

**Louise Beilby**  
**Senior Access Executive**

Telephone: [REDACTED]

Email: [REDACTED]



6 October 2026

Natasha Thomas  
Customer Relationships Executive  
Network Rail Infrastructure Ltd  
Stratford Place  
Montfitchet Road  
London  
E20 1EJ

Derek Spindler  
Industry Relationship Lead  
c2c Railway Ltd  
Centennium House  
Lower Thames Street  
London  
EC3R 6DL

Dear Natasha and Derek

**Approval of the 27th supplemental agreement to the track access contract between Network Rail Infrastructure Limited (Network Rail) and c2c Railway Limited (trading as c2c) dated 3 March 2017**

We have today approved the above supplemental agreement submitted to us formally on 2 October 2026 under section 22 of the Railways Act 1993 (the Act). This follows an earlier informal submission of a draft agreement for our consideration. This letter explains the reasons for our decision.

**Purpose**

The purpose of this agreement is to extend c2c's track access contract for an additional two years from its current expiry date of the Principal Change Date (PCD) in December 2027 to PCD 2029.

This supplemental agreement entails no amendments to the access rights within the contract.

**Industry consultation**

Network Rail undertook the usual industry consultation for 1 month from 27 July 2026. Comments in support or stating no objection were received from Transport Focus, Great Western Railway and CrossCountry.

**ORR review**

Our review of the application raised no operational, performance or economic concerns. We identified some minor drafting issues and these were resolved when the agreement was formally submitted.

### **Our duties under section 4 of the Act and our decision**

We have concluded that approval of this supplemental agreement strikes the appropriate balance in discharging our statutory duties under section 4 of the Act; in particular, those relating to protecting the interests of users of railway services (section 4(1)(a)), promoting the use of the railway network for the carriage of passengers (section 4(1)(b)) and enabling persons providing railway services to plan their businesses with a reasonable degree of assurance (section 4(1)(g)).

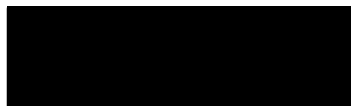
### **Conformed copy of the track access agreement**

Under clause 18.2.4 of the track access contract, Network Rail is required to produce a conformed copy, within 28 days of any amendment being made, and send copies to ORR and the Train Operator. Please send the conformed copy to me at ORR.

### **Public register and administration**

Electronic copies of this letter, the approval notice and the agreement will be sent to Network Rail's Policy and Access Team. Copies of the approval notice and the agreement will be placed on ORR's public register (website) and copies of this letter and the agreement will be placed on the ORR website.

Yours sincerely

A black rectangular box redacting the signature of Louise Beilby.

**Louise Beilby**