tottenham Court Road	Stopping	21382001	345	0	0	0	215	215	188
Whitechapel	Paddington (CCOS)	Tottenham Court Road	Stopping	21382001	345	0	0	0	4	4	4

Notes to Table:

- 1 Passenger Train Slots listed under the sub-headings "AM Peak", "PM Peak" and "Off Peak Times" are the constituent parts of, and are not in addition to, those listed under the sub-heading "Total Weekday".
- 2 The number of Passenger Train Slots on a Public Holiday shall be the same number of Train Slots as the quantum specified in table 2.1 for a Saturday.

Passenger Train Slots

- 2.1 The Train Operator has Firm Rights to the number of Passenger Train Slots in the Working Timetable in respect of a Service Group as listed against each Service specified in Table 2.1 on the Days and within the AM Peak, PM Peak, and Off-Peak times so listed using any Specified Equipment included in paragraph 5.1 that is capable of achieving the Timing Load shown. If the Train Operator makes an Access Proposal, or relies on a Rolled Over Access Proposal, to operate any of the Services specified in Table 2.1 using Specified Equipment that is not capable of achieving the Timing Load shown, then the rights will be treated as Contingent Rights for the purposes of Part D of the CCOS Network Code.
- 2.2 The Train Operator shall only operate the Services specified in Table 2.1 for the purposes of trial running and/or trial operations and shall not operate any Service specified in Table 2.1 for the purpose of carrying fare paying passengers.

Table 2.2: Additional Passenger Train Slots

Not Used.

Additional Passenger Train Slots

- 2.4 Not Used.
- 2.5 Not Used.

Table 2.6: Ancillary Movements

1						2			
	All MTR Crossrail Empty								
Ancillary Movements and NR Ancillary Movements description						Quantum			
From	То	Via	Description	TSC	Weekday	Saturday	Sunday		
Westbourne Park Junction Connection Point	Abbey Wood	n/a	n/a	21383208	20	20	20		
Abbey Wood	Westbourne Park Junction Connection Point	n/a	n/a	21383208	20	20	20		
Paddington (CCOS)	Pudding Mill Lane Junction Connection Point	n/a	n/a	21383208	4	4	4		
Pudding Mill Lane Junction Connection Point	Paddington (CCOS)	n/a	n/a	21383208	4	4	4		

Ancillary Movements

- 2.6 The Train Operator has:
 - (a) Firm Rights to make Ancillary Movements of Specified Equipment to the extent necessary or reasonably required to give full effect to the other Firm Rights of the Train Operator under this contract, including:
 - (i) movements for the purpose of maintenance of rolling stock to and from maintenance depots;
 - (ii) movements for driver training purposes; and
 - (iii) empty stock movements;
 - (b) Firm Rights to the NR Ancillary Movements specified in Table 2.6 and
 - (c) Contingent Rights to make other NR Ancillary Movements of Specified Equipment
- 2.7 For the purpose of paragraph 2.6, Ancillary Movements and/or NR Ancillary Movements shall not include movements of rolling stock for the purpose of trial running, trial operations or driver training to the extent that:
 - (a) the rolling stock concerned has not achieved vehicle and route acceptance necessary for its use in the carriage of passengers on the route in question; or
 - (b) where the route in question is not used by the Train Operator for carriage of passengers, the rolling stock concerned has not achieved vehicle and route acceptance necessary to operate on the route without passengers on board.

Relief Passenger Train Slots

- 2.8 Not used.
- 2.9 Subject to paragraph 2.10, the entitlement of the Train Operator to Passenger Train Slots on any Public Holiday shall be in accordance with the Passenger Train Slots specified in table 2.1 for a Saturday.
- 2.10 The CCOS will be closed on 25 December every year and save as otherwise agreed in writing the Train Operator shall not have rights to operate Services on such date.
- 2.11 The exercise of a Stabling right shall not count against the number of Passenger Train Slots listed in Table 2.1.

3 Intervals

Not Used.

4 Calling Patterns

Table 4.1: Calling Patterns

1			2	3		
Service Group: E	X85 Paddington (0	CCOS) – Abbey V				
Service descripti	on					
Between	And	Via	Description	TSC	Regular Calling Pattern	Additional stations
Abbey Wood	Paddington (CCOS)	Direct	All stations	21382001	All stations	

Calling Patterns

4.1 In respect of each Service specified in column 1 of Table 4.1, the Train Operator has Firm Rights to the corresponding Calling Pattern listed in column 2 of that Table (the "Regular Calling Pattern") or any subset of the Calling Pattern (the "Reduced Regular Calling Pattern").

Additional calls

Not Used.

5 Specified Equipment

Specified Equipment

5.1 In order to provide the Services specified in this Schedule 5, subject to obtaining any necessary route clearance for the Routes, the Train Operator has Firm Rights to operate the following railway vehicles:

Class 345		

For the purposes of this Contract the railway vehicles specified in paragraph 5.1 are known as the "**Specified Equipment**".

Train length

5.2 The Train Operator has a Firm Right to the maximum train length in metres which the CCOS can from time to time accommodate, subject to a right of RfL(I) to vary the train length in cases where the CCOS cannot accommodate all Access Proposals and Rolled Over Access Proposals to operate to the maximum length.

6 Journey Time Protection

Not Used.

7 Provisions applicable to Journey Time protection

Not Used.

8 Other rights

8.1 Platform rights

Not Used.

8.2 Departure time ranges

Not Used.

Table 8.3 Stabling facilities

1	2	3
Stabling facility	Time available	Specified Equipment
Plumstead stabling sidings	As may be agreed by RfL(I) and the Train Operator, taking into account the requirement for electrical isolations during the term of this Contract	

Stabling facilities

8.3 The Train Operator has Firm Rights to use the Stabling facility specified in column 1 of Table 8.3 between the hours specified in column 2 for the purposes of Stabling the Specified Equipment specified in column 3.

8.4	Quantum of Additional Calls
Not U	sed.

SCHEDULE 6 EVENTS OF DEFAULT, SUSPENSION AND TERMINATION

1 Events of Default

1.1 Train Operator Events of Default

The following are Train Operator Events of Default:

- (a) the Train Operator ceases to be authorised to be the operator of trains for the provision of the Services by either:
 - (i) a European licence and a statement of national regulatory provisions granted by the ORR under the Licensing Regulations; or
 - (ii) a licence granted under section 8 of the Act unless it is exempt from the requirement to be so authorised under section 7 of the Act;
- (b) an Insolvency Event occurs in relation to the Train Operator;
- (c) (i) any breach by the Train Operator of this Contract, its Safety Obligations or any of the Collateral Agreements; or
 - (ii) any event or circumstance which is reasonably likely to result in any such breach,

which, by itself or taken together with any other such breach, event or circumstance, RfL(I) reasonably considers constitutes a threat to the safe operation of any part of the CCOS;

- (d) any Track Charges due by the Train Operator to RfL(I) under this Contract remain unpaid for more than seven days after their due date;
- (e) any other amount (other than Track Charges) due by the Train Operator to RfL(I) under this Contract remains unpaid for more than twenty-eight days after its due date, except where liability to pay any such sum is being contested by the Train Operator in good faith and with timely recourse to appropriate means of redress;
- (f) any breach of this Contract or any material breach of any of the Collateral Agreements by the Train Operator which, by itself or taken together with any other such breach, results, or is likely to result, in material financial loss to RfL(I);
- (g) any breach of this Contract or any material breach of any of the Collateral Agreements which, by itself or taken together with any other such breach, results, or is likely to result, in material disruption to train operations of other train operators; and
- (h) where the Train Operator provides services pursuant to a Concession Agreement, termination of the Concession Agreement unless the Train Operator and TfL have entered into another concession agreement on or before the date of such termination.

1.2 Notification

The Train Operator shall notify RfL(I) promptly on becoming aware of the occurrence of a Train Operator Event of Default.

1.3 RfL(I) Events of Default

The following are RfL(I) Events of Default:

- (a) RfL(I) ceases to be authorised to be the operator of that part of the CCOS comprising the Routes by a licence granted under section 8 of the Act unless exempt from the requirement to be so authorised under section 7 of the Act;
- (b) an Insolvency Event occurs in relation to RfL(I);
- (c) (i) any breach by RfL(I) of this Contract, its Safety Obligations or any of the Collateral Agreements; or
 - (ii) any event or circumstance which is reasonably likely to result in any such breach,

which, by itself or taken together with any other such breach, event or circumstance the Train Operator reasonably considers constitutes a threat to the safe operation of the Services or any Ancillary Movements or NR Ancillary Movements; and

(d) any breach of this Contract or any material breach of any of the Collateral Agreements by RfL(I) which, by itself or taken together with any other such breach, results, or is likely to result, in material financial loss to the Train Operator.

1.4 Notification

RfL(I) shall notify the Train Operator promptly on becoming aware of the occurrence of a RfL(I) Event of Default.

2 Suspension

- 2.1 Right to suspend
- 2.1.1 RfL(I) may serve a Suspension Notice where a Train Operator Event of Default has occurred and is continuing.
- 2.1.2 The Train Operator may serve a Suspension Notice where a RfL(I) Event of Default has occurred and is continuing.
- 2.2 Contents of Suspension Notice

A Suspension Notice shall specify:

- (a) the nature of the relevant Event of Default;
- (b) the date and time at which suspension is to take effect;
- (c) in the case of a Suspension Notice served on the Train Operator, reasonable restrictions imposed while the Suspension Notice is in force on

- the permission to use the Routes or any parts of them or any other part of the CCOS;
- (d) in the case of a Suspension Notice served on RfL(I), details of any necessary suspension of the Services; and
- (e) whether the party serving the Suspension Notice reasonably considers that the Event of Default is capable of remedy, and where the Event of Default is capable of remedy:
 - (i) the steps reasonably required to remedy the Event of Default; and
 - (ii) a reasonable grace period for the defaulting party to remedy it (where the Event of Default which has occurred is a failure to pay Track Charges or other amount due, seven days shall be a reasonable grace period).

