ABELLIO GREATER ANGLIA LIMITED

Directors' Report and Accounts

For the year ended 31 December 2013

Company number: 06428369

Registered office:

5 Fleet Place London EC4M 7RD



Contents

Directors' Report	3
Strategic Report	5
Statement of Directors' Responsibilities	8
Auditor's Report	9
Profit and Loss Account	10
Balance Sheet	11
Notes to the Accounts	12

.

Abellio Greater Anglia Limited Directors' Report

The Directors present their annual report, business review, the financial statements and auditor's report for the year ended 31 December 2013.

The Company Secretary throughout the year was Halco Secretaries Limited.

Dividend

No dividend was paid or proposed in the year (2012: £0).

Employees

The company is a non-discriminatory employer operating an Equal Opportunities Policy which aims to eliminate unfair discrimination, harassment, victimisation and bullying. The company is committed to ensuring that all individuals are treated fairly, with respect and are valued irrespective of disability, race, gender, health, social class, sexual preference, marital status, nationality, religion, employment status, age or membership or non-membership of a trade union.

The company's policy is to continue to employ those who become disabled in service, together with some recruitment where circumstances permit. Training is adjusted to cater for an individual disability and the disabled share the same conditions of service as other staff in relation to career development and promotion.

The company uses consultative procedures agreed with its staff and elected representatives with a view to ensuring that employees are aware of the financial and economic factors which affect the company's performance and prospects. In addition the company issues a periodic newspaper to all employees informing them of developments within the company. The company maintains a company wide intranet service.

The company participates in an annual Employee Survey to monitor employee satisfaction. The most recent survey highlighted a 7% improvement in employee satisfaction. Results are followed through using employee focus groups to understand the key issues raised in the survey. Employees make recommendations at these forums which are then developed into company action plans.

Directors

The directors of the company who served during the year and up to the date of signing were:

DDG Booth	
IA Brown	
J Edwards	
RF Haket	Resigned 31 st January 2014
AR Camp	
ACR Golton	
JJK Hoogesteger	
GBP Lensink	Appointed 14 th June 2013
SA Bailey	Appointed 1 st November 2013
L Frances	Appointed 1 st January 2013
L Frances	Resigned 9 th December 2013
NM Van 't Riet'	Resigned 14 th June 2013
JB Ratcliffe	Resigned 12 th July 2013
JNP Burles	Appointed 1 st April 2014

Abellio Greater Anglia Limited Directors' Report

Directors' liabilities

Under the Company's Articles of Association, the Company provides an indemnity for its directors and officers in accordance with the provisions of the Companies Act 2006.

Political contributions

It is the Company's policy not to make political contributions and accordingly none were made in the year.

Directors' statement as to disclosure of information to auditor

The directors who held office at the date of approval of the Directors' Report and Business Review confirm that:

- to the best of each directors' knowledge there is no information relevant to the preparation of their audit report to which the Company's auditor is unaware; and
 - each director has taken all steps that a director might reasonably be expected to have taken to be aware of relevant audit information and to establish that the Company's auditor is aware of that information.

Auditors

Following a tender exercise undertaken by the ultimate holding company, Ernst and Young have been appointed as auditors for the 2014 annual accounts.

By order of the Board

1an O

A Golton Director

Date approved by the Directors: 24 APRIL 2014

Abellio Greater Anglia Limited Strategic Report

Principal activities

The principal activity of the Company during the financial year was the operation of passenger railway services between Liverpool Street and Cambridge, Stansted, Norwich, Southend and rural services in East Anglia.

Visit our website, <u>www.abelliogreateranglia.co.uk</u>, for information on timetables, fares and further information on our business.

Business model

The company operates through a franchise awarded by the Department for Transport. The company operates trains and stations, working with key partners, such as Network Rail, who maintain and control access to the tracks, and the rolling stock companies who own the rolling stock that we lease.

Our vision is to be a trusted and open partner, guaranteeing reliable, efficient operations and an improvement in the customer experience. In order to achieve this vision we have adopted four key values – genuine, professional, inclusive and proactive – that underpin everything we do as a company.

We have adopted a number of Strategic Foundations that describe the key elements of our strategy we need to get right in order to deliver our ambition. These include:

- Operational ensuring that our business is operationally well managed and follow best in class safety standards;
- Financial creating financial value from the business;
- Our Customers delivering a consistently good service to our passengers;
- Our People having outstanding, engaged and empowered people;
- Society running our business in a way that is sustainable for society.

