

Welcome to RIHSAC 99

Dilip Sinha Secretary, RIHSAC

9 June 2015





Joanna Whittington

9 June 2015

Outline of talk

- What happened?
- How did ORR respond?
- What we found?
- What we recommended
- What has happened since?



What happened...





"...wide spread confusion, frustration, disruption, discomfort and anxiety."



How did ORR respond?

- Safety investigation
- Economic investigation
 - Criteria
 - Scope
 - Process
 - Timeline and analysis



What we recommended

Improved planning

- Operational contingency plan fit for purpose
- Cover risks to train services as well as on-time handback of the possession
- Risk assessment in the context of all work on the network

Oversight of possessions and communications

- Review processes for site reporting and management of contractors
- Clear go/no go decision points on works and operational contingency and their interaction
- Communicating up the chain of command

Incident response

- Network Rail and TOCs to review cascading of information
- Testing elements of the contingency plan
- Network Rail and TOCs to review arrangements for managing control of an overrun incident
- Also clear that accurate and timely information can mitigate some of the impact
 - TOC plans to improve



What we found?

- "....weaknesses in Network Rail's planning, oversight and the incident response which followed, which failed to put the impact on passengers at the centre of decision making."
 - Planning the King's Cross possession did not take account of handing a working line back on the 27th
 - Communication of the contingency plan developed on 26th for King's Cross was ineffective
 - Reporting the progress of works at Paddington was inaccurate
- Enough to establish that Network Rail had breached it's licence
- Train operating companies followed established processes and did not breach their licences



What has happened since?

Preparation for Easter/May day engineering works



Network Rail implementation plan





Safety, Technical, Engineering

Sharing our new STE organisation

Emma Head, Director Safety Strategy



STE Safety, technical and engineering centre of expertise

Setting policy and direction

Providing assurance for every asset

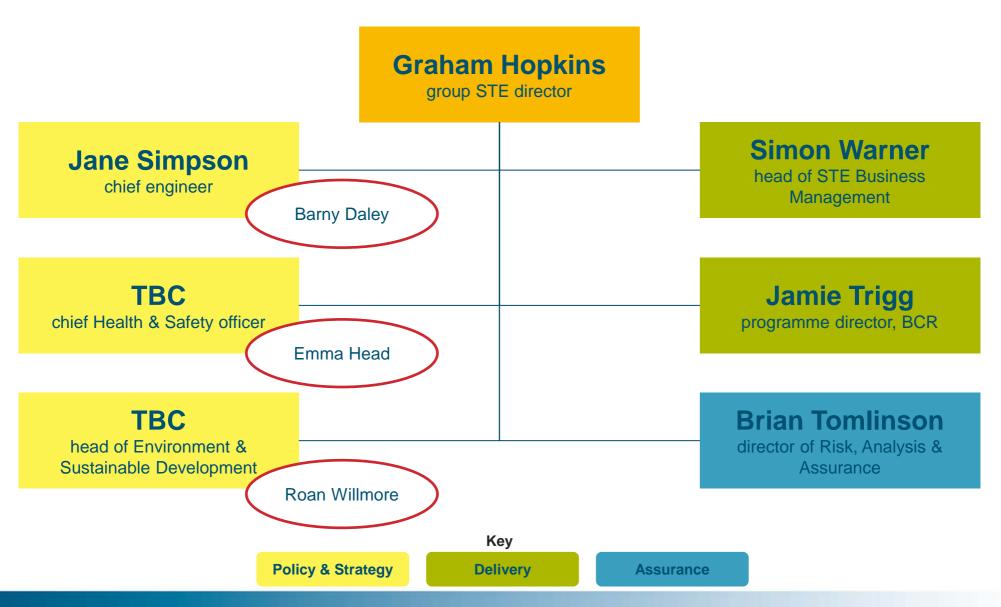
Our proposed new structure will:

- Provide greater clarity and clearer accountability
- Reduce handovers
- Remove duplication