2.3 Effect of Suspension Notice served by RfL(I)

Where RfL(I) has served a Suspension Notice on the Train Operator:

- (a) the Train Operator shall comply with any reasonable restrictions imposed on it by the Suspension Notice;
- (b) the Suspension Notice shall remain in full force and effect in accordance with its terms until it has been revoked either in whole or in part by notice from RfL(I) to the Train Operator under paragraph 2.5.4;
- (c) service of the Suspension Notice shall not affect the Train Operator's continuing obligation to pay the Track Charges; and
- (d) service of the Suspension Notice shall not affect the Train Operator's Firm Rights (as defined in Schedule 5) for the purposes of Part D of the CCOS Network Code.

2.4 Effect of a Suspension Notice served by the Train Operator

Where the Train Operator has served a Suspension Notice on RfL(I):

- (a) it shall have the effect of suspending the Train Operator's permission to use the Routes to provide the Services to the extent specified in the Suspension Notice;
- (b) not used;
- (c) the Suspension Notice shall remain in full force and effect in accordance with its terms until it has been revoked either in whole or in part by notice from the Train Operator to RfL(I) under paragraph 2.5.4; and
- (d) the service of the Suspension Notice shall not affect the Train Operator's Firm Rights (as defined in Schedule 5) for the purposes of Part D of the CCOS Network Code.

- 2.5 Suspension to be proportionate to breach
- 2.5.1 A Suspension Notice served under paragraph 2.3 in respect of any of the Train Operator Events of Default shall be proportionate to the breach and, so far as reasonably practicable, apply only to the:
 - (a) railway vehicles;
 - (b) Services (and the Ancillary Movements and NR Ancillary Movements);
 - (c) Routes; and
 - (d) categories of train movements or railway vehicles,

(or (as the case may be) parts or part of them) to which the relevant Train Operator Event of Default relates.

- 2.5.2 A Suspension Notice served under paragraph 2.4 in respect of any of the RfL(I) Events of Default shall be proportionate to the breach and, so far as reasonably practicable, apply only to the:
 - (a) railway vehicles;
 - (b) Services (and the Ancillary Movements and NR Ancillary Movements);
 - (c) Routes; and
 - (d) categories of train movements or railway vehicles,

(or (as the case may be) parts or part of them) to which the relevant RfL(I) Rail Event of Default relates.

- 2.5.3 The party served with a Suspension Notice which specifies an Event of Default which is capable of remedy shall:
 - (a) with all reasonable diligence, take such steps as are specified in the Suspension Notice to remedy the Event of Default; and
 - (b) keep the party serving the Suspension Notice fully informed of the progress which is being made in remedying the Event of Default.
- 2.5.4 Where a party served with a Suspension Notice has complied with its obligations under paragraph 2.5.3 (whether in whole or in part) and it is reasonable for the suspension effected by the Suspension Notice to be revoked (whether in whole or in part), the party which served the Suspension Notice shall revoke the suspension to that extent. Such revocation shall be effected as soon as practicable after the remedy in question by notice to the other party specifying the extent of the revocation and the date on which it is to have effect.

3 Termination

3.1 RfL(I)'s right to terminate

RfL(I) may serve a Termination Notice on the Train Operator:

(a) where the Train Operator fails to comply with any material restriction in a Suspension Notice;

- (b) where the Train Operator fails to comply with its obligations under paragraph 2.5.3;
- (c) where the Train Operator Event of Default specified in paragraph 1.1(a) has occurred and is continuing; or
- (d) where the Train Operator Event of Default specified in a Suspension Notice served by RfL(I) is not capable of being remedied and three months have elapsed from the service of that Suspension Notice.

3.2 Train Operator's right to terminate

The Train Operator may serve a Termination Notice on RfL(I):

- (a) where RfL(I) fails to comply with its obligations under paragraph 2.5.3;
- (b) where the RfL(I) Event of Default specified in paragraph 1.3(a) has occurred and is continuing; or
- (c) where the RfL(I) Event of Default specified in a Suspension Notice served by the Train Operator is not capable of being remedied and three months have elapsed from the service of that Suspension Notice.

3.3 Contents of Termination Notice

A Termination Notice shall specify:

- (a) the nature of the relevant Event of Default;
- (b) a date and time, which shall be reasonable in the circumstances, at which termination is to take effect; and
- (c) whether the party serving the Termination Notice reasonably considers that the Event of Default is capable of remedy, and where the relevant Event of Default is capable of remedy:
 - (i) the steps which the party serving the Termination Notice believes are reasonably required to remedy the Event of Default; and
 - (ii) a reasonable grace period within which such steps may be taken (where the Event of Default is a failure of the Train Operator to pay Track Charges or other amounts due, seven days is a reasonable grace period).

3.4 Effect of Termination Notice

Where RfL(I) or the Train Operator has served a Termination Notice on the other:

- the service of the Termination Notice shall not affect the parties' continuing obligations under this Contract up to the date of termination, which date shall be determined in accordance with paragraph 3.4(c);
- (b) the party which has served the Termination Notice shall withdraw it by notice to the other party, upon being reasonably satisfied that the relevant Event of Default has been remedied; and

- (c) this Contract shall terminate on the later of:
 - the date and time specified in the Termination Notice for this Contract to terminate (or such later date and time as the party which served the Termination Notice notifies to the other before the date and time so specified); and
 - (ii) the date on which a copy of the Termination Notice is given to the ORR.

4 Consequence of termination

4.1 Directions regarding location of Specified Equipment

Immediately before, upon or following termination or expiry of this Contract, the Train Operator shall comply or procure compliance with all reasonable directions given by RfL(I) concerning the location of the Specified Equipment.

4.2 Failure to comply with directions

If the Train Operator fails to comply with any directions given under paragraph 4.1, RfL(I) shall be entitled to remove from the CCOS or Stable any Specified Equipment left on the CCOS or to instruct a third party to do so and any reasonable costs incurred by RfL(I) in taking such steps shall be paid promptly by the Train Operator.

4.3 Evidence of costs

RfL(I) shall provide such evidence of such costs as are referred to in paragraph 4.2 as the Train Operator shall reasonably request.

TRACK CHARGES AND OTHER PAYMENTS **SCHEDULE 7**

PART 1: INTERPRETATION

1 **Definitions**

In this Schedule 7 unless the context otherwise requires:

1.1 In this Sched	ule 7, unless the context otherwise requires:
"CDIC" or "Costs Directly Incurred Charge"	means the cost directly incurred charge imposed by RfL(I) under this Contract, calculated in accordance with paragraph 4 of Part 2 of this Schedule 7;
"EC4T" or "Traction Electricity Charge"	means the traction electricity charge imposed by RfL(I) under this Contract, calculated in accordance with paragraph 5 of Part 2 of this Schedule 7;
"Exercise"	has the meaning ascribed to it in Part D of the CCOS Network Code;
"Infrastructure Meters"	means the meters located at Westbourne Park and Pudding Mill Lane which measure the utilisation of traction electricity by all users of the CCOS in each tariff band set out in the List of Tariffs;
"List of Tariffs"	means the list of tariffs for traction electricity published by RfL(I) from time to time;
"kWh"	means kilowatt hours;
"Passenger Train Slot"	has the meaning ascribed to it in Schedule 5 of this Contract;
"Period"	means each consecutive period of 28 days during the term of this Contract commencing at 0200 hours on 01 April in each year.

Contract commencing at 0200 hours on 01 April in each year, provided that the length of the first and last such Period in any year may be varied by up to 14 days on reasonable prior notice

from RfL(I) to the Train Operator;

"Service Group" means a collection of Services contained within a Service Group

specified in Schedule 5 of this Contract; and

"Traction means the adjustment to the EC4T as calculated in accordance **Electricity** with paragraph 5.4 of Part 2 of this Schedule 7. Charge

PART 2: TRACK CHARGES

1 **Principal Formula**

Adjustment"

The Train Operator shall pay to RfL(I) the Track Charges in respect of each Period *p* in accordance to the following formula:

$$TC_p = CDIC_p + EC4T_p + EA_t$$

where:

 TC_p is the Track Charges in respect of Period p;

 $CDIC_p$ is the Costs Directly Incurred Charge in respect of Period p, calculated in accordance with paragraph 4 and invoiced by RfL(I) in arrears in accordance with paragraph 1.1 of Part 4 of this Schedule 7;

is the Traction Electricity Charge in respect of Period p, calculated in accordance with paragraph 5.2 or 5.3 (as the case may be) and invoiced by RfL(I) in arrears in accordance with paragraph 1.1 of Part 4 of this Schedule 7; and

is the Traction Electricity Charge Adjustment in respect of Relevant Year t, calculated in accordance with paragraph 5.4 and invoiced by RfL(I) in arrears in accordance with paragraph 1.1 of Part 4 of this Schedule 7.

- 2 Not used.
- 3 Not used.
- 4 Costs Directly Incurred Charge (CDIC)
- 4.1 Calculation of the CDIC

The CDIC in Period p (CDIC_p) shall be derived from the following formula:

$$CDIC_p = \sum_{i} C_{it} \times M_{it}$$

where for Period p:

 M_{it} is the total number of Passenger Train Slots for each Service Group i which are operated by the Train Operator in Period p;

 c_{it} is the CDIC per Passenger Train Slot for each Service Group i as specified in column F of Appendix 1; and

 Σ is the summation across each Service Group.