Through delivery of our business plan objectives that are linked to these strategic foundations, the company is able to add value to its stakeholders.

Business review and results

In October 2011 the Department for Transport awarded the Greater Anglia franchise to Abellio. Abellio Greater Anglia Limited was formed to manage the franchise and commenced trading on 5 February 2012. The Company has taken over the business activities that were previously operated by National Express East Anglia. The franchise was awarded for the period to 19 July 2014.

The underlying revenue growth of the business averaged 6% for the year. The growth rate has benefitted from an increased spend in marketing campaigns and revenue protection activity, as well as pricing. The franchise benefits from a revenue sharing mechanism with the Department for Transport. Overall a breakeven position was generated for the year.

The franchise continues to invest in growing the revenues of the business and generating cost savings in order to maintain profitability over the remainder of the current franchise period. A contract has been signed with the Department for Transport to operate the franchise for the period to 15 October 2016 and it is expected that profitability will improve over this period.

The profit for the year after taxation amounted to $\pounds 37,000$ (2012 - $\pounds 3,647,000$). Retained profit for the year of $\pounds 37,000$ (2012 - $\pounds 3,647,000$) has been transferred to reserves.

Abellio Greater Anglia Limited Strategic Report

Key performance indicators

Operational performance is of critical importance to our customers. This is measured through the Public Performance Measure (PPM), as well as through measuring fleet reliability and allocated delay minutes. During 2013 we achieved record-breaking punctuality, with a period PPM high of 95.7% and moving annual average high of 92.7%. This was supported by improvements in the reliability of our fleet and reduction in fleet-related delays. We also worked closely with our partner, Network Rail, in order to deliver a reduction in delays.

Our customers are at the heart of our business and performance is measured through the National Passenger Survey (NPS), as well as through independent measurement of our service quality standards. We have continued to improve our service quality scores for our stations, our trains and our people during the year. However our NPS score was measured at 80% in Autumn 2013, which was slightly below the score achieved in the previous year, which coincided with the period of the Olympics. Towards the end of the survey period, performance was impacted by bad weather that impacted on customer satisfaction.

Our people are vital to delivery of our business strategies and our key performance measure is through employee engagement, which is independently surveyed each year. Staff engagement has improved from a score of 602 at the start of the franchise to a score of 728 in the most recent survey, following a wide range of initiatives to improve communication with our colleagues and improve staff facilities.

Health and Safety

The safety of our employees and customers is of prime importance and working with our partners, BTP, Network Rail, TfL and other key stakeholders, we consistently endeavour to put in place initiatives, equipment and station CCTV that will help passengers travel in safety.

Operational Safety performance is of vital importance to the business and there has been an 18% improvement in operational incidents in the year. Passenger accidents have reduced by 7% and employee lost time incidents has reduced by 17% The Company maintains its own reduction strategy for signals passed at danger, involving driver training, driver assessment and competence management.

Environment

We are actively combating climate change in three ways: making our own operations more carbonefficient, working with government to help shape lower carbon transport policies; and directly encouraging people to switch to public transport. We are working towards improving efficiency and reducing energy consumption in our train depots.

Our Class 360 and 379 electric trains have regenerative braking technology, which recovers energy during braking to generate electricity and can reduce train power consumption and CO2 emissions by about 16%.

In addition, we use train simulators to promote energy efficient driving.

Principal risks and uncertainties

The company is subject to internal and external risk factors. External risks include general economic conditions, competitor activity and regulatory changes. Central London employment trends are a specific area of risk, as well as general economic growth of the East Anglia region and Stansted airport growth. Key competition is from cars, buses and coaches. Internal risks include failure of internal controls, regulatory compliance and industrial disputes.

Abellio Greater Anglia Limited Strategic Report

Under the terms of the franchise and by the nature of the business, the company falls under the regulation of the Department of Transport and the Office of Rail Regulation. Compliance with the terms of the franchise agreement and delivery of the committed obligations included in the agreement represent a key area of risk to the business.

As a result of significant movements in the cost of fuel, the company also enters into agreements and hedges in relation to fuel costs.