Enabling us to improve safety and performance

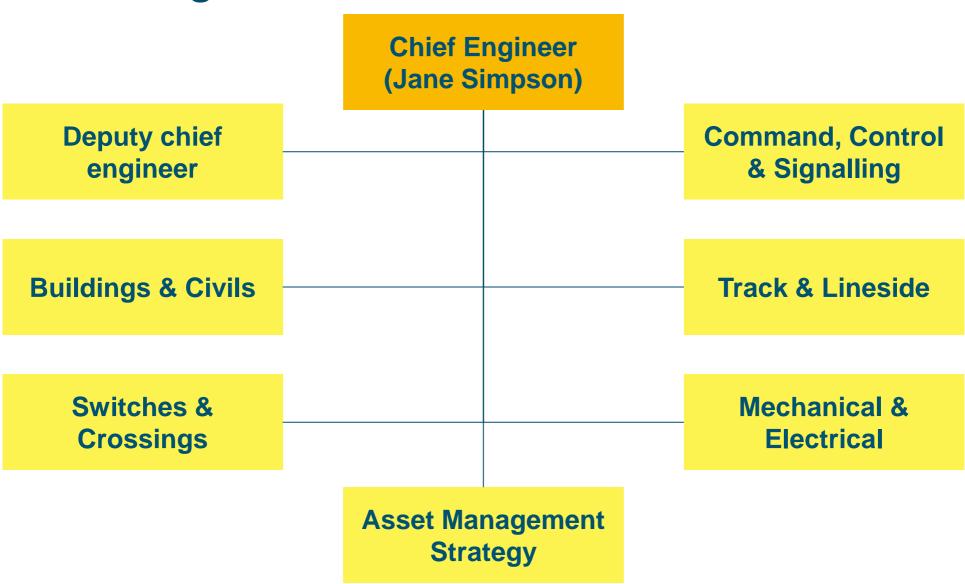


Proposed new STE organisation



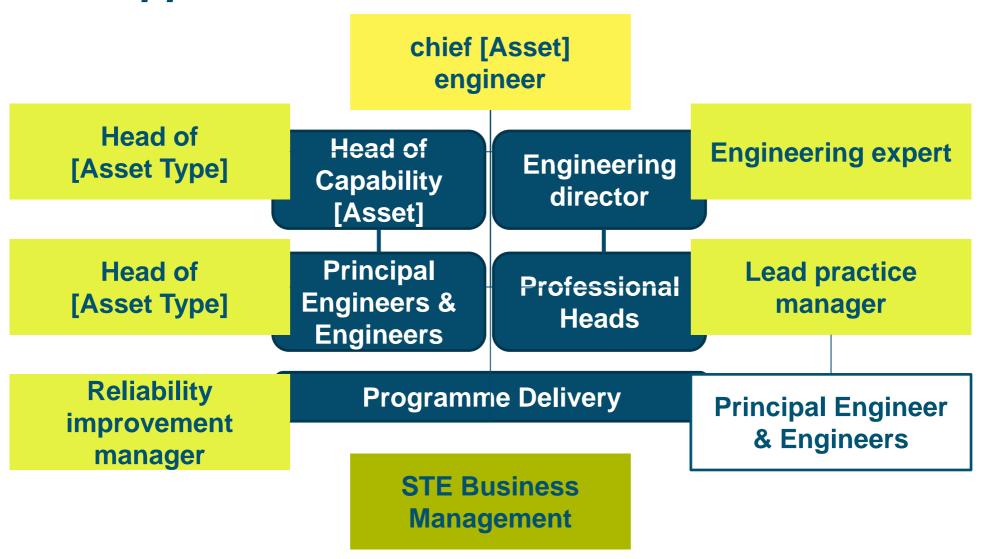


Chief engineer





Our approach



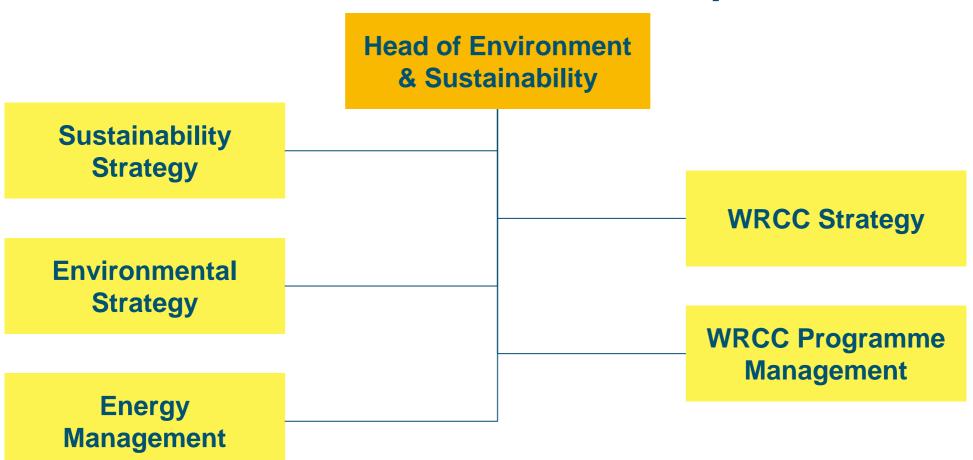


Health & Safety

	Chief Health & Saferon	ty	
Occupational Safety Strategy			Occupational Health & Wellbeing Strategy
Health & Safety Policy			Heath & Safety Change
Ergonomics			Passenger & Public Safety Strategy