4.2 Indexation of the CDIC per Service Group

From the Principal Change Date occurring in December 2018 until 31 March 2019 (in each case, inclusive), the CDIC per Passenger Train Slot for each Service Group *i* shall be derived from the following formula:

$$C_{i,2018} = IIF \times C_{i,2017}$$

where:

is the Initial Indexation Factor; and

 $c_{i,2017}$ is the CDIC per Passenger Train Slot set on 1 April 2017 for each Service Group i as set out in column F of Appendix 1 to this Schedule

With effect from the Relevant Year commencing on 1 April 2019 (and 1 April in each Relevant Year thereafter) the CDIC per Passenger Train Slot for each Service Group shall be indexed. Prior to the commencement of each such Relevant Year, RfL(I) shall calculate the indexed CDIC and the indexed CDIC shall have effect from the first day of the applicable Relevant Year to which the calculation relates.

Indexation of the CDIC per Passenger Train Slot set on 1 April in any Relevant Year *t* for Service Group *i* shall be derived from the following formula:

$$C_{i,t} = \frac{RPI_{t-1}}{RPI_{t-2}}C_{i,t-1} \qquad t \ge 2019$$

where:

 RPI_{t-1} is the RPI published or determined with respect to the month of November in Relevant Year t-1;

 RPI_{t-2} is the RPI published or determined with respect to the month of November in Relevant Year t-2; and

 $c_{i,t-1}$ is the CDIC per Passenger Train Slot set on 1 April of Relevant Year t-1 for each Service Group i.

5 Traction Electricity Charge (EC4T)

5.1 Application

If:

- 5.1.1 the Train Operator is the only Access Beneficiary who has exercised access rights and uses traction current on the CCOS, paragraph 5.2 shall apply; or
- 5.1.2 the Train Operator and other Access Beneficiaries have exercised access rights and use traction current on the CCOS, paragraphs 5.3 and 5.4 shall apply.
- 5.2 Calculation of the EC4T Train Operator is the only Access Beneficiary
 - 5.2.1 If the Train Operator is the only Access Beneficiary who has exercised access rights and uses traction current on the CCOS, RfL(I) shall be entitled to calculate the Traction Electricity Charge ($EC4T_p$) in period p in accordance with the following formula:

$$EC4T_p = \sum ET_{jt} \times EC_{jp}$$

where for Period p:

is the amount for traction current (in pence per kWh) consumed by railway vehicles operated by or on behalf of the Train Operator on the CCOS in tariff band *j* defined in the List of Tariffs and in Relevant Year *t*;

is the consumption of traction current (in kWh) by railway vehicles operated by or on behalf of the Train Operator on the CCOS, in tariff band j and in Period p, as recorded by the Infrastructure Meters; and

 \sum is the summation across all tariff bands.

- 5.2.2 As soon as reasonably practicable following the date of this Contract RfL(I), in consultation with the Train Operator, shall:
 - (a) prepare a set of traction electricity rules relating to the consumption of traction electricity by railway vehicles on the CCOS; and
 - (b) propose and seek to agree with the Train Operator such amendments to this Contract as may be necessary to incorporate the traction electricity rules referred to in paragraph 5.2.2(a),

provided that any such amendments to this Contract shall be subject to the approval of the ORR.

5.3 Calculation of the EC4T – Multiple Access Beneficiaries

If the Train Operator and other Access Beneficiaries have exercised access rights and use traction electricity on the CCOS, RfL(I) shall be entitled to calculate the Traction Electricity Charge ($EC4T_p$) in period p in accordance with the following formula:

$$EC4T_p = \sum ET_{jt} \times \left(OTMC_{jp} - OTMR_{jp}\right) \times (1 + DSLF)$$

where:

is the amount for traction current (in pence per kWh) consumed by railway vehicles operated by or on behalf of the Train Operator on the CCOS in tariff band *j* defined in the List of Tariffs and in Relevant Year *t*;

OTMC_{jp} is the consumption of traction current (in kWh) by railway vehicles operated by or on behalf of the Train Operator on the CCOS, in tariff band j and in Period p, as recorded by the On-Train Meters in Period p;

OTMR_{jp} is the amount of traction current (in kWh) recorded by the On-Train Meters as having been regenerated by railway vehicles operated by or on behalf of the Train Operator on the CCOS, in tariff band j and in Period p;

 \sum_{i}

is the summation across all tariff bands; and

DSLF

is the distribution system loss factor for the CCOS published by RfL(I) from time to time.

5.4 Traction Electricity Charge Adjustment

If the Train Operator and other Access Beneficiaries have exercised access rights and use traction electricity on the CCOS, RfL(I) shall be entitled to calculate the Traction Electricity Charge Adjustment (EA_t) in Relevant Year t in accordance with the following formula:

$$EA_t = (ERt - AEC4T_t) \times \frac{TOEC4Tt}{ERt}$$
 $t \ge 2018$

where:

is the Traction Electricity Charge Adjustment in respect of Relevant Year t;

is the total actual cost of traction current to RfL(I) in Relevant Year t;

AEC4T_t is the aggregate of the Traction Electricity Charge payable by the Train Operator and the traction electricity charges payable by other Access Beneficiaries using the CCOS under a track access contract with RfL(I) in Relevant Year t; and

 $TOEC4T_t$ is the aggregate of the Traction Electricity Charge payable by the Train Operator in Relevant Year t.

The Traction Electricity Charge Adjustment shall be payable once each year only.

6 Not used.

7 Not used.

PART 3: REVIEW OF THE REVIEW PROVISIONS

NOT USED

PART 4: PAYMENTS

1 Payment of Access Charges

- 1.1 RfL(I) shall issue one or more invoices to the Train Operator:
 - (a) not used;
 - (b) within 28 days of the end of a Period, p, in respect of:
 - (i) not used;
 - (ii) not used;

- (iii) the CDIC; and
- (iv) the EC4T;

in each case payable in respect of such Period p;

(c) within 28 days of the end of the Period in which RfL(I) calculates the Traction Electricity Charge Adjustment in respect of the Traction Electricity Charge Adjustment in the previous Relevant Year,

together with, in the case of each of the Track Charges, a detailed statement describing the derivation of each such sum and separate itemisation of the charges and information referred to in such invoice.

1.2 The Train Operator shall pay or procure the payment to RfL(I) of all sums invoiced pursuant to paragraph 1.1 within 28 days of the date of the invoice.

2 Additional Permitted Charges

- 2.1 Either party shall be required to pay to the other (in accordance with this Contract) any Additional Permitted Charges comprising:
 - (a) not used;
 - (b) such amounts payable to or by RfL(I) as are specified in, or calculated in accordance with, Schedule 8; and
 - (c) such amounts payable to or by RfL(I) pursuant to any provision of the CCOS Network Code.

RfL(I) shall issue an invoice to the Train Operator within 28 days following the end of each Period in respect of any Additional Permitted Charges relating to such Period together with a detailed statement describing the derivation of each such sum and separate itemisation of the charges and information referred to in such invoice.

2.2 RfL(I) or the Train Operator (as the case may be) shall pay or procure the payment to the other party of all sums invoiced pursuant to paragraph 2.1 within 28 days of the date of the invoice.

3 Payments in the Event of Dispute

- 3.1 Where any amount payable under this Schedule 7 is in dispute:
 - (a) where an invoice has already been issued, a credit note shall be issued in respect of the full amount of such invoice;
 - (b) an invoice (or revised invoice, as the case may be) shall be issued in respect of the undisputed amount and the undisputed amount shall be paid in accordance with paragraph 4;
 - (c) an invoice in respect of the disputed amount shall be issued promptly after the dispute is resolved or determined (to the extent that the amount

- in dispute is adjudged or resolved to be payable) and shall be paid within 28 days of the date of the invoice; and
- (d) the disputed amount shall carry interest (accrued daily and compounded monthly) at the Default Interest Rate from the date on which such amount would but for such dispute have been due to be paid until the date of payment.

4 Payments, Interest and VAT

4.1 Payment

- (a) All sums due or payable by either party under this Contract shall be paid free and clear of any deduction, withholding or set off except only as may be required by law or as expressly provided in this Contract or in the CCOS Network Code.
- (b) All invoices issued under this Schedule 7, Schedule 8 or the CCOS Network Code, shall be delivered by hand at, or sent by prepaid first class post to, the address for service for the recipient specified in Schedule 1 to this Contract and shall be deemed to have been received by the addressee in accordance with Clause 18.4.3.
- (c) Each invoice and statement of amounts payable shall contain such detail as to the constituent elements of the amounts stated to be payable as shall be necessary or expedient so as to enable the person to whom it is given to understand and check it and the party making the supply will issue a VAT invoice for that amount to the payer.
- (d) All payments shall be made by direct debit mandate or standing order mandate, CHAPS transfer, BACS transfer or other electronic or telegraphic transfer to a London clearing bank or such other financial institution as may be approved by the party entitled to the payment, such approval not to be unreasonably withheld or delayed.

4.2 Interest

Without prejudice to any other rights or remedies which one party may have in respect of the failure of the other party to pay any amount on the due date, amounts payable under this Contract and not paid by the due date shall carry interest (to accrue daily and to be compounded monthly) at the Default Interest Rate from the due date until the date of actual payment (as well after judgment as before), except to the extent that late payment arises from any failure by the invoicing party to comply with paragraph 4.1(b) or paragraph 4.1(c).