Future developments

The new franchise agreement period, which starts in July 2014, is expected to generate tangible benefits for passengers and stakeholders, despite this being a short franchise period, as well as paving the way for further upgrades as part of the longer franchise that will follow from October 2016. Our programme of initiatives includes a major refresh for the intercity trains on the Norwich - London route; a new Cambridge - Stansted service; Sunday service improvements on a number of routes and the start of what we hope will be an ongoing upgrade for rolling stock on the Great Eastern and West Anglia commuter services. In addition, an improved level of profitability is expected to be generated over the new franchise period.

Signed on behalf of the Board

A Golton Director Date: 24 APRIL 2014

Abellio Greater Anglia Limited Statement of Directors' Responsibilities

Statement of directors' responsibilities in respect of the Strategic Report, Directors' Report and the financial statements

The directors are responsible for preparing the Strategic Report, Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law they have elected to prepare the financial statements in accordance with UK Accounting Standards and applicable law (UK Generally Accepted Accounting Practice).

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss for that period.

In preparing these financial statements, the directors are required to:

- · select suitable accounting policies and then apply them consistently;
- · make judgments and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that its financial statements comply with the Companies Act 2006. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the company to prevent and detect fraud and other irregularities.

Independent Auditor's report to the shareholders of Abellio Greater Anglia Limited

Independent auditor's report to the members of Abellio Greater Anglia Limited

We have audited the financial statements of Abellio Greater Anglia Limited for the year ended 31 December 2013 set out on pages 10 to 22. The financial reporting framework that has been applied in their preparation is applicable law and UK Accounting Standards (UK Generally Accepted Accounting Practice).

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of directors and auditor

As explained more fully in the statement of directors' responsibilities set out on page 8, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit, and express an opinion on, the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

A description of the scope of an audit of financial statements is provided on the Financial Reporting Council's website at www.frc.org.uk/auditscopeukprivate

Opinion

In our opinion the financial statements:

- give a true and fair view of the state of the company's affairs as at 31 December 2013 and of its profit for the year then ended;
- have been properly prepared in accordance with UK Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

 adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or

9

- the financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

David Morritt (Senior Statutory Auditor)

For and on behalf of KPMG LLP Chartered Accountants 1 The Embankment Leeds West Yorkshire LS1 4DW

2014

Abellio Greater Anglia Limited

Profit and Loss Account For the year ended 31 December 2013

	Note	Year ended 31 December 2013 £000	Year ended 31 December 2012 £000
Turnover	2	680,790	569,635
Operating costs		(680,789)	(564,945)
Profit on ordinary activities before interest	3	1	4,690
Interest receivable	6	120	178
Interest payable	7	(14)	-
Profit on ordinary activities before taxation		107	4,868
Taxation on profit on ordinary activities	8	(70)	(1,221)
Profit on ordinary activities after taxation		37	3,647

All activities relate to continuing operations.

There are no recognised gains or losses other than the results stated above. Accordingly no statement of total recognised gains and losses has been presented.

There is no difference between the profit on ordinary activities before taxation and the retained profit for the financial period stated above and their historical cost equivalents.

The notes on pages 12 to 22 form part of the financial statements.

Abellio Greater Anglia Limited

Balance Sheet As at 31 December 2013

	Note	2013 £000	2012 £000
Fixed assets			
Intangible assets	9	1,295	3,263
Tangible assets	10	7,185	7,661
Investments	11	-	-
		8,480	10,924
Current assets			
Stocks	12	4,024	4,236
Debtors	13	58,888	57,732
Cash at bank and in hand		<u>97,856</u>	83,484
		160,768	145,452
Creditors: amounts falling due within one year	14	(164,548)	(151,988)
Net current liabilities		(3,780)	(6,536)
Total assets less current liabilities		4,700	4,388
Provisions	15	(1,016)	(741)
Net assets		3,684	3,647
Capital and reserves			
Share capital	17	-	-
Profit and loss account	18	3,684	3,647
Shareholders' funds		3,684	3,647
	J.		

On behalf of the board Adams A Golton, Director Date: 244 ARIL 2014 The notes on pages 12 to 22 form part of the financial statements.

1. Accounting policies

(a) Basis of preparation

The company is exempt by virtue of Section 400 of the Companies Act 2006 from the requirement to prepare group financial statements. These financial statements present information about the company as an individual undertaking and not about its group.

