

Gordon Herbert  
Office of Rail Regulation  
One Kemble Street  
London  
WC2B 4AN

01 December 2014

### **ORR consultation on Connection contracts**

Dear Gordon

Go-Ahead Group is one of the leading rail and bus operators in the UK. We are a long established operator of rail franchises, and through our Govia subsidiary, which is a joint venture between the Go-Ahead Group (65%) and Keolis (35%). Govia has extensive experience running complex and challenging rail operations. Govia currently runs four major rail franchises: GTR, Southern, Southeastern and London Midland. Govia is the UK's busiest rail operator, currently providing around 35% of all passenger journeys. As a key provider of rail services, we are pleased to provide our views in response to the ORR's retail market review.

This response represents the views of the four Govia-owned Train Operating Companies (TOCs) – GTR, Southern, Southeastern and London Midland - as well as Go-Ahead Group plc.

Govia supports the ORR's proposal extending the general approval to include the novation of connection contracts.

Yours sincerely

Richard Evans  
Head of Rail Policy

#### **Govia Limited**

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