4.3 *VAT*

(a) Where any taxable supply for VAT purposes is made under or in connection with this Contract by one party to the other the payer shall, in addition to any payment required for that supply, pay such VAT as is chargeable in respect of it.

- (b) Where under this Contract one party is to reimburse or indemnify the other in respect of any payment made or cost incurred by the other, the first party shall also reimburse any VAT paid by the other which forms part of its payment made or cost incurred to the extent such VAT is not available for credit for the other party (or for any person with whom the indemnified party is treated as a member of a group for VAT purposes) under sections 25 and 26 of the Value Added Tax Act 1994.
- (c) Where under this Contract any rebate or repayment of any amount is payable by one party to the other, and the first party is entitled as a matter of law or of HM Revenue and Customs practice to issue a valid VAT credit note, such rebate or repayment shall be paid together with an amount representing the VAT paid on that part of the consideration in respect of which the rebate or repayment is made, and the first party shall issue an appropriate VAT credit note to the other party.

APPENDIX 1: TRACK CHARGES

Α	В	С	D	E	F	G
Service Group	Not used	Not used	Not used	Not used	Costs Directly Incurred Charge (£) (per Passenger Train Slot used)	Not used
Paddington (CCOS) – Abbey Wood	N/A	N/A	N/A	N/A	151	N/A
Paddington (CCOS) - Whitechapel	N/A	N/A	N/A	N/A	68	N/A
Abbey Wood – Paddington (CCOS)	N/A	N/A	N/A	N/A	151	N/A
Whitechapel – Paddington (CCOS)	N/A	N/A	N/A	N/A	68	N/A

SCHEDULE 8 PERFORMANCE REGIME

1 Interpretation

1.1 Definitions

In this Schedule 8 and its Appendices, unless the context otherwise requires:

"Actual CCOS End Time"

means, in relation to a Service, the time recorded in the Performance Monitoring System at which the Train operating that Service either:

- (a) triggers the Monitoring Point closest to the exit point from the CCOS onto the NR Network at a Boundary (if the destination point of that Train operating that particular Service is on a network other than the CCOS); or
- (b) triggers the Monitoring Point closest to the destination point of the Service operated by that Train (if the destination point of that Train operating that particular Service is on the CCOS);

"Actual CCOS Start Time"

means, in relation to a Service, the time recorded in the Performance Monitoring System at which the Train operating that Service either:

- (a) triggers the Recording Point closest to the entry point to the CCOS from the NR Network at a Boundary (if the starting point of that Train operating that particular Service was on a network other than the CCOS); or
- (b) triggers the Recording Point closest to the starting point of the particular Service operated by that Train (if the starting point of that Train operating that particular Service is on the CCOS);

"Actual CCOS Journey Time"

means, in respect of a Service, the difference in seconds between the Actual CCOS Start Time and the Actual CCOS End Time:

"Applicable Timetable"

means, in respect of a Day, that part of the Working Timetable in respect of that Day which is required to be drawn up in accordance with Condition D2.1.1 of the CCOS Network Code as at 2200 hours on the Day prior to that Day, and which is applicable to the Trains operating the Services;

"Bi-Annual Timetable"

means, in respect of any Day or any Period, the Passenger Timetable commencing on either the Principal Change Date or Subsidiary Change Date (as the case may be) in which falls the last day of the Period containing that Day or the last Day of that Period respectively;

"Boundary"

means either the Westbourne Park Junction Connection Point or the Pudding Mill Lane Junction Connection Point (as the context may require);

"Cancelled Stop"

means, in relation to a Service scheduled in the Applicable Timetable, failure of the Train operating that Service to stop to set down or pick up passengers at one or more CCOS Stations in accordance with the Applicable Timetable;

"Cap"

means, in relation to the Monitoring Point and a particular Service Group, the cap in respect of a Service in that Service Group specified in column F of Appendix 1;

"CCOS Station"

means each of the stations on the CCOS set out in column A of Appendix 2;

"Deemed Seconds Delay"

means an amount calculated in accordance with paragraph 4.3;

"Expected CCOS End Time"

means, in relation to a Service, the time set out in the Applicable Timetable at which the Train operating that Service is Scheduled to either:

- (a) trigger the Monitoring Point closest to the exit point from the CCOS onto the NR Network at a Boundary (if the destination point of that Train operating that particular Service is on a network other than the CCOS); or
- (b) trigger the Monitoring Point closest to the destination point of the Service operated by that Train (if the destination point of that Train operating that particular Service is on the CCOS):

"Expected CCOS Start Time"

means, in relation to a Service, the time set out in the Applicable Timetable at which the Train operating that Service is Scheduled to either:

- (a) trigger the Recording Point closest to the entry point to the CCOS from the NR Network at a Boundary (if the starting point of that Train operating that particular Service is on a network other than the CCOS); or
- (b) trigger the Recording Point closest to the starting point of the Service operated by that Train (if the starting point of that Train operating that particular Service is on the CCOS):

"Expected CCOS Journey Time"

means, in respect of a Train, the difference in seconds between the Expected CCOS Start Time and the Expected CCOS End Time:

"Initial **Benchmarking** Period"

means the period from and including 0200 on the Full Opening Date until (but excluding) 0200 on the date which falls two years immediately following the Full Opening Date;

"Initial Rebenchmarking **Implementation** Date"

means, in respect of the Initial Benchmarking Period, the 01 April immediately following the expiry of the Initial Benchmarking Period:

"Matters Subject

means:

Rebenchmarking"

- the figures set out in columns B to F of Appendix 1; and (a)
- (b) the value of Deemed Seconds Delay in respect of each CCOS Station set out in Appendix 2 of this Schedule 8;

"Material **Performance** Change"

means:

- (a) any of the following:
 - (i) a significant physical modification to the CCOS, unless (in the case of a review notice served by RfL(I)) the same was caused by a failure of RfL(I) to properly maintain the CCOS in accordance with this Contract:
 - (ii) a physical modification to the CCOS due to an inherent defect in the construction of the CCOS unless (in the case of a review notice served by RfL(I)) the same was caused by a failure of RfL(I) to properly maintain the CCOS in accordance with this Contract;
 - an increase or decrease of not less than ten per cent. (10%) of timetabled train movements on the CCOS in any hour (on average) (as reflected in the Working Timetable);
 - (iv) a significant change in the performance and reliability of the Train Operator's rolling stock unless (in the case of a review notice served by the Train Operator) the same was caused by a failure of the Train Operator to properly maintain the rolling stock;
 - (v) the entering into of a track access agreement in respect of the CCOS with a train operator, the effect of which is material in the context of

the operation or effect of any performance regime which applies to the CCOS; or

(vi) a material change or material anticipated change in the performance of the NR Network which impacts or is reasonably expected to impact on the interfaces between the CCOS and the NR Network,

which (in any case) has or RfL(I) reasonably expects to have a material impact on the performance and reliability of the CCOS;

- (b) a change or anticipated change in the performance regime applicable to any other train operator under a track access agreement with RfL(I), the effect of which is material in the context of the operation or effect of any performance regime which applies to the CCOS;
- (c) the occurrence of a Periodic Review;

"Monitoring Point"

means, in relation to a Train operating a Service, a point listed in column H of Appendix 1 as a point to be used for recording the lateness of Services operated by Trains in accordance with paragraph 3, and each such Monitoring Point shall be treated as a separate Monitoring Point notwithstanding that it may also be a Monitoring Point and/or a Recording Point for the same Train for a Service being operated in the opposite direction and/or for other Services;

"Monitoring Point Seconds Delay"

means an amount calculated in accordance with paragraph 4.2;

"Performance Sum"

means the RfL(I) Performance Sum or the Train Operator Performance Sum, as the context may require;

"Period"

has the meaning ascribed to it in Schedule 7;

"Periodic Review"

has the meaning ascribed to it in Part 3 of Schedule 7;

"Planned Incident"

means an incident to the extent that:

- it was a Restriction of Use notified in accordance with the Applicable CCOS Engineering Access Statement by RfL(I) to the Train Operator; or
- (b) there is a Recovery Allowance in respect of that incident;

"Principal Change Date"

has the meaning ascribed to it in Part D of the CCOS Network Code;

"Rebenchmarking means: **Implementation** the Initial Rebenchmarking Implementation Date; and (a) Date" (b) following the occurrence of a Material Performance Change, such date as may be agreed as part of the process under Part C of the CCOS Network Code: "Recording Point" means a point at which RfL(I) records Services operated by Trains using the Performance Monitoring System; "RfL(I) means, in relation to a Service Group, a sum of money which RfL(I) is liable to pay to the Train Operator under this Schedule **Performance** Sum" 8, as calculated in accordance with paragraph 10; "RfLPP" has the meaning ascribed to it in paragraph 10.1; "Scheduled" has the meaning ascribed to it in Schedule 5: "Seconds Delay" means, in relation to: a Train within a particular Service Group; and (a) (b) a Monitoring Point relating to that Service Group, the delay at that Monitoring Point, calculated in accordance with paragraph 4; "Seconds Late" means, in relation to a Day and a Monitoring Point, the lateness at that Monitoring Point, calculated in accordance with paragraph 3; means a collection of Services contained within the service "Service Group" groups specified in column A of Appendix 1; "Sponsors' means the document setting out the requirements of the Requirements" Secretary of State and TfL for the Crossrail project, including the CCOS: has the meaning ascribed to it in Part D of the CCOS Network "Subsidiary Change Date" Code: "Train Operator in relation to a Service Group, a sum of money which the Train **Performance** Operator is liable to pay to RfL(I) under this Schedule 8, as Sum" calculated in accordance with paragraph 11; "TPP" has the meaning ascribed to it in paragraph 11.1; and "Unexpected means, in relation to: **CCOS Journey**

a Train within a particular Service Group; and

the Monitoring Point relating to that Service Group,

(a)

(b)

Time"

the unexpected journey time at that Monitoring Point, calculated in accordance with paragraph 2.