Under FRS 1 the company is exempt from the requirement to prepare a cash flow statement on the grounds that a parent undertaking includes the company in its own published consolidated financial statements.

As the company is a wholly owned subsidiary of NV Nederlandse Spoorwegen, the company has taken advantage of the exemption contained in FRS 8 and has therefore not disclosed transactions or balances with wholly owned subsidiaries which form part of the group.

(b) Statement of compliance

The Financial Statements have been prepared in accordance with applicable accounting standards and under historic cost accounting rules.

(c) Going concern

Notwithstanding the net current liabilities position, the company's forecasts and projections, taking account of reasonable changes in trading performance, show that the company should be able to operate within the level of its current facility. This net current liability position is largely driven by the significant deferred season ticket income within creditors, which will not result in a cash outflow for the company.

The directors have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

(d) Turnover

- i) Turnover is revenue from the operation of passenger railway services and related activities. This includes passenger income which represents agreed amounts attributed to the Company by the income allocation systems of Rail Settlement Plan Limited. The Passenger Income Allocation is based upon detailed models of passenger behaviour, and upon allocations from specific revenue flows. The attributed share of season ticket income is deferred within creditors and released to the profit and loss account over the life of the relevant season ticket.
- ii) Turnover, all of which arises in the United Kingdom, is stated net of value added tax where applicable.

1. Accounting policies (continued)

iii) Other operating income is derived from ticket commissions, rolling stock hire, on-train catering, advertising, station trading income, depot and station access payments, performance regime payments, and the provision of goods or services to other train operating companies and excludes value added tax. It is recognised on an accruals basis.

(e) Taxation

The charge for taxation is based on the profit for the year and takes into account taxation deferred because of timing differences between the treatment of certain items for taxation and accounting purposes.

(f) Tangible fixed assets and depreciation

Tangible fixed assets are stated at original cost less accumulated depreciation and accumulated impairment. Depreciation is provided on a straight line basis to write off the cost less estimated residual value, based on prices prevailing at the date of acquisition of each asset, over their expected useful economic lives as follows:-

Leasehold property	3-5 years
Plant and equipment	3-15 years

(g) Stocks

Stocks are valued at the lower of cost and net realisable value after making due allowance for obsolete or slow moving items.

(h) Deferred taxation

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date where transactions or events have occurred at that date that will result in an obligation to pay more, or a right to pay less or to receive more, tax, with the following exception:

Deferred tax assets are recognised only to the extent that the directors consider that it is more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing differences can be deducted.

Deferred tax is measured on an undiscounted basis at the tax rates that are expected to apply in the periods in which timing differences reverse, based on tax rates and laws enacted or substantively enacted at the balance sheet date.

(i) Leased assets

Operating lease rentals are charged to the profit and loss account on a straight line basis over the lease term.

1. Accounting policies (continued)

(j) Pre-contract Costs

Pre-contract costs associated with securing new rail franchises are expensed as incurred, except where it is virtually certain that a franchise will be awarded, in which case they are recognised as an intangible asset and are amortised on a straight-line basis over the life of the franchise.

(k) Retirement benefits

The Company contributes to a defined benefit pension scheme on behalf of the majority of the employees.

The Company participates in the Railways Pension Scheme ("RPS"), a defined benefit scheme which covers the whole of the UK Rail industry. This is partitioned into sections and the Company is responsible for the funding of the sections whilst it operates the relevant franchise. In contrast to the pension schemes operated by most businesses, the RPS is a shared cost scheme, which means that costs are formally shared 60% employer and 40% employee.

The company provides a pension scheme providing benefits based on final pensionable pay. The assets of the scheme are held separately from those of the company.

The company is unable to identify its share of the underlying assets and liabilities of the scheme on a consistent and reasonable basis and therefore, as required by FRS 17 'Retirement benefits', accounts for the scheme as if it were a defined contribution scheme. As a result, the amount charged to the profit and loss account represents the contributions payable to the scheme in respect of the accounting period.

The Company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the Company in an independently administered fund. The amount charged to the profit and loss account represents the contributions payable to the scheme in respect of the accounting period.