Environment & Sustainable Development





Risk, Analysis & Assurance

	Director of Risk, Analysis & Assurance (Brian Tomlinson)	
Risk Management		Asset Management Modelling
SHE Analysis & Reporting		Energy Services Analysis
Asset Management Analysis		Whole Life Cycle Costing
Systems Analysis		Corporate Investigation & Assurance



STE Business Management

head of STE Business
Management
(Simon Warner)

Change Management

Programme Management

Professional Development

Research & Development

Controls Management



Key messages

Management

Network
Operations

Safety, Technical & Engineering

Salety &
Sustainable

Pevelopment
Infrastructure

Projects

Clearer accountability and accelerate continuous improvement



More time now = less change in the future





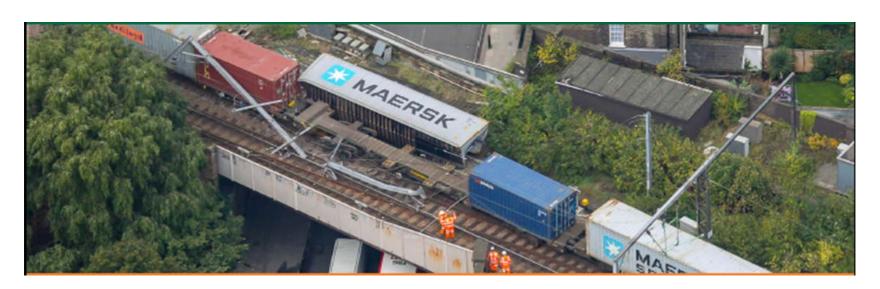
Reporting lines and job scopes may change



Freight Train Derailments: RIHSAC Update



Paul Frary



ORR Safety Regulatory Committee

- ORR concern regarding recent freight container train derailments
- Common issues identified from these incidents
- Paper presented on the 27 October 2014
- SRC to consider the issues presented in the paper and the suggested actions, and provide comment and advice to
 - Refine the actions
 - Determine the approach to facilitate industry in recognising the issues, the need for action and to take action.
- Chief inspector to write to industry highlighting the system risk and need for action – December 2014
- Agreed to facilitate ORR Conference March 2015



Conference Industry Conclusions

- Acceptance that the combination of track faults, suspension faults and uneven loading has the potential to cause derailment
- Acceptance that the potential consequences are high i.e. a catastrophic derailment
- The industry is keen to tackle this issue in a joined up and coordinated way
- The level of residual risk from derailments due to track twist and uneven loading is relatively low.
- However, the industry needs to review their understanding of the hazards and risks associated with container freight train derailments.



Conference agreed actions

- The industry to review their understanding of the hazards and risks associated with container freight train derailments
 - This review to be approached from a first principles system perspective.
 - The review should be based on detailed risk analysis supported by bow tie
 assessment. The existing SRM/PIM provides information that can form part of
 this review. The initial basic bow tie analysis presented in ORR's paper is a
 potential starting point.
 - The review should include consideration of what has changed/is changing on the railway that could change the industry understanding of the way in which these types of derailment can occur and the way they are modelled/assessed.
 - The risk analysis work should take account of views and inputs from organisations outside the rail sector with responsibilities for forwarding, loading and handling of freight containers.



Conference agreed actions

- The XIWG should lead this work as it provides a good forum for taking the actions from this meeting forwards as it already includes specialist railway infrastructure (track), rolling stock and risk expertise.
- The XIWG would provide ORR with formal written progress reports in 6 months and 12 months.
- The ORR to contact other enforcing authorities (e.g. VOSA, MCA, HSE) to discuss potential opportunities for seeking improvements in the packing, weighing and loading of containers across the container delivery chain and feedback to the XIWG.
- ORR and RSSB to meet and discuss wider issues regarding safety decision making, Taking Safe Decisions Issue 2 and the linkages between the Safety Risk Model, risk assessments and managing risks so far as is reasonably practicable (SFAIRP).



Industry Progress - Update

- XIWG met on 10-4-15 items covered were:
 - Review of ORR meeting of 6th March
 - Review of recent accidents
 - Twist measurement using longer wavelength
 - Industry Standards
 - Computer simulation testing
 - GOTCHA data
 - Intermodal container traffic
- XIWG meets again on 3-6-15
 - In addition to items above
 - Bow Tie Workshops
 - Investigate contribution of container stiffness to wagon
 - Fit data logger to loading crane



ORR Progress - Update

- ORR providing Safety management expertise input to XIWG and withdraw engineering expertise.
- ORR has contacted HSE VOSA, MCA and PSS (Port Skills and Safety)
- Conference actions agreed and will go on ORR website in early June along with presentations from the conference and Ian Prosser's initiating letter and paper.
- ORR and RSSB to met on 14-5-15 to discuss wider issues regarding safety decision making.