1.2 Interpretation

For the purposes of this Schedule 8:

- 1.2.1 a Train shall be treated as forming a Service only in one Service Group;
- 1.2.2 events in respect of a Service operated by a Train shall be treated as occurring on the Day on which the Train operating that Service is scheduled in the Applicable Timetable either to:
- (a) depart from the first point at which it is to pick up passengers (where the scheduled departure point of that Train is on the CCOS); or
- (b) enter onto the CCOS at a Boundary (where the first point at which it is to pick up passengers is on a network other than the CCOS);
- 1.2.3 save as otherwise provided, each final calculation of seconds shall be accurate to three decimal places; and
- 1.2.4 reference to Appendices 1 and 2 to this Schedule 8 shall be to Appendices 1 and 2 as may be amended from time to time pursuant to the terms of this Contract.

1.3 Suspension Notices

Whenever a Suspension Notice is in force, the effects of that Suspension Notice shall be the subject of Clause 3.6 and not of this Schedule 8. Accordingly, for the purposes of this Schedule 8:

- 1.3.1 neither RfL(I) nor the Train Operator shall be allocated any responsibility for those effects; and
- 1.3.2 those effects shall not be regarded as causing any Seconds Late or Seconds Delay or Cancelled Stops.

2 Calculation of Unexpected CCOS Journey Time

The Unexpected CCOS Journey Time of a Service shall be calculated as follows:

UACJT = ACJT - ECJT

where:

UACJT means the Unexpected CCOS Journey Time in respect of that

Service;

ACJT means the Actual CCOS Journey Time in respect of that Service;

and

ECJT means the Expected CCOS Journey Time in respect of that

Service.

provided that if UACJT is a negative number it shall be deemed to be zero.

3 Calculation of Seconds Late

The Seconds Late at a Monitoring Point on a Day shall be derived from the following formula:

Seconds Late = $\sum L$

where:

- L in respect of a Service, is the lesser of:
 - (a) the Unexpected CCOS Journey Time; and
 - (b) the Cap,
- Σ is the sum across all Services in the relevant Service Group which are scheduled in the Applicable Timetable to pass that Monitoring Point on that day and which do pass that Monitoring Point.

4 Calculation of Monitoring Point Seconds Delay and Deemed Seconds Delay

4.1 Calculation of Seconds Delay

The Seconds Delay in respect of a Service shall be calculated as follows:

SD = MPSD + DSD

where:

SD is the Seconds Delay in respect of that Service;

MPSD is the Monitoring Point Seconds Delay in respect of that Service

when the Train operating that Service triggers the Monitoring

Point, calculated in accordance with paragraph 4.2; and

DSD is the Deemed Seconds Delay in respect of that Service and that

Monitoring Point, calculated in accordance with paragraph 4.3.

4.2 Monitoring Point Seconds Delay

Subject to paragraph 4.4, the Monitoring Point Seconds Delay in respect of a Service when a Train operating that Service triggers the Monitoring Point shall be equal to the number of seconds (rounded down to the nearest whole second) of Unexpected CCOS Journey Time, provided that any Monitoring Point Seconds Delay which arise from a single incident or a series or related incidents and which are less than 30 seconds in aggregate shall be deemed to be zero.

4.3 Deemed Seconds Delay – Cancelled Stops

Subject to paragraph 4.4, in relation to a Service operated by a Train which experiences one or more Cancelled Stops, the Deemed Seconds Delay shall be the deemed number of seconds set out in column B of Appendix 2 in respect

of each CCOS Station at which the Service operated by a Train fails to stop to set down or pick up passengers.

4.4 Relationship between Monitoring Points Seconds Delay and Deemed Seconds Delay

If a Service operated by a Train enters the CCOS at a Boundary or commences a particular Service on the CCOS but fails (as applicable) to:

- 4.4.1 trigger the Monitoring Point closest to the exit point from the CCOS onto the NR Network at a Boundary (if the destination point of that Train operating that particular Service is on a network other than the CCOS); or
- 4.4.2 trigger the Monitoring Point closest to the destination point of the Service operated by that Train (if the destination point of that Train operating that particular Service is on the CCOS),

for any reason (including a malfunction of the Train) subject to the Cap, the Seconds Delay shall include all of the Monitoring Point Seconds Delay (including any additional seconds required to remove the Train from the CCOS) and the Deemed Seconds Delay in respect of any Cancelled Stops.

4.5 Services terminated prior to reaching the CCOS

If a Service scheduled in the Applicable Timetable to be operated by a Train on the CCOS is not actually operated (including where it is terminated on a network other than the CCOS before it reaches the CCOS) it shall be disregarded for all purposes in this Schedule 8.

5 Recording of Performance Information

5.1 Recording of Seconds Delay, Seconds Lateness and Cancelled Stops

Without prejudice to its obligations under Part B of the CCOS Network Code, RfL(I) shall use the Performance Monitoring System to record for each Day in respect of each Service operated by a Train scheduled in the Applicable Timetable:

- 5.1.1 the time at which the Train operating that Service passes each Monitoring Point
- 5.1.2 each Cancelled Stop and the incident(s) causing such Cancelled Stop where the incident can be identified:
- 5.1.3 the time at which the Train operating that Service triggers each Recording Point;
- 5.1.4 the Seconds Delay (including both the Deemed Seconds Delay and the Monitoring Point Seconds Delay) for that Service operated by that Train at the Monitoring Point in respect of that Service;
- 5.1.5 where the Monitoring Point Seconds Delay which that Service operated by that Train has accrued since either:

- (a) the Recording Point closest to the entry point to the CCOS from the NR Network at a Boundary (if the starting point of that Train operating that particular Service was on a network other than the CCOS); or
- (b) the Recording Point closest to the starting point of the Service operated by that Train (if the starting point of that Train operating that particular Service is on the CCOS),

(as the case may be) are greater than or equal to thirty seconds:

- (i) the incident(s) causing each second of any delay included in Monitoring Point Seconds Delay; and
- (ii) those Monitoring Point Seconds Delay for which RfL(I) is unable to identify a cause.

The provisions of this Schedule 8 which concern the recording of train performance information or which refer to information regarding train performance, and the rights and remedies of the parties in respect of the recording of that information, shall be subject to and interpreted in accordance with the provisions of the CCOS Performance Data Accuracy Code.

5.2 Recording of allocated responsibility for Seconds Delay

RfL(I) shall, for each Day and for each Service scheduled in the Applicable Timetable, record separately in the Performance Monitoring System those Monitoring Point Seconds Delay and Deemed Seconds Delay caused to a Train operating that Service by incidents:

- 5.2.1 for which RfL(I) is allocated responsibility in accordance with paragraph 6.2;
- 5.2.2 for which the Train Operator is allocated responsibility in accordance with paragraph 6.3;
- 5.2.3 for which neither party is allocated responsibility, in accordance with paragraph 6.4;
- 5.2.4 for which no cause can be identified; and
- 5.2.5 which are Planned Incidents.

5.3 Failed Recording and Monitoring Points

Without prejudice to its obligations under Part B of the CCOS Network Code, RfL(I) shall use all reasonable endeavours:

- 5.3.1 to restore as soon as reasonably practicable any failed Recording Point or Monitoring Point;
- 5.3.2 pending such restoration, to compile such information from manual records and other sources, including the Train Operator, and otherwise to substitute such information as is appropriate to reflect as accurately as

is reasonably practicable the actual performance of the relevant Trains operating such Services for the purposes of this Schedule 8.

5.4 Provision of information by Train Operator

The Train Operator shall record and shall continue to record such information as RfL(I) may reasonably require and which it is reasonable to expect the Train Operator to have or procure in connection with any Seconds Delay that may arise and shall provide such information to RfL(I) promptly after such information first becomes available to the Train Operator.

5.5 Notification

RfL(I) shall promptly notify the Train Operator upon RfL(I) becoming aware of any failure or any likely failure to record accurately the information which it is required to record under paragraphs 5.1 and 5.2. Any such information shall be in sufficient detail to enable the Train Operator to institute the recording of such information in connection with the Trains operating the Services for which the recording of information is subject to such failure or likely failure as the Train Operator may reasonably achieve. RfL(I) shall institute such recording as soon as it is reasonably able following receipt of the notification from RfL(I) and will provide RfL(I) with the resulting information no later than 1700 two Working Days following the Day on which it was recorded.

6 Allocation of responsibility for Seconds Delay

- 6.1 Assessment of incidents causing Seconds Delay
 - 6.1.1 In assessing the cause of any Seconds Delay there shall be taken into account all incidents contributing thereto including:
 - (a) the extent to which each party has taken reasonable steps to avoid and/or mitigate the effects of the incidents; and
 - (b) where a Restriction of Use overruns due to the start of such Restriction of Use being delayed by a late running Train operating a Service, the incident(s) giving rise to that late running.
 - 6.1.2 The parties shall take reasonable steps to avoid and mitigate the effects of any incidents upon the Trains operating the Services and any failure to take such steps shall be regarded as a separate incident.
 - 6.1.3 RfL(I) shall identify:
 - (a) in respect of each incident recorded under paragraph 5.1.5 as causing Monitoring Point Seconds Delay, the extent to which that incident caused each of the Monitoring Point Seconds Delay; and
 - (b) in respect of each incident recorded under paragraph 5.1.2, the extent to which that incident caused the Cancelled Stop.
 - 6.1.4 So far as RfL(I) is reasonably able to do so, it shall identify whether responsibility for incidents causing Seconds Delay is to be allocated to

RfL(I) or to the Train Operator or to neither party in accordance with the following provisions of this paragraph 6.

