

Jacqui Russell
Head of Consumer Policy
Email: ATP@orr.gov.uk



Andrew MacDonald
Director
Chiltern Rail Limited
By email

14 September 2026

Dear Andrew

**Approval of Chiltern Rail Limited's Accessible Travel Policy
(Condition 5 of the Station Licence and GB Statement of National
Regulatory Provisions: Passenger)**

Thank you for submitting your Accessible Travel Policy (ATP) for approval ahead of Chiltern's change in licence holder, with operations under the new licence due to commence on 20 September 2026.

The ATP has been reviewed against the October 2025 "Accessible Travel Policy Guidance for Train and Station Operators". We have also consulted Transport Focus, London TravelWatch and the Disabled Persons Transport Advisory Committee (DPTAC).

I can confirm that Chiltern Rail Limited's ATP meets the requirements of Condition 5 of its Station Licence and GB Statement of National Regulatory Provisions: Passenger (SNRP).

We are publishing this approval letter because, under our ATP Guidance, licence holders must obtain approval for their ATP prior to commencement of operations.

Yours sincerely

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