

Claire Brooks
Access Executive



1 September 2025

Toni Bahuguna
Customer Manager
Network Rail Limited
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West Stratford City
Greater London E20 1EJ

Derek Spindler
Industry Relationship Lead
c2c Railway Limited
7th Floor, Centennium House
100 Lower Thames Street
London EC3R 6DL

Dear Toni and Derek,

Approval of the 23rd supplemental agreement to the track access contract between Network Rail Infrastructure Limited (Network Rail) and c2c Railway Limited (trading as c2c) dated 10 December 2004.

We have today approved the above supplemental agreement submitted to us formally on 28 August 2025 under section 22 of the Railways Act 1993 (the Act). This follows an earlier informal submission of a draft agreement for our consideration. This letter explains the reasons for our decision.

Purpose

The purpose of this agreement is to extend c2c Railway Limited's track access contract from the Principal Change Date in December 2025 until the Principal Change Date in December 2027. Additionally, the rights of c2c to operate services between London Liverpool Street and Shoeburyness are extended to expire on the Principal Change Date in 2026. No additional rights are sought and there are no changes to rights held.

Trenitalia c2c was nationalised on 20 July 2025 and became c2c Railway Limited. Therefore, this extension will provide certainty and enable stability during the transition to public ownership ahead of the industry changes associated with Great British Railways. This change of operator is reflected in this supplemental agreement and will be updated in the subsequent contract consolidation.



Industry consultation

Network Rail undertook the usual industry consultation from 22 May 2025 for one calendar month. Responses were received from Transport Focus who were happy to accept, GTS Rail Operations, Great Western Railway and CrossCountry had no objections to the submission. GTS Rail Operations identified an error in the original submission documentation whereby the extension period was noted as three years, Network Rail amended this to align with the supplemental agreement, which was a two-year extension.

ORR review

Our review of the application raised no operational, performance or economic concerns.

Our duties under section 4 of the Act and our decision

We have concluded that approval of this supplemental agreement strikes the appropriate balance in discharging our statutory duties under section 4 of the Act; in particular, those relating to protecting the interests of users of railway services (section 4(1)(a)), promoting the use of the railway network for the carriage of passengers (section 4(1)(b)) and enabling persons providing railway services to plan their businesses with a reasonable degree of assurance (section 4(1)(g)).

Conformed copy of the track access agreement

Under clause 18.2.4 of the track access contract, Network Rail is required to produce a conformed copy, within 28 days of any amendment being made, and send copies to ORR and the Train Operator. Please send the conformed copy to me at ORR.

Public register and administration

Electronic copies of this letter, the approval notice and the agreement will be sent to the Department for Transport and Network Rail's Policy and Access Team. Copies of the approval notice and the agreement will be placed on ORR's public register (website), and copies of this letter and the agreement will be placed on the ORR website.

Yours sincerely

Claire Brooks