2. Turnover

	Year ended 31.12.13 £000	Year ended 31.12.12 £000
Passenger income	613,233	528,394
Rental income	4,251	3,957
Revenue support	35,874	12,225
Other operating income	27,432	25,059
	680,790	569,635

3. Profit on ordinary activities before interest

	Year ended	Year ended
	31.12.13	31.12.12
Operating profit is stated after charging/(crediting):	£000	£000
Depreciation - owned assets	2,161	2,383
Amortisation of intangible assets	1,968	1,912
Materials and consumables	7,990	7,589
Loss/(Profit) on disposal of fixed assets	18	(146)
Operating lease rentals		
- rolling stock	134,544	121,348
- property	1,117	990
- other	2,038	2,025
Access and other related Network Rail charges	93,252	70,941
Auditors' remuneration - audit fees	90	75

4. Staff costs

	Year	Year
	ended	ended
	31.12.13	31.12.12
	£000	£000
Wages and salaries	108,742	95,530
Social security costs	9,041	8,115
Pension costs - Defined Benefit	9,043	7,477
- Defined Contribution	825	619
Other costs – including agency staff and training costs	5,932	5,650
	133,583	117,391

-

4. Staff costs (continued)

The average number of employees (including directors) during the year was as follows:

	Year ended	Year ended
	31.12.13	31.12.12
	No.	No.
Managerial and administrative	498	490
Operational	2,438	2,376
	2,936	2,866

5. Directors' emoluments

	Year ended 31.12.13 £000	Year ended 31.12.12 £000
Aggregate emoluments (excluding pension contributions)	851	634

The total emoluments of the highest paid director for the year ended 31 December 2013 were \pounds 214,000 (2012 - £187,000).

6. Interest receivable

	Year	Year
	ended	ended
	31.12.13	31.12.12
	£000£	£000
Net bank deposits	-	92
Interest receivable from group undertakings	1 2 0	86
	106	178

7. Interest payable

	Year ended 31.12.13 £000	Year ended 31.12.12 £000
Net bank payments	(14)	<u> </u>

8. Taxation

(a) The tax charge on profit on ordinary activities before taxation is made up as follows:

	Year ended 31.12.13 £000	Year ended 31.12.12 £000
Current taxation:		
UK corporation tax at 23.25% (24.50% at 2012)	176	1,585
Adjustment in respect of prior periods	47	
Total current tax	223	1,585
Deferred taxation:		
Origination and reversal of timing differences (see note 16)	(149)	(384)
Effect of changes in tax rate	55	20
Adjustment in respect of prior periods	(59)	
Total deferred tax	(153)	(364)
Tax charge on profit on ordinary activities	70	1,221

The current tax assessed for the year is higher than the standard rate or corporation tax in the UK (2012: higher). The differences are explained below:

(b) The current tax charge is made up as follows:

	Year ended 31.12.13	Year ended 31.12.12
	£000	£000
Profit on ordinary activities before tax	107	4,868
Tax on profit at standard UK Corporation tax rate Effects of:	25	1,193
Expenses not deductible for tax purposes	6	7
Depreciation in excess of capital allowances	132	147
Movement in short term timing differences	13	238
Adjustment in respect of prior periods	47	-
Current tax charge for the year	223	1,585

A reduction in the rate from 24% to 23% (effective from 1 April 2013) was substantively enacted on 3 July 2012, and a further reduction to 21% (effective from 1 April 2014) was substantively enacted on 2 July 2013. This will reduce the company's future current tax charge accordingly.

The deferred tax asset at 31 December 2013 has been calculated based on the rate of 21% substantively enacted at the balance sheet date.

9. Intangible assets

	Total £000
Cost	
At 1 January 2013	5,175
At 31 December 2013	5,175
Amortisation	
At 1 January 2013	1,912
Charge for the year	1,968
At 31 December 2013	3,880
Net book value	
At 31 December 2013	1,295
At 1 January 2013	3,263

Intangible Assets comprise of costs associated with the mobilisation of the franchise.

10. Tangible assets

	Leasehold Property	Plant & Equipment	Total
	000£	£000	£000
Cost			
At 1 January 2013	540	9,504	10,044
Additions	-	1,703	1,703
Disposals	-	(37)	(37)
At 31 December 2013	540	11,170	11,710
Depreciation			
At 1 January 2013	166	2,217	2,383
Charge for the year	182	1,979	2,161
Disposal release	-	(19)	(19)
At 31 December 2013	348	4,177	4,525
Net book value			
At 31 December 2013	192	6,993	7,185
At 1 January 2013	374	7,287	7,661

11. Investments

The Company held the following investments at 31 December 2013:

	Country of registration	Number of shares held	Class of share
ATOC Limited	UK	1	Ordinary (4p)
Rail Settlement Plan Limited	UK	1	Ordinary (4p)
Rail Staff Travel Limited	UK	1	Ordinary (4p)
NRES Limited	UK	1	Ordinary (£1)

None of the above investments equate to a holding of more than 1%.