6.2 RfL(I) responsibility incidents

Responsibility for Seconds Delay on a Day caused by incidents for which RfL(I) is allocated responsibility pursuant to this paragraph 6.2 shall be allocated to RfL(I). Unless and to the extent otherwise agreed, RfL(I) shall be allocated responsibility for an incident other than a Planned Incident if that incident is caused wholly or mainly:

- 6.2.1 by breach of RfL(I) of any of its obligations under this Contract; or
- 6.2.2 (whether or not RfL(I) is at fault) by circumstances within the control of RfL(I) in its capacity as the infrastructure manager of the CCOS; or
- 6.2.3 (whether or not RfL(I) is at fault) by any act, omission or circumstances originating from or affecting the CCOS (including its operation) including, subject to paragraph 6.3.1(a), any incident in connection with rolling stock on the CCOS for which any train operator other than the Train Operator would be allocated responsibility if it were the Train Operator under this Contract.

6.3 Train Operator responsibility incidents

Responsibility for Seconds Delay on a Day caused by incidents for which the Train Operator is allocated responsibility pursuant to this paragraph 6.3 shall be allocated to the Train Operator. Unless and to the extent otherwise agreed, the Train Operator shall be allocated responsibility for an incident other than a Planned Incident if that incident:

6.3.1 is caused wholly or mainly:

- (a) by breach by the Train Operator of any of its obligations under this Contract; or
- (b) (whether or not the Train Operator is at fault) by circumstances within the control of the Train Operator in its capacity as an operator of trains (whether such circumstances occur on the CCOS or on a network other than the CCOS and including any Seconds Delay which are caused to other train operators by a Train which is being tested and any Seconds Delay caused by a Train operating a Service which is not accepted onto the NR Network at the time scheduled in the Applicable Timetable); or
- (c) (whether or not the Train Operator is at fault) by any act, omission or circumstances originating from or affecting rolling stock operated by or on behalf of the Train Operator (including its operation and whether occurring on the CCOS or on a network other than the CCOS) including any such act, omission or circumstances originating in connection with or at any station (other than in connection with signalling under the control of RfL(I) at that station

or physical works undertaken by RfL(I) at that station), any light maintenance depot or any network other than the CCOS; or

6.3.2 causes Seconds Delay to rolling stock operated by or on behalf of another train operator.

6.4 Other incidents

Neither RfL(I) nor the Train Operator shall be allocated responsibility for:

- 6.4.1 any incident caused by an act, omission or circumstances originating in connection with or at a station which:
 - (a) is an act, omission or circumstance which affects the CCOS, or its operation, and prevents a Train operating a Service entering or passing through a station at the time it is scheduled to do so; and
 - (b) prevents the access of passengers through the station to or from the Train operating the Service;
- 6.4.2 any identified incident in respect of which RfL(I) and the Train Operator are equally responsible and for which neither RfL(I) nor the Train Operator is allocated responsibility under paragraphs 6.2 or 6.3;
- 6.4.3 Seconds Delay on any Day caused by incidents for which no cause can be identified (as recorded under paragraph 5.2.3);
- 6.4.4 any Seconds Delay which are experienced by a Train which is being tested; or
- 6.4.5 any Seconds Delay caused by:
 - (a) the Train operating the Service triggering the Recording Point closest to the entry point to the CCOS from the NR Network at a Boundary at a time which is earlier than the time which that Train operating that Service is scheduled to trigger that Recording Point in the Applicable Timetable; and
 - (b) RfL(I) taking steps to regulate that Train operating that Service so that it triggers the Recording Point closest to:
 - (i) the exit point from the CCOS onto the NR Network at a Boundary (if the destination point of that Train operating that particular Service is on a network other than the CCOS); or
 - (ii) the destination point of the Service (if the destination point of that Train operating that particular Service is on the CCOS),
 - (as the case may be) at the time which that Train operating that Service is scheduled to trigger that Recording Point in the Applicable Timetable.

6.5 Allocation of responsibility for Monitoring Point Seconds Delay at Service Group level: aggregate Monitoring Point Seconds Delay

In respect of a Service Group, the aggregate Monitoring Point Seconds Delay on a Day shall be the aggregate of all Monitoring Point Seconds Delay recorded under paragraphs 5.2.1 and 5.2.2 in respect of all Services in that Service Group scheduled in the Applicable Timetable.

6.6 Allocation of responsibility for Monitoring Point Seconds Delay at Service Group level: RfL(I) Monitoring Point Seconds Delay

In respect of a Service Group, the Monitoring Point Seconds Delay on a Day allocated to RfL(I) shall be the aggregate of any Monitoring Point Seconds Delay allocated to RfL(I) under paragraph 5.2.1.

6.7 Allocation of responsibility for Monitoring Point Seconds Delay at Service Group level: Train Operator Monitoring Point Seconds Delay

In respect of a Service Group, the Monitoring Point Seconds Delay on a Day allocated to the Train Operator shall be the aggregate of any Monitoring Point Seconds Delay allocated to the Train Operator under paragraph 5.2.2.

6.8 RfL(I) Deemed Seconds Delay at Monitoring Point level

In respect of a Monitoring Point, the Deemed Seconds Delay on a Day allocated to RfL(I) shall be the aggregate of any Deemed Seconds Delay allocated to RfL(I) under paragraph 5.2.1.

6.9 Train Operator Deemed Seconds Delay at Monitoring Point level

In respect of a Monitoring Point, the Deemed Seconds Delay on a Day allocated to the Train Operator shall be the aggregate of any Deemed Seconds Delay allocated to the Train Operator under paragraph 5.2.2.

7 Statement of allocated responsibility

7.1 Initial statement

For each Day, RfL(I) shall provide to the Train Operator as soon as reasonably practicable and in any event no later than the following Working Day:

- 7.1.1 the allocation of responsibility for incidents made by RfL(I) under paragraph 6; and
- 7.1.2 a summary for each Service Group showing:
 - (a) the aggregate Seconds Delay recorded under each category set out in paragraph 5.2; and
 - (b) a list of the Seconds Delay (in each case broken down by incident) recorded as the responsibility of:
 - (i) RfL(I);
 - (ii) the Train Operator; or

(iii) none of the above.

7.2 Further statement

If RfL(I) has reasonable grounds to believe that any further incident was the responsibility of the Train Operator, RfL(I) or neither party but was not shown as such in the information made available in accordance with paragraph 7.1, then RfL(I) may, within 7 days after the last Seconds Delay caused by that incident, issue a notice in accordance with paragraph 15 revising the information and/or allocations of responsibility made available under paragraph 7.1.

7.3 Adjustment statements

If Condition B3.3 of the CCOS Network Code (Adjustment to prior results) applies in respect of all of part of a Period, then:

- 7.3.1 RfL(I) shall promptly issue to the Train Operator a statement showing the necessary adjustments (if any) to statements already issued and Performance Sums already paid in respect of the Period;
- 7.3.2 any such adjusting statement shall be treated as if it were a statement under paragraph 12.1; and
- 7.3.3 subject to paragraph 13.2, an adjusting payment shall be payable within 28 days of RfL(I)'s statement.

7.4 Disputes about statements of allocated responsibility

- 7.4.1 Except to the extent that it has, within two Working Days of receipt, notified RfL(I) in accordance with paragraph 15 that it disputes the contents of a statement under paragraphs 7.1, 7.2 or 7.3, the Train Operator shall be deemed to have agreed the contents of that statement. Any notification of a dispute shall specify the reasons for that dispute.
- 7.4.2 The parties shall attempt to resolve disputes notified in accordance with paragraph 7.4.1 as follows:
- (a) within the next two clear Working Days after notification of any dispute, nominated representatives of the parties shall attempt to resolve that dispute; and
- (b) if agreement has not been reached after two clear Working Days, representatives authorised by a more senior level of management shall use all reasonable endeavours to negotiate a resolution of the dispute.
 - 7.4.3 Negotiations under paragraph 7.4.2(b) shall continue, if necessary, until a date no earlier than five clear Working Days after the end of the Period in which the event giving rise to the dispute referred to in paragraph 7.4.1 occurred.

8 Allocation of Seconds Late to RfL(I)

In respect of each Monitoring Point, the Seconds Late at that Monitoring Point on a Day allocated to RfL(I) (the "**SLRfL**") shall be calculated according to the following formulae:

8.1 if MPSD is greater than zero:

$$SLRfL = \left[\frac{MPSDRfL}{MPSD} \times MPSL\right] + DSDRfL$$

8.2 if MPSD is equal to zero:

$$SLRfL = (0.5 \times MPSL) + DSDRfL$$

where:

MPSL is the aggregate Seconds Late at that Monitoring Point on

that Day for all Services in that Service Group, calculated

in accordance with paragraph 3;

MPSD is the aggregate Monitoring Point Seconds Delay at that

Monitoring Point on that Day in respect of that Service Group, calculated in accordance with paragraph 6.5;

MPSDRfL is that part of such MPSD which is allocated to RfL(I) in

accordance with paragraph 6.6; and

DSDRfL is the aggregate Deemed Seconds Delay at that

Monitoring Point which is allocated to RfL(I) in

accordance with paragraph 6.8.