Railway Industry Health and Safety Advisory Committee Road Driving Risk in the Rail Industry

Presented by:

9th June 2015

Review RTC incident data + Safety Alerts

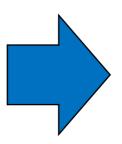


Road Traffic Injuries

Killed: 1,713

Seriously injured: 21,657 Minor injuries: 160,000

5 deaths and 60 seriously per day



Work Related Road Driving 25% - 40%

Killed: 428-685

Seriously injured: 5,414-8,663 Minor injuries: 40,000-64,000

1-2 deaths & 15-24 seriously per day

Out of 100 people:

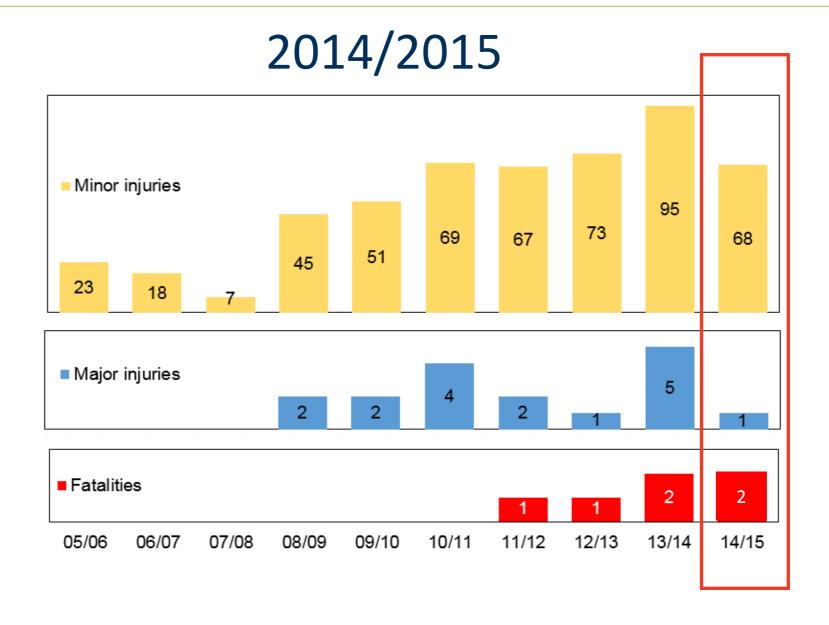
4 on mobile phones 2 not wearing seatbelts 0.5-7.0 under the influence of Alcohol 0.5-9.5 Speeding

Hampshire & Thames Valley Police

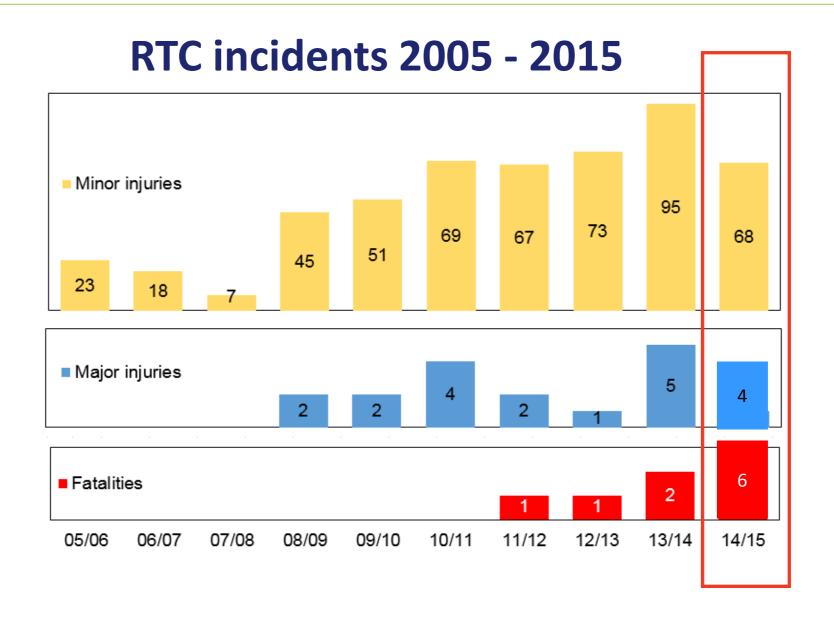
"After deep sea fishing and coal mining, driving 25,000 miles a year on business is the most life-threatening activity we undertake – more dangerous than working in construction"