The principal activity of the above companies is to provide a range of services to all passenger rail operators, each of which have an equal share in the companies.

12. Stocks

	2013 £000	2012 £000
Catering stock	23	24
Engineering spares	4,001	4,212
	4,024	4,236

There is no material difference between the replacement value of stock and the cost value.

13. Debtors

	2013 £000	2012 £000
Tue de debés us		21,788
Trade debtors Amounts due from group undertakings	31,546 8	20,086
Other debtors	8,403	4,926
Prepayments and accrued income	18,414	10,568
Deferred tax asset (see note 16)	517	364
	58,888	57,732

The deferred tax assets of £517,000 (2012 - \pounds 364,000) are recoverable after more than one year. The group loan of \pounds 20,000,000 was settled during the year.

14. Creditors: amounts falling due within one year

	2013 £000	2012 £000
Trade creditors	47,109	42,608
Amounts due to group undertakings	1,455	1,489
Social security and other taxation	2,803	2,729
Accruals and deferred income	28,229	23,365
Other creditors	9,001	6,170
Deferred season ticket income	75,728	74,042
Corporation tax	223	1,585
-	164,548	151,988

The deferred season ticket income is secured by a season ticket bond in accordance with the terms of the Franchise Agreement.

15. Provisions

	Insurance £000	Redundancy £000	Employee Tribunal £000	Total £000
At 1 January 2013	416	325	-	741
Provided in the year	672	112	34	818
Utilised in the year	(70)	(256)	(11)	(337)
Released in the year	(137)	(69)	-	(206)
At 31 December 2013	881	112	23	1,016

The insurance provision arises from the estimated exposure at the year end of insurance and other claims made against the company.

Claims have been submitted against the Company that it is contesting. Although the outcome of these disputes is not certain, it is expected that they will not have negative financial consequences of material significance.

16. Deferred taxation

(a) The movement in the year is as follows:

	2013	2012
	£000	£000
Start of the year	364	-
Increase in the year	153	364
End of the year	517	364
(b) The major components of the deferred tax asset are as	follows: 2013 £000	2012 £000
Depreciation in excess of capital allowances	302	139
Short-term timing differences	215	225
_	517	364

The Company has recognised a deferred tax asset as there are anticipated to be suitable taxable profits available in future years against which the reversal of timing differences can be deducted.

17. Share capital

Authorised	2013 £	2012 £
1 Ordinary share of £1 each	1	1
Allotted, called up and fully paid	2013 £	2012 £
1 Ordinary share of £1 each	1	1

18. Reserves and Reconciliation of Movements in Shareholders' Funds

	Share Capital	Profit and loss account	Total
	£000	£000	£000£
At 1 January 2013	-	3,647	3,647
Profit for the year	-	37	37
At 31 December 2013		3,684	3,684

19. Capital Commitments

	2013 £000	2012 £000
Contracted	<u> </u>	
Authorised but not contracted	1,214	671

20. Operating lease commitments

The Company has commitments during the next financial year in respect of non-cancellable operating leases as follows:

	Within 1 year	2013 Within 2 – 5	5 years and over	Within 1 year	2012 Within 2 – 5	5 years and over
	£000	years £000	£000	£000	years £000	£000
Buildings	-	1,666	-	-	1,641	-
Rolling stock	-	137,873	-	-	131,708	-
Other plant & machinery	-	2,027	-	-	2,033	-
		141,566	-		135,382	-

21. Ultimate parent and controlling undertaking

The Company is a wholly owned subsidiary undertaking of, and is controlled by, Abellio Transport Holdings Limited, a company registered in England and Wales.

The ultimate parent company is NV Nederlandse Spoorwegen.

The results of the Company are included in the consolidated accounts of NV Nederlandse Spoorwegen for the year ended 31 December 2013. Copies of these accounts are available from:-

> Laan van Puntenburg 100 3511 ER Utrecht The Netherlands