9 Allocation of Seconds Late to the Train Operator

In respect of each Monitoring Point, the Seconds Late at that Monitoring Point on a Day allocated to the Train Operator (the "SLTO") shall be calculated according to the following formulae:

9.1 if MPSD is greater than zero:

$$SLTO = \left[\frac{MPSDTO}{MPSD} \times MPSL\right] + DSDTO$$

9.2 if MPSD is equal to zero:

$$SLTO = (0.5 \times MPSL) + DSDTO$$

where:

MPSL is the aggregate Seconds Late at that Monitoring Point on that

Day for all Services in that Service Group, calculated in

accordance with paragraph 3;

MPSD is the aggregate Monitoring Point Seconds Delay at that Monitoring Point on that Day in respect of that Service Group, calculated in accordance with paragraph 6.5;

MPSDTO is that part of such MPSD which is allocated to the Train Operator in accordance with paragraph 6.7; and

DSDTO is the aggregate Deemed Seconds Delay at that Monitoring Point which is allocated to the Train Operator in accordance with paragraph 6.9.

10 RfL(I) Performance Sums

10.1 In respect of a Service Group, the RfL(I) Performance Sum (the "**RfLPS**") for each Period shall be calculated according to the following formula:

$$RfLPS = (RfLPP - RfLWASL) \times BF \times RfLPR$$

where:

RfLPP is the RfL(I) Performance Benchmark for that Service Group specified in column B of Appendix 1 for the year in which that Period falls;

RfLWASL is the aggregate for all Monitoring Points in the Service Group of the weighted average seconds late allocated to RfL(I) in accordance with the following formula:

$$RfLWASL = \sum \frac{SLRfL \times MPW}{SP}$$

where:

Σ is the sum across all Monitoring Points in the Service Group;

SLRfL is the Seconds Late allocated to RfL(I) in respect of each Monitoring Point in that Period, in accordance with paragraph 8;

MPW is the weighting attributable to that Monitoring Point, as specified in column I of Appendix 1; and

SP is the aggregate number of Services in that Service Group which are scheduled to pass that Monitoring Point in the Applicable Timetable in that Period for which either:

(a) a pass is recorded in accordance with paragraph 5.1.1; or

(b) a Cancelled Stop is recorded in accordance with paragraph 5.1.2,

except that if SP = 0 for any Monitoring Point it shall be deemed that $\frac{SLRfL \times MPW}{SP}$ shall equal zero;

BF

is the relevant busyness factor estimated for the Period according to the following formula:

$$BF = \sum MPW \times \frac{PBP}{PBBA}$$

where:

Σ is the sum across all Monitoring Points in the Service Group;

MPW is the weighting attributable to that Monitoring Point, as specified in column I of Appendix 1;

PBP is the aggregate number of Services in that Service Group which are scheduled to pass that Monitoring Point in the Applicable Timetable in that Period; and

PBBA is the average number of Services per day in that Service Group which are scheduled to pass that Monitoring Point in the Bi-annual Timetable in respect of that Period except that if PBBA = 0 for any Monitoring Point it shall be deemed that $MPW \times \frac{PBP}{PBBA}$ shall equal zero; and

RfLPR is the relevant RfL(I) Payment Rate for that Service Group specified in column C of Appendix 1 as indexed in accordance with paragraph 14.

10.2 Where RfLPS is less than zero, RfL(I) shall pay the amount of the RfLPS to the Train Operator. Where RfLPS is greater than zero, the Train Operator shall pay that amount to RfL(I).

11 Train Operator Performance Sums

11.1 In respect of a Service Group, the Train Operator Performance Sum (the "TOPS") for each Period shall be calculated according to the following formula:

where:

TPP means the Train Operator Performance Benchmark for the Service Group specified in column D of Appendix 1;

TOWASL is the aggregate for all Monitoring Points in the Service Group of the weighted average seconds late allocated to the Train Operator in accordance with the following formula:

$$TOWASL = \sum \frac{SLTO \times MPW}{SP}$$

where:

Σ is the sum across all Monitoring Points in the Service Group;

SLTO is the Seconds Late allocated to the Train Operator in respect of each Monitoring Point in that Period, in accordance with paragraph 9;

MPW is the weighting attributable to that Monitoring Point, as specified in column I of Appendix 1; and

SP is the aggregate number of Services in that Service Group which are scheduled to pass that Monitoring Point in the Applicable Timetable in that Period for which either:

willcir either.

(a) a pass is recorded in accordance with paragraph 5.1.1; or

(b) a Cancelled Stop is recorded in accordance with paragraph 5.1.2,

except that if SP = 0 for any Monitoring Point it shall be deemed that $\frac{\text{SLTO} \times \text{MPW}}{\text{SP}}$ shall equal zero;

BF is the relevant busyness factor estimated for the Period according to the following formula:

$$BF = \sum MPW \times \frac{PBP}{PBBA}$$

where:

 Σ is the sum across all Monitoring Points in the Service Group;

MPW is the weighting attributable to that Monitoring Point, as specified in column I of Appendix 1;

PBP is the aggregate number of Services in that Service Group which are scheduled to pass that Monitoring Point in the Applicable Timetable in that Period; and

PBBA is the average number of Services per day in that Service Group which are scheduled to pass that Monitoring Point in the Bi-annual Timetable in respect of that Period except that if PBBA = 0 for any Monitoring Point it shall be deemed that $MPW \times \frac{PBP}{PBBA}$ shall equal zero; and

TOPR is the relevant Train Operator Payment Rate for that Service Group specified in column E of Appendix 1 as indexed in accordance with paragraph 14.

11.2 Where TOPS is less than zero, the Train Operator shall pay the amount of the TOPS to RfL(I). Where TOPS is greater than zero, RfL(I) shall pay that amount to the Train Operator.

12 Notification of Performance Sums

12.1 Notification

Within 14 days after the end of each Period, RfL(I) shall provide the Train Operator with a statement for each Service Group for that Period showing:

- 12.1.1 any Performance Sums for which RfL(I) or the Train Operator is liable, together with such supporting information (other than information in respect of incidents recorded as the responsibility of RfL(I)) as the Train Operator may reasonably require; and
- 12.1.2 any matter referred to in paragraph 7.1 which the Train Operator has disputed in accordance with paragraph 7.4 and which is still in dispute.

12.2 Disputes

Within 14 days after receipt by the Train Operator of a statement required under paragraph 12.1, the Train Operator shall notify RfL(I) of any aspects of such statement which it disputes, giving reasons for each such dispute. The Train Operator shall not dispute any matter which it has agreed or deemed to have agreed under paragraph 7. Such disputes and any matter referred to in paragraph 12.1.2 shall be resolved in accordance with the procedure in paragraph 16. Save to the extent that disputes are so notified, the Train Operator shall be deemed to have agreed the contents of each statement.

13 Payment procedures

13.1 Payments and set-off

13.1.1 In respect of any and all Performance Sums for which RfL(I) and the Train Operator are liable in any Period, the aggregate of such liabilities of RfL(I) and the Train Operator shall be set off against each other. The balance

shall be payable by RfL(I) or the Train Operator, as the case may be, within 35 days after the end of the Period to which the payment relates.

13.1.2 Subject to paragraph 13.2, and save as otherwise provided, all other sums payable under this Schedule 8 shall be paid within 35 days after the end of the Period to which such payment relates.

13.2 Payments in the event of dispute

- 13.2.1 Where any sum which is payable under this paragraph 13 is in dispute:
 - (a) where an invoice has already been issued, a credit note shall be issued in respect of the full amount of such invoice;
 - (b) an invoice (or revised invoice, as the case may be) shall be issued in respect of the undisputed amount and the undisputed amount shall be paid or set off (as the case may be) in accordance with paragraph 12.1;
 - (c) an invoice in respect of the disputed balance (or such part of it as has been agreed or determined to be payable) shall be issued promptly following the end of the Period in which the dispute is resolved or determined and shall be paid or set off (as the case may be) within 35 days after the end of such Period; and
 - (d) from the date at which such balance would, but for the dispute, have been due to be paid or set off, the disputes balance shall carry interest (incurred daily and compounded monthly) at the Default Interest Rate.

14 Payment rates

14.1 Each payment rate in columns C and E of Appendix 1 shall be adjusted in respect of Periods in Relevant Year t in accordance with the following formula:

$$Rt = R_{t-1} \times \left[1 + \frac{(RPI_{t-1} - RPI_{t-2})}{RPI_{t-2}}\right]$$

where:

Rt is the relevant rate in the Relevant Year t;

R_{t-1} is the relevant rate in the Relevant Year t-1;

RPI_{t-1} means the RPI published or determined with respect to the

month of November in Relevant Year t-1; and

RPI_{t-2} means the RPI published or determined with respect to the

month of November in Relevant Year t-2,

but so that in relation to the Relevant Year commencing on 1 April 2018, R_t shall have the relevant value specified in the relevant column (either E or I) of Appendix 1, multiplied by the Initial Indexation Factor and in the next following Relevant Year, R_{t-1} shall have the same value.

15 Notices

All notices under this Schedule 8 shall be given in accordance with Clause 18.4.