Agenda item 3 Review RTC incident data + Safety Alerts



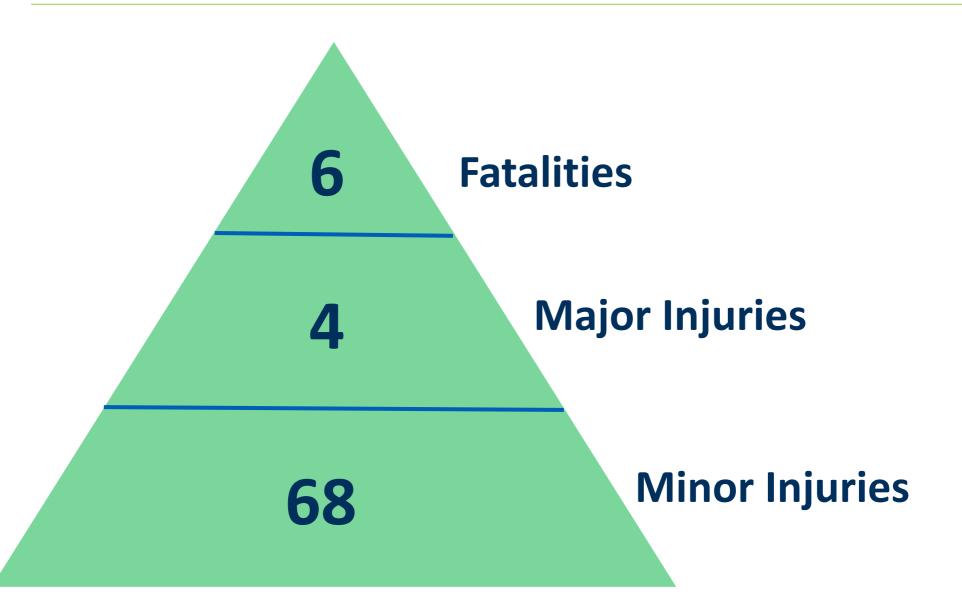








RTC incidents 2014/15





Profile by Vehicle

Vehicle Type against Incident Type (2010 – 2015)

		Collision Vehicle	Collision Object	Other	Overturned	Hard braking	Total
Г	Van	142	24	8	11	3	188
	Unknown vehicle	112	16	20	6	1	155
	Taxi	28	2	8		3	41
	Car	21	5	1			27
	Other vehicle	5	2				7
	Motorbike	1		1	5		7
	Total	309	49	38	22	7	425



IOSH WRRD Conference feedback

A collaborative effort by the rail industry

- Led by RSSB Road Driving Risk Project Steering Group
- Sponsored by IOSH
- Supported by Network Rail & RSSB
- Delivered by Industry Sector Groups
- Attended by the rail industry