16 Disputes

- 16.1 If any dispute is notified under paragraph 12.2 it shall be resolved according to the following procedure:
 - 16.1.1 within seven days of service of the relevant notice, the parties shall meet to discuss the disputed aspects with a view to resolving all disputes in good faith;
 - 16.1.2 if, for any reason, within seven days of the meeting referred to in paragraph 16.1.1, the parties are still unable to agree any disputed aspects, each party shall promptly and in any event within seven days prepare a written summary of the disputed aspects and the reasons for each such dispute and submit such summaries to the senior officers of each party;
 - 16.1.3 within 28 days of the first meeting of the parties, the senior officers of the parties shall meet with a view to resolving all disputes; and
 - 16.1.4 if no resolution results before the expiry of 14 days following that meeting, then either party may refer the matter for resolution in accordance with the CCOS ADRR.

17 Review

- 17.1 Appendices 1 and 2 to this Schedule 8 are the Matters Subject to Rebenchmarking. The Matters Subject to Rebenchmarking may be recalibrated in accordance with this paragraph 17:
 - 17.1.1 to reflect the operation of Services on the CCOS during the Initial Benchmarking Period; and
 - 17.1.2 following the occurrence of a Material Performance Change.

17.2 Within:

- 17.2.1 four (4) months of the expiry of the Initial Benchmarking Period; or
- 17.2.2 twelve (12) months of the occurrence of a Material Performance Change,
- (as the case may be), RfL(I) shall be entitled to require that the Matters Subject to Benchmarking are recalibrated in accordance with this paragraph 17 by submitting a Proposal for Change pursuant to Part C of the CCOS Network Code. The purpose of any such Proposal for Change shall be to determine what changes, if any, should be made to the Matters Subject to Benchmarking in such circumstances to achieve RfL(I)'s objectives for the CCOS set out in the Sponsors' Requirements.
- 17.3 RfL(I) and the Train Operator acknowledge and agree that:

- 17.3.1 any recalibration of the Matters Subject to Rebenchmarking in relation to this Contract may affect other train operators under other track access contracts; and
- 17.3.2 those effects (and any consequential changes required to those other track access contracts) will need to be taken into account as part of such recalibration exercise.
- 17.4 Following the Matters Subject to Rebenchmarking being revised in accordance with Part C of the CCOS Network Code and subject to paragraph 17.5:
 - 17.4.1 Appendices 1 and 2 to this Schedule 8 shall be deemed to have been amended to reflect such revised values from the Rebenchmarking Implementation Date:
 - 17.4.2 the calculations of the Performance Payments previously undertaken pursuant to this Schedule 8 shall be repeated using the revised Matters Subject to Rebenchmarking in substitution for the original Matters Subject to Rebenchmarking with effect from the first Period to commence on or after the date on which the changes to this Contract take effect; and
 - 17.4.3 RfL(I) shall notify the Train Operator within 35 days after the end of the Period in which this Contract is amended of the amount of any payment required from either party to the other to take account of the repeated calculations and the provisions of paragraphs 12, 13 and 16 shall apply in respect of those amounts.
- 17.5 Without prejudice to RfL(I)'s and the Train Operator's respective rights under the Act and the Access Regulations, if the Train Operator (or any other train operator using the CCOS) reasonably believes that:
 - 17.5.1 a Material Performance Change has not occurred; and/or
 - 17.5.2 the proposed changes to the Matters Subject to Benchmarking do not achieve RfL(I)'s objectives for the CCOS set out in the Sponsors' Requirements,

then that Train Operator shall promptly notify RfL(I) and any other train operators using the CCOS and the matter shall be referred to Arbitration in accordance with the CCOS ADRR in force at the relevant time to determine that:

- (a) a Material Performance Change has occurred; and/or
- (b) the proposed changes to the Matters Subject to Benchmarking do achieve RfL(I)'s objectives for the CCOS set out in the Sponsors' Requirements;

or

- (c) a Material Performance Change has not occurred; and/or
- (d) which changes to the Matters Subject to Benchmarking should be made to the Matters Subject to Benchmarking do achieve

RfL(I)'s objectives for the CCOS set out in the Sponsors' Requirements,

- and, subject to Clause 17.6, such determination will be binding on RfL(I), the Train Operator and each other train operator using the CCOS.
- 17.6 Any amendments to the Matters Subject to Rebenchmarking shall take effect only when it has been approved by the ORR under section 22 of the Act. Accordingly, as soon as reasonably practicable after any such amendment is agreed or determined in accordance with this paragraph 17 the parties shall ensure that the ORR is furnished with such amendment and such information and evidence as the ORR requires to decide whether or not to approve the amendment.
- 18 Not used.

Appendix 1
Performance Benchmarks and Payment Rates

Α	В	С	D	E	F	G	Н	1
	R	RfL(I)		Train Operator				
Service Group	Performance Benchmark	Payment Rate	Performance Benchmark	Payment Rate	Сар	Service Code	Monitoring Point	Weighting
All Service Groups in the eastbound direction	50	£0	30	£0	N/A	21382001	Abbey Wood station or (if prior to Abbey Wood) the terminating point of the Service	1.0
All Service Groups in the westbound direction	50	£0	30	£0	N/A	21382001	Paddington (CCOS) station or (if prior to Paddington (CCOS)) the terminating point of the Service	1.0

^{*} RfL(I) Performance Benchmark (column B) and Train Operator Performance Benchmark (column D) are the average delta lateness per Train expressed in seconds.

Appendix 2

Deemed Seconds Delay

A	В
Station	Deemed Seconds Delay
Abbey Wood	45
Bond Street	45
Canary Wharf	45
Custom House	45
Farringdon	45
Liverpool Street (LUL)	45
Paddington (CCOS)	45
Tottenham Court Road	45
Whitechapel	45
Woolwich	45

Deemed seconds to be capped at 360 seconds per train.

SCHEDULE 9 LIMITATION ON LIABILITY

1 Definitions

In this Schedule

"Liability Cap" means:

- (a) in relation to the first Relevant Year, the sum of £10,000,000 (ten million pounds sterling);
- (b) in relation to any subsequent Relevant Year, the sum calculated in accordance with the following formula:

$$C_{SRY} = C_{BL} x [RPI_{SY}/RPI_1]$$

where:

- (i) Csry is the Liability Cap in the subsequent Relevant Year;
- (ii) C_{BL} means the Liability Cap in the first Relevant Year set out in paragraph (a) above;
- (iii) RPIsy is the Retail Prices Index (as defined in Schedule 7) published or determined with respect to the first month of the subsequent Relevant Year; and
- (iv) RPI₁ is the Retail Prices Index (as defined in Schedule 7) published or determined with respect to the month in which the Effective Date occurred.

2 Application

The limitations on liability contained in this Schedule apply in the circumstances set out in Clause 11.5.

3 Limitation on RfL(I)'s liability

In relation to any claim for indemnity made by the Train Operator:

- (a) RfL(I) shall not be liable to make payments in relation to such claims which are admitted in writing or finally determined in any Relevant Year to the extent that its liability for such claims exceeds the Liability Cap for such Relevant Year; and
- (b) to the extent that its liability for such claims exceeds the Liability Cap for such Relevant Year, any claim for payment of a sum which exceeds such Liability Cap shall be extinguished and RfL(I) shall have no further liability for it.

4 Limitation on Train Operator's liability

In relation to any claims for indemnity made by RfL(I):

- (a) the Train Operator shall not be liable to make payments in relation to such claims which are admitted in writing or finally determined in any Relevant Year to the extent that its liability for such claims exceeds the Liability Cap for such Relevant Year; and
- (b) to the extent its liability for such claims exceeds the Liability Cap for such Relevant Year, any claim for payment of a sum which exceeds such Liability Cap shall be extinguished and the Train Operator shall have no further liability for it.

5 Disapplication of limitation

To the extent that any Relevant Losses:

- (a) result from a conscious and intentional breach by a party; or
- (b) are in respect of obligations to compensate any person for liability for death or personal injury, whether resulting from the negligence of a party or the negligence of any of its officers, employees or agents or from a failure by a party to comply with its Safety Obligations,

such Relevant Losses:

- (i) shall not be subject to the limitation of liability in Schedule 9; and
- (ii) shall not be taken into account when calculating the amount of Relevant Losses in respect of claims admitted or finally determined in a Relevant Year for the purposes of the limitations of liability in this Schedule 9.

6 Exclusion of legal and other costs

The limits on the parties' liabilities provided for in this Schedule 9 shall not apply to costs incurred in recovering any amount under a relevant claim, including legal, arbitral and other professional fees and expenses.

7 Exclusion of certain Relevant Losses

A party shall have no claim for Relevant Losses to the extent that such Relevant Losses result from its own negligence or breach of this Contract.

8 Continuing breaches

Nothing in this Schedule 9 shall prevent a party making a new claim for indemnity in respect of a continuing breach of contract which:

(a) is a continuing breach of contract which continues for more than 12 months:

- (b) is a continuing breach of contract which continues beyond a period within which it might reasonably be expected to have been remedied; or
- (c) is a breach of a Performance Order in relation to a breach of contract,

but any such new claim shall not include any sum which was the subject matter of a previous claim and was extinguished by virtue of paragraph 3(b) or 4(b).

9 Final determination of claims

For the purpose of this Schedule 9, a determination of a claim for Relevant Losses by a Court or other tribunal shall be treated as final when there is no further right of appeal or review from such determination or in respect of which any right of appeal or review has been lost, whether by expiry of time or otherwise.

Operator have executed this Contract on the date first above written.
Signed by
Print name
Duly authorised for and on behalf of
RAIL FOR LONDON (INFRASTRUCTURE) LIMITED
Signed by
Print name
Duly authorised for and on behalf of
MTR Corporation (Crossrail) Limited

 $\mbox{\bf IN}$ $\mbox{\bf WITNESS}$ whereof the duly authorised representatives of RfL(I) and the Train