RDR Project



Workforce Transit **Strikes**

Grey Fleet

On-call Staff

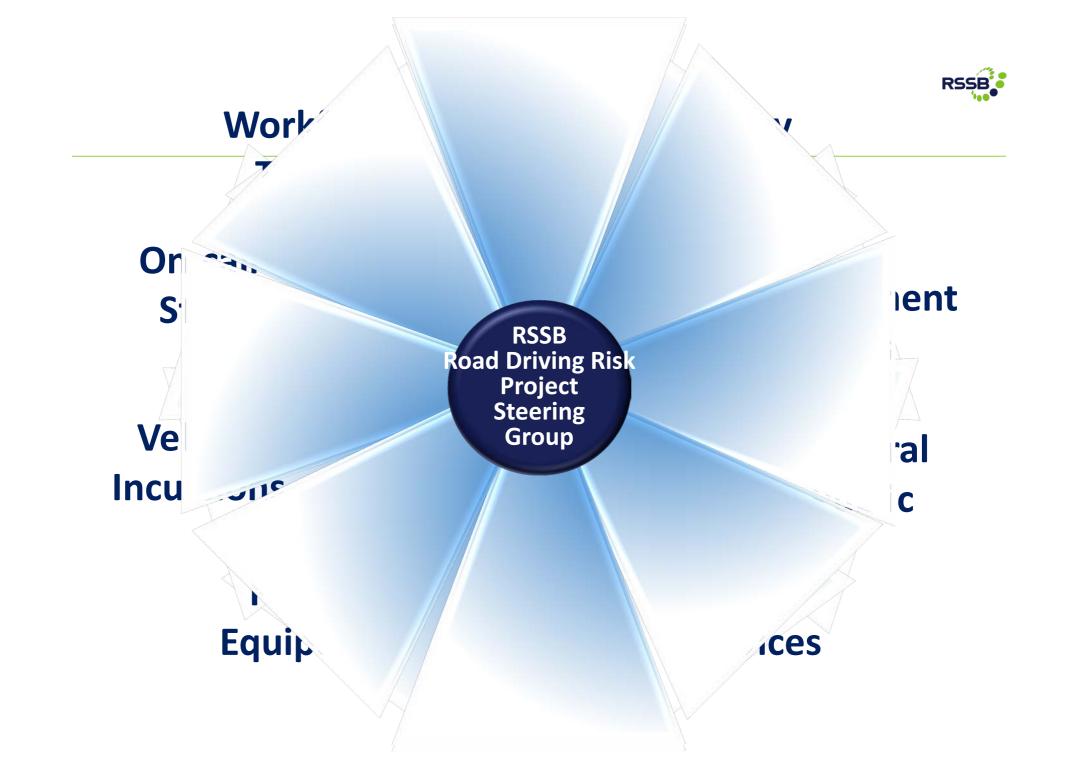
Road Driving Risk Replacement Buses

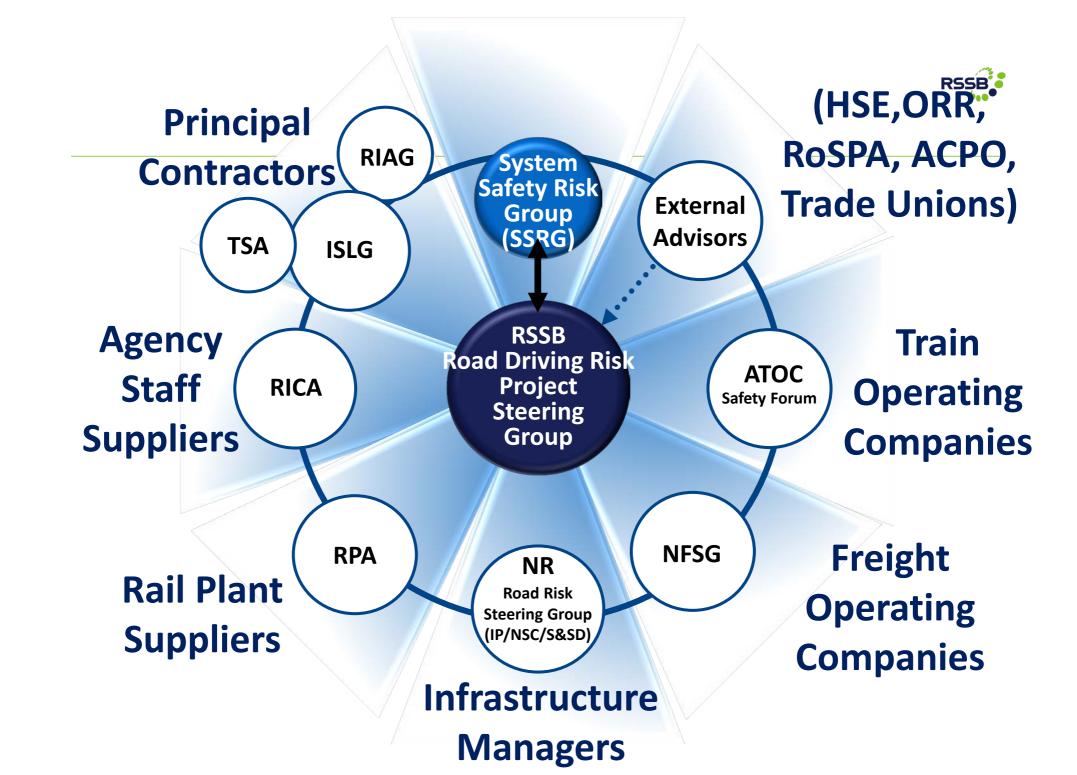
Vehicle Incursions

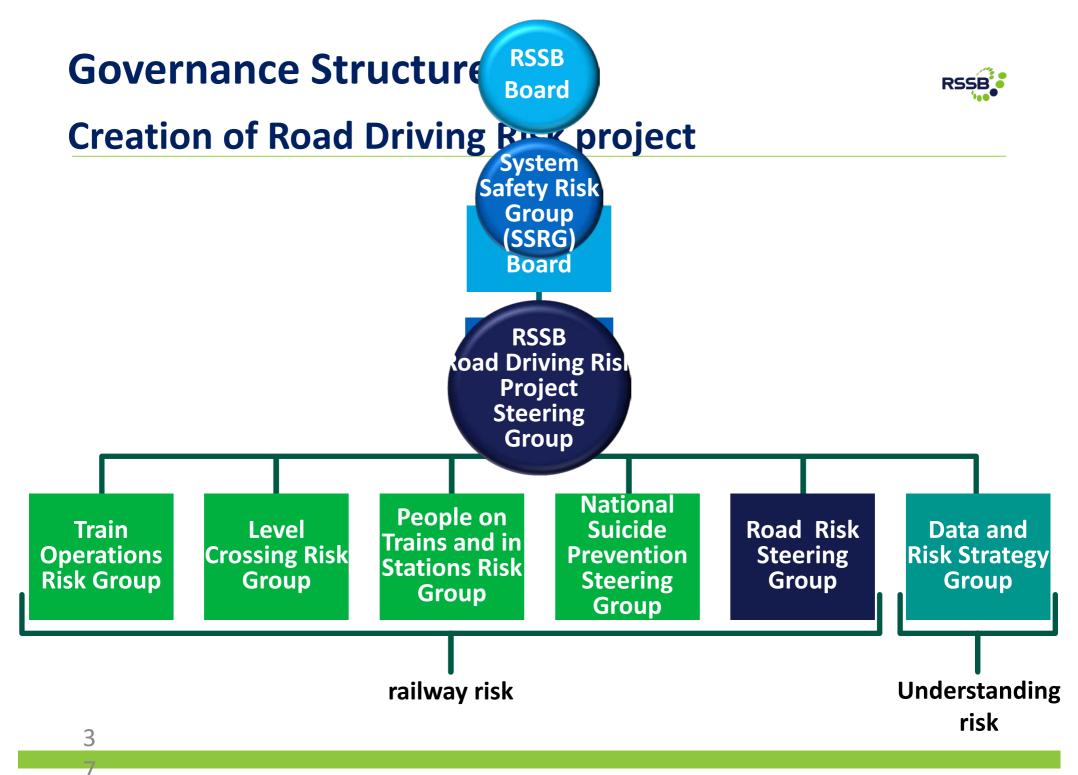
General Public

Plant & Equipment

Fleet Management Taxi Services









Work Related Road Driving – IOSH Sponsored Conference

IOSH Annual safety Award – (WRRD)

Task 1

Modifications to SMIS reporting process

Task 2

Contractors RTC Reporting Process

Task 3

Evolving the RSSB RDR Website content

Task 4

Managing Contracted Road Services

Task 5

Developing Management Principles

Task 1 - Industry Data — SMIS Records

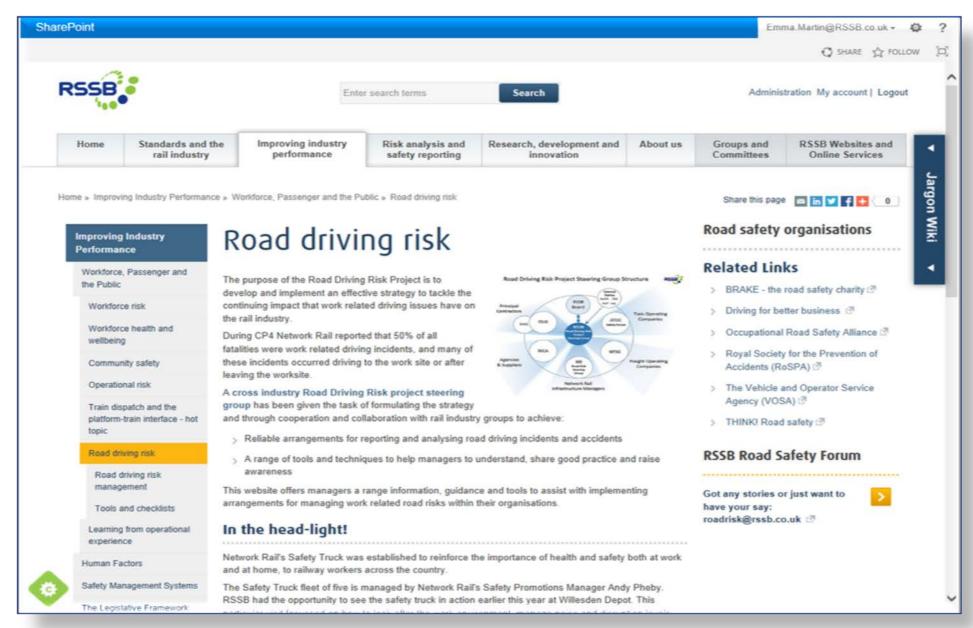
SMIS Reports involving "road vehicles"

- Inconsistent regarding SMIS definition of when a RTC should be reported
- Location (highway, forecourt, car park) outside the railway environment
- Persons involved usually focussed on the employee
- Injury types /definitions/near misses?

Task 3 – Evolving the RSSB RDR Website Content

- Developing portal to:
 - Promote the RDR project & objectives
 - Provide cross industry good practice
 - Provide performance statistics
- Linking RSSB RDR website to industry sector websites

Task 3 – Evolving the RSSB RDR Website Content

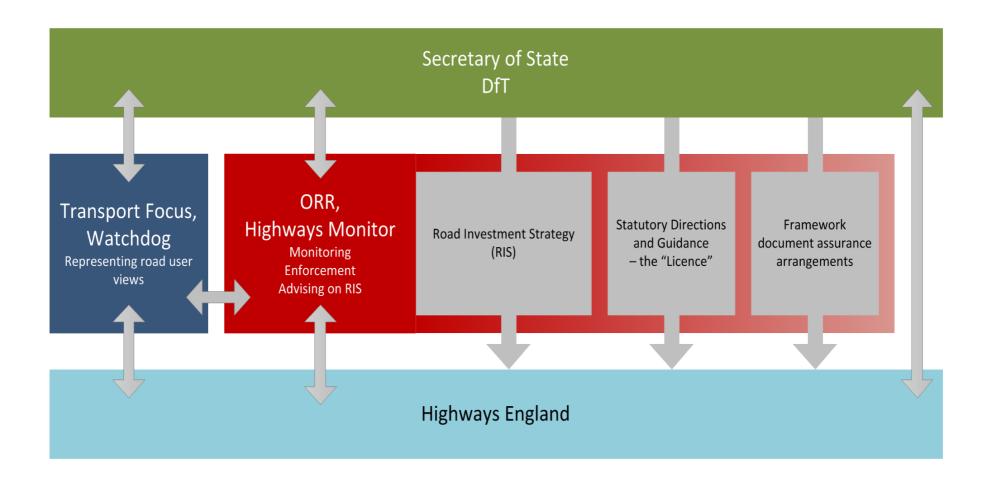


Thank you



Highways Monitor

The Highways Monitor has now been formally established, alongside Transport Focus, and Highways England





Outcome-based performance monitoring

There is a natural hierarchy of measures – with high-level outcomes at the top, measured by Key Performance Indicators

Outcomes

• For example "Improved user satisfaction"

Key Performance Indicators

- Assess progress towards outcomes
- Monitor financial performance, especially delivery of £1.2bn of efficiency

Performance Indicators

- Monitor progress towards outputs
- e.g. % of survey respondents who are satisfied with upkeep

Inputs

- e.g. Maintenance volumes
- Monitor as indicators of KPI / PI / licence delivery

Primary focus of monitoring will be on efficient delivery of outcomes, measured through delivery against KPIs. Risks to delivery need to be clearly understood and managed. Financial monitoring will be developed to underpin efficiency analysis

The Monitor will only focus on performance indicators or inputs to the extent that they are leading indicators of outcome performance, and in order to facilitate efficiency analysis and benchmarking



Constructive engagement

We need to establish positive working relationships with all key stakeholders, and ensure we are transparent and proportionate

- Aim to be open and transparent, reaching out to a wide variety of sector stakeholders
- Regular, structured engagement with Highways England, Transport Focus and Department for Transport
- Partner with Highways England and others in developing the regime
- Seek to avoid perception of being "too detailed" or "not focused on user outcomes"
- Our engagement philosophy will be:
 - Positive, seeking to work together and avoiding an adversarial atmosphere
 - Open and communicative, providing all parties with information needed to perform their roles
 - Respectful, particularly in relation to different organisations' roles and capabilities
 - Aligned on the promotion of value for public money and efficient operations
 - Robust in challenging, where necessary



Focus on efficiency and value-for-money

A primary objective of the monitoring regime: we will focus on financial performance and develop a programme of benchmarking

- Develop a programme to measure efficiency and conduct benchmarking
- Establish the correct "baseline" for measuring efficiency over RP1
- Engage with Highways England on its "Efficiency and Inflation Monitoring Manual"
- Use ORR expertise in rail to ensure that efficiency analysis is supported by an assessment of asset management sustainability
- Bottom-up approaches may include: an assessment of spend versus funding, logging of efficiency initiatives, unit cost analysis, project-level outturn compared to budget
- Top-down approaches may include: regional, national and international comparators, both in the roads sector and other infrastructure areas



Highways Monitor initial plans

We are finalising our workplan for 2015/16 – which will establish the initial monitoring regime and kick-off longer-term initiatives

Consultations and Monitoring Framework

- Publish conclusions from monitoring consultation (Autumn 2015)
- Finalise framework including data requirements (Autumn 2015)
- Agree engagement plans with Highways England and DfT (Summer 2015)
- Consult on, and finalise, enforcement approach (Autumn 2015)

Performance Assessments

- Review monthly reporting from Highways England (May 2015 onwards)
- Piloting our assessment / reporting (throughout 2015); publication of annual assessment (Summer 2016)
- Define and start delivery of benchmarking programme (Autumn 2015)

Governance and Capability

- Establish Highways Committee and Expert Panel (Apr Sep 2015)
- Build Highways directorate, leveraging existing ORR expertise (ongoing)
- External engagement to promote role of ORR and seek feedback (ongoing)

